

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Friday, 22 November, 2019 2:57 PM
To: ANG Yvonne
Cc: Hsiao Tong (LKKAUTO); Admin A; Vic (LKKAUTO)
Subject: <SEEK MANDATE> SGJ 1241D / DOA: 11.12.2012 / TP TRANSCAB SHD 5324S (Oref: C0258673) *** LKK REF: CC3/AXA12023990/Kha3q2-1
Attachments: LKK INSPECTION REPORT.pdf; LKK ADJUSTMENT REPORT.pdf; TP LOD.pdf

Your Ref: C0258673

Our Ref: CC3/AXA12023990/Kha3q2-1

Dear Yvonne,

ACCIDENT INVOLVING VEHICLES SGJ 1241D (OI) AND SHD 5324S (TP) ON 11/12/2012

We refer to the subject matter.

Please be informed that we had previously closed the matter due to TP inactivity and submitted our WP report.

However, TP repairer had later on provided their LOD for settlement.

As discussed earlier, TPBI claim was settled at around 20% in favour of our Insured. As such we will offer not more than 20% to the TP repairer.

Summary to offer to repairer **TRANS-CAB AUTO SERVICES PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 6,852.94	\$ 3,477.50
Loss of Rental (\$96.30 x 6 days)	\$ 577.80	\$ 577.80
Loss of Income (\$50 x 6 days)	\$ 300.00	\$ 300.00
LTA Search Fee	\$ 6.00	\$ 6.00
TOTAL	\$ 7,736.74	\$ 4,361.30 @ 20% = \$872.26

Breakdown of days is as follows:

Recommended days	4 Days
Weekend / Downtime	2 Days
TOTAL	6 Days

For your approval and/or further instruction please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Mei Kwan (LKKAuto)

Sent: Friday, 22 November, 2019 9:44 AM

To: ANG Yvonne

Cc: Vic (LKKAuto); Hsiao Tong (LKKAuto)

Subject: RE: P1081354 / SGJ 1241D / DOA: 11.12.2012 / TP TRANSCAB SHD 5324S (Oref: C0258673) *** LKK REF: CC3/AXA12023990/Kha3q2-1

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Yvonne,

We refer to our tele-conversation ago.

Understand that this case has been time barred. TP would like to appeal on the settlement of the TP PD claim.

We seek for your kind assistance to advise instruction if we may proceed to negotiate settlement with M/s Trans-cab as they chase for an offer.

As spoken, kindly assist to check on injury claim if how much liability in our insured's favour.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

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From: GO Sashe <sashe.goms@axa.com.sg>

Sent: Tuesday, 3 September, 2019 11:49 AM

To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: P1081354 / SGJ 1241D / DOA: 11.12.2012 / TP TRANSCAB SHD 5324S (Oref: C0258673)

Dear Vivian

We have informed Transcab that this case has been time barred.

Please request them to refer to the outstanding list that was ongoing.

Thank you.

Regards



Sashe Go

Motor Claims
AXA Insurance Pte Ltd

8 Shenton way AXA Tower #24-01
Singapore 068811
Tel +65 6880 4762
www.axa.com.sg



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From: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>
Sent: Tuesday, September 3, 2019 11:40 AM
To: GO Sashe <sashe.goms@axa.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: [EXTERNAL] RE: P1081354 / SGJ 1241D / DOA: 11.12.2012 / TP TRANSCAB SHD 5324S

Dear Sashe,

We refer to the subject and to our e-mails below.

We seek for your kind assistance to advise instruction if we may proceed to negotiate settlement with M/s Trans-cab as they chase for an offer.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vivian Lau (LKKAuto)
Sent: Wednesday, 10 July, 2019 3:52 PM
To: GO Sashe <sashe.goms@axa.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: P1081354 / SGJ 1241D / DOA: 11.12.2012 / TP TRANSCAB SHD 5324S

Dear Sashe,

We refer to the subject and to our e-mails below.

We seek for your kind assistance to advise instruction if we may proceed to negotiate settlement with M/s Trans-cab as they chase for an offer.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joy Irene (LKKAuto)
Sent: Thursday, 11 October 2018 2:28 PM
To: ANG Richard <richard.angbs@axa.com.sg>; CHAN Kian Chuan <kianchuan.chan@axa.com.sg>
Cc: LOH Cynthia <cynthia.loh@axa.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: FW: P1081354 / SGJ 1241D / DOA: 11.12.2012 / TP TRANSCAB SHD 5324S

Dear Richard/ KC,

We refer to the subject and to our e-mails below.

We seek for your kind assistance to advise instruction if we may proceed to negotiate settlement with M/s Trans-cab as they chase for an offer.

For your response.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Joy Irene (LKKAuto)
Sent: Wednesday, 25 April 2018 2:49 PM
To: TAY Ernest <ernest.tay@axa.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: P1081354 / SGJ 1241D / DOA: 11.12.2012 / TP TRANSCAB SHD 5324S

Dear Ernest,

We refer to our e-mail dated 19.01.2018.

Kindly advise instruction if we may proceed to settle TP claim.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: LOH Cynthia [<mailto:cynthia.loh@axa.com.sg>]
Sent: Tuesday, 10 April 2018 1:57 PM
To: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; TAY Ernest <ernest.tay@axa.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: P1081354 / SGJ 1241D / DOA: 11.12.2012 / TP TRANSCAB SHD 5324S

Hi Irene,

Please note that the above claim is now handled by Ernest.

Aside to Ernest,

Fyna - C0258673.

Thanks & Regards,

Cynthia Loh | Specialist, Motor Claims Department
AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg
Email: cynthia.loh@axa.com.sg
Customer Care No. 1800 8804741



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From: Joy Irene (LKKAuto) [<mailto:JoyIrene@lkkauto.com>]
Sent: Tuesday, April 10, 2018 1:51 PM
To: LOH Cynthia <cynthia.loh@axa.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: P1081354 / SGJ 1241D / DOA: 11.12.2012 / TP TRANSCAB SHD 5324S

Dear Cynthia,

C0258673

Please advise instruction.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: LOH Cynthia [<mailto:cynthia.loh@axa.com.sg>]
Sent: Tuesday, 10 April 2018 1:42 PM
To: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: P1081354 / SGJ 1241D / DOA: 11.12.2012 / TP TRANSCAB SHD 5324S

Dear Irene,

Flossie had left AXA since Jan 2018. Please provide claim no. for easy reference.

Thanks & Regards,

Cynthia Loh | Specialist, Motor Claims Department
AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg
Email: cynthia.loh@axa.com.sg
Customer Care No. 1800 8804741



redefining / insurance

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From: Joy Irene (LKKAuto) [<mailto:JoyIrene@lkkauto.com>]
Sent: Tuesday, April 10, 2018 1:34 PM
To: LOH Cynthia <cynthia.loh@axa.com.sg>
Cc: ANG Flossie <flossie.ang@axa.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: P1081354 / SGJ 1241D / DOA: 11.12.2012 / TP TRANSCAB SHD 5324S

Dear Ms. Cynthia,

We refer to our e-mail dated 19.01.2018.

Kindly advise instruction if we may proceed to settle TP claim.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108

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From: Joy Irene (LKKAuto)
Sent: Friday, 19 January 2018 9:31 AM
To: Cynthia Loh <cynthia.loh@axa.com.sg>
Cc: Flossie Ang <Flossie.Ang@axa.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: P1081354 / SGJ 1241D / DOA: 11.12.2012 / TP TRANSCAB SHD 5324S

AXA Insured	:SGJ 1241D (K.Vicknessweren S/O Kandan)
Third-Party	:SHD 5324S (Trans-cab)
Date of Accident	:11 Dec 2012
Time of Accident	:19:00
Location of Accident	:Buangkok Green

Dear Ms. Cynthia,

We refer to the above subject.

We had previously submitted our report on wp due to non-development from TP.

Now, TP had forwarded their letter of demand.

We would like to enquire if there is any body injury claim settlement or information of court indication and we seek your approval /instruction if we may proceed to negotiate with TP M/s Trans-cab.

Kindly advise.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6749-5792 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Flossie Ang [<mailto:Flossie.Ang@axa.com.sg>]
Sent: Tuesday, 9 June 2015 3:32 PM
To: Joy Irene (LKK Auto) <JoyIrene@lkkauto.com>
Cc: CS A Team <cs-a@lkkauto.com>
Subject: RE: P1081354 / SGJ 1241D / DOA: 11.12.2012 / TP TRANSCAB SHD 5324S

Hi Joy,

C0258673MC/FA – P1081354

Thank you for your update.

Please close file.

Best Regards
Flossie ANG
Senior Executive-Motor Claims Department
AXA Insurance Singapore Pte Ltd
8 Shenton Way, #27-01 AXA Tower, Singapore 068811
flossie.ang@axa.com.sg
Contact: 1800 8804741 Option 3
Website: www.axa.com.sg



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*From 14 March 2011, AXA Insurance will be located at 8 Shenton Way, #27-01 Singapore 068811.
Our Customer Service Centre will be located at #B1-01. All contact numbers remain unchanged.*

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From: Joy Irene (LKK Auto) [<mailto:JoyIrene@lkkauto.com>]
Sent: Monday, June 08, 2015 2:38 PM
To: Flossie Ang
Cc: CS A Team
Subject: P1081354 / SGJ 1241D / DOA: 11.12.2012 / TP TRANSCAB SHD 5324S

Dear Ms. Flossie,

We refer to the above-subject reference.

Our Insured Driver (OID) reported that TP taxi cut into her lane to pick-up a passenger thus, collision occurred.

TP reported that our insured rear-ended his stationary taxi.

We called OID to clarify the nature of accident where she strongly disputed liability. She informed us that she has engaged lawyer to assist her against the taxi but was unable to give us the details of her solicitors at that time.

We tried to contact OID through calls, e-mail and letter by post to check on the status and details of their claim against TP but all our efforts were in vain.

We also requested witness statement or any evidence available to TP however, they have not reverted to us.

To date, TP Trans-Cab also have not sent us their LOD despite request made.

In view of the above, we would like to submit our report to your good-office in wp.

For your approval please.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-6051 | email: joyirene@lkkauto.com fax: 6741-4108

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