

INS. CASE OWNER:

TE

CC 4, AXA 1800 1031, R1 wa3/10

LKK:

IDAC:

Surveyor

RAGUL

DOI:

ASSIGNMENT

16-1-18

Date / Time:

16-1-18

Registered in Merimen:

15-1-18

Pre-assign / CCU / FTE

SHC5680T



Insured Vehicle No.:

Name of Insured:

TRANS-CAB SERVICES P/L

Insured Tel No.:

HP:

Excess Sec II :SS

5,000.00

D.O.A:

11-1-18

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age:

POO MRO KUAN

Driver Tel No.:

90623462

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

P1680520

Kenvult Lufthansa

mandri Rd 7 200

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

SHB 17727



INSRS:

WSP:

Tel:

Liability:

RMKS:

Smp7, w2



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

DATE / PIC

STAGE

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI: 22/1/18 &gt; Cui Huan

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

RECEIVED 18 JUN 2018

22/1/18

Mr. spoke to OI Mr. Foo Mro Kuan @ 90623462 agreed to settle on TP claim. Amount if NCD issue. Will send out letter.

Kenvult Lufthansa on board.

27/3/18

File pass to typist type report

11/6/18

Kenvult Lufthansa via merime

RECEIVED 27 MAR 2018

PRELIMINARY ADVICE

Date/Time:

18/6/18

Sent By:

Hm

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

( days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

18/6/18

Confirm with:

Lee Goe

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

24

Repair Cost:

SS 1500.00

Loss of Rental (LOR):

SS 890.24

( 8 days) x 111.28

Loss of Use (LOU):

SS

(\$ x days)

Loss of Income (LOI):

SS

(\$ x days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

SS

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost:

SS

Total:

SS 2390.24

Global Sum SS: 2350.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS 2350.00

Name 1:

SMART TAXIS Pte Ltd.

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

COPY SENT

18/6/18

Permu

AXA

16/01/2018

SHB1772T

2014 NOV

Estimated Cost

00 / P / W / S / T / R / E / S / O / D / R / E / S / E / V / A / I / N / V / I / M / U

To: SHB 1772T  
SMRT

at: 10/0000 miles

at:

tested

Policy No

Claims No

Cost Insured

Excess

Vehicle Record

Make/Driver

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Settlement Value

DAC Accident Report Consistent? Yes or No

GA - PR - Seen Consistent? Yes or No

Est. Repair: 4 days Res: Yes or No

Est. Cost: 20 % 3 Val: Yes or No

CA / REV / REP / 24 HRS 'wup'

Date Person Contacted

Vehicle IN / OUT

Year

Type: M / Car / M / Cycle / Bus / Van / Lorry / Car / Home / Motor

Truck/Tractor

Make

TOYOTA PRIUS  
MAROON

1798

Colour

Seating

368276

Engine

C/V

JTDKN 36U805752635

Gen. Cond. Good / Poor / Burnt

Steering: Good / Jammed / Leaked / Burnt or

Brake: Good / Jammed / Leaked / Burnt or

Mod: NH / STD / A / Run or

Tyre Size

195/65R15

ES / DUN / EXNOVA / GY / FS / LIZA / MIO / OHTSU / PIR / SUN

TOYO / YOKO or

PARKER

Front

R.B.

5

L.B.

5

D.O.A.

11/01/18

Survey Ref:

SMRT

See of Damages: Fr / Rear / OS / NS / U.C. / Roof top or

The u.C. / Chassis frame / Body Structure affected due to collision

Date Time Action Instruction

26/3/18 confirm US \$1500.00 with 4 working days

01/18/2066

AXA

SHC 5680T

(PA) - \$3556.44  
70%)

Cost Time / Fee / Pass

☐ Prelim. Report  
☐ Final Report

Days Of Repair

Resurvey No. of Trip

Survey Fee

Inspection

Estimate / Repair /

Add Fee

☐ One Fee  
☐ Two Fee  
☐ Three Fee  
☐ Four Fee

One Fee

Two Fee

Three Fee

Four Fee

Report Format

Report / Fee /

Blank box for additional notes or signature.

