

INSURANCE

INS. CASE OWNER:

Shawn

CC3 / AIG18001108

1 K/Hs3

LKK:

IDAC:

Surveyor:

RALVIN

DOI:

17/01/18

Date / Time:

17/01/18

Registered in Merimen:

18/01/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLN 5585

Claim No.:

7160972494SG

Name of Insured:

WONG SUE THONG

Policy No.:

MON50747

Insured Tel No.:

HP: 9388 8037

Make / Model:

MITSUBISHI ATTRAAGE -1.2 (UT CA)

Excess Sec II :\$5

D.O.A: 17/01/18

Place of Accident:

CTE BEFORE TPE TOWARDS CITY

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(VA: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

% Final ? Yes / No

SHD 6536R



INSRS:

WSP: CAGS (copying)

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

SHD 6536R - 11/7/2018 21:39:30/11/7/2018  
- 11/7/2018 21:39:30/11/7/2018  
- 11/7/2018 21:39:30/11/7/2018  
- 11/7/2018 21:39:30/11/7/2018

STAGE

DATE / PIC

Non-Reporting 1st (1st)

Non-Reporting 1st (2nd)

Non-Reporting 1st (Final)

Notification 1st (if non-pickup)

Call OE: 24/1/18 54

After call 1st to OE: 24/1/18 - vic ou

Documentation Check List: Handler Typist

Notification 1st (if non-pickup)

After call 1st to OE:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA/GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

23/01/18 (v.c)

24/1/18 10:52 hrs

24/01/18

26/02/18

ELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost: 1/5

\$5 1,800.00 (2 days) Reduction: 56 %

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with:

Confirm by:

Final Liability:

%

100 (Agreed / Assessed) BOLA S/N No.:

15

If NO or B 28, Ass. Lia:

Repair Cost: (w/loss)

\$5 1,926.00

(01 CHANGING LINE)

Loss of Rental (LOR):

\$5 250.56 (2 days) X \$129.28

Loss of Use (LOU):

\$5 100.00 (50 x 2 days)

Loss of Income (LOI):

\$5 - (5 x days)

LOR only ☐ LOU only ☐

LOR + LOU ☐ LOR + LO ☒ [Tick only one]

GLA/LTA Search

\$5 7.49

Medical:

\$5 -

Disbursement:

\$5 -

(e.g. Tow/ Independent)

Legal Cost

\$5 -

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee: 4320.00

Total:

\$5 2,292.05

Global Sum \$5: 2,290.00

FINAL PAYMENT

Date/Time:

Confirm with:

Confirm by:

Payee 1:

\$5 2,290.00

Name 1:

COMPUTERBOLERO ENGINEERING PTE LTD

Payee 2: (Strike if N.A.)

\$5 -

Name 2:

-

Payee 3: (Strike if N.A.)

\$5 -

Name 3:

-

COPY SENT  
02/02/18

Kahn

REF

S-11111111

SHD 6536R

4 Nov 21x

Business Code

Type Model / Make / Year / Color / Mileage / 0 Prime Mover

DD / TP / WS / TP / RES / CO / RES / EVAL / NY / MV

Truck / Trailer

To: respective vehicle

Make Hyundai Z40 168

At Workshop no

Color Blue Ins @ Std N / NA

Lot

Chassis 404398 Ins @ Std N / NA

Routes

Eng No

Policy No

C No

KMHLD 414ME4 059825

Claims No

Gen Cont Good / F / Poor / Burnt

Sum Insured

E / Cost

Steering Inpt Jammed / Leaked / Burnt /

Client's Record

Brake Inpt Jammed / Leaked / Burnt /

Make of Van

Mod Nil / S-Rim / S / A-Rim /

Policy Condition

Remark: The veh had commenced its repair at the time of inspection.



Tyre Size 205 / 60 R 16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / RIR / SUMI

TOYO / YOKO or Wht/kr.

Sel of Market Value

Front

Rear

QAC Accident Report Consistent? Yes or No

R Bal 7 R Bal 7

QAC PP Seen Consistent? Yes or No

L Bal 7 L Bal 7

Est Repair 2 days Fee Yes or No

DIO 17/1/8 DIO 17/1/8

Lump Sum 20 \$ Yes or No

Survey report CDE / 10743 /

CA / REV / REP 24 HRS

Des of Damages Fr / Rear / O/S / N/S / U/C / Roof / or

Date

Person Contacted

Vehicle IN / OUT

N/S Front.

The U/C / Chassis frame Body Structure affected client's vehicle

Date Time Action Instruction

A24

W/S of 1,000.00  
 comp: of 2,204.40 / 50%

Print the Report



Print Report

Days Of Repair

Print the Report



Final Report

Resurvey No. of Trip

Print Fee

Report Format

Add Fee



Print Fee 3



Print Fee 3



Print Fee 3



Print Fee 3

Lump Sum / B





# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/AIG18001108/K1hs3		
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 18-01-2018		
		Code : AIG		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SLN 558S	Veh. Inspected	SHD 6536R	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	18/01/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer		Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	17/01/2018	Inspection Date	17/01/2018	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

Team: ARC Repair TP(CLSO)1 **JOB CARD** Sales Order: JC NO.305107938

CUSTOMER MS COMFORT TRANSPORTATION PTE LTD CUSTOMER NO. 7010045 ADDRESS 383 SIN MING DRIVE Singapore SINGAPORE 575717 65508755 (R) (O) (P)		REGN NO. SHD6536R	MILEAGE
		MAKE HYUNDAI	FUEL E 1/2 F
		MODEL I-40	DATE/TIME IN 17.01.2018 10:15
		YR OF MANUF. 04.11.2014	TARGET DATE
COUNT CARD NO.		CHASSIS CODE RMHLB41UMEU059835	COMPLETION DATE/TIME



Accident Date: 17.01.2018  
NATURE: 3P 17.01.2018

JOB DESCRIPTION

S/NO                      LABOR CODE                      DESCRIPTION

CHECKED & PASSED OUT BY: \_\_\_\_\_

\_\_\_\_\_  
SERVICE ADVISOR    CUSTOMER'S SIGNATURE

Acknowledgement Slip

Vehicle No.: SHD6536R                      CHUNNI

Exit Pass

Vehicle No.: SHD6536R

\_\_\_\_\_  
Signature/Date                      Name of Service Advisor                      Date

returned to Service Reception upon collection

To be kept by Security Guard

REPAIR ESTIMATE\*

VEHICLE NO : SHD 6536R

DATE 17/1/2018 14:52

MAKE :

MODEL : HYUNDAI i40

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Front Bumper Cover ✓			\$ 562.30
	Front Bumper Sponge ✕			\$ 142.20
	Front Bumper Reinforcement ✕			\$ 526.10
	Front Bumper Grille (LH) ✕			\$ 40.30
	Front Bumper Bracket Top (LH) ✕			\$ 22.40
	Front Bumper Retainer Mounting ✓✓			\$ 9.20
	Headlamp Support Panel Assy ✕			\$ 1,067.50
	Headlamp (LH) ✓			\$ 1,388.00
	Front Fender (LH) ✕ repair			
	SUB TOTAL			\$ 3,758.00
	LESS 20%			\$ 751.60
	DISCOUNTED TOTAL			\$ 3,006.40
	Frt Fender Advertisement Logo (LH) ✓			\$ 100.00
				\$ 100.00
	Labour Charge			200
	Panel Beating			\$ 350.00
	Spray Painting Charge			\$ 400.00
	Wiring Charge			\$ 50.00
	Tuff Kote			\$ 50.00
	Remove/Refix Aircon & Refill Gas			\$ 150.00
	TOTAL LABOUR			\$ 1,000.00
	ESTIMATE TOTAL			\$ 4,106.40
	Kalki (LH) ✓			
	17/1/18 15:10 hrs.			
	2 Days			
	45			
	After Repair photo			

