

Vivian Lau (LKKAuto)

From: Claims <claims@torque5.com>
Sent: Thursday, 15 March, 2018 5:07 PM
To: Vivian Lau (LKKAuto)
Cc: claims@torque5.com
Subject: ACCIDENT INVOLVING SKK 9077 G & SLH 942 Y ON 13 January 2017. Our Ref: SKK 9077 G
Attachments: SKK 9077 G LOD.pdf

WITHOUT PREJUDICE

Dear Sir/Mdm,

Attached is the Final repair bill, Loss Of Rental, Towing, GIA & LTA fee of the above mentioned vehicle.

Claim amount as per below:-

1. Repair Cost	\$ 7,490.00
2. Loss of Rental for 7Days x \$230/- per day	\$ 1,610.00
3. LTA/GIA fee	\$ 36.45
4. Towing	\$ 180.00

TOTAL: \$ 9,316.45

The above settlement is in respect of our client's claim for damages pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation of his personal injuries.

Kindly acknowledge by replying to this email and advise who is the officer in charge.

Your assistance is greatly appreciated.



Thank you.

Warmest Regards,

Michelle Lim

Claims Officer | Motor Claims Department

Hotline (65) 6452 4457 | Fax (65) 6452 4584

Address 8 Kaki Bukit Ave 4, #01-49/50/51/52/53/54
Premier @ KB, Singapore 415875

www.torque5.com



Vivian Lau (LKKAUTO)

From: Vivian Lau (LKKAUTO)
Sent: Friday, 19 January, 2018 11:02 AM
To: 'eyap@lioncityrentals.com.sg'
Cc: Zayyer (LKKAUTO); Hsiao Tong (LKKAUTO); Joy Irene (LKKAUTO)
Subject: ACCIDENT INVOLVING SLH 942Y & SKK 9077G ON 13/01/2018

Our Ref: CC4/LCR18001060/wb3

19 January 2018

LION CITY RENTALS PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING SLH 942Y & SKK 9077G ON 13/01/2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please call us if you have further queries.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Torque 5 Pte Ltd

No.8 Kaki Bukit Ave 4, Premier @ Kaki Bukit, #01-50 Singapore 415875
Tel: +65 6452 4457 | Fax: +65 6452 4584 | Email: enquiry@torque5.com
Co. Reg. No.: 201313221G

LETTER OF AUTHORISATION

Accident on 13/01/2018 along Tan Guan Rd
Involving vehicles SKK 9077G, SLH 942Y

Inconsideration of **Torque 5 Pte Ltd, 8 Kaki Bukit Ave 4, Premier @ Kaki Bukit #01-50 Singapore 415875**, repairing my/our motor vehicle no SKK 9077G at my request, I/We, Joshua Luke ("the claimant") of 19 Woodlands Ave 6 #14-28 SC 738999 (address) bearing NRIC No S7611052B the owner of motor vehicle no SKK 9077G, hereby authorize them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use and etc to any of their appointed solicitors to act for me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorized them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

I/We further agree to fully co-operate and attend all court hearings that are necessary to prosecute the claims maintained by **Torque 5 Pte Ltd**.

I/We further agree and undertake to indemnify them against my/our claim for costs which arise therewith.

In the event that my/our claim is unsuccessful, I/we undertake to pay to **Torque 5 Pte Ltd** the cost of repairs to my/our vehicle.

In the event that the settlement/payment cheque is being made in my/our favour, I/we hereby undertake to return the full amount to **Torque 5 Pte Ltd** account, within 7 days from receiving and clearance of the said settlement/payment cheque. Failing which, **Torque 5 Pte Ltd** will have the legal rights to take legal proceedings against me/us to recover the said sum, with further costs and disbursements to be incurred by me/us.

I/We further authorize **Torque 5 Pte Ltd** to settle the aforesaid claim in a manner that you deem fit and to utilize the monies to pay your charges without further reference to me/us. The payment to **Torque 5 Pte Ltd** shall amount to a good discharge of **Torque 5 Pte Ltd** obligation to me/us in respect of the settlement monies.

Dated this 18 day of January (month) 20 18 (year)

Signed by "the claimant"

Name: Joshua Luke

NRIC No: S7611052B

Signed by **Torque 5 Pte Ltd**

Name: Michelle



RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, TORQUE 5 PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for \$ 8,900.00 (Global Sum) for vehicle no. SKK 9077G that was damaged pursuant to the accident which occurred on 13/01/2018 (date) along TOH GUAN JUNCTION (location) involving vehicle no/s SLH 942Y.

This is pursuant to the inspection conducted on 18/01/2018 (date) at "the workshop".



We/I confirm that we/I are/am authorized by the owner JOSHUA LUKE ("the third party claimant") of vehicle no. SKK 9077G make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".



We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SKK 9077G (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 02 (day) of April (month) 20 18 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

my execution of this Discharge Voucher is only
for my claim for property damage and not prejudicial
to any other claims arising from the same accident.



No.8 Kaki Bukit Ave 4, Premier @ Kaki Bukit, #01-50 Singapore 415875
Tel: +65 6452 4457 | Fax: +65 6452 4584 | Email: enquiry@torque5.com
Co. & GST Reg. No.: 201313221G

Torque 5 Pte Ltd

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120
Tel: 6419 1000

Tax Invoice

Inv. No. : T51804011
Inv. Date : 02 Apr 2018
Ref : 13/01/2018
Terms : 30 Days
Veh. No. : SKK9077G
Make & Model : MERCEDES BENZ
E250 SEDAN (SR)
(R18)

#	Description	Qty	UOM	Unit Price	Disc	Amt
1	TO SUPPLY SPARE PARTS AND LABOUR FOR ACCIDENT REPAIR PARTS LUMP SUM AMOUNT	1.00		7,000.00	0.00	7,000.00

I agree to the price as listed above and
affirm that the goods are received in good
condition.

(Customer's Signature and Company Stamp)

Subtotal : S\$ 7,000.00
GST 7.0% : S\$ 490.00
Total : S\$ 7,490.00

For **TORQUE 5 PTE. LTD.**



(Authorised Signature)

No. 201313221G



No.8 Kaki Bukit Ave 4, Premier @ Kaki Bukit
#01-50 Singapore 415875
Tel: +65 6452 4457 Fax: +65 6452 4584
Email: leasing@torque5.com
Company Reg. No: 201530768C

Joshua Luke
19 Woodlands Ave 6 #14.28 S(738999)
C/O
Torque 5 Pte Ltd
8 Kaki Bukit Avenue 4, #01-50
Premier @ KB, Singapore 415875
Tel: 6452 4457 Fax: 6452 4584

Rental Invoice

Inv No. : L51801024
Date : 25 Jan 2018
Ref : SKK9077G
Currency : SGD
Terms : COD
RA No. : R18010018
Veh No. : SKL7788X

#	Rental Period	Rate	Disc	Amt
1	Rental (18/01/2018 15:30 to 25/01/2018 16:15)	1,610.00	0.0000	1,610.00

I agree to the price as listed above and
affirm that the goods are received in good
condition.

(Customer's Signature and Company Stamp)

Subtotal : S\$ 1,610.00
GST 7.0% : S\$ 0.00
Total : S\$ 1,610.00

For **TORQUE 5 LEASING PTE LTD**


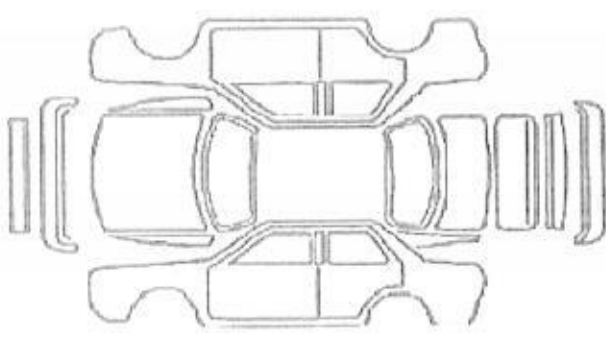





(Authorised Signature)

8 Kaki Bukit Ave 4 Premier @ Kaki Bukit
 #01-50 Singapore 415875
 Tel: 6452 4457 Fax: 6452 4584
 Email: leasing@torque5.com
 Company Reg. No: 201530768C

RENTAL AGREEMENT

T 001905

HIRER'S PARTICULAR		Veh. No/Model: SKK 9077G M E250	
Name: Joshua Luke		Rental Veh. No/Model: SKL 7788 X Bmto X3	
NRIC/Passport No: S7611052B		Date/Time Out: 18/1/18 3PM	
Address: B1K 19 Woodlands Ave 6 #14-28 S(738999)		Date/Time In: 25/1/18 16:15	
Tel: 96887796			
Driving license No: Exp:		Milage: 93986 Milage: 94355	
ADDITIONAL DRIVER'S PARTICULAR		Rental Charges	
Name:		S\$ S\$	
NRIC/Passport No:		Hours @ per hour	
Address:		7 Days @ 230 per day	
		Weeks @ per week	
		Months @ per month	
		Subtotal 1610	
Tel:		GST @ 7%	
Driving license No: Exp:		Others	
(A) - ACCIDENTS (D) - DENTS (S) - SCRATCHES		TOTAL CHARGES 1610	
		Mode of Payment: Cash/Nets/Cheque/Credit Card: Deposit Deposit Amount Refunded Remarks: Received by	
Physical Damage Excess Singapore - Own Damage S\$2,000 Singapore - 3rd Party Damage S\$2,000 Malaysia (if applicable) S\$8,000 For Driver aged < 27 or above 65 and/or less than 2 yrs driving experience regardless of age S\$3,000 (Additional)		Acknowledgement 	
IMPORTANT NOTE: 1. ONLY PERSONS ABOVE 22 YEARS OF AGE, HOLDING A VALID SINGAPORE LICENCE FOR MORE THAN 2 YEARS, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE. 2. Vehicle is strictly for use in Singapore only and may not be driven out of Singapore without the prior written consent of Torque 5 Leasing Pte Ltd. 3. Use of vehicle for illegal purposes (e.g. in connection with theft, drug peddling or trafficking, smuggling) is strictly prohibited. 4. In case of accident, the hirer shall report to Torque 5 Leasing Pte Ltd immediately.		Hirer Signature/Date  For Torque 5 Leasing Pte Ltd  Owner Signature/Date	



**GENERAL
INSURANCE
ASSOCIATION**

RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF
SINGAPORE**

RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

SEARCH RESULTS

Our Ref No: GR-18-007910

Date of Request: 15/01/2018

Your Ref No: Online Purchase

Torque 5 Pte Ltd
No. 8 Kaki Bukit Ave 4,
#01-50
Singapore 415875

Dear Sir/Madam,

Your Search Criteria:

Date of Accident: 13/01/2018

Place of Accident: TOH GUAN RD

Client Vehicle No: SKK9077G

With reference to your search criteria for the accident report, the following documents were found to closely match your search criteria:

REQ. VEHICLE	ACCIDENT LOCATION	ACCIDENT DATE
SLH942Y	TOH GUAN JUNCTION	13/01/2018 11:15

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



**GENERAL
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Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-007910

Date of Request: 15/01/2018

Your Ref No: Online Purchase

Torque 5 Pte Ltd
No. 8 Kaki Bukit Ave 4,
#01-50
Singapore 415875

Dear Sir/Madam,

Your Search Criteria:

Date of Accident: 13/01/2018

Place of Accident: TOH GUAN RD

Client Vehicle No: SKK9077G

DESCRIPTION	AMOUNT (S\$)
E-File Search Fee (Public)	14.02
GST Amount	0.98
Total Amount Due (GST Inclusive)	15.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [] Cash ☐ [] Cheque



**GENERAL
INSURANCE
ASSOCIATION**

RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF
SINGAPORE**

RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-007994

Date of Request: 16/01/2018

Your Ref No: Online Purchase

Torque 5 Pte Ltd
No. 8 Kaki Bukit Ave 4,
#01-50
Singapore 415875

Dear Sir/Madam,

Date of Accident: 13/01/2018
Vehicle No: SKK9077G
Place of Accident: Toh Guan Rd
Involving Vehicle
No: SLH942Y

With reference to your application for the accident report, we have attached the following accident reports as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
SLH942Y	Toh Guan Rd	14.00	1	13.08
GST Amount				0.92
Total Amount Due (GST Inclusive)				14.00

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

1/16/2018

Receipt



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No.: M4-0006529-2

Print Date/Time : 16 Jan 2018 / 09:19:57

Receipt Date/Time : 16 Jan 2018 / 09:19:57

Tax Invoice/Receipt

Receipt No.: ITNET-00000-160116-000247

Previous Receipt No.:

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$)	GST Amount (\$)	Amount After GST (\$)
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Result of Insurance Enquiry - SLH942Y

As at 13 Jan 2018/11:15:00

Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.

1 Insurance Enquiry - SLH942Y

Enquiry Fee

20180116091910056660

7.00 0.49 7.49

Sub-Total 7.00 0.49 7.49

Total Before Rounding 7.00 0.49 7.49

Rounding Difference 0.04

Total Amount Payable 7.45

Paid By

20180116091920973 Direct Debit: eNETS Debit
(Internet Banking) 7.45

Total 7.45

Cash Change 0.00

Tendered Amount 7.45

Excess Refundable Amount 0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



24 HOUR RECOVERY SERVICES

Call Reg No: 53339290

24 HRS HOTLINE: 8455 5669



No. 5884

Date: 13/01/2018

Torque 5 (Zenn)

M/S

Vehicle No

SKK 9077G

Model

Mercedes G250

From

Toh Guan Rd

Time Start

11:45

To

Torque 5

Time End

12:45

Remarks

(P)

☐ Change Tyres / Jump Start

☒ Accident

☐ Use Car Carrier

☐ Loaded

☐ Basement / Multi Carpark

☐ Low Body Kit / Low Spoiler

☐ Open Door

☐ Using King Dolly

☐ Dismantle Brake / Shaft

☐ Crane Up / Winch Out

AMOUNT S\$

1800

Received By

Wee

for 24 hour Recovery Services

Vehicle is transported at owner's risk. The company accepts no responsibility for damaged or other misdeemeanour to your vehicle whilst being transported.
Address: 8 Kaki Bukit Ave 4 #01-49 Premier @ Kaki Bukit Singapore 415975 Tel: 6452 4457 Fax: 6452 4594

View Received Message

This mail is associated with :

*SKK9077G (9228122769SG)

[SLH942Y]

TP

JOSHUA LUKE

Jan 13 2018 11:00AM

[LCRF PTE LTD]

Torque 5 Pte Ltd

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From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 02/04/2018 09:15 AM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$8937.45) - SKK9077G - Claim Handler: Tee, Chee-Wah

Approved:8937.45.

DOCUMENTS SUMMARY

There are no documents.