747

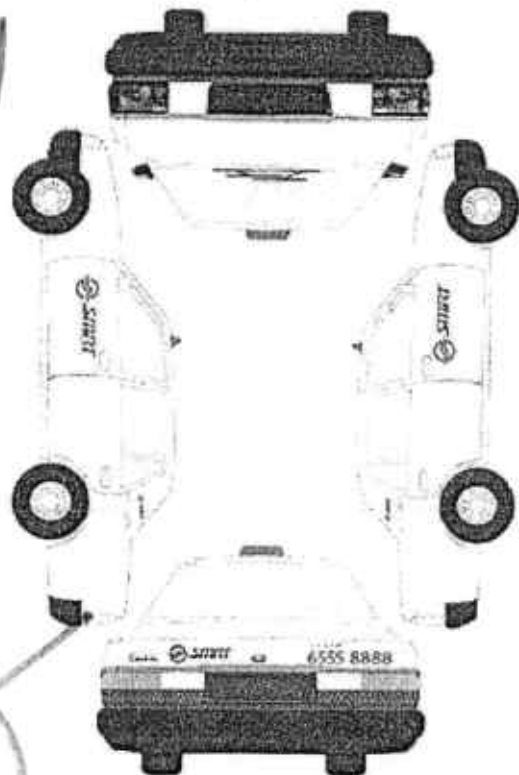
20-1-18 / 11:46  
20-1-18 / 15:46

# SMRT Accident Vehicle Repair Estimates

16-1-18 / 15:46

## Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHB1772T  
Ref. No : TAX/01/18/2066  
Reg. Date : 10/11/2014  
Vehicle Type : TAXI  
Make : TOYOTA PRIUS  
Model : PRIUS  
Name of Driver : TOH THIAM POH  
Type of Accident : HEAD TO REAR  
Date / Time of Accident : 11/01/2018 09:35:00 PM  
Accident Reported Date / Time : 12/01/2018 12:00:00 AM  
Surveyor is Required? : Yes  
Survey by : Rasul  
Vehicle is Towed Back? : No  
Towed Back Date/Time :  
Replacement Vehicle issued? : No  
Accident Repair Job Card No : 000024094059  
Special Instruction to ARC, if any :  
SHC5680T(TRANSCAB)AXA  
Before paint photo , After repair photo FOR CHECK ITEM and REPLACE ITEM PLEASE CALL SURVEYOR RASUL / HP : 9001 0068. email: rasul@lkkauto.com  
Prepared Date : 12/01/2018 10:07:55 AM



Recording Camera

☐ ☒

Radio Antenna

☐ ☒

1<sup>st</sup> witness

Date

2<sup>nd</sup> witness

Date

Vehicle to Wega Date In: 16/01 Towing: \_\_\_\_\_  
Time In: 17:00 Driver: THT  
Wega Job No: 01/0042  
Vehicle sent to SMRT Date In: 18-1-2018 Towing: \_\_\_\_\_  
Time In: 3.00 Driver: \_\_\_\_\_  
Received by (SMRT): \_\_\_\_\_

-Supp

QC 18/1/18 16.00 pass

**Section B - To be Completed by Service Advisor, Accident Repair Centre**

Chassis No : JTDKN36U805752635

Mileage

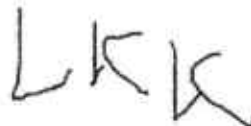
0

Work Shop :

Repair Completed Date / Time :

**Summary of Repair Estimates**

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 845.00	400.00
Total Spray Painting Charges	: 1,116.00	300.00
Total Material Charges	: 990.72	608.34
Other Charges	: 600.00	210.00
<b>TOTAL</b>	<b>: 3,551.72</b>	<b>1,518.34</b>
Lum Sum Total	: 3,550.00	1,500.00
No. of Repair Days	: 6.00	4.00 /
Prepared / Adjusted By	:	RASUL (LKK)
Arc / Surveyor Sing Off Date	: 12/01/2018 07:08:47 AM	16/01/2018 03:46:58 AM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 12/01/2018 07:08:47 AM

**Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair**

Quotation No : QN-1801-0558

Invoice No :

Quotation Date : 22/1

Invoice Date :

Invoice Amount :

Prepared Date :

**Section D - Details of Repair Estimates****Part 1 - Labour Works**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR REAR PORTION	845.00	400.00
<b>Total Labour</b>	<b>845.00</b>	<b>400.00</b>

**Part 2 - Spray Painting & Panel Beating Related Works**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY REAR BUMPER	378.00	200.00
TO RESPRAY BUMPER BEAM	180.00	0.00
TO RESPRAY REAR PANEL	180.00	100.00
TO RESPRAY TAIL GATE	378.00	0.00
<b>Total Spray Painting &amp; Panel Beating</b>	<b>1,116.00</b>	<b>300.00</b>

**Part 3 - Other Costs - Accident and Accident Repair Related Expenses**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	60.00
TO REPLACE SUNDRY PARTS	100.00	20.00
TO WASH AND VACUUM	60.00	40.00
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	0.00
TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR.	120.00	60.00
TO INSPECT RR LIGHTING, MECHANISMS & WATER TEST RR LIGHTING FOR LEAKAGE	120.00	30.00
<b>Total Other Costs</b>	<b>600.00</b>	<b>210.00</b>

