

Vic (LKKAUTO)

From: Joyce Foo <joyce.foo@qbe.com>
Sent: Monday, 26 March, 2018 11:30 AM
To: Vic (LKKAUTO)
Cc: Admin A; Asher Sng (LKKAUTO)
Subject: RE: <SEEK MANDATE> RE: ACCIDENT INVOLVING SHB4588P AND SLG9627D ON 11/01/2018 - ARRANGE SURVEYOR ***LKK REF:CC4/QBE18001047/T1hb3

Our Ref. VC011083

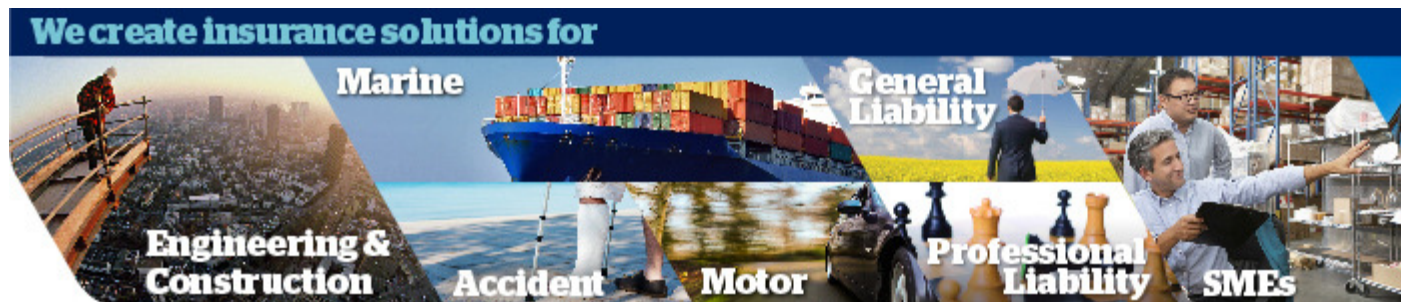
Dear Vic

Please proceed to settle as advised.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Monday, 26 March, 2018 10:36 AM
To: Joyce Foo <joyce.foo@qbe.com>; Jenny Toh <jenny.toh@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Subject: <SEEK MANDATE> RE: ACCIDENT INVOLVING SHB4588P AND SLG9627D ON 11/01/2018 - ARRANGE SURVEYOR ***LKK REF:CC4/QBE18001047/T1hb3

YOUR REF – VC011083
LKK REF – CC4/QBE18001047/T1hb3
=====

Dear Joyce/Jenny,

ACCIDENT INVOL VING VEHICLES SLG 9627D (OI) AND SHB 4588P (TP) ON 11/01/2018

We refer to the above matter.

This is a clear cut case where Insured Driver had rear-ended TP vehicle.

We had spoken to the Insured's Mr Loh, where he confirmed accident details and rear-ended TP vehicle. We had informed him of the TP claim and NCD issues.

In view of the above, we are of the view that liability is not to our Insured's favour.

Summary to offer to repairer **DING AUTOMOTIVE PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 3,058.38	\$ 695.50
Loss of Rental (\$116.82 x 3 days)	\$ 350.46	\$ 350.46
Loss of Income (\$80 x 3 days)	\$ 240.00	\$ 150.00 (\$50 x 3 days)
GIA Search Fee	\$ 2.00	\$ 2.00
TOTAL	\$ 3,650.84	\$ 1,197.96

Breakdown of days is as follows:

Our surveyor's recommended days to repair	2 days
Downtime	1 day
TOTAL	3 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Shu Pei (LKKAuto)

Sent: Thursday, 18 January, 2018 6:24 PM

To: Joyce Foo

Cc: Admin A; Vic (LKKAuto); Asher Sng (LKKAuto)

Subject: RE: ACCIDENT INVOLVING SHB4588P AND SLG9627D ON 11/01/2018 - ARRANGE SURVEYOR ***LKK
REF:CC4/QBE18001047/T1hb3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHB 4588P at M/s Ding Automotive Pte Ltd.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary Advice

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joyce Foo [<mailto:joyce.foo@qbe.com>]

Sent: Wednesday, 17 January 2018 4:20 PM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SHB4588P AND SLG9627D ON 11/01/2018 - ARRANGE SURVEYOR ***LKK
REF:CC4/QBE18001047/T1hb3

Our Ref. VC011083

Hi Shu Pei

Attached OI GIA for our attention.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Shu Pei (LKKAUTO) [<mailto:shupeil@lkkauto.com>]

