

10/2011

INS CASE OWNER:

Theerthan

Mawar Ayun

CC 6/AIG140

2122

1/14

m3/3

LKR

IDAC

ASSIGNMENT

Surveyor:

Kenneth

DOI:

11/11/14

Date / Time:

11/11/14

Registered in Merimen:

12/11/14

Pre-assign / CCU / FTE

Insured Vehicle No.:

SJG 2897K

Name of Insured:

Sushil Kumar Das

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

2/11/14

Is driver the owner? (YES / NO)

Nature of Accident:

Claim No.:

02764 6016056

Policy No.:

200280162

Make / Model:

Suzuki

Place of Accident:

Ave Trade City Area, Jambura

Taman Pahlawan

If NO, Driver Name / Age:

Rajni Kumar Das

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

011-0000

(V/L: YES / NO Insured Liability:

% Final: Yes / No

SJG 2897K

SJL 7226N1

SHA 4456E

URGENT

URGENT



INSRS:

WSP:

Tel:

Liability:

RMKS: 9/1



INSRS:

WSP: RICARDO

Tel:

Liability:

RMKS: (7P)



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time	FOR CSO ONLY:	STAGE	DATE / PIC
14/11/14	Is driver the owner? (YES / NO)	Finalisation:	
Kafay	If NO, Driver Name / Age:	Email AJG for OI GIA:	
	Driver's Own Vehicle Number:	Apt letter to OI:	
	Insurance Company:	Call OI: - 20/11/14	(LKR) (QA)
	SJL 7226N1 - V	After call ltr to OI: - Kafay	
	SJG 2897K - CCU / AIG / OI / GIA / RMB: DAA 2/11/14	Type Report:	Ech
		Prepare Invoice:	21/11
14-11-14	CHAIN COLLIDED WHEREBY WE WERE THE LAST VEHICLE.	Others:	
	BOLA IS APPLICABLE UNLESS POLICE ACTION IS TAKEN	Documentation Check List:	Handler
	AGAINST OUR 9/1. (WHEN POLICE ACTION IS BEING TAKEN	Ol Apt Ltr:	Typist
	BOLA IS NOT ENGAGED)	Authorisation To Act:	
20/11/14	Call OI speak to Mr Olive inform regards	Release Voucher:	
	the accident he agree. No affected OI involve	Final Repair Bill:	
	us 3 CC, OI is the last vehicle save	Car Rental Invoice:	
	Letter for repair	LTA / GIA:	
	OI mention that no police action is taken.	Medical Bill:	
		Approval Email:	

30-03-14

Date/Time: 14/11/14

Confirm with: Gmce

Email:

Call:

%

(10)

(Agreed / Assessed) BOLA S/N No.: 28 (3cc, OI 1st)

If NO or B 28, Ass. Lia: 100%

SS 25277.56

SS 3210.00 (20 days) x \$190

SS - (\$ x days)

SS - (\$ x days)

SS - (\$ x days)

SS 535

SS -

SS -

SS -

SS 28562.91

Global Sum SS:

SS 28562.91

Confirm with:

Email:

Call:

SS

Name 1:

Ricardo Auto Centre Pte Ltd

SS

Name 2:

SS

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

NURBI 1-10/11/14

COPY SENT

Los

LOR only

LOU only

GIA/LTA Search

Medical:

Disbursement:

Legal Cost

Total:

FINAL PAYMENT

Payee 1:

Payee 2: (Strike if N.A.)

Payee 3: (Strike if N.A.)

ASS. REC. BY:

REF: A/G/

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop m/s Ricardo

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: 90K → 17/7/19 (Market value)

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 21 days Res.: Yes or NoLum Sum: 1-B.1 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: STC 72264 Yr Regn: 12, 08

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or MPVMake: Toyota Estima CC 2362Colour: M. Silver A/C: Insured / Std / NI / NASp. Reading: 113683 T/Radio: Insured / Std / NI / NAEng/No: ACR 50 7063568

C/No: _____

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: _____ R: 235/40R18

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Road StoneFront 8 mm Rear 8 mmR/Bal. 8 mm L/Bal. 8 mmD.O.A. 7/11/14 D.O.I. 11/11/14

Survey held at _____

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

2 FRT

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

11/11 Carry out 1st. check very busyGet injury. Report not more than 21st20/11 B 23355.20 Final Red (B 12493.55 / 35%)PP B 23689.31 (Red H 12160-19 / 34%)

Date/Time, File Pass to?

☐ : Prel. Report☐ : Final Report

1)

Date/Time, File Return to?

2)

Report Format :

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee: ☐ : Site Insp (\$ _____)☐ : Interview (\$ _____)☐ : Tech. Invs (\$ _____)

Survey Fee:

Transportation:

S + RS \$ _____

Photos

Others



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3581 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No: 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC6/AIG14021237/Km3

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Date : 12-11-2014



Code : AIG

Policy Particulars :- THIRD PARTY CLAIM

1.	Insured Veh.	SJG 2897K	Veh. Inspected	SJL 7226M
	Policy No.		Coverage (\$)	0.00
	Claim No.		Excess (\$)	0.00
	Assign From		Assign Date	11/11/2014

Vehicle Particulars & Condition

2.	Make & Model	c.c	0
	Engine No.	HIDDEN	Year of Reg.
	Chassis No.		Colour
	Odometer		Steering
	Brakes		Modification
	General		

Conditions of Tyres

3.		Size	Make	Balance
	R/H Front Tyre			mm
	L/H Front Tyre			mm
	R/H Rear Tyre			mm
	L/H Rear Tyre			mm

Description of Damages

4.

General Information

5.	Accident Date	07/11/2014	Inspection Date	11/11/2014
	Survey held at	RICARDO AUTO CENTRE PTE LTD BLK 20 SIN MING INDUSTRIAL ESTATE, #01-30 SINGAPORE 575673		

Remarks

5a.

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

Kr



RICARDO

RICARDO

NO: WOT0800542
DATE: 11 Nov 2014

ACCT001 000946

YOUR REF SJL7226M

SALESMAN

Not Authetic
I.B.I
Recovery B4 perior
Q 23355-20

About

53

232

1564780

RICARDO AUTO CENTRE PTE LTD

8120 25 40 - MONG HINDUSTANIAL ESTATE #01-01 SINGAPORE 377611
TEL: 6471 2112 FAX: 6471 4090 Email: info@ricardo.com.sg
GSTIN: M240517074 3679505 000023001



QUOTATION

M/S: MR TAN KEK SWEE DANIEL

NO:
DATE:

WQT0800542
11 Nov 2014

PAGE: 2

Description	Quantity	Unit Price	%	Amount
		SS		SS

WE SUBMIT HERewith OUR ESTIMATED COST OF REPAIR TO ABOVE MENTIONED VEHICLE.
DOA: 07/11/2014

ACCIDENT INVOLVING: SJL7220M & SJG2897K & SHH4480E

CLAIM TYPE: 3RD PARTY CLAIM AGAINST SJG2897K (SJG2897K INSURED WITH AIG ASIA)

24	REAR BUMPER SENSOR (NETT)	1 SET	220.00	Ref 220.00 ✓
25	REAR FENDER RH	1 PC	981.25	Ref 981.25 ✓
26	RH REAR QUARTER GLASS with Mdy	1 PC	906.10	Ref 906.10 ✓
27	FRAME, BACK DOOR OPENING SIDE RH	1 PC	265.25	Ref 265.25 X
28	REAR AIR-CON COOLING UNIT	1 PC	2,169.70	Ref 2,169.70 ✓
29	REAR LAMP COMBINATION RH & LH	2 PCS	371.40	Ref 742.80 X
30	GARNISH BACK DOOR OUTSIDE CENTRE	1 PC	210.50	Ref 210.50 X
31	REAR LAMP RH & LH	2 PCS	369.40	Ref 738.80 X
32	REAR REFLECTOR RH & LH	1 SET	280.00	Ref 280.00 X
33	FRONT BUMPER	1 PC	1,712.25	Ref 1,712.25 ✓
34	FRONT BUMPER SIDE SUPPORT RH & LH	2 PCS	87.10	Ref 174.20 X
35	FRONT BUMPER SPONGE	1 PC	69.20	Ref 69.20 X
36	FRONT BUMPER REINFORCEMENT UPPER	1 PC	140.80	Ref 140.80 X
37	FRONT BUMPER REINFORCEMENT	1 PC	408.90	Ref 408.90 X
38	FRONT BUMPER LOWER GRILLE	1 PC	146.60	Ref 146.60 X
39	FRONT GRILLE	1 PC	374.40	Ref 374.40 ✓
40	GRILLE EMBLEM	1 PC	69.20	Ref 69.20 ✓
41	HEADLAMP LH & RH	2 PCS	1,614.00	Ref 3,228.00 ✓
42	FRONT RADIATOR COVER CLIPS	2 PCS	3.00	Ref 6.00 X
43	RADIATOR ASSY	1 PC	2,050.50	Ref 2,050.50 ✓
44	RADIATOR TOP COVER	1 PC	241.50	Ref 241.50 X
45	RADIATOR SIDE SEAL LH & RH	2 PCS	65.00	Ref 130.00 X
46	SHROUD FAN NO. 2	1 PC	76.40	Ref 76.40 X
47	AIR-CON CONDENSER	1 PC	1,474.50	Ref 1,474.50 ✓
48	COOLANT	8 LTR	9.00	Ref 72.00 ✓
49	CLIPS- FRONT BUMPER & REAR BUMPER	12 PCS	3.50	Ref 42.00 ✓
50	FRONT & REAR NUMBER PLATE WITH HOLDER (NETT)	1 SET	60.00	Ref 60.00 ✓
51	TOWING CHARGE	1 SET	120.00	Ref 120.00 ✓