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
52159-47905		6505548	BUMPER REAR	1	458.60	25.00	343.95	Replace	Replace	No <i>DE</i>
			PIXEL STICKER	2	60.00	0.00	120.00	Replace	Replace	No <i>REC</i>
			SENSOR REVERSE	1	180.00	0.00	180.00	Replace	Check	No <i>X</i>
76087-47020		6505618	BUMPER LIP COVER RR/RH	1	118.10	25.00	88.58	Replace	Check	No <i>X</i>
52576-47020		6505550	BUMPER SIDE RETAINER RR/LH	1	94.80	25.00	71.10	Replace	Replace	No <i>REC</i>
52575-47020		6505549	BUMPER SIDE RETAINER RR/RH	1	94.80	25.00	71.10	Replace	Replace	No <i>REC</i>
52023-12240		6505547	BUMPER REINFORCEMENT REAR	1	205.70	25.00	154.28	Replace	Replace <i>S</i>	No <i>✓</i>
52016-47030			ARM SUB-ASSY, RR BUMPER LH	1	139.60	25.00	104.70	Replace	Check	No <i>X</i>
52015-47050			ARM SUB-ASSY, RR BUMPER RH	1	139.60	25.00	104.70	Replace	Check	No <i>X</i>
58307-47060		6505522	END PANEL	1	602.10	100.00	0.00	Replace	Repair	No <i>R</i>
	COMMON	4006314	SEALANT SIKAFLEX	0	37.00	0.00	0.00	Replace	Not given	No <i>X</i>
87881-47022			TAILGATE DOOR WEATHER STRIP	0	353.40	25.00	0.00	Replace	Not given	No <i>X</i>
67005-47241			TAILGATE ASY	0	1,007.90	25.00	0.00	Replace	Not given	No <i>X</i>
69350-47030			TAILGATE DOOR LOCK	0	444.10	25.00	0.00	Replace	Not given	No <i>X</i>
75374-47051			NAME PLATE (HYBRID)	0	51.90	25.00	0.00	Replace	Not given	No <i>X</i>
TOTAL MATERIALS							1,238.40	760.43		
TOTAL MATERIALS(Discounted)							990.72	608.34		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

760.43  
 - 202  
 608.34  
 + 400.00  
 + 510.00  


---

 1518.34  
 4/5 \$1500/-

Razul

# REQUEST FOR SUPPLYMENT PARTS

Contractor:		WEGA ENGINEERING PTE LTD	
Accident Case Number	TAX/01/18/2066	Date of Collection	16/01/18
Vehicle No	SHB1772T	Date of Request	18/01/18
Vehicle Model	T/PRIUS	Number of Days to Extend (If any)	

S/N	Part Number	Part Description	Quantity	Unit Price
		Bumper Reinforcement Rear	1	\$205.70

Ref  
22/01/18

<<<Please submit photographs for damaged parts>>>

I, (Name) Leong Aue King  
(Position) \_\_\_\_\_

Do solemnly and sincerely declare that:- Supplementary Parts are raised for replacement for the aforesaid vehicle.

.....  
*[Signature]*

Signature of person making this declaration

[To be signed in front of an authorised witness]

I acknowledge that this declaration is true and correct, and I make it with the understanding and belief that a person who makes a false declaration is liable to the damages of perjury.

For SMRT Staff

Acknowledge By	ARC Executive / Supervisor SA	
Approval By	Surveyor / In-house Staff	
Parts Ordering	SMRT Store / Contractor Supply / Form 22 / WOC	Form 22 / PC / WOC / Reservation / Number
Photo Submitted	YES / NO	Date of submission



## SMRT Accident Vehicle Repair Estimates

### Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHB1772T  
Ref. No : TAX/01/18/2066  
Reg. Date : 10/11/2014  
Vehicle Type : TAXI  
Make : TOYOTA PRIUS  
Model : PRIUS  
Name of Driver : TOH THIAM POH  
Type of Accident : HEAD TO REAR  
Date / Time of Accident : 11/01/2018 09:35:00 PM  
Accident Reported Date / Time : 12/01/2018 12:00:00 AM  
Surveyor is Required? : Yes  
Survey by :  
Vehicle is Towed Back? : No  
Towed Back Date/Time :  
Replacement Vehicle issued? : No  
Accident Repair Job Card No : 000024094059  
Special Instruction to ARC, if any :  
SHC5680T(TRANSCAB)AXA  
Prepared Date : 12/01/2018 10:07:55 AM



*Repair after repair*



Chassis No : JTDKN36U805752635

Mileage : 0


Work Shop :

Repair Completed Date / Time :

**Summary of Repair Estimates**

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges :	845.00	0.00
Total Spray Painting Charges :	1,116.00	0.00
Total Material Charges :	2,495.94	2,495.94
Other Charges :	600.00	0.00
<b>TOTAL :</b>	<b>5,056.94</b>	<b>0.00</b>
<b>Lum Sum Total :</b>	<b>5,050.00</b>	<b>0.00</b>
No. of Repair Days :	6.00	0.00 4 days / Lumpsum
Prepared / Adjusted By :		
Arc / Surveyor Sign Off Date :	12/01/2018 07:08:47 PM	01/01/1900 12:00:00 AM



  
16/01/18 @ 1525

Prepared / Adjusted Date :

Remarks :

Prepared Date : 12/01/2018 07:08:47 PM

**Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair**

Quotation No : Invoice No :  
 Quotation Date : Invoice Date :  
 Invoice Amount : Prepared Date :

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer:

Signature:

Date:

