

Shu Pei (LKKAUTO)

From: Jas Khine (LKKAUTO)
Sent: Thursday, 8 February 2018 9:46 AM
To: KeanYap, Chong
Cc: Admin A; ChiaLiang, Cheong; Jamilah, Binte MohdKassim; Thin Thin (LKKAUTO)
Subject: RE: GBF3537T Third party claim against SJR191T (AXA insurance) Liability check confirmation (Car Not In) ***LKK REF:CC4/AXA18001039/yb3 - Change reporting only

Dear Grant,

Thank you for your email below and will close the matter at our end.

Best Regards,
Jas Khine | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2928 | email: jaskhine@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KeanYap, Chong [mailto:keanyap.chong@hcspl.com.sg]
Sent: Thursday, 8 February 2018 9:39 AM
To: Jas Khine (LKKAUTO) <jaskhine@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; ChiaLiang, Cheong <chialiang.cheong@hcspl.com.sg>; Jamilah, Binte MohdKassim <jamilahbegum@hcspl.com.sg>; Thin Thin (LKKAUTO) <thinthin@lkkauto.com>
Subject: RE: GBF3537T Third party claim against SJR191T (AXA insurance) Liability check confirmation (Car Not In) ***LKK REF:CC4/AXA18001039/yb3 - Change reporting only

Dear Jas,

Our insured said no need to claim third party, cancel this case and reporting only.

Best regards,

*Grant Chong
Motor Claims Advisor
Auto Servicing Section*

Hitachi Capital Asia Pacific Pte. Ltd.
Jun Taiyo Service Centre (Automobile Leasing & Workshop)
8 Fourth Lok Yang Road, Singapore 629705
t: 6833 6282 f: 6896 6591
e: KeanYap.Chong@hcspl.com.sg
w: www.hitachi-capital.com.sg

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New Office Location Notice
From 12th March 2018, we will be relocated to a different floor.

(NEW) 111 Somerset Road #14-05 Singapore 238164

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From: Jas Khine (LKKAUTO) [<mailto:jaskhine@lkkauto.com>]

Sent: Tuesday, February 06, 2018 2:26 PM

To: KeanYap, Chong <keanyap.chong@hcspl.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; ChiaLiang, Cheong <chialiang.cheong@hcspl.com.sg>; Jamilah, Binte MohdKassim <jamilahbegum@hcspl.com.sg>; Thin Thin (LKKAUTO) <thinthin@lkkauto.com>

Subject: RE: GBF3537T Third party claim against SJR191T (AXA insurance) Liability check confirmation (Car Not In)

***LKK REF:CC4/AXA18001039/yb3

WITHOUT PREJUDICE

Dear Grant,

Further to the below matter.

Please be informed that the liability is clear as per BOLA settlement guideline and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Kindly arrange to survey of your client's vehicle asap.

Thank you.

Best Regards,

Jas Khine | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jaskhine@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAUTO)

Sent: Tuesday, 6 February 2018 8:43 AM

To: KeanYap, Chong <keanyap.chong@hcspl.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>; ChiaLiang, Cheong <chialiang.cheong@hcspl.com.sg>; Jamilah, Binte MohdKassim <jamilahbegum@hcspl.com.sg>; Jas Khine (LKKAUTO) <jaskhine@lkkauto.com>; Thin Thin (LKKAUTO) <thinthin@lkkauto.com>

Subject: RE: GBF3537T Third party claim against SJR191T (AXA insurance) Liability check confirmation (Car Not In)

***LKK REF:CC4/AXA18001039/yb3

Dear Grant,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Dear Jas,

For your information and necessary action please.

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KeanYap, Chong [<mailto:keanyap.chong@hcspl.com.sg>]

Sent: Monday, 5 February 2018 8:30 PM

To: motor.survey@axa.com.sg; cst@axa.com.sg

Cc: Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>; ChiaLiang, Cheong <chialiang.cheong@hcspl.com.sg>;
Jamilah, Binte MohdKassim <jamilahbegum@hcspl.com.sg>

Subject: RE: GBF3537T Third party claim against SJR191T (AXA insurance) Liability check confirmation (Car Not In)

Dear all,

Please advice any update on liability if direct settlement?

For your confirmation as soonest, thanks.

Best regards,

Grant Chong

Motor Claims Advisor

Auto Servicing Section

Hitachi Capital Asia Pacific Pte. Ltd.

Jun Taiyo Service Centre (Automobile Leasing & Workshop)

8 Fourth Lok Yang Road, Singapore 629705

t: 6833 6282 f: 6896 6591

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From: KeanYap, Chong

Sent: Wednesday, January 17, 2018 3:15 PM

To: 'motor.survey@axa.com.sg' <motor.survey@axa.com.sg>; 'cst@axa.com.sg' <cst@axa.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; 'SUR' <sur@lkkauto.com>; Chialiang, Cheong <chialiang.cheong@hcspl.com.sg>

Subject: GBF3537T Third party claim against SJR191T (AXA insurance) Liability check confirmation

WITHOUT PREJUDICE

Dear All,

Please refer to above subject matter.

Attached with Gia report and estimate for your approval.

Car not in.

Please revert on the status in liability with a possibility of a direct settlement for this case within the next two (02) working days.

Best regards,

Grant Chong

Motor Claims Advisor

Auto Servicing Section

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NOTE: Effective **01 April 2015**, Hitachi Capital Singapore Pte. Ltd. has been renamed "**Hitachi Capital Asia Pacific Pte. Ltd.**".

However, our main business operation and activities remain unchanged, including our operating address and contact. Kindly assist to address all future correspondences including all issuance of cheques and remittances to "Hitachi Capital Asia Pacific Pte. Ltd.".

We thank you for your attention and cooperation, and we look forward to being of service to you.

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