RICARDO AUTO CENTRE PTE LTD

BLK 20 SUNMONT INDUSTRIAL ESTATE, 106-10 SUNGAPLUS ST, #10-01
 TEL: 67721121 TAN: 6777 4666 Email: info@ricardo.com.sg
 101/02/001/78711-10/20/100/1001/12/001

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged parts during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature:
 Date:

RICARDO

QUOTATION

M/S: MR TAN KEK SWEE DANIEL

NO:

WQT0800542

(DATE)

11 Nov 2014

PAGE 2

Description	Quantity	Unit Price	%	Amount
		SS		SS
WE SUBMIT HEREWITH OUR ESTIMATE OF COST OF REPAIR TO ABOVE MENTIONED VEHICLE				
DOA 07.11.2014				
ACCIDENT INVOLVING SJL7226M & SJG2897K & SHL4486E				
CLAIM TYPE 3RD PARTY CLAIM AGAINST SJG2897K (SJG2897K INSURED WITH AIG ASIA)				
52 TO FOCUS HEADLAMP	1 SVC	300.00		300.00 ✓
53 TO REMOVE & REPLACE AIR-CON CONDENSER	1 SVC	300.00		300.00 100
SERVICE & TOP UP AIR-CON GAS INCLUDING REMOVE & REPLACE REAR AIR-CON COOLING SYSTEM				150
54 TO REMOVE REAR CUSHION & CAR SEATS ENABLE TO REPLACE REAR END PANEL & FLOOR PAN	1 SVC	250.00		250.00
55 TO REMOVE BACK DOOR GLASS & RH REAR QUARTER GLASS & FIX SAME	1 SVC	200.00		200.00 180
56 TO SUPPLY WINDSCREEN & QUARTER GLASS SEALANT	1 SVC	80.00		80.00 ✓
57 TO CUT, WELD & STRAIGHTEN FRONT & REAR PORTION CAUSED BY ACCIDENT REMOVE & REPLACE DAMAGE PARTS REPAIR FRONT SUPPORT PANEL	1 SVC	2,700.00		2,700.00 2200
				120
58 TO TUFF COAT REPAIRED AREA	1 SVC	180.00		180.00
59 TO SUPPLY & REPLACE REAR CAMERA (NEW ITEM)	1 SVC	380.00		380.00 X
60 TO SPRAY PAINT ON FRONT & REAR REPAIRED AREA	1 SVC	2,000.00		2,000.00 1600
61 TO CHECK & REFIT WIRING SYSTEM	1 SVC	120.00		120.00 30
Total				SS 33,700.00
Add GST @ 7%				2,359.70
Grand Total				SS 36,059.65

TOTAL SINGAPORE DOLLAR THIRTY SIX THOUSAND SIXTY NINE AND CENTS SIXTY FIVE ONLY

MR TAN KEK SWEE DANIEL

For RICARDO AUTO CENTRE PTE LTD

CONFIRMED & ACCEPTED BY:

AUTHORISED SIGNATURE

RICARDO AUTO CENTRE PTE LTD

BLK 10, SUN MING INDUSTRIAL ESTATE, #01-20, SINGAPORE 119072
TEL: 6473 2112 FAX: 6473 4888 Email: info@ricardo.com.sg
GST No: S40077574, UEN No: 199402282M

27/11/2014



QUOTATION

M/S: MR TAN KEK SWEE DANIEL

BLK 637 JURONG WEST ST #1 #16-11

SINGAPORE 640637
HP: 81184368 CYNTHIA

(Handwritten: CYNTHIA, 27/11/2014)

NO: WQT0800543
DATE: 20 Nov 2014
A/C CODE: 0000940
YOUR REF: SJL7226M

SALESMAN

PAGE 1

Description	Quantity	Unit Price	%	Amount
		S\$		S\$

WE SUBMIT HERewith OUR SUPPLEMENTARY PARTS TO ABOVE MENTIONED VEHICLE
DOA: 07/11/2014

ACCIDENT INVOLVING SJL7226M & SJG2897K & SHL4486E

CLAIM TYPE: 3RD PARTY CLAIM AGAINST SJG2897K (SJG2897K INSURED WITH AIG AISIA)

1	MEMBER REAR FLOOR CHASSIS	1 PC	104.40	104.40	X
2	REINFORCEMENT REAR FLOOR PAN	2 PCS	142.40	284.80	X
3	REINFORCEMENT SUB-ASSY, REAR SEAT HEDGE	1 PC	186.10	186.10	—
4	MEMBER SUB-ASSY, REAR FLOOR CROSS NO.4	1 PC	270.70	270.70	—
5	PANEL, REAR FLOOR SIDE RH	1 PC	46.80	46.80	X
6	PANEL, REAR FLOOR SIDE LH	1 PC	46.80	46.80	X
7	MEMBER SUB-ASSY, REAR FLOOR SIDE FRONT RH	1 PC	577.00	577.00	—
8	LABOUR CHARGE TO REMOVE & REPLACE ABOVE REAR FLOOR PAN ATTACHED PARTS	1 SVC	360.00	360.00	X
9	TO RECTIFY LED LIGHT AT FRONT PORTION FAULTY, SUPPLY NEW WIRE & RE-CONNECT WIRING FOR FRONT HEADLAMP, FRONT BUMPER LOWER LAMP, TAILLAMP'S & REAR REFLECTOR	1 SVC	250.00	250.00	100%
10	RH TAILLAMP CLIPS	2 PCS	6.00	12.00	—

Total S\$ 2,138.80
Add GST @ 7% 149.72
Grand Total S\$ 2,288.52

TOTAL SINGAPORE DOLLAR TWO THOUSAND TWO HUNDRED EIGHTY EIGHT AND FORTY FIVE TWO ONLY

MR TAN KEK SWEE DANIEL

For RICARDO AUTO CENTRE PTE LTD

CONFIRMED & ACCEPTED BY

AUTHORISED SIGNATURE

Jas Khine (LKK Auto)

From: Ishak, Nor Hafizah <NorHafizah.Ishak@aig.com>
Sent: Tuesday, 12 April, 2016 3:39 PM
To: Jas Khine (LKK Auto)
Cc: Admin A; Sukimin, Nurasikin; Vic; PRDSG.DFILE
Subject: RE: #0276460160SG003#027#Claim Status

Hi Jas,

Noted with thanks

Regards

Nor Hafizah (Fiza)
AIG
Business Process Specialist -SG Auto Express Claim
Singapore Claims | AIG Shared Services

Tel: 8001206556 ext 1012211 | norhafizah.ishak@aig.com

From: Jas Khine (LKK Auto) [<mailto:jaskhine@lkkauto.com>]
Sent: Tuesday, April 12, 2016 3:35 PM
To: Ishak, Nor Hafizah
Cc: Admin A; Sukimin, Nurasikin; Vic; PRDSG.DFILE
Subject: RE: #0276460160SG003#027#Claim Status

Dear Hafiza,

Further to the below matter.

Our surveyor had recommended Cost of repair @ \$23,355.20 since August 2015. However, TP repairer did not submit LOD to us up to date despite our numerous reminders.

Since the matter is no further development more than 6 month, we will temporary close the matter at our end and submit our report to your good office.

If any new development in future, we will keep you informed for an update and follow up the matter accordingly.

Thank you.

Best Regards,

Jas Khine | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jaskhine@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ishak, Nor Hafizah [<mailto:NorHafizah.Ishak@aig.com>]
Sent: Tuesday, 12 April, 2016 12:06 PM
To: Jas Khine (LKK Auto)
Cc: Admin A; Sukimin, Nurasikin; Vic; PRDSG.DFILE
Subject: #0276460160SG003#027#Claim Status
Importance: High

Hi LKK,

Kindly look into this case as per merimen it shows pending for adjuster survey.

Kindly update in 5 working days if not we will be closing this case.

Regards

Nor Hafizah (Fiza)

AIG

Business Process Specialist -SG Auto Express Claim

Singapore Claims | AIG Shared Services

Tel: 8001206556 ext 1012211 | norhafizah.ishak@aig.com

From: Do-Not-Reply [<mailto:do-not-reply@merimen.com>]

Sent: Monday, March 14, 2016 2:20 PM

To: admin-a@lkkauto.com

Cc: Ishak, Nor Hafizah

Subject: Claim Status

This mail is associated with :

***SJL7226M (0276460160SG)**

[SJG2897K]

TP

TAN KEK SWEE DANIEL

Nov 7 2014 9:55AM

[Quah Han Oon Oliver]

Ricardo Auto Centre Pte Ltd

Hi LKK,

Kindly look into this case as per merimen it shows pending for adjuster survey.

Kindly update in 5 working days if not we will be closing this case.

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[This mail is sent from a mailer account - do not reply to this email address]

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Phone: 6841-2928 | email: jaskhine@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Importance: High

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Regards

Nor Hafizah (Fiza)

AIG

Business Process Specialist - SG Auto Express Claim

Singapore Claims | AIG Shared Services

Kathy Lai

From: Kathy Lai
Sent: Thursday, 20 November, 2014 11:40 AM
To: 'grace@ricardo.com.sg'
Subject: Your ref: SJL 7226M ,Our ref: CC6/AIG1421237/Krm3

WITHOUT PREJUDICE

Your ref: SJL 7226M
Our ref: CC6/AIG1421237/Krm3

Dear Grace,

ACCIDENT INVOLVING SJG 2897K & SJL 7226M ON 07.11.2014

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle. The final repair cost is subjected to the consistency of the damages according to

the nature of the accident. And the days of LOU/ LOR will based on the number of days of repair as recommended by our surveyor.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thanks & Regards,

KATHY LAI

LKK Auto Consultant Pte Ltd
Tel : 6841 2928
Fax: 6741 4108
Email:kathylai@lkkauto.com

Tel: 8001206556 ext 1012211 | norhafizah.ishak@aig.com

From: Do-Not-Reply [<mailto:do-not-reply@merimen.com>]
Sent: Monday, March 14, 2016 2:20 PM
To: admin-a@lkkauto.com
Cc: Ishak, Nor Hafizah
Subject: Claim Status

This mail is associated with :
***SJL7226M (0276460160SG)**
[SJG2897K]
TP
TAN KEK SWEE DANIEL
Nov 7 2014 9:55AM
[Quah Han Oon Oliver]
Ricardo Auto Centre Pte Ltd

Hi LKK,

Kindly look into this case as per merimen it shows pending for adjuster survey.

Kindly update in 5 working days if not we will be closing this case.

Regards

Nor Hafizah (Fiza)

AIG

Business Process Specialist -SG Auto Express Claim

Singapore Claims | AIG Shared Services

Tel: 8001206556 ext 1012211 | norhafizah.ishak@aig.com

[This mail is sent from a mailer account - do not reply to this email address]

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AIG
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Singapore Claims | AIG Shared Services

Tel: 8001206556 ext 1012211 | norhafizah.ishak@aig.com

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Sent: Tuesday, April 12, 2016 3:35 PM
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Importance: High

Hi LKK,

Kindly look into this case as per merimen it shows pending for adjuster survey.

Kindly update in 5 working days if not we will be closing this case.

Regards

Nor Hafizah (Fiza)

AIG

Business Process Specialist -SG Auto Express Claim

Singapore Claims | AIG Shared Services

Tel: 8001206556 ext 1012211 | norhafizah.ishak@aig.com

From: Do-Not-Reply [<mailto:do-not-reply@merimen.com>]

Sent: Monday, March 14, 2016 2:20 PM

To: admin-a@lkkauto.com

Cc: Ishak, Nor Hafizah

Subject: Claim Status

This mail is associated with :
*SJL7226M (0276460160SG)
[SJG2897K]
TP
TAN KEK SWEE DANIEL
Nov 7 2014 9:55AM
[Quah Han Oon Oliver]
Ricardo Auto Centre Pte Ltd

Hi LKK,

Kindly look into this case as per merimen it shows pending for adjuster survey.

Kindly update in 5 working days if not we will be closing this case.

Regards

Nor Hafizah (Fiza)

AIG

Business Process Specialist -SG Auto Express Claim

Singapore Claims | AIG Shared Services

Tel: 8001206556 ext 1012211 | norhafizah.ishak@aig.com

[This mail is sent from a mailer account - do not reply to this email address]

Hsiao Tong (LKKAUTO)

From: Grace <grace@ricardo.com.sg>
Sent: Tuesday, 13 August 2019 9:35 AM
To: Hsiao Tong (LKKAUTO)
Subject: RE: SJL7226M// LKK REF: CC6/AIG14021237/Kpa3q2-1
Attachments: WhatsApp Image 2019-08-11 at 18.50.34 (1).jpeg; WhatsApp Image 2019-08-11 at 18.50.34.jpeg

Hi Hsiao Tong,

Attached SJL7226M log card for your reference.

Kind Regards,

Grace Tan
Ricardo Auto Centre Pte Ltd

160 Sin Ming Drive #02-02/03
Sin Ming AutoCity
Singapore 575722

T: 6475 2112 (Main)
6460 9542 (DID)
F: 6475 4666
W: www.ricardo.com.sg

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From: Grace <grace@ricardo.com.sg>
Sent: Thursday, July 04, 2019 4:10 PM
To: 'Hsiao Tong (LKKAUTO)' <chewht@lkkauto.com>
Subject: FW: SJL7226M// LKK REF: CC6/AIG14021237/Kpa3q2-1

Hi Hsiao Tong,

Any outcome of the claim?

Kind Regards,

Grace Tan
Ricardo Auto Centre Pte Ltd

160 Sin Ming Drive #02-02/03
Sin Ming AutoCity
Singapore 575722

T: 6475 2112 (Main)
6460 9542 (DID)
F: 6475 4666

W: www.ricardo.com.sg

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Thursday, June 27, 2019 5:20 PM
To: grace@ricardo.com.sg
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: SJL7226M// LKK REF: CC6/AIG14021237/Kpa3q2-1

Without Prejudice

Hi Grace,

We refer to the above matter.

We are seeking mandate approval from AIG. AIG would like to know when was your client vehicle de-registered or transferred.

Appreciate if you could advise us on this.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Grace <grace@ricardo.com.sg>
Sent: Tuesday, 25 June, 2019 10:47 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Subject: RE: SJL7226M

Hi Mei Kwan,

May I know you submit my final bill to AIG already?

Kind Regards,

Grace Tan
Ricardo Auto Centre Pte Ltd

160 Sin Ming Drive #02-02/03
Sin Ming AutoCity
Singapore 575722

T: 6475 2112 (Main)

6460 9542 (DID)
F: 6475 4666
W: www.ricardo.com.sg

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, June 18, 2019 11:01 AM
To: Grace <grace@ricardo.com.sg>
Subject: RE: SJL7226M

Hi Grace,

Please provide amended tax invoice.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Grace <grace@ricardo.com.sg>
Sent: Tuesday, 18 June, 2019 11:06 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Subject: RE: SJL7226M

Parts \$24905.75 x 25% = \$18,679.31
Net items \$ 300.00
Labour \$ 4710.00
Total (b4 GST) \$23,689.31

Kind Regards,

Grace Tan
Ricardo Auto Centre Pte Ltd

160 Sin Ming Drive #02-02/03
Sin Ming AutoCity
Singapore 575722

T: 6475 2112 (Main)
6460 9542 (DID)
F: 6475 4666
W: www.ricardo.com.sg

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Friday, June 14, 2019 5:31 PM
To: grace@ricardo.com.sg
Subject: RE: SJL7226M

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Grace,

Cor - \$ 25,288.10

Please note that all finalisation subject insurer's approval.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)
Sent: Thursday, 13 June, 2019 11:28 AM
To: grace@ricardo.com.sg
Subject: SJL7226M

Hi Grace,

As requested.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Enquire Vehicle Registration Details**Owner Particulars**

NRIC/Passport /Company Cert No.:	S7507271F
Owner ID Type:	Singapore NRIC
Owner Name:	TAN KEK SWEE DANIEL (CHEN JIRUI DANIEL)
Registered Address:	APT BLK 637 JURONG WEST STREET 61 #16-111 SINGAPORE 640637
Mailing Address:	-
Birth Date:	06 Mar 1975

Vehicle Particulars

Vehicle No.:	SJL7226M
Previous Vehicle No.:	-
Effective Date of Ownership:	10 Dec 2008
Original Regn Date:	10 Dec 2008
Registration Date:	10 Dec 2008
Year of Manufacture:	2008
Vehicle Type:	Passenger Motor Car
Vehicle Scheme:	-
Vehicle Attachment 1:	No Attachment
Vehicle Attachment 2:	-
Vehicle Attachment 3:	-
Vehicle Make:	TOYOTA
Vehicle Model:	ESTIMA AERAS 2.4 A
Primary Colour:	Silver
Secondary Colour:	-
Passenger Capacity:	7
Chassis No.:	ACR507063568
Engine No.:	2AZF160692
Engine Capacity /Power Rating:	2362 cc / -
Maximum Power Output:	125.0 kW (167 bhp)
Propellant:	Petrol

Max Unladen Weight:	1710 kg
Maximum Laden Weight:	2150 kg
Open Market Value:	\$27,045.00
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	09 Dec 2018
Minimum PARF Benefit:	\$13,522.00
No. of Transfers:	0

Secondary Colour:	-
Passenger Capacity:	7
Chassis No.:	ACR507063568
Engine No.:	2AZF160692
Engine Capacity /Power Rating:	2362 cc / -
Maximum Power Output:	125.0 kW (167 bhp)
Propellant:	Petrol

Max Unladen Weight:	1710 kg
Maximum Laden Weight:	2150 kg
Open Market Value:	\$27,045.00
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	09 Dec 2018
Minimum PARF Benefit:	\$13,522.00
No. of Transfers:	0
IU Label No.:	1029045639
COE No.:	2009010103000599K
COE Expiry Date:	09 Dec 2018
COE Category:	B - Car (1601cc & above)
COE Registration Category:	B - Car (1601cc & above)
Quota Premium (QP) / Prevailing Quota Premium:	\$6,501.00 / -
Actual QP Paid:	\$6,501.00
QP (Regn Cat):	\$6,501.00
OPC Cash Rebate Eligibility:	No
QP during COE Bidding Exercise:	\$6,501.00
Additional Registration Fee Rate:	100.00 %
Actual ARF Paid:	\$27,045.00
Vehicle Lifespan Expiry Date:	No Lifespan
CO2 Emission:	-
CO Emission:	-
HC Emission:	-
NOx Emission:	-
PM Emission:	-
Message:	To renew the COE, the Prevailing Quota Premium payable is that of Category B.