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR REAR PORTION	845.00	0.00 400
Total Labour	845.00	0.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY REAR BUMPER	378.00	0.00 200
TO RESPRAY BUMPER BEAM	180.00	0.00 100? check
TO RESPRAY REAR PANEL	180.00	0.00 100
TO RESPRAY TAIL GATE	378.00	0.00 X
Total Spray Painting & Panel Beating	1,116.00	0.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	0.00 60
TO REPLACE SUNDRY PARTS	100.00	0.00 20
TO WASH AND VACUUM	60.00	0.00 40
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	0.00 X
TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR.	120.00	0.00 60
TO INSPECT RR LIGHTING, MECHANISMS & WATER TEST RR LIGHTING FOR LEAKAGE	120.00	0.00 30
Total Other Costs	600.00	0.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
52159-17905		6505548	BUMPER REAR	1	458.60	25.00	343.95	Replace	Replace <i>DE</i>	No
			PIXEL STICKER	2	60.00	0.00	120.00	Replace	Replace <i>he</i>	No
			SENSOR REVERSE	1	180.00	0.00	180.00	Replace	Replace <i>he</i>	No
76087-17020		6505618	BUMPER LIP COVER RR/RH	1	118.10	25.00	88.57	Replace	Replace <i>he</i>	No
32576-17020		6505550	BUMPER SIDE RETAINER RR/LH	1	94.80	25.00	71.10	Replace	Replace <i>he</i>	No
32575-17020		6505549	BUMPER SIDE RETAINER RR/RH	1	94.80	25.00	71.10	Replace	Replace <i>he</i>	No
32023-2240		6505547	BUMPER REINFORCEMENT REAR	1	205.70	25.00	154.27	Replace	Replace <i>he</i>	No
32016-7030			ARM SUB-ASSY, RR BUMPER LH	1	139.60	25.00	104.70	Replace	Replace <i>he</i>	No
32015-7050			ARM SUB-ASSY, RR BUMPER RH	1	139.60	25.00	104.70	Replace	Replace <i>he</i>	No
8307-7060		6505522	END PANEL	1	602.10	25.00	451.57	Replace	Replace <i>he</i>	No
	COMMO N	4006314	SEALANT SIKAFLEX	1	37.00	0.00	37.00	Replace	Replace <i>he</i>	No
7881-7022			TAILGATE DOOR WEATHER STRIP	1	353.40	25.00	265.05	Replace	Replace <i>he</i>	No
7005-7241			TAILGATE ASY	1	1,007.90	25.00	755.92	Replace	Replace <i>he</i>	No
9350-7030			TAILGATE DOOR LOCK	1	444.10	25.00	333.07	Replace	Replace <i>he</i>	No
5374-7051			NAME PLATE (HYBRID)	1	51.90	25.00	38.92	Replace	Replace <i>he</i>	No
TOTAL MATERIALS								3,119.95	3,119.92	
TOTAL MATERIALS(Discounted)							2,495.94	2,495.94		

dded Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607196R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AXA Insurance Pte Ltd  
8 Shenton Way #24-01  
AXA Tower  
Singapore 068811

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Ernest Tay

Date: 18 Jan 2018

## Preliminary Advice

Insured Vehicle No	: SHC5680T	Accident Date	: 11/01/2018
TP Vehicle No	: SHB1772T	Assignment Date	: 16/01/2018
Make	: TOYOTA PRIUS	Est. Duration of Repair	: 4 days
Date of Inspection	: 16/01/2018		
Inspection At	: SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4 Singapore 757705		

### Point of Impact / General Description of Damages

The vehicle sustained impact / damages ....rear.... portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	5,056.94
Revised Amount	:S\$	1,516.15
Check Items (Estimated)	:S\$	732.24
Total	:S\$	2,248.39

Lump Sum Repair	:S\$
-----------------	------

### **Total Loss Consideration**

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

### Remarks

- ( ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- ( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( X ) Other comments : We have not authorized repairs.

**Shanti B Thaiyal Nayagi (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)**

---

**From:** Shanti B Thaiyal Nayagi (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)  
**Sent:** 13/01/2018 08:24  
**To:** 'motor.survey@axa.com.sg'; 'cst@axa.com.sg'  
**Cc:** Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC); Kok Tuck Foo (Auto Svcs/Ext Biz Svcs/AR & SC/ARC); Koo Yew Chung (Auto Svcs/Ext Biz Svcs/AR & SC); Phua Zhi Yang (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR); Grace Ng Siu Ching (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR); Lim Wei Siong (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims); Chin Kim Ming (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR); Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)  
**Subject:** RE: SHB1772T - Survey (AXA)  
**Attachments:** SHB1772T.pdf; 2066 - 1772.pdf

Dear Sir /Mdm

Kindly arrange to survey the vehicle **SHB1772T** within 48 hours according to GIA guide line, involving your insured **SHC5680T**  
Vehicle in Woodlands SMRT Depot

Regards  
Shanti  
SMRT Automotive Services PTE LTD  
Accident Reporting Center (Claims Dept)  
6866 2671/2 | [bthaiyaln@smrt.com.sg](mailto:bthaiyaln@smrt.com.sg)



**Shanti B Thaiyal Nayagi (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)**

---

**From:** No Reply <no.reply@axa.com.sg>  
**Sent:** 13/01/2018 08:25  
**To:** Shanti B Thaiyal Nayagi (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)  
**Subject:** RE: SHB1772T - Survey (AXA) - CAS201801132409057

Thank you for your email.

We will look into your enquiry and get back to you within 3-5 working days. We seek your understanding and patience should we take slightly longer to respond because of unusually high email volume.

Our operating hours are between 9.00am to 5.30pm Mondays-Fridays, excluding Public Holidays.

Some points to note:

- Enquiries on Health policies, please contact our colleagues at [customer.care.health@axa.com.sg](mailto:customer.care.health@axa.com.sg)
- To report a motor accident, please do so at any of our AXA Premium Workshops within 24 hours from the time of accident. You may refer to this link for our list of Premium Workshops.
- To all workshops/ third party lawyers, please email your survey request with supporting documents to [motor.survey@axa.com.sg](mailto:motor.survey@axa.com.sg) for direct assistance.

Best Regards,  
Claims Service Team  
AXA Insurance Pte Ltd

ref:\_00Db0Ky1f.\_5006F1YCLHL:ref

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

## View Received Message

This mail is associated with :

**\*SHB1772T (C0468019)**  
**[SHC5680T]**

TP

SMRT TAXIS PTE LTD

Jan 11 2018 9:00PM

[TRANS-CAB SERVICES PTE LTD]

SMRT Automotive Services Pte Ltd

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**From** AXA Insurance Pte Ltd (HQ) (AXA\_SG), sent on 14/06/2018 15:23 PM.

**To** LKK\_HQ

**Subject** Alert - Adj Mandate Approved (S\$2390.24) - SHB1772T - Claim Handler: Cynthia Loh

Approved:2390.24.

### DOCUMENTS SUMMARY

There are no documents.



**Vivian Lau (LKKAuto)**

---

**From:** Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)  
<LeeGek@smrt.com.sg>  
**Sent:** Monday, 26 March, 2018 4:36 PM  
**To:** CS A Team; Admin A  
**Subject:** Re: Accident on 11/01/2018 involving SHB 1772T & SHC 5680T (AXA insured) Our  
Ref: TAX/01/18/2066/lg  
**Attachments:** 01 18 2066.pdf

Dear All,

We quantify our own losses as follows:-

Cost of Repair	\$1,500.00
Loss of Rental	\$890.24 ( 8 days x \$111.28 )
LTA Search Fee	-
<b>Total</b>	<b>\$2,390.24</b>

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Letter of Authorisation
- 5) Accident vehicle laid-up report

We have notified AXA of PRS on 13/1/2018 at 8.24am and our taxi was surveyed on 16/1/2018 at 3.46pm. We attach the emails for your perusal.

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd





Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

23 JANUARY 2018

**TRANS-CAB SERVICES PTE LTD  
2 ANG MO KIO STREET 63  
SINGAPORE 569111**

Dear Sir/Madam,

**OUR REF : CC4/AXA18001031/R1wa3  
YOUR REF : SHC 5680T  
ACCIDENT INVOLVING SHC 5680T AND SH 1772 ALONG MANDAI ROAD  
TOWARDS ZOO ON 11.01.2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **SMRT AUTOMOTIVE SERVICES PTE LTD**, acting on behalf of the owner of SH 1772 against your motor insurance policy.

Based on the accident report, accident scenario, it was reported that your vehicle had rear-ended the Third Party vehicle SH 1772. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Siti Jaafar  
Case Handler  
DID: 6256 3561  
FAX: 6741 4108  
Email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

c.c. AXA Insurance Pte Ltd (AXA)  
(Motor Claims Dept)



Date: 12/1/2018

Our Ref. No.: TAX/01/18/2066

### Letter of Authorisation

I, Mr. Toh Thiam Poh (NRIC No.: S6807365 J) the registered hirer / relief driver / contract hirer of SMRT taxi registration number 9181772 J hereby authorise **SMRT Automotive Services Pte Ltd ("AutoSvs")** to deal with all matters arising out of the accident between my taxi and SH 25680T happened on 11/01/2018 9:35 pm along Place mandai Rd

(the "Accident") on my behalf, including but not limited to instituting and any claims or proceedings against such party or parties (as AutoSvs deems fit in its absolute discretion) in respect of any claim, demand, loss, cost, expense, liability, damages or action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve and settle any proceeding or claim arising out of the accidents, including but not limited to doing any act or executing any document or signing the Discharge Voucher on my behalf as may be required.

Name : Toh Thiam Poh Signature: [Signature] 12/1/2018  
NRIC No. : S6807365 J  
Tel No. : 90224555  
Address : Blk 533 Ang Mo Kio Ave 5 #04-409B  
Sgore 560533



redefining / insurance

CLAIM REF : C0468019  
INSURED : TRANS-CAB SERVICES PTE LTD

**DISCHARGE VOUCHER**

We, **SMRT Automotive Services Pte Ltd** confirm that by letter of authorisation dated 12/01/2018, we are authorised to and do hereby give this discharge for ourselves and on behalf of **SMRT TAXIS Pte Ltd** and the Hirer, Toh Thiam Poh of vehicle no SHB 1772T

Now we **SMRT Automotive Services Pte Ltd** for ourselves and the said Hirer and the driver jointly and severally:-

- a) agree to accept the sum of Singapore Dollars Two Thousand Three Hundred Fifty only (S\$ 2,350.00) in the aggregate in full and final settlement of all claims of whatever kind including damages for personal injuries and/or damage to property that all and any of us may have against **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no SHC 5680T arising out of an accident with SHB 1772T on 11/01/2018.
- b) declare that **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of the Insured vehicle shall not be liable for any further claim(s) whatsoever or howsoever present or future that any of us may have against **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. SHC 5680T arising directly/indirectly as a consequence of the accident and hereby give our full and final discharge.
- c) We hereby declare that I/we am/are the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made in favour of **SMRT TAXIS PTE LTD** is made without any admission of liability whatsoever on the part of **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. SHC 5680T

Dated this 18 day of June 2018

Signed by \_\_\_\_\_  
(AUTHORISED SIGNATORY)

Company Stamp \_\_\_\_\_

Witness : \_\_\_\_\_

Name : Tan Lee Fook

I/C No : S14207061

Address : \_\_\_\_\_

60 Woodlands Industrial Park E4  
Singapore 757705  
Tel: 65 6482 3888 Fax: 65 6368 7421  
www.smrt.com.sg

AXA Insurance Pte Ltd (Company Reg. No. 199903512M)  
8 Shenton Way, #24-01 AXA Tower, Singapore 068811  
Customer Centre #B1-01  
Tel: +65 6880 4888 Fax: +65 6338 2522 Website: www.axa.com.sg

Our acceptance of your offer of settlement would not negate or prejudice our driver's right of recovery for his/her losses.



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4  
SINGAPORE 757705



SMRT Automotive Services Pte Ltd  
251 North Bridge Road Singapore 179102  
Tel: 65 63311000 Fax: 65 63340247

### Tax Invoice

GST Reg No. : MR-8500001-7  
CRN : 199004280Z  
Invoice No. : IV180300096  
Date : 07.03.2018  
Vehicle No. : SHB1772T  
Your Ref No. : TAX/01/18/2066  
Our Ref No. : 24094059  
Terms : 30 Days

Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00			\$	1,500.00

GRAND TOTAL \$ 1,500.00

Remark :

Make/Model : TOYOTA PRIUS  
Accident Date : 11.01.2018

N.B. Payment by cheque should be crossed and  
made payable to 'SMRT Automotive Services Pte Ltd'.  
No receipt will be issued unless requested.

Authorised Signature  
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

**MEMORANDUM**

To: Claims Dept

Our Ref: TAX/01/18/2066

From: SMRT Taxis Pte Ltd

Date: 24/01/2018

**ACCIDENT ON 11/01/2018 INVOLVING SHB 1772T & SHC 5680T  
ALONG MANDAI ROAD TOWARDS MANDAI LAKE ROAD**

This is to confirm that the daily rental rate for SHB 1772T is \$111.28 per day.

Please proceed to recover any rental loss from the third 6party as a result of the above accident.

Thank you.

Yours sincerely  
SMRT-TAXIS PTE LTD



for Manager





Accident Vehicle Laid-Up Report

Registration No. : SHB1772T

Accident Case No. : TAX/01/18/2066

Make / Model : TOYOTA PRIUS

Ref. No. : 24094059

Date and Time Vehicle off-road for Accident Repair : 12.01.2018 09:27:00

Date and Time Repair Completed : 20.01.2018 08:10:16

Remarks :

Generated by : POHSUAN

Printed on : 22.01.2018

# ...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement




















## CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	15 Jan 2018		16 Jan 2018 09:39 <a href="#">Edit Adj Rpt</a>	<b>S\$1,500.00</b> <a href="#">Edit Estimates</a>	<b>S\$1,500.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by insurer]</span>									
Insured:	TRANS-CAB SERVICES PTE LTD, Co. Reg. No.: 200303878K								
Main Claimant:	SMRT TAXIS PTE LTD, Co. Reg. No.: 198905369K								
Vehicle Reg. No.:	SHB1772T	Date of Loss:	11/01/2018 21:00 - :59 [38 Months and 1 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / C0468019	Policy/Cover Note No.:	P1680520 (Third Party Only)						
Vehicle Reg. No. (Insured):	SHC5680T	Policy No. (Claimant):	D-17087562MFSH						
		Excess:	S\$5,000.00						
Repairer:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628								
Handling Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288 ... [Handled by Cynthia Loh - 68804843]								
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 25/01/2018]								
Driver/Custodian (Insured):	FOO MOO KUAN (54 / Male), NRIC: S1610394B, Tel: +6590623462								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>AXA_SG (14/06/2018): Alert - Adj Mandate Approved (S\$2390.24) - SHB1772T - Claim Handler: Cynthia Loh</li> <li>AXA_SG (16/01/2018): New TP Assignment - /P1680520</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

**\*SHB1772T (C0468019)**  
**[SHC5680T]**  
**TP**  
**SMRT TAXIS PTE LTD**  
**Jan 11 2018 9:00PM**  
**[TRANS-CAB SERVICES PTE LTD]**  
**SMRT Automotive Services Pte Ltd**

<a href="#">Upload Documents</a> <a href="#">Upload Photos</a> <a href="#">Compose New Letter</a> <a href="#">Upload Video</a> <a href="#">Upload Audio</a>			<b>View</b> <a href="#">View in Browser</a> <input type="button" value="v"/>	
<b>Letters/Correspondences</b>				
			1 per page <input type="button" value="v"/> <input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement - Payment Breakdown	 Edit	
<b>Assessment Reports</b>				
			1 per page <input type="button" value="v"/> <input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	18/01/18 14:07	Adjuster Immediate Advice	 Load HTML	
<b>Photos/Images</b>				
			3 per page <input type="button" value="v"/> <input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	11/06/18 12:46	General View	 Load JPG	<input checked="" type="checkbox"/>
2	11/06/18 12:46	General View	 Load JPG	<input checked="" type="checkbox"/>
3	11/06/18 12:46	General View	 Load JPG	<input checked="" type="checkbox"/>
4	11/06/18 12:46	General View	 Load JPG	<input checked="" type="checkbox"/>
5	11/06/18 12:46	General View	 Load JPG	<input checked="" type="checkbox"/>
6	11/06/18 12:46	General View	 Load JPG	<input checked="" type="checkbox"/>
7	11/06/18 12:46	General View	 Load JPG	<input checked="" type="checkbox"/>
8	11/06/18 12:46	General View	 Load JPG	<input checked="" type="checkbox"/>
9	11/06/18 12:46	General View	 Load JPG	<input checked="" type="checkbox"/>
10	11/06/18 12:46	General View	 Load JPG	<input checked="" type="checkbox"/>
11	11/06/18 12:46	General View	 Load JPG	<input checked="" type="checkbox"/>
12	11/06/18 12:46	General View	 Load JPG	<input checked="" type="checkbox"/>
13	11/06/18 12:46	General View	 Load JPG	<input checked="" type="checkbox"/>
14	11/06/18 12:46	General View	 Load JPG	<input checked="" type="checkbox"/>
15	11/06/18 12:46	General View	 Load JPG	<input checked="" type="checkbox"/>
16	11/06/18 12:46	General View	 Load JPG	<input checked="" type="checkbox"/>
17	11/06/18 12:46	General View	 Load JPG	<input checked="" type="checkbox"/>
18	11/06/18 12:46	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
19	11/06/18 12:46	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
20	11/06/18 12:46	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
<b>Documentation</b>				
			1 per page <input type="button" value="v"/> <input checked="" type="checkbox"/>	
No	Finalized On	AXA Insurance Pte Ltd (HQ)	Thumbnail	Print
1	15/01/18 09:22	EMAIL_ABS	 Load PDF	
2	15/01/18 09:22	GIA REPORT OF SHB1772T (TP)	 Load PDF	
3	15/01/18 09:22	GIA REPORT OF SHC5680T (INSD)	 Load PDF	
4	15/01/18 09:23	ESTIMATE	 Load PDF	
5	16/01/18 09:18	EMAIL	 Load PDF	
6	16/01/18 09:18	SHB1772T TP GIA REPORT	 Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	19/01/18 08:20	TP ESTIMATE - MARKED	 Load PDF	
2	23/04/18 12:31	RENTAL RECEIPT	 Load PDF	
3	23/04/18 12:31	LETTER TO OI	 Load PDF	

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail Print
4	19/06/18 14:45	WORKSHOP INVOICE		Load PDF
5	19/06/18 14:45	AUTHORISATION TO ACT FORM		Load PDF
6	19/06/18 14:45	DISCHARGE VOUCHER		Load PDF
7	19/06/18 14:45	LOD		Load PDF

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SHC5680T (Insd veh)	Model:	TOYOTA PRIUS 1.8 (A)
	SHB1772T (TP veh)		
Date of Accident:	11/01/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	6,608.60
Final Repair Cost	:	\$	1,500.00
Loss of Token Sum	:	\$	days at \$0.00 per day
Rental (if any)	:	\$	890.24 8 days
LTA / GIA Search Fee	:	\$	0.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	2,350.00

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For **Non GIA Registered Workshop**: Agreed Liability \_\_\_\_ 100 \_\_\_\_ (%)

B) For **GIA Registered Workshop**: BOLA Applicable: Yes/ No BOLA Scenario No: \_\_\_\_

BOLA Liability: \_\_\_\_ (%) Assessed Liability (\*): \_\_\_\_ (%)

\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	SMRT Taxis Pte Ltd	:	\$ 2,350.00
2)		:	\$

JOANNE LEE KHANG MIN

19 Jun  
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

# LKK Auto Consultants Pte Ltd

(Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AXA18001031/R1WA3Q2

Date: 19/06/2018

### REFERENCE

Handling Insurer: AXA Insurance Pte Ltd

Policy No:

P1680520

Claimant Vehicle No : SHB1772T

Insured Vehicle No :

SHC5680T

Date of Loss: 11/01/2018

Nature of Claim:

TP

Claim No: C0468019

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHB1772T

Make &amp; Model: TOYOTA PRIUS, 1.8 (A)

Engine No: 2ZR1429137

Reg. Date: 10/11/2014 (Man. Year: 2014)

Chassis No: JTDKN36U805752635

Colour: Maroon

Odometer: 368276 km

Engine Capacity: 1798 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes Engine Modification:

No

Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 195/65 R15

Rear Tyre Size:

195/65 R15

Front Left Side: Falken 5 mm

Rear Left Side:

Falken 5 mm

Front Right Side: Falken 5 mm

Rear Right Side:

Falken 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,047.60	760.43	3,287.17	81.21
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,561.00	910.00	1,651.00	64.47
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>6,608.60</b>	<b>1,670.43</b>	<b>4,938.17</b>	<b>74.72</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>1,500.00</b>		
<b>Nett Amount (S\$)</b>	<b>6,608.60</b>	<b>1,500.00</b>	<b>5,108.60</b>	<b>77.30</b>
<b>+ Car Rental (8.0 x S\$111.28/day) (S\$)</b>		890.24		
<b>Nett Liability (S\$)</b>		<b>2,390.24</b>		
<b>Global Sum Settlement (S\$)</b>		<b>2,350.00</b>		

### INSPECTION

Date of Assignment: 16/01/2018

Date Inspected: 16/01/2018 Inspected At:

SMRT Automotive Services Pte Ltd

(Woodlands)

60 Woodlands Industrial Park E4

Singapore 757705

Estimated Period of Repair: 4.0 days

---

**Adjuster:** MOHD RASUL**Manager:** VIVIAN LAU PEI FENG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*



## REPAIR DETAILS

## Reference

<b>Part Source:</b> MRM-SG	Version: 1.0 (Last Synchronised: 23 Apr 2018)
<b>Parts:</b> 144	TOYOTA PRIUS 1.8 (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b> Repairer's	(Price-denominated Standard List)
<b>Print Code:</b> (Unsubmitted, no print-code for SHB1772T)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BUMPER REAR (DISC 25%) (CONSISTENT)	Deformed	458.60 F	*343.95 F
2	1		*BUMPER SIDE RETAINER RR/LH (DISC 25%) (CONSISTENT)	Necessary	94.80 F	*71.10 F
3	1		*BUMPER SIDE RETAINER RR/RH (DISC 25%) (CONSISTENT)	Necessary	94.80 F	*71.10 F
4	1		*BUMPER REINFORCEMENT REAR (DISC 25%) (CONSISTENT)	Deformed	205.70 F	*154.28 F
5	2		*PIXEL STICKER (SN) (CONSISTENT)	Necessary	120.00 F	*120.00 F
6	1		*SENSOR REVERSE (CONSISTENT)	Not Necessary	180.00 F	*- F
7	1		*SEALANT SIKAFLEX (CONSISTENT)	Not Necessary	37.00 F	*- F
8	1		*BUMPER LIP COVER RR/RH (CONSISTENT)	Serviceable	118.10 F	*- F
9	1		*ARM SUB-ASSY ,RR BUMPER LH (CONSISTENT)	Serviceable	139.60 F	*- F
10	1		*ARM SUB-ASSY ,RR BUMPER RH (CONSISTENT)	Serviceable	139.60 F	*- F
11	1		*TAILGATE DOOR WEATHER STRIP (CONSISTENT)	Serviceable	353.40 F	*- F
12	1		*TAILGATE ASY (CONSISTENT)	Serviceable	1,007.90 F	*- F
13	1		*TAILGATE DOOR LOCK (CONSISTENT)	Serviceable	444.10 F	*- F
14	1		*NAME PLATE (HYBRID) (CONSISTENT)	Serviceable	51.90 F	*- F
15	1		*END PANEL (CONSISTENT)	Repair	602.10 F	*- F
Total Parts (\$\$)					4,047.60	760.43

F=Franchise part.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING & BODY WORK	New	845.00	400.00
2	SPRAY PAINT	New	1,116.00	300.00
3	TO TEST AND REFIX REVERSE SENSOR SYSTEM	New	120.00	60.00
4	TO REPLACE SUNDRY PARTS	New	100.00	20.00
5	TO WASH AND VACUUM	New	60.00	40.00
6	TO CHECK WIRING AND SYSTEM FUNCTION	New	80.00	0.00
7	TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR	New	120.00	60.00
8	TO INSPECT RR LIGHTING ,MECHANISMS & WATER TEST RR LIGHTING FOR LEAKAGE	New	120.00	30.00
Gross Labour Cost (\$\$)			<b>2,561.00</b>	<b>910.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >