INS. CASE OWNER: Stacey | CC 4 ASM /AXA1800 1135, Meng 9 | LKK: | IDAC:

ASSIGNMENT

Surveyor: Marcus   DOI: 29/01/18   Date / Time: 17/1/18

Registered in Merimen:

Pre-assign / CCU / FTE

Insured Vehicle No. :	SKV 2287E	Claim No. :	S8M00782 / 75800
Name of Insured :	DARREN MICHAEL WEBB	Policy No. :	9A295776
Insured Tel No. :	HP:	Make / Model :	NISSAN
Excess Sec II :S$	D.O.A : 17/01/18	Place of Accident :	Queensway Shopping Centre CP
Is driver the owner? (YES / NO)	Nature of Accident :		
If **NO**, Driver Name / Age : DIANNE WEBB		OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO	
Driver Tel No. :	(V/L: YES / NO)	Insured Liability : %	**Final ? Yes / No**

SFP 4020D →

INSRS: / WSP: SME / Tel : / Liability : / RMKS:	INSRS: / WSP: / Tel : / Liability : / RMKS:	INSRS: / WSP: / Tel : / Liability : / RMKS:	INSRS: / WSP: / Tel : / Liability : / RMKS:

Date/ Time	
19/1/18	SFP 4020D - X SKV 2287E - X
	* smartclaim.
YAS	
	OI accidently hit parked veh while OI reversing.
23/01/18 @ 1:58	Email to TP Repairer that liab is clear & requested to arrange for survey.
7/3/18	Call OID confirm accident detail. OID reverse and collided with TP. OI is aware NCD will be affected. Letter sent to OI.
	RECEIVED 09 APR 2018

STAGE	DATE / PIC
Non-Reporting ltr (1st):	
Non-Reporting ltr (2nd):	
Non-Reporting ltr (Final):	
Notification ltr (if non-pickup):	
Call OI:	9/3
After call ltr to OI:	9/3

Documentation Check List:	**Handler**	**Typist**
Notification ltr (if non-pickup):		
After call ltr to OI:	✓	
Authorisation To Act:	✓	
Release Voucher:	✓	
Final Repair Bill:	✓	
Car Rental Invoice:		
Towing Invoice:		
LTA / GIA :	✓	
Medical Bill:		
PIR:		
Mandate/~~Reject~~ Instruction:	✓	
LOD	✓	
Payment Breakdown Form:		
Post-Repair Photos:		
Others:		

PRELIMINARY ADVICE Date/Time: 30/01/18   Sent By: DM

FINALIZATION Date/Time: Confirm with: Confirm by: OIS

Repair Cost: 05 S$1980 (2 days) Reduction: 35 %   Email ✓ Call

FINAL SETTLEMENT	Date/Time: 30.09.19	Confirm with Yong	Email ✓ Call
Final Liability:	% 100	(Agreed / Assessed) BOLA S/N No. : NIL	If NO or B 28, Ass. Lia :
Repair Cost: 0168	S$ 2066.50	OID REVERSED INTO TP	
Loss of Rental (LOR):	S$ - (days)		0 IC
Loss of Use (LOU):	S$ 200.00 ($ 100 x 2 days)		1/10/19 30/10
Loss of Income (LOI):	S$ - ($ x days)		
LOR only ☐	LOU only ☑ LOR + LOU ☐	LOR + LOI ☐ **[Tick only one]**	OK
GIA/LTA Search	S$ 2.00		
Medical:	S$ -		1) Claim status: Normal/Reject/Private Settle
Disbursement:	S$ -	(e.g. Tow/ Independent)	2) Report Format: TP
Legal Cost	S$		3) Survey fee: +300
Total:	**S$** 2,268.50	**Global Sum S$:**	

FINAL PAYMENT	Date/Time: 30.09.19	Confirm with: Yong	Email ✓ Call
Payee 1:	S$ 2,268.50	Name 1: SME MOTOR PTE LTD	
Payee 2: (Strike if N.A.)	S$	Name 2:	
Payee 3: (Strike if N.A.)	S$	Name 3:	

(08/11/16) wef

ASS. REC. BY: MARIUS

REF: QYA /

ASSIGNMENT

From: Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SKF 4020D

at Workshop m/s SME

of

Insured:

Policy No.

Claims No.

Sum Insured: Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: **The veh had commenced its repair at the time of inspection.**

N/S	O/S

Bal. or Market Value:

IDAC Accident Rport: Consistent? : Yes or No

C/A / PR Seen: Consistent? : Yes or No

Est. Repairs: 2 days Res.: Yes or No

Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: Person Contacted:

Veh No: SKF 4020D Yr Regn: 5/12

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover / Truck / Trailer or CA /

Make: BMW 520i c.c 1997

Colour Black A/C: Insured / Std / NI / NA

Sp.Reading 203936 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: WBAXG120000X48220

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Imparied / Jammed / Leaked / Burnt or

Brake: Imparied / Jammed / Leaked / Burnt or

Modi : Nil / S/Rim / STD A/Rim or

Tyre Size: F:

R: 225/55R17

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or Continental

Front		Rear	
R/Bal.	6 mm	R/Bal.	6 mm
L/Bal.	6 mm	L/Bal.	6 mm

D.O.A 13/1/18 D.O.I. 29/1/18

Survey held at

Des. of Damages : Frt / Rear / O/S / N/S / U/C / Rooftop or Rear N/S

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	LTA 67582

4S $1950 (rel $1047.59 / 34.97)

Date/Time, File Pass to? 1)

☐ : Preli. Report

☐ : Final Report

Date/Time, File Return to? 2)

Report Format :

Lump Sum / I.B.I: ($)

Days Of Repair:

Resurvey No. of Trip:

Add Fee: ☐ : Site Insp ($) ☐ : Interview ($) ☐ : Tech. Invs ($) ☐ : Weekend ($)

Survey Fee:	
Transportation: ___S + RS___SI	
Photos	
Others	
TOTAL	

LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18001135/yb3

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811

Date : 18-01-2018

Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

	Insured Veh.	SKV 2287E	**Veh. Inspected**	SKF 4020D
	Policy No.		**Coverage ($)**	0.00
	Claim No.		**Excess ($)**	0.00
	Assign From		**Assign Date**	18/01/2018

2. Vehicle Particulars & Condition

	Make & Model		**c.c**	0
	Engine No.	HIDDEN	**Year of Reg.**	
	Chassis No.		**Colour**	
	Odometer	-	**Steering**	
	Brakes		**Modification**	
	General			

3. Conditions of Tyres

		Size	**Make**	**Balance**
	R/H Front Tyre			mm
	L/H Front Tyre			mm
	R/H Rear Tyre			mm
	L/H Rear Tyre			mm

4. Description of Damages

5. General Information

	Accident Date	13/01/2018	**Inspection Date**	
	Survey held at	SME MOTOR PTE LTD 1 KAKI BUKIT AVE 6 #02-15 (AUTOBAY @KAKI BUKIT) SINGAPORE 417883		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

SME Motor Pte Ltd

1 Kaki Bukit Ave 6, #02-15 Autobay@KakiBukit Singapore 417883
TEL: 67476106 (6 lines) FAX: 67442368 Email: service@smemotor.com.sg
GST:201119451E RCB NO:201119451E

M/S : AXA INSURANCE PTE LTD
8 Shenton Way #24-01
AXA Tower
Singapore 068811
TEL: 68804741 FAX: 68804838
ATTN: Motor Claim Department
Your Ref No: 18/AXA/TP-012 (01)
Claim Type: Third Party
Accident Date: 13/01/2018
TP Veh Reg No: SKV2287E

Estimate No: **EST0003888**
Date: 16 Jan 2018
Policy No: B27611866QMX
Veh Reg No: **SKF4020D**
Make/Model: BMW 520i
Chasis No: WBAXG12000DX48220
Engine No: A4610143N20B20B
Reg. Date:

Estimate Repair Cost to Vehicle No :SKF4020D

	Description	Quantity	List Price S$	Amount S$
	List Price			
1	REAR BUMPER	1 PC	1,431.40	
2	~~REAR BUMPER RETAINER LH~~	~~1 PC~~	~~141.65~~	
3	REAR BUMPER CLIP	1 PC	~~3.00~~	
4	~~REAR BUMPER REFLECTOR LH~~	~~1 PC~~	~~34.35~~	
5	REAR PARKING SENSOR LH (CORNER)	1 PC	236.85	
6	TAIL LAMP LH	1 PC	572.25	
			2,419.50	
		Less 10%	241.95	2,177.57
	Labour			
7	WIRE CHECKING	1 UNIT	20.00	
8	LABOUR CHARGE	1 UNIT	400.00	
9	SPRAY PAINTING	1 UNIT	400.00	
			820.00	820.00
		Total		S$ 2,997.57
		Add GST @ 7%		209.83
		Total Amount Payable		S$ 3,207.40

TOTAL: SINGAPORE DOLLAR THREE THOUSAND TWO HUNDRED AND SEVEN AND CENTS FORTY ONLY

For SME Motor Pte Ltd

AUTHORISED SIGNATURE

KK Auto Consultants hence notify the repairer of the following:
- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from insurance Company

Acknowledged by Repairer
Signature:
Date:

SME Motor Pte Ltd

1 Kaki Bukit Ave 6, #02-15 Autobay@KakiBukit Singapore 417883
TEL: 67476106 (6 lines) FAX: 67442368 Email: service@smemotor.com.sg
GST:201119451E RCB NO:201119451E

M/S : AXA INSURANCE PTE LTD
8 Shenton Way #24-01
AXA Tower
Singapore 068811
TEL: 68804741 FAX: 68804838
ATTN: Motor Claim Department
Your Ref No: 18/AXA/TP-012 (01)
Claim Type: Third Party
Accident Date: 13/01/2018
TP Veh Reg No: SKV2287E

Estimate No: **EST0003888**
Date: 16 Jan 2018
Policy No: B27611866QMX
Veh Reg No: **SKF4020D**
Make/Model: BMW 520i
Chasis No: WBAXG12000DX48220
Engine No: A4610143N20B20B
Reg. Date:

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6	TAIL LAMP LH	1 PC	572.25	
			2,419.50	
		Less 10%	241.95	2,177.57
	Labour			
7	WIRE CHECKING	1 UNIT	20.00	
8	LABOUR CHARGE	1 UNIT	400.00	
9	SPRAY PAINTING	1 UNIT	400.00	
			820.00	820.00
			Total	S$ 2,997.57
			Add GST @ 7%	209.83
			Total Amount Payable	S$ 3,207.40

TOTAL: SINGAPORE DOLLAR THREE THOUSAND TWO HUNDRED AND SEVEN AND CENTS FORTY ONLY

For SME Motor Pte Ltd

AUTHORISED SIGNATURE

Assessors/Consultants hence notify the Repairer of the following:
- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	2307D
Vehicle Details	
Vehicle No.:	SKF4020D
Vehicle to be Exported:	No
Intended De-registration Date:	29 Jan 2018
Vehicle Make:	B.M.W.
Vehicle Model:	520I A
Primary Colour:	Black
Manufacturing Year:	2012
Engine No.:	A4610143N20B20B
Chassis No.:	WBAXG12000DX48220
Maximum Power Output:	135.0 kW (181 bhp)
Open Market Value:	$43,892.00
Original Registration Date:	28 May 2012
First Registration Date:	28 May 2012
Transfer Count:	1
Actual ARF Paid:	$43,892.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	27 May 2022
PARF Rebate Amount:	$30,724.00
Intended COE Rebate Details	
COE Expiry Date:	27 May 2022
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
QP Paid:	$85,216.00
COE Rebate Amount:	$36,858.00
Total Rebate Amount:	**$67,582.00**

The information contained herein is correct as at 29 Jan 2018

OK

LKK AUTO CONSULTANTS PTE LTD (TP) ▾ Menu

MANDATE REQUEST [S8M00782 / SKF 4020D]

Type
Question

Message
Liability: Insured driver reversed and collided with third party vehicle. Settlement: Repair Cost : $2,086.50 (w/GST) Loss of Use : $200.00 (2days x $100) LTA: $2.00 Total: $2,288.50 Immediate Advice with Mandate and relevant document uploaded for your easy referance. Please kindly let us have your approval / instruction if any. Thank you - (17/09/2019)

Reply

LKK AUTO CONSULTANTS PTE LTD (TP) ▾ Menu

Re:MANDATE REQUEST [S8M00782 / SKF 4020D]

Type
Question

Message
pls proceed

Reply

SME Motor Pte Ltd

1 Kaki Bukit Ave 6, #02-15 Autobay@KakiBukit Singapore 417883
TEL: 67476106 (6 lines) FAX: 67442368 Email: service@smemotor.com.sg
GST:201119451E RCB NO:201119451E

M/S : THAM SHIH LONG JACEK

Singapore

ATTN:
Your Ref No: 18/AXA/TP-012 (01)
Claim Type: Third Party
Accident Date: 13/01/2018

Claim No: **EST0003888**
Final No: **INV0003339**
Date: 05 Apr 2018
Policy No: B27611866QMX
Veh Reg No: **SKF4020D**
Make/Model: BMW 520i
Chasis No: WBAXG12000DX48220
Engine No: A4610143N20B20B
Reg. Date:

Final Repair Cost to Vehicle No :SKF4020D

Description	Quantity	List Price S$	Amount S$
As agreed to proceed repair at Lump Sum Repair			S$ 1,950.00
Less Excess			S$ 0.00
Amount Before GST			S$ 1,950.00
Add GST @ 7%			136.50
Total Amount payable			S$ 2,086.50

TOTAL: SINGAPORE DOLLAR TWO THOUSAND EIGHTY SIX AND CENTS FIFTY ONLY

For SME Motor Pte Ltd

E. & O. E.

AUTHORISED SIGNATURE

SME MOTOR PTE LTD

AXA Insurance Pte Ltd
8 Shenton Way #24-01
AXA Tower
Singapore 068811

Your Insured Veh No. : **SKV2287E**
Your Ref :
Our Ref : SKF4020D
Date : 05/04/2018

WITHOUT PREJUDICE

Dear Sir/Madam

Accident involving SKV2287E and SKF4020D on 13/01/2018 at QUEENSWAY SHOPPING CENTRE.

Please refer only to the boxes marked (x).

[X] We refer to [X] the above accident
[ ] our/your letter dated

[X] We have been authorised by the owner of vehicle number **SKF4020D** which was damaged by your insured's motor vehicle number **SKV2287E** in the aforesaid accident.

[X] We are instructed that the accident was caused by your insured's negligent driving and/or management of the vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expenses, particulars of which are as follows:

Cost of Repair	**2,086.50**
Survey report fees	-
Loss of Use(2 days @ $120.00 per day)	**240.00**
Car Rental Fees	-
GIA/LTA search fees	**2.00**
Total S$	**2,328.50**

[X] We forward herewith the following relevant supporting documents:-

[ ] Survey Reports & photographs (To be returned within 7 days on demand)

[X] Final repair bill(Tax Invoice)
[ ] Bill/Receipt for the excess
[ ] Rental Agreement
[X] Copy of the Insurance Certificate
[X] Copy of NRIC/Driving licence
[X] Copy of LTA/GIA vehicle search
[X] Non-injury motor report form
[X] Letter of Authority

[X] Cheque to be make payable to **Messrs SME MOTOR PTE LTD.**

[ ] Any request for a re-survey of our client's vehicle must be arrange within the 14 days upon receipt of this letter. The re-survey must be conducted at our premises, in the presence of our client.

[X] Please note that you should send to us an acknowledgment of receipt of this letter within 07 days of your receipt of this letter.

Yours faithfully,

SME MOTOR PTE LTD
encl

WE HEREBY ACKNOWLEDGE RECEIPT

_____ *Date:* _____
PLEASE CHOP AND SIGN

Your Insured Veh No. :

LKK Auto Consultants Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

09 MARCH 2018

DARREN MICHAEL WEBB
38 TREVOSE CRESCENT
#03-28
SINGAPORE 297722

Dear Sir/Madam,

OUR REF : CC4/ASM18001135/Umb3
YOUR REF : SKV 2287E
ACCIDENT INVOLVING SKV 2287E AND SKF 4020D ALONG QUEENSWAY SHOPPING CENTRE- CARPARK ON 13.01.2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s SME MOTOR PTE LTD, acting on behalf of the owner of SKF 4020D against your motor insurance policy.

Based on the accident report, accident scenario, it was reported that your vehicle had collided onto the Third Party stationary vehicle SKF 4020D while reversing. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)

LKK Auto Consultants Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Bevan Lim
Case Handler
DID: 6749 4274
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. *AXA Insurance Pte Ltd (AXA)*
(Motor Claims Dept)

LETTER OF AUTHORITY

To: M/s AXA Insurance Pte Ltd
Singapore

Accident involving my/our vehicle no. SKF 4080D ***and*** SKU 2287E ***on*** 13/01/2018

along Queensway Shopping Centre.

I/We, Tham Shih Long Jacek NRIC No. S8233807D

of BLK 407 Hougang Ave 6 #01-18 Singapore 530407,

the registered owner of vehicle no. SKF 4080D at the material time of accident, do hereby authorise ***Messrs SME MOTOR PTE LTD*** as my/our agent and representative to correspond in, negotiate and settle, on my/our behalf, my/our claim against you as owner/operator/insurer of vehicle no. SKU 2287E.

I/We also authorise them to accept settlement cheque on my/our behalf. Kindly issue your cheque in favour of "***M/s . SME MOTOR PTE LTD***".

Dated this 31 day of 01 2018

xx _____

Signature of Owner or his/her/their
Duly Authorised Representative

Without Prejudice to any claim for personal inj

Without Prej to any claim personal inj

Without Prejudice to any claim for personal injury

AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SKV 2287E	(Insd veh)	Model: BMW 520I
	SKF 4020D	(TP veh)	
Date of Accident/ Time:	13/01/2018 / 14:00		

Repair Estimate	: $	3,233.38	
Final Repair Cost	: $	2,086.50	
Loss of Use	: $	200.00	2 days at $100.00 per day
Rental (if any)	: $	-	days at $ per day
ITA / GIA Search Fee	: $	-	
Others:	: $	-	
	: $		
Final Settlement Sum	: $	2,286.50	

Payee Name : SME MOTOR PTE LTD

Is Third Party Workshop GIA Registered? [X] **YES** [ ] **NO** (Kindly indicate below)

A)	For **Non GIA Registered Workshop:**	Agreed Liability _____(%)
B)	For **GIA Registered Workshop:**	BOLA Applicable: ~~Yes~~/ No BOLA Scenario No: ____
	BOLA Liability: 100 (%)	Assessed Liability (*) _____(%)
	** Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply*	

Remarks:

NOTE:

1. **PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.**
2. **THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.**
3. **AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.**

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are ***not received within 7 days*** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a **full and final settlement** that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

Signature of workshop representative / **Workshop stamp**
Name of Representative: SME MOTOR PTE LTD
Date: 30/09/19

LKK

Signature of Witness / **Workshop stamp (if applicable)**
Name of Witness:
Date: 30/09/2019

Signature of AXA's surveyor/representative:
Name of AXA's surveyor /Representative:
Date:

AXA Insurance Pte Ltd (Company Reg. No.: 199903512M)
8 Shenton Way #24-01 AXA Tower Singapore 068811
AXA Customer Centre #01-21/22
Telephone: +65 6880 4888 – axa.com.sg

GENERAL INSURANCE ASSOCIATION
RECORDS MANAGEMENT CENTRE

GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE
6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-007308
Date of Request: 15/01/2018
Your Ref No: Online Purchase

SME Motor Pte Ltd
1 Kaki Bukit Ave 6 #02-15
AutoBay @ Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date 15/01/2018
Enquiry By Han Zhuang Chou
TP Vehicle No. SKV2287E
Accident Date 13/01/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SKV2287E	AXA Insurance Pte Ltd	24/11/2017-02/03/2019	6338 7288

Thank You.

This is a computer generated document and requires no signature.

GENERAL INSURANCE ASSOCIATION
RECORDS MANAGEMENT CENTRE

GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE
6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-007308
Date of Request: 15/01/2018
Your Ref No: Online Purchase

SME Motor Pte Ltd
1 Kaki Bukit Ave 6 #02-15
AutoBay @ Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date 15/01/2018
Enquiry By Han Zhuang Chou
TP Vehicle No SKV2287E
Accident Date 13/01/2018

DESCRIPTION	AMOUNT (S$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:
Date:
[X] GIRO [ ] Cash [ ] Cheque

English (SG) ▾ LKK AUTO CONSULTANTS PTE LTD (TP) ▾

SERVICE REQUESTS MESSAGES CLAIMS

Service Request Details

Claim	SBM00782
Reference	CC4/ASM18001135/Ueb3q2
Loss Date	13 January 2018
Report Date	15 Jan 2018 12:00:00 AM
Request Date	2 July 2018
Due Date	
Vendor Name	LKK AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Direct settlement

Actions

Next Step: Wait for: Approve invoice

Add Invoice

Vehicle Information

Incident Vehicle Registration #: SKF4020D

Make: TPVD BMW

Model: 520I

Service Address

...

Primary Contact/Insured

WEBB DARREN
38 TREVOSE CRESCENT, 297722, Singapore

dwebb3101@gmail.com

Claim Handler

NG Stacey
6568804351
stacey.ng@axa.com.sg

Additional Instructions

Messages | Invoices | History | Documents | Assessment | Metrics | Notes

Document Type | Document SubType

+ Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LKKInvoice1 (1).pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	1 November 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LKK PHOTO-2.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	1 November 2019
LKK PHOTO.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	1 November 2019
PAYMENT BREAKDOWN_EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	1 November 2019
AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	1 November 2019
Immediate Advice with Mandate.pdf	Forms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	17 September 2019
GIA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	23 May 2018
LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	23 May 2018
TP ESTIMATE- MARKED.pdf	Forms / Claim Documents	Driver's License / IDP	LKK AUTO CONSULTANTS PTE LTD (TP)	30 January 2018
Preliminary Advice.pdf	Forms / Claim Documents	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	30 January 2018
GA295336-Certificate of Insurance.pdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of insurance	TEO Kitty	17 January 2018
GA295336-Policy Schedule.pdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of insurance	TEO Kitty	17 January 2018
SKV2287E INSD GIA.PDF	Forms / Claim Documents	Claim Form	PATIL Amol	16 January 2018
SKF4020D TP GIA.PDF	Forms / Claim Documents	Claim Form	PATIL Amol	16 January 2018

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
Email received from workshop with TP GIA & ESTIMATE.msg	Letters and Correspondence	Others	PATIL Amol	16 January 2018

Assessment Details

General & Workshop Details | Vehicle & Driver Details | Vehicle Condition | Taxes & Rates | Parts & Labour | Miscellaneous | Summary

Parts

	EDIT	SR NO	QUANTITY	MATERIAL	PART NAME	CONDITION	LIST PRICE (WORKSHOP)	LIST PRICE (SURVEYOR)	SUPPLEMENTARY PARTS	DEPR./BTTR%	DISC. OUT%	SALVAGE%	ESTIMATED AMOUNT	ADJUSTED AMOUNT	ACTION (PARTS)
		0	1		REAR BUMPER	Deformed	0	1431.4	No		10			1288.26	Approve
		0	1		REAR BUMPER RETAINER LH	Serviceable	0	0	No		10			0	Deny
		0	10		REAR BUMPER CLIP	Necessary	0	3	No		10			27	Approve
		0	1		REAR BUMPER REFLECTOR LH	Serviceable	0	0	No		10			0	Deny
		0	1		REAR PARKING SENSOR LH (CORNER)	Shorted	0	236.85	No		10			213.17	Approve
		0	1		TAIL LAMP LH	Damaged	0	572.25	No		10			515.03	Approve

Labour

	EDIT	SR NO	REPAIR/REPLACE (LABOUR)	PART NAME	ESTIMATE LABOUR AMOUNT	ADJUSTED LABOUR AMOUNT	ESTIMATE PAINT AMOUNT	ADJUSTED PAINT AMOUNT	ACTION (LABOUR)	COMMENT	REMOVE
		0		WIRE CHECKING	0	20	0	0	Approve		
		0		LABOUR CHARGE	0	250	0	0	Approve		
		0		EPOXY PAINTING	0	200	0	0	Approve		

Assessment Details

General & Workshop Details | Vehicle & Driver Details | Vehicle Condition | Taxes & Ratio | Parts & Labour | Miscellaneous | Summary

	EDIT	S/R NO	NAME	ACTION	ESTIMATED AMOUNT	ADJUSTED AMOUNT	COMMENT	REMOVE
☐	✎	0	DAYS OF REPAIR:2 DAYS	Approve		0		🗑

Assessment Details

General & Workshop Details | Vehicle & Driver Details | Vehicle Condition | Taxes & Ratio | Parts & Labour | Miscellaneous | Summary

Estimated Claim Amount $0.00

Adjusted Claim Amount $2,463.46

CATEGORY	ESTIMATE	ADJUSTED
Spare Parts	$0.00	$2,043.46
Labour		$420.00

Assessment Details

General & Workshop Details | Vehicle & Driver Details | Vehicle Condition | Taxes & Ratio | Parts & Labour | Miscellaneous | Summary

Estimated Claim Amount

Adjusted Claim Amount

CATEGORY	ESTIMATE	ADJUSTED
Miscellaneous		$1,950.00