

## Vic (LKKAUTO)

---

**From:** Vic (LKKAUTO)  
**Sent:** Monday, 26 March, 2018 11:54 AM  
**To:** Joyce Foo  
**Cc:** Admin A; Asher Sng (LKKAUTO); Vic (LKKAUTO)  
**Subject:** RE: <SEEK MANDATE> RE: ACCIDENT INVOLVING SHB4588P AND SLG9627D ON 11/01/2018 - ARRANGE SURVEYOR \*\*\*LKK REF:CC4/QBE18001047/T1hb3

Dear Joyce,

Noted with thanks.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

This e-mail contains confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

---

**From:** Joyce Foo [mailto:[joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)]  
**Sent:** Monday, 26 March, 2018 11:30 AM  
**To:** Vic (LKKAUTO)  
**Cc:** Admin A; Asher Sng (LKKAUTO)  
**Subject:** RE: <SEEK MANDATE> RE: ACCIDENT INVOLVING SHB4588P AND SLG9627D ON 11/01/2018 - ARRANGE SURVEYOR \*\*\*LKK REF:CC4/QBE18001047/T1hb3

Our Ref. VC011083

Dear Vic

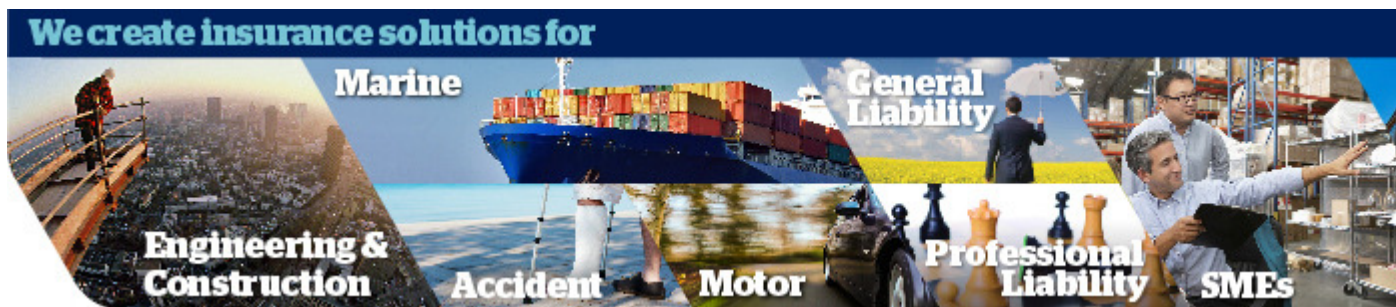
Please proceed to settle as advised.

Thank You & Best Regards

---

Joyce Foo  
Senior Assistant - Claims  
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1184  
Email: [joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



**From:** Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

**Sent:** Monday, 26 March, 2018 10:36 AM

**To:** Joyce Foo <[joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)>; Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** <SEEK MANDATE> RE: ACCIDENT INVOLVING SHB4588P AND SLG9627D ON 11/01/2018 - ARRANGE SURVEYOR \*\*\*LKK REF:CC4/QBE18001047/T1hb3

**YOUR REF – VC011083**

**LKK REF – CC4/QBE18001047/T1hb3**

=====

Dear Joyce/Jenny,

**ACCIDENT INVOL VING VEHICLES SLG 9627D (OI) AND SHB 4588P (TP) ON 11/01/2018**

We refer to the above matter.

This is a clear cut case where Insured Driver had rear-ended TP vehicle.

We had spoken to the Insured's Mr Loh, where he confirmed accident details and rear-ended TP vehicle. We had informed him of the TP claim and NCD issues.

In view of the above, we are of the view that liability is not to our Insured's favour.

Summary to offer to repairer **DING AUTOMOTIVE PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 3,058.38	\$ 695.50
Loss of Rental (\$116.82 x 3 days)	\$ 350.46	\$ 350.46
Loss of Income (\$80 x 3 days)	\$ 240.00	\$ 150.00 (\$50 x 3 days)
GIA Search Fee	\$ 2.00	\$ 2.00
<b>TOTAL</b>	<b>\$ 3,650.84</b>	<b>\$ 1,197.96</b>

**Breakdown of days is as follows:**

Our surveyor's recommended days to repair	2 days
Downtime	1 day
<b>TOTAL</b>	<b>3 days</b>

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

---

**From:** Shu Pei (LKKAuto)

**Sent:** Thursday, 18 January, 2018 6:24 PM

**To:** Joyce Foo

**Cc:** Admin A; Vic (LKKAuto); Asher Sng (LKKAuto)

**Subject:** RE: ACCIDENT INVOLVING SHB4588P AND SLG9627D ON 11/01/2018 - ARRANGE SURVEYOR \*\*\*LKK  
REF:CC4/QBE18001047/T1hb3

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHB 4588P at M/s Ding Automotive Pte Ltd.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary Advice

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

Thank you.

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupe@lkkauto.com](mailto:shupe@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Joyce Foo [<mailto:joyce.foo@qbe.com>]

**Sent:** Wednesday, 17 January 2018 4:20 PM

**To:** Shu Pei (LKKAuto) <[shupe@lkkauto.com](mailto:shupe@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** RE: ACCIDENT INVOLVING SHB4588P AND SLG9627D ON 11/01/2018 - ARRANGE SURVEYOR \*\*\*LKK  
REF:CC4/QBE18001047/T1hb3

Our Ref. VC011083

Hi Shu Pei

Attached OI GIA for our attention.

Thank You & Best Regards

---

Joyce Foo  
Senior Assistant - Claims  
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1184  
Email: [joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



---

**From:** Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

**Sent:** Wednesday, 17 January, 2018 3:58 PM

**To:** Joyce Foo <[joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** RE: ACCIDENT INVOLVING SHB4588P AND SLG9627D ON 11/01/2018 - ARRANGE SURVEYOR \*\*\*LKK  
REF:CC4/QBE18001047/T1hb3

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

Thank you.

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Admin-D (LKKAuto)  
**Sent:** Tuesday, 16 January 2018 4:53 PM  
**To:** [joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)  
**Cc:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: ACCIDENT INVOLVING SHB4588P AND SLG9627D ON 11/01/2018 - ARRANGE SURVEYOR

Dear Joyce,

Thank you for the assignment.

Best Regards,

**Catherine Chong** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Joyce Foo [<mailto:joyce.foo@qbe.com>]  
**Sent:** Tuesday, 16 January 2018 4:06 PM  
**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** FW: ACCIDENT INVOLVING SHB4588P AND SLG9627D ON 11/01/2018 - ARRANGE SURVEYOR

Our Ref. V0016096

Hi

Please assist to arrange TP survey.

Thank You & Best Regards

---

Joyce Foo  
Senior Assistant - Claims  
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1184  
Email: [joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



---

**From:** Jenny Toh  
**Sent:** Tuesday, 16 January, 2018 4:02 PM  
**To:** Joyce Foo <[joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)>  
**Subject:** FW: ACCIDENT INVOLVING SHB4588P AND SLG9627D ON 11/01/2018 - ARRANGE SURVEYOR



---

Jenny Toh  
Senior Assistant, Claims  
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1225  
Email: [jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



**From:** [taxiscs@stengg.com](mailto:taxiscs@stengg.com) [<mailto:taxiscs@stengg.com>]  
**Sent:** Tuesday, 16 January, 2018 3:46 PM  
**To:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>  
**Cc:** [ACCOUNTS@DINGAUTO.SG](mailto:ACCOUNTS@DINGAUTO.SG), [ADMIN@DINGAUTOMOTIVE.COM.SG](mailto:ADMIN@DINGAUTOMOTIVE.COM.SG)  
**Subject:** Re: ACCIDENT INVOLVING SHB4588P AND SLG9627D ON 11/01/2018 - ARRANGE SURVEYOR

Dear Jenny,

This vehicle( SHB4588P ) now at 31 Corporation Road Singapore 649825 , please arrange surveyor ASAP and update liability .  
vehicle is in workshop for 2 days already .

Thank you.  
Best Regard  
Ding Automotive PTE LTD  
Alex Khong  
83039588

From: Taxis Customer Service/KAS/CBG/ST Kinetics  
To: [jenny.toh@qbe.com](mailto:jenny.toh@qbe.com), [angeline.koh@qbe.com](mailto:angeline.koh@qbe.com)  
Cc: "[ACCOUNTS@DINGAUTO.SG](mailto:ACCOUNTS@DINGAUTO.SG)", "[ADMIN@DINGAUTOMOTIVE.COM.SG](mailto:ADMIN@DINGAUTOMOTIVE.COM.SG)"  
Date: Thu 11 Jan 2018 06:52 PM  
Subject: ACCIDENT INVOLVING SHB4588P AND SLG9627D ON 11/01/2018 - ARRANGE SURVEYOR

---

Dear All ,

This vehicle( SHB4588P ) now at 31 Corporation Road Singapore 649825 , Please arrange surveyor come to 15 Jan 2018 .

Thanks

Best Regard  
Ding Automotive PTE LTD

Alex Khong  
83039588

[This e-mail is confidential and may also be privileged. If you are not the intended recipient, please delete it and notify us immediately; you should not copy or use it for any purpose, nor disclose its contents to any other person. Thank you]

[This e-mail is confidential and may also be privileged. If you are not the intended recipient, please delete it and notify us immediately; you should not copy or use it for any purpose, nor disclose its contents to any other person. Thank you]



[This e-mail is confidential and may also be privileged. If you are not the intended recipient, please delete it and notify us immediately; you should not copy or use it for any purpose, nor disclose its contents to any other person. Thank you]

-----  
IMPORTANT NOTICE : The information in this email is confidential and may also be privileged. If you are not the intended recipient, any use or dissemination of the information and any disclosure or copying of this email is unauthorised and strictly prohibited. If you have received this email in error, please promptly inform us by reply email or telephone. You should also delete this email and destroy any hard copies produced.

-----  
IMPORTANT NOTICE : The information in this email is confidential and may also be privileged. If you are not the intended recipient, any use or dissemination of the information and any disclosure or copying of this email is unauthorised and strictly prohibited. If you have received this email in error, please promptly inform us by reply email or telephone. You should also delete this email and destroy any hard copies produced.

-----  
IMPORTANT NOTICE : The information in this email is confidential and may also be privileged. If you are not the intended recipient, any use or dissemination of the information and any disclosure or copying of this email is unauthorised and strictly prohibited. If you have received this email in error, please promptly inform us by reply email or telephone. You should also delete this email and destroy any hard copies produced.