

REF: CS3/ICS18001117/ d3

ASS. SEC. 271

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Special Instructions

ASSIGNMENT (Office)

From (Person): Carrie Tan

of ICS

Date/Time: 18/01/2018 @ 11:24am

Estimated Cost:

B/E:

OD (TP) WS+TP RES / OD RES / EVA / INV / MV / CS

To inspect Vehicle No:

SKV 590S

Insured:

SLE 76022

at Workshop no:

Car Laboratories

Tel:

8777 7227

of 1, Bkt Bartok Crescent # 04-56 Weegen Plaza

Policy No:

Claim No:

DMPC1700764H

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.B.

18/12/2017

CA / REV / REP. / REV 24 HRS

'wp'

MOB. Extension

Date/Time: 11:38am @ 18/01/18

Period Covered:

Mr. Zen

Vehicle ID: 001

Date/Time

Action/Instructions

X

5/1/18

27/1/18 - VNI yet

SKV 590S - X

1/10/18 - VNI yet

SLE 76022 - X

2/11/18 - vehicle not in.

13/8/18 - called Mr. Zen he say will call back tomorrow (Busy outside)

24/8/18 - VNI yet

19/12/18 - Temporary check cage. Call 24/12/18

5/1/18 - VNI

19/1/18 - vehicle not in

## Nivitha (LKK Auto)

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**From:** Admin-D (LKKAuto) <admin-d@lkkauto.com>  
**Sent:** Wednesday, 19 December 2018 3:13 PM  
**To:** 'ECICS Claims'; assignments  
**Cc:** 'Janice Goh Siew Geok (ECICS, Claims)'; 'Lionel Chua Kok Keong (ECICS, Claims)'; SUR  
**Subject:** RE: PRS for SKV 590 S involving vehicle SLE 7602 Z (your insured) on 18 December 2017 at/along JB Customs towards Woodlands Custom ( Our ref: LCH.my/2BCL-80050.18) ; Our ref DMPC1700764H

Dear Sir/Mdm,

Please be informed that we are unable to conduct the inspection after some attempts to inform the workshop to present the vehicle.

This case has been pending for a long time due to the unavailability of the owner, therefore we decided to temporarily close this case.

Kindly advise us if there is any arrangement made and will be glad to re-open the case accordingly.



BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Nivitha (LKK Auto) [mailto:admin-d@lkkauto.com]  
**Sent:** Thursday, 18 January 2018 11:44 AM  
**To:** 'ECICS Claims' <claims@ecics.com.sg>; assignments@lkkauto.com  
**Cc:** 'Janice Goh Siew Geok (ECICS, Claims)' <Janice\_Goh@ecics.com.sg>; 'Lionel Chua Kok Keong (ECICS, Claims)' <Lionel\_Chua@ecics.com.sg>; 'SUR' <sur@lkkauto.com>  
**Subject:** RE: PRS for SKV 590 S involving vehicle SLE 7602 Z (your insured) on 18 December 2017 at/along JB Customs towards Woodlands Custom ( Our ref: LCH.my/2BCL-80050.18) ; Our ref DMPC1700764H

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ECICS Claims [mailto:claims@ecics.com.sg]  
**Sent:** Thursday, 18 January 2018 11:24 AM  
**To:** Cheong Hoh Lee <[mail@cheonghoh.sg](mailto:mail@cheonghoh.sg)>; ECICS Claims <claims@ecics.com.sg>  
**Cc:** Ashley Chong (LKK Auto) <admin-d@lkkauto.com>; Janice Goh Siew Geok (ECICS, Claims)

## Nivitha (LKK Auto)

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**From:** ECICS Claims <claims@ecics.com.sg>  
**Sent:** Thursday, 18 January 2018 11:24 AM  
**To:** Cheong Hoh Lee; ECICS Claims  
**Cc:** Ashley Chong (LKK Auto); Janice Goh Siew Geok (ECICS, Claims); Lionel Chua Kok Keong (ECICS, Claims)  
**Subject:** RE: PRS for SKV 590 S involving vehicle SLE 7602 Z (your insured) on 18 December 2017 at/along JB Customs towards Woodlands Custom ( Our ref: LCH.my/2BCL-80050.18) ; Our ref DMPC1700764H

Without Prejudice

Dear Ashley/LKK,

Please assist to survey the said TP vehicle with details below.

If you are not agreeable to our list of surveyors above, kindly appoint your surveyor to proceed with the pre-repair survey and please be informed that our client's vehicle, SKV 590 S is currently laying at our client's workshop, Car Laboratories Pte Ltd located at 1 Bukit Batok Crescent #04-56 WCEGA Plaza Singapore 658064.

Contact Person : Mr Zen  
8777 7227 / 6570 0330

Thank you.

Regards,  
Carrie Tan  
Claims Division

ECICS Limited  
7 Temasek Boulevard, #10-01 Suntec Tower One, Singapore 038987

**WITH IMMEDIATE EFFECT FOR ALL PRE-REPAIR INSPECTION/SURVEY**, please email to [motorsurvey@ecics.com.sg](mailto:motorsurvey@ecics.com.sg) directly.

*\*\*Please bear with us should we take longer to response as we are currently experiencing a high volume of claims. Thank you for your kind patience and understanding.\*\**

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**From:** Cheong Hoh Lee [mailto:mail@cheonghoh.sg]  
**Sent:** Thursday, 18 January, 2018 10:48 AM  
**To:** ECICS Claims  
**Subject:** Re: PRS for SKV 590 S involving vehicle SLE 7602 Z (your insured) on 18 December 2017 at/along JB Customs towards Woodlands Custom ( Our ref: LCH.my/2BCL-80050.18) ; Our ref DMPC1700764H

Dear Janice,

We refer to the above matter and your email of even date.

Pursuant to the NIMA protocol of the Practice Directions Amendment No. 1 of 2016, we have our client's instructions to reject your 10 appointed surveyors as stated in your aforesaid letter.

We are further instructed to append below our client's 10 proposed surveyors as follows:

- (1) Lee Kok Weng
- (2) Patrick Ng Kong Beng
- (3) Ang Guea Kiang
- (4) How Andrew
- (5) Chang Fuh Keong
- (6) Philip Foo
- (7) Ong Ah Keng, Kent
- (8) Ong Poh Meng
- (9) Ng Soon Aik Francis
- (10) Ng Soon Chuan Louis

If you are not agreeable to our list of surveyors above, kindly appoint your surveyor to proceed with the pre-repair survey and please be informed that our client's vehicle, SKV 590 S is currently laying at our client's workshop, Car Laboratories Pte Ltd located at 1 Bukit Batok Crescent #04-56 WCEGA Plaza Singapore 658064.

Contact Person : Mr Zen  
8777 7227 / 6570 0330

Please proceed to do the needful.

Regards,  
Melody  
Cheonghoh Law Corporation  
Blk 53 Chin Swee Road #03-05  
Singapore 160053  
Tel: 6337 8700  
Fax: 6337 3700



On Jan 17, 2018, at 5:24 PM, ECICS Claims <[claims@ecics.com.sg](mailto:claims@ecics.com.sg)> wrote:

Without prejudice

Dear Melody

Thank you for your email with the attachement.

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client's workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

1. LKK
2. JP knight
3. Formteam
4. Appraisal Associates
5. Autoprobe
6. Raleigh

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Thank you.

Regards,  
Janice Goh  
**Claims Division**  
DID: +65 6303 0182  
FAX: +65 6338 9267

**ECICS Limited**  
7 Temasek Boulevard, #10-01 Suntec Tower One, Singapore 038987

**WITH IMMEDIATE EFFECT FOR ALL PRE-REPAIR INSPECTION/SURVEY**, please email to [motorsurvey@ecics.com.sg](mailto:motorsurvey@ecics.com.sg) directly.

*\*\*Please bear with us should we take longer to response as we are currently experiencing a high volume of claims. Thank you for your kind patience and understanding.\*\**

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**From:** Cheong Hoh Lee [<mailto:mail@cheonghoh.sg>]  
**Sent:** Wednesday, 17 January, 2018 2:36 PM  
**To:** ECICS Claims  
**Subject:** PRS for SKV 590 S involving vehicle SLE 7602 Z (your insured) on 18 December 2017 at/along JB Customs towards Woodlands Custom ( Our ref: LCH.my/2BCL-80050.18)

Dear Sir/ Madam,

Please see attached Notice of Accident for your attention.

Regards,  
Melody  
Cheonghoh Law Corporation  
Blk 53 Chin Swee Road #03-05  
Singapore 160053

Tel: 6337 8700  
Fax: 6337 3700

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