

5/5/2010

INS. CASE OWNER:

Mawar Aguni

CC 6/AIG140

21237

1 Ky

m3

LKK:

IDAC:

ASSIGNMENT

Surveyor:

Kenneth

DOI:

11/11/14

Date / Time:

11/11/14

Registered in Merimen:

12/11/14

Pre-assign / CCU / FTE



Insured Vehicle No.:

SJG 2897K

Name of Insured:

Ruan Han Joo Kelvin

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

7/11/14

Claim No.:

02764 6016056

Policy No.:

2100282167

Make / Model:

Subaru

Place of Accident:

AVE Tropic City After turning
Taman Hill East

Is driver the owner? (YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Ruan Han Joo Kelvin

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

0160 0816

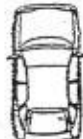
(V/L: YES / NO Insured Liability:

% Final ? Yes / No

SJG 2897K

SJL 7226M

SHA 4486E



INSRS:

WSP:

Tel:

Liability:

RMKS: 9/1



INSRS:

WSP: RICARDO

Tel:

Liability:

RMKS: (TP)



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time		STAGE	DATE / PIC
14/11/14	FOR CSO ONLY:	Finalisation:	
Kafky	Is driver the owner? (YES / NO)	Email AIG for OI GIA:	
	If NO, Driver Name / Age:	Apt letter to OI:	(LKK) (QA)
	Driver's Own Vehicle Number:	Call OI: - 20/11/14	
	Insurance Company:	After call ltr to OI: - Kafky	Ech
	SJL 7226M - V	Type Report:	21/11
	SJG 2897K - CC3 / AIG140 / 1121 / RV6; DOA 7/11/14	Prepare Invoice:	
14-11-14	CHAIN COLLIDED WHEREBY WE WERE THE LAST VEHICLE.	Others:	
	BOLA IS APPLICABLE UNLESS POLICE ACTION IS TAKEN	Documentation Check List:	Handler
	AGAINST OUR 9/1. (WHEN POLICE ACTION IS BEING TAKEN	OI Apt Ltr:	
	BOLA IS NOT ENGAGED)	Authorisation To Act:	
20/11/14	CALL OI speak to mr Oliver inform regards	Release Voucher:	
	the accident he aware. NCD affected OI involved	Final Repair Bill:	
	in 3 CC, OI is the last vehicle sent	Car Rental Invoice:	
	letter for repair	LTA / GIA:	
	OI mention that no police action is taken.	Medical Bill:	
		Approval Email:	
30-03-16	SINCE LIABILITY IS DOWN AMOUNT OF COR IS HUGE, WRITE	Payment Breakdown Form:	
	A REMINDER TO WORKSHOP WITH TIME FRAME, AFTER	Others:	
	THAN THAT WE OBTAIN INSURER'S CONSENT TO CLOSE FILE TEMPORARILY.		
12/4/16 @ 3:38	Temporary close, no further development more than 6 months		

FINAL SETTLEMENT

Date:

Confirm with

Grua

Repair Cost:

SS

Final Liability:

100

% (Agreed / Assessed)

BOLA S/N No.:

Loss of Rental:

SS

(days)

If NO or B 28, Ass. Lia:

ASS. REC. BY:

ASSIGNMENT

Kenneth

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s Ricardo

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 21 days Res.: Yes or No

Lum Sum: 1.3.1 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: STL 72264 Yr Regn: 12.08

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or MPV

Make: Toy Estimo c.c. 2362

Colour M. Silver A/C: Insured / Std / NI / NA

Sp. Reading 113683 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: ACR 50 7063568

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: _____

R: 235/40R18

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Read Stone

Front 8 mm Rear 8 mm

R/Bal. 8 mm L/Bal. 8 mm

D.O.A. 7/11/14 D.O.I. 11/11/14

Survey held at _____

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

& 1st

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
11/11	Crash said 1.3.1, owner very busy.
	Got injury. Repair can more than 815k
20/11	23358.70 <u>Size</u> Red C\$12493.55 / 35.1

Date/Time, File Pass to?

☐ : Preli. Report
☐ : Final Report

1)

Date/Time, File Return to?

2)

Report Format :

Days Of Repair: _____

Resurvey No. of Trip: Final Rv

Survey Fee:

Transportation:

Add Fee: ☐ : Site Insp (\$ _____)

☐ : Interview (\$ _____)

☐ : Tech. Invs (\$ _____)

S + RS. SI

Photos

Others



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC6/AIG14021237/Krm3

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Date : 12-11-2014



Code : AIG

Policy Particulars :- THIRD PARTY CLAIM

1.	Insured Veh.	SJG 2897K	Veh. Inspected	SJL 7226M
	Policy No.		Coverage (\$)	0.00
	Claim No.		Excess (\$)	0.00
	Assign From		Assign Date	11/11/2014

Vehicle Particulars & Condition

2.	Make & Model	c.c	0
	Engine No.	HIDDEN	Year of Reg.
	Chassis No.		Colour
	Odometer		Steering
	Brakes		Modification
	General		

Conditions of Tyres

3.		Size	Make	Balance
	R/H Front Tyre			mm
	L/H Front Tyre			mm
	R/H Rear Tyre			mm
	L/H Rear Tyre			mm

Description of Damages

4.	
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General Information

5.	Accident Date	07/11/2014	Inspection Date	11/11/2014
	Survey held at	RICARDO AUTO CENTRE PTE LTD BLK 20 SIN MING INDUSTRIAL ESTATE, #01-30 SINGAPORE 575673		

Remarks

5a.	A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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RICARDO AUTO CENTRE PTE LTD

BLK 20 SIN MING INDUSTRIAL ESTATE #01-30 SINGAPORE 575678
TEL: 6475 2112 FAX: 6475 4666 Email: <http://www.ricardo.com.sg>
GST:M2-0053787-4 RCB NO:198102182M

RICARDO

QUOTATION

M/S: MR TAN KEK SWEE DANIEL

BLK 637 JURONG WEST ST. 61 #16-11

SINGAPORE 640637
H/P: 81184308 CYNTHIA

NO: WQT0800542
DATE: 11 Nov 2014
A/C CODE: C009946
YOUR REF: SJL7226M

SALESMAN:

Not Authorized
1-B1
Reserve B4 painting
& 23355-20

PAGE:1

Description	Quantity	Unit Price	%	Amount
		SS		SS

WE SUBMIT HERewith OUR ESTIMATED COST OF REPAIR TO ABOVE MENTIONED VEHICLE.
DOA: 07/11/2014

ACCIDENT INVOLVING: SJL7226M & SJG2897K & SHA4486E

CLAIM TYPE: 3RD PARTY CLAIM AGAINST SJG2897K (SJG2897K INSURED WITH AIG ASIA)

1	BACK DOOR	1 PC	1,519.00	<i>By</i> 1,519.00 ✓
2	BACK DOOR OUTER GARNISH	1 PC	217.70	<i>was</i> 217.70 ✓
3	BACK WINDSCREEN MOULDING	1 PC	132.25	<i>me</i> 132.25 ✓
4	BACK DOOR PLATE - ESTIMA	1 PC	46.60	<i>me</i> 46.60 ✓
5	BACK DOOR PLATE - AERES	1 PC	54.30	<i>me</i> 54.30 ✓
6	BACK DOOR EMBLEM - TOYOTA	1 PC	65.00	<i>me</i> 65.00 ✓
7	BACK DOOR LOCK	1 PC	391.60	<i>Del</i> 391.60 ✓
8	BACK DOOR TRIM BOARD	1 PC	781.40	<i>Bar</i> 781.40 ✓
9	BACK DOOR WEATHERSTRIP	1 PC	352.80	<i>Del/Gar</i> 352.80 ✓
10	BACK DOOR HANDLE PULL	1 PC	19.10	<i>me</i> 19.10 ✓
11	REAR FLOOR PAN	1 PC	988.25	<i>By</i> 988.25 ✓
12	BOX LUGGAGE COMPARTMENT TRIM	1 PC	385.10	<i>Del</i> 385.10 ✓
13	LID LUGGAGE ROOM BOX	1 PC	781.85	<i>Reform</i> 781.85 ✓
14	REAR END PANEL	1 PC	981.25	<i>By</i> 981.25 ✓
15	REAR END PANEL SCUFF PLATE	1 PC	377.40	<i>Bar</i> 377.40 ✓
16	REAR FLOOR GARNISH CENTRE	1 PC	289.90	<i>Bar</i> 289.90 ✓
17	REAR SIDE TRIM BOARD RH & LH	2 PCS	673.60	<i>Reform</i> 1,347.20 ✓
18	REAR BUMPER	1 PC	482.00	<i>By</i> 482.00 ✓
19	REAR BUMPER SIDE SUPPORT RH & LH	2 PCS	54.70	<i>CRS</i> 109.40 ✓
20	REAR BUMPER SIDE SUPPORT RH & LH NO. 2	2 PCS	54.70	<i>CRS</i> 109.40 ✓
21	REAR BUMPER PLATE (TOW COVER)	1 PC	46.10	<i>me</i> 46.10 ✓
22	REAR BUMPER SPONGE	1 PC	131.75	<i>me</i> 131.75 ✓
23	REAR BUMPER SPONGE LH	1 PC	131.75	<i>CRS</i> 131.75 ✓

