

INS. CASE OWNER:

Ernest

CC 4 / AXA1800

LKK:
IDAC:

Surveyor:

XGQ

DOI:

ASSIGNMENT

15/07/18

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SEE 1228X

Name of Insured:

ZULKIPP BIR MUHAMMAD KASSIM

Insured Tel No.:

HP:

8266908

Excess Sec II :SS

D.O.A.:

16/1/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

58M00795 / 70008

Policy No.:

6A4484911

Make / Model:

PROTON

Place of Accident:

MRT RD 3

OI GIA REPORT: YES / NO; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:

SMART



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time	STAGE	DATE / PIC
16/1/18	Non-Reporting ltr (1st):	
16/1/18	Non-Reporting ltr (2nd):	
16/1/18	Non-Reporting ltr (Final):	
16/1/18	Notification ltr (if non-pickup):	
16/1/18	Call OI: 240118-971	
16/1/18	After call ltr to OI: 240118-971	
22/1/18	Documentation Check List: Handler Typist	
22/1/18	Notification ltr (if non-pickup)	
22/1/18	After call ltr to OI:	
22/1/18	Authorisation To Act:	
22/1/18	Release Voucher:	
22/1/18	Final Repair Bill:	
22/1/18	Car Rental Invoice:	
22/1/18	Towing Invoice:	
22/1/18	LTA / GIA:	
22/1/18	Medical Bill:	
22/1/18	PIR:	
22/1/18	Mandate/Reject Instruction:	
22/1/18	LOD:	
22/1/18	Payment Breakdown Form:	
22/1/18	Post-Repair Photos:	
22/1/18	Others:	
PRELIMINARY ADVICE	Date/Time: 18/1/18	Sent By: BM
FINALIZATION	Date/Time:	Confirm with:
Repair Cost:	SS	(days) Reduction: %
FINAL SETTLEMENT	Date/Time: 15/7/18	Confirm with: Lee GPT.
Final Liability:	%	(Agreed / Assessed) BOLA S/N No.:
Repair Cost:	SS 4974.42	
Loss of Rental (LOR):	SS 596.55	(5 days) x 119.31
Loss of Use (LOU):	SS -	(\$ x days)
Loss of Income (LOI):	SS -	(\$ x days)
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/>		[Tick only one]
GIA/LTA Search	SS 700 /	
Medical:	SS -	
Disbursement:	SS -	(e.g. Tow/ Independent)
Legal Cost	SS -	
Total:	SS 5578.02	Global Sum SS: 5500.00
FINAL PAYMENT	Date/Time:	Confirm with:
Payee 1:	SS 5550.00	Name 1: SMART taxis Pte Ltd
Payee 2: (Strike if N.A.)	SS	Name 2:
Payee 3: (Strike if N.A.)	SS	Name 3:



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/ASM18001041/Gwb3		
8 SHENTON WAY #24-01 AXA TOWERS SINGAPORE 068811		Date : 17-01-2018		
		Code : ASM		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SKE 1728X	Veh. Inspected	SHB 5185L	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	17/01/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	16/01/2018	Inspection Date	17/01/2018	
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

SMRT Accident Vehicle Repair Estimates

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHB5185L
Ref. No : TAX/01/18/2091
Reg. Date : 01/11/2017
Vehicle Type : TAXI
Make : TOYOTA PRIUS
Model : PRIUS4
Name of Driver : MOHAMED RAMZAN BIN MOHD DALI

Type of Accident : HEAD TO SIDE
Date / Time of Accident : 16/01/2018 08:30:00 AM
Accident Reported Date / Time : 16/01/2018 12:00:00 AM

Surveyor is Required? : Yes

Survey by : Guo Qiang

Vehicle is Towed Back? : No

Towed Back Date/Time :

Replacement Vehicle issued? : No

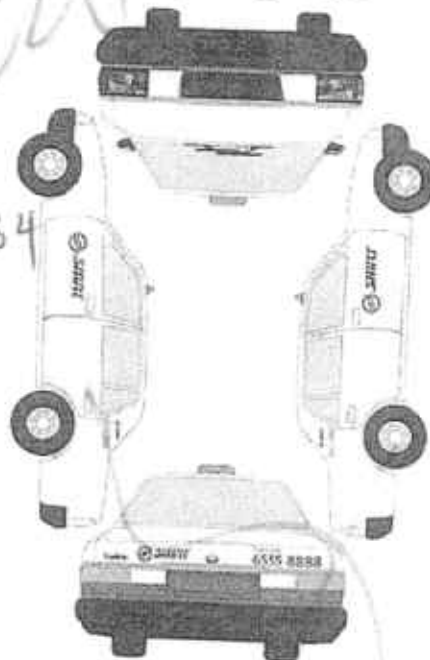
Accident Repair Job Card No : 000024094122