Khanchna (LKK Auto)

18/4/16

From: Ng, Hai-Chuan <Hai-Chuan.Ng@aig.com>
Sent: Tuesday, 18 June 2019 4:34 PM
To: Khanchna (LKK Auto)
Cc: Admin A; Hsiao Tong (LKKAuto)
Subject: RE: SEEK MANDATE - AIG REF: TP / 0276460160SG [ACCIDENT INVOLVING SJG2897K (OI) AND SJL7226M (TP) ON 07/11/2014]

Please also let us know when was the vehicle de-registered or transferred

→ KIV → wait for CHT to assist

Thank you.

From: Ng, Hai-Chuan
Sent: Tuesday, June 18, 2019 3:39 PM
To: Khanchna (LKK Auto)
Cc: Admin A; Hsiao Tong (LKKAuto)
Subject: RE: SEEK MANDATE - AIG REF: TP / 0276460160SG [ACCIDENT INVOLVING SJG2897K (OI) AND SJL7226M (TP) ON 07/11/2014]

Dear Khanchna,

Please let us have the survey report as the repair cost is different from Merimen.

Thank you.

Regards,

Ng Hai Chuan
AIG
Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +(65)6419 1994

Hai-Chuan.Ng@aig.com | www.aig.sg

AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards. [Click here to find out more.](#)

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From: Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]
Sent: Tuesday, June 18, 2019 3:01 PM
To: Ng, Hai-Chuan
Cc: Admin A; Hsiao Tong (LKKAuto)
Subject: [EXTERNAL] SEEK MANDATE - AIG REF: TP / 0276460160SG [ACCIDENT INVOLVING SJG2897K (OI) AND SJL7226M (TP) ON 07/11/2014]

This message is from an external sender; be cautious with links and attachments.

AIG Ref: TP / 0276460160SG

LKK Ref: CC6/AIG14021237/KYA3Q2

Dear Sir/Madam,

ACCIDENT INVOLVING SJG2897K (OI) AND SJL7226M (TP) ON 07/11/2014

We refer to the above matter.

This is a three vehicle chain collision, our Insured vehicle was the last vehicle. The liability is not in our Insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer to Third Party repairer, "**Ricardo Auto Centre Pte Ltd**" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 38,358.97	\$ 25,347.56
2. Loss of Rental (20 days x \$220.00) (w/GST)	\$4,708.00	\$ 4,708.00
3. LTA/ GIA Search Fee	\$ 5.35	\$ 5.35
Total	\$ 43,072.32	\$ 30,060.91

****21 days recommendation for repair**

All the relevant documents had been uploaded in Merimen.

Kindly let us have your mandate in Merimen.

Thank you.

Best Regards,
Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

高嶺摩哆貿易公司

KAOLIN MOTOR TRADING CO.

THOMSON ROAD POST OFFICE P.O.BOX NO. 95 SINGAPORE 915704

TEL : 6452 0716 / 6458 4013

Registration No. 216452/00K

INVOICE

Messrs. RICARDO AUTO CENTRE PTE LTD

Date _____

30-11-2014

Invoice No.K

44559

[illegible]

TOTAL AMOUNT

SIGNATURE

24 HRS TOWING SERVICE

Thank You For Your Business!

23 DEC 2014

BY: FEB 701526

503 | 40

 $503 \mid -$

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BACK DOOR	Bent	1,519.00 F	*1,519.00 FL 1139.75
2	1		*BACK DOOR OUTER GARNISH	Warped	217.70 F	*217.70 FL 163.27
3	1		*BACK WINDSCREEN MOULDING	Necessary	132.25 F	*132.25 FL 99.18
4	1		*BACK DOOR PLATE -ESTIMA	Necessary	46.60 F	*46.60 FL 34.95
5	1		*BACK DOOR PLATE -AERES	Necessary	54.30 F	*54.30 FL 40.72
6	1		*BACK DOOR PLATE -TOYOTA	Necessary	65.00 F	*65.00 FL 48.75
7	1		*BACK DOOR LOCK	Dented	391.60 F	*391.60 FL 293.70
8	1		*BACK DOOR TRIM BOARD	Buckled	781.40 F	*781.40 FL 586.05
9	1		*BACK DOOR WEATHERSTRIP	Dented / Cut	352.80 F	*352.80 FL 264.60
10	1		*BACK DOOR HANDLE PULL	Missing	19.10 F	*19.10 FL 14.32
11	1		*REAR FLOOR PAN	Bent	988.25 F	*988.25 FL 741.18
12	1		*BOX LUGGAGE COMPARTMENT TRIM	Dented	385.10 F	*385.10 FL 288.82
13	1		*LID LUGGAGE ROOM BOX	Deformed	781.85 F	*781.85 FL 586.38
14	1		*REAR END PANEL	Bent	981.25 F	*981.25 FL 735.93
15	1		*REAR END PANEL SCUFF PLATE	Buckled	377.40 F	*377.40 FL 283.05
16	1		*REAR FLOOR GARNISH CENTRE	Buckled	289.90 F	*289.90 FL 217.40
17	2		*REAR SIDE TRIM BOARD RH & LH	Deformed	1,347.20 F	*1,347.20 FL 1005.20
18	1		*REAR BUMPER	Bent	482.00 F	*482.00 FL 361.50
19	2		*REAR BUMPER SIDE SUPPORT RH & LH	Cracked	109.40 F	*109.40 FL 82.04
20	2	Pg 2	*REAR BUMPER SIDE SUPPORT RH & LH NO.2	Cracked	109.40 F	*109.40 FL 82.04
21	1		*REAR BUMPER PLATE (TOW COVER)	Missing	46.10 F	*46.10 FL 34.57
22	1		*REAR BUMPER SPONGE	Missing	131.75 F	*131.75 FL 98.81
23	1		*REAR BUMPER SPONGE LH	Cracked	131.75 F	*131.75 FL 98.81
24	1		*REAR BUMPER SENSOR	Dented	220.00 FS	*220.00 FS 2001-
25	1		*REAR FENDER RH	Buckled	981.25 F	*981.25 FL 735.93
26	1		*RH REAR QUARTER GLASS WITH MLDG	Midg Necessary	906.10 F	*906.10 FL 679.57
27	1		*FRAME ,BACK DOOR OPENING SIDE RH	Serviceable	265.25 F	*-FL 198.94
28	1		*REAR AIR-CON COOLING UNIT	Cracked	2,169.70 F	*2,169.70 FL 1627.28
29	2	✓	*REAR LAMP COMBINATION RH & LH RH	Serviceable 371.40	742.80 F	*-FL 278.55
30	1		*GARNISH BACK DOOR OUTSIDE CENTRE	Serviceable	210.50 F	*-FL
31	2	✓	*REAR LAMP RH & LH RH W	Serviceable 369.40	738.80 F	*-FL 277.03
32	1		*SET REAR REFLECTOR RH & LH	Serviceable	280.00 F	*-FL 210.00
33	1		*FRONT BUMPER	Buckled	1,712.25 F	*1,712.25 FL 1284.19
34	6		*FRONT BUMPER SIDE SUPPORT RH & LH	Serviceable	174.20 F	*-FL
35	1		*FRONT BUMPER SPONGE	Serviceable	69.20 F	*-FL
36	1		*FRONT BUMPER REINFORCEMENT UPPER	Distorted	140.80 F	*140.80 FL 105.60
37	1		*FRONT BUMPER REINFORCEMENT	Repair	408.90 F	*-FL
38	1		*FRONT BUMPER LOWER GRILLE	Serviceable	146.60 F	*-FL
39	1		*FRONT GRILLE	Cracked	374.40 F	*374.40 FL 280.80
40	1		*GRILLE EMBLEM	Necessary	69.20 F	*69.20 FL 57.90
41	2	✓	*HEADLAMP LH & RH	Mtg Cracked	3,828.00 F	*3,828.00 FL 1435.50
42	8	✓	*FRONT RADIATOR COVER CLIPS	Not Necessary	24.00 F	*-FL 18.00
43	1		*RADIATOR ASSY	Bent	2,050.50 F	*2,050.50 FL 1537.88
44	1		*RADIATOR TOP COVER	Serviceable	241.50 F	*-FL 181.13
45	2		*RADIATOR SIDE SEAL LH & RH	Not Necessary	130.00 F	*-FL
46	1		*SHROUD FAN NO.2	Serviceable	76.40 F	*-FL 57.30
47	1		*AIR-CON CONDENSER	Bent / Punctured	1,474.50 F	*1,474.50 FL 1105.81
48	8		*LTS COOLANT	Necessary	20.00 FS	*20.00 FS 20.00
49	12	754 ✓	*CLIPS -FRONT BUMPER & REAR BUMPER	Necessary	42.00 FS	*42.00 FS 42.75
50	1		*SET FRONT & REAR NUMBER PLATE WITH HOLDER	Dented	60.00 FS	*60.00 FS 60.00
51	2		*RH TAILLAMP CLIPS	Necessary	12.00 FS	*12.00 FS 9.00
52	1		*MEMBER REAR FLOOR	Repair	104.40 F	*-FL
53	1		*REINFORCEMENT RER FLOOR PAN	Repair	285.00 F	*-FL
54	1		*REINFORCEMENT SUB-ASSY ,REAR SEAT HINGE	Bent	186.10 F	*186.10 FL 139.50
55	1		*MEMBER SUB-ASSY ,REAR FLOOR CROSS NO.4	Necessary	270.70 F	*270.70 FL 203.03

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TOWING CHARGE	New ✓	120.00	120.00 ✓
2	TO FOCUS HEADLAMP	New ✓	30.00	30.00 ✓
3	TO REMOVE & REPLACE AIR-CON CONDENSER SERVICE & TOP UP AIR-CON GAS INCLUDING REMOVE & REPLACE REAR AIR-CON COOLING SYSTEM	New ✓	300.00	100.00 ✓
4	TO REMOVE REARCUSHION & CAR SEATS ENABLE TO REPLACE REAR END PANEL & FLOOR PAN	New	250.00	150.00 ✓
5	TO REMOVE BACK DOOR GLASS & RH REAR QUARTER GLASS & FIX SAME	New	200.00	180.00 ✓
6	TO SUPPLY WINDSCREEN & QUARTER GLASS SEALANT	New	80.00	80.00 ✓
7	TO CUT ,WELD & STRAIGHTEN FRONT & REAR PORTION CAUSED BY ACCIDENT ,REMOVE & REPLACE DAMAGE PARTS ,REPAIR FRONT SUPPORT PANEL	New	2,700.00	2,200.00 ✓
8	TO TUFF COAT REPAIRED AREA	New	180.00	120.00 ✓
9	TO SUPPLY & REPLACE REAR CAMERA	New	380.00	0.00
10	TO SPRAY PAINT ON FRONT & REAR REPAIRED AREA	New	2,000.00	1,600.00 ✓
11	TO CHECK & REFIT WIRING SYSTEM	New	120.00	30.00 ✓
12	LABOUR CHARGE TO REMOVE & REPLACE ABOVE REAR FLOOR PAN ATTACHED PARTS	New	360.00	0.00
13	TO RECTIFY LED LIGHT AT FRONT PORTION FAULTY,SUPPLY NEW WIRE & RE-CONNECT WIRING FOR FRONT HEADLAMP,FRONT BUMPER LOWER LAMP ,TAILLAMPS & REAR REFLECTOR	New	250.00	100.00 ✓
Gross Labour Cost (S\$)			6,970.00	4,640.00

LKK Auto Consultants Pte Ltd/SJL7226M/19/04/2016 13:28

< END OF ESTIMATES >

\$ 24,643.85

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Monday, 2 December 2019 12:47 PM
To: Parthiban, Theerthan
Cc: Lim, Sheng Yang; Mohd Rizal, Nur Mariah Huibrechts; Admin A; Kaur, Baljit
Subject: RE: SEEKING MANDATE APPROVAL - AIG REF: TP / 0276460160SG [ACCIDENT INVOLVING SJG2897K (OI) AND SJL7226M (TP) ON 07/11/2014]

Dear Sirs/Mdm,

Third party vehicle is a Toyota Estima (2362cc). The Loss of Rental rate is based on NIMA benchmark as shown below: -

TYPE	BENCHMARK RATES		FACTORS TO BE CONSIDERED
	RENTAL (per day)	LOSS OF USE (per day)	
PRIVATE CARS			
Under 1800cc	\$100	\$50 - \$60	1. Usage eg. Travelling salesman
1800cc & above	\$120 - \$180	\$80 - \$100	2. Rental Receipts, consider possibility they may be inflated
Luxury Cars	\$200 or more	\$120 - \$180	3. Luxury Cars eg. Porce, Ferrari, Lambo
			4. Above 1800cc eg. Merc, BMWs
			5. No. of days to refer to surveyor's report

Kindly let us have your mandate/ instruction after review the matter.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Parthiban, Theerthan <Theerthan.Parthiban@aig.com>
Sent: Monday, 2 December 2019 12:27 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: Lim, Sheng Yang <ShengYang.Lim@aig.com>; Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>; Admin A <admin-a@lkkauto.com>; Kaur, Baljit <Baljit.Kaur@aig.com>
Subject: SEEKING MANDATE APPROVAL - AIG REF: TP / 0276460160SG [ACCIDENT INVOLVING SJG2897K (OI) AND SJL7226M (TP) ON 07/11/2014]

Hi Hsiao Tong,

Seeking your clarification on how was the LOU rates of \$160(w/GST) per day obtained

Thank you

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 38,358.97	\$ 25,347.56
2. Loss of Rental (20 days x \$220.00)(w/GST)	\$ 4,708.00	\$ 3,424.00 (20days x \$160.00)(w/GST)
3. LTA/ GIA Search Fee	\$ 5.35	\$ 5.35
Total	\$ 43,072.32	\$ 28,776.91

Regards,

Theerthan R Parthiban (Troy)

AIG

Senior Claims Examiner, Auto

Singapore Claims Operations | AIG Shared Services

Tel: 8001206556 Ext: 1002217

Theerthan.Parthiban@aig.com | www.aig.com.sg

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From: Ng, Hai-Chuan <Hai-Chuan.Ng@aig.com>

Sent: Monday, December 2, 2019 8:27 AM

To: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>

Cc: Parthiban, Theerthan <Theerthan.Parthiban@aig.com>

Subject: FW: SEEK MANDATE - AIG REF: TP / 0276460160SG [ACCIDENT INVOLVING SJG2897K (OI) AND SJL7226M (TP) ON 07/11/2014]

Hi Hsiao Tong,

This matter is handled by Theerthan.

Aside to Theerthan, for your kind review and mandate please.

Regards,

Ng Hai Chuan

AIG

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +(65)6419 1994

Hai-Chuan.Ng@aig.com | www.aig.sg

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[Click here to find out more.](#)

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From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Saturday, November 30, 2019 10:52 AM

To: Ng, Hai-Chuan

Cc: Admin A

Subject: [EXTERNAL] RE: SEEK MANDATE - AIG REF: TP / 0276460160SG [ACCIDENT INVOLVING SJG2897K (OI) AND SJL7226M (TP) ON 07/11/2014]

This message is from an external sender; be cautious with links and attachments.

Dear Sirs/Mdm,

We refer to our below email.

Kindly let us have your mandate/instruction.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAUTO)
Sent: Monday, 30 September 2019 11:58 AM
To: 'hai-chuan.ng@aig.com' <hai-chuan.ng@aig.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: SEEK MANDATE - AIG REF: TP / 0276460160SG [ACCIDENT INVOLVING SJG2897K (OI) AND SJL7226M (TP) ON 07/11/2014]

Dear Mr Ng,

We refer to the above matter.

We have uploaded a copy of survey report in Merimen. According to third party, their client used the vehicle till end of COE on Dec 2018.

We seek your approval to offer to Third Party repairer, "Ricardo Auto Centre Pte Ltd" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 38,358.97	\$ 25,347.56
2. Loss of Rental (20 days x \$220.00)(w/GST)	\$ 4,708.00	\$ 3,424.00 (20days x \$160.00)(w/GST)
3. LTA/ GIA Search Fee	\$ 5.35	\$ 5.35
Total	\$ 43,072.32	\$ 28,776.91

Kindly let us have your approval/instruction after review the matter.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng, Hai-Chuan <Hai-Chuan.Ng@aig.com>

Sent: Tuesday, 18 June 2019 4:34 PM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: SEEK MANDATE - AIG REF: TP / 0276460160SG [ACCIDENT INVOLVING SJG2897K (OI) AND SJL7226M (TP) ON 07/11/2014]

Please also let us know when was the vehicle de-registered or transferred.

Thank you.

From: Ng, Hai-Chuan

Sent: Tuesday, June 18, 2019 3:39 PM

To: Khanchna (LKK Auto)

Cc: Admin A; Hsiao Tong (LKKAuto)

Subject: RE: SEEK MANDATE - AIG REF: TP / 0276460160SG [ACCIDENT INVOLVING SJG2897K (OI) AND SJL7226M (TP) ON 07/11/2014]

Dear Khanchna,

Please let us have the survey report as the repair cost is different from Merimen.

Thank you.

Regards,

Ng Hai Chuan

AIG

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +(65)6419 1994

Hai-Chuan.Ng@aig.com | www.aig.sg

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From: Khanchna (LKK Auto) [<mailto:khanchna@lkkauto.com>]

Sent: Tuesday, June 18, 2019 3:01 PM

To: Ng, Hai-Chuan

Cc: Admin A; Hsiao Tong (LKKAuto)

Subject: [EXTERNAL] SEEK MANDATE - AIG REF: TP / 0276460160SG [ACCIDENT INVOLVING SJG2897K (OI) AND SJL7226M (TP) ON 07/11/2014]

- This message is from an external sender; be cautious with links and attachments.

AIG Ref: TP / 0276460160SG

Dear Sir/Madam,

ACCIDENT INVOLVING SJG2897K (OI) AND SJL7226M (TP) ON 07/11/2014

We refer to the above matter.

This is a three vehicle chain collision, our Insured vehicle was the last vehicle. The liability is not in our Insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer to Third Party repairer, "**Ricardo Auto Centre Pte Ltd**" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 38,358.97	\$ 25,347.56
2. Loss of Rental (20 days x \$220.00) (w/GST)	\$4,708.00	\$ 4,708.00
3. LTA/ GIA Search Fee	\$ 5.35	\$ 5.35
Total	\$ 43,072.32	\$ 30,060.91

**21 days recommendation for repair

All the relevant documents had been uploaded in Merimen.

Kindly let us have your mandate in Merimen.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

SEEK MANDATE - AIG REF: TP / 0276460160SG [ACCIDENT INVOLVING ...

From: Parthiban, Theerthan
To: 'Hsiao Tong (LKKAUTO)'
Cc: Ng, Hai-Chuan, Admin A. Lim, Sheng Yang, Mohd Rizal, Nur Mariah Huibrechts
Sent: 02/12/2019 5:05:22 pm

Hi Hsiao Tong,

Mandate has been approved

Kindly assist with the necessary action

Thank you

Regards,

Theerthan R Parthiban (Troy)

AIG

Senior Claims Examiner, Auto

Singapore Claims Operations | AIG Shared Services

Tel: 8001205558 Ext: 1002217

Theerthan.Parthiban@aig.com | www.aig.com.sg

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From: Ng, Hai-Chuan <Hai-Chuan.Ng@aig.com>

Sent: Monday, December 2, 2019 8:27 AM

To: 'Hsiao Tong (LKKAUTO)' <chewht@lkkauto.com>

Cc: Parthiban, Theerthan <Theerthan.Parthiban@aig.com>

Subject: FW: SEEK MANDATE - AIG REF: TP / 0276460160SG [ACCIDENT INVOLVING SJG2897K (OI) AND SJL7226M (TP) ON 07/11/2014]

Hi Hsiao Tong,

This matter is handled by Theerthan.

Aside to Theerthan, for your kind review and mandate please.

Regards,

Ng Hai Chuan

AIG

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +(65)6419 1994

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From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Saturday, November 30, 2019 10:52 AM
To: Ng, Hai-Chuan
Cc: Admin A
Subject: [EXTERNAL] RE: SEEK MANDATE - AIG REF: TP / 0276460160SG [ACCIDENT INVOLVING SJG2897K (OI) AND SJL7226M (TP) ON 07/11/2014]

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Dear Sirs/Mdm,

We refer to our below email.

Kindly let us have your mandate/instruction.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 30 September 2019 11:58 AM
To: 'hai-chuan.ng@aig.com' <hai-chuan.ng@aig.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: SEEK MANDATE - AIG REF: TP / 0276460160SG [ACCIDENT INVOLVING SJG2897K (OI) AND SJL7226M (TP) ON 07/11/2014]

Dear Mr Ng,

We refer to the above matter.

We have uploaded a copy of survey report in Merimen. According to third party, their client used the vehicle till end of COE on Dec 2018.

We seek your approval to offer to Third Party repairer, "Ricardo Auto Centre Pte Ltd" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 38,358.97	\$ 25,347.56
2. Loss of Rental (20 days x \$220.00) (w/GST)	\$ 4,708.00	\$ 3,424.00 (20days x \$160.00)(w/GST)
3. LTA/ GIA Search Fee	\$ 5.35	\$ 5.35
Total	\$ 43,072.32	\$ 28,776.91

Kindly let us have your approval/instruction after review the matter.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng, Hai-Chuan <Hai-Chuan.Ng@aig.com>

Sent: Tuesday, 18 June 2019 4:34 PM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: SEEK MANDATE - AIG REF: TP / 0276460160SG [ACCIDENT INVOLVING SJG2897K (OI) AND SJL7226M (TP) ON 07/11/2014]

Please also let us know when was the vehicle de-registered or transferred.

Thank you.

From: Ng, Hai-Chuan

Sent: Tuesday, June 18, 2019 3:39 PM

To: Khanchna (LKK Auto)

Cc: Admin A; Hsiao Tong (LKKAuto)

Subject: RE: SEEK MANDATE - AIG REF: TP / 0276460160SG [ACCIDENT INVOLVING SJG2897K (OI) AND SJL7226M (TP) ON 07/11/2014]

Dear Khanchna,

Please let us have the survey report as the repair cost is different from Merimen.

Thank you.

Regards,

Ng Hai Chuan
AIG

Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +(65)6419 1994

Hal-Chuan.Ng@aig.com | www.aig.sg

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From: Khanchna (LKK Auto) [<mailto:khanchna@lkkauto.com>]
Sent: Tuesday, June 18, 2019 3:01 PM
To: Ng, Hai-Chuan
Cc: Admin A; Hsiao Tong (LKKAuto)
Subject: [EXTERNAL] SEEK MANDATE - AIG REF: TP / 0276460160SG [ACCIDENT INVOLVING SJG2897K (OI) AND SJL7226M (TP) ON 07/11/2014]

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AIG Ref: TP / 0276460160SG

LKK Ref: CC6/AIG14021237/KYA3Q2

Dear Sir/Madam,

ACCIDENT INVOLVING SJG2897K (OI) AND SJL7226M (TP) ON 07/11/2014

We refer to the above matter.

This is a three vehicle chain collision, our Insured vehicle was the last vehicle. The liability is not in our Insured's favour.

We did clarify with Insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer to Third Party repairer, "**Ricardo Auto Centre Pte Ltd**" is as follows: -

	Claimed Amount	Revised Amount
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2. Loss of Rental (20 days x \$220.00) (w/GST)	\$4,708.00	\$ 4,708.00
3. LTA/ GIA Search Fee	\$ 5.35	\$ 5.35

Total	\$ 43,072.32	\$ 30,060.91
--------------	---------------------	---------------------

**21 days recommendation for repair

All the relevant documents had been uploaded in Merimen.

Kindly let us have your mandate in Merimen.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Print Received Message

This mail is associated with :

***SJL7226M (0276460160SG)
[SJG2897K]**

TP

TAN KEK SWEE DANIEL

Nov 7 2014 9:55AM

[Quah Han Oon Oliver]

Ricardo Auto Centre Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 02/12/2019 12:07 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$28776.91) - SJL7226M - Claim Handler: Rparthiban, Theerthan

Approved:28776.91.

Hsiao Tong (LKKAUTO)

From: Grace <grace@ricardo.com.sg>
Sent: Tuesday, 3 December 2019 10:51 AM
To: Hsiao Tong (LKKAUTO)
Subject: RE: SJL7226M// LKK REF: CC6/AIG14021237/Kpa3q2-1

Hi Hsiao Tong,

Thank you for your prompt reply.
\$28562.91 is acceptable, please make payment to Ricardo Auto Centre Pte Ltd asap. Thanks.

Kind Regards,

Grace Tan
Ricardo Auto Centre Pte Ltd

160 Sin Ming Drive #02-02/03
Sin Ming AutoCity
Singapore 575722

T: 6475 2112 (Main)
6460 9542 (DID)
F: 6475 4666
W: www.ricardo.com.sg

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Tuesday, December 03, 2019 8:19 AM
To: Grace <grace@ricardo.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: SJL7226M// LKK REF: CC6/AIG14021237/Kpa3q2-1

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

Thank you for your patience.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 25,347.56
2. Loss of Rental (20days x \$150.00)(w/GST)	\$ 3,210.00
3. LTA/GIA Search Fee	\$ 5.35
Total	\$ 28,562.91

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Grace <grace@ricardo.com.sg>
Sent: Wednesday, 25 September 2019 12:19 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: FW: SJL7226M// LKK REF: CC6/AIG14021237/Kpa3q2-1

Hi Hsiao Tong,

We still did not receive the payment? Please reply!

Kind Regards,

Grace Tan
Ricardo Auto Centre Pte Ltd

160 Sin Ming Drive #02-02/03
Sin Ming AutoCity
Singapore 575722

T: 6475 2112 (Main)
6460 9542 (DID)
F: 6475 4666
W: www.ricardo.com.sg

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From: Grace <grace@ricardo.com.sg>
Sent: Tuesday, August 13, 2019 9:35 AM
To: 'chewht@lkkauto.com' <chewht@lkkauto.com>
Subject: RE: SJL7226M// LKK REF: CC6/AIG14021237/Kpa3q2-1

Hi Hsiao Tong,

Attached SJL7226M log card for your reference.

Kind Regards,

Grace Tan
Ricardo Auto Centre Pte Ltd

160 Sin Ming Drive #02-02/03
Sin Ming AutoCity
Singapore 575722

T: 6475 2112 (Main)
6460 9542 (DID)
F: 6475 4666
W: www.ricardo.com.sg

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From: Grace <grace@ricardo.com.sg>
Sent: Thursday, July 04, 2019 4:10 PM
To: 'Hsiao Tong (LKKAUTO)' <chewht@lkkauto.com>
Subject: FW: SJL7226M// LKK REF: CC6/AIG14021237/Kpa3q2-1

Hi Hsiao Tong,

Any outcome of the claim?

Kind Regards,

Grace Tan
Ricardo Auto Centre Pte Ltd

160 Sin Ming Drive #02-02/03
Sin Ming AutoCity
Singapore 575722

T: 6475 2112 (Main)
6460 9542 (DID)
F: 6475 4666
W: www.ricardo.com.sg

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Thursday, June 27, 2019 5:20 PM
To: grace@ricardo.com.sg
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: SJL7226M// LKK REF: CC6/AIG14021237/Kpa3q2-1

Without Prejudice

Hi Grace,

We refer to the above matter.

We are seeking mandate approval from AIG. AIG would like to know when was your client vehicle de-registered or transferred.

Appreciate if you could advise us on this.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Grace <grace@ricardo.com.sg>

Sent: Tuesday, 25 June, 2019 10:47 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: RE: SJL7226M

Hi Mei Kwan,

May I know you submit my final bill to AIG already?

Kind Regards,

Grace Tan

Ricardo Auto Centre Pte Ltd

160 Sin Ming Drive #02-02/03

Sin Ming AutoCity

Singapore 575722

T: 6475 2112 (Main)

6460 9542 (DID)

F: 6475 4666

W: www.ricardo.com.sg

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, June 18, 2019 11:01 AM

To: Grace <grace@ricardo.com.sg>

Subject: RE: SJL7226M

Hi Grace,

Please provide amended tax invoice.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Grace <grace@ricardo.com.sg>

Sent: Tuesday, 18 June, 2019 11:06 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: RE: SJL7226M

Parts \$24905.75 x 25% = \$18,679.31

Net items \$ 300.00

Labour \$ 4710.00

Total (b4 GST) \$23,689.31

Kind Regards,

Grace Tan

Ricardo Auto Centre Pte Ltd

160 Sin Ming Drive #02-02/03

Sin Ming AutoCity

Singapore 575722

T: 6475 2112 (Main)

6460 9542 (DID)

F: 6475 4666

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Friday, June 14, 2019 5:31 PM

To: grace@ricardo.com.sg

Subject: RE: SJL7226M

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Hi Grace,

Cor - \$ 25,288.10

Please note that all finalisation subject insurer's approval.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Thursday, 13 June, 2019 11:28 AM

To: grace@ricardo.com.sg

Subject: SJL7226M

Hi Grace,

As requested.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	12 Nov 2014 16:16 Edit Reg		11 Nov 2014 00:00 Edit Adj Rpt	S\$23,689.31 Edit Estimates	S\$23,689.31 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	Quah Han Oon Oliver, ID: S7036249Z								
Main Claimant:	TAN KEX SWEE DANIEL, ID: S7507271F								
Vehicle Reg. No.:	SJL7226M	Date of Loss:	07/11/2014 09:00 - :59 [70 Months and 28 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 0276460160SG	Policy/Cover Note No.:	2100282167-02000 (Comprehensive)						
Vehicle Reg. No. (Insured):	SJG2897K	Policy No. (Claimant):	M064304/13/800/2000/4000(COMP)						
		Excess:							
Repairer:	Ricardo Auto Centre Pte Ltd (HQ) 160 Sin Ming Drive, #02-02, Sin Ming AutoCity, 575722 Sin Ming - Tel: 64752112								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Rparthiban, Theerthan]								
Claimant's Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 17/06/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AIG_SG (02/12/2019): Alert - Adj Mandate Approved (S\$28776.91) - SJL7226M - Claim Handler: Rparthiban... AIG_SG (13/06/2019): Report Send Back Alerts - SJL7226M (TP) AIG_SG (14/03/2016): Claim Status 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SJL7226M (02764601605G)
[SJG2897K]

TP

TAN KEK SWEE DANIEL

Nov 7 2014 9:55AM

[Quah Han Oon Oliver]

Ricardo Auto Centre Pte Ltd

Upload Documents

Upload Photos

Compose New Letter

Upload Video

Upload Audio

View

View in Browser

Letters/Correspondences

1 per page

No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	(Draft)	Third Party Express Settlement - Payment Breakdown		Edit	
2	19/04/16 13:28	Insurer Offer Letter/DV [Offer superseded on 2019/06/13]		Load HTM	

Photos/Images

3 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	14/11/14 11:25	General View		Load JPG	
2	14/11/14 11:25	General View		Load JPG	
3	14/11/14 11:25	General View		Load JPG	
4	14/11/14 11:25	General View		Load JPG	
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36	14/11/14 11:26	General View		Load JPG	
37	14/11/14 11:26	General View		Load JPG	
38	14/11/14 11:26	Odometer Reading		Load JPG	

Letters/Correspondences				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
39	14/11/14 11:26	Chassis Number		Load JPG	<input checked="" type="checkbox"/>
Documentation				1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	12/11/14 16:17	TP GIA & POLICE REPORT		Load PDF	
2	12/04/16 15:44	EMAIL TO HAFIZAH		Load PDF	
3	12/04/16 17:15	LKK INSPECTION Photos		Load PDF	
4	12/04/16 17:15	LKK RE-INSPECTION Photos - 1		Load PDF	
5	12/04/16 17:15	LKK RE-INSPECTION Photos - 2		Load PDF	
6	13/04/16 16:38	LETTER TO OI		Load PDF	
7	18/06/19 14:38	RENTAL AGREEMENT		Load PDF	
8	18/06/19 14:38	RENTAL INVOICE		Load PDF	
9	18/06/19 14:38	LTA SEARCH		Load PDF	
10	18/06/19 15:04	Seek mandate		Load PDF	
11	18/06/19 16:44	Adjuster Survey Report		Load PDF	
12	30/09/19 11:45	TP Veh Registration Details		Load PDF	
13	10/12/19 15:17	WORKSHOP INVOICE		Load PDF	
14	10/12/19 15:17	AUTHORISATION TO ACT FORM		Load PDF	
15	10/12/19 15:17	Release Voucher		Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
1	12/11/14 16:40	OI GIA REPORT		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<div> Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div></div> </div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**AIG THIRD PARTY EXPRESS SETTLEMENT
FOR ACCIDENTS ON OR AFTER 1ST JUNE 2008
(PAYMENT BREAKDOWN)**

Vehicle No:	SJG2897K (Insd veh)	Model:	TOYOTA ESTIMA 2.4
	SJL7226M (TP veh)		AERAS (A)
Date of Accident:	07/11/2014		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	38,358.97
Final Repair Cost	:	\$	25,347.56
Loss of Use	:	\$	days at \$0.00 per day
Rental (if any)	:	\$	3,210.00 20 days
LTA / GIA Search Fee	:	\$	5.35
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	28,562.91

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability ____100____(%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: ____

BOLA Liability: ____ (%) Assessed Liability (*): ____100____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Ricardo Auto Centre Pte Ltd	:	\$ 28,562.91
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

10 Dec
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg No:199607196R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/AIG14021237/KPA3Q2-1

Date: 10/12/2019

REFERENCE

Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd.	Policy No:	2100282167-02000
Claimant Vehicle No :	SJL7226M	Insured Vehicle No :	SJG2897K
Date of Loss:	07/11/2014	Nature of Claim:	TP
		Claim No:	0276460160SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SJL7226M		
Make & Model:	TOYOTA ESTIMA, 2.4 AERAS (A)	Engine No:	2AZF160692
Reg. Date:	10/12/2008 (Man. Year: 2008)	Chassis No:	ACR507063568
Colour:	Metallic Silver	Odometer:	113683 km
Engine Capacity:	2362 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	235/40 R18	Rear Tyre Size:	235/40 R18
Front Left Side:	Roadstone 8 mm	Rear Left Side:	Roadstone 8 mm
Front Right Side:	Roadstone 8 mm	Rear Right Side:	Roadstone 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	28,879.50	18,979.31	9,900.19	34.28
Miscellaneous Items	0.00	0.00	0.00	
Labour	6,970.00	4,710.00	2,260.00	32.42
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	35,849.50	23,689.31	12,160.19	33.92
+ GST 7.00/7.00% (S\$)	2,509.47	1,658.25	851.22	33.92
Nett Amount (S\$)	38,358.97	25,347.56	13,011.41	33.92
+ Car Rental (20.0 x S\$150.00/day + 7.00% GST) (S\$)		3,210.00		
+ Doc/Search Fee (S\$)		5.35		
Nett Liability (S\$)		28,562.91		

INSPECTION

Date of Assignment:	11/11/2014	
Date Inspected:	11/11/2014 Inspected At:	Ricardo Auto Centre Pte Ltd (HQ) Blk 20, #01-30, Sin Ming Industrial Estate Singapore 575678
Estimated Period of Repair:	21.0 days	

Adjuster: KENNETH KONG

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BACK DOOR	Bent	1,519.00 F	*1,519.00 FL
2	1		*BACK DOOR OUTER GARNISH	Warped	217.70 F	*217.70 FL
3	1		*BACK WINDSCREEN MOULDING	Necessary	132.25 F	*132.25 FL
4	1		*BACK DOOR PLATE -ESTIMA	Necessary	46.60 F	*46.60 FL
5	1		*BACK DOOR PLATE -AERES	Necessary	54.30 F	*54.30 FL
6	1		*BACK DOOR PLATE -TOYOTA	Necessary	65.00 F	*65.00 FL
7	1		*BACK DOOR LOCK	Dented	391.60 F	*391.60 FL
8	1		*BACK DOOR TRIM BOARD	Buckled	781.40 F	*781.40 FL
9	1		*BACK DOOR WEATHERSTRIP	Dented / Cut	352.80 F	*352.80 FL
10	1		*BACK DOOR HANDLE PULL	Missing	19.10 F	*19.10 FL
11	1		*REAR FLOOR PAN	Bent	988.25 F	*988.25 FL
12	1		*BOX LUGGAGE COMPARTMENT TRIM	Dented	385.10 F	*385.10 FL
13	1		*LID LUGGAGE ROOM BOX	Deformed	781.85 F	*781.85 FL
14	1		*REAR END PANEL	Bent	981.25 F	*981.25 FL
15	1		*REAR END PANEL SCUFF PLATE	Buckled	377.40 F	*377.40 FL
16	1		*REAR FLOOR GARNISH CENTRE	Buckled	289.90 F	*289.90 FL
17	2		*REAR SIDE TRIM BOARD RH & LH	Deformed	1,347.20 F	*1,347.20 FL
18	1		*REAR BUMPER	Bent	482.00 F	*482.00 FL
19	2		*REAR BUMPER SIDE SUPPORT RH & LH	Cracked	109.40 F	*109.40 FL
20	2		*REAR BUMPER SIDE SUPPORT RH & LH NO.2	Cracked	109.40 F	*109.40 FL
21	1		*REAR BUMPER PLATE (TOW COVER)	Missing	46.10 F	*46.10 FL
22	1		*REAR BUMPER SPONGE	Missing	131.75 F	*131.75 FL
23	1		*REAR BUMPER SPONGE LH	Cracked	131.75 F	*131.75 FL
24	1		*REAR BUMPER SENSOR	Dented	220.00 FS	*220.00 FS
25	1		*REAR FENDER RH	Buckled	981.25 F	*981.25 FL
26	1		*RH REAR QUARTER GLASS WITH MLDG	Mldg Necessary	906.10 F	*906.10 FL
27	1		*FRAME ,BACK DOOR OPENING SIDE RH	Serviceable	265.25 F	*- FL
28	1		*REAR AIR-CON COOLING UNIT	Cracked	2,169.70 F	*2,169.70 FL
29	2		*REAR LAMP COMBINATION RH & LH	Serviceable	742.80 F	*- FL
30	1		*GARNISH BACK DOOR OUTSIDE CENTRE	Serviceable	210.50 F	*- FL
31	1		*REAR LAMP RH & LH	O/s Cut	738.80 F	*369.40 FL
32	1		*SET REAR REFLECTOR RH & LH	Serviceable	280.00 F	*- FL
33	1		*FRONT BUMPER	Buckled	1,712.25 F	*1,712.25 FL
34	6		*FRONT BUMPER SIDE SUPPORT RH & LH	Serviceable	174.20 F	*- FL
35	1		*FRONT BUMPER SPONGE	Serviceable	69.20 F	*- FL
36	1		*FRONT BUMPER REINFORCEMENT UPPER	Distorted	140.80 F	*140.80 FL
37	1		*FRONT BUMPER REINFORCEMENT	Repair	408.90 F	*- FL
38	1		*FRONT BUMPER LOWER GRILLE	Serviceable	146.60 F	*- FL
39	1		*FRONT GRILLE	Cracked	374.40 F	*374.40 FL
40	1		*GRILLE EMBLEM	Necessary	69.20 F	*69.20 FL
41	2		*HEADLAMP LH & RH	Mtg Cracked	3,828.00 F	*3,828.00 FL
42	8		*FRONT RADIATOR COVER CLIPS	Not Necessary	24.00 F	*- FL
43	1		*RADIATOR ASSY	Bent	2,050.50 F	*2,050.50 FL
44	1		*RADIATOR TOP COVER	Serviceable	241.50 F	*- FL
45	2		*RADIATOR SIDE SEAL LH & RH	Not Necessary	130.00 F	*- FL
46	1		*SHROUD FAN NO.2	Serviceable	76.40 F	*- FL
47	1		*AIR-CON CONDENSER	Bent / Punctured	1,474.50 F	*1,474.50 FL
48	8		*LTS COOLANT	Necessary	72.00 FS	*20.00 FS
49	1		*CLIPS -FRONT BUMPER & REAR BUMPER (12 Pcs)	Necessary	42.75 F	*42.75 FL
50	1			Dented	60.00 FS	*60.00 FS

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
			*SET FRONT & REAR NUMBER PLATE WITH HOLDER			
51	2		*RH TAILLAMP CLIPS	Necessary	12.00 F	*12.00 FL
52	1		*MEMBER REAR FLOOR	Repair	104.40 F	*- FL
53	1		*REINFORCEMENT RER FLOOR PAN	Repair	285.00 F	*- FL
54	1		*REINFORCEMENT SUB -ASSY ,REAR SEAT HINGE	Bent	186.10 F	*186.10 FL
55	1		*MEMBER SUB-ASSY ,REAR FLOOR CROSS NO.4	Necessary	270.70 F	*270.70 FL
56	1		*PANEL ,REAR FLOOR SIDE RH	Repair	46.80 F	*- FL
57	1		*PANEL ,REAR FLOOR SIDE LH	Repair	46.80 F	*- FL
58	1		*MEMBER SUB-ASSY ,REAR FLOOR SIDE FRONT RH	Bent	577.00 F	*577.00 FL

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	28,879.50	25,205.75
- List Item Discount on L Items 0.00/25.00% (\$\$)	0.00	6,226.44
Total Parts (\$\$)	28,879.50	18,979.31

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TOWING CHARGE	New	120.00	120.00
2	TO FOCUS HEADLAMP	New	30.00	30.00
3	TO REMOVE & REPLACE AIR-CON CONDENSER SERVICE & TOP UP AIR-CON GAS .INCLUDING REMOVE & REPLACE REAR AIR-CON COOLING SYSTEM	New	300.00	100.00
4	TO REMOVE REARCUSHION & CAR SEATS ENABLE TO REPLACE REAR END PANEL & FLOOR PAN	New	250.00	150.00
5	TO REMOVE BACK DOOR GLASS & RH REAR QUARTER GLASS & FIX SAME	New	200.00	180.00
6	TO SUPPLY WINDSCREEN & QUARTER GLASS SEALANT	New	80.00	80.00
7	TO CUT ,WELD & STRAIGHTEN FRONT & REAR PORTION CAUSED BY ACCIDENT .REMOVE & REPLACE DAMAGE PARTS .REPAIR FRONT SUPPORT PANEL	New	2,700.00	2,200.00
8	TO TUFF COAT REPAIRED AREA	New	180.00	120.00
9	TO SUPPLY & REPLACE REAR CAMERA	New	380.00	0.00
10	TO SPRAY PAINT ON FRONT & REAR REPAIRED AREA	New	2,000.00	1,600.00
11	TO CHECK & REFIT WIRING SYSTEM	New	120.00	30.00
12	LABOUR CHARGE TO REMOVE & REPLACE ABOVE REAR FLOOR PAN ATTACHED PARTS	New	360.00	0.00
13	TO RECTIFY LED LIGHT AT FRONT PORTION FAULTY,SUPPLY NEW WIRE & RE-CONNECT WIRING FOR FRONT HEADLAMP,FRONT BUMPER LOWER LAMP ,TAILLAMPS & REAR REFLECTOR	New	250.00	100.00
Gross Labour Cost (\$\$)			6,970.00	4,710.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >