

Ai Chin

From: Belliana Lim [belliana.lim@axa.com.sg]
Sent: Friday, 4 October, 2013 1:48 PM
To: Ai Chin
Subject: RE: Your ref: C0259268;Our ref: CC3/AXA13001447/Kef3

Dear Ai Chin

Noted, please send us your survey report and invoice.

Thanks.

Belliana Lim
Executive – Motor Claims
AXA Insurance Singapore Pte Ltd
8 Shenton Way, #27-01 AXA Tower, Singapore 068811
belliana.lim@axa.com.sg
DID: (65) 6880 4269 Fax: (65) 6880 4838
Website: www.axa.com.sg



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***From 14 March 2011, AXA Insurance will be located at 8 Shenton Way, #27-01 Singapore 068811.
Our Customer Service Centre will be located at #B1-01. All contact numbers remain unchanged.***



Please consider the environment before printing this email

From: Ai Chin [mailto:chaiac@lkkauto.com]
Sent: Friday, October 04, 2013 11:48 AM
To: Belliana Lim
Subject: RE: Your ref: C0259268;Our ref: CC3/AXA13001447/Kef3

Your ref: C0259268

Dear Ms. Belliana Lim,

We refer to the below email.

Kindly be informed that TP repairer , M/s Trans-cab Auto Service Pte Ltd for, is not willing to accept our offer and mentioned that will produce the witness statement in SD form.

However during our several round table meetings with them, they are still unable to produce the document.

In view of above, we intend to close the file temporary. If there are any new development in future, please inform us and we will follow up if required.

For your approval please.

Thank You.

Best Regards,
Ai Chin
LKK Auto Consultants Pte Ltd
Tel : 6841 2132
Fax : 6741 4108

From: Belliana Lim [<mailto:belliana.lim@axa.com.sg>]
Sent: Monday, 27 May, 2013 2:22 PM
To: Ai Chin
Subject: RE: Your ref: C0259268;Our ref: CC3/AXA13001447/Kef3

Hi Ai Chin

We maintain our offer at 50% unless TP's witness agrees to sign SD then we will re-consider the matter.
Alternatively, since quantum is rather small, you can offer to TP based on global sum (around 60% liability maximum).

Thank you.

Belliana Lim
Executive – Motor Claims
AXA Insurance Singapore Pte Ltd
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Please consider the environment before printing this email

From: Ai Chin [<mailto:chaiac@lkkauto.com>]
Sent: Thursday, May 16, 2013 4:42 PM
To: Belliana Lim
Subject: FW: Your ref: C0259268;Our ref: CC3/AXA13001447/Kef3

Dear Ms. Belliana Lim,

Before we seek instruction from you, we had sent out the letter to insured on 13 February 2013. However, no response from insured up to date. Enclosed the letter to insured for your perusal.

Furthermore, TP repairer do not agreed to settle of equal liability due to got the witness statement and cost of repair only \$ 500.

Kindly let us have your instruction please.

Thank You.

Best Regards,
Ai Chin
LKK Auto Consultants Pte Ltd
Tel : 6841 2132
Fax : 6741 4108

From: Belliana Lim [<mailto:belliana.lim@axa.com.sg>]
Sent: Monday, 15 April, 2013 10:39 AM
To: Ai Chin
Subject: RE: Your ref: C0259268;Our ref: CC3/AXA13001447/Kef3

Without Prejudice

Hi Ai Chin

We refer to your below e-mail.

Please proceed to offer based on 50:50 and please write to Insured first before confirming any settlement with TP.

Thank you.

Belliana Lim
Executive – Motor Claims
AXA Insurance Singapore Pte Ltd
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Please consider the environment before printing this email

From: Ai Chin [<mailto:chaiac@lkkauto.com>]
Sent: Friday, April 12, 2013 7:43 PM
To: Belliana Lim
Subject: Your ref: C0259268;Our ref: CC3/AXA13001447/Kef3

Your ref: C0259268

Our ref: CC3/AXA13001447/Kef3

Dear Ms. Belliana Lim,

ACCIDENT INVOLVING SJA 6778B AND SHC 5406U ON 08 JANUARY 2013.

We refer to the above matter.

We have inspected TP vehicle at M/S **TRANSCAB AUTO SERVICES PTE LTD**. The estimate cost of repair is S\$ 4,503.02.

TP reported that he was travelling straight at Carpark Driveway between BLK 269-267A Toh Guan Road. There are two humps before the bend, so he slowed down and turn left. Suddenly vehicle B, SJA 6778B made a sharp turn from opposite direction and cut into his lane and collided onto his taxi's right front portion.

OI reported that he was driving along the driveway and car B, SHC 5406U went over the bump without slowing down, swerved into his lane and hit the right front portion of his car.

We called up to OI verified the accident happened, he mentioned that TP swerved into his lane and resulted the collision but no proof/evidence. Furthermore, he mentioned that he did not see any passenger in taxi.

However, we have received a copy of witness statement from TP workshop. See attachment. Based on BOLA 32, this case should be 50/50% liability.

Kindly let us have your instruction regarding this matter.

Thank You.

*Best Regards,
Ai Chin
LKK Auto Consultants Pte Ltd
Tel : 6841 2132
Fax : 6741 4108*