

REF:

CC3 / ACC 18001066 / Agb 9

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. 170036305Claims No. 638656647736Sum Insured: _____ Excess 800 2/1/18

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Est. or Market Value: 130K.

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 05 hrs days Res: Yes or No

Lump Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SLQ66926. Yr Regn: 2017 July.Type: M.Car M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi Q2 C.C. 999.Colour: Grey. A/C Insured / Std / NI / NASp. Reading: 18880 T.Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WAUZZZGA3HA059871Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orMod: Nil / SiRim / STD / Rim orTyre Size: F: 215/55 R17R: 215/55 R17.BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front _____ Rear _____

R/Bal. 06 mm R/Bal. 06 mmL/Bal. 06 mm L/Bal. 06 mmD.O.A. _____ D.O.L. 17/01/18Survey held at Premium.Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

07/16.

SLQ 66926 - X

18/1/18 @ 2.36pm Informer Tony C/A by email.

22/1/18 @ 10.00am Informer Tony EX: \$800 by email.

09/2/18 @ 5.09pm Revert to Victor via Messenger. (Supplementary).

13/2/18 @ 11.07am Victor informed C/A of supplementary via Messenger.

17/2/18 @ 5.02pm Informer Mr Chang C/A of supplementary by email.

05/4/18 @ 1.27pm confirmed with Mr 000 firm by 67131.84, 5 days. (Red \$6480.16, 48%.)

RECEIVED 16 APR 2018

Date/Time: File Pass to: ☐ Prel. Report11/6/18 hufar ☐ Final Report

Date/Time: File Return to:

2)

Days Of Repair: 5Resurvey No. of Trip: 1

Survey Fee:

Transportation:

Add Fee: ☐ Site Insp (\$☐ Interview (\$☐ Tech. Insp (\$☐ Weekend (\$Report Format: MPR-01Lump Sum / I.B.I: (\$ 7131.84)

Phone:

Other:

TOTAL:



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC3/AIG18001066/Aqb

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Date : 17-01-2018



Code : AIG

1. Policy Particulars :- OWN DAMAGE

Insured Veh.	Veh. Inspected	SLQ 6692G
Policy No. 1700036305	Coverage (\$)	0.00
Claim No.	Excess (\$)	0.00
Assign From	Assign Date	17/01/2018

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No. HIDDEN	Year of Reg.	
Chassis No.	Colour	
Odometer -	Steering	
Brakes	Modification	
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	14/01/2018	Inspection Date	17/01/2018
Survey held at	PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1 . SINGAPORE 408699		

5a. Remarks

A)THE MARKET VALUE IS S\$———(EST. AVERAGE)
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Tuesday, 13 February 2018 5:02 PM
To: PAL Claim
Cc: SUR
Subject: RE: OWN DAMAGE CLAIMS FOR SLQ 6692 G - resurvey
Attachments: SLQ6692 SUPP.pdf

Dear Mr Chang,

Please proceed repair on supplementary. (refer to the attached as based on our surveyor' marking)

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PAL Claim [mailto:claims@premiumauto.com.sg]
Sent: Friday, 9 February 2018 5:06 PM
To: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Cc: 'PAL Claim' <claims@premiumauto.com.sg>
Subject: RE: OWN DAMAGE CLAIMS FOR SLQ 6692 G - resurvey

Dear Shiau Chan,

Kindly assist to pass the supplementary list and photographs to Mr. Adrian.

Thank you.

Best regards,
Chang Chee Sing
Estimator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



Email Disclaimer

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If you have received it in error, please notify us immediately by reply email and then delete this message from your system.
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	15 Jan 2018 16:44	Cim Veh Model Changed		[] Merimen Administrator
2	15 Jan 2018 16:44	Cim Created	Reg No: SLQ6692G, Policy No: 1700036305, Acct Date: 2018/01/14, Claim Type: SC. 1 nsurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Ins.Status => Notification. Created fr om SAS:MPA118007404	[I] Merimen Administrator
3	17 Jan 2018 17:27	Cim Registration Modified	Setl.Type:3->0, Claim Type:SC->OD,	[] CATHERINE CHONG KAI LING
4	17 Jan 2018 17:27	Adj Cim Retrieved	Adj: LKK Auto Consultants Pte Ltd (HQ)	[] CATHERINE CHONG KAI LING
5	17 Jan 2018 17:27	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] CATHERINE CHONG KAI LING
6	17 Jan 2018 17:27	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/01/26	[A] CATHERINE CHONG KAI LING
7	17 Jan 2018 17:27	Adj Mandate Set	Approved:8000.00.Reinsp:Adj decides.	[A] CATHERINE CHONG KAI LING
8	17 Jan 2018 17:27	Cim Registration Modified	Rep:1137->200611.	[A] CATHERINE CHONG KAI LING
9	17 Jan 2018 17:27	Cim Veh Model Changed	(205236) AUDI Q2 999cc TFSI S-TRONIC (A).	[A] CATHERINE CHONG KAI LING
10	17 Jan 2018 17:27	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] CATHERINE CHONG KAI LING
11	18 Jan 2018 10:52	Cim Registration Modified	Init.Est.:->5,000 - 6,000.	[I] Loo, Tong Shing
12	18 Jan 2018 14:27	Adj Rpt Initiated		[A] SHIAU CHAN
13	18 Jan 2018 14:27	Cim Details Notified		[A] SHIAU CHAN
14	19 Jan 2018 09:32	Cim Registration Modified	Pol No:1700029039->1700036305.	[I] Lim, Sheng Yang
15	19 Jan 2018 15:52	Cim Registration Modified	Excess: -> 800.00, 2F Remarks: -> Not Applicable, GST: -> 7.00.	[I] Chan, Kian Meng
16	19 Jan 2018 15:52	Label Added	(20226):Coverage Confirmed.	[A] Merimen Administrator
17	09 Feb 2018 17:08	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2018/01/26	[A] SHIAU CHAN
18	09 Feb 2018 17:09	Adj Mandate Request	Cur.Reg:9587.00:DAMAGES CONSISTENT, REPAIR COST ECONOMICAL, KINDLY APPROV E ON SUPPLEMENTARY.	[A] SHIAU CHAN
19	13 Feb 2018 11:07	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/01/26, Mandate Remarks: Re-inspection to be done for damage check and supplementary items / labour.	[I] Koh, Victor-CK
20	13 Feb 2018 11:07	Adj Mandate Set	Approved:7454.00:Re-inspection to be done for damage check and supplementary item s / labour, Reinsp:Yes.	[I] Koh, Victor-CK

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1699118	18/01/2018 14:27	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLQ6692G		10.70

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #07-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Chan, Kian Meng

Date: 09 Feb 2018

Preliminary Advice

Vehicle No	: SLQ6692G	Accident Date	: 14/01/2018
Make	: AUDI Q2	Policy No.	: 1700036305
Assignment Date	: 17/01/2018	Excess	: S\$800.00
Date of Inspection	: 17/01/2018	Est. Duration of Repair	: 3.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages rear portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	13,612.00	(ESTIMATE \$9,637.00 + SUPPLEMENTARY \$3,975.00)
Revised Amount	:S\$	7,454.00	
Check Items (Estimated)	:S\$	2,133.00	
Total	:S\$	9,587.00	
Lump Sum Repair	:S\$		

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	130,000.00
COE / PARF Rebate	:S\$	63,098.00
Salvage Value	:S\$	
Margin for Repair	:S\$	66,902.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- (X) Other comments : KINDLY APPROVE ON SUPPLEMENTARY.

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Monday, 22 January 2018 10:08 AM
To: Claims; SUR
Subject: RE: OWN DAMAGE CLAIMS FOR SLQ 6692 G

Dear Tony,

Please be informed that the excess of above vehicle is \$800.00.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAUTO)
Sent: Thursday, 18 January 2018 2:36 PM
To: Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: OWN DAMAGE CLAIMS FOR SLQ 6692 G

Dear Tony,

Please proceed to repair the insured vehicle **SLQ 6692G (Excess \$TBA)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Wednesday, 17 January 2018 2:06 PM
To: SUR <sur@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: OWN DAMAGE CLAIMS FOR SLQ 6692 G

Dear all,

Kindly assist on approval for above mention vehicle.
Survey has been carried by Mr adrian earlier just now.

Thank you.

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Thursday, 18 January 2018 2:36 PM
To: 'Claims'; SUR
Subject: RE: OWN DAMAGE CLAIMS FOR SLQ 6692 G

Dear Tony,

Please proceed to repair the insured vehicle **SLQ 6692G (Excess \$TBA)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

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Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [mailto:claims@premiumauto.com.sg]
Sent: Wednesday, 17 January 2018 2:06 PM
To: SUR <sur@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: OWN DAMAGE CLAIMS FOR SLQ 6692 G

Dear all,

Kindly assist on approval for above mention vehicle.
Survey has been carried by Mr adrian earlier just now.

Thank you.

Best Regards,
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 189902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	3691E
Vehicle Details	
Vehicle No.:	SLQ6692G
Vehicle to be Exported:	No
Intended De-registration Date:	18 Jan 2018
Vehicle Make:	AUDI
Vehicle Model:	Q2 SPORT 1.0 TFSI S TRONIC (NAV)
Primary Colour:	Grey
Manufacturing Year:	2017
Engine No.:	CHZ390658
Chassis No.:	WAUZZZGA3HA059871
Maximum Power Output:	85.0 kW (113 bhp)
Open Market Value:	\$32,073.00
Original Registration Date:	18 Jul 2017
First Registration Date:	18 Jul 2017
Transfer Count:	0
Actual ARF Paid:	\$26,903.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	17 Jul 2027
PARF Rebate Amount:	\$20,177.00
Intended COE Rebate Details	
COE Expiry Date:	17 Jul 2027
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$45,201.00
COE Rebate Amount:	\$42,921.00
Total Rebate Amount:	\$63,098.00

The information contained herein is correct as at 18 Jan 2018

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore(GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	15/01/2018 16:05
Date Of Accident	14/01/2018 12:10
Exact Location Of Accident	AT THE JUNCTION OF BEACH ROAD & ARAB STREET
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLQ6692G
Insured/Policyholder	
Name Of Registered Owner	RAMESH S/O CHANDRA
NRIC No	S6913691E
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-82981269
Alternative Phone No	OTHERS-82981269