23677.80

RICARDO AUTO CENTRE PTE LTD

BLK 20 SIN MING INDUSTRIAL ESTATE #01-30 SINGAPORE 575678
TEL: 6475 2112 FAX: 6475 4666 Email: <http://www.ricardo.com.sg>
GST:M2-0053787-4 RCB NO:198102182M

RICARDO

QUOTATION

M/S: MR TAN KEK SWEE DANIEL

NO:
DATE:

WQT0800542
11 Nov 2014

PAGE 2

Description	Quantity	Unit Price	%	Amount
		SS		SS

WE SUBMIT HERewith OUR ESTIMATED COST OF REPAIR TO ABOVE MENTIONED VEHICLE.

DOA: 07/11/2014

ACCIDENT INVOLVING: SJL7226M & SJG2897K & SHA4486E

CLAIM TYPE: 3RD PARTY CLAIM AGAINST SJG2897K (SJG2897K INSURED WITH AIG ASIA)

24	REAR BUMPER SENSOR (NETT)	1 SET	220.00	220.00	✓
25	REAR FENDER RH	1 PC	981.25	981.25	✓
26	RH REAR QUARTER GLASS with Mldg	1 PC	906.10	906.10	✓
27	FRAME BACK DOOR OPENING SIDE RH	1 PC	265.25	265.25	X
28	REAR AIR-CON COOLING UNIT	1 PC	2,169.70	2,169.70	X
29	REAR LAMP COMBINATION RH & LH	2 PCS	371.40	742.80	X
30	GARNISH BACK DOOR OUTSIDE CENTRE	1 PC	210.50	210.50	X
31	REAR LAMP RH & LH	2 PCS	369.40	738.80	X
32	REAR REFLECTOR RH & LH	1 SET	280.00	280.00	X
33	FRONT BUMPER	1 PC	1,712.25	1,712.25	✓
34	FRONT BUMPER SIDE SUPPORT RH & LH	2 PCS	87.10	174.20	X
35	FRONT BUMPER SPONGE	1 PC	69.20	69.20	X
36	FRONT BUMPER REINFORCEMENT UPPER	1 PC	140.80	140.80	X
37	FRONT BUMPER REINFORCEMENT	1 PC	408.90	408.90	X
38	FRONT BUMPER LOWER GRILLE	1 PC	146.60	146.60	X
39	FRONT GRILLE	1 PC	374.40	374.40	✓
40	GRILLE EMBLEM	1 PC	69.20	69.20	✓
41	HEADLAMP LH & RH	2 PCS	1,914.00	3,828.00	✓
42	FRONT RADIATOR COVER CLIPS	8 PCS	3.00	24.00	X
43	RADIATOR ASSY	1 PC	2,050.50	2,050.50	2
44	RADIATOR TOP COVER	1 PC	241.50	241.50	X
45	RADIATOR SIDE SEAL LH & RH	2 PCS	65.00	130.00	X
46	SHROUD FAN NO. 2	1 PC	76.40	76.40	X
47	AIR-CON CONDENSER	1 PC	1,474.50	1,474.50	✓
48	COOLANT	8 LTS	9.00	72.00	20 in
49	CLIPS- FRONT BUMPER & REAR BUMPER	12 PCS	3.50	42.00	✓
50	FRONT & REAR NUMBER PLATE WITH HOLDER (NETT)	1 SET	60.00	60.00	✓
51	TOWING CHARGE	1 SET	120.00	120.00	50/

RICARDO AUTO CENTRE PTE LTD

BLK 20 SIN MING INDUSTRIAL ESTATE #01-30 SINGAPORE 575678
TEL: 6475 2112 FAX: 6475 4666 Email: <http://www.ricardo.com.sg>
GST/M2-0053787-4 RCB NO:198102182M



QUOTATION

M/S: MR TAN KEK SWEE DANIEL

NO: WQT0800542
DATE: 11 Nov 2014

PAGE:3

Description	Quantity	Unit Price	%	Amount
		SS		SS

WE SUBMIT HERewith OUR ESTIMATED COST OF REPAIR TO ABOVE MENTIONED VEHICLE.

DOA: 07/11/2014

ACCIDENT INVOLVING: SJL7226M & SJG2897K & SHA4486E

CLAIM TYPE: 3RD PARTY CLAIM AGAINST SJG2897K (SJG2897K INSURED WITH AIG ASIA)

52	TO FOCUS HEADLAMP	1 SVC	30.00	30.00 ✓
53	TO REMOVE & REPLACE AIR-CON CONDENSER. SERVICE & TOP UP AIR-CON GAS, INCLUDING REMOVE & REPLACE REAR AIR-CON COOLING SYSTEM.	1 SVC	300.00	300.00 100
54	TO REMOVE REAR CUSHION & CAR SEATS ENABLE TO REPLACE REAR END PANEL & FLOOR PAN.	1 SVC	250.00	250.00 150
55	TO REMOVE BACK DOOR GLASS & RH REAR QUARTER GLASS & FIX SAME.	1 SVC	200.00	200.00 180
56	TO SUPPLY WINDSCREEN & QUARTER GLASS SEALANT.	1 SVC	80.00	80.00 ✓
57	TO CUT, WELD & STRAIGHTEN FRONT & REAR PORTION CAUSED BY ACCIDENT. REMOVE & REPLACE DAMAGE PARTS. REPAIR FRONT SUPPORT PANEL.	1 SVC	2,700.00	2,700.00 2200
58	TO TUFF COAT REPAIRED AREA.	1 SVC	180.00	180.00 120
59	TO SUPPLY & REPLACE REAR CAMERA (NETTHERM)	1 SVC	380.00	380.00 X
60	TO SPRAY PAINT ON FRONT & REAR REPAIRED AREA.	1 SVC	2,000.00	2,000.00 1600
61	TO CHECK & REFIT WIRING SYSTEM.	1 SVC	120.00	120.00 30

Total SS 33,709.95

Add GST @ 7% 2,359.70

Grand Total SS 36,069.65

TOTAL: SINGAPORE DOLLAR THIRTY SIX THOUSAND SIXTY NINE AND CENTS SIXTY FIVE ONLY

MR TAN KEK SWEE DANIEL

For RICARDO AUTO CENTRE PTE LTD

CONFIRMED & ACCEPTED BY

AUTHORISED SIGNATURE

RICARDO AUTO CENTRE PTE LTD

BLK 20 SIN MING INDUSTRIAL ESTATE #01-30 SINGAPORE 575675
TEL: 6475 2112 FAX: 6475 4666 Email: <http://www.ricardo.com.sg>
GST M2-0053787-4 RCB NO: 198102182M

27/11/2014



QUOTATION

M/S: MR TAN KEK SWEE DANIEL

BLK 637 JURONG WEST ST. 61 #16-11

SINGAPORE 640637

H/P: 81184308 CYNTHIA

*(in A2)
Recovery
27/11/2014*

NO: WQT0800543

DATE: 20 Nov 2014

A/C CODE: C009946

YOUR REF: SJL7226M

SALESMAN:

PAGE:1

Description	Quantity	Unit Price	%	Amount
		SS		SS
WE SUBMIT HERewith OUR SUPPLEMENTARY PARTS TO ABOVE MENTIONED VEHICLE.				
DOA: 07/11/2014				
ACCIDENT INVOLVING: SJL7226M & SJG2897K & SHA4486E				
CLAIM TYPE: 3RD PARTY CLAIM AGAINST SJG2897K (SJG2897K INSURED WITH AIG AISIA)				
1 MEMBER REAR FLOOR CROSS	1 PC	104.40	R	104.40 X
2 REINFORCEMENT RER FLOOR PAN	2 PCS	142.50	R	285.00 X
3 REINFORCEMENT SUB-ASSY, REAR SEAT HINGE	1 PC	186.10	R	186.10 —
4 MEMBER SUB-ASSY, REAR FLOOR CROSS NO. 4	1 PC	270.70	R	270.70 —
5 PANEL, REAR FLOOR SIDE RH	1 PC	46.80	R	46.80 X
6 PANEL, REAR FLOOR SIDE LH	1 PC	46.80	R	46.80 X
7 MEMBER SUB-ASSY, REAR FLOOR SIDE FRONT RH	1 PC	577.00	R	577.00 —
8 LABOUR CHARGE TO REMOVE & REPLACE ABOVE REAR FLOOR PAN ATTACHED PARTS.	1 SVC	360.00	R	360.00 X
9 TO RECTIFY LED LIGHT AT FRONT PORTION FAULTY, SUPPLY NEW WIRE & RE-CONNECT WIRING FOR FRONT HEADLAMP, FRONT BUMPER LOWER LAMP, TAILLAMPS & REAR REFECTOR	1 SVC	250.00		250.00 100%
10 RH TAILLAMP CLIPS	2 PCS	6.00 (SMA)	R	12.00
Total				SS 2,138.80
Add GST @ 7%				149.72
Grand Total				SS 2,288.52

TOTAL SINGAPORE DOLLAR TWO THOUSAND TWO HUNDRED EIGHTY EIGHT AND CENTS FIFTY TWO ONLY

MR TAN KEK SWEE DANIEL

For RICARDO AUTO CENTRE PTE LTD

[Signature]

CONFIRMED & ACCEPTED BY

AUTHORISED SIGNATURE

Kathy Lai

From: Kathy Lai
Sent: Thursday, 20 November, 2014 11:40 AM
To: 'grace@ricardo.com.sg'
Subject: Your ref: SJL 7226M ,Our ref: CC6/AIG1421237/Krm3

WITHOUT PREJUDICE

Your ref: SJL 7226M
Our ref: CC6/AIG1421237/Krm3

Dear Grace,

ACCIDENT INVOLVING SJG 2897K & SJL 7226M ON 07.11.2014

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle. The final repair cost is subjected to the consistency of the damages according to

the nature of the accident. And the days of LOU/ LOR will based on the number of days of repair as recommended by our surveyor.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thanks & Regards,

KATHY LAI

LKK Auto Consultant Pte Ltd
Tel : 6841 2928
Fax: 6741 4108
Email:kathylai@lkkauto.com

Jas Khine (LKK Auto)

From: Jas Khine (LKK Auto)
Sent: Tuesday, 12 April, 2016 3:35 PM
To: 'Ishak, Nor Hafizah'
Cc: Admin A; Sukimin, Nurasikin; Vic; PRDSG.DFILE
Subject: RE: #0276460160SG003#027#Claim Status

Dear Hafiza,

Further to the below matter.

Our surveyor had recommended Cost of repair @ \$23,355.20 since August 2015. However, TP repairer did not submit LOD to us up to date despite our numerous reminders.

Since the matter is no further development more than 6 month, we will temporary close the matter at our end and submit our report to your good office.

If any new development in future, we will keep you informed for an update and follow up the matter accordingly.

Thank you.

Best Regards,

Jas Khine | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jaskhine@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ishak, Nor Hafizah [<mailto:NorHafizah.Ishak@aig.com>]
Sent: Tuesday, 12 April, 2016 12:06 PM
To: Jas Khine (LKK Auto)
Cc: Admin A; Sukimin, Nurasikin; Vic; PRDSG.DFILE
Subject: #0276460160SG003#027#Claim Status
Importance: High

Hi LKK,

Kindly look into this case as per merimen it shows pending for adjuster survey.

Kindly update in 5 working days if not we will be closing this case.

Regards

Nor Hafizah (Fiza)

AIG

Business Process Specialist -SG Auto Express Claim

Singapore Claims | AIG Shared Services

Tel: 8001206556 ext 1012211 | norhafizah.ishak@aig.com

From: Do-Not-Reply [<mailto:do-not-reply@merimen.com>]

Sent: Monday, March 14, 2016 2:20 PM

To: admin-a@lkkauto.com

Cc: Ishak, Nor Hafizah

Subject: Claim Status

This mail is associated with :
***SJL7226M (0276460160SG)**
[SJG2897K]
TP
TAN KEK SWEE DANIEL
Nov 7 2014 9:55AM
[Quah Han Oon Oliver]
Ricardo Auto Centre Pte Ltd

Hi LKK,

Kindly look into this case as per merimen it shows pending for adjuster survey.

Kindly update in 5 working days if not we will be closing this case.

Regards

Nor Hafizah (Fiza)

AIG

Business Process Specialist -SG Auto Express Claim

Singapore Claims | AIG Shared Services

Tel: 8001206556 ext 1012211 | norhafizah.ishak@aig.com

[This mail is sent from a mailer account - do not reply to this email address]



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/AIG1421237/Krm3

21 November 2014

QUAH HAN OON OLIVER
BLK 629 JURONG WEST STREET 65
#09-410
SINGAPORE 640629

Dear Sir/Madam,

ACCIDENT INVOLVING SJG 2897K / SJL 7226M/ OTHERS ON 07.11.2014

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be with held for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Please call us if you have further queries.

Yours faithfully,

Kathy Lai
Case Handler
DID: 6841 2928
FAX: 6741 4108
EMAIL: kathylai@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

...CLAIM SUBFOLDER...(Pending for Survey Report)

Revoked / No settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	12 Nov 2014 16:16 Edit Reg		11 Nov 2014 00:00 Edit Adj Rpt	S\$23,355.20 Edit Estimates	S\$23,355.20 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS

[\[Created by adjuster\]](#)

Insured:	Quah Han Oon Oliver, NRIC: S7036249Z		
Main Claimant:	TAN KEK SWEE DANIEL, NRIC: S7507271F		
Vehicle Reg. No.:	SJL7226M	Date of Loss:	07/11/2014 09:00 - :59
Claim Type:	TP / 0276460160SG	Policy/Cover Note No.:	2100282167-02000 (Comprehensive)
Vehicle Reg. No. (Insured):	SJG2897K	Policy No. (Claimant):	M064304/13/800/2000/4000(COMP)
		Excess:	S\$
Repairer:	Ricardo Auto Centre Pte Ltd (HQ) Blk 20, #01-30, Sin Ming Industrial Estate, 575678 Sin Ming - Tel: 64752112		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Ramachandra, Sundrum]		
Claimant's Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 21/11/2014]		

ASSOCIATED MAIL RECEIVED

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- AIG_SG (14/03/2016): Claim Status

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Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SJL7226M (0276460160SG)**
[SJG2897K]

TP
TAN KEK SWEE DANIEL
Nov 7 2014 9:55AM
[Quah Han Oon Oliver]
Ricardo Auto Centre Pte Ltd

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37	14/11/14 11:26	General View	 Load JPG	☒
38	14/11/14 11:26	Odometer Reading	 Load JPG	☒
39	14/11/14 11:26	Chassis Number	 Load JPG	

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Documentation					☒
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4	12/04/16 17:15	LKK RE-INSPECTION Photos - 1		Load PDF	
5	12/04/16 17:15	LKK RE-INSPECTION Photos - 2		Load PDF	
6	13/04/16 16:38	LETTER TO OI		Load PDF	
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Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
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Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/AIG14021237/KYA3Q2
Date: 13/04/2016

REFERENCE

Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd.	Policy No:	2100282167-02000
Claimant Vehicle No :	SJL7226M	Insured Vehicle No :	SJG2897K
Date of Loss:	07/11/2014	Nature of Claim:	TP
		Claim No:	0276460160SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SJL7226M	Engine No:	2AZF160692
Make & Model:	TOYOTA ESTIMA, 2.4 AERAS (A)	Chassis No:	ACR507063568
Reg. Date:	10/12/2008 (Man. Year: 2008)	Odometer:	113683 km
Colour:	Metallic Silver		
Engine Capacity:	2362 cc		
Market Value/New Car Price:	N/A		
Sum Insured (\$\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	235/40 R18	Rear Tyre Size:	235/40 R18
Front Left Side:	Roadstone 8 mm	Rear Left Side:	Roadstone 8 mm
Front Right Side:	Roadstone 8 mm	Rear Right Side:	Roadstone 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	28,878.75	18,715.20	10,163.55	35.19
Miscellaneous Items	0.00	0.00	0.00	
Labour	6,970.00	4,640.00	2,330.00	33.43
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (\$\$)	35,848.75	23,355.20	12,493.55	34.85
+ GST 7.00/7.00% (\$\$)	2,509.41	1,634.86	874.55	34.85
Nett Amount (\$\$)	38,358.16	24,990.06	13,368.10	34.85
Global Sum Settlement (\$\$)		0.00		

INSPECTION

Date of Assignment:	11/11/2014	
Date Inspected:	11/11/2014	Inspected At:
Estimated Period of Repair:	21.0 days	Ricardo Auto Centre Pte Ltd (HQ) Blk 20, #01-30, Sin Ming Industrial Estate Singapore 575678

Adjuster: KENNETH KONG

Manager: Jasmine Khine Phoo Wai

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BACK DOOR	Bent	1,519.00 F	*1,519.00 FL
2	1		*BACK DOOR OUTER GARNISH	Warped	217.70 F	*217.70 FL
3	1		*BACK WINDSCREEN MOULDING	Necessary	132.25 F	*132.25 FL
4	1		*BACK DOOR PLATE -ESTIMA	Necessary	46.60 F	*46.60 FL
5	1		*BACK DOOR PLATE -AERES	Necessary	54.30 F	*54.30 FL
6	1		*BACK DOOR PLATE -TOYOTA	Necessary	65.00 F	*65.00 FL
7	1		*BACK DOOR LOCK	Dented	391.60 F	*391.60 FL
8	1		*BACK DOOR TRIM BOARD	Buckled	781.40 F	*781.40 FL
9	1		*BACK DOOR WEATHERSTRIP	Dented / Cut	352.80 F	*352.80 FL
10	1		*BACK DOOR HANDLE PULL	Missing	19.10 F	*19.10 FL
11	1		*REAR FLOOR PAN	Bent	988.25 F	*988.25 FL
12	1		*BOX LUGGAGE COMPARTMENT TRIM	Dented	385.10 F	*385.10 FL
13	1		*LID LUGGAGE ROOM BOX	Deformed	781.85 F	*781.85 FL
14	1		*REAR END PANEL	Bent	981.25 F	*981.25 FL
15	1		*REAR END PANEL SCUFF PLATE	Buckled	377.40 F	*377.40 FL
16	1		*REAR FLOOR GARNISH CENTRE	Buckled	289.90 F	*289.90 FL
17	2		*REAR SIDE TRIM BOARD RH & LH	Deformed	1,347.20 F	*1,347.20 FL
18	1		*REAR BUMPER	Bent	482.00 F	*482.00 FL
19	2		*REAR BUMPER SIDE SUPPORT RH & LH	Cracked	109.40 F	*109.40 FL
20	2		*REAR BUMPER SIDE SUPPORT RH & LH NO.2	Cracked	109.40 F	*109.40 FL
21	1		*REAR BUMPER PLATE (TOW COVER)	Missing	46.10 F	*46.10 FL
22	1		*REAR BUMPER SPONGE	Missing	131.75 F	*131.75 FL
23	1		*REAR BUMPER SPONGE LH	Cracked	131.75 F	*131.75 FL
24	1		*REAR BUMPER SENSOR	Dented	220.00 FS	*220.00 FS
25	1		*REAR FENDER RH	Buckled	981.25 F	*981.25 FL
26	1		*RH REAR QUARTER GLASS WITH MLDG	Mldg Necessary	906.10 F	*906.10 FL
27	1		*FRAME ,BACK DOOR OPENING SIDE RH	Serviceable	265.25 F	*- FL
28	1		*REAR AIR-CON COOLING UNIT	Cracked	2,169.70 F	*2,169.70 FL
29	2		*REAR LAMP COMBINATION RH & LH	Serviceable	742.80 F	*- FL
30	1		*GARNISH BACK DOOR OUTSIDE CENTRE	Serviceable	210.50 F	*- FL
31	2		*REAR LAMP RH & LH	Serviceable	738.80 F	*- FL
32	1		*SET REAR REFLECTOR RH & LH	Serviceable	280.00 F	*- FL
33	1		*FRONT BUMPER	Buckled	1,712.25 F	*1,712.25 FL
34	6		*FRONT BUMPER SIDE SUPPORT RH & LH	Serviceable	174.20 F	*- FL
35	1		*FRONT BUMPER SPONGE	Serviceable	69.20 F	*- FL
36	1		*FRONT BUMPER REINFORCEMENT UPPER	Distorted	140.80 F	*140.80 FL
37	1		*FRONT BUMPER REINFORCEMENT	Repair	408.90 F	*- FL
38	1		*FRONT BUMPER LOWER GRILLE	Serviceable	146.60 F	*- FL
39	1		*FRONT GRILLE	Cracked	374.40 F	*374.40 FL
40	1		*GRILLE EMBLEM	Necessary	69.20 F	*69.20 FL
41	2		*HEADLAMP LH & RH	Mtg Cracked	3,828.00 F	*3,828.00 FL
42	8		*FRONT RADIATOR COVER CLIPS	Not Necessary	24.00 F	*- FL
43	1		*RADIATOR ASSY	Bent	2,050.50 F	*2,050.50 FL
44	1		*RADIATOR TOP COVER	Serviceable	241.50 F	*- FL
45	2		*RADIATOR SIDE SEAL LH & RH	Not Necessary	130.00 F	*- FL
46	1		*SHROUD FAN NO.2	Serviceable	76.40 F	*- FL
47	1		*AIR-CON CONDENSER	Bent / Punctured	1,474.50 F	*1,474.50 FL
48	8		*LTS COOLANT	Necessary	72.00 FS	*20.00 FS
49	12		*CLIPS -FRONT BUMPER & REAR BUMPER	Necessary	42.00 FS	*42.00 FS
50	1		*SET FRONT & REAR NUMBER PLATE WITH HOLDER	Dented	60.00 FS	*60.00 FS
51	2		*RH TAILLAMP CLIPS	Necessary	12.00 FS	*12.00 FS

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
52	1		*MEMBER REAR FLOOR	Repair	104.40 F	*- FL
53	1		*REINFORCEMENT RER FLOOR PAN	Repair	285.00 F	*- FL
54	1		*REINFORCEMENT SUB -ASSY ,REAR SEAT HINGE	Bent	186.10 F	*186.10 FL
55	1		*MEMBER SUB-ASSY ,REAR FLOOR CROSS NO.4	Necessary	270.70 F	*270.70 FL
56	1		*PANEL ,REAR FLOOR SIDE RH	Repair	46.80 F	*- FL
57	1		*PANEL ,REAR FLOOR SIDE LH	Repair	46.80 F	*- FL
58	1		*MEMBER SUB-ASSY ,REAR FLOOR SIDE FRONT RH	Bent	577.00 F	*577.00 FL

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	28,878.75	24,835.60
- List Item Discount on L Items 0.00/25.00% (\$\$)	0.00	6,120.40

Total Parts (\$\$)	28,878.75	18,715.20
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Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TOWING CHARGE	New	120.00	50.00
2	TO FOCUS HEADLAMP	New	30.00	30.00
3	TO REMOVE & REPLACE AIR-CON CONDENSER SERVICE & TOP UP AIR-CON GAS .INCLUDING REMOVE & REPLACE REAR AIR-CON COOLING SYSTEM	New	300.00	100.00
4	TO REMOVE REARCUSHION & CAR SEATS ENABLE TO REPLACE REAR END PANEL & FLOOR PAN	New	250.00	150.00
5	TO REMOVE BACK DOOR GLASS & RH REAR QUARTER GLASS & FIX SAME	New	200.00	180.00
6	TO SUPPLY WINDSCREEN & QUARTER GLASS SEALANT	New	80.00	80.00
7	TO CUT ,WELD & STRAIGHTEN FRONT & REAR PORTION CAUSED BY ACCIDENT .REMOVE & REPLACE DAMAGE PARTS .REPAIR FRONT SUPPORT PANEL	New	2,700.00	2,200.00
8	TO TUFF COAT REPAIRED AREA	New	180.00	120.00
9	TO SUPPLY & REPLACE REAR CAMERA	New	380.00	0.00
10	TO SPRAY PAINT ON FRONT & REAR REPAIRED AREA	New	2,000.00	1,600.00
11	TO CHECK & REFIT WIRING SYSTEM	New	120.00	30.00
12	LABOUR CHARGE TO REMOVE & REPLACE ABOVE REAR FLOOR PAN ATTACHED PARTS	New	360.00	0.00
13	TO RECTIFY LED LIGHT AT FRONT PORTION FAULTY,SUPPLY NEW WIRE & RE-CONNECT WIRING FOR FRONT HEADLAMP,FRONT BUMPER LOWER LAMP ,TAILLAMPS & REAR REFLECTOR	New	250.00	100.00
Gross Labour Cost (\$\$)			6,970.00	4,640.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >