

cws

Kalvin

ASSIGNMENT (Office)

From (Person):

Lurene Jaw

of

FCI

Date/Time:

18/01/2018 @ 3:44pm

Estimated Cost:

Bill to:

OD (TP) WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SHD1012T

Insured:

SHB 48804

at Workshop m/s:

Premier Automotive

Tel:

6544 6671

of

23 changi South Ave 2 #03-02

Policy No:

Claim No:

D18000412MFSH

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A:

16/01/2018

CA / REV / REP. / REV 24 HRS

'wp'

W.O.P. Endorsement:

Date/Time:

3:46pm @ 18/01/18

Person Contacted:

Gary

Vehicle:

OUT

Date/Time

Action/Instructions

✓

SHD1012T-NA/INC09002033/01

D.O.A: 29/01/2009

SHB 48804-X

19/1/18 @ 3:08pm revised to Lurene by email.

Kalin

REF

## ASSIGNMENT

SHD 1012 T

2 Jan 2016

Estimated Cost

Type: M Car / M Cycle / Bus / Van / Lorry / ☒ Prime Mover

OD / TP / WS / TP RES / OD RES / EVA / INV / MY

Truck / Trailer or

To inspect Vehicle No

Make

KIA Optima

168r

At Workshop on

Colour

Silver

A / C Ins ☒ Std / NI / NA

Ref

Sp Reading

221094

T Read Ins ☒ Std / NI / NA

Insured

Engine

Policy No

C No

KNA 6M 4/4M F 5 G 5 868r

Claims No

Gen Cond: Good / ☒ Poor / Burnt

Sum Insured

Excess

Steering: In order / ☒ Jammed / Leaked / Burnt or

Client's Record

Brake: In order / ☒ Jammed / Leaked / Burnt or

Make of Veh

Mod: Nil / S/Rim / STD A / ☒ or

Policy Condition

Remark: The veh had commenced its repair at the time of inspection.



Bal or Market Value

Tyre Size

F

205/65R16

R

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Maxxis

ADAC Accident Report

Consistent? Yes or No

Front

Rear

GIA / PR Seen

Consistent? Yes or No

R Bal

7

mm

R Bal

7

mm

Est Repairs

2

days

Res

Yes or No

L Bal

7

mm

L Bal

7

mm

Lump Sum

%

3 Val

Yes or No

D O A

16/1/18

D O A

18/1/18

Survey held at

Premier

CA / REV / REP / 24 HRS

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

n/s Rear

Date

Person Contacted

Vehicle: IN / OUT

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time

Action / Instruction

24/1/18

Contact R/P \$1224.40 / 2172 (Red @ 970, 44%)

FCI

RECEIVED 26 JAN 2018

Date/Time File Passed



Preli. Report

26/1/18



Final Report

Date/Time File Returned

Days Of Repair:

2

Resurvey No. of Trip:

1

Survey Fee

Add Fee:



Site Insp: \$



Inter. Insp: \$



Path Insp: \$



Vehicle Insp: \$

Report Format

Tr

Lump Sum / I.B. / V.T.

1224.40

110  
50  
50  
18

228

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

FIRST CAPITAL INSURANCE LTD

Ref : CS/FCI18001144/K1qd3

36 ROBINSON ROAD  
#16-01 CITY HOUSESINGAPORE 068877

Date : 18-01-2018



Code : FCI2

**1. Policy Particulars :- THIRD PARTY CLAIM**

Insured Veh.	SHB 4880U	Veh. Inspected	SHD 1012T
Policy No.		Coverage (\$)	0.00
Claim No.	D18000412MFSH	Excess (\$)	0.00
Assign From	CWS (LURENE JAW)	Assign Date	18/01/2018

**2. Vehicle Particulars & Condition**

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

**3. Conditions of Tyres**

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

**4. Description of Damages**

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**5. General Information**

Accident Date	16/01/2018	Inspection Date	18/01/2018
Survey held at	PREMIER AUTOMOTIVE SERVICES PTE LTD 23 CHANGI SOUTH AVENUE 2 #01-02 SINGAPORE 486443		

**5a. Remarks**

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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# Survey Department Check List (Case Handler)

Reference No.: CS/18001144/Klad3  
 Policy Type: OD / TP / TP RES / TL / EVA

SMD 10/27

Case Handler

Typist

Admin ( Nurtha ): Case handler to make sure all Information created by the assignment team are ACCURATE.

