

Zaini (LKK Auto)

From: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>
Sent: Monday, 9 April 2018 2:33 PM
To: Zaini (LKK Auto)
Cc: Hsiao Tong (LKKAUTO)
Subject: RE: <Seek Mandate> Your Ref: 1095023862SG_ACCIDENT INVOLVING SLD 7437P(OI) & SKM 8035Z(TP) ON 15/01/2018

Follow Up Flag: Follow up
Flag Status: Completed

Dear Zaini,

Kindly proceed as per recommended.

Thank you.

Best Regards,

Bernard Ler
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946 | Fax +(65) 6835 7416

Bernard-JQ.Ler@aig.com | www.aig.com.sg

From: Zaini (LKK Auto) [mailto:Zaini@lkkauto.com]
Sent: Thursday, April 05, 2018 9:18 AM
To: Ler, Bernard-JQ
Cc: Hsiao Tong (LKKAUTO)
Subject: RE: <Seek Mandate> Your Ref: 1095023862SG_ACCIDENT INVOLVING SLD 7437P(OI) & SKM 8035Z(TP) ON 15/01/2018

WITHOUT PREJUDICE

Dear Bernard,

We refer to your email below.

According to our surveyor, TP repairer strongly requested for part by part basis as TP claimant requested for replacements of new parts and there were no old / 2nd hand parts available at the time of inspection. Enclosed copy of merimen photos (No. 112 – 117) on the replacement of new parts for your reference.

However, TP repairer is willing to undertake Lump Sum Repair (89% etc) to reduce repair cost. Our surveyor has checked the price of the parts and revised accordingly to a reduction of more than 50% from the initial estimate of \$17,591.70.

For your approval / instruction in merimen.

Thank you.

Best Regards,

Zaini Kusaini | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2132 | email: Zaini@lkkauto.com | fax: 6741-4108

Blk 51, PayaUbi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ler, Bernard-JQ [<mailto:Bernard-JQ.Ler@aig.com>]

Sent: Thursday, 29 March 2018 2:15 PM

To: Zaini (LKK Auto) <Zaini@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: <Seek Mandate> Your Ref: 1095023862SG_ACCIDENT INVOLVING SLD 7437P(OI) & SKM 8035Z(TP) ON 15/01/2018

Dear Zaini,

Any update please?

Thanks.

Best Regards,

Bernard Ler
AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946 | Fax +(65) 6835 7416

Bernard-JQ.Ler@aig.com | www.aig.com.sg

From: Ler, Bernard-JQ

Sent: Wednesday, February 28, 2018 3:55 PM

To: 'Zaini (LKK Auto)'

Cc: Hsiao Tong (LKKAuto)

Subject: RE: <Seek Mandate> Your Ref: 1095023862SG_ACCIDENT INVOLVING SLD 7437P(OI) & SKM 8035Z(TP) ON 15/01/2018

Dear Zaini,

May I check why the overridden cost is 89% of the gross total? As the discount for lump sum repair should be around 20%.

Kindly advise.

Thanks.

Best Regards,

Bernard Ler
AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

From: Zaini (LKK Auto) [<mailto:Zaini@lkkauto.com>]

Sent: Thursday, February 22, 2018 8:48 AM

To: Ler, Bernard-JQ

Cc: Hsiao Tong (LKKAuto)

Subject: <Seek Mandate> Your Ref: 1095023862SG_ACCIDENT INVOLVING SLD 7437P(OI) & SKM 8035Z(TP) ON 15/01/2018

WITHOUT PREJUDICE

Your Ref: 1095023862SG
Our Ref: CC6/AIG18001028/Uks3

Dear Bernard,

ACCIDENT INVOLVING SLD 7437P(OI) & SKM 8035Z(TP) ON 15/01/2018

We refer to the above matter.

This is a head-to-rear collision. Liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer to Third Party repairer, **KIM CHWEE AUTO PTE LTD** is as follows: -

	Amount <u>Claimed</u>	Amount <u>Revised</u>
1. Cost of Repair(w/GST)	\$ 17,591.70	\$ 9,095.00
2. Loss of Use(14days x \$100.00)	\$ 1,400.00	\$ 840.00 (14days x \$60.00)
3. LTA / GIA Search fee	\$ 2.00	\$ 2.00
TOTAL	\$ 18,993.70	\$ 9,937.00

Total amount of claim (**Liability 100%**) **\$ 9,937.00**

For your approval in Merimen please.

Best Regards,

Zaini Kusaini | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2132 | email: Zaini@lkkauto.com | fax: 6741-4108

Blk 51, PayaUbi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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