Special Instruction to ARC, if any :

SKE1728X - AXA P/P

BEFORE PAINT PHOTO, FOR CHECK ITEM and REPLACE ITEM PLEASE CALL SURVEYOR GUO QIANG (LKK)
/ HP : 82880282 / Email: GuoQiang@lkkauto.com

Prepared Date : 16/01/2018 01:58:21 PM



30110KM

1 - 1/4 1/2 3/4 → 7格半油

QC 22/1/18 14 110 Pass

Recording Camera

☒ ☐

Radio Antenna

☒ ☐

1st witness

2nd witness

Date 77-1-18

Date

LEE SHENG AUTO PTE LTD

Vehicle Return Date: 21-1-2018

Vehicle Return Time: 12:30

SMRT staff sign:

Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : JTDKB3FUX03573209

Mileage

0

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 676.00	400.00
Total Spray Painting Charges	: 1,314.00	600.00
Total Material Charges	: 4,260.07	3,944.47
Other Charges	: 340.00	30.00
TOTAL	: 6,590.07	4,974.47
Lum Sum Total	: 0.00	0.00
No. of Repair Days	: 5.00	4.00
Prepared / Adjusted By	:	GUO QIANG (LKK)
Arc / Surveyor Sign Off Date	: 16/01/2018 05:08:47 PM	17/01/2018 04:46:16 PM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 16/01/2018 05:08:47 PM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No : QN-1801-0601

Invoice No :

Quotation Date : 23/1

Invoice Date :

Invoice Amount :

Prepared Date :

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR LH FRONT PORTION	676.00 ✓	400.00 /
Total Labour	676.00	400.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY FRONT BUMPER	378.00 ✓	200.00 /
TO RESPRAY FRONT SUPPORT PANEL	180.00 ✗	0.00 NN
TO REPSRAY FRONT HOOD	378.00 ✓	200.00 /
TO RESPRAY FRONT FENDER LH	378.00 ✓	200.00 /
Total Spray Painting & Panel Beating	1,314.00	600.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	30.00 /
TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	0.00
TO REPLACE SUNDRY PARTS	100.00	0.00 } NN
TO WASH AND VACUUM	60.00	0.00
Total Other Costs	340.00	30.00

2550

art 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
21194792	CPA /		COVER, FR BUMPER ✓	1	495.50	25.00	371.62	Replace	Replace	No ✓
21284795	MCS /		COVER, FR BUMPER LH ✓	1	28.10	25.00	21.07	Replace	Replace	No ✓
31014700	el /		GRILLE SUB-ASSY ✓	1	335.60	25.00	251.70	Replace	Replace	No ✓
11854761	CPA /		UNIT, HEADLAMP, LH ✓	1	2,558.90	10.00	2,303.01	Replace	Replace	No ✓
12204700	let /		LAMP ASSY, FOG, LH ✓	1	910.20	10.00	819.18	Replace	Replace	No ✓
21164700	NN		SUPPORT, FR BUMPER LH ✗	1	82.30	25.00	61.73	Replace	Check	No ✗
32144700	NN		SUPPORT, RADIATOR UPPER LH ✗	1	76.70	25.00	57.53	Replace	Check	No ✗
35633700	NN		SEAL, RADIATOR TO LH ✗	1	24.80	25.00	18.60	Replace	Check	No ✗
32034791	NN		SUPPORT S/A LH ✗	1	237.00	25.00	177.75	Replace	Check	No ✗
26114710	el /		ABSORBER, FR BUMPER ✓	1	70.30	25.00	52.72	Replace	Replace	No ✓
33014710	repair		HOOD SUB-ASSY R	1	938.40	100.00	0.00	Replace	Repair	No R
34104710	BT /		HINGE ASSY, HOOD, RH ✓	1	57.00	25.00	42.75	Replace	Replace	No ✓
34204710	BT /		HINGE ASSY, HOOD, LH ✓	1	57.00	25.00	42.75	Replace	Replace	No ✓
38024710	repair		FENDER SUB-ASSY, FR, LH R	1	933.10	100.00	0.00	Replace	Repair	No R
53744710	MC /		EMBLEM, SIDE PANEL (HYBRID) ✓	1	52.90	25.00	39.67	Replace	Replace	No ✓
TOTAL MATERIALS								4,260.09	3,944.47	
TOTAL MATERIALS(Discounted) 6857.80								4,260.07	3,944.47	

dded Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

~~4565.5~~
~~2590.3424.13~~
1096.4
25%: 822.3
3469.1
10%: 3122.19
3944.47
+ 400.00
+ 630.00
4974.47
4974.49

SMRT Accident Vehicle Repair Estimates

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHB5185L
 Ref. No : TAX/01/18/2091
 Reg. Date : 01/11/2017
 Vehicle Type : TAXI
 Make : TOYOTA PRIUS
 Model : PRIUS4
 Name of Driver : MOHAMED RAMZAN BIN MOHD DALI
 Type of Accident : HEAD TO SIDE
 Date / Time of Accident : 16/01/2018 08:30:00 AM
 Accident Reported Date / Time : 16/01/2018 12:00:00 AM
 Surveyor is Required? : Yes
 Survey by :
 Vehicle is Towed Back? : No
 Towed Back Date/Time :
 Replacement Vehicle issued? : No
 Accident Repair Job Card No : 000024094122
 Special Instruction to ARC, if any :
 SKE1728X
 Prepared Date : 16/01/2018 01:58:21 PM



4 Days.

Guo Qiang - 82880282

Guo Qiang @ lkk auto. com

17/1/18.

part by part.

before paint photos.

LKK Auto Consultants hence notify the Repairer of the following:
 • To resurvey before/after spray painting
 • To display damaged part(s) during resurvey
 • Parts prices are subject to confirmation
 • Third party survey is on a "Without Prejudice" basis
 • No illegal modification(s) is allowed
 • Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : JTDKB3FUX03573209

Mileage : 0

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges :	676.00	0.00
Total Spray Painting Charges :	1,314.00	0.00
Total Material Charges :	5,663.68	5,663.68
Other Charges :	340.00	0.00
TOTAL :	7,993.68	0.00
Lum Sum Total :	0.00	0.00
No. of Repair Days :	5.00	0.00
Prepared / Adjusted By :		
Arc / Surveyor Sing Off Date :	16/01/2018 05:08:47 PM	01/01/1900 12:00:00 AM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 16/01/2018 05:08:47 PM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No :	Invoice No :
Quotation Date :	Invoice Date :
Invoice Amount :	Prepared Date :

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR LH FRONT PORTION	676.00	0.00 <i>400</i>
Total Labour	676.00	0.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY FRONT BUMPER	378.00	0.00 <i>200</i>
TO RESPRAY FRONT SUPPORT PANEL	180.00	0.00 <i>?</i>
TO REPSRAY FRONT HOOD	378.00	0.00 <i>200</i>
TO RESPRAY FRONT FENDER LH	378.00	0.00 <i>200</i>
Total Spray Painting & Panel Beating	1,314.00	0.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	0.00 <i>30</i>
TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	0.00 <i>X</i>
TO REPLACE SUNDRY PARTS	100.00	0.00 <i>X</i>
TO WASH AND VACUUM	60.00	0.00 <i>X</i>
Total Other Costs	340.00	0.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
52119479 62			COVER, FR BUMPER <i>CRA</i>	1	495.50	25.00	371.62	Replace	Replace	No
52128479 06			COVER, FR BUMPER LH <i>Mis</i>	1	28.10	25.00	21.07	Replace	Replace	No
53101470 80			GRILLE SUB-ASSY <i>Re</i>	1	335.60	25.00	251.70	Replace	Replace	No
81185476 91			UNIT, HEADLAMP, LH <i>CRA</i>	1	2,558.90	10.00	2,303.01	Replace	Replace	No
81220470 20			LAMP ASSY, FOG, LH <i>cut</i>	1	910.20	10.00	819.18	Replace	Replace	No
52116470 50			SUPPORT, FR ? BUMPER LH	1	82.30	25.00	61.72	Replace	Replace	No
53214470 50			SUPPORT, RADIATOR UPPER LH ?	1	76.70	25.00	57.52	Replace	Replace	No
16563370 10			SEAL, RADIATOR TO LH ?	1	24.80	25.00	18.60	Replace	Replace	No
53203479 01			SUPPORT S/A LH ?	1	237.00	25.00	177.75	Replace	Replace	No
52611471 40			ABSORBER, FR BUMPER <i>Re</i>	1	70.30	25.00	52.72	Replace	Replace	No
53301471 10			HOOD SUB-ASSY <i>X Repair</i>	1	938.40	25.00	703.80	Replace	Replace	No
53410471 30			HINGE ASSY, HOOD, RH <i>BT</i>	1	57.00	25.00	42.75	Replace	Replace	No
53420471 30			HINGE ASSY, HOOD, LH <i>BT</i>	1	57.00	25.00	42.75	Replace	Replace	No
53802471 30			FENDER SUB-ASSY, FR, LH <i>X Repair</i>	1	933.10	25.00	699.82	Replace	Replace	No
75374471 40			EMBLEM, SIDE PANEL (HYBRID) <i>Re</i>	1	52.90	25.00	39.67	Replace	Replace	No
TOTAL MATERIALS								5,663.72	5,663.68	
TOTAL MATERIALS(Discounted)							5,663.68	5,663.68		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									



Re:MANDATE APPROVAL

Type

 Information

Message

Mandate approved: \$5,697.33.

Reply

Shanti B Thaiyal Nayagi (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)

From: Shanti B Thaiyal Nayagi (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
Sent: 17/01/2018 08:31
To: 'motor.survey@axa.com.sg'; 'cst@axa.com.sg'
Cc: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC); Kok Tuck Foo (Auto Svcs/Ext Biz Svcs/AR & SC/ARC); Koo Yew Chung (Auto Svcs/Ext Biz Svcs/AR & SC); Phua Zhi Yang (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR); Grace Ng Siu Ching (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR); Lim Wei Siong (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims); Chin Kim Ming (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR); Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
Subject: RE: SHB5185L - Survey (AXA)
Attachments: SHB5185L.pdf; 2091 - 5185.pdf

Dear Sir /Mdm

Kindly arrange to survey the vehicle **SHB5185L** within 48 hours according to GIA guide line, involving your insured **SKE1728X**

Vehicle in Woodlands SMRT Depot

Regards
Shanti
SMRT Automotive Services PTE LTD
Accident Reporting Center (Claims Dept)
6866 2671/2 | bthaiyaln@smrt.com.sg



Vivian Lau (LKKAuto)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
<LeeGek@smrt.com.sg>
Sent: Thursday, 22 March, 2018 10:07 AM
To: CS A Team; Admin A
Subject: Re: Accident on 16/1/2018 involving SHB 5185L & SKE 1728X (AXA insured) Our
Ref: TAX/01/18/2091/lg
Attachments: 01 18 2091.pdf

Dear All,

We quantify our own losses as follows:-

Cost of Repair	\$4974.47
Loss of Rental	\$715.86 (6 days x \$119.31)
LTA Search Fee	\$7.00
Total	\$5697.33

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Letter of Authorisation
- 5) Accident vehicle laid-up report
- 6) LTA search

We have notified AXA of PRS on 9/1/2018 at 11.34am and our taxi was surveyed on 12/1/2018 at 3.34pm. We attach the emails for your perusal.

Our hirer is claiming his injury and loss of income through his own lawyer.

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

23 JANUARY 2018

**ZULKEPLI BIN MOHAMED KASSIM
BLK 272 TAMPINES ST 22
#02-36
SINGAPORE 520272**

Dear Sir/Madam,

**OUR REF : CC4/ASM18001041/Gwb3
YOUR REF : SKE 1728X
ACCIDENT INVOLVING SKE 1728X AND SHB 5185L ALONG UBI ROAD 3 ON
16.01.2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **SMRT AUTOMOTIVE SERVICES PTE LTD**, acting on behalf of the owner of SHB 5185L against your motor insurance policy.

Based on the accident report, accident scenario, it was reported that your vehicle had collided the Third Party vehicle SHB 5185Lb while exiting carpark. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@ikkauto.com within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Siti Jaafar
Case Handler
DID: 6256 3561
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. AXA Insurance Pte Ltd (AXA)
(Motor Claims Dept)



Date: 16/1/2018


Our Ref. No.:

Letter of Authorisation

I, MOHAMMAD RAMZAN (NRIC No.: S7250283/C) the
registered hirer / relief driver / contract hirer of SMRT taxi registration number
SH13 5185L hereby authorise **SMRT Automotive Services Pte Ltd**
("AutoSvs") to deal with all matters arising out of the accident between my taxi
and SKE 1728X happened on 16/01/2018
along Place U31 ROAD 3

(the "Accident") on my behalf, including but not limited to instituting and any claims or
proceedings against such party or parties (as AutoSvs deems fit in its absolute
discretion) in respect of any claim, demand, loss, cost, expense, liability, damages or
action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve
and settle any proceeding or claim arising out of the accidents, including but not limited
to doing any act or executing any document or signing the Discharge Voucher on my
behalf as may be required.

Name: MOHAMMAD RAMZAN Signature: 
NRIC No.: S7250283/C
Tel No.: 92291664
Address: BLK 917 GURONG WEST ST 91
#11-138 (640917)



redefining / insurance

CLAIM REF : S8M0079J
INSURED : MOHAMED KASSIM ZULKEPLI BIN

DISCHARGE VOUCHER

We, **SMRT Automotive Services Pte Ltd** confirm that by letter of authorisation dated 16 JAN 2018, we are authorised to and do hereby give this discharge for ourselves and on behalf of **SMRT TAXIS Pte Ltd** and the Hirer, **MOHAMED RAMZAN BIN MOHD DALI** of vehicle no **SHB 5185L**.

Now we **SMRT Automotive Services Pte Ltd** for ourselves and the said Hirer and the driver jointly and severally:-

- agree to accept the sum of Singapore Dollars Five Thousand Five Hundred and Fifty only (S\$ 5,550.00) in the aggregate in full and final settlement of all claims of whatever kind including damages for personal injuries and/or damage to property that all and any of us may have against **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no **SKE 1728X** arising out of an accident with **SHB 5185L** on 16/01/2018.
- declare that **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of the Insured vehicle shall not be liable for any further claim(s) whatsoever or howsoever present or future that any of us may have against **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. **SKE 1728X** arising directly/indirectly as a consequence of the accident and hereby give our full and final discharge.
- We hereby declare that I/we am/are the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made in favour of **SMRT TAXIS PTE LTD** is made without any admission of liability whatsoever on the part of **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. **SKE 1728X**

Dated this 12 day of July 2018

Signed by _____
(AUTHORISED SIGNATORY)

Company Stamp _____

Witness : _____

Name : Tan Lee Gek

I/C No : 81420706F

Address : 60 Woodlands Industrial Park E4

Singapore 757705

Tel: 65 6482 3888 Fax: 65 6368 7421

www.smrt.com.sg

AXA Insurance Pte Ltd (Company Reg. No. 199903512M)
8 Shenton Way, #24-01 AXA Tower, Singapore 068811
Customer Centre #B1-01
Tel: +65 6880 4888 Fax: +65 6338 2522 Website: www.axa.com.sg

Our acceptance of your offer of settlement would not negate or prejudice our driver's right of recovery for his/her losses.



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 1990042802
Invoice No. : IV180200626
Date : 27.02.2018
Vehicle No. : SHB5185L
Your Ref No. : TAX/01/18/2091
Our Ref No. : 24094122
Terms : 30 Days

Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
Parts					
COVER, FR BUMPER	1.00	\$ 495.50	(25.00)	\$ 123.87	\$ 371.62
COVER, FR BUMPER LH	1.00	\$ 28.10	(25.00)	\$ 7.02	\$ 21.07
GRILLE SUB-ASSY	1.00	\$ 335.60	(25.00)	\$ 83.90	\$ 251.70
UNIT, HEADLAMP , LH	1.00	\$2558.90	(10.00)	\$ 255.89	\$ 2303.01
LAMP ASSY, FOG, LH	1.00	\$ 910.20	(10.00)	\$ 91.02	\$ 819.18
SUPPORT, FR BUMPER LH	0.00	\$ 82.30	(25.00)	\$ 0.00	\$ 0.00
SUPPORT, RADIATOR UPPER LH	0.00	\$ 76.70	(25.00)	\$ 0.00	\$ 0.00
SEAL, RADIATOR TO LH	0.00	\$ 24.80	(25.00)	\$ 0.00	\$ 0.00
SUPPORT S/A LH	0.00	\$ 237.00	(25.00)	\$ 0.00	\$ 0.00
ABSORBER, FR BUMPER	1.00	\$ 70.30	(25.00)	\$ 17.57	\$ 52.72
HOOD SUB-ASSY	1.00	\$ 938.40	(100.00)	\$ 938.40	\$ 0.00
HINGE ASSY, HOOD, RH	1.00	\$ 57.00	(25.00)	\$ 14.25	\$ 42.75
HINGE ASSY, HOOD, LH	1.00	\$ 57.00	(25.00)	\$ 14.25	\$ 42.75
FENDER SUB-ASSY, FR , LH	1.00	\$ 933.10	(100.00)	\$ 933.10	\$ 0.00
EMBLEM, SIDE PANEL (HYBRID)	1.00	\$ 52.90	(25.00)	\$ 13.22	\$ 39.67
Sub-Total					\$ 3944.47
Labour					
TO REPAIR LH FRONT PORTION	1.00	\$ 400.00	0.00	\$ 0.00	\$ 400.00
Others					
TO CHECK WIRING AND SYSTEM FUNCTION	1.00	\$ 30.00	0.00	\$ 0.00	\$ 30.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	0.00	\$ 100.00	0.00	\$ 0.00	\$ 0.00
TO REPLACE SUNDRY PARTS	0.00	\$ 100.00	0.00	\$ 0.00	\$ 0.00
TO WASH AND VACUUM	0.00	\$ 60.00	0.00	\$ 0.00	\$ 0.00

Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705


GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV180200626
Date : 27.02.2018
Vehicle No. : SHB5185L
Your Ref No. : TAX/01/18/2091
Our Ref No. : 24094122
Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
TO REPSRAY FRONT BUMPER	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO RESPRAY FRONT SUPPORT PANEL	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
TO REPSRAY FRONT HOOD	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO RESPRAY FRONT FENDER LH	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
GRAND TOTAL					\$ 4,974.47

Remark :

Make/Model : PRIUS4
Accident Date : 16.01.2018

N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.


Authorized Signature
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/01/18/2091

From: SMRT Taxis Pte Ltd

Date: 22/01/2018

**ACCIDENT ON 16/01/2018 INVOLVING SHB 5185L & SKE 1728X
ALONG UBI ROAD 3**

This is to confirm that the daily rental rate for SHB 5185L is \$119.31 per day.

Please proceed to recover any rental loss from the third 6party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager



Accident Vehicle Laid-Up Report

Registration No. : SHB5185L Accident Case No. : TAX/01/18/2091
Make / Model : TOYOTA PRIUS GEN4 Ref. No. : 24094122

Date and Time Vehicle off-road for Accident Repair : 16.01.2018 13:44:00

Date and Time Repair Completed : 22.01.2018 14:13:42

Remarks :

Generated by : POHSUAN

Printed on : 22.01.2018

Enquire Transaction History**Transaction History Details**

Log Date/Time:	17 Jan 2018 / 08:09:49	Transaction Amount:	\$7.49
Asset Type:	Vehicle		
Asset ID:	SKE1728X		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAHO - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20180117080949342866

Search Date / Time: 16 Jan 2018 08:30:00
Insurance Company: AXA INSURANCE PTE LTD
Information displayed is correct as at the log date and time.

Enquire Related Logs **OK**

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SKE 1728X (Insd veh)	Model:	TPVD TOYOTA PRIUS
	SHB 5185L (TP veh)		TAXI-1.8 (A)
Date of Accident:	16/01/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	9,187.80
Final Repair Cost	:	\$	4,974.47
Loss of Token Sum	:	\$	days at \$0.00 per day
Rental (if any)	:	\$	596.55 5 days
LTA / GIA Search Fee	:	\$	7.00

Others:	:	\$	0.00
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	:	\$	
Final Settlement Sum (Global Sum)	:	\$	5,500.00

Is Third Party Workshop GIA Registered? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO (Kindly indicate below)	
A) For Non GIA Registered Workshop: Agreed Liability ____100____(%)	
B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: ____	
BOLA Liability: ____ (%)	Assessed Liability (*): ____ (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.	
Remarks _____ _____	

Payment Instruction: Payee's Breakdown			
1)	SMRT TAXIS PTE LTD	:	\$ 5,500.00

JOANNE LEE KHANG MIN
LKK Auto Consultants Pte Ltd

17/07/2018
Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))