## (1) Office Assign Form

- C Reference No.
- C Customer Code
- N Assign From
- C Assign Date
- C Veh No (Inspected)
- C Veh No (Insured)
- C D.O.A
- C Policy No
- C Claim No
- C Insurance Authorisation (CA /REV/REP)
- C Report Type
- C Weekend Charges
- N Survey held at/Repairer
- C Excess

Y-Date	N-Date	Y-Date	N-Date
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			

Surveyor ( Kalvin ): Case handler to make sure the surveyor completed all required information.

## (1) Assignment Form

- C Vehicle No
- C Regn Month/Year
- N Vehicle Type
- N Make & Model
- C Engine Capacity. (C.C)
- N Colour
- C Odometer. (Sp.Reading)
- C Chassis No
- N General Condition
- N Steering
- N Brake
- N Modification (Modi)
- C Tyre Size
- N Tyre Make
- C Tyre Balance
- C Date of Inspection
- N Survey held
- N Des.of Damages

✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			

## (2) System - (Views/Merimen)

- C Damaged Vehicle Photographs Uploaded

✓		
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## (3) Workshop Estimate/Assignment Form

- N ALL Parts condition
- C Market Value for OD cases
- C Estimate Repair Cost for PRI (RSI, TMI, MSIG)
- C Days of repair
- C Finalised Amount
- C Re-inspection Cases to Finalize within 5 Days

✓		
✓		
✓		

## (4) System - (Views/Merimen)

- C Resurvey photo Uploaded

✓		
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Check By:

[Signature] 26/1/18  
 Case Handler Date

# First Capital Insurance Limited

A FAIRFAX Company

Company Reg. No. 195000106C

GST Reg. No. M2-0001676-9

## MOTOR SURVEY ASSIGNMENT

Date	16-01-2018	Our Ref No. D18000412MFSH
Accident Date	16-01-2018	Claim Type. Third Party
Insured Vehicle	SHB4880U	Third Party Vehicle. SHD1012T
Survey Location	23 CHANGI SOUTH AVENUE 2 #03-02	
Contact Person.	GARY SHI	
Contact No.	62148880/ 65446671	Fax No. 62141511
Survey Type	WITHOUT PREJUDICE: WE ADMIT LIABILITY QUANTUM TO BE AGREED:	
Appointed Surveyor	LKK AUTO CONSULTANTS PTE LTD	
Contact Person	NA	Fax No. 68416315
Contact Number.	NA	

## FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

## THIRD PARTY SURVEY REQUEST

Cc : Workshop	PREMIER AUTOMOTIVE SERVICES PTE LTD	Attention. NIL
Cc : TP Solicitor	NA	TP Solicitor Fax No. NA
Officer Incharge	LURENE	

## IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.  
This is a computer generated letter, no signature required.

Job Sheet (/ClaimWS/Surveyor/JobSheet/233853)