Vehicle Particulars

Manufacturer	AUDI
Model	Q2 1.0 TFSI S-TRONIC

Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
--	-------------

Are you claiming under your own insurance policy for repair to your vehicle?	YES
--	-----

If No, Please state action to be taken

Vehicle Category	PRIVATE CAR
------------------	-------------

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1700036305
Cover Note Number	

Driver

Name of Driver	RAMESH S/O CHANDRA
NRIC No	S6913691E
Date Of Birth	28/04/1969
Occupation	INDOOR
Date Of Driving Pass	16/07/1997
Driving Experience	20 YEARS AND 5 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-82981269
Fax Number	
Contact Number	OTHERS-82981269
Email Address	NOEMAIL

Address

Postcode

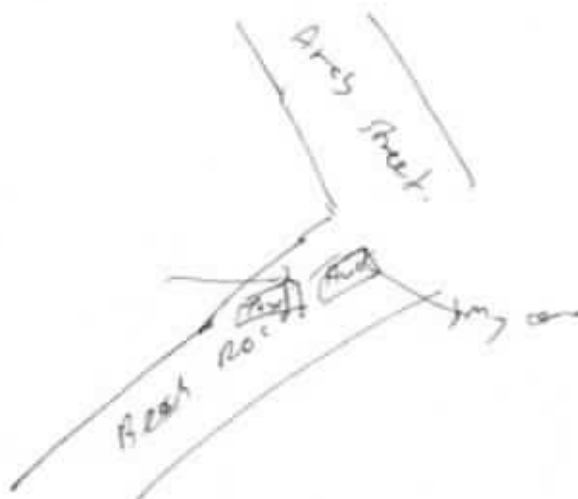
Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was driving along Beach Road at about 12:12pm on 14/1/19. I put my left turning signal & signalled to turn into Arab Street & started the vehicle for the turning. I noticed a blue taxi behind me and since I guessed that it would be safe for me to turn, I proceeded to try to turn into Arab Street. The blue taxi instead of slowing down, proceeded to accelerate & drove into my left bumper. I then pulled the car & got out to meet the blue taxi driver. He apologized & we proceeded to take photos & exchange details.

The blue taxi is a Confor Relyo taxi bearing the license plate SHA1251K & the driver is one Mr Chew Tiew Guan (NRIC 500570798H).

I have submitted photos of the cars at the time of the accident, the driver driving license & a map of the accident site, ~~2 photographs~~ 2 video footage of the time of accident.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time: 15/1/19
9:30am

Driver's Signature

(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature

Name: Lim Lee Seng
NRIC/FIN No: 69552691M

REPUBLIC OF SINGAPORE DRIVING LICENCE


 Licence Number: **S6913691E**
 Name: **RAMESH S/O CHANDRA**
 Born Date: **28 Apr 1969**
 Issue Date: **14 Jun 2013**

00219070791

REPUBLIC OF SINGAPORE


 Name: **RAMESH S/O CHANDRA**
 Race: **INDIAN**
 Date of birth: **28-04-1969**
 Country/Place of birth: **SINGAPORE**
 Sex: **M**
 S6913691E

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class 3 Motor Cars < 2000kg with < 7 passengers, exclusive of the driver; and other motor vehicles < 2500kg
 EFFECTIVE DATE: **16 Jul 1997**

NP 428A

Licence No: **S6913691E**

5176530


 NRIC No: **S6913691E**
 Date of issue: **30-05-2013**
APT BLK 532 BEDOK NORTH STREET 3 #17-724
SINGAPORE 460532
 NRIC No: **S6913691E** Date: **21/12/2017**

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : Ramesh S/O Chandra
 Period of Insurance : 18 Jul 2017 To 17 Jul 2018
 Engine No. : CHZ390658
 Chassis No. : WAUZZZGA3HA059871

Vehicle No. : SLQ6692G
 Policy No. : 1700036305
 Endorsement No. :
 Issued Date : 04 Aug 2017

ABOUT THE COVER

Make/Model : AUDI Q2 1.0 TFSI S tronic
 Engine Capacity/Tonnage : 999.00 CC
 Driver Restriction : NA

Sum Insured : Market Value
 Off Peak Car : No

First Year of Registration : 2017
 Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive*

- a) The Policyholder
 b) Any other person who is driving on the Policyholder's order or with his/her permission.
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDER") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
 This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use (15 days)

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1
 Fire - \$0 Own Damage - \$800 Theft - \$0 Flood Cover - \$0

Section 2
 Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

Ramesh S/O Chandra - \$800 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 35 Ubi Road 1 Singapore 408999 63862323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125200

PREMIUM LEASING - AP

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
 SINGAPORE 159838

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

Monik

AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE

33063A

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0073/2018/GW
Date	:	16-Jan-18

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr. Ramesh s/o Chandra
Address	:	20 Jalan Hajjah #01-13 Singapore 468726
Telephone	:	HP +65 82981269
Type of Claim	:	Own Damage Claims
Policy No.	:	1700036305
Vehicle No	:	SLQ 6692 G
Model Code	:	Audi Q2 1.0 TFSI S Tronic
Model / Year	:	Jul-17
Engine No	:	CHZ 390658
Chassis No	:	WAUZZZGA3HA059871
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	14-Jan-18
Place of Accident	:	At the Junction Of Beach Road & Arab Street

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLQ 6692 G

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer rear parking aid. Check function.	S/N \$ 280.00	✓
2	To dismantle and renew rear bumper assy. Re-organise rear crash management components. Reinstall all parts removed.	\$ 1,050.00	500/
3	To respray rear bumper, lower spoiler and wheel arch trims.	\$ 2,200.00	1350/
4	To renew rear exhaust silencer and align to position.	S/N \$ 480.00	280? ✓
5	To carry out diagnostic check.	S/N \$ 192.00	✓
TOTAL LABOUR CHARGES		: \$ 4,202.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLQ 6692 G.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	REAR BUMPER <i>? Dislodged</i>	\$ 1,711.00	✓ 1313.40
2	REAR BUMPER SPOILER	\$ 502.00	✓ 401.20
3	REAR WHEEL HOUSING LINER TRIM -LH <i>acc m</i>	\$ 23.00	+ .
4	REAR LIGHT REFLECTOR - LH <i>cracked</i>	\$ 26.00	? 20.18 ✓
5	REAR REINFORCEMENT <i>Not Nec</i>	\$ 480.00	? X
6	REAR BUMPER HOLDING STRAP - LH/RH <i>acc m</i>	\$ 22.00	+ .
7	REAR BUMPER GUIDE SECTION -LH <i>Pangda</i>	\$ 46.00	+ 36.48 ✓
8	REAR WHEEL COVER -LH/RH <i>Nec</i>	2 \$ 794.00	✓ 634.40
9	REAR BUMPER SENSOR <i>acc m</i>	\$ 211.00	+ .
10	REAR BUMPER SENSOR SEAL - O-RING <i>acc m</i>	4 \$ 15.00	+ .
11	REAR BUMPER WIRING <i>acc m</i>	\$ 458.00	+ .
12	REAR EXHAUST SILENCER <i>Not Nec</i>	\$ 633.00	? X
13	REAR EXHAUST SILENCER DUAL CLIP <i>Not Nec</i>	\$ 53.00	? X
14	REAR EXHAUST SILENCER RETAINER <i>Not Nec</i>	\$ 36.00	? X
15	EXHAUST TAIL PIPE TRIM <i>Not Nec</i>	\$ 125.00	? X
16	SUNDRIES <i>Not Nec</i>	\$ 300.00	? X
TOTAL SPARE PARTS CHARGES :		\$ 5,435.00	
TOTAL LABOUR CHARGES		\$ 4,202.00	
GRAND TOTAL		\$ 9,637.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name

: Adrian King

Surveyed Date

: 17/01/18

Authorised Date

:

Excess Cost

:

Liability

:

Remarks

: Not Authorised, 03 Days.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note

- : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Supplementary Estimate

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Mr. Adrian Ling - Motor Claims Dept Tel: 6841 0055 / Fax: 6256 4315		Estimate No. Date Service Advisor Pages Regn No Model No	PA/OD/0073/2018/GW 7-Feb-18 CHANG 1 of 1 SLQ 6692 G Audi Q2 1.0 TFSI
Quantity	Description	Unit Price	Amount
Labours			
1	To repair lhs rear fender and end panelling.	\$ 2,100.00	750.00
2	To respray lhs rear fender and end panelling.	\$ 1,600.00	1100.00
TOTAL LABOURS :		\$ 3,700.00	
Parts			
1	REAR FENDER VENT TRIM - LH	\$ 29.00	22.55
2	REAR WHEEL HOUSING LINER - LH	\$ 181.00	144.50
3	WHEEL HOUSING LINER ATTACHMENT PARTS	\$ 49.00	39.49
4	ANTENNA BRACKET	\$ 16.00	12.56
TOTAL PARTS :		\$ 275.00	
GRAND TOTAL :		\$ 3,975.00	

For Premium Automobiles Pte Ltd



Authorised Signature

Rasul
7/2/18 @ 1130

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0073/2018/GW
Date : 16-Jan-18

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Hi Adrian

You recommended 3 days

We took 5 days with added jobs

jb 27 Mar 18

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Ramesh s/o Chandra
Address : 20 Jalan Hajjah
#01-13
Singapore 468726
Telephone : HP +65 82981269
Type of Claim : Own Damage Claims
Policy No. : 1700036305
Vehicle No : **SLQ 6692 G**
Model Code : Audi Q2 1.0 TFSI S Tronic
Model / Year : Jul-17
Engine No : CHZ 390658
Chassis No : WAUZZZGA3HA059871
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 14-Jan-18
Place of Accident : At the Junction Of Beach Road & Arab Street

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLQ 6692 G

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and transfer rear parking aid. Check function.	S/N	\$ 280.00	\$ 280.00
2	To dismantle and renew rear bumper assy. Re-organise rear crash management components. Reinstall all parts removed.		\$ 1,050.00	\$ 500.00
3	To respray rear bumper, lower spoiler and wheel arch trims.		\$ 2,200.00	\$ 1,350.00
4	To renew rear exhaust silencer and align to position. <i>Repair and align)</i>	S/N	\$ 480.00	\$ 280.00
5	Added labour charges - see attached		\$ 3,700.00	\$ 1,850.00
6	To carry out diagnostic check.	S/N	\$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	\$ 7,902.00	\$ 4,452.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLQ 6692 G.

S/N	Parts Description	<u>Damaged Parts & Prices</u>	
		<u>S/Nett</u>	<u>Remark</u>
1	REAR BUMPER	\$ 1,711.00	\$ 1,368.40
2	REAR BUMPER SPOILER	\$ 502.00	\$ 401.20
3	REAR WHEEL HOUSING LINER TRIM -LH	\$ 23.00	
4	REAR LIGHT REFLECTOR - LH	\$ 26.00	\$ 20.08
5	REAR REINFORCEMENT	\$ 480.00	
6	REAR BUMPER HOLDING STRAP - LH/RH	2 \$ 22.00	
7	REAR BUMPER GUIDE SECTION -LH	\$ 46.00	\$ 36.48
8	REAR WHEEL COVER -LH/RH	2 \$ 794.00	\$ 634.40
9	REAR BUMPER SENSOR	\$ 211.00	
10	REAR BUMPER SENSOR SEAL - O-RING	4 \$ 15.00	
11	REAR BUMPER WIRING	\$ 458.00	
12	REAR EXHAUST SILENCER	\$ 633.00	
13	REAR EXHAUST SILENCER DUAL CLIP	\$ 53.00	
14	REAR EXHAUST SILENCER RETAINER	\$ 36.00	
15	EXHAUST TAIL PIPE TRIM	\$ 125.00	
16	Added parts see attached	\$ 275.00	\$ 219.28
17	SUNDRIES	\$ 300.00	
TOTAL SPARE PARTS CHARGES		\$ 5,710.00	\$ 2,679.84
TOTAL LABOUR CHARGES		\$ 7,902.00	\$ 4,452.00
GRAND TOTAL		\$ 13,612.00	\$ 7,131.84

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Supplementary Estimate

GST Reg No. 19-8902271-W

AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Mr. Adrian Ling - Motor Claims Dept Tel: 6841 0055 / Fax: 6256 4315		Estimate No. Date Service Advisor Pages Regn No Model No	PA/OD/0073/2018/GW 7-Feb-18 CHANG 1 of 1 SLQ 6692 G Audi Q2 1.0 TFSI
Quantity	Description	Unit Price	Amount
Labours			
1	To repair lhs rear fender and end panelling.	\$ 2,100.00	\$ 750.00
2	To respray lhs rear fender and end panelling.	\$ 1,600.00	\$ 1,100.00
TOTAL LABOURS :		\$ 3,700.00	\$ 1,850.00
Parts			
1	REAR FENDER VENT TRIM - LH <i>Rebuilt</i>	\$ 29.00	\$ 22.88
2	REAR WHEEL HOUSING LINER - LH <i>Rebuilt</i>	\$ 181.00	\$ 144.80
3	WHEEL HOUSING LINER ATTACHMENT PARTS <i>Rebuilt</i>	\$ 49.00	\$ 39.04
4	ANTENNA BRACKET <i>Damaged</i>	\$ 16.00	\$ 12.56
TOTAL PARTS :		\$ 275.00	\$ 219.28
GRAND TOTAL :		\$ 3,975.00	\$ 2,069.28

For Premium Automobiles Pte Ltd

Adrian Li
888

Authorised Signature

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Supplementary Estimate - 2

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Mr. Adrian Ling - Motor Claims Dept Tel: 6841 0055 / Fax: 6256 4315		Estimate No. Date Service Advisor Pages Regn No Model No	PA/OD/0073/2018/GW 7-Feb-18 CHANG 1 of 1 SLQ 6692 G Audi Q2 1.0 TFSI
Quantity	Description	Unit Price	Amount
<u>Labours</u>			
1	To respray rear lid lower section.	\$ 700.00	
TOTAL LABOURS :		\$ 700.00	
<u>Parts</u>			
1	AUDI ' Q2 ' INSCRIPTION	\$ 83.00	
2	AUDI ' TFSI ' INSCRIPTION	\$ 83.00	
TOTAL PARTS :		\$ 166.00	
GRAND TOTAL :		\$ 866.00	

For Premium Automobiles Pte Ltd

Authorised Signature

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SLQ 6692 G

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0073/2018/MAS

13 Apr 2018

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

total pages

RE: INSURANCE CLAIM FOR SLQ 6692 G, Audi Q2 1.0 TFSI S-TRO

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

With reference to the above-mentioned vehicle, no. **SLQ 6692 G**, claimant, **Mr. Ramesh S/o Chandra**, please find the related document per attached.

1. A copy of the Original invoice no. 85012334 – S\$6,775.07
2. A copy of the Discharge Voucher duly signed by client.

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SLQ 6692 G



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone 6388 2223
Telefax 6475 1623

UBi Service Centre
55 Ubi Road 1
Singapore 408871
Telephone 6388 7711

Customer Service
Service Appointment 6388 2223
24-hour Breakdown Service 9628 1721
Email customer.care@premiumauto.com.sg

Page 1 17:40

INS TAX INVOICE
Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85012334 Date : 11/04/2018 Order : SL066926 Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SL066926 (V 34411) Regn Date: 18/07/2017 Mileage: 9656 WIP No.: S2265

Model: Q2 1.0 TFSI S tronic (SPORT) 6 Chassis: WAUZZIG8A3HA059871 Engine: CHZ 390658 Dept: U

VSB No.:

You have been assisted by 1- UB-Carrine (33)

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR PARKING AID. CHECK FUNCTION.	280.00	1.00	280.00
Q	EXC	M: 8888 Insurance Excess/Liability	-600.00	1.00	-600.00
S	BODYWORK	M: TO DISMANTLE AND RENEW REAR BUMPER ASSY. RE-ORGANI REAR CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PA REMOVED.	500.00	1.00	500.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER, LOWER SPOILER AND WHEEL AR TRIMS.	1350.00	1.00	1,350.00
S	BODYWORK	M: TO REPAIR AND ALIGN REAR EXHAUST SILENCER TO POSITION.	280.00	1.00	280.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK.	192.00	1.00	192.00
S	BODYWORK	M:	750.00	1.00	750.00
Sub-Total					
7% GST					
Grand Total					



Premium Automobiles Pte Ltd

Head Centre Singapore
281 Alexandra Road
Singapore 119938
Main Telephone: 6386 2222
Main Telefax: 6471 3733

Alexandria Service Centre
281 Alexandra Road
Singapore 119938
Telephone: 6386 2222
Telefax: 6471 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408993
Telephone: 6385 2121

Customer Service
Service Appointment
24-hour Breakdown Service
Email: customer.care@premiumauto.com.sg
6386 2323
6828 1233

INS TAX INVOICE

Company Reg. No. 199902271W

GST Reg. No. 199902271W

Page 2 17:40

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85012334 Date : 11/04/2018 Order : SL066926 Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SL066926 (V 34411) Regn Date: 18/07/2017 Mileage: 9656 WIP No.: 52265

Model: Q2 1.0 TFSI S tronic (SPORT) 6 Chassis: WAUZZZGA34A059871 Engine: CHZ 390658 Dept: U

VSB No.:

You have been assisted by :- UB-Carrine (33)

		Details	Qty	Unit Price	Amount
S	BODYWORK	TO REPAIR LHS REAR FENDER AND END PANELLING. M1	1100.00	1.00	1,100.00
X	A81A807253	GUIDE (V) (G) Less 020%	1.00	45.60	36.48
X	A81A810171A	WHEEL HOUS (V) (G) Less 020%	1.00	181.00	144.80
X	A81A8098629	PARTS KIT (V) (G) Less 020%	1.00	48.00	39.04
X	A81A835525	HOLDER (V) (G) Less 020%	1.00	15.70	12.56
X	A81A807521H TB2	SPOILER (V) (G) Less 020%	1.00	501.50	401.20
X	A81A807323 GRU	COVER (A) Less 020%	1.00	670.50	536.40
X	A81A807067B GRU	COVER (A) Less 020%	1.00	1040.00	832.00
X	A409819181B	TRIM (V) (G) Less 020%	1.00	28.60	22.88
X	A81A945105	REFLECTOR Less 020%	1.00	25.10	20.08
X	A81A853817A GRU	COVER Less 020%	1.00	396.50	317.20
X	A81A853818A GRU	COVER Less 020%	1.00	396.50	317.20

Parts 2,679.84
Labour 0.00
Sublet 4,452.00
Menus 0.00
Lubricant 0.00

Sub-Total 6,331.84

7% GST 443.23

Grand Total 6,775.07



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Customer

Premium Automobiles

Telefax

to AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SLQ 6692 G

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/0073/2018/GW
12 February 2018

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

total pages

RE : CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi Q2 1.0 TFSI S-Tronic
Vehicle Chassis No. : WAUZZZGA3HA059871
Vehicle Regn No. : SLQ 6692 G
Vehicle Mileage : 9565 km
Vehicle Owner : Mr. Ramesh S/O Chandra
Certificate No : 1700036305
Policy Excess : \$856.00 (inclusive 7% GST)
Accident Date : 14th January 2018
Place : At The Junction of Beach Road & Arab Street
Repair Cost : S 6,775.07
WIP No. : 52265
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature : 
Time :
Date : 12/2/18

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	16 Jan 2018		17 Jan 2018 17:27 Edit Adj Rpt	S\$7,131.84 Edit Estimates	S\$7,131.84 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
-------------	------------------	----------------------	------------------	--------------------------

CLAIM SUBFOLDER DETAILS [\[Created by Insurer\]](#)

Insured:	RAMESH S/O CHANDRA , ID: S6913691E, Tel: +6582981269, Email: NOEMAIL		
Vehicle Reg. No.:	SLQ6692G	Date of Loss:	14/01/2018 00:00 - :59 [5 Months and 27 Days From LTA Reg Date (Man Yr)]
Claim Type:	OD / 6386566477SG	Policy/Cover Note No.:	1700036305 (Comprehensive)
		Excess:	S\$800.00
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Chan, Kian Meng] kianmeng.chan@aig.com		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 26/01/2018]		
Driver/Custodian:	RAMESH S/O CHANDRA (48 / Male), NRIC: S6913691E, Tel: +6582981269		

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

- AIG_SG (13/02/2018): **Alert - Adj Mandate Approved (S\$7454.00) - SLQ6692G - Claim Handler: Chan, Kian ...**
- AIG_SG (19/01/2018): **SLQ6692G / OD / 14/01/2018 / Coverage & Excess update**

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLQ6692G (6386566477SG)
 OD
 Jan 14 2018 12:00AM
 [RAMESH S/O CHANDRA]
 Premium Automobiles Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View View in Browser v		
Video												1 per page v		☒			
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)										Thumbnail		Print			
1	01/03/18 09:44	OI rear video - SLQ6692G										☒	Load AVI				
Assessment Reports												1 per page v		☒			
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail		Print			
1	09/02/18 17:08	Adjuster Immediate Advice										☒	Load HTM				
Photos/Images												3 per page v		☒			
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail		Print			
1	18/01/18 14:24	General View										☒	Load JPG		☒		
2	18/01/18 14:24	General View										☒	Load JPG		☒		
3	18/01/18 14:24	General View										☒	Load JPG		☒		
4	18/01/18 14:24	General View										☒	Load JPG		☒		
5	18/01/18 14:24	General View										☒	Load JPG		☒		
6	18/01/18 14:24	General View										☒	Load JPG		☒		
7	18/01/18 14:24	General View										☒	Load JPG		☒		
8	18/01/18 14:24	General View										☒	Load JPG		☒		
9	18/01/18 14:24	General View										☒	Load JPG		☒		
10	18/01/18 14:24	General View										☒	Load JPG		☒		
11	18/01/18 14:24	General View										☒	Load JPG		☒		
12	18/01/18 14:24	General View										☒	Load JPG		☒		
13	18/01/18 14:24	General View										☒	Load JPG		☒		
14	18/01/18 14:24	General View										☒	Load JPG		☒		
15	18/01/18 14:24	General View										☒	Load JPG		☒		
16	18/01/18 14:24	General View										☒	Load JPG		☒		
17	09/02/18 17:05	Reinspection Photo										☒	Load JPG		☒		
18	09/02/18 17:05	Reinspection Photo										☒	Load JPG		☒		
19	09/02/18 17:05	Reinspection Photo										☒	Load JPG		☒		
20	09/02/18 17:05	Reinspection Photo										☒	Load JPG		☒		
21	09/02/18 17:05	Reinspection Photo										☒	Load JPG		☒		
22	09/02/18 17:05	Reinspection Photo										☒	Load JPG		☒		
23	09/02/18 17:05	Reinspection Photo										☒	Load JPG		☒		
24	09/02/18 17:05	Reinspection Photo										☒	Load JPG		☒		
25	09/02/18 17:05	Reinspection Photo										☒	Load JPG		☒		
26	09/02/18 17:05	Reinspection Photo										☒	Load JPG		☒		
27	09/02/18 17:05	Reinspection Photo										☒	Load JPG		☒		
28	09/02/18 17:05	Reinspection Photo										☒	Load JPG		☒		
29	09/02/18 17:05	Reinspection Photo										☒	Load JPG		☒		
30	02/04/18 12:53	Reinspection Photo										☒	Load JPG		☒		
31	02/04/18 12:53	Reinspection Photo										☒	Load JPG		☒		
32	02/04/18 12:53	Reinspection Photo										☒	Load JPG		☒		

Video				1 per page	☒
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
Documentation				1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	18/01/18 14:23	Singapore Accident Statement		Load PDF	
2	18/01/18 14:23	Certificate of Insurance		Load PDF	
3	18/01/18 14:23	Driver's Driving License		Load PDF	
4	18/01/18 14:29	WORKSHOP ESTIMATE		Load PDF	
5	09/02/18 17:05	SUPPLEMENTARY LIST		Load PDF	
6	17/04/18 15:14	WORKSHOP INVOICE		Load PDF	
7	17/04/18 15:14	DISCHARGE VOUCHER		Load PDF	

Linked Accident Report Documents

				View	View in Browser
Assessment Reports				1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	15/01/18 16:44	Accident Statement		Load HTM	
Photos/Images				3 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	15/01/18 16:38	Accident Photo		Load JPG	☒
2	15/01/18 16:38	Accident Photo		Load JPG	☒
3	15/01/18 16:38	Accident Photo		Load JPG	☒
4	15/01/18 16:38	Accident Photo		Load JPG	☒
5	15/01/18 16:38	Accident Photo		Load JPG	☒
6	15/01/18 16:38	Accident Photo		Load JPG	☒
7	15/01/18 16:38	Accident Photo		Load JPG	☒
8	15/01/18 16:38	Accident Photo		Load JPG	☒
9	15/01/18 16:38	Accident Photo		Load JPG	☒
10	15/01/18 16:38	Accident Photo		Load JPG	☒
Documentation				1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	15/01/18 16:31	Sketch Plan		Load JPG	☒
2	15/01/18 16:31	Sketch Plan #2		Load JPG	☒

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) 			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd

(Co. Reg No: 199607196R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #07-16
Singapore 079120

Our File No: CC3/AIG18001066/AQBQ2

Date: 17/04/2018

REFERENCE

Insured/Claimant: RAMESH S/O CHANDRA Policy No: 1700036305
Date of Loss: 14/01/2018 Nature of Claim: OD Claim No: 6386566477SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLQ6692G**
Make & Model: AUDI Q2, 999cc TFSI S-TRONIC (A) Engine No: CHZ390658
Reg. Date: 18/07/2017 (Man. Year: 2017) Chassis No: WAUZZZGA3HA059871
Colour: Grey Odometer: 8880 km
Engine Capacity: 999 cc
Market Value/New Car Price: S\$130,000.00
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 215/55 R17 Rear Tyre Size: 215/55 R17
Front Left Side: Michelin 6 mm Rear Left Side: Michelin 6 mm
Front Right Side: Michelin 6 mm Rear Right Side: Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,654.28	2,679.84	2,974.44	52.61
Miscellaneous Items	0.00	0.00	0.00	
Labour	7,902.00	4,452.00	3,450.00	43.66
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	13,556.28	7,131.84	6,424.44	47.39
- Excess (S\$)	800.00	800.00	0.00	0.00
(S\$)	12,756.28	6,331.84	6,424.44	50.36
+ GST 7.00/7.00% (S\$)	892.94	443.23	449.71	50.36
Nett Amount (S\$)	13,649.22	6,775.07	6,874.15	50.36

INSPECTION

Date of Assignment: 17/01/2018
Date Inspected: 17/01/2018 Inspected At: Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699
Estimated Period of Repair: 5.0 days

Adjuster: ADRIAN LING

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Distorted	1,711.00 FS	*1,368.40 FS
2	1		*REAR BUMPER SPOILER	Distorted	502.00 FS	*401.20 FS
3	1		*REAR WHEEL HOUSING LINER TRIM -LH	Not Necessary	23.00 FS	*- FS
4	1		*REAR LIGHT REFLECTOR -LH	Cracked	26.00 FS	*20.08 FS
5	1		*REAR REINFORCEMENT	Not Necessary	480.00 FS	*- FS
6	2		*REAR BUMPER HOLDING STAP -LH/RH	Not Necessary	22.00 FS	*- FS
7	1		*REAR BUMPER GUIDE SECTION -LH	Damaged	46.00 FS	*36.48 FS
8	2		*REAR WHEEL COVER-LH/RH	Necessary	794.00 FS	*634.40 FS
9	1		*REAR BUMPER SENSOR	Not Necessary	211.00 FS	*- FS
10	4		*REAR BUMPER SENSOR SEAL -O-RING	Not Necessary	15.00 FS	*- FS
11	1		*REAR BUMPER WIRING	Not Necessary	458.00 FS	*- FS
12	1		*REAR EXHAUST SILENCER	Not Necessary	633.00 FS	*- FS
13	1		*REAR EXHAUST SILENCER DUAL CLIP	Not Necessary	53.00 FS	*- FS
14	1		*REAR EXHAUST SILENCER RETAINER	Not Necessary	36.00 FS	*- FS
15	1		*EXHAUST TAIL PIPE TRIM	Not Necessary	125.00 FS	*- FS
16	1		*SUNDRIES	Not Necessary	300.00 FS	*- FS
17	1		*REAR FENDER VENT TRIM -LH	Deformed	22.88 FS	*22.88 FS
18	1		*REAR WHEEL HOUSING LINER -LH	Deformed	144.80 FS	*144.80 FS
19	1		*WHEEL HOUSING LINER ATTACHMENT PARTS	Necessary	39.04 FS	*39.04 FS
20	1		*ANTENNA BRACKET	Bent	12.56 FS	*12.56 FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$)	5,654.28	2,679.84
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Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER REAR PARKING AID .CHECK FUNCTION	New	280.00	280.00
2	TO DISMANTLE AND RENEW REAR BUMPER ASSY .RE-ORGANISE REAR CRASH MANAGEMENT COMPONENTS REINSTALL ALL PARTS REMOVED	New	1,050.00	500.00
3	TO RESPRAY REAR BUMPER ,LOWER SPOILER AND WHEEL ARCH TRIMS	New	2,200.00	1,350.00
4	TO RENEW REAR EXHAUST SILENCER AND ALIGN TO POSITION	New	480.00	280.00
5	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
6	TO REPAIR LHS REAR FENDER AND END PANELLING	New	2,100.00	750.00
7	TO RESPRAY LHS REAR FENDER AND END PANELLING	New	1,600.00	1,100.00
Gross Labour Cost (S\$)			7,902.00	4,452.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >