

Vic

From: Vic
Sent: Tuesday, 12 August, 2014 4:19 PM
To: Albert-XZ.Hong@aig.com
Cc: Thin Thin; Admin-A (LKK Auto); Vic; Yeo, Lincoln-ZG
Subject: RE: 22/05/2013_Your Ref: 800659121_Insured: SKF6211G

Dear Sir,

We refer to the below email.

Kindly advise further instructions.

Thank you.

Kind Regards,
Vic Alpeh
LKK Auto Consultants Pte Ltd
51 Ubi Avenue 1 #01-25
Paya Ubi Industrial Park
Singapore 408933
DID : 65- 6841 2096
Fax : 65- 6741 4108
Email: vicalpeh@lkkauto.com

Save the Earth. Print only when necessary.

From: Vic
Sent: Tuesday, 17 June, 2014 10:48 AM
To: Gnoh, Pau-Loong
Cc: Thin Thin; Admin-A (LKK Auto); Vic
Subject: RE: 22/05/2013_Your Ref: 800659121_Insured: SKF6211G

Dear Sir,

We had checked with the insured workshop M/s Sing Hwee Motor where we were informed that they did not filed a TP claim. However, they do repaired insured vehicle.

Kindly advise further instructions.

Thank you.

Kind Regards,
Vic Alpeh Sanghilan
LKK Auto Consultants Pte Ltd
51 Ubi Avenue 1 #01-25
Paya Ubi Industrial Park
Singapore 408933
DID : 65- 6841 2157
Fax : 65- 6741 4108
Email: vicalpeh@lkkauto.com

From: Gnoh, Pau-Loong [<mailto:Pau-Loong.Gnoh@aig.com>]
Sent: Wednesday, 27 November, 2013 1:18 PM
To: Vic
Cc: Manis; Team A; Leonard Khaw
Subject: RE: 22/05/2013_Your Ref: 800659121_Insured: SKF6211G

Dear Vic,

Thank you for your email update on the PD matter. Please assist to check with OI on the status of their PD claim prior to deciding next course of action, thanks.

Kind regards

Gnoh Pau Loong

AIG

Claims Service Executive

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1753 | Fax +(65) 6835 7416

pau-loong.gnoh@aig.com | www.aig.com.sg

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From: Vic [<mailto:vicalpeh@lkkauto.com>]
Sent: Wednesday, November 27, 2013 12:48 PM
To: Gnoh, Pau-Loong
Cc: Manis; Team A; Vic
Subject: RE: 22/05/2013_Your Ref: 800659121_Insured: SKF6211G

Dear Sir,

Further to the below email, kindly advise further instructions as TP is chasing for settlement.

Thank you.

Kind Regards,
Vic Alpeh Sanghilan
LKK Auto Consultants Pte Ltd
51 Ubi Avenue 1 #01-25
Paya Ubi Industrial Park
Singapore 408933
DID : 65- 6841 2157
Fax : 65- 6741 4108
Email : vicalpeh@lkkauto.com

From: Leonard Khaw [<mailto:leonard.khaw@mclarens.sg>]
Sent: Wednesday, 3 July, 2013 6:42 PM
To: 'Gnoh, Pau-Loong'; Vic
Cc: Manis; Team A; Tan.Boon-Heng@mclarens.com
Subject: RE: 22/05/2013_Your Ref: 800659121_Insured: SKF6211G

Hi Pau Loong,

I have just spoken to the authorised driver, Ms Goh Sok Kheng. She maintains that she was not at fault for causing the accident and does not want AIG to settle the claim.

I advised her that she has to be prepared in case of incurring solicitor's fees to defend the case herself and she is fully aware and prepared to do so.

Kind Regards,

Leonard Khaw | McLarens
leonard.khaw@mclarens.sg

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From: Gnoh, Pau-Loong [<mailto:Pau-Loong.Gnoh@aig.com>]
Sent: Tuesday, 2 July, 2013 3:29 PM
To: Vic
Cc: Manis; Team A; Leonard Khaw
Subject: RE: 22/05/2013_Your Ref: 800659121_Insured: SKF6211G

Dear Vic,

Thanks for your email below and as just spoken, please do not settle and KIV the PD matter since OI is also making a third party claim against taxi.

By copy to Leonard,

Do take note of this case, thanks.

Claims history for your reference below.

Accident Reports												
No.	Ref. No.	Accident Date	Vehicle Reg. No.	Insured Name	Driver's Name	Driver's IC	Vehicle Make	3rd Party Involved?	Anybody Injured?	TP Vehicle List	Acct Rpt Purchased By	OD TP BI
1	MTCS13060618	22/05/2013 14:20	SHB7504L	TRANS-CAB SERVICES PTE LTD	LIM TOW MENG	S1534061D	CHEVROLET	Y	Y	SKF6211G	AIG Asia Pacific Insurance Pte. Ltd.	
		Accident Date 22/05/2013 14:40		TP Vehicle Reg. No. SKF6211G			TP Vehicle Make MERCEDES-BENZ				TP Acct Rpt Purchased B	
2	MTCS13012092	26/01/2013 23:50	SHB7504L	TRANS-CAB SERVICES PTE LTD	LIM TOW MENG	S1534061D	CHEVROLET	Y		SJZ6137U		
		Accident Date 26/01/2013 23:50		TP Vehicle Reg. No. SJZ6137U			TP Vehicle Make MERCEDES-BENZ				TP Acct Rpt Purchased B	
3	MTCS12131517-01	03/11/2012 03:20	SHB7504L	TRANS-CAB SERVICES PTE LTD	LIM TOW MENG	S1534061D	CHEVROLET	Y		YM8077L		
		Accident Date 03/11/2012 02:10		TP Vehicle Reg. No. YM8077L			TP Vehicle Make MITSUBISHI				TP Acct Rpt Purchased B	
4	MTCS12103101	29/08/2012 14:00	SHB7504L	TRANS-CAB SERVICES PTE LTD	LIM TOW MENG	S1534061D	CHEVROLET	Y		SFA6213L		
		Accident Date 29/08/2012 18:00		TP Vehicle Reg. No. SFA6213L			TP Vehicle Make HONDA				TP Acct Rpt Purchased B	
5	MTCS11161046	30/12/2011 11:00	SHD471H	TRANS-CAB SERVICES PTE LTD	LIM TOW MENG	S1534061D	TOYOTA	Y	Y	SGC3279U		
		Accident Date 30/12/2011 11:15		TP Vehicle Reg. No. SGC3279U			TP Vehicle Make NISSAN				TP Acct Rpt Purchased B	
6	TLM0903618	07/08/2009 19:30	SHD150J	TRANS-CAB SERVICES PTE LTD	LIM TOW MENG	S1534061D	TOYOTA	Y	Y	SJF9283R		
		Accident Date 07/08/2009 19:30		TP Vehicle Reg. No. SJF9283R			TP Vehicle Make MERCEDES-BENZ				TP Acct Rpt Purchased B	
7	TLM0902120	01/02/2009 03:15	SHB7709M	TRANS-CAB SERVICES PTE LTD	LIM TOW MENG	S1534061D	TOYOTA	Y	Y	SHC8495S		
		Accident Date 01/02/2009 03:15		TP Vehicle Reg. No. SHC8495S			TP Vehicle Make HYUNDAI				TP Acct Rpt Purchased B	
8	TLM0902052	21/01/2009 17:25	SHB7709M	TRANS-CAB SERVICES PTE LTD	LIM TOW MENG	S1534061D	TOYOTA	Y		SHC6516D		
		Accident Date 21/01/2009 12:30		TP Vehicle Reg. No. SHC6516D			TP Vehicle Make SKODA				TP Acct Rpt Purchased B	
		21/01/2009 17:10		SHC6516D			SKODA					
9	TLM0800903	23/07/2008 14:00	SHB7709M	TRANS-CAB SERVICES PTE LTD	LIM TOW MENG	S1534061D	TOYOTA	Y	Y	SFA1632T		
		Accident Date 23/07/2008 14:00		TP Vehicle Reg. No. SFA1632T			TP Vehicle Make HYUNDAI				TP Acct Rpt Purchased B	
10	ST30703924	22/09/2007 18:15	SHB7709M	TRANS-CAB SERVICES PTE LTD	LIM TOW MENG	S1534061D	TOYOTA	Y		SGH6371P		
		Accident Date 22/09/2007 18:10		TP Vehicle Reg. No. SGH6371P			TP Vehicle Make LEXUS				TP Acct Rpt Purchased B	
11	DG10702082	08/06/2007 21:45	SHA9312R	CITYCAB PTE LTD	LIM TOW MENG	S1534061D	TOYOTA	Y		SFQ3405K		
		Accident Date 08/06/2007 21:45		TP Vehicle Reg. No. SFQ3405K			TP Vehicle Make HYUNDAI				TP Acct Rpt Purchased B	
12	SA10700503	23/05/2007 19:55	SHA8997X	CITYCAB PTE LTD	LIM TOW	S1534061D	TOYOTA	Y				

Thank you and kind regards

Gnoh Pau Loong
AIG
Claims Service Executive
Claims | AIG Asia Pacific Insurance Pte. Ltd.

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From: Vic [<mailto:vicalpeh@lkkauto.com>]
Sent: Tuesday, July 02, 2013 11:22 AM
To: Gnoh, Pau-Loong
Cc: Manis; Team A; Vic
Subject: DOA: 22/05/2013_Your Ref: 800659121_Insured: SKF6211G

Your Ref: 800659121
Our Ref: CC3/AIG13009648/Kk1t2

Dear Sir,

ACCIDENT INVOLVING VEHICLES SKF 6211G AND SHB 7504L ON 22/05/2013

We refer to the above matter.

This is a conflicting version where both OI and TP driver reported that the other vehicle cut to their lane resulting in the accident. Please see attached both OI and TP GIA reports.

There was also no proof provided by both parties to prove the other vehicle cut lane.

We had spoken to the insured previously where she was informed about the TP claim and in the event that if there is no concrete evidence to show TP is at fault, we may have to settle the TP claim at best and we are looking into a 50/50 case and her NCD will be affected. At that point of time, the insured understands and agreed to let us settle and she requested to know the final amount of TP claim before closing case.

Once the amount is finalized at a 50% basis, we had informed the insured about it and at this time, the insured is now disputing on the TP claim and the liability. The insured said that one investigator from McLaren's had interviewed her and she said that she already give all evidence she have to the investigator. The insured insisted that she is not at fault. She highlighted to us that she sent a sms to the TP driver asking him to go down to her workshop for the repair of her vehicle and TP driver replied OK but did not showed up. For the insured, she insisted that this reply was the evidence showing TP driver admits at fault. She gave this sms correspondence to the investigator.

We then informed insured that the message response is still not a strong proof that TP driver admits at fault. However, the insured insisted on NOT to settle the TP claim and she is willing to fight the case all the way.

Please advice as TP claimant is chasing for settlement.

Thank you.

Kind Regards,
Vic Alpeh Sanghila

LKK Auto Consultants Pte Ltd

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