PRI Documents



Close



## PRI Header Details

<b>Claim No</b>	D18000412MFSH	<b>Policy No</b>	D-18088937MFSH	<b>Claimant S.No &amp; Name</b>	1 & PREMIER LTD
<b>Workshop Name</b>	PREMIER AUTOMOTIVE SERVICES PTE LTD (Contact Person : GARY SHI)	<b>Survey Location &amp; Contact Details</b>	23 CHANGI SOUTH AVENUE 2 #03-02 <b>Mobile:</b> 65446671 , <b>Phone:</b> 62148880 , <b>Fax:</b> 62141511 <b>EmailId:</b> GARY.SHI@PREMIERTAXI.COM		
<b>Our Surveyor</b>	LKK AUTO CONSULTANTS PTE LTD	<b>Instructions To Surveyor</b>	WITHOUT PREJUDICE: WE ADMIT LIABILITY QUANTUM		
<b>Insured Name</b>	CITYCAB PTE LTD	<b>Insured Vehicle No</b>	SHB4880U	<b>TP Vehicle No</b>	SHD1012T
<b>PRI Recieved Date</b>	17-01-2018 03:59:01 PM	<b>Surveyor Appointed Date</b>	18-01-2018 03:43:40 PM	<b>Surveyor Accept Date</b>	18-01-2018 0

## Survey Report Upload

<b>Surveyor Inspection Date *:</b>		<b>Surveyor Report Date</b>	18-01-2018	<b>Upload Survey Report *:</b>	<input type="button" value="Choose File"/>
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## Vehicle Particulars

<b>Make</b>	Please Select Make ▾	<b>Model</b>	Please Select Model ▾	<b>Year</b>	Select Year ▾
<b>Chasis No</b>	<input type="text"/>	<b>Engine No</b>	<input type="text"/>	<b>Mileage</b>	<input type="text"/>
<b>Color</b>	<input type="text"/>	<b>Cubic Capacity</b>	<input type="text"/>		

## Multiple Documents Upload

File Name

Action

## Surveyor Job Remarks

Remarks

## Shiau Chan (LKKAUTO)

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**From:** Shiau Chan (LKKAUTO)  
**Sent:** Friday, 19 January 2018 3:08 PM  
**To:** 'Claim Workflow System'; assignments  
**Cc:** CWSMOTORCLAIMS@FIRST-INSURANCE.COM.SG;  
LURENEJAW@MSFIRSTCAPITAL.COM.SG; SUR  
**Subject:** RE: SURVEY ASSESSMENT - D18000412MFSH/1  
**Attachments:** CSFCI18001144K1qd3.pdf

Dear Lurene,

Enclosed herewith preliminary advice of SHD 1012T.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAUTO)  
**Sent:** Thursday, 18 January 2018 3:48 PM  
**To:** 'Claim Workflow System' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>  
**Cc:** CWSMOTORCLAIMS@FIRST-INSURANCE.COM.SG; LURENEJAW@MSFIRSTCAPITAL.COM.SG; SUR  
<sur@lkkauto.com>  
**Subject:** RE: SURVEY ASSESSMENT - D18000412MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Claim Workflow System [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]  
**Sent:** Thursday, 18 January 2018 3:43 PM  
**To:** [ASSIGNMENTS@LKKAUTO.COM](mailto:ASSIGNMENTS@LKKAUTO.COM)  
**Cc:** [CWSMOTORCLAIMS@FIRST-INSURANCE.COM.SG](mailto:CWSMOTORCLAIMS@FIRST-INSURANCE.COM.SG); [LURENEJAW@MSFIRSTCAPITAL.COM.SG](mailto:LURENEJAW@MSFIRSTCAPITAL.COM.SG)  
**Subject:** PRI: SURVEY ASSESSMENT - D18000412MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Best Regards,  
Admin Team  
Claim Workflow System



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: D18000412MFSH

Date: 19 January 2018

Our Ref: CS/FCI18001144/K1qd3

The Motor Claims Department  
First Capital Insurance Ltd

Dear Sir/Madam,

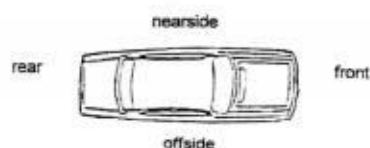
**INITIAL INSPECTION REPORT OF VEHICLE NO. SHD 1012T .**

Please be informed that we had conducted the inspection of the abovementioned vehicle on 18/01/2018 at the premises of M/s PREMIER AUTOMOTIVE, and have the following to report:-

Workshop Estimate Amount	: S\$ 2,194.40 .
Revised Estimate Amount	: S\$ 1,224.40 .
"Check" Items Amount	: S\$ - .
Market Value	: S\$ - .
LTA Reimbursement Value	: S\$ - .
Nett Value	: S\$ - .

**Description of Damage:**

The vehicle sustained damages at the n/s rear portion.



Yours faithfully

Kalvin Ang  
Automotive Assessor



Text size + -

**Enquire Transaction History****Transaction History Details**

Log Date/Time:	21 Jan 2016 / 08:45:11	Receipt No.:	AACCK001-AX239-160121-000007
Asset Type:	Vehicle	Transaction Amount:	\$68,642.00
Asset ID:	SHD1012T	Channel:	AA Counterless - CYCLE & CARRIAGE KIA PTE LTD
Transaction Type:	01.02 Register New Vehicle (AA)		
Business Transaction Reference No.:	20160121084511408533		

Vehicle No.:	SHD1012T
Vehicle Type:	H10 - Public Transport Taxi (Motor Car)
Vehicle Attachment 1:	Air-Con (Taxi)
Vehicle Attachment 2:	-
Vehicle Attachment 3:	-
Vehicle Scheme:	Taxi (Company)
First Registration Date:	21 Jan 2016
Original Registration Date:	21 Jan 2016
Vehicle Make:	KIA
Vehicle Model:	OPTIMA 1.7(A) DIESEL
Chassis No.:	KNAGM414MF5658689
Engine No.:	D4FDFH314468
Motor No.:	-
Trailer Chassis No.:	-
Propellant:	Diesel
Passenger Capacity:	4
Engine Capacity:	1685
Power Rating:	-
Unladen Weight:	1584
Maximum Laden Weight:	2050
Primary Color:	Silver
Secondary Color:	-
Manufacturing Year:	2015
Open Market Value:	\$22,282.00
Minimum PARF Benefit:	\$13,917.00
PARF Eligibility:	Y
No. of Transfer:	0
Effective Ownership Date/Time:	21 Jan 2016 08:45:11
COE No.:	2016012101003555R
COE Expiry Date:	20 Jan 2024
COE Bid Category:	-
Actual QP/PQP Paid Amount:	\$45,307.00
Lifespan Expiry Date:	20 Jan 2024

# PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVENUE 2 #01-02

SINGAPORE 486443

TEL: 65446676 / 65446689 FAX: 62141511

CO. REG:200707743D GST REG:200707743D

16-Jan-18

## ESTIMATE REPAIR BILL FOR KIA OPTIMA REGN NO: SHD 1012 T

1 pc	Rear n/s wheel cover	huzd	\$	116.00
			\$	116.00
		Less 10%	\$	11.60
			\$	104.40

### S/NETT

1 pc	Rear n/s fender sticker	nu	\$	60.00
1 set	n/s door sticker	nu	\$	100.00

Sundry nu

\$ ~~50.00~~ 20

To check wheel alignment

\$ ~~80.00~~ 20

To labour charge for dismantle and renew the accident damaged parts. Including knock-out, straighten, repair, reshape and adjust of the rear n/s door, rear n/s fender, rear bumper, n/s rocker panel garnish

\$ ~~750.00~~ 400

To putty and spray painting on the rear n/s door, rear n/s fender, rear bumper, n/s rocker panel garnish.

\$ ~~900.00~~ 500

To apply rustproofing on the repaired and replaced panels.

\$ ~~150.00~~ 20

\$ 2,194.40

( ALL THE REPAIR COSTS ARE SUBJECTED TO GST )

**THE ABOVE ESTIMATED COST OF REPAIR DO NOT INCLUDE ANY UNFORESEEN DAMAGES.**

Kalvin LKK

18/1/18 1625hrs.

2 days

PIP

After Repair photo

LKK Auto Centre will notify the Repairer of the following:

- To resurvey both sides of the car
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:




## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
FIRST CAPITAL INSURANCE LTD			Ref : CS/FCI18001144/K1qd3n2	
36 ROBINSON ROAD #16-01 CITY HOUSESINGAPORE 068877			Date : 30-01-2018	
			Code : FCI2	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SHB 4880U	Veh. Inspected	SHD 1012T	
Policy No.	D-18088937MFSH	Coverage (\$)	0.00	
Claim No.	D18000412MFSH	Excess (\$)	0.00	
Assign From	LURENE	Assign Date	18/01/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	KIA OPTIMA	c.c	1685	
Engine No.	HIDDEN	Year of Reg.	2016	
Chassis No.	KNAGM414MF5658689	Colour	SILVER	
Odometer	221094	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	FAIR			
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre	205/65 R16	MAXXIS	7 mm	
L/H Front Tyre	205/65 R16	MAXXIS	7 mm	
R/H Rear Tyre	205/65 R16	MAXXIS	7 mm	
L/H Rear Tyre	205/65 R16	MAXXIS	7 mm	
<b>4. Description of Damages</b>				
THE VEHICLE SUSTAINED DAMAGES AT THE N/S REAR PORTION. DAMAGES SEE DETAILS.				
<b>5. General Information</b>				
Accident Date	16/01/2018	Inspection Date	18/01/2018	
Survey held at	PREMIER AUTOMOTIVE SERVICES PTE LTD 23 CHANGI SOUTH AVENUE 2 #01-02 SINGAPORE 486443			
<b>5a. Remarks</b>				
A) DAMAGES CONSISTENT TO ACCIDENT REPORT. B) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. C) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
<b>5b. Estimate Days of Repair</b>				
ESTIMATED NORMAL PERIOD FOR REPAIR:		2 Working Days		

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

**ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHD 1012T**

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b><u>REPLACEMENT OF PARTS</u></b>			
1	REAR N/S WHEEL COVER	GRAZED	116.00	116.00
	LESS 10% DISCOUNT		-11.60	-11.60
			104.40	104.40
	<b><u>SPECIAL NETT ITEMS</u></b>			
1	REAR N/S FENDER STICKER (SN)	NECESSARY	60.00	60.00
1	SET N/S DOOR STICKER (SN)	NECESSARY	100.00	100.00
1	SUNDRY (SN)	NECESSARY	50.00	20.00
			210.00	180.00
	<b><u>LABOUR</u></b>			
	TO CHECK WHEEL ALIGNMENT.	NOT NECESSARY	80.00	-
	TO LABOUR CHARGE FOR DISMANTLE AND RENEW THE ACCIDENT DAMAGED PARTS, INCLUDING KNOCK-OUT, STRAIGHTEN, REPAIR, RESHAPE AND ADJUST OF THE REAR N/S DOOR, REAR N/S FENDER, REAR BUMPER, N/S ROCKER PANEL GARNISH.		750.00	400.00
	TO PUTTY AND SPRAY PAINTING ON THE REAR N/S DOOR, REAR N/S FENDER, REAR BUMPER, N/S ROCKER PANEL GARNISH.		900.00	540.00
	TO APPLY RUSTPROOFING ON THE REPAIRED AND REPLACED PANELS.	NOT NECESSARY	150.00	-
			1,880.00	940.00
	<b>GRAND TOTAL</b>		<b>2,194.40</b>	<b>1,224.40</b>
	<b>RECOMMENDED COST OF REPAIRS</b>			<b>1,224.40</b>

Report Ref No. CS/FCI18001144/K1qd3n2

**KALVIN ANG WEI KUN**

Automotive Assessor / Investigator

**ADRIAN LING WAI PING**

B.Eng, AMSOE, AMIRTE, AMSAE-A, M. MATAI

Licensed Appraiser

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