

Vic (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Thursday, 12 December, 2019 1:53 PM
To: Vic (LKKAUTO)
Cc: Admin A
Subject: FW: <REOPEN CASE> Your ref: C0259268;Our ref: CC3/AXA13001447/Khs3

Hi vic,

Kindly assist.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: WANG Peter <peter.wang@axa.com.sg>
Sent: Wednesday, 4 December, 2019 11:17 AM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Cc: Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: <REOPEN CASE> Your ref: C0259268;Our ref: CC3/AXA13001447/Khs3

Dear Mei Kwan

We have reviewed this file.

In view that TP LOD was submitted before time bar, we will reopen the file.

Please proceed global-sum settlement as proposed in your preceding email, and submit the settlement package afterwards.

Thank you!

Regards

Peter Wang | Specialist, Motor Claims Department

AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg

Email: peter.wang@axa.com.sg

www.axa.com.sg



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From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Tuesday, November 19, 2019 12:00 PM
To: WANG Peter <peter.wang@axa.com.sg>
Cc: Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] Re: <REOPEN CASE> Your ref: C0259268;Our ref: CC3/AXA13001447/Khs3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Peter,

We refer further to our below email.

Please be informed that we had closed the matter before due to TP inactivity and reports were submitted (see attached emails). However, TP had provided to us their LOD and still pursuing on the claim.

It was reported by both parties that the other vehicle cut into their lane that resulted into the accident. No video footage available, but TP only provided a witness statement. TP is agreeable to settle the claim at Global Sum **\$400.00 (all in)**.

A letter was sent out to the Insured to notify TP claim and NCD issues and no further feedback till to date.

Summary to offer to repairer **TRANS-CAB AUTO SERVICES PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 4,818.23	\$ 535.00
Loss of Rental (\$81.32 x 1 day)	\$ 81.32	\$ 81.32
Loss of Income (\$50 x 1 days)	\$ 50.00	\$ 50.00
TOTAL	\$ 4,949.55	\$ 666.32 = \$400 (all in)

Breakdown of days is as follows:

Recommended days	1 Day
TOTAL	1 Days

Relevant supporting claim documents are attached for your perusal.

For your approval and/or further instruction please.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Sent: Tuesday, 19 November, 2019 10:15 AM
To: CHAN Kian Chuan <kianchuan.chan@axa.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Subject: RE: <REOPEN CASE> Your ref: C0259268;Our ref: CC3/AXA13001447/Khs3

Dear KC,

We refer further to our below email.

Please be informed that TP is chasing for settlement.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Vic (LKKAuto)

Sent: Wednesday, 23 January, 2019 1:50 PM

To: CHAN Kian Chuan

Cc: Admin A; Vic (LKKAuto)

Subject: <REOPEN CASE> Your ref: C0259268; Our ref: CC3/AXA13001447/Khs3

Your Ref: C0259268

Our Ref: CC3/AXA13001447/Khs3y-1

Dear KC,

ACCIDENT INVOLVING VEHICLES SJA 6778B (OI) AND SHC 5406U(TP) ON 08/01/2013

We refer to the subject matter.

Please be informed that we had closed the matter before due to TP inactivity and reports were submitted (see attached emails). However, TP had provided to us their LOD and still pursuing on the claim.

It was reported by both parties that the other vehicle cut into their lane that resulted into the accident. No video footage available, but TP only provided a witness statement. TP is agreeable to settle the claim at Global Sum **\$400.00 (all in).**

A letter was sent out to the Insured to notify TP claim and NCD issues and no further feedback till to date.

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TOTAL	\$ 4,949.55	\$ 666.32 = \$400 (all in)

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TOTAL	1 Days

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For your approval and/or further instruction please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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