Our Job Ref No : 305107938  
Date : 19/01/18

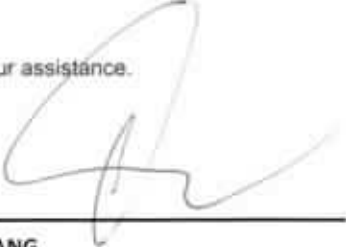

## COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd  
59 Loyang Drive Singapore 508969  
Fax: 6546 8156

### FINALIZATION FORM

To : LKK Fax :  
Attn : KALVIN  
Vehicle Reg No. : SHD6536R 17/01/2018

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: AIG SLN558S
  2. The finalized amount shall be:
    - (a) Spare Parts after List discount
    - (b) Labour Charges
    - Total for Part-By-Part Repair Cost**
    - (c) Lumpsum Repair (if applicable)  
Total for Lumpsum repair cost after Less: 20%  
**Final Lumpsum Repair cost** \$1,800.00
  3. Estimated normal period for repairs: 2 working days.
  4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days
  5. Thank you for your assistance. We confirm the estimates and finalized amount.
- Signature :  Signature :   
Name : CHIANG Name : Kalvin  
Tel : 62148314 Date : 22/1/18  
Fax : 65468156

### For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee				
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

## REPAIR ESTIMATE\*

VEHICLE NO : SHD 6536R

DATE 17/1/2018 14:52

MAKE :

MODEL : HYUNDAI i40

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Front Bumper Cover / <i>Paint</i>			\$ 562.30
	Front Bumper Sponge x <i>see</i>			\$ 142.20
	Front Bumper Reinforcement x <i>see</i>			\$ 526.10
	Front Bumper Grille (LH) x <i>see</i>			\$ 40.30
	Front Bumper Bracket Top (LH) x <i>see</i>			\$ 22.40
	Front Bumper Retainer Mounting <i>✓</i>			\$ 9.20
	Headlamp Support Panel Assy x <i>see</i>			\$ 1,067.50
	Headlamp (LH) / <i>see</i>			\$ 1,388.00
	<i>Front fender (LH) repair</i>			
	SUB TOTAL			\$ 3,758.00
	LESS 20%			\$ 751.60
	DISCOUNTED TOTAL			\$ 3,006.40
	Frt Fender Advertisement Logo (LH) / <i>see</i>			\$ 100.00
				\$ 100.00
	Labour Charge			200
	Panel Beating			\$ <del>350.00</del>
	Spray Painting Charge			\$ <del>400.00</del>
	Wiring Charge			\$ <del>50.00</del>
	Tuff Kote			\$ <del>50.00</del>
	Remove/Refix Aircon & Refill Gas			\$ <del>150.00</del>
	TOTAL LABOUR			\$ 1,000.00
	ESTIMATE TOTAL			\$ 4,106.40
	<i>Kalin KICK</i>			
	<i>17/1/18 15:10 hrs.</i>			
	<i>2 Days</i>			
	<i>45</i>			
	<i>After Repair photo</i>			
	<div><p>LKK Auto Consultants hence notify the Repairer of the following:</p><ul style="list-style-type: none"><li>To survey before repair/painting</li><li>To display damaged part &amp; during survey</li><li>Parts prices shall be based on market value</li><li>Third party supply (owner's approval) is allowed</li><li>No illegal modification is allowed</li><li>Supplementary estimate must be submitted and is subject to final approval from Insurance Company</li></ul><p>Acknowledged by Repairer: Signature: Date:</p></div>			
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.				

## Vic (LKKAuto)

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**From:** Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>  
**Sent:** Monday, 26 February, 2018 1:36 PM  
**To:** Vic (LKKAuto)  
**Cc:** Admin A  
**Subject:** Re: Your Ref: T0118/SHD6536R/CL(st)\_ACCIDENT INVOLVING VEHICLES SLN 558S AND SHD 6536R ON 17/01/2018  
**Attachments:** img-226134234.pdf

Without Prejudice

Dear Sir/Madam

Strictly on the basis of without admission of any liability and without prejudice to any other claims arising out of this accident, we confirm acceptance of your offer at \$2290/-

Please note that this settlement is strictly on a without prejudice basis and only in relation to the claim of vehicle damages. It shall not include other claims which the driver and/or the passenger(s) may have against you and/or your insured for their damages in relation to their bodily injuries arising out of this accident, even if the medical expenses claimed herewith formed part of settlement reached.

Attached duly signed Discharge Voucher. Please forward your cheque made payable to : COMFORTDELGRO ENGINEERING PTE LTD

Thank you.

Best Regards  
Cecilia Lee  
Claims Department | ComfortDelGro Engineering Pte Ltd  
Off: 6214 8354 | Fax:  
6214 1843

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From: "Vic (LKKAuto)" <vicalpeh@lkkauto.com>  
To: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>  
Cc: Admin A <admin-a@lkkauto.com>, "Vic (LKKAuto)" <vicalpeh@lkkauto.com>  
Date: 26/02/2018 12:56 PM  
Subject: Your Ref: T0118/SHD6536R/CL(st)\_ACCIDENT INVOLVING VEHICLES SLN 558S AND SHD 6536R ON 17/01/2018

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Your Ref: T0118/SHD6536R/CL(st)  
Our Ref: CC3.AIG18001108/K1hs3

Without Prejudice

Dear Cecilia,

ACCIDENT INVOLVING VEHICLES SLN 558S AND SHD 6536R ON 17/01/2018

We refer to the subject matter and we confirmed in receipt of your LOD.

Purely for an amicable settlement on a without prejudice basis and without admission of liability to our Insured's part, we offer a global sum of \$2,290.00 (all in) to settle your client's claim.

If agreeable, kindly chop and sign the attached DV and forward back a copy to us for payment processing.

Thank you.



*"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.*

Best Regards,  
**Vic Alpeh** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

[attachment "DV.pdf" deleted by Cecilia Lee Peng Geok/sparkcarcare/cdgc/delgronotes]

MILEAGE READING			MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)		DATE	NAME OF DRIVER	MILEAGE READING			MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
				FROM	TO							FROM	TO
4	0	0	82	1530	1545	14/01/18	O	403	27	7	95	1320	2135
						15/01	J	403	6	4	367	0410	1515
4	0	1	1	0410	1525			403	8	1	236	0410	1315
4	0	1	4	1545	0130	16/01	J	404	1	9	318	1400	0014
4	0	1	6	0410	1350	16/01/18	O	404	3	8	198	0410	1020
4	0	1	9	1505	0100	17/01	J	SHD	6	5	653612	1015	
4	0	2	1	0430	1250	17/01/18	Accident Ripe						
4	0	2	4	1430	0040	18/01/18							
4	0	2	6	0445	1450								
4	0	2	9	1505	0133								
4	0	3	1	1130	2100								

Our Ref : T 0118 / SHD6536R /CL(st)  
Your Ref :  
Date : 20-Feb-18

**AIG ASIA PACIFIC INSURANCE PTE LTD**  
**CHARTIS Buliding**  
**78 Shenton Way**  
**#07-16**  
**Singapore 079120**

**Attn : Motor Claims Department WITHOUT PREJUDICE**

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHD6536R YOUR INSURED SLN 558S**  
**AND OTHER ON 17.01.18**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : **SHD6536R** which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving **SLN 558S** we are submitting these claim for your consideration on behalf of the claimants.

#### TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 1,926.00
2	2 days Loss of Rental @ \$ 129.28 per day	\$ 258.56
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	GIA / LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation	\$ -
<b>Sub Total :</b>		<b>\$ 2,192.05</b>

#### HIRER'S CLAIM

7	2 days Loss of Income @ \$ 80.00 per days	\$ 160.00
<b>Total Claims :</b>		<b>\$ 2,352.05</b>

We enclosed herewith the following documents to support the claims :-

- a) Original repair bill and photocopies of photographs : 9 pcs.
- b) LTA search slip/s of : SLN 558S
- c) GIA / Police report/s of : SHD6536R
- d) Letter of authority from owner / hirer / operator
  - ( X ) Photograph/s of Accident Scene ( ) Certificate of Insurance
  - ( ) Witness statement/s ( x ) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Cecilia Lee

Executive

CDGE Claims Department

Tel : 6214 8354 Fax: 6214 1843 Email : cecilialee@sparkcarcare.com

This is a computer generated letter. No signature is required.

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

CDGE Taxi Claims Dept  
59 Loyang Drive 4th Floor  
Singapore 508969

Mainline +65 6383 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 198800009

#### Workshops

**Braddell**  
205 Braddell Road  
Singapore 579701

**Loyang**  
59 Loyang Drive  
Singapore 508969

**Sin Ming**  
383 Sin Ming Drive  
Singapore 575717

**Pandan**  
45 Pandan Road  
Singapore 609286

**Ubi**  
320 Ubi Road 3  
Singapore 408649

**Senoko**  
24 Senoko Loop  
Singapore 758156

**Sungei Kadut**  
7 Sungei Kadut Way  
Singapore 728791

**Yishun**  
501 Yishun Industrial Park A  
Singapore 768732



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

**Our Ref: CC3/AIG18001108/K1hs3**

24 JANUARY 2018

**WONG SUE THONG**  
BLK 691A WOODLANDS DRIVE 73  
#13-15  
SINGAPORE 731691

Dear Sir/Madam,

**ACCIDENT INVOLVING SLN 558S AND SHD 6536R ON 17.01.2018**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Siti Jaafar  
Case Handler  
DID: 6256 3561  
FAX: 6741 4108  
Email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

## LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING  
ALONGI 40 SHD6536R , ~~SL~~N558S  
CTE TWDS CITY AFTER LENTOR EXIT.

ON 17-Jan-18 06:40

I / We

ONG KAH BOON

(Hirer) NRIC No.: S1704266A

and/or

LIM SZE WAN

(Relief) NRIC No.: S6830323J

Taxi Number

SHD6536R

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

17-Jan-2018

Name of Hirer

ONG KAH BOON

Hirer NRIC

S1704266A

Signature :



Address

161 YISHUN STREET 11 #08-182  
760161

Contact No.

97805787

Name of Relief

LIM SZE WAN

Relief NRIC

S6830323J

Signature :



Address

171 YISHUN AVE 7 #04-773  
760171

Contact No.

97367777

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, COMFORTDELGRO ENGINEERING PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$2,290.00 (Global Sum – all in) for vehicle no. SHD 6536R that was damaged pursuant to the accident which occurred on 17/01/2018 (date) along CTE BEFORE TPE TOWARDS CITY (location) involving vehicle no/s SLN 558S. This is pursuant to the inspection conducted on 17/01/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner COMFORT TRANSPORTATION PTE LTD ("the third party claimant") of vehicle no. SHD 6536R make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHD 6536R (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this \_\_\_\_\_ (day) of 26 FEB 2018 (month) 2018 (year)



*mwk*

Signed by appointed surveyor

CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
205 BRADDELL ROAD  
SINGAPORE 579701

Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."

Please forward your cheque made payable to:-  
COMFORTDELGRO ENGINEERING PTE LTD

## TAX INVOICE

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY, CHARTIS BUILD  
SINGAPORE 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SHD6536R

MAKE  
HYUNDAI

MODEL  
I-40

DATE OF REG  
04.11.2014

CHASSIS CODE  
KMHLR41UMKU059835

INV. NO/DATE  
91354843 31.01.2018

JOB NO.  
305107938

OILMETER READING

JOB TYPE

Description : 3P 17.01.2018

### Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	1,800.00
Add GST @ 7.000 %	126.00
<b>Total Invoice amount</b>	<b>1,926.00</b>

Issued by : KATHERINETAN 31.01.2018 15:31:04  
Repair Type : CLSO/57/57  
Payment Type/Term : /Credit 30 days

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT18010489

Date: 23 January 2018



**TO WHOM IT MAY CONCERN**

Dear Sir/Madam

ACCIDENT ON                      17/01/2018    @   06:40 hrs  
ALONG                                CTE TWDS CITY AFTER LENTOR EXIT.  
INVOLVING                        SLN558S

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD6536R** (the "Taxi"). The Taxi was hired to **ONG KAH BOON IC NO S1704266A** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$129.28** per day (inclusive of GST).

Please be advised that the Taxi was insured with **First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Executive, Fleet Safety

This is a computer generated letter. No signature is required.



SLN5585

## Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SLN5585	17 Jan 2018 / 06:40:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

Previous

OK

# Thank you



Goh Cheng Chuan Andrew Cornelius has successfully logged out.

Your last login date and time was 17 Jan 2018, 12:01:52.

To return to ONE.MOTORING, please click [here](#)

For security reasons, please **CLEAR YOUR CACHE** after each session.

## Session Transaction History

<u>S/No.</u>	<u>Asset Type</u>	<u>Asset ID</u>	<u>Asset Owner ID</u>	<u>Transaction Type</u>	<u>Transaction Amount(S\$)</u>	<u>Log Date/Time</u>
1	Vehicle	SLN55BS	-	18.32 Insurance Enquiry (GIRO Payment)	7.49	17 Jan 2018 / 12:02:57

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	18 Jan 2018 <a href="#">Edit Reg</a>		17 Jan 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$1,800.00</b> <a href="#">Edit Estimates</a>	<b>S\$1,800.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

<b>Main</b>	<b>Reference</b>	<b>Claim Details</b>	<b>Documents</b>	<a href="#">Show All</a>
-------------	------------------	----------------------	------------------	--------------------------

**CLAIM SUBFOLDER DETAILS** [Created by adjuster]

Insured:	Wong Sue Thong, ID: S68455572		
Main Claimant:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R		
Vehicle Reg. No.:	SHD6536R	Date of Loss:	17/01/2018 06:00 - :59
Claim Type:	TP / 7160972494SG	Policy/Cover Note No.:	2100507647 (Comprehensive) Coverage: 21/04/2017 - 20/04/2018
Vehicle Reg. No. (Insured):	SLN558S	Policy No. (Claimant):	D-18088936MFSH
	Excess:		
Repairer:	ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Wui, Shawn-KJ] Shawnkaljye.Wui@aig.com		
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KALVIN ANG WEI KUN] ... [Final Rpt due 29/01/2018]		

**ASSOCIATED MAIL RECEIVED** [View All](#) [Compose Case Mail](#)

There are no mail for this case.

**ALL ASSOCIATED TASKS** [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

**\*SHD6536R (7160972494SG)**  
**[SLN558S]**  
**TP**  
**COMFORT TRANSPORTATION PTE LTD**  
**Jan 17 2018 6:00AM**  
**[Wong Sue Thong]**  
**ComfortDelGro Engineering Pte Ltd**

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View <div>View in Browser</div>		
Video												1 per page		<input checked="" type="checkbox"/>			
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)										Thumbnail		Print			
1	29/01/18 16:23	Video - Accident From:OD - Reg. No: SLN558S, Claimant: WONG SUE THONG											Load MP4				
Letters/Correspondences												1 per page		<input checked="" type="checkbox"/>			
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail		Print			
1	(Draft)	Third Party Express Settlement - Payment Breakdown											Edit				
Assessment Reports												1 per page		<input checked="" type="checkbox"/>			
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)										Thumbnail		Print			
1	19/01/18 16:04	Accident Statement From:OD - Reg. No: SLN558S, Claimant: WONG SUE THONG											Load HTM				
Photos/Images												3 per page		<input checked="" type="checkbox"/>			
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail		Print			
1	18/01/18 17:57	General View											Load JPG	<input checked="" type="checkbox"/>			
2	18/01/18 17:57	General View											Load JPG	<input checked="" type="checkbox"/>			
3	18/01/18 17:57	General View											Load JPG	<input checked="" type="checkbox"/>			
4	18/01/18 17:57	General View											Load JPG	<input checked="" type="checkbox"/>			
5	18/01/18 17:57	General View											Load JPG	<input checked="" type="checkbox"/>			
6	18/01/18 17:57	General View											Load JPG	<input checked="" type="checkbox"/>			
7	18/01/18 17:57	General View											Load JPG	<input checked="" type="checkbox"/>			
8	18/01/18 17:57	General View											Load JPG	<input checked="" type="checkbox"/>			
9	18/01/18 17:57	General View											Load JPG	<input checked="" type="checkbox"/>			
10	18/01/18 17:57	General View											Load JPG	<input checked="" type="checkbox"/>			
11	18/01/18 17:57	General View											Load JPG	<input checked="" type="checkbox"/>			
12	18/01/18 17:57	General View											Load JPG	<input checked="" type="checkbox"/>			
13	18/01/18 17:57	General View											Load JPG	<input checked="" type="checkbox"/>			
14	18/01/18 17:57	General View											Load JPG	<input checked="" type="checkbox"/>			
15	18/01/18 17:57	General View											Load JPG	<input checked="" type="checkbox"/>			
16	18/01/18 17:57	General View											Load JPG	<input checked="" type="checkbox"/>			
17	18/01/18 17:57	General View											Load JPG	<input checked="" type="checkbox"/>			
18	18/01/18 17:57	General View											Load JPG	<input checked="" type="checkbox"/>			
19	18/01/18 17:57	General View											Load JPG	<input checked="" type="checkbox"/>			
20	19/01/18 09:09	Reinspection Photo											Load JPG	<input checked="" type="checkbox"/>			
21	19/01/18 09:09	Reinspection Photo											Load JPG	<input checked="" type="checkbox"/>			
22	19/01/18 09:09	Reinspection Photo											Load JPG	<input checked="" type="checkbox"/>			
23	19/01/18 09:09	Reinspection Photo											Load JPG	<input checked="" type="checkbox"/>			

Documentation				1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	18/01/18 15:07	TP GIA REPORT		Load PDF	
2	18/01/18 15:07	TP ESTIMATE- MARKED		Load PDF	
3	24/01/18 12:54	LETTER TO OI		Load PDF	
4	05/03/18 09:08	WORKSHOP INVOICE		Load PDF	
5	05/03/18 09:08	AUTHORISATION TO ACT FORM		Load PDF	
6	05/03/18 09:08	Release Voucher		Load PDF	
7	05/03/18 09:08	RENTAL RECEIPT		Load PDF	
8	05/03/18 09:08	LTA SEARCH		Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
1	29/01/18 16:23	Certificate of Insurance & NRIC & DL From: OD - Reg. No: SLN558S, Claimant: WONG SUE THONG		Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<p><b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b></p> <div style="border: 1px solid black; height: 40px; width: 100%;"></div> <p><b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer</p> <p><small>Note: Remarks are private unless you show it to other parties.</small></p>			

TEAM \_\_\_\_\_

Vehicle No:	SLN558S (Insd veh)	Model:	HYUNDAI I40 1.7 L CRDI AT ABS AIRBAG 4DR (A)
	SHD6536R (TP veh)		
Date of Accident:	17/01/2018		

Payment Instruction: Payee's Breakdown			
1)	ComfortDelGro Engineering Pte Ltd	: \$	2,290.00
2)		: \$	
3)		: \$	
4)		: \$	
5)		: \$	

Date \_\_\_\_\_

[https://singapore.merimen.com/claims/index.cfm?fusebox=SVCdoc&fuseaction=dsp\\_docltr...](https://singapore.merimen.com/claims/index.cfm?fusebox=SVCdoc&fuseaction=dsp_docltr...) 5/3/2018

# LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18001108/K1HS3Q2

Date: 05/03/2018

### REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100507647  
 Claimant Vehicle No: SHD6536R Insured Vehicle No: SLN558S  
 Date of Loss: 17/01/2018 Nature of Claim: TP Claim No: 7160972494SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHD6536R  
 Make & Model: HYUNDAI I40, 1.7 L CRDI AT ABS AIRBAG 4DR (A) Engine No: D4DFU529582  
 Reg. Date: 04/11/2014 (Man. Year: 2014) Chassis No: KMHLB41UMEU059835  
 Colour: Blue Odometer: 404398 km  
 Engine Capacity: 1685 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): Market Value/New Car Price

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

### CONDITION OF TYRES

Front Tyre Size: 205/60 R16 Rear Tyre Size: 205/60 R16  
 Front Left Side: West Lake 7 mm Rear Left Side: West Lake 7 mm  
 Front Right Side: West Lake 7 mm Rear Right Side: West Lake 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,106.40	1,667.60	1,438.80	46.32
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,000.00	580.00	420.00	42.00
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>4,106.40</b>	<b>2,247.60</b>	<b>1,858.80</b>	<b>45.27</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>1,800.00</b>		
(S\$)	4,106.40	1,800.00	2,306.40	56.17
+ GST 7.00/7.00% (S\$)	287.45	126.00	161.45	56.17
<b>Nett Amount (S\$)</b>	<b>4,393.85</b>	<b>1,926.00</b>	<b>2,467.85</b>	<b>56.17</b>
+ Loss of Use (2.0 x S\$50.00/day) (S\$)		100.00		
+ Car Rental (2.0 x S\$129.28/day) (S\$)		258.56		
+ Doc/Search Fee (S\$)		7.49		
<b>Nett Liability (S\$)</b>		<b>2,292.05</b>		
<b>Global Sum Settlement (S\$)</b>		<b>2,290.00</b>		

### INSPECTION

Date of Assignment: 17/01/2018

Date Inspected: 17/01/2018 Inspected At: ComfortDelGro Engineering Pte Ltd  
(Loyang)  
59 Loyang Drive  
Singapore 508969

Estimated Period of Repair: 2.0 days

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**Adjuster:** KALVIN ANG WEI KUN

**Manager:** VIC ALPEH

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*



## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER COVER	Deformed	562.30 FL	*562.30 FL
2	1		*FRONT BUMPER SPONGE	Serviceable	142.20 FL	*- FL
3	1		*FRONT BUMPER REINFORCEMENT	Serviceable	526.10 FL	*- FL
4	1		*FRONT BUMPER GRILLE (LH)	Serviceable	40.30 FL	*- FL
5	1		*FRONT BUMPER BRACKET TOP (LH)	Serviceable	22.40 FL	*- FL
6	1		*FRONT BUMPER RETAINER MOUNTING	Cracked	9.20 FL	*9.20 FL
7	1		*HEADLAMP SUPPORT PANEL ASSY	Serviceable	1,067.50 FL	*- FL
8	1		*HEADLAMP (LH)	Cracked	1,388.00 FL	*1,388.00 FL
9	1		*FRONT FENDER (LH) (NPA)	Repair	0.00 FL	*- FL
10	1		*FRT FENDER ADVERTISEMENT LOGO (LH)	Necessary	100.00 FS	*100.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

<b>Sub Total (\$\$)</b>	<b>3,858.00</b>	<b>2,059.50</b>
- List Item Discount on L Items 20.00/20.00% (\$\$)	751.60	391.90
<b>Total Parts (\$\$)</b>	<b>3,106.40</b>	<b>1,667.60</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING	New	350.00	200.00
2	SPRAY PAINTING CHARGE	New	400.00	360.00
3	WIRING CHARGE	New	50.00	20.00
4	TUFF KOTE	New	50.00	0.00
5	REMOVE/REFIX AIRCON & REFILL GAS	New	150.00	0.00
Gross Labour Cost (\$\$)			1,000.00	580.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >