

INS. CASE OWNER

CC 2 / LCR1800114

IDAC

Surveyor

KALVIN

DOI:

15/01/58

Date / Time : \_\_\_\_\_

16/01/18

Registered in Merimex

1 3/4/18

Pre-assign / CCU / FTE



Insured Vehicle No. : SL 2963P

Claim No. : 749039893556

Name of Insured : LCH

Policy No. : 05999995166

Insured Tel No. \_\_\_\_\_ HP: \_\_\_\_\_

Make / Model : MAZDA 3-1.5 SEDAN LSP. 65ATCA

Excess Sec II :SS D.O.A: 14/01/18

Place of Accident: ALONG TAMPINES AVE 5

Is driver the owner? ( YES / NO ) Nature of Accident :

OLGIA REPORT: YES / NO : TP GIA REPORT: YES / NO

If NO, Driver Name / Age: AW YU CHENG, SHAUN

Insured Liability :	Final ? Yes / No
1. General Liability	
2. Professional Liability	
3. Directors and Officers Liability	
4. Employment Practices Liability	
5. Fidelity and Bonding	
6. Commercial Automobile	
7. Aircraft and Helicopter	
8. Watercraft	
9. Umbrella	
10. Other	

SN 465R



INRS:  
WSP: *COS (Loyang)*  
Tel :  
Liability :  
RMKS:



INSRS:  
WSP:  
Tel :  
Liability :  
RMKS:



INSRS:  
WSP:  
Tel :  
Liability :  
RMKS:



INSRS:  
WSP:  
Tel :  
Liability :  
RMKS:

Date/ Time		STAGE	DATE/ PIC	
	SH 6625R - CCS/ALC090224P/CJ DUA 9/10/18 - CCS/ALC090224P/CJ DUA 9/10/18 - CCS/ALC090224P/CJ DUA 9/10/18 - CCS/ALC090224P/CJ DUA 9/10/18 - NAR/ALC090224P/CJ DUA 9/10/18 - NAR/ALC090224P/CJ DUA 9/10/18	Non-Reporting Itr (1st): Non-Reporting Itr (2nd): Non-Reporting Itr (Final): Notification Itr (if non-pickup): Call OI: After call Itr to OI:	NA JULY 2 2018	
2261118 (Joy)	TO REQUEST TP CCTV FOR LIABILITY REVIEW.	Documentation Check List:		Handler
		Notification Itr (if non-pickup):	<input checked="" type="checkbox"/>	<input type="checkbox"/>
		After call Itr to OI:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
		Authorisation To Act:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
		Release Voucher:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
		Final Repair Bill:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
		Car Rental Invoice:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
		Towing Invoice:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
		LTA / GIA:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
		Medical Bill:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
		PIR:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
		Mandate/Reject Instruction:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
		LOD:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
		Payment Breakdown Form:	<input type="checkbox"/>	<input type="checkbox"/>
		Post-Repair Photos:	<input type="checkbox"/>	<input type="checkbox"/>
		Others:	<input type="checkbox"/>	<input type="checkbox"/>

2-2-18 02/02/18	CCTV RECEIVED BS15 SCENARIO X File pass to typist
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RECEIVED 8 FEB 2018

PRELIMINARY ADVICE	Date/Time:	Sent By:
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<b>FINALIZATION</b>	Date/Time:	Confirm with:	Confirm by:
Repair Cost:	SS 689.84	days) Reduction: 50 %	Email <input type="checkbox"/> Call <input type="checkbox"/>
<b>FINAL SETTLEMENT</b>	Date/Time: 2-2-18	Confirm with: CELILIA	Email <input type="checkbox"/> Call <input type="checkbox"/>
Liability:	% 100 (Agreed / Assessed) BOLA S/N No.: 15		If NO or B 28, Ass. Lia:
Repair Cost:	SS 728.20		
Cost of Rental (LOR):	SS 312.50 (2.5 days) x 125		VIDEO - 01 DOWN
Cost of Use (LOU):	SS - (5 x days)		
Cost of Income (LOI):	SS 125.00 (50 x 2.5 days)		
Only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LO <input checked="" type="checkbox"/> (Tick only one)			
ALTA Search	SS 7.49		
Modified:	SS -		1) Claim status: Normal/Reject/Private Settle
Disbursement:	SS -	(e.g. Tow/ Independent)	2) Report Format:
Legal Cost	SS -		3) Survey fee:
Cost:	SS 1,173.19	Global Sum SS: 1,170.xx	
<b>FINAL PAYMENT</b>	Date/Time:	Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>
Case 1:	SS 1,170.xx	Name 1: COMFORTDELGRO ENGINEERING PTE LTD	
Case 2: (Strike if N.A.)	SS X	Name 2: X	
Case 3: (Strike if N.A.)	SS X	Name 3: X	

18 Jun 2015

SH 6625K  
0

Hyundai Ix0 1685  
Blue 0  
320094 0  
KM HLB 414M FY 0 69480  
6  
205/60R16

NS	OS

[illegible]

BS/OUN/EXNOVA, GY/PS/LZA/MIC/HTSU/PS/SLM  
TOYOIYOKO OF *Wet life*

<u>Count</u>		<u>Count</u>	
<i>7</i>	---	<i>7</i>	---
<i>7</i>	---	<i>7</i>	---
<i>14/1/8</i>		<i>16/1/8</i>	
<i>COHC (by ang)</i>			
<i>0/5 p.m.</i>			

The U.C. / Channels frame Body Structure of the ...

19/1/18 Cabal P1P8 680-56/26y.

~~For~~ AZA  
r/p

RED (\$689.84/.50%)

☐ Prelim. Report  
☐ Final Report

Days Of Repair: \_\_\_\_\_  
Resurvey No. of Trip: \_\_\_\_\_[illegible]

1999, 2000, 2001, 2002, 2003, 2004, 2005, 2006, 2007, 2008, 2009, 2010, 2011, 2012, 2013, 2014, 2015, 2016, 2017, 2018, 2019, 2020, 2021, 2022, 2023, 2024, 2025, 2026, 2027, 2028, 2029, 2030, 2031, 2032, 2033, 2034, 2035, 2036, 2037, 2038, 2039, 2040, 2041, 2042, 2043, 2044, 2045, 2046, 2047, 2048, 2049, 2050, 2051, 2052, 2053, 2054, 2055, 2056, 2057, 2058, 2059, 2060, 2061, 2062, 2063, 2064, 2065, 2066, 2067, 2068, 2069, 2070, 2071, 2072, 2073, 2074, 2075, 2076, 2077, 2078, 2079, 2080, 2081, 2082, 2083, 2084, 2085, 2086, 2087, 2088, 2089, 2090, 2091, 2092, 2093, 2094, 2095, 2096, 2097, 2098, 2099, 2100, 2101, 2102, 2103, 2104, 2105, 2106, 2107, 2108, 2109, 2110, 2111, 2112, 2113, 2114, 2115, 2116, 2117, 2118, 2119, 2120, 2121, 2122, 2123, 2124, 2125, 2126, 2127, 2128, 2129, 2130, 2131, 2132, 2133, 2134, 2135, 2136, 2137, 2138, 2139, 2140, 2141, 2142, 2143, 2144, 2145, 2146, 2147, 2148, 2149, 2150, 2151, 2152, 2153, 2154, 2155, 2156, 2157, 2158, 2159, 2160, 2161, 2162, 2163, 2164, 2165, 2166, 2167, 2168, 2169, 2170, 2171, 2172, 2173, 2174, 2175, 2176, 2177, 2178, 2179, 2180, 2181, 2182, 2183, 2184, 2185, 2186, 2187, 2188, 2189, 2190, 2191, 2192, 2193, 2194, 2195, 2196, 2197, 2198, 2199, 2200, 2201, 2202, 2203, 2204, 2205, 2206, 2207, 2208, 2209, 2210, 2211, 2212, 2213, 2214, 2215, 2216, 2217, 2218, 2219, 2220, 2221, 2222, 2223, 2224, 2225, 2226, 2227, 2228, 2229, 2230, 2231, 2232, 2233, 2234, 2235, 2236, 2237, 2238, 2239, 2240, 2241, 2242, 2243, 2244, 2245, 2246, 2247, 2248, 2249, 2250, 2251, 2252, 2253, 2254, 2255, 2256, 2257, 2258, 2259, 2260, 2261, 2262, 2263, 2264, 2265, 2266, 2267, 2268, 2269, 2270, 2271, 2272, 2273, 2274, 2275, 2276, 2277, 2278, 2279, 2280, 2281, 2282, 2283, 2284, 2285, 2286, 2287, 2288, 2289, 2290, 2291, 2292, 2293, 2294, 2295, 2296, 2297, 2298, 2299, 2300, 2301, 2302, 2303, 2304, 2305, 2306, 2307, 2308, 2309, 2310, 2311, 2312, 2313, 2314, 2315, 2316, 2317, 2318, 2319, 2320, 2321, 2322, 2323, 2324, 2325, 2326, 2327, 2328, 2329, 2330, 2331, 2332, 2333, 2334, 2335, 2336, 2337, 2338, 2339, 2340, 2341, 2342, 2343, 2344, 2345, 2346, 2347, 2348, 2349, 2350, 2351, 2352, 2353, 2354, 2355, 2356, 2357, 2358, 2359, 2360, 2361, 2362, 2363, 2364, 2365, 2366, 2367, 2368, 2369, 2370, 2371, 2372, 2373, 2374, 2375, 2376, 2377, 2378, 2379, 2380, 2381, 2382, 2383, 2384, 2385, 2386, 2387, 2388, 2389, 2390, 2391, 2392, 2393, 2394, 2395, 2396, 2397, 2398, 2399, 2400, 2401, 2402, 2403, 2404, 2405, 2406, 2407, 2408, 2409, 2410, 2411, 2412, 2413, 2414, 2415, 2416, 2417, 2418, 2419, 2420, 2421, 2422, 2423, 2424, 2425, 2426, 2427, 2428, 2429, 2430, 2431, 2432, 2433, 2434, 2435, 2436, 2437, 2438, 2439, 2440, 2441, 2442, 2443, 2444, 2445, 2446, 2447, 2448, 2449, 2450, 2451, 2452, 2453, 2454, 2455, 2456, 2457, 2458, 2459, 2460, 2461, 2462, 2463, 2464, 2465, 2466, 2467, 2468, 2469, 2470, 2471, 2472, 2473, 2474, 2475, 2476, 2477, 2478, 2479, 2480, 2481, 2482, 2483, 2484, 2485, 2486, 2487, 2488, 2489, 2490, 2491, 2492, 2493, 2494, 2495, 2496, 2497, 2498, 2499, 2500, 2501, 2502, 2503, 2504, 2505, 2506, 2507, 2508, 2509, 2510, 2511, 2512, 2513, 2514, 2515, 2516, 2517, 2518, 2519, 2520, 2521, 2522, 2523, 2524, 2525, 2526, 2527, 2528, 2529, 2530, 2531, 2532, 2533, 2534, 2535, 2536, 2537, 2538, 2539, 2540, 2541, 2542, 2543, 2544, 2545, 2546, 2547, 2548, 2549, 2550, 2551, 2552, 2553, 2554, 2555, 2556, 2557, 2558, 2559, 2560, 2561, 2562, 2563, 2564, 2565, 2566, 2567, 2568, 2569, 2570, 2571, 2572, 2573, 2574, 2575, 2576, 2577, 2578, 2579, 2580, 2581, 2582, 2583, 2584, 2585, 2586, 2587, 2588, 2589, 2590, 2591, 2592, 2593, 2594, 2595, 2596, 2597, 2598, 2599, 2600, 2601, 2602, 2603, 2604, 2605, 2606, 2607, 2608, 2609, 2610, 2611, 2612, 2613, 2614, 2615, 2616, 2617, 2618, 2619, 2620, 2621, 2622, 2623, 2624, 2625, 2626, 2627, 2628, 2629, 2630, 2631, 2632, 2633, 2634, 2635, 2636, 2637, 2638, 2639, 2640, 2641, 2642, 2643, 2644, 2645, 2646, 2647, 2648, 2649, 2650, 2651, 2652, 2653, 2654, 2655, 2656, 2657, 2658, 2659, 2660, 2661, 2662, 2663, 2664, 2665, 2666, 2667, 2668, 2669, 2670, 2671, 2672, 2673, 2674, 2675, 2676, 2677, 2678, 2679, 2680, 26

1000



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD			Ref : CC3/LCR18001114/K1js3	
78 SHENTON WAY #08-16 CHARTIS BUILDINGS SINGAPORE 079120			Date : 18-01-2018	
			Code : LCR	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SLL 2968P	Veh. Inspected	SH 6625R	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	18/01/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	14/01/2018	Inspection Date	16/01/2018	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
<b>5a. Remarks</b>				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

Job: ARC Repair TP(CLSO)1 **JOB CARD** Sales Order: JC NO.305107194

OWNER COMFORT TRANSPORTATION PTE LTD 7010045 383 SIN MING DRIVE Singapore SINGAPORE 575717 65508755		REGN NO. SH 6625R	MILEAGE
OWNER NO. 383 SIN MING DRIVE Singapore SINGAPORE 575717 65508755		MAKE HYUNDAI	FUEL E 1/2 F
(R) (I)		MODEL I-40	DATE/TIME IN 14.01.2018 20:45
(P)		YR OF MANU. 18.06.2015	TARGET DATE
JUNT CARD NO.		CHASSIS CODE KMHLB41UMFU069480	COMPLETION DATE/TIME

Accident Date: 14.01.2018  
NATURE: 3P 14.01.18

JOB DESCRIPTION

/NO LABOR CODE DESCRIPTION

ERT RH

WORKED & PASSED OUT BY: \_\_\_\_\_

SERVICE ADVISOR \_\_\_\_\_ CUSTOMER'S SIGNATURE \_\_\_\_\_

Acknowledgement Slip		Exit Pass	
Vehicle No.: SH 6625R	JU AIG LKK	Vehicle No.: SH 6625R	
Signature/Date		Name of Service Advisor	Date
Returned to Service Reception upon collection		To be kept by Security Guard	

**REPAIR ESTIMATE\***

DATE 16/1/2018 10:59

AZ4

Ty

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Front Bumper Cover X Repair			\$ 562.30
	Front Wheel Hub Cap (RH) ✓			\$ 150.70
	Front Fender (RH) x H & W			
	SUB TOTAL			\$ 713.00
	LESS 20%			\$ 142.60
	DISCOUNTED TOTAL			\$ 570.40
	Labour Charge			200
	Panel Beating			\$ 380.00
	Spray Painting Charge			\$ 400.00
	Wiring Charge			\$ 50.00
	TOTAL LABOUR			\$ 800.00
	ESTIMATE TOTAL			\$ 1,370.40
	K. L. K. (LKK)			
	16/1/18 1100 L.			
	2 P.P.			
	P/P			
	After Rep. p.Lk			
	LKK Auto Consultants hence notify the Repairer of the following: • To resurvey before after spray painting. • To display damaged parts during resurvey • Parts prices are subject to confirmation • Third party survey is on a "Without Prejudice" basis. • No illegal modifications is allowed • Supplementary charges must be reviewed and is subject to final approval from Insurance Company  Acknowledged by Repairer Signature: Date:			

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

# COMFORTDELGRO ENGINEERING

Our Job Ref No : 305107194

Date : 18/01/2018

ComfortDelGro Engineering Pte Ltd  
59 Loyang Drive Singapore 508969  
Fax: 6546 8156

## FINALIZATION FORM

To : LKK

Fax :

Attn : KALVIN

Vehicle Reg No. : SH 6625R

Date of Accident : 14/01/2018

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: AIG --- SLL2968P  
###
2. The finalized amount shall be:
 

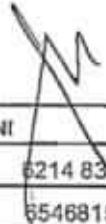
(a) Spare Parts after List discount		\$120.56
(b) Labour Charges	###	\$560.00
<b>Total for Part-By-Part Repair Cost</b>		<b>\$680.56</b>
(c.) Lumpsum Repair (if applicable)		
Total for Lumpsum repair cost after Less: <u>20%</u>		
<b>Final Lumpsum Repair cost</b>		


3. Estimated normal period for repairs: 2 working days

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature :   
Name : JUMANI  
Tel : 6214 8345  
Fax : 65468156

Signature :   
Name : KALVIN  
Date : 19/1/18

## For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee	\$7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

\_\_\_\_\_

## COMFORTDELGRO ENGINEERING PTE LTD

## REPAIR ESTIMATE

Date: 18.01.2018

Time: 18:16:10

Page: 1

COMPANY: THIRD PARTY'S CLAIMS (CAS)  
CUSTOMER: 7010045  
ADDRESS: COMFORT TRANSPORTATION PTE LTD  
383 SIN MING DRIVE  
SINGAPORE SINGAPORE 575717  
65508755

JOB NO : 305107194  
REGN NO : SH 6625R  
MILEAGE : 0000000000  
MAKE : HYUNDAI  
MODEL : I-40  
DATE OF REGN : 18.06.2015  
DATE/TIME IN : 14.01.2018 20:45  
ACCIDENT DATE : 14.01.2018

## JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

## PART REQUISITION

0001 04-01-0103-0658-G I40VC CAP ASSY-WHEEL HUB 1 150.70 20.00 120.56

SUB-TOTAL : 120.56

## JOB NATURE

0000 L PANEL BEATING- FRT. 200.00

0001 23-502 SPRAYPAINT ON AFFECTED AREA 360.00

SUB-TOTAL : 560.00

TOTAL : 680.56

MVA NAME & SIGNATURE  
DATE:

AUTHORISED : YES / NO  
SURVEYOR NAME & SIGNATURE  
DATE:





Our Ref : T 0118 / SH 6625R /CL(st)  
Your Ref: \_\_\_\_\_  
Date : 23-Jan-18

**AIG ASIA PACIFIC INSURANCE PTE LTD**  
**CHARTIS Building**  
**78 Shenton Way**  
**#07-16**  
**Singapore 079120**

**Attn : Motor Claims Department WITHOUT PREJUDICE**

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SH 6625R YOUR INSURED SLL2968P**  
**AND OTHER \_\_\_\_\_ ON 14.01.18**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SH 6625R which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving SLL2968P we are submitting these claim for your consideration on behalf of the claimants.

#### TAXI OWNER'S CLAIM

1	Cost of Repair	\$	728.20
2	<u>3.5</u> days Loss of Rental @ \$ 125.00 per day	\$	437.50
3	Survey Report Fees <u>(Surveyed by M/s LKK)</u>	\$	-
4	GIA / LTA Search Fees	\$	7.49
5	GIA / Police Report Fees	\$	-
6	Towing / Medical / Transportation	\$	-
<b>Sub Total :</b>		\$	<b>1,173.19</b>

#### HIRER'S CLAIM

7	<u>3.5</u> days Loss of Income @ \$ 80.00 per days	\$	280.00
<b>Total Claims :</b>		\$	<b>1,453.19</b>

We enclosed herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 7 pcs.  
b) LTA search slip/s of : SLL2968P  
c) GIA / Police report/s of : SH 6625R  
d) Letter of authority from owner / hirer / operator  
( X ) Photograph/s of Accident Scene ( ) Certificate of Insurance  
( ) Witness statement/s ( x ) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

*Cecilia Lee*

Executive

CDGE Claims Department

Tel : 6214 8354 Fax: 6214 1843 Email : cecilialee@sparkcarcare.com

This is a computer generated letter. No signature is required.

CDGE Taxi Claims Dept  
59 Loyang Drive 4th Flr  
Singapore 508969

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Mainline +65 6383 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 19860440W

#### Workshops

**Braddell**  
205 Braddell Road  
Singapore 579701

**Loyang**  
59 Loyang Drive  
Singapore 508969

**Sin Ming**  
383 Sin Ming Drive  
Singapore 575717

**Pandan**  
45 Pandan Road  
Singapore 609286

**Ubi**  
320 Ubi Road 3  
Singapore 408649

**Senoko**  
24 Senoko Loop  
Singapore 758156

**Sungei Kadut**  
7 Sungei Kadut Way  
Singapore 726791

**Yishun**  
501 Yishun Industrial Park A  
Singapore 768732



**Joy Irene (LKKAuto)**

---

**From:** Joy Irene (LKKAuto)  
**Sent:** Friday, 2 February 2018 11:33 AM  
**To:** 'Insurance LCR SG'  
**Cc:** Vivian Lau (LKKAuto)  
**Subject:** ACCIDENT INVOLVING SLL 2968P (LCRF/AIG) & SH 6625R ON 14/01/2018

Our Ref: **CC3/LCR18001114/K1js3**

Your Vehicle : SLL 2968P  
Third-Party :SH 6625R  
Date of Accident :14 Jan 2018  
Time of Accident :18:40  
Location of Accident :TAMPINES AVE 5

Dear Sir/Madam,

**ACCIDENT INVOLVING SLL 2968P (LCRF/AIG) & SH 6625R ON 14/01/2018**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SH 6625R against your insurance policy.

Based on the information on hand, we are of the opinion that liability is not in our favour.  
We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Best Regards,  
Joy Irene | Case Handler  
LKK Auto Consultants Pte Ltd  
DID: 6749-5792 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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## LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING  
ALONGi 40 SH6625R , SLL2968P  
TAMPINES AVE 5 OUTSIDE TAMPINES HUB

ON 14-Jan-18 18:40

I / We

CHEONG SIEW WAH

(Hirer) NRIC No.:

S1620744F

and/or

(Relief) NRIC No.:

Taxi Number

SH6625R

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs,
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

15-Jan-2018

Name of Hirer:

CHEONG SIEW WAH

Hirer NRIC

S1620744F

Signature :



Address

16 EUNOS CRESCENT #08-2841  
400016

Contact No.

94656851

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, COMFORTDELGRO ENGINEERING PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$1,170.00 (Global Sum) for vehicle no. SH 6625R that was damaged pursuant to the accident which occurred on 14/01/2018 (date) along TAMPINES AVE 5 (location) involving vehicle no/s SLL 2968P. This is pursuant to the inspection conducted on 16/01/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner COMFORT TRANSPORTATION PTE LTD ("the third party claimant") of vehicle no. SH 6625R make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SH 6625R (vehicle no.) as a result of the accident.


We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this \_\_\_\_\_ (day) of 02 FEB 2018 (month) 20 (year)

  
Signed by appointed surveyor

CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
205 BRADDELL ROAD  
SINGAPORE 579701

  
Signed by "the workshop" (with chop)

Please forward your cheque made payable to:-  
**COMFORTDELGRO ENGINEERING PTE LTD**

"The contents of this document apply to vehicle damages only.  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document"

GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY, CHARTIS BUILD  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SH 6625R

MAKE  
HYUNDAI

MODEL  
I-40

DATE OF REG  
18.06.2015

CHASSIS CODE  
KMHLB41UMFU069480

INV. NO/DATE  
91352792 22.01.2018

JOB NO.  
305107194

ODOMETER READING

DATE/TIME IN  
14.01.2018 20:45

Description : 3P 14.01.18

S/No	Part No.	Qty	Unit Price	%Disc	Net
------	----------	-----	------------	-------	-----

### PART REQUISITION

0001	04-01-0103-0658	140VC CAP ASSY-WHEEL, HUB	1	150.70	20.00	120.56
------	-----------------	---------------------------	---	--------	-------	--------

SUB-TOTAL : 120.56

### JOB NATURE

0001	L	PANEL BEATING- FRT.	200.00		200.00
------	---	---------------------	--------	--	--------

0002	23-502	SPRAYPAINT ON AFFECTED AREA	360.00		360.00
------	--------	-----------------------------	--------	--	--------

SUB-TOTAL : 560.00

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91352792	728.20	

GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 2

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY, CHARTIS BUILD  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SH 6625R

MAKE  
HYUNDAI

MODEL  
I-40

DATE OF REG  
18.06.2015

CHASSIS CODE  
KMHLB41UMFU069480

INV. NO/DATE  
91352792 22.01.2018

JOB NO.  
305107194

ODOMETER READING

DATE/TIME IN  
14.01.2018 20:45

Items total		680.56
Add GST @	7.000 %	47.64
Invoice amount		728.20

Issued by : KATHERINETAN 22.01.2018 15:20:31  
Repair type : CISO/57/57  
Payment Type/Term: /Credit 30 days

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91352792	728.20	

Our Ref: CT18010430

Date: 22 January 2018



## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	14/01/2018 @ 18:40 hrs
ALONG	TAMPINES AVE 5 OUTSIDE TAMPINES HUB
INVOLVING	SLL2968P

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SH6625R** (the "Taxi"). The Taxi was hired to **CHEONG SIEW WAH IC NO S1620744F** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.00** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Executive, Fleet Safety

This is a computer generated letter. No signature is required.



**Enquire Vehicle Insurer**

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SLL2968P	14 Jan 2018 / 18:40:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

[Previous](#)[OK](#)

SH662R

# Thank you



Goh Cheng Chuan Andrew Cornelius has successfully logged out.

Your last login date and time was 15 Jan 2018, 15:57:27.

To return to ONE.MOTORING, please click [here](#)

For security reasons, please **CLEAR YOUR CACHE** after each session.

## Session Transaction History

<u>S/No.</u>	<u>Asset Type</u>	<u>Asset ID</u>	<u>Asset Owner ID</u>	<u>Transaction Type</u>	<u>Transaction Amount(S\$)</u>	<u>Log Date/Time</u>
1	Vehicle	SLL2968P	-	18.32 Insurance Enquiry (GIRO Payment)	7.49	15 Jan 2018 / 16:02:39

# ...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

## CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	18 Jan 2018 <a href="#">Edit Reg</a>		16 Jan 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$680.56</b> <a href="#">Edit Estimates</a>	<b>S\$680.56</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	LCRF PTE LTD, Co. Reg. No.: 201624597K								
Main Claimant:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R								
Vehicle Reg. No.:	SH6625R	Date of Loss:	14/01/2018 18:00 - :59						
Claim Type:	TP / 7490398935SG	Policy/Cover Note No.:	0999995166						
Vehicle Reg. No. (Insured):	SLL2968P	Policy No. (Claimant):	MCOM0016						
		Excess:							
Repairer:	ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Wong, Justin] Justin.Wong@aig.com								
Claimant's Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KALVIN ANG WEI KUN ] ... [Final Rpt due 29/01/2018]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SH6625R (7490398935SG)  
[SLL2968P]  
TP  
COMFORT TRANSPORTATION PTE LTD  
Jan 14 2018 6:00PM  
[LCRF PTE LTD]  
ComfortDelGro Engineering Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View <span style="float: right;">View in Browser</span>	
<b>Letters/Correspondences</b>										1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	(Draft)	Third Party Express Settlement – Payment Breakdown							Edit		
<b>Assessment Reports</b>										1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)						Thumbnail	Print		
1	19/01/18 12:25	<b>Accident Statement</b> <small>From: SC - Reg. No: SLL2968P, Claimant: LCRF PTE LTD</small>							Load HTM		
<b>Photos/Images</b>										3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	18/01/18 17:50	General View							Load JPG		
2	18/01/18 17:50	General View							Load JPG		
3	18/01/18 17:50	General View							Load JPG		
4	18/01/18 17:50	General View							Load JPG		
5	18/01/18 17:50	General View							Load JPG		
6	18/01/18 17:50	General View							Load JPG		
7	18/01/18 17:50	General View							Load JPG		
8	18/01/18 17:50	General View							Load JPG		
9	18/01/18 17:50	General View							Load JPG		
10	18/01/18 17:50	General View							Load JPG		
11	18/01/18 17:50	General View							Load JPG		
12	18/01/18 17:50	General View							Load JPG		
13	18/01/18 17:50	General View							Load JPG		
14	18/01/18 17:50	General View							Load JPG		
15	18/01/18 17:50	General View							Load JPG		
16	18/01/18 17:50	General View							Load JPG		
17	18/01/18 17:50	General View							Load JPG		
18	18/01/18 17:50	General View							Load JPG		
19	18/01/18 17:50	General View							Load JPG		
20	19/01/18 08:46	Reinspection Photo							Load JPG		
21	19/01/18 08:46	Reinspection Photo							Load JPG		
22	19/01/18 08:46	Reinspection Photo							Load JPG		
23	19/01/18 08:46	Reinspection Photo							Load JPG		
24	19/01/18 08:46	Reinspection Photo							Load JPG		
25	19/01/18 08:46	Reinspection Photo							Load JPG		
<b>Documentation</b>										1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		

1	18/01/18 15:24	TP GIA REPORT	1	Load PDF	
2	18/01/18 15:24	TP ESTIMATE- MARKED	1	Load PDF	
3	02/02/18 11:42	LETTER TO INSURED	1	Load PDF	
4	05/02/18 14:01	WORKSHOP INVOICE	1	Load PDF	
5	05/02/18 14:01	AUTHORISATION TO ACT FORM	1	Load PDF	
6	05/02/18 14:01	Release Voucher	1	Load PDF	
7	05/02/18 14:01	RENTAL RECEIPT	1	Load PDF	
8	05/02/18 14:01	LTA SEARCH	1	Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
1	18/01/18 15:43	E-filed GIA report - SLL2968P	1	Load PDF	

## Documents Checklist

### DOCUMENTS CHECKLIST

Reset

Save

Print

There are no document checklists configured.

### Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLL2968P (Insd veh)	Model:	HYUNDAI I40 1.7 L CRDI AT
	SH6625R (TP veh)		ABS AIRBAG 4DR (A)
Date of Accident:	14/01/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> [ X ]	Yes	<input type="checkbox"/> [ ]	No
Repair Estimate	:	\$	1,466.33		
Final Repair Cost	:	\$	1,170.00		
Loss of Use	:	\$	2.50 days at \$50.00 per day		
Rental (if any)	:	\$	2.50 days		
LTA / GIA Search Fee	:	\$			
Others:	:	\$			
	:	\$			
Final Settlement Sum (Global Sum)	:	\$	1,170.00		

**Is Third Party Workshop GIA Registered?**    ☒ [ X ]    YES    ☐ [ ]    NO    (Kindly indicate below)

**A) For Non GIA Registered Workshop:**    Agreed Liability \_\_\_\_\_ (%)

**B) For GIA Registered Workshop:**    BOLA Applicable: Yes/ ~~No~~    BOLA Scenario No: \_\_\_\_\_

BOLA Liability: \_\_\_\_\_ 100 \_\_\_\_\_ (%)    Assessed Liability (\*): \_\_\_\_\_ (%)

\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	ComfortDelGro Engineering Pte Ltd	:	\$ 1,170.00
2)		:	\$
3)		:	\$
4)		:	\$
5)		:	\$

JOANNE LEE KHANG MIN

05 Feb  
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

## LKK Auto Consultants Pte Ltd (Co Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/LCR18001114/K1JS3Q2

Date: 05/02/2018

## REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 0999995166  
 Claimant Vehicle No: SH6625R Insured Vehicle No: SLL2968P  
 Date of Loss: 14/01/2018 Nature of Claim: TP Claim No: 7490398935SG

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SH6625R  
 Make & Model: HYUNDAI I40, 1.7 L CRDI AT ABS AIRBAG 4DR (A) Engine No: D4FDFU503338  
 Reg. Date: 18/06/2015 (Man. Year: 2015) Chassis No: KMHLB41UMFU069480  
 Colour: Blue Odometer: 320094 km  
 Engine Capacity: 1685 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 205/60 R16 Rear Tyre Size: 205/60 R16  
 Front Left Side: West Lake 7 mm Rear Left Side: West Lake 7 mm  
 Front Right Side: West Lake 7 mm Rear Right Side: West Lake 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	570.40	120.56	449.84	78.86
Miscellaneous Items	0.00	0.00	0.00	
Labour	800.00	560.00	240.00	30.00
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>1,370.40</b>	<b>680.56</b>	<b>689.84</b>	<b>50.34</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>95.93</b>	<b>47.64</b>	<b>48.29</b>	<b>50.34</b>
<b>Nett Amount (S\$)</b>	<b>1,466.33</b>	<b>728.20</b>	<b>738.13</b>	<b>50.34</b>
<b>+ Loss of Use (2.5 x S\$50.00/day) (S\$)</b>		125.00		
<b>+ Car Rental (2.5 x S\$125.00/day) (S\$)</b>		312.50		
<b>+ Doc/Search Fee (S\$)</b>		7.49		
<b>Nett Liability (S\$)</b>		<b>1,173.19</b>		
<b>Global Sum Settlement (S\$)</b>		<b>1,170.00</b>		

## INSPECTION

Date of Assignment: 16/01/2018  
 Date Inspected: 16/01/2018 Inspected At: ComfortDelGro Engineering Pte Ltd (Loyang)

59 Loyang Drive  
Singapore 508969

Estimated Period of Repair: 2.0 days

---

**Adjuster:** KALVIN ANG WEI KUN

**Manager:** Joy Irene Bascao

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*



## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER COVER	Repair	562.30 FL	*- FL
2	1		*FRONT WHEEL HUB CAP (RH)	Grazed	150.70 FL	*150.70 FL
3	1		*FRONT FENDER (RH) (NPA)	Repair	0.00 FL	*- FL
					<b>Sub Total (S\$)</b>	<b>713.00      150.70</b>
					<b>- List Item Discount on L Items 20.00/20.00% (S\$)</b>	<b>142.60      30.14</b>
					<b>Total Parts (S\$)</b>	<b>570.40      120.56</b>

F=Franchise part. L=ListItemDisc.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING	New	350.00	200.00
2	SPRAY PAINTING CHARGE	New	400.00	360.00
3	WIRING CHARGE	New	50.00	0.00
Gross Labour Cost (S\$)			800.00	560.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >