

Vic

From: Vic
Sent: Wednesday, 26 June, 2013 9:56 AM
To: Tan, Rachel-MS
Cc: JoycelineCH.Quek@aig.com; Sharizah.Rumli@aig.com; Manis; Team A; Vic
Subject: RE: SID 7815037 Claim No 800659121

Dear Ms Rachel,

We take note of the below email.

We are still in the midst of negotiation and will revert back to insured once the amount is finalized.

Thank you.

Kind Regards,
Vic Alpeh Sanghilan
LKK Auto Consultants Pte Ltd
51 Ubi Avenue 1 #01-25
Paya Ubi Industrial Park
Singapore 408933
DID : 65- 6841 2157
Fax : 65- 6741 4108
Email : vicalpeh@lkkauto.com

From: Tan, Rachel-MS [<mailto:cl.svc.amb1@aig.com>]
Sent: Wednesday, 26 June, 2013 9:49 AM
To: Vic
Cc: JoycelineCH.Quek@aig.com; Sharizah.Rumli@aig.com
Subject: SID 7815037 Claim No 800659121

Referral & Escalation Form

Staff: Tan, Rachel-MS
Vehicle number : SKF6211G
Third Party Vehicle number:
Type of Claim:
Type of Account:
Policy number : 2100308315
Policy Holder Name : Chan Chian Poh
Caller Name : Chan Chian Poh
Claims Amount :
Contact Number : 98002048
Email : jackson@gskadvance.com.sg
Service Description: Claims - Claims Status

Fax:

Hi Vic
insd request to be informed before payout.

Regards Rachel

Notes from call centre

**** Entered By: sspzoh (Mangagao, Zohyra) @ 25/06/2013 05:28 PM ****

Hi Claims,

FYI

Insd spouse demands to be infrmd
frst befoew we do any pay out
for claims ref 800659121.

Thanks

Powered by Onyx Software. Please do not remove the following text as it helps us to serve you better.
[[-1066760.1581319--]]

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.