

INS. CASE OWNER: YVONNE

CC3 / AXA 12023990 / Khazq2-1

LKK: IDAC:

Surveyor: KENNETH DOI: 12/12/12 Date / Time: 12/12/12

Pre-assign / CCU / FTE

12/6/13



Insured Vehicle No. : SGT 12AD Claim No. : C0258673
Name of Insured : Policy No. :
Insured Tel No. : HP: Make / Model :
Excess Sec II :SS D.O.A : 11/12/12 Place of Accident :
Is driver the owner? (YES / NO) Nature of Accident :

If NO, Driver Name / Age : OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO
Driver Tel No. : (V/L: YES / NO) Insured Liability : % Final ? Yes / No

SHD 53245



INSRS: WSP: TRANSCAB
Tel:
Liability:
RMKS:



INSRS: WSP:
Tel:
Liability:
RMKS:



INSRS: WSP:
Tel:
Liability:
RMKS:



INSRS: WSP:
Tel:
Liability:
RMKS:

Table with columns: Date/ Time, STAGE, DATE / PIC. Rows include dates like 22/11/19, 04/12/19, 06/12/19 and stages like Non-Reporting ltr (1st), Call OI, Documentation Check List.

PRELIMINARY ADVICE Date/Time: Sent By:

FINALIZATION Date/Time: Confirm with: Confirm by:

Repair Cost: L6 SS 3,250.00 (4 days) Reduction: 50 %
FINAL SETTLEMENT Date/Time: 06/12/19 Confirm with: WLD YIN
Final Liability: % 20 (Agreed / Assessed) BOLA S/N No.: NIL
Repair Cost: 3,477.50 SS 695.50
Loss of Rental (LOR): 157.88 SS 115.56 (6 days) x 96.30
Loss of Use (LOU): - SS - (5 x days)
Loss of Income (LOI): 300 SS 60.00 (\$50 x 6 days)
LOR only [] LOU only [] LOR + LOU [] LOR + LOI [x] [Tick only one]
GIA/LTA Search 600 SS 6.00
Medical: - SS -
Disbursement: - SS - (e.g. Tow/ Independent)
Legal Cost: - SS -
Total: 4,361.30 SS 877.06 Global Sum SS: 870.00

FINAL PAYMENT Date/Time: Confirm with: Email [] Call []
Payee 1: SS 870.00 Name 1: TRANSCAB AUTO SERVICES PTE LTD
Payee 2: (Strike if N.A.) SS - Name 2: -
Payee 3: (Strike if N.A.) SS - Name 3: -

COPY SENT

1) Claim status: Normal/Reject/Private Settle
2) Report Format:
3) Survey fee: \$250 + \$100.00 (12AD)

REF: PBL/ET

REF AXA/

ASSIGNMENT

Kenneth

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop m/s Trans Cob

of _____

Insured: _____

Policy No. _____

Claims No. _____

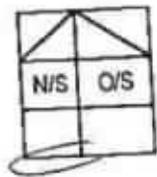
Sum Insured: _____ Excess _____

(Client's Record) _____

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: _____

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 09 days Res.: Yes or No

Lum Sum: 70 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No S17D 5324 Regn. 69, 10

Type: M.Car / M.Cycle / Bus / Van / Lorry / (Taxi) Prime Mover /

Truck / Trailer or A

Make: Toy wish C.C. 1957

Colour: Red A/C. Insured / Std / NI / NA

Sp. Reading 341341 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: JTD G J 20W 405 00 7106

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: NI / S/Rim / STD A/Rim or

Tyre Size: F: Falken 195/65R15

R: Wexlark

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or _____

Front: _____ Rear: _____

R/Bal: 5 mm R/Bal. 3 mm

L/Bal: 5 mm L/Bal. 3 mm

D.O.A. 11/12/12 D.O.I. 12/12/12

Survey held at _____

Des. of Damages: Rear / Frt / Rear / O/S / N/S / UIC / Rooftop or

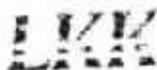
The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
31/10/13	61 Sing. # 32501
13/11/14 04:15	To check with owner on the outcome of her claim against TP. Reporting an outcome - If it is not possible any longer, claim settle at 50/50. It has been successful, to offer her a nature of her settlement.
7-5-15 @ 4:35	called 01-number NOT IN USE.
18-5-15 @ 11:53	CALLED NO. 9142-6225 PROVIDED BY AXA TODAY. XHUB NO. NOT IN SERVICE.
26-5-15 @ 4:15	01 NO. 9661-5931, NOT IN USE.
RED (\$ 3,235.62 / 507.)	

Date/Time, File Pass to?	Date/Time, File Return to?
1) _____	2) _____
3) _____	4) _____
5) _____	6) _____
Pres. Report	
Final Report	

TOTAL LOSS	_____	_____
KIV FOR LOD	_____	_____

Survey Fee:	Date:
Basic & Add	_____
___ S + PS. ___ \$	_____
Photo:	_____
Others:	_____
_____	_____



Auto
Consultants
Pte Ltd

Company Registration No: 199607198R

511 BEAVER L #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564415

Your ref: To be advised
Our ref: CC3/AXA12023900/Kv1d

Date: 15/01/2013

The Motor Claims Department
M/s AXA Insurance Singapore Pte Ltd

Dear Sir/Madam

PRELIMINARY ADVICE OF VEHICLE NO. SHD 5324S

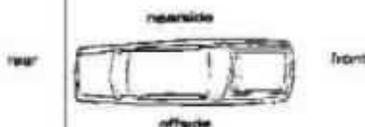
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 12/12/2012 at the premises of M/s TRANS-CAB and have the following to report:-

Workshop Estimate Amount	: S\$	6,485.62
Revised Estimate Amount	: S\$	4,034.85
"Check" Items Amount	: S\$	
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the **REAR N/S PORTION.**



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 4 days

Yours faithfully,

KENNETH
Licensed Appraiser

TRANS-CAB AUTO SERVICES PTE LTD
 NO.58 DEFU LANE 1 SINGAPORE 539498
 TEL NO.6287 6666 FAX NO.6281 1400
 CO/GST REG NO.201019626G
 SHD5324S - AXA

1326

ROEL

Not Authored
11 Sep @ 3250h

Vehicle No.:
 Chassis No.:
 Vehicle Make:
 Vehicle Model:
 Date of Accident :
 Third Party Insurer :

SHD 5324S - ROEL
 JTDGJ20W405002106*
 TOYOTA
 WISH 2.0 BI-FUEL
 11.12.2012
AXA

	PART
1	1 Rear Bumper
2	1 Rear Bumper Stay LH
3	1 Rear Bumper Bracket LH
4	1 Rear Bumper Side Retainer LH
5	1 Rear End Panel Outer
6	1 Tailgate Lid
7	1 Tailgate Lid Centre Logo Badge
8	1 Tailgate lid Weatherstrip

LIST

\$	<i>Pr</i> 585.36 ✓
\$	<i>in</i> 82.08 X
\$	<i>Pr</i> 108.00 ✓
\$	<i>Pr</i> 68.76 ✓
\$	<i>Pr</i> 623.76 ✓
\$	<i>Pr</i> 1,480.44 ✓
\$	<i>Pr</i> 66.82 ✓
\$	<i>in</i> 344.28 X

TOTAL	\$	3,359.50
25%	\$	870.21
	\$	2,610.62

Special Nett

1 set	Rear Bumper Fastener Clip
1	Rear Bumper Parking Sensor
1	CNG Sticker
1	Rear Windscreen Sealant
1	Rear Windscreen Inner Sponge Seal
1	Rear Bumper Advertisement Sticker

\$	<i>Pr</i> 30.00 ✓
\$	<i>in</i> 300.00 X
\$	<i>Pr</i> 15.00 ✓
\$	<i>Pr</i> 80.00 ✓
\$	<i>Pr</i> 60.00 ✓
\$	<i>Pr</i> 100.00 ✓

TOTAL	\$	585.00
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TOTAL PARTS \$ 3,185.62

TRANS-CAB AUTO SERVICES PTE LTD
 NO.58 DEFU LANE 1 SINGAPORE 539498
 TEL NO.6287 6666 FAX NO.6281 1400
 CO/GST REG NO.201019626G
 SHD5324S - AXA

LKK Auto Consultants hereby notify
 the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

ROEL

Panel Beating, Knocking And
 Straightening The Necessary Portion,
 Remove And Renewal Of Parts, Adjust
 And Realign The Same

Acknowledged by Repairer

Signature:

Date:

\$ 1,250.00

60cl

To Rust-Proofing Of The Affected Areas.	\$	150.00	<i>60cl</i>
To Check Electrical Lighting Concerned.	\$	100.00	<i>2cl</i>
To Remove And Refit Interior Fittings, Trimings, Garnish, Fittings And Other, To Enable Repair.	\$	250.00	<i>60cl</i>
Putty And Spray Painting Of The Affected Portion.	\$	900.00	<i>60cl</i>
To Transfer Of Tailgate Fittings, Attachments And Perform Water Seepage Test.	\$	150.00	<i>60cl</i>
To Remove And Refit Rear W/Screen Glass To Facilitate Bodywork Repair.	\$	150.00	<i>12cl</i>
To Reinstall Rear Bumper Parking Sensor.	\$	150.00	<i>5cl</i>
To Reseal Sealant On Gap	\$	100.00	<i>5cl</i>
Towing Fee	\$	~ ~ 100.00	<i>X</i>

TOTAL \$ 3,300.00

Over All Total \$ 6,485.62

Total Repair Days *05 Days*
4 days

Vic (LKKAuto)

From: ANG Yvonne <yvonne.ang@axa.com.sg>
Sent: Wednesday, 4 December, 2019 3:55 PM
To: Mei Kwan (LKKAuto)
Cc: Vic (LKKAuto); Hsiao Tong (LKKAuto)
Subject: RE: P1081354 / SGJ 1241D / DOA: 11.12.2012 / TP TRANSCAB SHD 53245 (Oref: C0258673) *** LKK REF: CC3/AXA12023990/Kha3q2-1

Hi Mei Kwan

As spoken, please proceed and proposed settlement at 20% liability. Thanks

Regards

Yvonne Ang | Assistant Manager, Motor Claims Department
AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg
Email: yvonne.ang@axa.com.sg
Customer Care No. 1800 8804888



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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, December 2, 2019 5:55 PM
To: ANG Yvonne <yvonne.ang@axa.com.sg>
Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: [EXTERNAL] RE: P1081354 / SGJ 1241D / DOA: 11.12.2012 / TP TRANSCAB SHD 53245 (Oref: C0258673) *** LKK REF: CC3/AXA12023990/Kha3q2-1

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Yvonne,

We received LOD from T/cab in Dec 2017.

Subsequently, we seek instruction the following month to the different handlers.

Please refer to the below email.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Our Ref : AAD1212-108

Your Ref : SGJ1241D

Date : 23.October 2017

AXA INSURANCE S PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING SHD5324S AND SGJ1241D ON 11-12-12 07:00 PM ALONG Buangkok Green

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	3,477.50
2.	Loss of Rental for <u>6</u> days @ \$ <u>96.30</u> per day	\$	577.80
3.	Loss of Income for <u>6</u> days @ \$ <u>50</u> per day	\$	300.00
4.	LTA Search Fee	\$	6.00
5.	Survey Fee	\$	0.00
	Total	\$	4,361.30

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)

Trans-Cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666

Fax: 6287 7764

Co. Reg. No.: 201019626G

GST Reg. No.: 201019626G

Tax Invoice / Debit Note

TO: AXA INSURANCE (S) PTE LTD ATTENTION:	INVOICE NO. : INV1212-354 DATE : 31. December 2012 REFERENCE NO : AAD1212-108 TERMS : DUE DATE : 31. December 2012 PAGE : 1
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NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	Repair Cost (Lump sum)SHD5324S DOA:11.12.12	1	3,477.50	3,477.50

Total SGD Excl. GST : 3,250.00
7% GST 227.50
Total SGD Incl. GST : 3,477.50

**** THREE THOUSAND FOUR HUNDRED SEVENTY SEVEN AND FIFTY SGD ONLY ****

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
- 2) Please quote our Invoice Number during payment.
- 3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
- 4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.

THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE

Xue Ching

From: Winnie Ho Ping Ping [winnie.ho@axa.com.sg]
Sent: Thursday, 17 January, 2013 1:14 PM
To: Team B
Cc: Vale Oh; Chang Ping Lin (PSC); Ong Eng Hong (PSC); Tan Chia Ling (PSC)
Subject: DIRECT SETTLEMENT / TRANS-CAB AUTO / P1081354 / OD- SGJ1241D / TP-SHD5324S / DOA: 11/12/2012 / EST: 6485.62 / NO XS / VO
Attachments: SHD 5324S-TP GIA REPORT.pdf; ESTIMATE.pdf; Preliminary Advice - SHD 5324S.pdf; SGJ1241D(01) - 111212.pdf
Follow Up Flag: Follow up
Flag Status: Flagged
Categories: DS

RISK 1 - P1081354
CLAIM RECEIVE : 15.01.2013
SGJ1241D (INSD) HIT SHD5324S REAR
(TRANS-CAB-\$6485.62 EST)
IMP HOV
VTP
LKK : 17.01.2013
NCD : Y
CH : VO

Thanks & Regards

Winnie Ho
Claims Assistant - Motor Claims
AXA Insurance Singapore Pte Ltd
8 Shenton Way, #27-01 AXA Tower, Singapore 068811
winnie.ho@axa.com.sg
DID: (65) 6880 4833 Fax: (65) 6880 4838
Website: www.axa.com.sg



redefining / insurance

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Please consider the environment before printing this email

From: Xue Ching [mailto:admin-b@lkkauto.com]
Sent: Tuesday, January 15, 2013 2:54 PM
To: Winnie Ho Ping Ping; Kitty Teo Poh Guek; Tan Tiong Beng
Cc: 'Jesslyn Soh'
Subject: Direct Settlement - Acc Invl SGJ 1241D (OI) & SHD 5324S (TP) on 11/12/2012 (LKK Ref: CC3/AXA12023900/Kv1d)

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHD 5324S at M/s TRANS-CAB AUTO (DEFU).

Enclosed herewith a copy of TP's GIA report ,estimated cost of repair and preliminary advice for your perusal.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge for this case is Jesslyn and she can be contacted at DID: 6841 6051.

Thank you.

Best Regards,
Xue Ching
LKK Auto Consultants Pte Ltd
DID: 6841 1972
Fax: 6741 4108



Auto
Consultants
Pte Ltd

51 UBI AVE. L #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563501 FAX: (065) 62564315

Our Ref: CC3/AXA12023990/Kv1b3
Policy Number: P1081354

06 SEPTEMBER 2013

K.VICKNESWEREN S/O KANDAN
BLOCK 981A BUANGKOK CRESCENT
#02-45
SINGAPORE 531981

Dear Sir/Madam,

ACCIDENT INVOLVING SGJ 1241D AND SHD 5324S ON 11/12/2012

We refer to the above accident where we are acting for AXA Insurance Singapore Pte Ltd (AXA) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

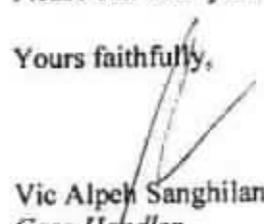
Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by **16/09/2013**, after we shall proceed with negotiation with Third Party claimant on the **without prejudice** basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Accordingly your No Claim Discount (NCD - if applicable) may not be preserved. However, if you are making a claim against third party and successful with 80% in your favor, our principal will re-instate your NCD.

Please call us if you have further queries.

Yours faithfully,


Vic Alpeh Sanghilan
Case Handler
DID: 6841 2157
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. AXA Insurance Singapore Pte Ltd (AXA)
(Motor Claims Dept)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AXA12023990/Kjb3

26 May 2015

K.VICKNESWEREN S/O KANDAN
BLK 981A BUANGKOK CRESCENT
#02-45
Singapore 531981

Dear Sir/Madam,

**ACCIDENT INVOLVING SGJ 1241D AND SHD 5324S ON 11/12/2012 ALONG
BUANGKOK GREEN**

We refer to the above where we are acting for AXA Insurance Singapore Pte Ltd. to resolve the claim against you and or your authorize driver under the Auto Insurance Policy.

We attach a copy of your statement for your easy reference and perusal.

We tried calling your phone numbers (92958325) (9661 5931) (9142 6225) several times but to no avail.

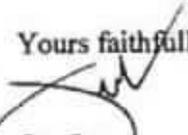
We would like to know the following:

- 1) Witness or evidence to prove/support the version of your report;
- 2) Have you filed a third-party claim against the taxi?
- 3) Update on the status of your counter claim (if any);
- 4) Details and contact person/workshop/law firm assisting your claim (if any); and
- 5) Supporting documents of your successful claim (if available).

Should you have further clarifications or any questions, please call us.

Thank you.

Yours faithfully,


Joy Irene
Case Handler

LKK Auto Consultants Pte Ltd
Phone: 6841-6051 fax: 6741-4108
email: joyirene@lkkauto.com

Joy Irene (LKK Auto)

From: Joy Irene (LKK Auto)
Sent: Thursday, 7 May, 2015 4:51 PM
To: 'neshletha@gmail.com'; 'vicknesweren.k@gmail.com'
Cc: Vic
Subject: Your ref: SGJ 1241D : ACCIDENT ON 11/12/2012 ALONG BUANGKOK GREEN
Attachments: STATEMENT.pdf

Your ref : SGJ 1241D
TP : SHD 5324S (TRANS-CAB TAXI)
DOA : 11/12/2012

11/12/12 - missed AXA
for AXA contract #

Dear Madam,

We refer to the above subject-reference where we are acting for AXA Insurance Singapore Pte Ltd. to resolve the claim against you and or your authorize driver under the Auto Insurance Policy.

We attach a copy of your statement for your easy reference and perusal.

We tried calling your phone (92958325) several times but to no avail.

We would like to know the following:

- 1) Witness or evidence to prove your report;
- 2) Have you filed a third-party claim against the taxi?
- 3) Update on the status of your counter claim (if any);
- 4) Details and contact person assisting your claim (if any); and
- 5) Supporting documents of your successful claim (if available).

Should you have further clarifications or any questions, please call us.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-6051 | email: joyirene@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Joy Irene (LKK Auto)

From: Winnie Ho Ping Ping <winnie.ho@axa.com.sg>
Sent: Monday, 18 May, 2015 11:22 AM
To: Joy Irene (LKK Auto)
Subject: RE: Your ref: P1081354 / INSURED-SGJ 1241D / TP- SHD 5324S / DOA:11.12.2012

91426225

Thanks & Regards

Winnie Ho
Claims Assistant – Claims Services
AXA Insurance Singapore Pte Ltd
8 Shenton Way, #27-01 AXA Tower, Singapore 068811
winnie.ho@axa.com.sg
Customer Care No. 1800 8804741 press 3
Website: www.axa.com.sg



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From: Joy Irene (LKK Auto) [mailto:JoyIrene@lkkauto.com]
Sent: 18 May, 2015 11:15 AM
To: Winnie Ho Ping Ping
Subject: RE: Your ref: P1081354 / INSURED-SGJ 1241D / TP- SHD 5324S / DOA:11.12.2012

Hi Winnie,

Thank you for your prompt reply.

May we also request for the hand phone number.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-6051 | email: joyirene@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Joy Irene (LKK Auto)

From: Flossie Ang <Flossie.Ang@axa.com.sg>
Sent: Tuesday, 9 June, 2015 3:32 PM
To: Joy Irene (LKK Auto)
Cc: CS A Team
Subject: RE: P1081354 / SGJ 1241D / DOA: 11.12.2012 / TP TRANSCAB SHD 5324S

Hi Joy,

C0258673MC/FA – P1081354

Thank you for your update.

Please close file.

Best Regards

Flossie ANG

Senior Executive-Motor Claims Department

AXA Insurance Singapore Pte Ltd

8 Shenton Way, #27-01 AXA Tower, Singapore 068811

flossie.ang@axa.com.sg

Contact: 1800 8804741 Option 3

Website: www.axa.com.sg

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From 14 March 2011, AXA Insurance will be located at 8 Shenton Way, #27-01 Singapore 068811.

Our Customer Service Centre will be located at #B1-01. All contact numbers remain unchanged.

P Please consider the environment before printing this email

From: Joy Irene (LKK Auto) [mailto:JoyIrene@lkkauto.com]
Sent: Monday, June 08, 2015 2:38 PM
To: Flossie Ang
Cc: CS A Team
Subject: P1081354 / SGJ 1241D / DOA: 11.12.2012 / TP TRANSCAB SHD 5324S

Dear Ms. Flossie,

We refer to the above-subject reference.

Our Insured Driver (OID) reported that TP taxi cut into her lane to pick-up a passenger thus, collision occurred.

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Wednesday, 17 January, 2018 9:15 AM
To: Taw Fong Lim; Joy Irene (LKKAuto)
Cc: 'Jasmine '; claims@transcab.com.sg; Admin A; Thin Thin (LKKAuto); CS A Team
Subject: RE: AAD1212-108--Accident involving SGJ1241D & SHD5324S on 11.12.12 *** LKK
REF: CC3/AXA12023990/Kja3q2

Dear Taw Fong,

Thank you for your email.

By copy to Joy,

Kindly assist. Our ref: CC3/AXA12023990/Kja3q2.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Taw Fong Lim [mailto:tawfong.lim@transcab.com.sg]
Sent: Tuesday, 16 January, 2018 5:26 PM
To: Thin Thin (LKKAuto) <thinthin@lkkauto.com>
Cc: 'Jasmine ' <jasminetan@transcab.com.sg>; claims@transcab.com.sg; Admin A <admin-a@lkkauto.com>
Subject: AAD1212-108--Accident involving SGJ1241D & SHD5324S on 11.12.12

Dear Thin Thin

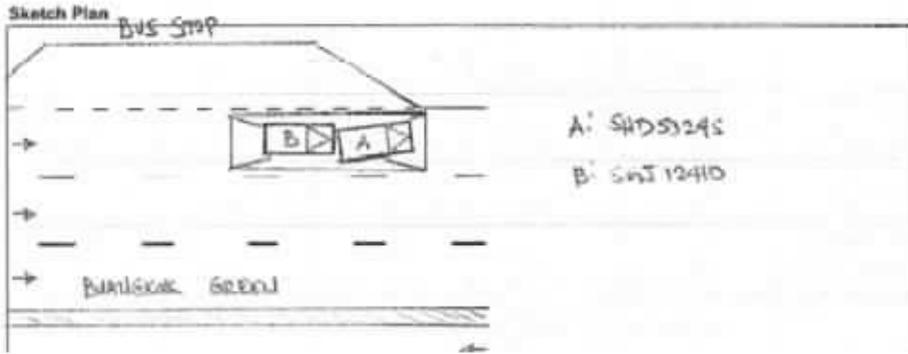
12	AAD1212-108	AXA	Kindly provide the evidence to review the matter.
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We do not have any evidence for this captioned accident.

Enclosed is the circumstances of accident and sketch plan for your investigation.

Circumstances of Accident

On 11.12.2012 at about 1900hrs, I was at a stationary position at the extreme left lane along Buangkok Green to pick passenger. While stationary for a few seconds, I felt an impact from the rear. Vehicle B (SGJ1241D) collided onto my portion. Vehicle A: no passenger Vehicle B: 2 passengers /rc



Thank You
 Best Regards,
 Ng Wai Yin
 Finance Department
 TEL: 6603 1265 Ext.308

*** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg



TRANS-CAB SERVICES PTE LTD
 No. 2 Ang Mo Kio Street 63, Singapore 569111
 Main Line: (65) 6287 6666 Fax Line: (65) 6287 7764
 Website: www.transcab.com.sg

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From: Thin Thin (LKKAuto) [<mailto:thinthin@lkkauto.com>]
Sent: Tuesday, October 24, 2017 5:54 PM
To: Ng Wai Yin <waiyin.ng@transcab.com.sg>
Cc: 'Jasmine Tan' <jasminetan@transcab.com.sg>; claims@transcab.com.sg; Admin A <admin-a@lkkauto.com>
Subject: RE: 13 cases Original LOD mailed to LKK (24.10.17)

Dear Wai Yin,

We refer to the below matter.

S/No.	TCS Ref. No.	3rd Party Ins.	
1	AAD1207-060	AXA	Settle @ g/s \$980.00
2	AAD1209-065	AXA	Rejected
3	AAD1209-076	AXA	Rejected
4	AAD1209-106	AXA	Rejected
5	AAD1209-140	AXA	Rejected
6	AAD1209-210	AXA	Rejected
7	AAD1209-228	AXA	Repudiate claim
8	AAD1210-137	AXA	No direct settlement due to Malaysia vehicle involved
9	AAD1210-217	AXA	Submitted independent report to your good office
10	AAD1210-268	AXA	Maintain rejection
11	AAD1212-105	AXA	Rejected
12	AAD1212-108	AXA	Kindly provide the evidence to review the matter.

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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC3/AXA12023990/Kja3q2

8 SHENTON WAY #27-01SINGAPORE 068811

Date : 10-06-2015



ATTN:FLOSSIE ANG

Code : AXA2

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SGJ 1241D	Veh. Inspected	SHD 5324S
Policy No.	P1081354	Coverage (\$)	0.00
Claim No.	C0258673	Excess (\$)	0.00
Assign From		Assign Date	12/12/2012

2. Vehicle Particulars & Condition

Make & Model	TOYOTA WISH (A)	c.c	1987
Engine No.	HIDDEN	Year of Reg.	2010
Chassis No.	JTDGJ20W405002106	Colour	RED
Odometer	341341	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195/65 R15	FALKEN	5 mm
L/H Front Tyre	195/65 R15	FALKEN	5 mm
R/H Rear Tyre	195/65 R15	WEST LAKE	3 mm
L/H Rear Tyre	195/65 R15	WEST LAKE	3 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR N/S PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	11/12/2012	Inspection Date	12/12/2012
Survey held at	TRANS-CAB AUTO SERVICES PTE LTD 58 DEFU LANE 1 SINGAPORE 539498		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	4 Working Days
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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHD 5324S

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR BUMPER (CONSISTENT)	BUCKLED	585.36	585.36
1	REAR BUMPER STAY LH (CONSISTENT)	SERVICEABLE	82.08	-
1	REAR BUMPER BRACKET LH (CONSISTENT)	BENT	108.00	108.00
1	REAR BUMPER SIDE RETAINER LH (CONSISTENT)	DISTORTED	68.76	68.76
1	REAR END PANEL OUTER (CONSISTENT)	BENT	623.76	623.76
1	TAILGATE LID (CONSISTENT)	BENT	1,480.44	1,480.44
1	TAILGATE LID CENTRE LOGO BADGE (CONSISTENT)	NECESSARY	66.82	66.82
1	TAILGATE LID WEATHERSTRIP (CONSISTENT)	SERVICEABLE	344.28	-
	LESS 25% DISCOUNT		-839.88	-733.29
			2,519.62	2,199.85
SPECIAL NETT ITEMS				
1	SET REAR BUMPER FASTENER CLIP (SN) (CONSISTENT)	NECESSARY	30.00	30.00
1	REAR BUMPER PARKING SENSOR (SN) (CONSISTENT)	SERVICEABLE	300.00	-
1	CNG STICKER (SN) (CONSISTENT)	NECESSARY	15.00	15.00
1	REAR WINDSCREEN SEALANT (SN) (CONSISTENT)	NECESSARY	80.00	40.00
1	REAR WINDSCREEN INNER SPONGE SEAL (SN) (CONSISTENT)	NECESSARY	60.00	30.00
1	REAR BUMPER ADVERTISEMENT STICKER (SN) (CONSISTENT)	NECESSARY	100.00	100.00
			585.00	215.00
LABOUR				
	PANEL BEATING ,KNOCKING AND STRAIGHTENING THE NECESSARY PORTION,REMOVE AND RENEWAL OF PARTS ,ADJUST AND REALIGN THE SAME.		1,250.00	600.00
	TO RUST-PROOFING OF THE AFFECTED AREAS.		150.00	60.00
	TO CHECK ELECTRICAL LIGHTING CONCERNED.		100.00	20.00
	TO REMOVE AND REFIT INTERIOR FITTINGS,TRIMINGS,GARNISH,FITTINGS AND OTHER ,TO ENABLE REPAIR.		250.00	60.00
	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION.		900.00	600.00
	TO TRANSFER OF TAILGATE FITTINGS ,ATTACHMENTS AND PERFORM WATER SEEPAGE TEST.		150.00	60.00

Report Ref No. CC3/AXA12023990/Kja3q2



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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO REMOVE AND REFIT REAR W/SCREEN GLASS TO FACILITATE BODYWORK REPAIR.	NOT NECESSARY	150.00	120.00
	TO REINSTALL REAR BUMPER PARKING SENSOR .		150.00	50.00
	TO RESEAL SEALANT ON GAP.		100.00	50.00
	TOWING FEE.		100.00	-
			3,300.00	1,620.00
GRAND TOTAL			6,404.62	4,034.85
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				3,250.00

Report Ref No. CC3/AXA12023990/Kja3q2

KONG SENG CHEONG

Licensed Appraiser

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