Sent: Wednesday, 17 January, 2018 3:58 PM

To: Joyce Foo <joyce.foo@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SHB4588P AND SLG9627D ON 11/01/2018 - ARRANGE SURVEYOR ***LKK
REF:CC4/QBE18001047/T1hb3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO)

Sent: Tuesday, 16 January 2018 4:53 PM

To: joyce.foo@qbe.com

Cc: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SHB4588P AND SLG9627D ON 11/01/2018 - ARRANGE SURVEYOR

Dear Joyce,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joyce Foo [<mailto:joyce.foo@qbe.com>]

Sent: Tuesday, 16 January 2018 4:06 PM

To: Admin A <admin-a@lkkauto.com>

Subject: FW: ACCIDENT INVOLVING SHB4588P AND SLG9627D ON 11/01/2018 - ARRANGE SURVEYOR

Our Ref. V0016096

Hi

Please assist to arrange TP survey.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific – Singapore

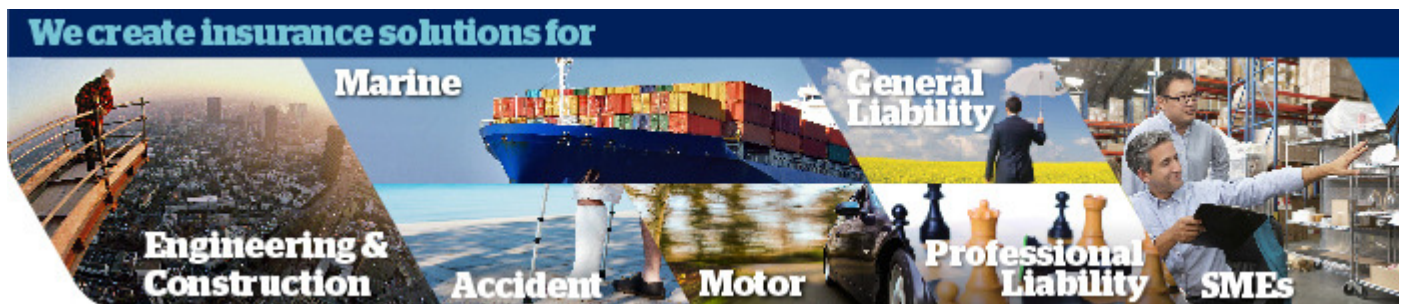
QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Jenny Toh
Sent: Tuesday, 16 January, 2018 4:02 PM
To: Joyce Foo <joyce.foo@qbe.com>
Subject: FW: ACCIDENT INVOLVING SHB4588P AND SLG9627D ON 11/01/2018 - ARRANGE SURVEYOR

Jenny Toh
Senior Assistant, Claims
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1225
Email: jenny.toh@qbe.com
Visit us on the web at www.qbe.com.sg



From: taxiscs@stengg.com [<mailto:taxiscs@stengg.com>]
Sent: Tuesday, 16 January, 2018 3:46 PM
To: Jenny Toh <jenny.toh@qbe.com>
Cc: [DINGAUTO.SG](mailto:ACCOUNTS%ACCOUNTS%DINGAUTO.SG.ADMIN@DINGAUTOMOTIVE.COM.SG
Subject: Re: ACCIDENT INVOLVING SHB4588P AND SLG9627D ON 11/01/2018 - ARRANGE SURVEYOR

Dear Jenny,

This vehicle(SHB4588P) now at 31 Corporation Road Singapore 649825 , please arrange surveyor ASAP and

update liability .
vehicle is in workshop for 2 days already .

Thank you.
Best Regard
Ding Automotive PTE LTD
Alex Khong
83039588

From: Taxi Customer Service/KAS/CBG/ST Kinetics
To: jenny.toh@qbe.com, angeline.koh@qbe.com
Cc: "ACCOUNTS@DINGAUTO.SG", "ADMIN@DINGAUTOMOTIVE.COM.SG"
Date: Thu 11 Jan 2018 06:52 PM
Subject: ACCIDENT INVOLVING SHB4588P AND SLG9627D ON 11/01/2018 - ARRANGE SURVEYOR

Dear All ,

This vehicle(SHB4588P) now at 31 Corporation Road Singapore 649825 , Please arrange surveyor come to 15 Jan 2018 .

Thanks

Best Regard
Ding Automotive PTE LTD
Alex Khong
83039588

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