

REF: CS/MSG18001107/Gad302

ASSIGNED BY

REF: CS/MSG18001107/Gad302

Special Instructions

ASSIGNMENT (Office)

Meimen

GO

Winnie Chua

of MSIG

Date Time: 18/01/2018 @ 11:33am

Estimated Cost

Bill to

OD/HP/WS/TP RES/ OD RES/ EVA/ INV/ MV/ CS

To Inspect Vehicle No: SKF 7283 S

Insured

to Workshop no: 889 Car Servicing

TA 9662 1885

of 10 kaki Bkt Rd 2 #03-34

Policy No: B27352185 SMP

Claim No: 544986

Sum Insured

Excess: \$750.00

Make of Veh:

DATE 08/01/2018

(Client's Record)

CA (REF) REP. REV 24 HRS

REF: CS/MSG18001107/Gad302

Date Time: 12:11pm @ 18/01/18

Person Contacted

Cashinta

REF: CS/MSG18001107/Gad302

Date Time

Action Description

✓

REF: CS/MSG18001107/Gad302

SKF 7283 S - X

27/1/18 @ 5:05pm revert to Winnie Chua via Meimen.

28/1/18 @ 5:34pm 2nd revert to Winnie Chua via Meimen.

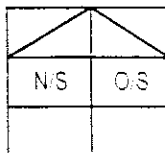
65942556 - winnie

31/1/18 @ 4:35pm Grew was informed C/A not more than US \$23.5k, owner will top-up the balance via Meimen. (Repairer asking for at US \$30k)

REP: MSIG

ASSIGNMENT

From: \_\_\_\_\_ Date: 18/01/2018  
 Estimated Cost: \_\_\_\_\_  
 (OD) TP / WS / TP RES / OD RES / EVA / INV / MV  
 To Inspect Vehicle No: SKF 7283S  
 at Workshop: 889 Car Servicing  
 of 10 kaki Bkt Rd 2# 03-34  
 Insured: \_\_\_\_\_  
 Policy No: \_\_\_\_\_  
 Claims No: \_\_\_\_\_  
 Sum Insured: Excess \$750.00  
 (Client's Record) Cashinta @ 9662 1885  
 Make of Veh: \_\_\_\_\_



(Policy Condition)  
 Remark: The veh had commenced its repair at the time of inspection.

Est. or Market Value: \$100K 24K.  
 IDAC Accident Report: Consistent? : Yes or No  
 GIA - PR Seen: Consistent? : Yes or No  
 Est. Repairs: 14 days Res: Yes or No  
 Lump Sum: 20 % 3 Val: Yes or No  
 CA / (REV) / REP. / 24 HRS  
 Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: IN / OUT

Sh No: SKF7283S Reg: 28 Jun 2012  
 Type: M/Cas / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /  
 Truck / Trailer or 2.0L  
 Make: BMW 528i 1997  
 Colour: Black A.O. Insured / Std / NI / NA  
 Sp. Reading: 77724 T. Paid / Insured / Std / NI / NA  
 Eng No: \_\_\_\_\_  
 C No: WBA XG 320 X0 DX 82502  
 Gen. Cond: Good / Fair / Poor / Burnt  
 Steering: In order / Jammed / Leaked / Burnt or  
 Brake: In order / Jammed / Leaked / Burnt or  
 Mod: Nil / S/Rim / STD / R/Rim or  
 Tyre Size: F: 245/45 R18  
 R: 11  
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / (R) / SUMI /  
 TOYO / YOKO or  
 Front Rear  
 R.Bal. 6 mm R.Bal. 6 mm  
 L.Bal. 6 mm L.Bal. 6 mm  
 D.O.A. D.O.I. 18-01-18  
 Survey held at: W/S 5:30pm  
 Des. of Damages: Fnt / Rear / O/S / N/S / U/C / Rooftop or  
 Engine  
 The U/C / Chassis frame / Body Structure affected due to collision

Date Time Action Instruction  
 18/1 Flood case - offer w/s \$25K limit repair, but w/s said at least \$40K + to repair. Recommend to total loss.  
 31/1 Told winnie parts price is of reasonable. repair cost probably will over \$20K, \$30K is more will cover the repair.  
 31/18@ 4.56pm Informed Cashinta C/A not more than 15 \$23.5K before excess \$750 & owner will top up the balance.  
 15 \$23500, 14 days (Red \$11903.03, 84%)

Date Time File Pass to? ☐ Preli. Report Days Of Repair: 14  
☐ Final Report Reserve No. of Trip: 1  
 14/3 turn in

Date Time File Return to? Add Fee: ☐ Site Insp. \$  
☐ Inter. Insp. \$  
☐ Tech. Insp. \$  
☐ Free Insp. \$  
 Report Format: MER-00  
 Lump Sum: 23500

Survey Fee 450  
 Transcription 10  
 13/3/2018  
 460



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
MSIG INSURANCE (SINGAPORE) PTE LTD		Ref : CS/MSG18001107/Gqd3		
16 RAFFLES QUAY #24-01 HONG LEONG BLDG SINGAPORE 048581		Date : 18-01-2018		
		Code : MSG		
1. Policy Particulars :- OWN DAMAGE				
	Insured Veh.	Veh. Inspected	SKF 7283S	
	Policy No. B27352185SMP	Coverage (\$)	0.00	
	Claim No. 544986	Excess (\$)	750.00	
	Assign From MERIMEN (WINNIE CHUA)	Assign Date	18/01/2018	
2. Vehicle Particulars & Condition				
	Make & Model	c.c	0	
	Engine No. HIDDEN	Year of Reg.		
	Chassis No.	Colour		
	Odometer -	Steering		
	Brakes	Modification		
	General			
3. Conditions of Tyres				
		Size	Make	Balance
	R/H Front Tyre			mm
	L/H Front Tyre			mm
	R/H Rear Tyre			mm
	L/H Rear Tyre			mm
4. Description of Damages				
5. General Information				
	Accident Date 08/01/2018	Inspection Date	18/01/2018	
	Survey held at 889 CAR SERVICING PTE LTD 10 KAKI BUKIT ROAD 2 #03-34 FIRST EAST CENTRE SINGAPORE 417868			
5a. Remarks				
	A)THE MARKET VALUE IS S\$------(EST. AVERAGE) B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.			

# Survey Department Check List (Case Handler)

Reference No: CA/MSG/18001107/GAD3  
 Policy Type: OD / TP / TP RES / TL / EVA

SKE 72839

Case Handler

Typist

**Admin** ( Nurhan ): Case handler to make sure all information created by the assignment team are **ACCURATE**.

## (1) Office Assign Form

- C Reference No.
- C Customer Code
- N Assign From
- C Assign Date
- C Veh No (Inspected)
- C Veh No (Insured)
- C D.O.A
- C Policy No
- C Claim No
- C Insurance Authorisation (CA /REV/REP)
- C Report Type
- C Weekend Charges
- N Survey held at/Repairer
- C Excess

Y-Date	N-Date	Y-Date	N-Date
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			

**Surveyor** ( Guo Diang ): Case handler to make sure the surveyor completed all required information.

## (1) Assignment Form

- C Vehicle No
- C Regn Month/Year
- N Vehicle Type
- N Make & Model
- C Engine Capacity. (C.C)
- N Colour
- C Odometer. (Sp.Reading)
- C Chassis No
- N General Condition
- N Steering
- N Brake
- N Modification (Modi)
- C Tyre Size
- N Tyre Make
- C Tyre Balance
- C Date of Inspection
- N Survey held
- N Des.of Damages

✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			

## (2) System - (Views/Merimen)

- C Damaged Vehicle Photographs Uploaded

✓			
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## (3) Workshop Estimate/Assignment Form

- N ALL Parts condition
- C Market Value for OD cases
- C Estimate Repair Cost for PRI (RSI, TMI, MSIG)
- C Days of repair
- C Finalised Amount
- C Re-inspection Cases to Finalize within 5 Days

✓			
✓			
✓			
✓			
✓			
✓			

## (4) System - (Views/Merimen)

- C Resurvey photo Uploaded

✓			
---	--	--	--

Check By: [Signature] 12/3/18  
 Case Handler Date

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est. Submitted	Adj. Assigned	Adj. Rpt	Adj. Submitted	Est. Adjusted	Status
Main	09 Jan 2018		18 Jan 2018 11:33 <a href="#">Assign</a>				<a href="#">New Assignment</a> <a href="#">Cancel Case</a>

Main

Reference

Claim Details

Documents

Show All

CLAIM SUBFOLDER DETAILS

Insured:

NG PENG LEONG, ID: S1829836H, Tel: +6597990582, Email: NOEMAIL

Vehicle Reg. No.:

SKF7283S

Claim Type:

OD / 544986

Repairer:

889 Car Servicing Pte Ltd ( ) 10 Kaki Bukit Road 2, #03-34 First East Centre, 417868 Kaki Bukit - Tel:

Handling Insurer:

MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Winnie Chua Ping Ping - 6594 2556]

Adjuster:

LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 19/01/2018]

Driver/Custodian:

NG PENG LEONG (50 / Male), NRIC: S1829836H, Tel: +6597990582

Adj. Asg. Remarks:

Please revert. tks. Total loss case?

Date of Loss:

08/01/2018 09:00 - :59

Policy/Cover Note No.:

B27352185SMP(COMP)  
(Comprehensive)  
Coverage: 28/06/2017 - 27/06/2018

Excess:

S\$750.00

[Created by insurer]

ASSOCIATED MAIL RECEIVED

View All

Compose Case Mail

There are no mail for this case.

ALL ASSOCIATED TASKS

View All

Search Tasks

Create New Task

Complete

Due Date

Priority

Type

Task Group

Subject

Handler

Assigned By

Completed On

Created On

Done?

No results.

## Shiau Chan (LKKAUTO)

---

**From:** Admin-D (LKKAUTO)  
**Sent:** Thursday, 1 March 2018 9:55 AM  
**To:** 'Winnie Chua'; SUR  
**Cc:** assignments  
**Subject:** RE: SKF7283S DOA: 08/01/2018 (FLOOD CASE) OUR REF: M544986 (Excess: \$750)  
(Loss of use: 14 days?)

Dear Winnie,

Thank you for your email.

Dear Shiau Chan,

**FYNA. Our ref: CS/MSG18001107/Gqd3**

Best Regards,

**Catherine Chong** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Winnie Chua [mailto:[pingping\\_chua@sg.msig-asia.com](mailto:pingping_chua@sg.msig-asia.com)]

**Sent:** Thursday, 1 March, 2018 9:49 AM

**To:** ASSIGNMENTS@LKKAUTO.COM

**Subject:** SKF7283S DOA: 08/01/2018 (FLOOD CASE) OUR REF: M544986 (Excess: \$750) (Loss of use: 14 days?)

**Importance:** High

Dear Shiau Chan/Guo Qiang,

May we have your confirmation that the no. of repair days is 14 (more than 5 days).

Our insured is chasing for the cheque for loss of use.

Best Regards

**Winnie Chua**

Admin Officer, Claims Services (Motor)

Direct line +65 6594 2556 | Direct fax +65 6225 7402 | [pingping\\_chua@sg.msig-asia.com](mailto:pingping_chua@sg.msig-asia.com)



Insurer Claims  
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2016

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220

9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | [msig.com.sg](http://msig.com.sg)



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## **Shiau Chan (LKKAuto)**

---

**From:** Shiau Chan (LKKAuto)  
**Sent:** Wednesday, 31 January 2018 4:56 PM  
**To:** bcterng@yahoo.com.sg  
**Cc:** Guo Qiang (LKKAuto); 'Winnie Chua'; SUR  
**Subject:** AUTHORISATION OF SKF 7283S (DOA: 08/01/2018)  
**Attachments:** SKF 7283S UNDERTAKING LETTER.pdf

Dear Sir,

As spoken with you.

As instructed by our client, please proceed to repair the insured vehicle **SKF 7283S** at repair cost not more than **\$23,500.00 on Lump Sum basis ( before excess \$750/-). Owner will top up the balance.**

**Please cop & sign the undertaking letter and send it back to us. (see attached)**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

**\*Our client reserve their right not to pay if there is no valid approval obtained before repair.**

Best Regards,

**Shiau Chan (Ms) | Case Handler**

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



## Claim Audit

AUDIT TRAIL					By
No.	On	Audit	Remarks		
1	09 Jan 2018 16:12	Clim Veh Model Changed	(205257) BMW 528I 2.0 L (A).		[I] Vimmala D/O Raja Singam
2	09 Jan 2018 16:12	Clim Created	Reg No: SKF7283S. Policy No: B27352185SMP(COMP). Acct Date: 2018/01/08. Claim Type: SC. Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ). Ins.Status => Notification. Created from SAS:MVA318004235		[I] Vimmala D/O Raja Singam
3	18 Jan 2018 09:35	Notification Status Changed	Ins.Status => Incoming Claim		[I] Winnie Chua Ping Ping
4	18 Jan 2018 09:35	Clim Registration Modified	Setl.Type:3->0. Rep:1137->204874. Claim Type:SC->OD.		[I] Winnie Chua Ping Ping
5	18 Jan 2018 09:46	Adj Co Assigned	MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor):Please revert. tks. Total loss case?		[I] Winnie Chua Ping Ping
6	18 Jan 2018 09:46	Adj Next Rpt Changed	Next Rpt:Im. Advice.Due Date:2018/01/19		[I] Winnie Chua Ping Ping
7	18 Jan 2018 09:46	Adj Mandate Set	Approved:25000.00.Reinsp:Adj decides.		[I] Winnie Chua Ping Ping
8	18 Jan 2018 10:21	Assignment 1st Accessed			[A] Ho Pei Fang
9	18 Jan 2018 11:31	Adj Assignment Cancelled	TO OUTSOURCE - INFORMED BY ERIC IHS		[I] Winnie Chua Ping Ping
10	18 Jan 2018 11:31	Adj Est Details Deleted	Deleting Est Details For Cancelling Adjuster Assignment		[I] Winnie Chua Ping Ping
11	18 Jan 2018 11:33	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):Please revert. tks. Total loss case?		[I] Winnie Chua Ping Ping
12	18 Jan 2018 11:33	Adj Next Rpt Changed	Next Rpt:Im. Advice.Due Date:2018/01/19		[I] Winnie Chua Ping Ping
13	18 Jan 2018 11:33	Adj Mandate Set	Approved:25000.00.Reinsp:Adj decides.		[I] Winnie Chua Ping Ping
14	18 Jan 2018 11:34	Assignment 1st Accessed			[A] Nivitha Govindasamy
15	18 Jan 2018 14:52	Adj Adjuster Assigned	[None] -> XING GUO QIANG		[A] CATHERINE CHONG KAI LING
16	22 Jan 2018 15:46	Adj Rpt Initiated			[A] SHIAU CHAN
17	22 Jan 2018 16:58	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2018/02/17		[A] SHIAU CHAN
18	22 Jan 2018 16:58	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/02/17		[A] SHIAU CHAN
19	22 Jan 2018 17:05	Adj Mandate Request	Cur.Req:120925.30:DAMAGES CONSISTENT. REPAIR COST NOT ECONOMICAL. WE HAVE NOT AUTHORISE REPAIR.		[A] SHIAU CHAN
20	24 Jan 2018 16:16	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/02/17. Mandate Remarks: as spoken with surveyor this morning, please confirm parts price are correct. please advise if vehicle can be repaired within \$20K-21K before excess. fyi, workshop is asking \$30K. Thanks		[I] Lui Siew Wei
21	24 Jan 2018 16:16	Adj Mandate Set	Approved:0.00:as spoken with surveyor this morning, please confirm parts price are correct. please advise if vehicle can be repaired within \$20K-21K before excess. fyi, workshop is asking \$30K. Thanks		[I] Lui Siew Wei
22	25 Jan 2018 17:33	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2018/02/17		[A] SHIAU CHAN
23	25 Jan 2018 17:33	Adj Mandate Request	Cur.Req:120925.30:DAMAGES CONSISTENT. REPAIR COST NOT ECONOMICAL WE HAVE NOT AUTHORISE REPAIR.		[A] SHIAU CHAN
24	29 Jan 2018 17:17	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/02/17. Mandate Remarks: as spoken with surveyor this morning, please confirm parts price are correct. please advise if vehicle can be repaired within \$20K-21K before excess. fyi, workshop is asking \$30K. Thanks		[I] Lui Siew Wei
25	29 Jan 2018 17:17	Adj Mandate Set	Approved:0.00:as spoken with surveyor this morning, please confirm parts price are correct. please advise if vehicle can be repaired within \$20K-21K before excess. fyi, workshop is asking \$30K. Thanks		[I] Lui Siew Wei
26	31 Jan 2018 15:23	Adj Mandate Request	Cur.Req:120925.30:DAMAGES CONSISTENT. REPAIRER ASKING REPAIR COST \$30,000.00 ON LUMP SUM BASIS. (MARGIN OF REPAIR: \$20,336.00) WE HAVE NOT AUTHORISE REPAIR.		[A] SHIAU CHAN
27	31 Jan 2018 15:27	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2018/02/17. Mandate Remarks: a if c; not exceeding \$23500.00, subject to finalisation & excess		[I] Lui Siew Wei
28	31 Jan 2018 15:27	Adj Mandate Set	Approved:23500.00:a if c; not exceeding \$23500.00, subject to finalisation & excess		[I] Lui Siew Wei
29	31 Jan 2018 16:35	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2018/02/17. Mandate Remarks: a if c; not exceeding \$23500.00, subject to finalisation & excess OI will top up the balance		[I] Lui Siew Wei
30	31 Jan 2018 16:35	Adj Mandate Set	Approved:23500.00:a if c; not exceeding \$23500.00, subject to finalisation & excess OI will top up the balance		[I] Lui Siew Wei

### ACTIVITY

No record

Merimen Billing for this case - Transaction History							
Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1701798	22/01/2018 15:46	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKF7283S		10.70

1/25/2018

Adjuster Immediate Advice

Note: This document has not been finalised.

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.  
4 Shenton Way  
#21-01 SGX Centre 2  
Singapore 068807

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Winnie Chua Ping Ping

Date: 25 Jan 2018

**Preliminary Advice**

Vehicle No	: SKF7283S	Accident Date	: 08/01/2018
Make	: BMW 528i	Policy No.	: B27352185SMP(COMP)
Assignment Date	: 18/01/2018	Excess	: S\$750.00
Date of Inspection	: 18/01/2018	Est. Duration of Repair	: 14.00
Inspection At	: 889 CAR SERVICING PTE LTD 10 KAKI BUKIT ROAD 2, #03-34 FIRST EAST CENTRE SINGAPORE 417868		

**Point of Impact / General Description of Damages**

The vehicle recovered from flood. Many electrical & mechanism parts found damaged and contaminated by flood water at the time of inspection.

Repairer's Estimate (Gross)	:S\$	142,530.30
Revised Amount	:S\$	13,832.80
Check Items (Estimated)	:S\$	89,592.50
Total	:S\$	103,425.30

Lump Sum Repair :S\$

**Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	94,000.00
COE / PARF Rebate	:S\$	73,664.00
Salvage Value	:S\$	
Margin for Repair	:S\$	20,336.00

**Remarks**

- ( X ) The vehicle is not economical for repair.
- ( X ) The above survey was conducted on a 'without prejudice' basis.  
WE HAVE NOT AUTHORISE REPAIR.

**Note: This document has not been finalised.**

# **LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.  
4 Shenton Way  
#21-01 SGX Centre 2  
Singapore 068807

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Winnie Chua Ping Ping

Date: 22 Jan 2018

## **Preliminary Advice**

Vehicle No	: SKF7283S	Accident Date	: 08/01/2018
Make	: BMW 528I	Policy No.	: B27352185SMP(COMP)
Assignment Date	: 18/01/2018	Excess	: S\$750.00
Date of Inspection	: 18/01/2018	Est. Duration of Repair	: 14.00
Inspection At	: 889 CAR SERVICING PTE LTD 10 KAKI BUKIT ROAD 2, #03-34 FIRST EAST CENTRE SINGAPORE 417868		

## **Point of Impact / General Description of Damages**

The vehicle recovered from flood. Many electrical & mechanism parts found damaged and contaminated by flood water at the time of inspection.

Repairer's Estimate (Gross)	:S\$	142,530.30
Revised Amount	:S\$	26,552.80
Check Items (Estimated)	:S\$	94,372.50
Total	:S\$	120,925.30
Lump Sum Repair	:S\$	

## **Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	94,000.00
COE / PARF Rebate	:S\$	73,664.00
Salvage Value	:S\$	
Margin for Repair	:S\$	20,336.00

## **Remarks**

( X ) The vehicle is not economical for repair.

( X ) The above survey was conducted on a 'without prejudice' basis.  
WE HAVE NOT AUTHORISE REPAIR.

## Shiau Chan (LKKAuto)

---

**From:** Shiau Chan (LKKAuto)  
**Sent:** Wednesday, 10 January 2018 4:51 PM  
**To:** Vimmala D/O Raja Singam  
**Cc:** SUR  
**Subject:** RE: Enquire on market value - SKF7283S

Dear Vimmala,

The MV of SKF 7283S is \$93K-\$95K(est) as at Jan'18.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Vimmala D/O Raja Singam [mailto:[vimmala\\_rajasingam@sg.msig-asia.com](mailto:vimmala_rajasingam@sg.msig-asia.com)]  
**Sent:** Tuesday, 9 January, 2018 4:34 PM  
**Subject:** Enquire on market value - SKF7283S  
**Importance:** High

Hi,

Please advice on the market value for vehicle number SKF7283S urgently.

Date of accident: 08/01/2018  
Attached the rebate details.

Thank you.

**Mala (Ms)**

Senior Admin Officer, Claims Services (Motor)

Direct line +65 6594 2471 | Direct fax +65 6225 7402 | [vimmala\\_rajasingam@sg.msig-asia.com](mailto:vimmala_rajasingam@sg.msig-asia.com)



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Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	9836H
Vehicle Details	
Vehicle No.:	SKF7283S
Vehicle to be Exported:	No
Intended De-registration Date:	19 Jan 2018
Vehicle Make:	B.M.W.
Vehicle Model:	528I 2.0L AT D/AB 2WD 4DR GAS/D NAV
Primary Colour:	Black
Manufacturing Year:	2012
Engine No.:	A5020218N20B20A
Chassis No.:	WBAXG320X0DX82502
Maximum Power Output:	180.0 kW (241 bhp)
Open Market Value:	\$48,805.00
Original Registration Date:	28 Jun 2012
First Registration Date:	28 Jun 2012
Transfer Count:	0
Actual ARF Paid:	\$48,805.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	27 Jun 2022
PARF Rebate Amount:	\$34,163.00
Intended COE Rebate Details	
COE Expiry Date:	27 Jun 2022
COE Category:	E - Open Category
COE Period(Years):	10
QP Paid:	\$88,990.00
COE Rebate Amount:	\$39,501.00
Total Rebate Amount:	\$73,664.00

The information contained herein is correct as at 19 Jan 2018

OK

**► bmw 528 Used Vehicle List (20 vehicles)**

Car Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Company	Availability
<b>BMW 5 Series 528i Sunroof</b>	<b>\$95,800</b>	<b>\$17,620 /yr</b>	<b>31-Jan-2012</b>	<b>1,997 cc</b>	<b>90,000 km</b>	<b>Shen Tat Enterprises</b>	<b>Available</b>

1 Owner. Full Specs. Full Agent Maintained. Sunroof, Soft Suction Doors, Eco Pro, Paddle Shifters With Comfort Or Sport, Bluetooth, Reverse Camera With PDC, Electric Tailgate, BMW Comfort Seats. Buy N...

Office No. - 64767779

Rush Goh - 91131962 | Raymond - 94576322 | Juliet Chua - 90052005 | Kent - 81133145

<b>BMW 5 Series 528i</b>	<b>\$91,800</b>	<b>\$16,300 /yr</b>	<b>01-Mar-2012</b>	<b>1,997 cc</b>	<b>-</b>	<b>BW Automobiles</b>	<b>Available</b>
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Promotional Interest Rate 1.99%! PML Unit, 1 Owner, 12 Months Pre-owned Warranty, Genuine Mileage, Regularly Serviced And Maintained, 100% Accident Free, STA/VICOM Evaluation Welcomed! Unique Mineral ...

Office No. - 62828800

Derek - 81028929 | Howard Tan - 91527393

<b>BMW 5 Series 528i Touring</b>	<b>\$102,588</b>	<b>\$18,280 /yr</b>	<b>12-Mar-2012</b>	<b>1,997 cc</b>	<b>87,364 km</b>	<b>ABS Auto Holding Pte Ltd</b>	<b>Available</b>
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A Deal Not To Be Missed! 1 Owner With Low Mileage, Car In Superb Condition, 100% Accident Free, Bank And In House Loan Available, High Loan With Minimum Down Payment Welcome, STA Evaluation Welcome, C...

Office No. - 64753423

David - 98806776 | Roy Lee - 83158315 | Kenny - 98259995 | Alex - 82298229

<b>BMW 5 Series 528i</b>	<b>\$99,000</b>	<b>\$17,370 /yr</b>	<b>27-Mar-2012</b>	<b>1,997 cc</b>	<b>32,200 km</b>	<b>Bavarian Marques Pte Ltd</b>	<b>Available</b>
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High Spec Black On Grey 528i From PML. Full Service History With PML, Lowest Mileage Clocked At Just 32K KM. Interior And Exterior In Good Condition. Regularly Groomed And Maintained. Options Includes...

Office No. - 68162642

Nav - 90303415 | Shawn - 88188544

<b>BMW 5 Series 528i</b>	<b>\$96,888</b>	<b>\$17,210 /yr</b>	<b>12-Apr-2012</b>	<b>1,997 cc</b>	<b>86,000 km</b>		<b>Available</b>
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Low Mileage, Very Good Condition With Regular Servicing, Best Color Combination With Elegant Tan Leather Interior, Sporty M5 Look, LTA Approved With Certification. Super Sprint Right And Left Exhaust ...

Office No. - -

Ong - 94796969

<b>BMW 5 Series 528i Touring</b>	<b>\$102,988</b>	<b>\$17,460 /yr</b>	<b>12-Jun-2012</b>	<b>1,997 cc</b>	<b>-</b>	<b>Karz Automobile</b>	<b>Available</b>
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Up To 90% Loan Available! Fully Maintain And Service By Agent! Huge Boot Space And Yet Powerful All Thanks To The Bmw's Zlitzer Turbo Engine Producing A Stunning 248bhp & 310nm Torque Mated With 8speed...

Office No. - 62882454

Anthony - 90088400 | Tommy Tan - 81277787

<b>BMW 5 Series 528i Luxury</b>	<b>\$98,800</b>	<b>\$16,750 /yr</b>	<b>28-Jun-2012</b>	<b>1,997 cc</b>	<b>75,896 km</b>	<b>Hamilton Autohub Pte Ltd</b>	<b>Available</b>
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CNY Sales! Best Deal From Us! Promo Interest At 1.78% Only! Free 1 Year Insurance! Fully Agent ( PML ) Servicing Records Since Days 1. Free 1 Year Extended Premium Warranty Plus Servicing For Peace Of...

Office No. - 62979001

Robin - 98181222 | SK - 97869866

<b>BMW 5 Series 528i Luxury</b>	<b>\$101,800</b>	<b>\$17,430 /yr</b>	<b>28-Jun-2012</b>	<b>1,997 cc</b>	<b>108,000 km</b>	<b>FredLink Auto Trading</b>	<b>Available</b>
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1 Careful Owner. Full Serviced Records With PML, High Loan And High Trade In Available, Call Or Visit Our Showroom Now!

Office No. - 67788997 / 67788995

Freddy - 96923373 | Mr Sim - 87877719 | Mr Heng - 90665244 | Mohammad - 81121493

<b>BMW 5 Series 528i</b>	<b>\$101,800</b>	<b>\$17,400 /yr</b>	<b>12-Jul-2012</b>	<b>1,997 cc</b>	<b>67,000 km</b>	<b>Dynamic Motoring</b>	<b>Available</b>
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Down Payment \$10,180 Only! From \$1,771 Monthly. PML Unit With Full Serviced History. High Performance Low Road Tax! Clad In The Most Popular White Body With Black Leather Upholstery Combination. All R...

Office No. - 63866020

Jacky - 97477375 | Adrian - 88123478 | Dickson - 82888567 | Loraine - 81683373

<b>BMW 5 Series 528i Sunroof</b>	<b>\$108,000</b>	<b>\$18,660 /yr</b>	<b>03-Aug-2012</b>	<b>1,997 cc</b>	<b>90,000 km</b>		<b>Available</b>
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Family 4th Car, Seldom Use, Fully BMW Original Parts, 100% Accident Free Welcome All Checks, Highest Option Available, Rare Deep Blue Colour, 3M Crystalline Tinted, Cquartz Finest Ceramic Coating, New...

Office No. - -

Justin - 91892365

<b>BMW 5 Series 528i</b>	<b>\$101,000</b>	<b>\$16,910 /yr</b>	<b>23-Aug-2012</b>	<b>1,997 cc</b>	<b>73,000 km</b>	<b>SG Car Consign Pte Ltd</b>	<b>Available</b>
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Beautiful Black Unit, Well Maintained By Owner. 1 Owner Only. Accident Free. Nice And Clean Interior. Owner Selling Due To Relocation. Please Call To Arrange For Viewing.

Office No. - 61000200

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	09/01/2018 14:17
Date Of Accident	08/01/2018 09:00
Exact Location Of Accident	BEDOK NORTH AVE 4
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKF7283S
<b>Insured/Policyholder</b>	
Name Of Registered Owner	NG PENG LEONG
NRIC No	S1829836H
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-97990582
Alternative Phone No	OFFICE-97990582
<b>Vehicle Particulars</b>	
Manufacturer	BMW
Model	528I 2.0L AT D/AB 2WD 4DR GAS/D NAV

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? YES

If No, Please state action to be taken

Vehicle Category PRIVATE CAR

### Insurance Company

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	B 27352185 SMP (COMP)
Cover Note Number	

### Driver

Name of Driver	NG PENG LEONG
NRIC No	S1829836H
Date Of Birth	02/09/1967
Occupation	INDOOR
Date Of Driving Pass	04/04/1989
Driving Experience	28 YEARS AND 9 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97990582
Fax Number	
Contact Number	OFFICE-97990582
Email Address	NOEMAIL



Address	25 TANAH MERAH KECHIL RISE
Postcode	465612
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	FLOOD
Weather Conditions	RAINING
Road Surface	WET

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	NO
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

REFER TO SKETCH PLAN ATTACHED. (REMARKS BY IDAC: VEHICLE NOT PRESENT DURING REPORTING, THE VEHICLE IS IN THE WORKSHOP, CANNOT BE MOVED DUE TO FLOOD CASE. PHOTOS ATTACHED FROM THE SCENE)

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

## Sketch Plan

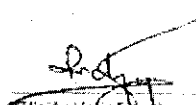
### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

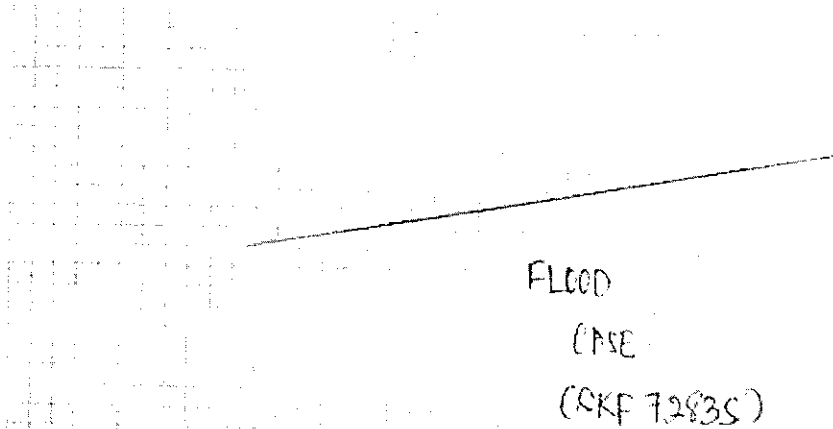
- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims/collectively the "Purposes";
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes;
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims;
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
  - (ii) for complying with requirements under any regulations, laws or court orders.

  
Policyholder's Signature  
Date & Time: - 9 JAN 2018

Driver's Signature  
(If driver is not the policyholder)  
Date & Time

IDAC KAKI BUKIT (VAC)  
23 Kaki Bukit Ave 4  
Singapore 415933  
Tel: 67416697 Fax: 67492305  
Email: [feedback@singnet.com.sg](mailto:feedback@singnet.com.sg)  
Name  
NRIC/IN No

SKETCH PLAN




DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 8 Jan 2018, 0900am, I was on the way to work. As I approach the traffic junction near Bedok North Ave 4, ~~was~~ my car was in the midst of the flood at the traffic junction. As the light was red, I have to stop my car at the junction. Within a minute, my engine stop and subsequently I was not able to start my car. As my car was not able to move, I called the tow truck who came at almost 11am to tow my car to the workshop.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

  
Policyholder's Signature  
Date & Time:

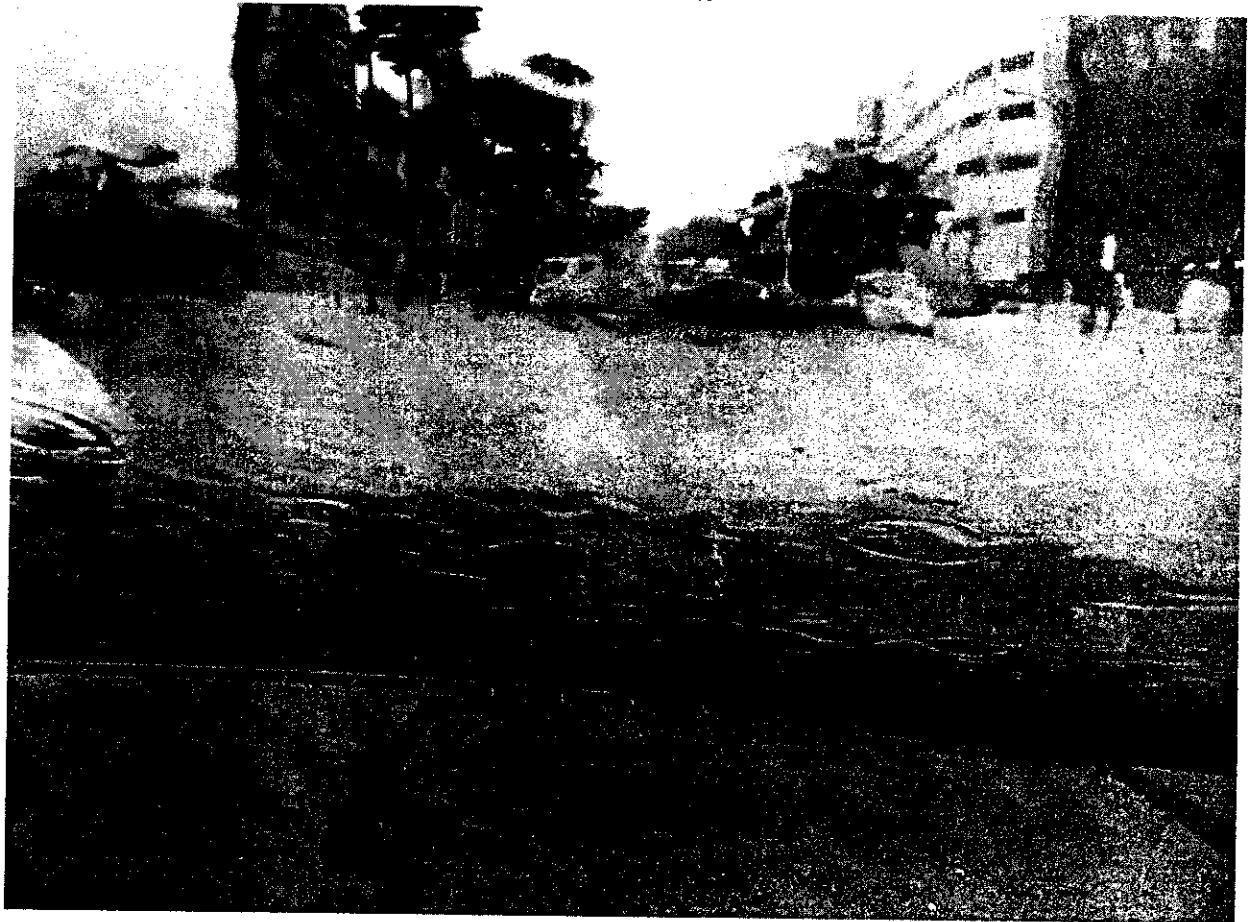
- 9 JAN 2018

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

**IDAC KAKI BUKIT (PAC)**  
23 Kaki Bukit Ave 4  
Singapore 415933  
Tel: 67416697 Fax: 67492305  
Email: yacko@singnet.com.sg

Reporting Centre To: (Name & Signature)  
Name:  
Date & Time:

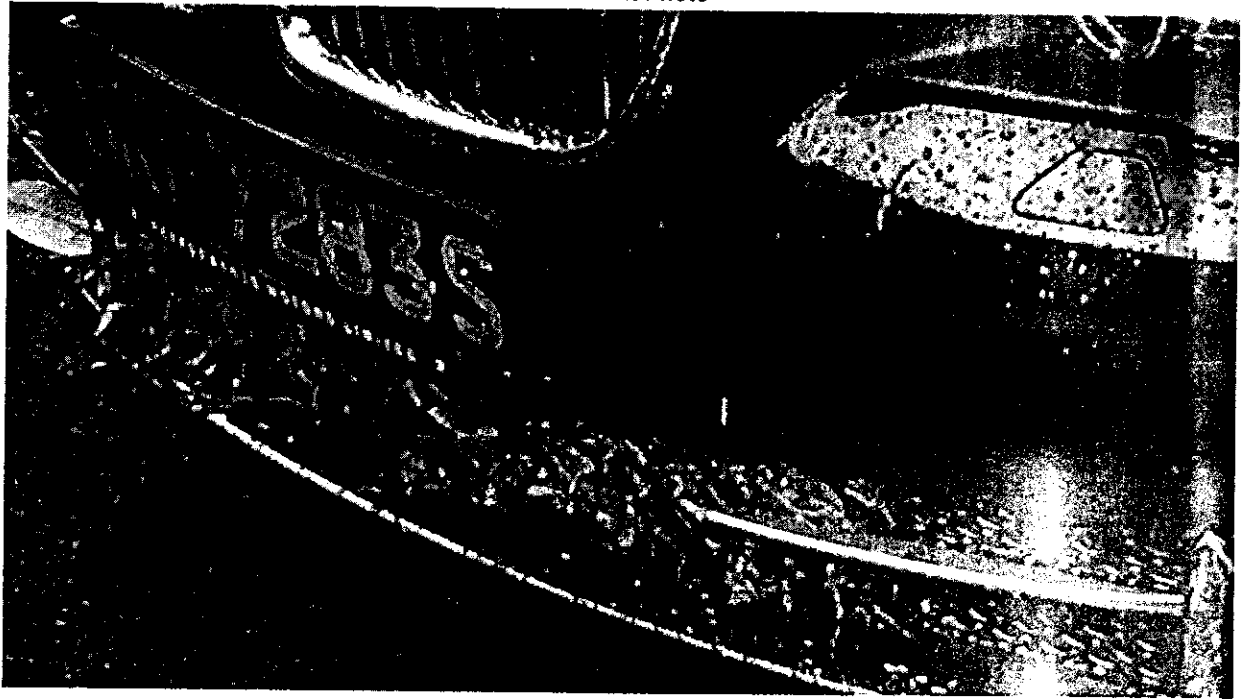
Accident Photo



Accident Photo



Accident Photo



- LKK Auto Consultants** hence notify  
the Repairer of the following:
- To resurvey before/after spray painting
  - To display damaged part(s) during resurvey
  - Parts prices are subject to confirmation
  - Third party survey is on a "Without Prejudice" basis
  - No illegal modification(s) is allowed
  - Supplementary item: must be resurveyed and is subject to final approval of Insurance Company

Acknowledged by Repairer

Signature

Date:

## MOTOR SURVEYOR ACKNOWLEDGEMENT FORM

Vehicle Number : SKE72835 Date of Accident : \_\_\_\_\_

### PRE-REPAIR INSPECTION / PRE-REPAIR SURVEY ( PRI/PRS )

Insurance Company &  
Name Of Surveyor :

6256 3561  
LKK - Guo Qiang (82880282)

Date & Time of Survey :

18/1/2018 . Excess \$750 . Not Authorised.  
Max repair limit \$25K.  
After repair photos . lumpsum repair .

### FOLLOW-UP INSPECTION (FOR RESURVEY OF DAMAGED/HIDDEN PARTS)

Name of Surveyor :

Date & Time of Survey :

### REINSPECTION OF NEW REPLACEMENT PART ( PART BY PART ) / OR SECOND REINSPECTION OF DAMAGED PARTS

Name of Surveyor :

Date & Time of Survey :

### FINAL INSPECTION ( COMPLETION OF REPAIRED VEHICLE )

Name of Surveyor :

Date & Time of Survey :



# CAR SERVICING PTE LTD

10 KAKI BUKIT ROAD 2 #03-34 FIRST EAST CENTRE SINGAPORE 417868

TEL : 6444 5889

FAX: 6538 2180

Email: bcterng@yahoo.com.sg

Co Reg No./GST Reg No. / UEN : 201306774G

Attn : Motor Claims Department  
MSIG Insurance (Singapore) Pte. Ltd.  
4 Shenton Way  
#21-01 SGX Centre 2  
Singapore 068807

Date: 13 January 2018  
Claim Type: OD Claim

Owner : Ng Peng Leong  
Vehicle No.: SKF 7283S

## ESTIMATE

QTY	DESCRIPTION:	AMT S\$
	<u>List Items</u>	
1	Replace complete engine (Short Engine) <del>X</del> NN	\$ 31,060.00
1	Replace complete automatic transmission <del>X</del> NN	\$ 14,500.00
1	Replace engine cylinder head assy <del>X</del> NN	\$ 7,950.00
1	Replace cylinder head gasket	\$ 300.00
1	Top overhaul gasket set	\$
1	Complete engine overhaul gasket set	\$ 64.80
1	Replace timing chin <del>X</del>	\$ 179.00
1	Timing chine guide <del>X</del>	\$ 115.00
1	Replace engine oil pump <del>X</del> NN	\$ 1,500.00
1	Engine oil pump chine + Engine oil pump chine guide <del>X</del> NN	\$ 250.00
4	Piston with piston ring (\$360.00 x 4) <del>X</del> DM	\$ 1,440.00
1	Piston con rod and bearing <del>X</del> MC	\$ 780.00
1	Air flow meter <del>X</del> DM	\$ 580.00
1	Intake maniflod assy <del>X</del> NN	\$ 900.00
1	Electric throttle body <del>X</del>	\$ 800.50
1	Starter motor <del>X</del> DM	\$ 920.00
1	Alternator assy <del>X</del>	\$ 2,248.00
1	Fan belt <del>X</del>	\$ 60.00
1	Belt tensioner <del>X</del> NN	\$ 190.00
1	Electric power steering rack (EPS) <del>X</del> DM	\$ 4,400.00
1	Replace aircon compressor <del>X</del> NN	\$ 2,430.00
1	Replace aircon blower motor and motor regulator <del>X</del> NN	\$ 880.00
1	Replace accelerator pedal moduel <del>X</del> NN	\$ 200.00
1	Replace air filter / Contaminate	\$ 218.00
1	Replace radio woofer <del>X</del> NN	\$ 450.00
1	Replace front and rear carpet (Black) / Contaminate	\$ 250.00
1	Replace both front complete seat assy left and right, both front seat control unit and both front seat rail <del>X</del> DM	\$ 24,000.00 6000
1	Replace main wire harness <del>X</del> NN	\$ 4,000.00
1	Replace automatic machantronic assy (Valve body) <del>X</del> DM	\$ 6,800.00
1	Replace propeller shaft complete assy <del>X</del>	\$ 1,920.00
1	Replace complete final drive <del>X</del> NN	\$ 4,250.00
1	Replace engine crankshaft sensor <del>X</del>	\$ 160.00



2	Replace engine knock sensor (\$85.00 x 2)	\$	170.00
1	Replace automatic <del>Freight</del> converter	\$	3,700.00
2	Replace both front headlamp only (\$2600.00 x 2)	\$	5,200.00
2	Replace both front fog lamp assy (\$260.00 x 2)	\$	520.00
1	Replace air intake pressure sensor	\$	185.00
1	Replace exhaust cat convertor	\$	1,980.00
1	Replace exhaust cat convertor control valve	\$	-
1	Replace exhaust front	\$	1,300.00
1	Replace exhaust rear	\$	1,500.00
1	Replace engine control unit	\$	2,750.00
1	Replace water pump	\$	980.00
1	Replace water tensional	\$	-
1	Replace thermostat	\$	215.00
2	Replace oxygen sensor (\$530.00 x 2)	\$	1,060.00
2	Replace headlight level sensor (\$175.00 x 2)	\$	350.00
		\$	133,705.30

36781.3

5%: 34942.24

S/N.	Labour Charges
1	To provide towing.
2	To check wiring and resetting headlamps focussing.
→ 3	To remove and refit front undercarriage. - Photo
4	To conduct wheel alignment.
5	Troubleshoot engine cannot start, check fault code and work according to test plan
6	Perform engine compression test
★ 7	Remove and install engine for troubleshoot
8	To replace electrical power steering rack ( EPS )
9	To programming and encoding control units ( three times )
10	To replace battery re-register using tester
★ 11	Disassemble and reassemble engine for inspection
12	Check function of automatic gearbox
13	Disassemble and reassemble automatic transmission
14	Remove and install aircon heater unit in order to remove wet front carpet

C/F: \$	133,705.30
\$	80.00
\$	30.00
\$	400.00
\$	120.00
\$	180.00
\$	180.00
\$	1,200.00
\$	265.00
\$	380.00
\$	80.00
\$	3,800.00
\$	180.00
\$	950.00
\$	980.00
\$	142,530.30
\$	9,977.12
\$	152,507.42

250 750

NN

1000

NN

500 2220

Supplementary

Turbo unit Assy \$3900  
Engine crankshaft \$2400 } DM  
record purpose!

Final Amount  
Plus 7% GST  
Final Grand Total

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

14 Days.  
Excess \$750  
Not Authorised.  
lumpsum repair  
After repair photos.  
Geo Q:amp - 82880282  
18/1/2018.

37162.24  
20% : 23500

Signature  
12/18

IFB 2507

SL5 68475

## **Shiau Chan (LKKAUTO)**

**From:** terng boh chai <bcterng@yahoo.com.sg>  
**Sent:** Thursday, 1 February 2018 1:12 PM  
**To:** Shiau Chan (LKKAUTO)  
**Subject:** Re: AUTHORISATION OF SKF 7283S (DOA: 08/01/2018)  
**Attachments:** filename-1 (74).pdf

Dear Ms Chan,

The total repair cost will be \$30,000.00 thirty thousand dollars. As agreed, insurance will pay us \$23,500.00 twenty three thousand five hundred and the owner will top up the balance of \$6,500.00 six thousand five hundred. The stated amounts are all excluding GST.

Thank you very much.

Cashin Terng  
889 Car Servicing Pte Ltd

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**From:** Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>  
**To:** "bcterng@yahoo.com.sg" <bcterng@yahoo.com.sg>  
**Cc:** Guo Qiang (LKKAUTO) <GuoQiang@lkkauto.com>; 'Winnie Chua' <pingping\_chua@sg.msgig-asia.com>; SUR <sur@lkkauto.com>  
**Sent:** Wednesday, 31 January 2018, 17:03  
**Subject:** RE: AUTHORISATION OF SKF 7283S (DOA: 08/01/2018)

Dear Sir,

**Please stamp & sign the undertaking letter and send it back to us. (see attached)**

Best Regards,

**Shiau Chan (Ms) | Case Handler**

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Shiau Chan (LKKAUTO)  
**Sent:** Wednesday, 31 January 2018 4:56 PM  
**To:** bcterng@yahoo.com.sg  
**Cc:** Guo Qiang (LKKAUTO) <GuoQiang@lkkauto.com>; 'Winnie Chua' <pingping\_chua@sg.msgig-asia.com>; SUR <sur@lkkauto.com>  
**Subject:** AUTHORISATION OF SKF 7283S (DOA: 08/01/2018)

Dear Sir,

As spoken with you.

As instructed by our client, please proceed to repair the insured vehicle **SKF 7283S** at repair cost not more than \$23,500.00 on Lump Sum basis ( **before excess \$750/-**). Owner will top up the balance.

**Please cop & sign the undertaking letter and send it back to us. (see attached)**

TO:

CLAIM NO:

**LETTER OF UNDERTAKING**

**FOR THE REPAIR OF VEHICLE NO. SKF 7283S .**

We, the undersigned, confirm that we will undertake to repair the vehicle bearing

Registration No SKF 7283S to its pre-accident condition, and to the satisfaction of its

owner, at a total cost not exceeding not more than \$23,500.00 on Lump Sum basis (before excess)

subject to no breach of Terms & Condition of the POLICY, and to the legal requirement of the local Land Transport Authority (LTA).

There should be **no further supplementary** to the repair cost.

The repair job should not be exceeding NA days to complete the entire repair.

01/02/2018

Date

31/01/2018

Date

[Signature]



Workshop Stamp/ Signature

Guo Qiang

Witness by surveyor

**889 Car Servicing Pte Ltd**

10 Kakit Bukit Road 2

### #03-33. First East Centre

Singapore 417868

Tel: 6444 5889 Fax: 65382180

Email: [bcterng@yahoo.com.sg](mailto:bcterng@yahoo.com.sg)

Co Reg No / GST Reg No / UEN : 201306774G

**Bill To : MSIG Insurance (Singapore) Pte Ltd**

4 Shenton Way

#21-01 SGX Centre 2

**Singapore 068807**

Vehicle Reg. No. SKF 7283S

**Mileage:**

Tel: 62563561/82880282

**Fax: 62564315**

Engine Chasis : DX82502

**Email:**

**TAX INVOICE**

Invoice No	4123
Date	13-Feb-2018
Payment Terms	Cheque
Currency	SGD

[illegible]

**Important: Please read the conditions stated before accepting the quotation.**

I hereby acknowledge the work described above and authorize you to carry out the above work and to repair, replace and or install any necessary parts and other materials in my vehicle which I agree to pay the same at your customary rates and charges. Any additional repair, workshop will contact owner to get their acknowledgement before repair.

☐ Customer has been reminded to remove all valuables from the car.

Total before GST :	\$	22750.00
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GST @ 7%	\$	1592.50
----------	----	---------

Total after GST :	\$ 24342.50
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Deposit :	\$	0.00
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Balance due :	\$ 24342.50
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Owner signature: \_\_\_\_\_

I confirm that I have read and understood to authorize the servicing / repair job.

## 889 Car Servicing Pte Ltd

10 KaKi Bukit Road 2 #03 – 34 First East Centre Singapore 417868

Tel : 6444 5889 Fax: 6444 5889

Email : [bcterng@yahoo.com.sg](mailto:bcterng@yahoo.com.sg)

---

### Discharge Voucher

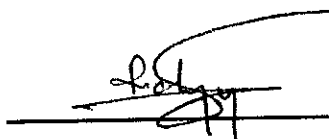
I Ng Peng Leong of

NRIC No. S1829836H

Owner of Vehicle No. : SKF7283S acknowledge that the car

has been duly repaired.

I have collected the car on 13 Feb 2018



Signature of Customer's satisfaction



Vehicle No SKE 7283 S  
Date of Accident 8 Jan 2018  
Date of Survey 18 / 1 / 18

**DISAGREEMENT TO ADOPT "COST-PLUS" REPAIR BY WORKSHOP  
(OWN DAMAGE CLAIM)**

I, TERNG BOH CHAI (workshop's Service Advisor),  
hereby confirm that 889 Car Servicing PTE Ltd. (name of Workshop)  
is not agreeable to adopt "Cost-Plus" basis for the settlement of the own  
damage claim for vehicle number SKE 7283 S.

Surveyor

Workshop's Service Advisor

Signature \_\_\_\_\_

Signature \_\_\_\_\_

Name \_\_\_\_\_

Name TERNG BOH CHAI

Date/Time \_\_\_\_\_

Date/Time 02/02/2018



Reason for not signing this form by Workshop's Service Advisor, if applicable  
(To be completed by Surveyor):

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**MSIG Insurance (Singapore) Pte. Ltd.**  
4 Shenton Way #21-01 SGX Centre 2 Singapore 068807  
Tel: (65) 6827 7888 Fax: (65) 6827 7800 www.msig.com.sg  
Co. Reg. No. 200412212G

A Member of **MS&AD** INSURANCE GROUP

**LKK Auto Consultants hereby notify the Repairer of the following:**

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval by the Insurance Company

Acknowledged by Repairer

Signature  
Date:

## MOTOR SURVEYOR ACKNOWLEDGEMENT FORM

Vehicle Number : SKF72835 Date of Accident : \_\_\_\_\_

### PRE-REPAIR INSPECTION / PRE-REPAIR SURVEY ( PRI/PRS )

Insurance Company & Name Of Surveyor : 6256 3561  
LKK - Guo Qiang (82880282)

Date & Time of Survey : 18/1/2018 . Excess \$750 . Not Authorised.  
Max repair limit \$25K.  
After repair photos. lumpsum repair.

### FOLLOW-UP INSPECTION (FOR RESURVEY OF DAMAGED/HIDDEN PARTS)

Name of Surveyor : Guo Qiang

Date & Time of Survey : 24/1/18

### REINSPECTION OF NEW REPLACEMENT PART ( PART BY PART ) / OR SECOND REINSPECTION OF DAMAGED PARTS

Name of Surveyor : \_\_\_\_\_

Date & Time of Survey : \_\_\_\_\_

### FINAL INSPECTION ( COMPLETION OF REPAIRED VEHICLE )

Name of Surveyor : Guo Qiang

Date & Time of Survey : 13/2/2018 @ 6pm

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	09 Jan 2018		18 Jan 2018 11:33 <a href="#">Edit Adj Rpt</a>	<b>S\$23,500.00</b> <a href="#">Edit Estimates</a>	<b>S\$23,500.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main

Reference

Claim Details

Documents

Show All

CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	NG PENG LEONG, ID: S1829836H, Tel: +6597990582, Email: NOEMAIL		
Vehicle Reg. No.:	SKF7283S	Date of Loss:	08/01/2018 09:00 - :59
Claim Type:	OD / 544986	Policy/Cover Note No.:	B27352185SMP(COMP) (Comprehensive) Coverage: 28/06/2017 - 27/06/2018
		Excess:	S\$750.00
Repairer:	889 Car Servicing Pte Ltd ( ) 10 Kaki Bukit Road 2, #03-34 First East Centre, 417868 Kaki Bukit - Tel:		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Winnie Chua Ping Ping - 6594 2556]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Final Rpt due 17/02/2018]		
Driver/Custodian:	NG PENG LEONG (50 / Male), NRIC: S1829836H, Tel: +6597990582		
Adj Asg. Remarks:	Please revert. tks. Total loss case?		

ASSOCIATED MAIL RECEIVED

[View All](#) [Compose Case Mail](#)

- MSIG\_SG (31/01/2018): Alert - Adj Mandate Approved (S\$23500.00) - SKF7283S - Claim Handler: Winnie Chu...
- MSIG\_SG (31/01/2018): Alert - Adj Mandate Approved (S\$23500.00) - SKF7283S - Claim Handler: Winnie Chu...
- MSIG\_SG (29/01/2018): Alert - Adj Mandate Approved (S\$0.00) - SKF7283S - Claim Handler: Winnie Chua Pi...
- MSIG\_SG (24/01/2018): Alert - Adj Mandate Approved (S\$0.00) - SKF7283S - Claim Handler: Winnie Chua Pi...

ALL ASSOCIATED TASKS

[View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									



## Claim Documents

**\*SKF7283S (544986)**

































**OD**

**Jan 8 2018 9:00AM**

**[NG PENG LEONG]**

**889 Car Servicing Pte Ltd**

[Upload Documents](#)
[Upload Photos](#)
[Compose New Letter](#)
**View**
[View in Browser](#)

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	VAC (Kaki Bukit)	Thumbnail	Print
1	09/01/18 14:28	<b>Accident Statement</b>	 Load HTM	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	22/01/18 16:58	<b>Adjuster Immediate Advice</b>	 Load HTM	
2	25/01/18 17:33	<b>Adjuster Immediate Advice</b>	 Load HTM	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Finalized On	VAC (Kaki Bukit)	Thumbnail	Print
1	09/01/18 14:28	<b>Accident Photo</b> [Linked Accident Report Documents]	 Load JPG	<input checked="" type="checkbox"/>
2	09/01/18 14:28	<b>Accident Photo</b> [Linked Accident Report Documents]	 Load JPG	<input checked="" type="checkbox"/>
3	09/01/18 14:28	<b>Accident Photo</b> [Linked Accident Report Documents]	 Load JPG	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	22/01/18 17:04	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
2	22/01/18 17:04	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
3	22/01/18 17:04	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
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Documentation				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)		Thumbnail	Print
1	09/01/18 16:31	PARF/COE rebate details	1	Load PDF	
2	18/01/18 09:37	OD ESTIMATES	1	Load PDF	
3	18/01/18 09:45	email from workshop	1	Load PDF	
4	15/03/18 08:56	bill	1	Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	22/01/18 17:01	Log card (if available)	1	Load PDF	
2	22/01/18 17:02	ESTIMATE	1	Load PDF	
3	25/01/18 17:28	ESTIMATE-2	1	Load PDF	

Linked Accident Report Documents

				View	View in Browser
Assessment Reports				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	VAC (Kaki Bukit)		Thumbnail	Print
1	09/01/18 14:28	Accident Statement	1	Load HTM	
Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Finalized On	VAC (Kaki Bukit)		Thumbnail	Print
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2	09/01/18 14:28	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
3	09/01/18 14:28	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
<b>Documentation</b>				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	VAC (Kaki Bukit)		Thumbnail	Print
1	09/01/18 14:27	Sketch Plan		Load TIF	
2	09/01/18 14:27	Sketch Plan #2		Load TIF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document che#lists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)
<div style="border: 1px solid black; height: 40px; width: 100%;"></div> <div style="text-align: right;"> </div>
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

MSIG Insurance (Singapore) Pte. Ltd.  
4 Shenton Way, #21-01 SGX Centre 2  
Singapore 068807

Our File No: CS/MSG18001107/GQD3E2

Date: 19/03/2018

### REFERENCE

Insured/Claimant: NG PENG LEONG Policy No: B27352185SMP(COMP)  
Date of Loss: 08/01/2018 Nature of Claim: OD Claim No: 544986

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SKF7283S**  
Make & Model: BMW 528i, 2.0 L (A) Engine No: A5020218N20B20A  
Reg. Date: 28/06/2012 (Man. Year: 2012) Chassis No: WBAXG320X0DX82502  
Colour: Black Odometer: 77724 km  
Engine Capacity: 1997 cc  
Market Value/New Car Price: S\$94,000.00  
Sum Insured (S\$): **Market Value/New Car Price**

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 245/45 R18 Rear Tyre Size: 245/45 R18  
Front Left Side: Pirelli 6 mm Rear Left Side: Pirelli 6 mm  
Front Right Side: Pirelli 6 mm Rear Right Side: Pirelli 6 mm

*The above values represent the remaining tyre treads depth*

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	133,705.30	28,957.23	104,748.07	78.34
Miscellaneous Items	0.00	0.00	0.00	
Labour	8,825.00	2,720.00	6,105.00	69.18
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>142,530.30</b>	<b>31,677.23</b>	<b>110,853.07</b>	<b>77.78</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>23,500.00</b>		
<b>- Excess (S\$)</b>	750.00	750.00	0.00	0.00
<b>(S\$)</b>	141,780.30	22,750.00	119,030.30	83.95
<b>+ GST 7.00/7.00% (S\$)</b>	9,924.62	1,592.50	8,332.12	83.95
<b>Nett Amount (S\$)</b>	<b>151,704.92</b>	<b>24,342.50</b>	<b>127,362.42</b>	<b>83.95</b>

### INSPECTION

Date of Assignment: 18/01/2018  
Date Inspected: 18/01/2018 Inspected At:

889 Car Servicing Pte Ltd  
10 Kaki Bukit Road 2, #03-34 First East  
Centre  
Singapore 417868

Estimated Period of Repair: 14.0 days

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**Adjuster:** XING GUO QIANG**Manager:** SHIAU CHAN

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*



## REPAIR DETAILS

### Reference

**Part Source:** MRM-SG      Version: 1.0 (Last Synchronised: 19 Mar 2018)  
**Parts:** 143      BMW 528i 2.0 L (A) (Catalogue:Merimen Singapore 1.0)  
**Labour:** Repairer's      (Price-denominated Standard List)  
**Print Code:** (Unsubmitted, no print-code for SKF7283S)  
**Validity:** These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page  
**Further Info:** Items/values not in reference catalogue are prefixed with an asterisk \*.

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REPLACE COMPLETE ENGINE (SHORT ENGINE)	Not Necessary	31,060.00 F	*- FL
2	1		*REPLACE COMPLETE AUTOMATIC TRANSMISSION	Not Necessary	14,500.00 F	*- FL
3	1		*REPLACE ENGINE CYLINDER HEAD ASSY	Not Necessary	7,950.00 F	*- FL
4	1		*REPLACE CYLINDER HEAD GASKET	Necessary	300.00 F	*300.00 FL
5	1		*SET TOP OVERHAUL GASKET (NPA)	Necessary	0.00 F	*- FL
6	1		*SET COMPLETE ENGINE OVERHAUL GASKET	Necessary	64.80 F	*64.80 FL
7	1		*REPLACE TIMING CHIN	Not Necessary	179.00 F	*- FL
8	1		*TIMING CHINE GUIDE	Not Necessary	115.00 F	*- FL
9	1		*REPLACE ENGINE OIL PUMP	Not Necessary	1,500.00 F	*- FL
10	1		*ENGINE OIL PUMP CHINE & ENGINE OIL PUMP CHINE GUIDE	Not Necessary	250.00 F	*- FL
11	4		*PISTON WITH PISTON RING	Damaged	1,440.00 F	*1,440.00 FL
12	1		*PISTON CON ROD AND BEARING	Necessary	780.00 F	*780.00 FL
13	1		*AIR FLOW METER	Damaged	580.00 F	*580.00 FL
14	1		*INTAKE MANIFOLD ASSY	Not Necessary	900.00 F	*- FL
15	1		*ELECTRIC THROTTLE BODY	Damaged	800.50 F	*800.50 FL
16	1		*STARTER MOTOR	Damaged	920.00 F	*920.00 FL
17	1		*ALTERNATOR ASSY	Damaged	2,248.00 F	*2,248.00 FL
18	1		*FAN BELT	Not Necessary	60.00 F	*- FL
19	1		*BELT TENSIONER	Not Necessary	190.00 F	*- FL
20	1		*ELLECTRIC POWER STEERING RACK (EPS)	Damaged	4,400.00 F	*4,400.00 FL
21	1		*REPLACE AIRCON COMPRESSOR	Not Necessary	2,430.00 F	*- FL
22	1		*REPLACE AIRCON BLOWER MOTOR AND MOTOR REGULATOR	Not Necessary	880.00 F	*- FL
23	1		*REPLACE ACCELERATOR PEDAL MODUEL	Not Necessary	200.00 F	*- FL
24	1		*REPLACE AIR FILTER	Contaminate	218.00 F	*218.00 FL
25	1		*REPLACE RADIO WOOFER	Not Necessary	450.00 F	*- FL
26	1		*REPLACE FRONT AND REAR CARPET (BLACK)	Contaminate	250.00 F	*250.00 FL
27	1			Damaged	24,000.00 F	*6,000.00 FL

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
			<b>*REPLACE BOTH FRONT COMPLETE SEAT ASSY LEFT AND RIGHT, BOTH FRONT SEAT CONTROL UNIT AND BOTH FRONT SEAT RAIL</b>			
28	1		<b>*REPLACE MAIN WIRE HARNESS</b>	Not Necessary	4,000.00 F	*- FL
29	1		<b>*REPLACE AUTOMATIC MACHANTRONIC ASSY (VALVE BODY)</b>	Damaged	6,800.00 F	*6,800.00 FL
30	1		<b>*REPLACE PROPELLER SHAFT COMPLETE ASSY</b>	Not Necessary	1,920.00 F	*- FL
31	1		<b>*REPLACE COMPLETE FINAL DRIVE</b>	Not Necessary	4,250.00 F	*- FL
32	1		<b>*REPLACE ENGINE CRANKSHAFT SENSOR</b>	Not Necessary	160.00 F	*- FL
33	2		<b>*REPLACE ENGINE KNOCK SENSOR</b>	Not Necessary	170.00 F	*- FL
34	1		<b>*REPLACE AUTOMATIC TORQUE CONVERTER</b>	Damaged	3,700.00 F	*3,700.00 FL
35	2		<b>*REPLACE BOTH FRONT HEADLAMP ONLY</b>	Not Necessary	5,200.00 F	*- FL
36	2		<b>*REPLACE BOTH FRONT FOG LAMP ASSY</b>	Not Necessary	520.00 F	*- FL
37	1		<b>*REPLACE AIR INTAKE PRESSURE SENSOR</b>	Not Necessary	185.00 F	*- FL
38	1		<b>*REPLACE EXHAUST CAT CONVERTOR</b>	Damaged	1,980.00 F	*1,980.00 FL
39	1		<b>*REPLACE EXHAUST CAT CONVERTOR CONTROL VALVE (NPA)</b>	Not Necessary	-	*- FL
40	1		<b>*REPLACE EXHAUST FRONT</b>	Not Necessary	1,300.00 F	*- FL
41	1		<b>*REPLACE EXHAUST REAR</b>	Not Necessary	1,500.00 F	*- FL
42	1		<b>*REPLACE ENGINE CONTROL UNIT</b>	Not Necessary	2,750.00 F	*- FL
43	1		<b>*REPLACE WATER PUMP</b>	Not Necessary	980.00 F	*- FL
44	1		<b>*REPLACE WATER TENSIONAL (NPA)</b>	Not Necessary	0.00 F	*- FL
45	1		<b>*REPLACE THERMOSTAT</b>	Not Necessary	215.00 F	*- FL
46	2		<b>*REPLACE OXYGEN SENSOR</b>	Not Necessary	1,060.00 F	*- FL
47	2		<b>*REPLACE HEADLIGHT LEVEL SENSOR</b>	Not Necessary	350.00 F	*- FL

F=Franchise part. L=ListItemDisc.

Sub Total (\$\$) 133,705.30 30,481.30

- List Item Discount on L Items 0.00/5.00% (\$\$) 0.00 1,524.07

Total Parts (\$\$) 133,705.30 28,957.23

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO PROVIDE TOWING	New	80.00	80.00
2	TO CHECK WIRING AND RESETTNG HEADLAMPS FOCUSSING	New	30.00	30.00
3	TO REMOVE AND REFIT FRONT UNDERCARRIAGE	New	400.00	300.00
4	TO CONDUCT WHEEL ALIGNMENT	New	120.00	60.00
5	TROUBLESHOOT ENGINE CANNOT START, CHECK FAULT CODE AND WORK ACCORDING TO TEST PLAN}	New	180.00	750.00
6	PERFORM ENGINE COMPRESSION TEST }	New	180.00	0.00
7	REMOVE AND INSTALL ENGINE FOR TROUBLESHOOT}	New	1,200.00	0.00
8	TO REPLACE ELECTRICAL POWER STEERING RACK (EPS)	New	265.00	0.00
9	TO REPLACE BATTERY RE-REGISTER USING TESTER	New	80.00	0.00
10	DISASSEMBLE AND REASSEMBLE ENGINE FOR INSPECTION	New	3,800.00	1,000.00
11	CHECK FUNCTION OF AUTOMATIC GEARBOX	New	180.00	0.00
12	DISASSEMBLE AND REASSEMBLE AUTOMATIC TRANSMISSION	New	950.00	0.00
13	REMOVE AND INSTALL AIRCON HEATER UNIT IN ORDER TO REMOVE WET FRONT CARPET	New	980.00	500.00
14	TO PROGRAMMING AND ENCODING CONTROL UNITS (THREE TIMES)	New	380.00	0.00
Gross Labour Cost (\$\$)			8,825.00	2,720.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >