

Vivian Lau (LKKAuto)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) <LeeGek@smrt.com.sg>
Sent: Wednesday, 21 March, 2018 6:45 PM
To: CS A Team; Admin A
Subject: Re: Accident on 13/1/2018 involving SHB 913K & SLK 4172K (AIG insured) Our Ref: TAX/01/18/2084/lg)
Attachments: 01 18 2084.pdf; img-321182951-0001.pdf

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$5305.12
Loss of Rental	\$1036.83 (8.5 days x \$121.98)
Loss of Income	\$195.00 (**3.25 days x \$60.00)
LTA Search Fee	\$7.00
Total	\$6543.95

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search
- 6) Vehicle Attachment History ** (our hirer took courtesy taxi)

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



Vivian Lau (LKKAUTO)

From: Vivian Lau (LKKAUTO)
Sent: Tuesday, 23 January, 2018 3:12 PM
To: 'eyap@lioncityrentals.com.sg'
Cc: Hsiao Tong (LKKAUTO); Joy Irene (LKKAUTO)
Subject: ACCIDENT INVOLVING SLK 4172K & SHB 913K ON 13/01/2018

Our Ref: CC3/LCR18001100/R1wa3

23 January 2018

LION CITY RENTALS PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING SLK 4172K & SHB 913K ON 13/01/2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please call us if you have further queries.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

AUTHORISATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I/WE, SMRT TAXIS PTE LTD (the third party claimant) of 60 WOODLANDS INDUSTRIAL PARK E4,
SINGAPORE 757705 (address), owner of SHB 913K (vehicle no.) hereby authorize SMRT
AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair
costs and/or rental and/or loss of use ("claim") for my vehicle no. SHB 913K that was damaged pursuant
to the accident which occurred on 13/01/2018 (date) along DUXTON HILL (location) involving
vehicle no/s SLK 4172K ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the
workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s
being made in favour of the SMRT TAXIS PTE LTD

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and
without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 22 (day) of March (month) 2018 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for \$ 6,450.00 (Global Sum) for vehicle no. SHB 913K that was damaged pursuant to the accident which occurred on 13/01/2018 (date) along DUXTON HILL (location) involving vehicle no/s SLK 4172K.

This is pursuant to the inspection conducted on 16/01/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SMRT TAXIS PTE LTD ("the third party claimant") of vehicle no. SHB 913K make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHB 913K (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 22 (day) of March (month) 2018 (year)

MRB 

Signed by appointed surveyor



Signed by "the workshop" (with chop)



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV180200502
Date : 24.02.2018
Vehicle No. : SHB913K
Your Ref No. : TAX/01/18/2084
Our Ref No. : 24094085
Terms : 30 Days

Description	Qty	Unit Cost	Add \$	(Discount) Amount	Amount
Parts					
FENDER SUB-ASSY, FR , LH	1.00	\$ 933.10	(100.00)	\$ 933.10	\$ 0.00
EMBLEM, SIDE PANEL (HYBRID)	1.00	\$ 52.90	(25.00)	\$ 13.22	\$ 39.67
COVER, FR BUMPER	1.00	\$ 495.50	(25.00)	\$ 123.87	\$ 371.62
SUPPORT, FR BUMPER LH	1.00	\$ 82.30	(25.00)	\$ 20.57	\$ 61.72
COVER, FR BUMPER LH	0.00	\$ 28.10	(25.00)	\$ 0.00	\$ 0.00
NUMBER PLATE	1.00	\$ 35.00	(0.00)	\$ 0.00	\$ 35.00
NUMBER PLATE FRAME	0.00	\$ 25.00	(0.00)	\$ 0.00	\$ 0.00
GRILLE SUB-ASSY	1.00	\$ 335.60	(25.00)	\$ 83.90	\$ 251.70
SUPPORT S/A UPPER	1.00	\$ 364.90	(100.00)	\$ 364.90	\$ 0.00
UNIT, HEADLAMP , LH	1.00	\$2558.90	(10.00)	\$ 255.89	\$ 2303.01
HOOD SUB-ASSY	1.00	\$ 938.40	(25.00)	\$ 234.60	\$ 703.80
HINGE ASSY, HOOD, LH	0.00	\$ 57.00	(25.00)	\$ 0.00	\$ 0.00
SEAL, RADIATOR TO LH	1.00	\$ 24.80	(25.00)	\$ 6.20	\$ 18.60
Sub-Total					\$ 3785.12
Labour					
TO REPAIR LH FRONT PORTION	1.00	\$ 600.00	0.00	\$ 0.00	\$ 600.00
Others					
TOWING CHARGE	1.00	\$ 40.00	(0.00)	\$ 0.00	\$ 40.00
TO CHECK WIRING AND SYSTEM FUNCTION	1.00	\$ 60.00	(0.00)	\$ 0.00	\$ 60.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	1.00	\$ 60.00	(0.00)	\$ 0.00	\$ 60.00
TO REPLACE SUNDRY PARTS	1.00	\$ 20.00	(0.00)	\$ 0.00	\$ 20.00
TO WASH AND VACUUM	1.00	\$ 40.00	(0.00)	\$ 0.00	\$ 40.00
TO RESPRAY FRONT FENDER LH	1.00	\$ 200.00	(0.00)	\$ 0.00	\$ 200.00

Authorised Signature
for SMRT Automotive Services Pte Ltd



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV180200502
Date : 24.02.2018
Vehicle No. : SHB913K
Your Ref No. : TAX/01/18/2084
Our Ref No. : 24094085
Terms : 30 Days

Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
TO REPSRAY FRONT BUMPER	1.00	\$ 200.00	(0.00)	\$ 0.00	\$ 200.00
TO RESPRAY FRONT SUPPORT PANEL	1.00	\$ 100.00	(0.00)	\$ 0.00	\$ 100.00
TO REPSRAY FRONT HOOD	1.00	\$ 200.00	(0.00)	\$ 0.00	\$ 200.00
GRAND TOTAL					\$ 5,305.12

Remark :

Make/Model : PRIUS4
Accident Date : 13.01.2018

N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/01/18/2084

From: SMRT Taxis Pte Ltd

Date: 22/01/2018

**ACCIDENT ON 13/01/2018 INVOLVING SHB 913K & SLK 4172K
ALONG DUXTON HILL**

This is to confirm that the daily rental rate for SHB 913K is \$121.98 per day.

Please proceed to recover any rental loss from the third 6party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager



Accident Vehicle Laid-Up Report

Registration No. : SHB913K Accident Case No. : TAX/01/18/2084
Make / Model : TOYOTA PRIUS GEN4 Ref. No. : 24094085

Date and Time Vehicle off-road for Accident Repair : 13.01.2018 20:05:00
Date and Time Repair Completed : 22.01.2018 13:43:34

Remarks :

Generated by : NGSIOUCHING
Printed on : 22.01.2018

**SMRT TAXIS PTI**

Woodlands Industrial Park

Singapore

Tel : 65 641

Fax : 65 636

30 January 2018

www.smrt.

Vehicle Attachment History of TAN SHIN LER (S7046276A)

Vehicle Num	Vehicle Make	Vehicle Model	Attachment Type	Attachment Start Date Time	Attachment End Date Time	Return Reason
SHF339Y	CHEVROLET	EPICA-2.0	MAIN	04/09/2014 02:20 PM	05/03/2017 11:16 AM	
SHB5906Z	CHEVROLET	EPICA-2.0	MAIN	17/03/2017 03:25 PM	19/12/2017 08:30 AM	Vehicle Chang
SHB913K	TOYOTA	PRIUS4	MAIN	19/12/2017 04:30 PM		
SHB5906Z	CHEVROLET	EPICA-2.0	COURTESY	01/03/2017 04:01 PM	14/03/2017 12:00 PM	
SHB5434T	CHEVROLET	EPICA-2.0	COURTESY	29/03/2017 10:28 AM	05/04/2017 12:15 PM	
SHB722U	TOYOTA	PRIUS	COURTESY	29/11/2017 03:35 PM	19/12/2017 08:46 AM	
SHF440L	TOYOTA	PRIUS	COURTESY	17/01/2018 10:35 AM	22/01/2018 03:31 PM	

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Enquire Transaction History**Transaction History Details**

Log Date/Time: 16 Jan 2018 / 09:01:27

Asset Type: Vehicle

Transaction Amount: \$7.49

Asset ID: SLK4172K

Transaction Type: 18.32 Insurance Enquiry (GIRO
Payment)

Channel: External Agency

User ID: ESASBAHO - BALQISH BINTE ABDUL
HALILBusiness Transaction
Reference No.: 20180116090127428799

Search Date / Time: 13 Jan 2018 20:05:00

Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.

Information displayed is correct as at the log date and time.

Enquire Related Logs OK