

## Joy Irene (LKK Auto)

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**From:** Flossie Ang <Flossie.Ang@axa.com.sg>  
**Sent:** Tuesday, 9 June, 2015 3:32 PM  
**To:** Joy Irene (LKK Auto)  
**Cc:** CS A Team  
**Subject:** RE: P1081354 / SGJ 1241D / DOA: 11.12.2012 / TP TRANSCAB SHD 5324S

Hi Joy,

C0258673MC/FA – P1081354

Thank you for your update.

Please close file.

**Best Regards**

**Flossie ANG**

Senior Executive-Motor Claims Department

**AXA Insurance Singapore Pte Ltd**

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*From 14 March 2011, AXA Insurance will be located at 8 Shenton Way, #27-01 Singapore 068811.*

*Our Customer Service Centre will be located at #B1-01. All contact numbers remain unchanged.*

**P Please consider the environment before printing this email**

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**From:** Joy Irene (LKK Auto) [mailto:JoyIrene@lkkauto.com]  
**Sent:** Monday, June 08, 2015 2:38 PM  
**To:** Flossie Ang  
**Cc:** CS A Team  
**Subject:** P1081354 / SGJ 1241D / DOA: 11.12.2012 / TP TRANSCAB SHD 5324S

Dear Ms. Flossie,

We refer to the above-subject reference.

Our Insured Driver (OID) reported that TP taxi cut into her lane to pick-up a passenger thus, collision occurred.

TP reported that our insured rear-ended his stationary taxi.

We called OID to clarify the nature of accident where she strongly disputed liability. She informed us that she has engaged lawyer to assist her against the taxi but was unable to give us the details of her solicitors at that time.

We tried to contact OID through calls, e-mail and letter by post to check on the status and details of their claim against TP but all our efforts were in vain.

We also requested witness statement or any evidence available to TP however, they have not reverted to us.

To date, TP Trans-Cab also have not sent us their LOD despite request made.

In view of the above, we would like to submit our report to your good-office in wp.

For your approval please.

Thank you.

Best Regards,

**Joy Irene** | Case Handler

**LKK Auto Consultants Pte Ltd**

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