

**Veron Chen (LKKAUTO)**

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Wednesday, 7 November 2018 8:01 AM  
**To:** 'Ng, Sharon'  
**Cc:** SUR  
**Subject:** RE: CLMOMVC000002459 - Your Ref: GBC 6973M (GA) / Our Ref: GBE 4649C (Date of Accident: 11.01.2018)  
**Attachments:** LKKAdjustment1a.pdf; LKKInspection.pdf; LKKInvoice1.pdf; photo.pdf

Dear Sharon,

Please be informed that our survey report already send to you on 10/5/2018.

In case you still do not received we now forward a soft copy to you.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Ng, Sharon <Sharon.Ng@sg.gaig.com>  
**Sent:** Monday, 5 November 2018 7:03 PM  
**To:** Veron Chen (LKKAUTO) <veronchen@lkkauto.com>  
**Cc:** SUR <sur@lkkauto.com>; Jenny Lim <jenny.lim@laihuat.com.sg>  
**Subject:** RE: CLMOMVC000002459 - Your Ref: GBC 6973M (GA) / Our Ref: GBE 4649C (Date of Accident: 11.01.2018)

Dear Veron

Please send us the final report for our direct settlement with Lai Huat (copying Jenny)

Regards  
Sharon  
Great American

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**From:** Veron Chen (LKKAUTO) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>  
**Sent:** Monday, January 29, 2018 11:50 AM  
**To:** Tan, Rachel <[Rachel.Tan@sg.gaig.com](mailto:Rachel.Tan@sg.gaig.com)>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: Request for Survey - Your Ref: GBC 6973M (GA) / Our Ref: GBE 4649C (Date of Accident: 11.01.2018)

Dear Rachel,

Enclosed preliminary revised of vehicle GBE 4649C  
Date of survey: 26/1/2018  
Number of days: 4 days

**Kindly provides us the claim number.**

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto)

**Sent:** Thursday, 18 January 2018 3:11 PM

**To:** 'Tan, Rachel' <[Rachel.Tan@sg.gaig.com](mailto:Rachel.Tan@sg.gaig.com)>

**Cc:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: Request for Survey - Your Ref: GBC 6973M (GA) / Our Ref: GBE 4649C (Date of Accident: 11.01.2018)

Dear Rachel,

Thank you for your assignment.

For the efficiency of future assignment arrangement, we will highly appreciate if you could send to the new designated address below:

[assignments@lkkauto.com](mailto:assignments@lkkauto.com)

Thank you for your cooperation and we look forward to serve you.

Best Regards,

**Catherine Chong** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]

**Sent:** Thursday, 18 January, 2018 2:47 PM

**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** FW: Request for Survey - Your Ref: GBC 6973M (GA) / Our Ref: GBE 4649C (Date of Accident: 11.01.2018)

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Tan, Rachel [<mailto:Rachel.Tan@sg.gaig.com>]

**Sent:** Thursday, 18 January 2018 2:39 PM

**To:** Jenny Lim <[jenny.lim@laihuat.com.sg](mailto:jenny.lim@laihuat.com.sg)>

**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: Request for Survey - Your Ref: GBC 6973M (GA) / Our Ref: GBE 4649C (Date of Accident: 11.01.2018)

Without Prejudice

Hi Jenny

Noted on your request.

Hi LKK

Please accept assignment to conduct TP PRI, attached workshop estimates and TP GIA report.

Thank you

Regards

Rachel Tan

Executive, Motor Claims, Great American Insurance Company

Tel: 6804 7846

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**From:** Jenny Lim [<mailto:jenny.lim@laihuat.com.sg>]

**Sent:** Thursday, January 18, 2018 2:30 PM

**To:** Tan, Rachel <[Rachel.Tan@sg.gaig.com](mailto:Rachel.Tan@sg.gaig.com)>

**Subject:** RE: Request for Survey - Your Ref: GBC 6973M / Our Ref: GBE 4649C (Date of Accident: 11.01.2018)

Dear Rachel

Please arrange LKK to survey.

Thank you.

Kind regards.

Jenny Lim  
for LAI HUAT (MENG KEE) MOTOR PTE LTD  
160 Sin Ming Drive  
#04-01, #04-02 & #07-03  
Sin Ming Autocity  
Singapore 575722  
Tel: 64538110  
Fax: 64596267

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**From:** Ng, Sharon

**Sent:** Thursday, January 18, 2018 1:55 PM

**To:** Tan, Rachel <[Rachel.Tan@sg.gaig.com](mailto:Rachel.Tan@sg.gaig.com)>

**Cc:** Jenny Lim <[jenny.lim@laihuat.com.sg](mailto:jenny.lim@laihuat.com.sg)>

**Subject:** FW: Request for Survey - Your Ref: GBC 6973M / Our Ref: GBE 4649C (Date of Accident: 11.01.2018)

**Importance:** High

Hi Rachel - FYA please.

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**From:** Jenny Lim [<mailto:jenny.lim@laihuat.com.sg>]

**Sent:** Thursday, January 18, 2018 1:34 PM

**To:** Ng, Sharon <[Sharon.Ng@sg.gaig.com](mailto:Sharon.Ng@sg.gaig.com)>

**Subject:** Request for Survey - Your Ref: GBC 6973M / Our Ref: GBE 4649C (Date of Accident: 11.01.2018)

**Importance:** High

Dear Sharon

We refer to the above matter.

Please can you arrange for survey of our client's vehicle no. GBE 4649C?

Supporting documents are enclose for your reference.

Thank you.

Kind regards.

Jenny Lim  
for LAI HUAT (MENG KEE) MOTOR PTE LTD  
160 Sin Ming Drive  
#04-01, #04-02 & #07-03  
Sin Ming Autocity  
Singapore 575722  
Tel: 64538110  
Fax: 64596267

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