

cs/MSG18001121/Kvd3er

Merimen

Kenne-th

ASSIGNMENT (Office)

Eliza Ho

MSG

17/01/18 @ 4:36pm

Referral Code

①

TP/WS/TP RES/OD RES/EVA/INV/INV/C3

To Insure Vehicle No.

SFL 9959R

Working on

Motor Image

To

67038104

19 Lorong 8 Toa Payoh

Policy No

A28883673 GMY

Sum Insured

Sum

\$700.00

Make of Veh

(Client's Record)

Date

31/12/2017

CA (REV) / REP. / REV 24 HRS

mv. \$93k

EOD Follow-up

Date/Time 9:03am @ 18/01/18

Person Contacted

Syaid

Veh. IN/OUT

Date/Time

Action/Instructions

✓

E2/1/18

SFL 9959R-X

18/1/18

Revert by merimen

19/1/18

Recd approved from Ming Shao by merimen

19/1/18

Informed Syaid c/a ex \$700 by email

25/5/18

Final fig \$ 6313.72 confirmed by email (Recd 15/2.80, 19/10)

Kennerth

ASSIGNMENT

From: _____

Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____

Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.Bal. or Market Value: 8936

IDAC Accident Report: _____

Consistent?: Yes or No

GIA / PR Seen: _____

Consistent?: Yes or No

Est. Repairs: _____

days

Res.: Yes or No

Lum Sum: _____

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____

Person Contacted: _____

Vehicle: IN / OUT

Date / Time

Action / Instruction

19/1

File sent to Coroner

Veh No: SFL 995PRYr Regn: 03, 16

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or _____

Make: Suharu Forsterc.c. 1895Colour M. P. White

AC: Insured / Std / NI / NA

Sp. Reading 57641

T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: JF18J5KC566068834Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 225/55R18

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or Continental

Front

Rear

R/Bal. 7 mmR/Bal. 7 mmL/Bal. 7 mmL/Bal. 7 mmD.O.A. 31/12/17D.O.A. 18/1/18

Survey held at _____

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Amanta
28/5/2015

RECEIVED 30 MAY 2018

Date/Time, File Pass to?



: Prel. Report



: Final Report

1)

Date/Time, File Return to?

30/5- typistDays Of Repair: 8Resurvey No. of Trip: 1

Add Fee:

☐ : Site Insp (\$☐ : Interview (\$☐ : Tech Invs (\$☐ : Weekend (\$

Survey Fee

Transportation

\$ - RS \$

Photos

Others

TOTAL

20010210

Report Format:

Lump Sum / I.B.I: (\$

merimen6313.72

Survey Department Check List (Case Handler)

Reference No.: CS/MSG/8001121/Krd3
 Policy Type: OD / TP / TP RES / TL / EVA

Case Handler

Typist

Admin (): Case handler to make sure all Information created by the assignment team are ACCURATE.

1) Office Assign Form

		Y-Date	N-Date	Y-Date	N-Date
C	Reference No.	✓			
C	Customer Code				
N	Assign From				
C	Assign Date	✓			
C	Veh No (Inspected)	✓			
C	Veh No (Insured)				
C	D.O.A	✓			
C	Policy No	✓			
C	Claim No				
C	Insurance Authorisation (CA /REV/REP)	✓			
C	Report Type	✓			
C	Weekend Charges				
N	Survey held at/Repairer	✓			
C	Excess	✓			

Surveyor (): Case handler to make sure the surveyor completed all required information.

1) Assignment Form

C	Vehicle No	✓			
C	Regn Month/Year	✓			
N	Vehicle Type	✓			
N	Make & Model	✓			
C	Engine Capacity. (C.C)	✓			
N	Colour	✓			
C	Odometer. (Sp.Reading)	✓			
C	Chassis No	✓			
N	General Condition	✓			
N	Steering	✓			
N	Brake	✓			
N	Modification (Modi)	✓			
C	Tyre Size	✓			
N	Tyre Make	✓			
C	Tyre Balance	✓			
C	Date of Inspection	✓			
N	Survey held	✓			
N	Des.of Damages	✓			

(2) System - (Views/Merimen)

C	Damaged Vehicle Photographs Uploaded	✓			
---	--------------------------------------	---	--	--	--

(3) Workshop Estimate/Assignment Form

N	ALL Parts condition	✓			
C	Market Value for OD cases	✓			
C	Estimate Repair Cost for PRI (RSI, TMI, MSIG)				
C	Days of repair	✓			
C	Finalised Amount	✓			
C	Re-inspection Cases to Finalize within 5 Days				

(4) System - (Views/Merimen)

C	Resurvey photo Uploaded	✓			
---	-------------------------	---	--	--	--

Check By: VERON 25/5/18
 Case Handler Date

*C: Critical *N: Non-Critical

21/05/2014



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

MSIG INSURANCE (SINGAPORE) PTE LTD

Ref : CS/MSG18001121/Kvd3

16 RAFFLES QUAY

#24-01 HONG LEONG BLDG SINGAPORE 048581

Date : 18-01-2018



Code : MSG

1. Policy Particulars :- OWN DAMAGE

Insured Veh.		Veh. Inspected	SFL 9959R
Policy No.	A28883673QMY	Coverage (\$)	0.00
Claim No.		Excess (\$)	700.00
Assign From	MERIMEN (ELIZA HO)	Assign Date	18/01/2018

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--	--

5. General Information

Accident Date	31/12/2017	Inspection Date	18/01/2018
Survey held at	MOTOR IMAGE ENTERPRISES PTE LTD 19 TOA PAYOH LORONG 8 SINGAPORE 319255		

5a. Remarks

A) THE MARKET VALUE IS S\$----- (EST. AVERAGE)
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est. Submitted	Adj. Assigned	Adj. Rpt	Adj. Submitted	Inv. Assigned	Status
Main	02 Jan 2018		17 Jan 2018 16:36 Assign				New Assignment Cancel Case

[Main](#)[Reference](#)[Claim Details](#)[Documents](#)[Show All](#)

CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	CHIANG SHEU CHING JOSIE (ZHANG XUJING), ID: S7934234C, Tel: +6581133696, Email: NOEMAIL		
Vehicle Reg. No.:	SFL9959R	Date of Loss:	31/12/2017 12:00 - :59
Claim Type:	OD	Policy/Cover Note No.:	A28883673QMY(COMP) (Comprehensive) Coverage: 31/03/2017 - 30/03/2018
		Excess:	S\$700.00
Repairer:	Motor Image Enterprises Pte Ltd (Toa Payoh) 19 Lorong 8 Toa Payoh, 319255 Toa Payoh - Tel: 67038104		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Eliza Ho Teng Boon - 6594 2554]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 18/01/2018]		
Driver/Custodian:	CHIANG SHEU CHING JOSIE (ZHANG XUJING) (38 / Female), NRIC: S7934234C, Tel: +6581133696		
Adj. Asg. Remarks:	REVERT - CAR IN		

ASSOCIATED MAIL RECEIVED

[View All](#) [Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

View Received Message

This mail is associated with :

***SFL9959R (543418)**
OD
Dec 31 2017 12:00PM
[CHIANG SHEU CHING JOSIE (ZHANG XUJING)]
Motor Image Enterprises Pte Ltd

Reply Reply All Mark as Unread Print Message Delete Message Forward

From MSIG Insurance (Singapore) Pte. Ltd. (MSIG_SG), sent on 25/05/2018 16:56 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$6313.72) - SFL9959R - Claim Handler: Eliza Ho Teng Boon

Approved:6313.72.

DOCUMENTS SUMMARY
There are no documents.

View Received Message

This mail is associated with :

***SFL9959R (543418)**
OD
Dec 31 2017 12:00PM
[CHIANG SHEU CHING JOSIE (ZHANG XUJING)]
Motor Image Enterprises Pte Ltd

- Reply
- Reply All
- Mark as Unread
- Print Message
- Delete Message
- Forward

From MSIG Insurance (Singapore) Pte. Ltd. (MSIG_SG), sent on 25/05/2018 16:56 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$6313.72) - SFL9959R - Claim Handler: Eliza Ho Teng Boon

Approved:6313.72.

DOCUMENTS SUMMARY
There are no documents.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd. 4 Shenton Way #21-01 SGX Centre 2 Singapore 068807	From: LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
Attn: Eliza Ho Teng Boon	Date: 24 May 2018

Preliminary Advice

Vehicle No	: SFL9959R	Accident Date	: 31/12/2017
Make	: SUBARU FORESTER	Policy No.	: A28883673QMY(COMP)
Assignment Date	: 17/01/2018	Excess	: S\$700.00
Date of Inspection	: 18/01/2018	Est. Duration of Repair	: 8.00
Inspection At	: MOTOR IMAGE ENTERPRISES PTE LTD (TOA PAYOH) 19 LORONG 8 TOA PAYOH SINGAPORE 319255		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages rear portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	7,826.52
Revised Amount	:S\$	6,313.72
Check Items (Estimated)	:S\$	0.00
Total	:S\$	6,313.72

Lump Sum Repair	:S\$	
-----------------	------	--

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	93,000.00
COE / PARF Rebate	:S\$	50,666.00
Salvage Value	:S\$	
Margin for Repair	:S\$	42,334.00

Remarks

(X) The vehicle is economical for repair.

() The above survey was conducted on a 'without prejudice' basis.

TELEPHONE TEL: (65) 6415-3000
FAX: (65) 6415-3723

Attn: William
Fax: 6841 1183
Fr: Iris Kwok

CHARTIS

CERTIFICATE OF INSURANCE

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)
MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1968
ROAD TRANSPORT ACT, 1987 (MALAYSIA)
MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (MALAYSIA)

MX.1

AUTOPLAN (NAMED DRIVER BASIS POLICY)

(The below excess is subject to 100%)

OWN DAMAGE EXCESS S\$3000.00 (1)

WINDSCREEN EXCESS S\$100.00

(for policies with effect from 1st November 2002)

CERTIFICATE NO. 2100304618-00000

SUM INSURED Market Value

INSURING WITH COE/PARF Yes

1) VEHICLE REGISTRATION NO.

SKA5550K

2) NAME OF INSURED

Tan Kok Liang Colin

3) EFFECTIVE DATE OF THE COMMENCEMENT
OF INSURANCE FOR THE PURPOSES OF THE ACT

18 Jun 2012

4) DATE OF EXPIRY OF INSURANCE

17 Jun 2013

5) PERSON OR CLASSES OF PERSONS ENTITLED TO DRIVE*

The Insured and any person who is named as a named driver under the policy.

The Insured may also drive a motorcar not belonging to him or hired (under a hire purchase agreement or otherwise) to him or his employer or his partner.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6) LIMITATION AS TO USE*

Use only for social, domestic and pleasure purposes and for the Insured's business.

The Policy does not cover use for hire or rewards, tuition, driving test, racing, pace-making, reliability trial speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

APPROVED REPORTING CENTRES (FOR CLAIMS-RELATED REPAIRS)

1. Sin Yew Hup - 4 Woodlands Rd (Tel: 67600819)
2. ComfortDelGro Engg - 205 Braddell Rd (Tel: 63837466)
3. Kan Fook Sing Motor - 81 Defu Lane (Tel: 67479560)
4. Ben Choon Motor - 3 Pioneer Rd (Tel: 62641191)
5. Shu Fett - 1009 Bt Merah Lane (Tel: 62730119)
6. STAR Auto Ctr - 249 Jin Boon Lay (Tel: 65153011)
7. Progressive Automotive Pte Ltd - 3022A Ubi Rd 1 (Tel: 67415336)
8. Ready Autocare - 10 AMK AutoPoint (Tel: 66606551/64610304)
9. ORIX - 30 Bt Batok Crescent (Tel: 63198011/00906768)
10. Lai Huat Meng Kee Motors - 21 Sin Ming Ind (Tel: 64538110)
11. DPS (subsidiary of C&C) for Mitsubishi/Kia only - 209 Pandan Gardens, (S)609339 (T:65684501/F:65651240)

LOSS OF USE Not Included

* NAMED DRIVER NA

HIRE PURCHASE COMPANY UNITED OVERSEAS BANK LTD

EMPLOYER'S LOAN

*Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

I / We hereby Certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

Issued in Singapore 15 Jun 2012

Chartis Singapore Insurance Pte. Ltd.

121030-000
CHEW SHU HAI JEREMY
160 CHANGI ROAD
#03-17 AIA CHANGI
SINGAPORE 419728
SP.JEREMY-LEOCHEE

AUTHORIZED REPRESENTATIVE

ORIGINAL

SSPOCP

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Friday, 19 January 2018 11:36 AM
To: Sayedinah Bin Ali /MIE - Svc
Cc: SUR; katherinechong@motorimage.net; Ivan Tan Chen Hwee /MIE - Mgt; tengchuen (tengchuen@motorimage.net); daniellim (daniellim@motorimage.net)
Subject: SFL 9959R-DOA: 31/12/2017 (MSIG OD)

Dear Sayed,

As instructed by our client MSIG , please proceed to repair the insured vehicle **SFL 9959R (Excess \$700/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

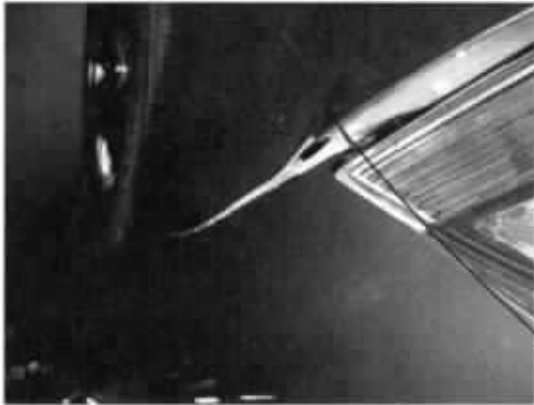
Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



LKK Auto Consultants Pte Ltd
 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933
 TEL: 6256 3561 FAX: 6256 4315
 Reg. No: 199607198R GST Reg. No. 19-9607198-R



View Received Message

This mail is associated with :

***SFL9959R (543418)**

OD

Dec 31 2017 12:00PM

[CHIANG SHEU CHING JOSIE (ZHANG XUJING)]

Motor Image Enterprises Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From MSIG Insurance (Singapore) Pte. Ltd. (MSIG_SG), sent on 19/01/2018 09:55 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$6369.32) - SFL9959R - Claim Handler: Eliza Ho Teng Boon

Approved:6369.32:CHECK ITEMS TO BE VERIFIED AND CONFIRMED.

DOCUMENTS SUMMARY

There are no documents.

Team B

From: Winnie Ho Ping Ping [winnie.ho@axa.com.sg]
Sent: Thursday, 26 January, 2012 1:46 PM
To: Team B
Cc: Vale Oh
Subject: Direct Settlement / SME MOTOR / C0215753 / OD- SJP2359A / TP- SGQ4284Z / DOA- 14/01/2012 / EST: 4381.60 / NO XS / VO
Attachments: GIA REPORT.pdf; PA - SGQ 4284Z.pdf; WSP EST.pdf; SJP2359A - 140112.pdf
Categories: SUPER IMPT, STIL NOT ATTENDED

Thanks & Regards

Winnie Ho

Claims Assistant - Motor Claims
AXA Insurance Singapore Pte Ltd
8 Shenton Way, #27-01 AXA Tower, Singapore 068811
winnie.ho@axa.com.sg
DID: (65) 6880 4833 Fax: (65) 6880 4838
Website: www.axa.com.sg



redefining / insurance

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorised disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

 Please consider the environment before printing this email

From: Team B [mailto:admin-b@lkkauto.com]
Sent: Thursday, January 26, 2012 11:44 AM
To: Kitty Teo Poh Guek; Tan Tiong Beng; Winnie Ho Ping Ping
Cc: Ai Chin; Chai Fang
Subject: Direct Settlement - Acc Invl SJP 2359A (OI) & SGQ 4284Z (TP) on 14/01/2012 (LKK Ref: CC6/AXA12001231/Uhc3) (Your Ref: To be advice)

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SGV 1510P M/s SME MOTOR PTE LTD

Enclose herewith a copy the TP's GIA Report, estimated cost of repair and preliminary advice for your perusal.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Just for your information, the case handler in charge for this case is Ms Khai Xin and she can be contacted at 6841 2928.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607196R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Eliza Ho Teng Boon

Date: 18 Jan 2018

Preliminary Advice

Vehicle No	: SFL9959R	Accident Date	: 31/12/2017
Make	: SUBARU FORESTER	Policy No.	: A28883673QMY(COMP)
Assignment Date	: 17/01/2018	Excess	: S\$700.00
Date of Inspection	: 18/01/2018	Est. Duration of Repair	: 8.00
Inspection At	: MOTOR IMAGE ENTERPRISES PTE LTD (TOA PAYOH) 19 LORONG 8 TOA PAYOH SINGAPORE 319255		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages rear portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	7,536.52
Revised Amount	:S\$	6,369.32
Check Items (Estimated)	:S\$	890.24
Total	:S\$	7,259.56

Lump Sum Repair :S\$

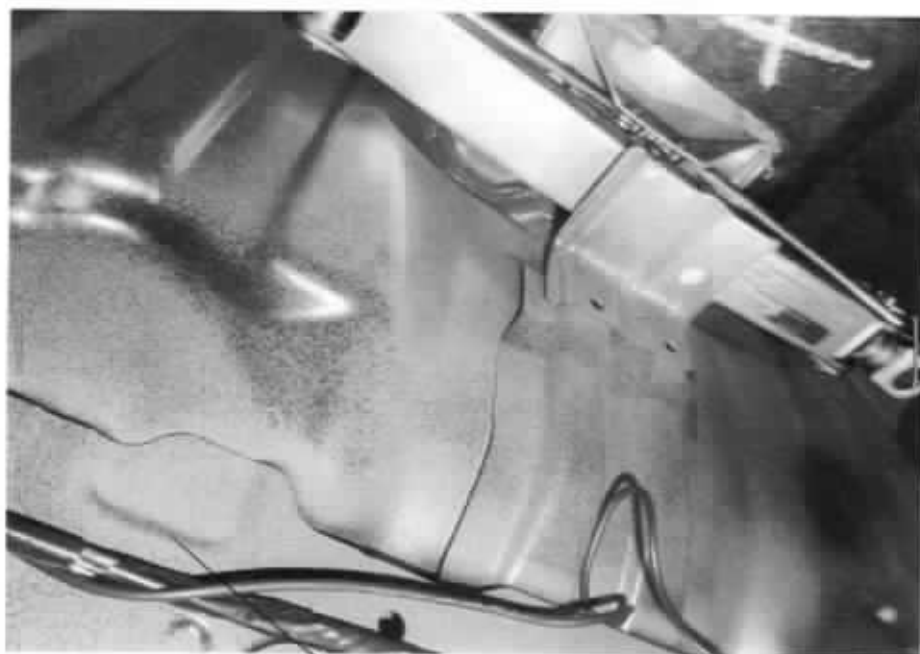
Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	93,000.00
COE / PARF Rebate	:S\$	50,666.00
Salvage Value	:S\$	
Margin for Repair	:S\$	42,334.00

Remarks

☒ (X) The vehicle is economical for repair.

☐ () The above survey was conducted on a 'without prejudice' basis.



Enquire PARF/COE Rebate for Registered Vehicle

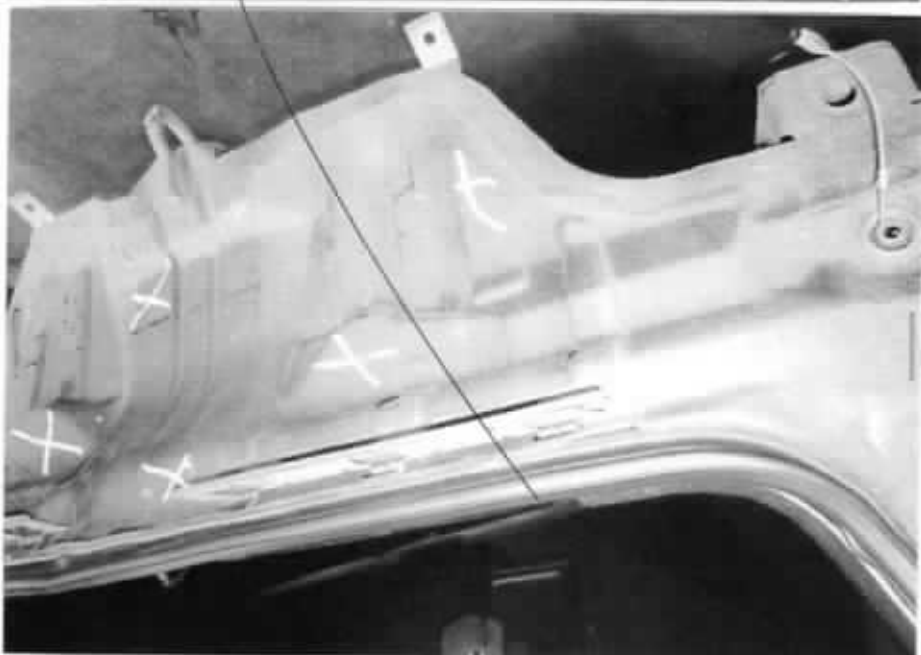
Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	4234C
Vehicle Details	
Vehicle No.:	SFL9959R
Vehicle to be Exported:	No
Intended De-registration Date:	18 Jan 2018
Vehicle Make:	SUBARU
Vehicle Model:	FORESTER 2.0I-L CVT AWD SR
Primary Colour:	White
Manufacturing Year:	2016
Engine No.:	FB20Y221740
Chassis No.:	JF1SJ5KC5GG068834
Maximum Power Output:	110.0 kW (147 bhp)
Open Market Value:	\$15,515.00
Original Registration Date:	31 Mar 2016
First Registration Date:	31 Mar 2016
Transfer Count:	0
Actual ARF Paid:	\$15,515.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	30 Mar 2026
PARF Rebate Amount:	\$11,636.00
Intended COE Rebate Details	
COE Expiry Date:	30 Mar 2026
COE Category:	B - Car above 1600cc or 97kW (130bhp)



COE Period(Years):	10
QP Paid:	\$47,604.00
COE Rebate Amount:	\$39,030.00
Total Rebate Amount:	\$50,666.00

The information contained herein is correct as at 18 Jan 2018

OK



SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	02/01/2018 09:14
Date Of Accident	31/12/2017 12:15
Exact Location Of Accident	PIE TOWARDS TUAS
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SFL9959R
Insured/Policyholder	
Name Of Registered Owner	CHIANG SHEU CHING JOSIE (ZHANG XUJING)
NRIC No	S7934234C
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-81133696
Alternative Phone No	OFFICE-81133696

Vehicle Particulars

Manufacturer	SUBARU
Model	FORESTER 2.0I-L CVT AWD SR

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? YES

If No, Please state action to be taken

Vehicle Category	PRIVATE CAR
------------------	-------------

Insurance Company

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	A 28883673 QMY (COMP)

Cover Note Number

Driver

Name of Driver	CHIANG SHEU CHING JOSIE (ZHANG XUJING)
NRIC No	S7934234C
Date Of Birth	26/10/1979
Occupation	INDOOR
Date Of Driving Pass	11/05/1999
Driving Experience	18 YEARS AND 7 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-81133696
Fax Number	
Contact Number	OFFICE-81133696
Email Address	NOEMAIL

Address	BLK 518C TAMPINES CENTRAL 7 #11-60
Postcode	523518
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO SKETCH PLAN ATTACHED

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	WITH OWNER
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SJX9457L
Vehicle Make/Model/Colour	TOYOTA COROLLA ALTIS 1.6 AUTO
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders

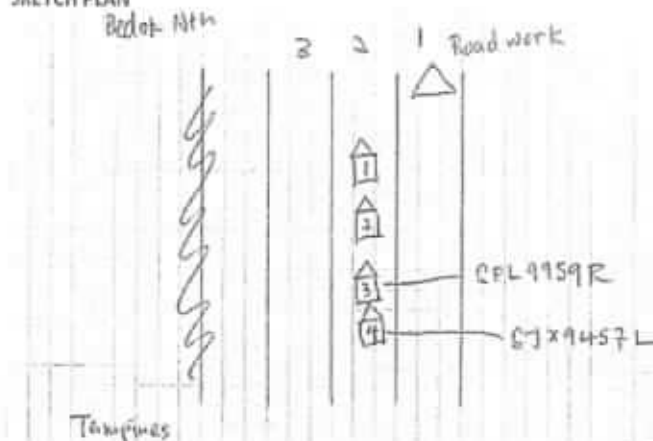

 Policyholder's Signature
 Date & Time: 02/01/18
 09:21

 Driver's Signature
 (If driver is not the policyholder)
 Date & Time

IDAC KAKI BUKIT (VAC)
 23 Kaki Bukit Ave 4
 Singapore 415933
 Tel: 67416697 Fax: 67492305
 Email: vac@idac.com.sg
 Name:
 NRIC/FIN No:

Sketch Plan #2 Pg. 1

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

There are roadworks on lane 1 and believed the cars on Lane 1 started to move to lane 2. ~~the~~ Car 1 and 2 stopped abruptly. Car 3 (myself) also stopped in time, but Car 4 knocked into the behind of Car 3.

I have photos and video evidence of the accident. Speed is about $< 40 \text{ km/h}$.

DECLARATION

I/We declare the foregoing particulars are true in every respect.


Policyholder's Signature
Date & Time: 02/01/18
09:31

Driver's Signature
If driver is not the policyholder(s)
Date & Time

IBAC KAKI BUKIT (VAC)
23 Kaki Bukit Ave 4
Singapore 415933
Tel: 67416697 Fax: 67492305
Email: yackb@singnet.com.sg

Reporting Centre Personnel's Signature
Name:
IBAC/REF No:

IMPORTANT NOTE: Please submit the completed Addendum form to the same Authorised Reporting Centre with whom you submitted the Original Report.

ADDENDUM

(A) PARTICULARS OF PERSON MAKING THE AMENDMENTS:

Original Report No : MVA318000050-01/VAC - Kaki Bukit Vehicle Registration No : 9FL9959R
Name (as shown in NRIC) : CHIANG SHEU CHING JOSIE NRIC/FIN/Passport No : 87934234C
(*Vehicle Driver / Vehicle Owner) (*) Please delete as appropriate
Address : BLK 518C TAMPINES CENTRAL 7 #11-60 Singapore (523518)
Contact (Tel) : 87133696 Mobile No. : 87133696
Email Address : chiangjosie@yahoo.com
Date of Accident : 21/12/17 Time of Accident : 12:15
Place of Accident : PIE TOWARDS TUAS
Insurance Company : MSIG INSURANCE (SINGAPORE) PTE LTD

(B) ADDITIONAL INFORMATION / AMENDMENTS:

I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:

I would like to amend the 'claiming under own insurance policy
for repair to your vehicle' to 'YES', instead of 'No', as my
own agent (Subaru) encountered problem getting a reply from the
third party insurance company (Direct Asia) after 2 weeks (2 Jan to 16 Jan)
For me to expedite the repair process, I have no choice but
to claim my own insurance, and claim back subsequently
from the third party insurance company for the other vehicle 8JX9457L


Policyholder / Driver's Signature
Date: 16/01/2018

IDAC KAKI BUKIT (VAC)
23 Kaki Bukit Ave 4
Singapore 415933
Tel: 67416697 Fax: 67492305
Email: vackb@singnet.com.sg
Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:
Date:

MOTORIMAGE ENTERPRISES PTE. LTD.
19 LORONG 8, TOA PAYOH
SINGAPORE 319255

ESTIMATE : ACCIDENT/BODY REPAIRS
WORKSHOP : TOA PAYOH
CONTACT NO : 64730333
REFERENCE : INS/IC/CHI/0573/2018
DATE : 02-JAN-2018

MEIG INSURANCE (SINGAPORE) PTE LTD
16 RAFFLES QUAY
#24-01 HONG LEONG BUILDING
S(048581)
TEL : 66431335/6827 7880
FAX : 66431349/6827 7809
7313 DAVID

OWNER'S NAME : CHIANG SHEU CHING JOSIE (ZHANG XUJING)
ADDRESS : BLK 518C TAMPINES CENTRAL 7 #11-60
S(523518)
TELEPHONE NO : 96174659 - SHAUN

TYPE OF CLAIM : THIRD PARTY CLAIM
POLICY NO : A28883673QMY(COMP)
VEHICLE NO : SPL9959R
MODEL CODE : SJ5DK7C
MODEL/YEAR : FORESTER 2.0I-L AND CVT
ENGINE NO : FB20Y221740
CHASSIS NO : JF1SJ5KCSGG068934
MILEAGE : 1 KM
DATE IN : 02/01/2018
LIABILITY : 0.00
EXCESS CLAUSE : 0.00
ESTIMATE BY : SAYEDINAH ALI**
ACCIDENT DATE : 31/12/2017

Print Date : 16/01/2018
Print Time : 10:19:16

MOTORIMAGE ENTERPRISES PTE. LTD.
19 JORONG & TOA PAYOH
SINGAPORE 319255

ESTIMATED LABOUR CHARGES FOR ACCIDENT VEHICLE REGN NO SFL9959R

S/NO	JOB CODE	NATURE OF JOB	ESTIMATED CHARGES	SURVEYOR'S RECOMMENDATION
1	TPCLAIM	CONDUCT BODYWORK REPAIR (THIRD PARTY CLAIM)		
2	22/001	CONDUCT TP CLAIM LOCATION:PIK TO WARDS TUEAS DATE: 31/12/2017 TIME:1215H		
3	22/002	REPLACE/REFIX BUMPER,END PANEL,TAILGATE	1680.00	✓ ✓
4	22/003	RESPRAY BUMPER,END PANEL,TAILGATE	1260.00	✓ ✓
5	22/004	TO CONDUCT WATER SEEPAGE TEST	100.00	50 ✓
6	22/005	TRANSFER(BOOTLID/TAILGATE)MECHANISM	150.00	✓ ✓
7	22/006	WHEEL ALIGNMENT	200.00	? x
8	22/007	TO CONDUCT(FRONT/REAR)LIGHTING TEST	50.00	30 ✓
9	22/008	TO SUPPLY AND INSTALL REVERSE SENSOR-2 EYE	300.00	? x
10	22/009	TO SUPPLY AND INSTALL(PER SIDE)TINTED FILM	145.00	✓ ✓
11	22/10	BUNGIES	100.00	50 ✓
TOTAL LABOUR CHARGES			3985.00	

MOTORIMAGE ENTERPRISES PTE. LTD.
19 JORONG R, TOA PAYOH
SINGAPORE 319255

MATERIAL LIST FOR ACCIDENT VEHICLE REGN NO SFL9939H

S/NO	PARTS DESCRIPTION	PARTS NUMBER	DAMAGED PARTS & PRICES				S/LIST	REMARKS
			NETT	LIST	S/NETT			
1	R EXH CUTTER RH/LH GE3/RH	443707G002	<i>R</i> 72.00	X				
2	FLOOR PAN R R CP	<i>R</i> 521298G0019P	<i>Butter</i> 432.00	✓ X				
3	SKIRT COMPL R USE 800009P (SUPP)	524015G0109P	<i>Bu</i> 288.00	✓ ✓				
4	BUMPER FACE R (IPC-DTM USE)	577045G012	<i>Bu</i> 540.00	✓ ✓				
5	SRKT SD R RH	577075G080	<i>R</i> 14.40	7 X				
6	SRKT SD R LH	577075G090	<i>R</i> 14.40	7 X				
7	BEAM COMPL R EU	577115G0219P	<i>R</i> 288.00	7 X				
8	COVER HOOK R	577315G010KK	<i>Sn</i> 12.60	X				
9	PANEL CPL R/G NA	608095G0109P	<i>Bu</i> 1072.80	✓ ✓				
10	GLASS R/G (SUPP)	630195G000	<i>Ru</i> 799.20	✓ ✓				
11	RUBBER DAM GLS * 2	632325G000	<i>Ru</i> 7.20	✓ ✓				
12	RUBBER R/G	632325G010	<i>Ru</i> 12.60	✓ ✓				
13	WSTR DR R G	635165G001	<i>Sn</i> 111.60	X				
14	GARNISH AY RG. B	911115G000	<i>Sn</i> 144.00	7 X				
15	PROTR B GARNISH	917135G000	<i>Sn</i> 21.60	7 X				
16	PROTECTOR LWR SD	917135G010	<i>Sn</i> 5.40	7 X				
17	ORNAMENT R	930338G001	<i>Ru</i> 79.20	✓ ✓				
18	LETTER MARK FORESTOR R	930798G000	<i>Ru</i> 39.60	✓ ✓				
19	LETTER MK R SUB	930798G030	<i>Ru</i> 64.80	✓ ✓				
20	CARGO STEP PANEL (RESIN)	E775ESG000	<i>Ru</i> 420.00	✓ ✓				
SUB TOTAL			4439.40	0.00	0.00	0.00		
LESS DISCOUNT (NETT-20 %)			887.88	0.00	0.00	0.00		
GRAND TOTAL			3551.52	0.00	0.00	0.00		
OVERALL TOTAL			3551.52					

MOTORIMAGE ENTERPRISES PTE. LTD.
19 LORONG 8, TDA PATCH
SINGAPORE 319255

MATERIAL LIST FOR ACCIDENT VEHICLE REGN NO SFL9959B

S/NO	PARTS DESCRIPTION	PARTS NUMBER	DAMAGED PARTS & PRICES				S/LIST	REMARKS
			NETT	LIST	S/NETT			

LEGEND: REMARKS(OK) = APPROVED, REMARKS(X) = NOT APPROVED

MOTORIMAGE ENTERPRISES PTE. LTD.
19, LORONG 8, TOA PAYOH
SINGAPORE 319255

SUMMARY OF ESTIMATE FOR VEHICLE REGN NO SFL9959R

TOTAL LABOUR CHARGES	3985.00
TOTAL SPARE PARTS CHARGES	3551.52
GRAND TOTAL	7536.52

7826.52

* All charges do not include GST.

SURVEYOR'S PARTICULARS

NAME	:
SURVEYED DATE	:
AUTHORIZED DATE	:
EXCESS CLAUSE	: 0.00
LIABILITY	: 0.00
REMARKS	:

Not Authorized
I.B.I
Resurvey by painting
Ex & Fuel

10/11/18
Rec

Today

Signature
19/11/18

Fax: 62564315

PLEASE NOTE : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges & spare parts in the process of repairs, we shall inform you accordingly.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Friday, 25 May 2018 5:21 PM
To: 'Sayedinah'
Cc: SUR; Kenneth Kong (LKKAUTO); Daniel Lim
Subject: RE: SFL9959R-OD RECOVERY -MSIG-FINALIZED

Dear Sayedinah Ali,

Confirmed \$6313.72 before excess \$700 and GST @ 8 working days.

Final invoice and all supporting documents sent over to MSIG

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sayedinah [mailto:sayedinah@motorimage.net]
Sent: Thursday, 24 May 2018 3:30 PM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; Kenneth Kong (LKKAUTO) <KennethKong@lkkauto.com>; Daniel Lim <daniellim@motorimage.net>
Subject: RE: SFL9959R-OD RECOVERY -MSIG-FINALIZED
Importance: High

Hi Veron,
Attached as requested.

Regards
Sayedinah Ali
Service Executive
Motor Image Enterprises Pte Ltd
19 Lorong 8 Toa Payoh Singapore 319255
HP:92992693 DID:67038109 FAX:+65-62535535
Email:sayedinah@motorimage.net
Website:www.tanchong.com :: www.motorimage.net

From: Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]
Sent: Thursday, 24 May 2018 11:59 AM
To: Daniel Lim <daniellim@motorimage.net>
Cc: Sayedinah <sayedinah@motorimage.net>; SUR <sur@lkkauto.com>; Kenneth Kong (LKKAUTO) <KennethKong@lkkauto.com>
Subject: RE: SFL9959R-OD RECOVERY -MSIG-FINALIZED

Dear Daniel,

COMFORTDELGRO ENGINEERING

Our Job Ref No : 304242400

Date : 26/12/12

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

FINALIZATION FORM

To : LKK

Fax :

Attn : HENRY

Vehicle Reg No. : SHA7910C

Date of Accident : 13-Dec-12

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: **NTUC** **YK7794S**

2. The finalized amount shall be: **ASAP**

(a) Spare Parts

(i) List Price

(b) Labour

(c) Lump Sum (Labour & Materials)

Total Repair Cost

\$3,000.00

Finalized Total Amount

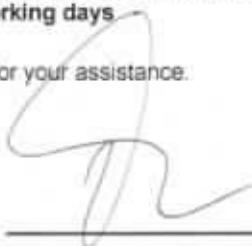
\$3,000.00

3. Estimated normal period for repairs: **4** working days.

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days.

5. Thank you for your assistance.

We confirm the estimates and finalized amount.

Signature : 

Name : CHIANG

Tel : 62148314

Fax : 65468156

Signature : 

Name : Henry NG

Date : 26/12/12

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid				
3. Survey Fees				
4. LTA Search Fee	5.35			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

Supplementary Labour surveyor's revised to \$290 instead of \$580.

Please confirmed \$6,313.72 before excess \$700 and GST @ 8 working days.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Daniel Lim [mailto:daniellim@motorimage.net]
Sent: Monday, 21 May 2018 5:22 PM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Cc: Sayedinah <sayedinah@motorimage.net>
Subject: FW: SFL9959R-OD RECOVERY -MSIG-FINALIZED
Importance: High

Dear Veron

We had sent to Kenneth for finalized but no reply from him yet

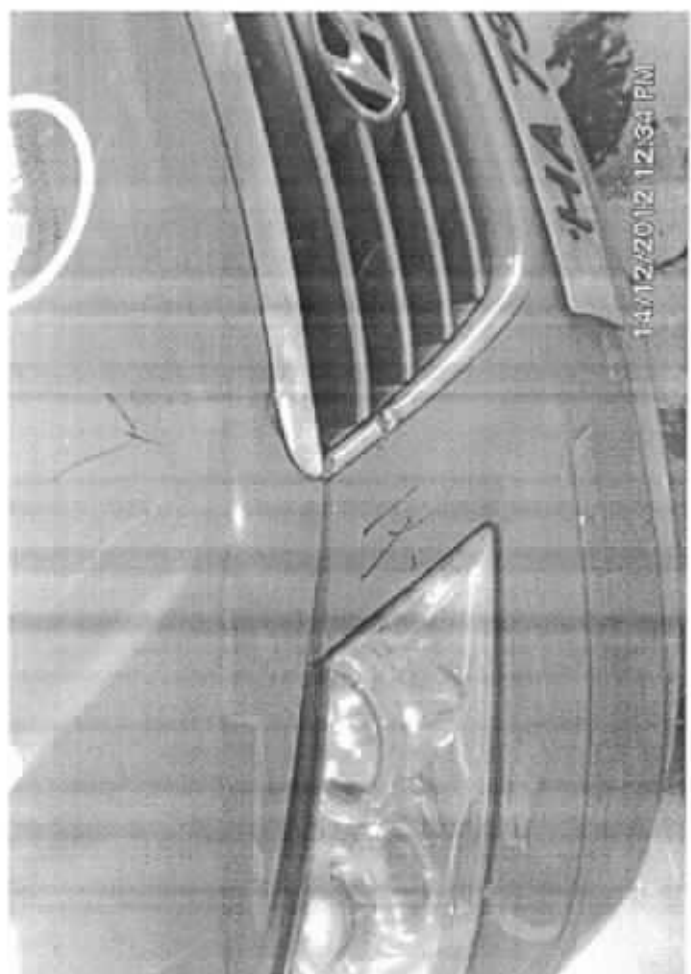
Best Regards

Daniel Lim

From: Sayedinah
Sent: 14 May, 2018 4:11 PM
To: Kenneth Kong (LKKAuto) <KennethKong@lkkauto.com>
Cc: Daniel Lim <daniellim@motorimage.net>; Daniel Jude <danieljude@motorimage.net>; Kuan Wei Loong <weiloong@motorimage.net>
Subject: SFL9959R-OD RECOVERY -MSIG-FINALIZED
Importance: High

Hi Kenneth,
Attached for your reference

Regards
Sayedinah Ali
Service Executive
Motor Image Enterprises Pte Ltd
19 Lorong 8 Toa Payoh Singapore 319255
HP:92992693 DID:67038109 FAX:+65-62535535
Email:sayedinah@motorimage.net
Website:www.tanchong.com :: www.motorimage.net



A detailed technical diagram of a vehicle chassis, showing the engine, transmission, drive shaft, and suspension components. The diagram is positioned in the center of the banner, with the text 'LESS SLIP. MORE GRIP. SYMMETRICAL AWD' to its left and the 'SUBARU TECHNOLOGY' logo and 'LEARN MORE' button to its right.

**LESS SLIP.
MORE GRIP.
SYMMETRICAL AWD**

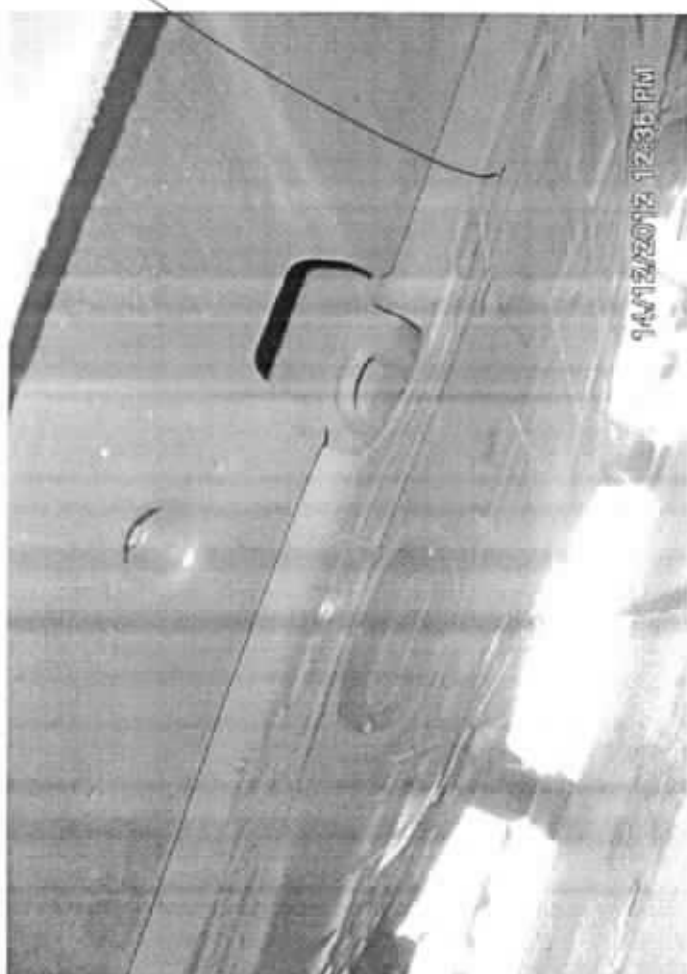
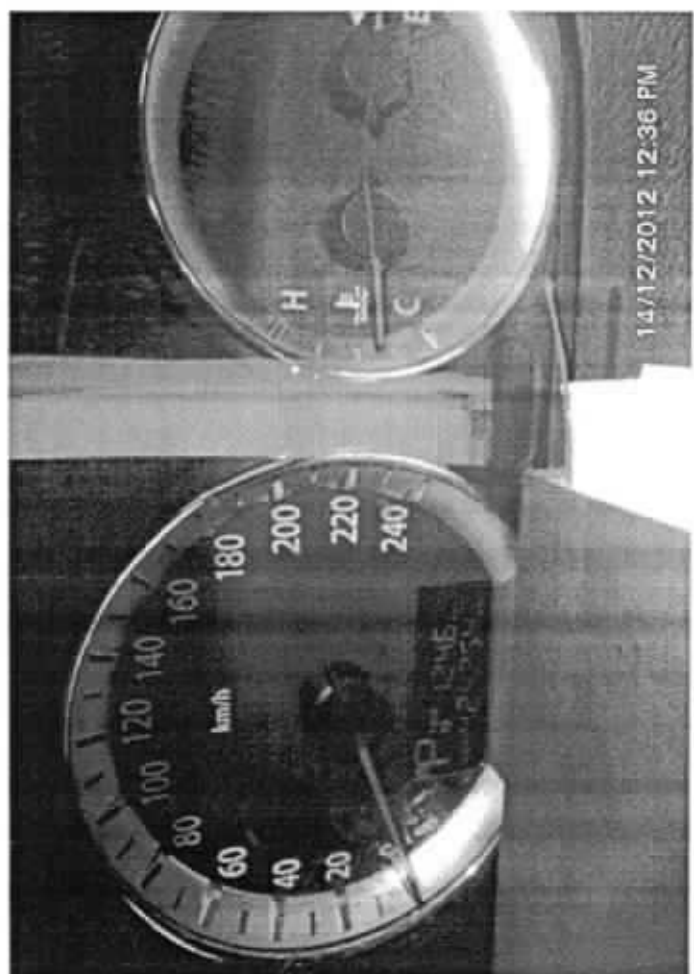
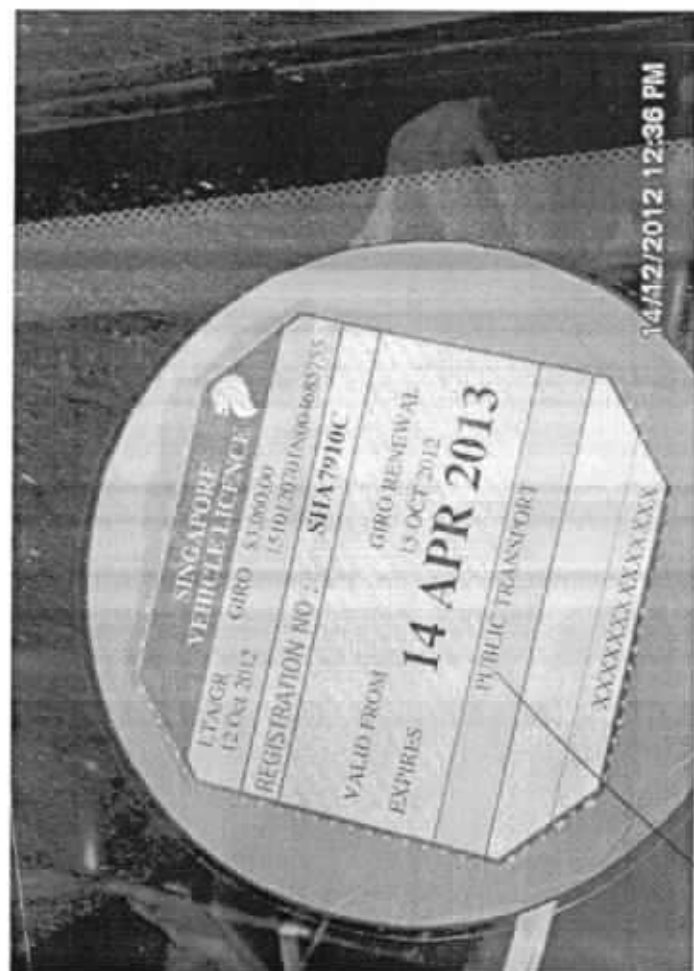
SUBARU
TECHNOLOGY

[LEARN MORE](#)

The Subaru logo, featuring a stylized six-pointed star inside an oval, with the word 'SUBARU' written in a bold, sans-serif font below it.



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MOTORIMAGE ENTERPRISES PTE. LTD.
19 LORONG 8, TOA PAYOH
SINGAPORE 319255

FINALIZED : ACCIDENT/BODY REPAIRS
WORKSHOP : TOA PAYOH
CONTACT NO : 64730333
REFERENCE : INS/IC/CHL/0573/2018
DATE : 02-JAN-2018

MSIG INSURANCE (SINGAPORE) PTE LTD
16 RAFFLES QUAY
#24-01 HONG LEONG BUILDING
S(048581)
TEL : 66431335/6827 7880
FAX : 66431349/6827 7809
7313 DAVID

OWNER'S NAME : CHIANG SHEU CHING JOSIE (ZHANG XUJING)
ADDRESS : BLK 518C TAMPINES CENTRAL 7 #11-60

S(523518)
TELEPHONE NO : 96174658 - SHAWN

TYPE OF CLAIM : THIRD PARTY CLAIM
POLICY NO : A28883673QMY(COMP)
VEHICLE NO : SFL9959R
MODEL CODE : SJ3DK7C
MODEL/YEAR : FORESTER 2.0I-L AWD CVT
ENGINE NO : FB20Y221740
CHASSIS NO : JF1S5KCSGG068834
MILEAGE : 57641 KM
DATE IN : 02/01/2018
LIABILITY : 0.00
EXCESS CLAUSE : 700.00
ESTIMATE BY : SAYEDINAH ALI**
ACCIDENT DATE : 31/12/2017

Print Date : 24/05/2018
Print Time : 15:25:57

Vehicle Registration Number of Driver's Own Vehicle -
-
-
Insurance Company of Driver's Own Vehicle -
-
-

General Information of the Accident

Type Of Accident Collided into side kerb
Weather Conditions Clear
Road Surface Dry

Other Information

Was any body injured in the Accident? No
Was any other material or property damaged? No

Details of Police Action

Was the accident reported to the police? No
If Yes, Please state which Police Station
Was notice of intended Prosecution given? No
If Yes, against whom?

Circumstances of Accident

I WAS TURNING INTO TG, KATONG RD, SUDDENLY SAW A DOG CHASING SOMETHING ACROSS THE ROAD. I SWERVED INSTINCTIVELY TO AVOID THE DOG AND HIT HARD AGAINST THE KERB ON THE RIGHT OF THE BEND.
Are accident photos available for attachment? Yes

MOTORIMAGE ENTERPRISES PTE. LTD.
19 LORONG 8, TOA PAYOH
SINGAPORE 319255

MATERIAL LIST FOR ACCIDENT VEHICLE REGN NO SFL9959R

			DAMAGED PARTS & PRICES			
S/NO	PARTS DESCRIPTION	PARTS NUMBER	NETT	LIST	S/NETT	S/LIST REMARKS
1	R EXH CUTTER RH/LH GEJ/SH	44370PG002	72.00			X
2	FLOOR PAN R R CP	52129SG0019P	432.00			X
3	SKIRT COMPL R USE SG0009P (SUPP)	52401SG0109P	288.00			OK
4	BUMPER FACE R (1PC-DTM USE)	57704SG012	540.00			OK
5	BRKT SD R RH	57707SG080	14.40			X
6	BRKT SD R LH	57707SG090	14.40			X
7	BEAM COMPL R EU	57711SG0219P	288.00			X
8	COVER HOOK R	57731SG010NN	12.60			X
9	PANEL CPL R/G NA	60809SG0109P	1072.80			OK
10	GLASS R/G (SUPP)	63019SG000	799.20			OK
11	RUBBER DAM GLS * 2	63232SG000	7.20			OK
12	RUBBER R/G	63232SG010	12.60			OK
13	WSTR DR R C	63516SG001	111.60			X
14	GARNISH AY RG, B	91111SG000	144.00			X
15	PROTR R GARNISH	91713SG000	21.60			X
16	PROTECTOR LMR SD	91713SG010	5.40			X
17	ORNAMENT R	93033SG001	79.20			OK
18	LETTER MARK FORESTOR R	93079SG000	39.60			OK
19	LETTER MK R SUB	93079SG030	64.80			OK
20	CARGO STEP PANEL (RESIN)	E775ESG000	420.00			OK
SUB TOTAL			3323.40	0.00	0.00	0.00
LESS DISCOUNT (NETT-20 %)			664.68	0.00	0.00	0.00
GRAND TOTAL			2658.72	0.00	0.00	0.00
OVERALL TOTAL			2658.72			

MOTORIMAGE ENTERPRISES PTE. LTD.
19 LORONG 8, TOA PAYOH
SINGAPORE 319255

MOTORIMAGE ENTERPRISES PTE. LTD.
15 LORONG 8, TOA PAYOH
SINGAPORE 319255

LABOUR CHARGES FOR ACCIDENT VEHICLE REGN NO SFL9959R

S/NO	JOB CODE	NATURE OF JOB	ESTIMATED CHARGES	SURVEYOR'S RECOMMENDATION
1	TPCLAIM	CONDUCT BODYWORK REPAIR (THIRD PARTY CLAIM)		
2	ZZ/001	CONDUCT TP CLAIM LOCATION:PIE TO WARDS TIAS DATE: 31/12/2017 TIME:1215H		
3	ZZ/002	REPLACE/REFIX BUMPER,END PANEL,TAILGATE & FLOOR PAN(SUPP)	2240.00	1680.00
4	ZZ/003	RESPRAY BUMPER,END PANEL,TAILGATE & FLOOR PAN(SUPP)	1680.00	1260.00
5	ZZ/004	TO CONDUCT WATER SEEPAGE TEST	100.00	50.00
6	ZZ/005	TRANSFER(SOOTLID/TAILGATE)MECHANISM	150.00	150.00
7	ZZ/006	WHEEL ALIGNMENT	200.00	.00
8	ZZ/007	TO CONDUCT(FRONT/REAR)LIGHTING TEST	50.00	30.00
9	ZZ/008	TO SUPPLY AND INSTALL REVERSE SENSOR-2 EYE	300.00	.00
10	ZZ/009	TO SUPPLY AND INSTALL REAR WINDSCREEN TINTED FILM	145.00	145.00
11	ZZ/011	CONDUCT ANTI RUST COATING TO REAR END PANEL & FLOOR PAN: REFER PHOTOS (SUPP)	580.00	290.00
12	ZZ/10	SUNDRIES	100.00	50.00
TOTAL LABOUR CHARGES			5545.00	3655.00

MATERIAL LIST FOR ACCIDENT VEHICLE REGN NO SFL9959R

S/NO	PARTS DESCRIPTION	PARTS NUMBER	DAMAGED PARTS & PRICES			S/LIST REMARKS
			NETT	LIST	S/NETT	

LEGEND: REMARKS(OK) = APPROVED, REMARKS(X) = NOT APPROVED

MALAYSIA IMMIGRATION
KOMPLEKS SELATAN ABU BAKAR
16, KUALA
VISIT PASS
Reg. 11, Imm. Regs. 63
18 OCT 2011
Permitted to enter and remain
in West Malaysia and Sabah
for thirty (30) days
on social visit only from
the date shown above.

MALAYSIA IMMIGRATION
KOMPLEKS SELATAN ABU BAKAR
16, KUALA
VISIT PASS
Reg. 11, Imm. Regs. 63
11 NOV 2011
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MALAYSIA
KOMPLEKS SELATAN ABU BAKAR
16, KUALA
18 OCT 2011
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on social visit only from
the date shown above.

MALAYSIA
KOMPLEKS SELATAN ABU BAKAR
16, KUALA
13 NOV 2011
Permitted to enter and remain
in West Malaysia and Sabah
for thirty (30) days
on social visit only from
the date shown above.

MALAYSIA
KOMPLEKS SELATAN ABU BAKAR
16, KUALA
21 SEP 2012
Permitted to enter and remain
in West Malaysia and Sabah
for thirty (30) days
on social visit only from
the date shown above.

MALAYSIA IMMIGRATION
K.L. INTERNATIONAL
VISIT PASS
Reg. 11, Imm. Regs. 63
21 SEP 2012
Permitted to enter and remain
in West Malaysia and Sabah
for thirty (30) days
on social visit only from
the date shown above.

MALAYSIA
KOMPLEKS SELATAN ABU BAKAR
16, KUALA
09 SEP 2011
Permitted to enter and remain
in West Malaysia and Sabah
for thirty (30) days
on social visit only from
the date shown above.

MALAYSIA IMMIGRATION
KOMPLEKS SELATAN ABU BAKAR
16, KUALA
VISIT PASS
Reg. 11, Imm. Regs. 63
09 SEP 2011
Permitted to enter and remain
in West Malaysia and Sabah
for thirty (30) days
on social visit only from
the date shown above.

IMMIGRATION OFFICER
* (3262) *
11 MAR 2011
HEATHROW (B)

DO NOT ENTER FOR SEN KONTING
EMPLOYMENT AND RECORDS TO
PUBLIC NOT PROHIBITED

MOTORIMAGE ENTERPRISES PTE. LTD.
19 LORONG 8, TOA PAYOH
SINGAPORE 319255

SUMMARY OF OVERALL CHARGES FOR VEHICLE REGN NO SFL9959R

NETT ITEM	3323.40
LESS 20 %	-664.68
NETT AMOUNT	2658.72
LIST ITEM	0.00
LESS 50 %	0.00
LIST AMOUNT	0.00
SPECIAL NETT AMOUNT	0.00
S/LIST ITEM	0.00
LESS 30 %	0.00
S/LIST AMOUNT	0.00
TOTAL LABOUR CHARGES	3655.00
TOTAL SPARE PARTS CHARGES	2658.72
TOTAL CHARGES	6313.72
LESS EXCESS	700.00
TOTAL	5613.72
ADD 7 % GST	392.96
GRAND TOTAL	6006.68

REPUBLIC OF SINGAPORE DRIVING LICENCE



Licence Number **S1801369Z**

Name

TAN KOK LIANG COLIN

Birth Date **18 Mar 1967**

Issue Date **11 Jan 2011**



REPUBLIC OF SINGAPORE

IDENTITY CARD NO. **S1801369Z**



Name

TAN KOK LIANG COLIN

陳國良

Race

CHINESE

Date of birth

18-03-1967

Sex

M

Country of birth

SINGAPORE

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	02 Jan 2018		17 Jan 2018 16:36 Edit Adj Rpt	\$56,313.72 Edit Estimates	\$56,313.72 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured: CHIANG SHEU CHING JOSIE (ZHANG XUJING), ID: S7934234C, Tel: +6581133696, Email: NOEMAIL									
Vehicle Reg. No.: SFL9959R		Date of Loss: 31/12/2017 12:00 - :59 [21 Months From LTA Reg Date (Man Yr)]							
Claim Type: OD / 543418		Policy/Cover Note No.: A28883673QMY (COMP) (Comprehensive) Coverage: 31/03/2017 - 30/03/2018							
		Excess: S\$700.00							
Reparer: Motor Image Enterprises Pte Ltd (Toa Payoh) 19 Lorong 8 Toa Payoh, 319255 Toa Payoh - Tel: 67038104									
Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Eliza Ho Teng Boon - 6594 2554]									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 16/02/2018]									
Driver/Custodian: CHIANG SHEU CHING JOSIE (ZHANG XUJING) (38 / Female), NRIC: S7934234C, Tel: +6581133696									
Adj Asg. Remarks: REVERT - CAR IN									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- MSIG_SG (25/05/2018): Alert - Adj Mandate Approved (\$56313.72) - SFL9959R - Claim Handler: Eliza Ho Te... - MSIG_SG (29/01/2018): Hi, insured collected vehicle today. Please try to expedite final report as this... - MSIG_SG (19/01/2018): Alert - Adj Mandate Approved (\$56369.32) - SFL9959R - Claim Handler: Eliza Ho Te...									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SFL9959R (543418)
 OD
 Dec 31 2017 12:00PM
 [CHIANG SHEU CHING JOSIE (ZHANG XUJING)]
 Motor Image Enterprises Pte Ltd

Upload Documents

Upload Photos

Compose New Letter

View

View in Browser

Assessment Reports

1 per page

No	Finalized On	VAC (Kaki Bukit)		Thumbnail	Print
1	02/01/18 09:24	Accident Statement		Load HTM	
2	02/01/18 09:48	Addendum Sheet		Load TIF	
3	02/01/18 09:48	Accident Statement Addm. #1		Load HTM	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	18/01/18 17:49	Adjuster Immediate Advice		Load HTM	
2	24/05/18 16:13	Adjuster Immediate Advice		Load HTM	

Photos/Images

3 per page

No	Finalized On	VAC (Kaki Bukit)		Thumbnail	Print
1	02/01/18 09:22	Accident Photo [Linked Accident Report Documents]		Load JPG	
2	02/01/18 09:22	Accident Photo [Linked Accident Report Documents]		Load JPG	
3	02/01/18 09:22	Accident Photo [Linked Accident Report Documents]		Load JPG	
4	02/01/18 09:22	Accident Photo [Linked Accident Report Documents]		Load JPG	
5	02/01/18 09:22	Accident Photo [Linked Accident Report Documents]		Load JPG	
6	02/01/18 09:22	Accident Photo [Linked Accident Report Documents]		Load JPG	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	19/01/18 08:59	General View		Load JPG	
2	19/01/18 08:59	General View		Load JPG	
3	19/01/18 08:59	General View		Load JPG	
4	19/01/18 08:59	General View		Load JPG	
5	19/01/18 08:59	General View		Load JPG	
6	19/01/18 08:59	General View		Load JPG	
7	19/01/18 08:59	General View		Load JPG	
8	19/01/18 08:59	General View		Load JPG	
9	19/01/18 08:59	General View		Load JPG	
10	19/01/18 08:59	General View		Load JPG	
11	19/01/18 08:59	General View		Load JPG	
12	19/01/18 08:59	General View		Load JPG	
13	19/01/18 08:59	General View		Load JPG	
14	19/01/18 08:59	General View		Load JPG	
15	19/01/18 08:59	General View		Load JPG	
16	19/01/18 08:59	General View		Load JPG	
17	19/01/18 08:59	General View		Load JPG	
18	19/01/18 08:59	General View		Load JPG	
19	19/01/18 08:59	General View		Load JPG	
20	24/05/18 11:41	Reinspection Photo		Load JPG	
21	24/05/18 11:41	Reinspection Photo		Load JPG	
22	24/05/18 11:41	Reinspection Photo		Load JPG	

Assessment Reports			1 per page	☒
No	Finalized On	VAC (Kaki Bukit)	Thumbnail	Print
Documentation			1 per page	☒
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	17/01/18 10:06	COE/PARF	 Load PDF	
2	17/01/18 10:06	ESTIMATE	 Load PDF	
3	17/01/18 10:07	ALI REQUEST FOR SURVEY	 Load HTM	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	18/01/18 17:54	ESTIMATE	 Load PDF	
2	24/05/18 16:17	1ST MARK ESTIMATE	 Load PDF	
3	01/06/18 15:24	Supplementary	 Load PDF	

Linked Accident Report Documents

Assessment Reports			1 per page	☒
No	Finalized On	VAC (Kaki Bukit)	Thumbnail	Print
1	02/01/18 09:24	Accident Statement	 Load HTM	
2	02/01/18 09:48	Addendum Sheet	 Load TIF	
3	02/01/18 09:48	Accident Statement Addm. #1	 Load HTM	
4	17/01/18 12:31	Addendum Sheet	 Load TIF	
5	17/01/18 12:31	Accident Statement Addm. #2	 Load HTM	
Photos/Images			3 per page	☒
No	Finalized On	VAC (Kaki Bukit)	Thumbnail	Print
1	02/01/18 09:22	Accident Photo	 Load JPG	☒
2	02/01/18 09:22	Accident Photo	 Load JPG	☒
3	02/01/18 09:22	Accident Photo	 Load JPG	☒
4	02/01/18 09:22	Accident Photo	 Load JPG	☒
5	02/01/18 09:22	Accident Photo	 Load JPG	☒
6	02/01/18 09:22	Accident Photo	 Load JPG	☒
Documentation			1 per page	☒
No	Finalized On	VAC (Kaki Bukit)	Thumbnail	Print
1	02/01/18 09:24	Sketch Plan	 Load TIF	
2	02/01/18 09:24	Sketch Plan #2	 Load TIF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way, #21-01 SGX Centre 2
Singapore 068807

Our File No: CS/MSG18001121/KVD3E2

Date: 01/06/2018

REFERENCE

Insured/Claimant: CHIANG SHEU CHING JOSIE (ZHANG XUJING)

Policy No: A28883673QMY (COMP)

Date of Loss: 31/12/2017

Nature of Claim: OD

Claim No: 543418

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SFL9959R

Make & Model: SUBARU FORESTER, 2.0 I-L CVT AWD SR (A)

Engine No: FB20Y221740

Reg. Date: 31/03/2016 (Man. Year: 2016)

Chassis No: JF1SJ5KC5GG068834

Colour: Metallic Pearl White

Odometer: 57641 km

Engine Capacity: 1995 cc

Market Value/New Car Price: S\$93,000.00

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/55 R18

Rear Tyre Size: 225/55 R18

Front Left Side: Continental 7 mm

Rear Left Side: Continental 7 mm

Front Right Side: Continental 7 mm

Rear Right Side: Continental 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,651.52	2,708.72	942.80	25.82
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,465.00	3,605.00	860.00	19.26
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	8,116.52	6,313.72	1,802.80	22.21
- Excess (S\$)	700.00	700.00	0.00	0.00
(S\$)	7,416.52	5,613.72	1,802.80	24.31
+ GST 7.00/7.00% (S\$)	519.16	392.96	126.20	24.31
Nett Amount (S\$)	7,935.68	6,006.68	1,929.00	24.31

INSPECTION

Date of Assignment: 17/01/2018

Date Inspected: 18/01/2018 Inspected At:

Motor Image Enterprises Pte Ltd (Toa Payoh)

19 Lorong 8 Toa Payoh

Singapore 319255

Estimated Period of Repair: 8.0 days

Adjuster: KENNETH KONG**Manager:** VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 01 Jun 2018)
Parts:	M1-SUV	SUBARU FORESTER 2.0 I-L CVT AWD SR (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SFL9959R)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*SUNDRIES	Necessary	100.00 FS	*50.00 FS
2	1		*R EXH CUTTER RH / LH	Repair	72.00 FN	*- FN
3	1		*FLOOR PAN R R CP	Repair	432.00 FN	*- FN
4	1		*SKIRT COMPL R	Bent	288.00 FN	*288.00 FN
5	1		*BUMPER FACE R	Buckled	540.00 FN	*540.00 FN
6	1		*BRKT SD R RH	Repair	14.40 FN	*- FN
7	1		*BRKT SD R LH	Repair	14.40 FN	*- FN
8	1		*BEAM COMPL R EU	Repair	288.00 FN	*- FN
9	1		*COVER HOOK R	Serviceable	12.60 FN	*- FN
10	1		*PANEL CPL R/G NA	Bent	1,072.80 FN	*1,072.80 FN
11	1		*GLASS R/G	Necessary	799.20 FN	*799.20 FN
12	1		*RUBBER DAM GLS * 2	Necessary	7.20 FN	*7.20 FN
13	1		*RUBBER R/G	Necessary	12.60 FN	*12.60 FN
14	1		*WSTR DR R G	Serviceable	111.60 FN	*- FN
15	1		*GARNISH AY RG, B	Serviceable	144.00 FN	*- FN
16	1		*PROTR R GARNISH	Serviceable	21.60 FN	*- FN
17	1		*PROTECTOR LWR SD	Serviceable	5.40 FN	*- FN
18	1		*ORNAMENT R	Necessary	79.20 FN	*79.20 FN
19	1		*LETTER MARK FORESTOR R	Necessary	39.60 FN	*39.60 FN
20	1		*LETTER MK R SUB	Necessary	64.80 FN	*64.80 FN
21	1		*CARGO STEP PANEL (RESIN)	Necessary	420.00 FN	*420.00 FN

F=Franchise part. S=SpcNett. N=NettItemDisc.

Sub Total (S\$)	4,539.40	3,373.40
- Nett Item Discount on N Items 20.00/20.00% (S\$)	887.88	664.68
Total Parts (S\$)	3,651.52	2,708.72

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	REPLACE / REFIX BUMPER, END PANEL, TAILGATE	New	1,680.00	1,680.00
2	RESPRAY BUMPER, END PANEL, TAILGATE	New	1,260.00	1,260.00
3	TO CONDUCT WATER SEEPAGE TEST	New	100.00	50.00
4	TRANSFER (BOOTLID / TAILGATE) MECHANISM	New	150.00	150.00
5	WHEEL ALIGNMENT	New	200.00	0.00
6	TO CONDUCT (FRONT / REAR) LIGHTING TEST	New	50.00	30.00
7	TO SUPPLY AND INSTALL REVERSE SENSOR - 2 EYE	New	300.00	0.00
8	TO SUPPLY AND INSTALL (PER SIDE) TINTED FILM	New	145.00	145.00
9	CONDUCT ANTI RUST COATING TO REAR END PANEL & FLOOR PAN :REFER PHOTO	New	580.00	290.00
Gross Labour Cost (S\$)			4,465.00	3,605.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >