| INS. CASE OWNER | | CC4/EQ1800 | 1027 , RI | 60392 IDAG | |
|---|--|---|-------------------|--|----------------------------|
| INC. CASE OWNER | | | | И | |
| | V 11 | | NMENT 17-01-18 | 13 | 01.10 |
| Surveyor | Kenneth | DOI: | 1+-01-10 | Date / Time : | -01-18 |
| | | | | Registered in Merimen: | |
| Pre-assign / CCU | | AMERICAN STATE | | | |
| Insured Vehicle No | GRO | 991 U | 69-1-31- | 2 | 1 7 |
| Insured Vehicle No | | | Claim No. | Suneally A | - UT |
| Name of Insured | WINDX NAT | VES & FITTINGS PL | Policy No. | : DWGPHaiz | |
| Insured Tel No. | 27 | HP: | Make / Model | milm (| nestar |
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| Excess Sec II :SS | | D.O.A: STUTIES | Place of Accide | ut to fathe police | 7 7 7 7 7 |
| Is driver the owner | | Nature of Accident : | | | |
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| Driver Tel 1 | | | Insured Liability | | ? Yes/No |
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| / mini | 660 4 di M- X | | | Non-Reporting ltr (Final): | |
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| | | | | Final Repair Bill | |
| | | | | Car Rental Invoice: | |
| 18-12-18 | L40 15 | TOK MANIA | 77 | Towing Invoice | |
| | - HYPODECE YELL | | | LTA/C** | |
| | - TH MOLENTED | | | Medical Bill: | |
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| | - to close. | | | Mandate/Reject Instruction | on: |
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| PRELIMINARY ADVICE | Date/Time: | Sent By: | | Post-Repair Photos: | |
| | | | | Others: | |
| FINALIZATION | Date/Time: | Confirm with: | | Confirm by: | |
| Repair Cost: YP | SS 7,471.30 (| days) Reduction: | 5 % | Email | Call |
| FINAL SETTLEMENT | Date/Time: 16/07/19 | | enny | Email Call | |
| Final Liability: | | d / Assessed) BOLA S/N No. : | YIL. | If NO or B 28, Ass. Lia: | |
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| Loss of Income (LOI): LOR only LOU only GIA/LTA Search Medical: Disbursement Legal Cost Total: FINAL PAYMENT Payee 1: | SS - (S TLOR + LOU SS 7.49 SS - SS - SS - SS 9.401.78 Date/Time: SS 9.400.00 | (e.g. Tow/ Independent of the Confirm with: | dent) | 2) Report Format: 3) Survey fee: | Reject/Private Settle 17 |
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Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Singapore NRIC

Owner ID: 4715G

Vehicle Details

Vehicle No.: SDJ901A

Vehicle to be Exported: Yes

Intended De-registration Date: 15 Jan 2018

Vehicle Make: TOYOTA

Vehicle Model: LEXUS IS250 AUTO STD

Primary Colour: Purple

Manufacturing Year: 2010

Engine No.: 4GR0693622

Chassis No.: JTHBK262502100394

Maximum Power Output: 153.0 kW (205 bhp)

Open Market Value: \$38,845.00

Original Registration Date: 30 Sep 2010

First Registration Date: 30 Sep 2010

Transfer Count: 0

Actual ARF Paid: \$38.845.00

Intended PARF Rebate Details

PARF Eligibility: Yes

PARF Eligibility Expiry Date: 29 Sep 2020

PARF Rebate Amount: \$23,307.00

Intended COE Rebate Details

COE Expiry Date: 29 Sep 2020

COE Category: B - Car (1601cc & above)

COE Period(Years): 10

QP Paid: \$43,334.00

COE Rebate Amount: \$11,724.00

Total Rebate Amount: \$35,031.00

The information contained herein is correct as at 15 Jan 2018

LAI HUAT (MENG KEE) MOTOR PTE LTD

Sector A, Block 21, Sin Ming Industrial Estate #01-56/58/60 Singapore 575679, Tel: 6453 8110 Fax: 6459 6267 RCB No: 199407592C

ESTIMATE

EST No ... EST0018317

Page Your ref

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Job No. Our ref

BR : 56 18:01 28

Payment

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1/days

Attn

Vehicle No SDJ 901A Vehicle Model Lexus IS250

Accident on ... 15/1/2018

| Quantity L | Jrist | Description. | Unit price Dis | a pat Amount |
|------------|-------|---|----------------|--------------|
| | | Supply of Parts | | |
| 500.5 | No. | Enough families DU | 300.00 | By |
| 1.00 F | | Front fender RH | | cn1 300.00 |
| 1.00 F | | Front fender garnish upright RH | 38.00 | D |
| 1.00 F | | Front door RH | 450 00 | 400.00 |
| 1.00 F | | Front door weatherstrip RH | 110.00 | 14 |
| 1.00 F | | Front door lock RH | 195.00 | Not 195,00 |
| 1 00 F | 20 | Front door lock cover gasket RH | 8.00 | Ne 8.00 4 |
| 1.00 F | | Front door lock outer handle RH | 165.00 | CP4 185.00 |
| 1.00 F | 20 | Front door outer look cover (key) RH | 20.00 | nv 20 00 |
| 1.00 F | 26 | Front door outer lock (key) RH | 125.00 | nJ 125.00 |
| 1.00 F | Pol | Front door glass RH | 280.00 | GA 280.00 |
| 1.00 F | | Front door glass outer moulding RH | 65 00 | nu 68 00 0 |
| 1.00 F | | Front door window frame garnish RH | 50.00 | nv 50.00 |
| 1.00 F | | Front door wing mirror RH | 480.00 | Mis 480 00 . |
| 1.00 F | | Front door glass regulator RH | 105.00 | ×9 105.00 · |
| 1:00 F | | Front door hinge, top RH | 33.00 | By 33 00 - |
| | | | | nd 50 00 . |
| 1 00 F | | Front windscreen side moulding RH | 50.00 | |
| 4.00 F | | Front door window glass channel rubber RH | 75.00 | Cy 75.00 |
| 1,00 F | | Rear door RH | 350.00 | A 350.00 ° |

LKK Auto Consultants hence notify the Repairer of the following:

- . To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- · Parts prices are subject to confirmation
- * Third party survey is on a "Without Prejudice" basis
- . No illegal modification(s) is allowed
- Supplementary item(x) must be result

本公司拥有最先进的 CAROLINER MARK IV 机械、可提供给多种数契例车件设备工快速标准确的视量为式和大铁修理。

除外,还有先进的 SAICO Deluxe 喷漆烘炉。



LAI HUAT (MENG KEE) MOTOR PTE LTD

Sector A, Block 21, Sin Ming Industrial Estate #01-56/58/60 Singapore 575679, Tel: 6453-8110 Fax: 6459-6267 RCB No: 199407592C

ESTIMATE

EST. No

Your ref.

TP-GBD 991U EQ

Job No.

× 40.00 4

18 01 26

Payment

Date

Atte

Vehicle No SDJ 901A

1.00

Vehicle Model Lexus IS250 Accident on ... 15/1/2018

To supply rear windscreen sealant

| Quantity Unit | Description | Unit price | Disc. pct Amount |
|--|---|--|--|
| 1.00 Pc 1.00 Pc 1.00 Pc 1.00 Pc 1.00 Pc 1.00 Pc | Rear door glass outer moulding RH Rear door glass RH Rear door window frame garnish RH Rear fender RH Rear fender stone guard decat RH Rear windscreen moulding | 65.00 200.00 65.00 420.00 18.00 55.00 | 10 85 00 U 10 200 00 U 10 65 00 U 14 420 00 U 15 18 00 U 16 55 00 U |
| | Total amount of parts supplied - S\$3,722.00 | | |
| 1 00 | 15% of parts supplied. | 558 30 | 558.30 |
| | Labour & Misc | | 1. |
| 9.00 | Towing fee | 105.00 | (A:11 ATELA) 105.00 - |
| 1.00 | To reset fault code | 50.00 | × 50.00 U |
| 1.00 | To remove a renew rear windscreen | 140.00 | 140.00 /200 |

本公司拥有最先进的 CAROLINER MARK IV 机械。可提供给多种数式的车身及给于快速与准确的测量方式和大快修理。 除外,还有先进的 SAICO Deluxe 喷探烘炉。

来發(明记)障哆有限公司 LAI HUAT (MENG KEE) MOTOR PTE LTD

Sector A, Block 21. Sin Ming Industrial Estate #01-56/58/60 Singapore 575679, Tel: 6453 8110 Fax: 6459 6267 RCB No: 199407592C

ESTIMATE

EST No Liong Julie EST0018317

Page Your ref. Job No.

TP-GBD 991U E

69156 18 01 26

Payment

16/1/2018

Attri

Vehicle No. SDJ 901A Vehicle Model Lexus IS250 Accident on ... 15/1/2018

| Quantity Unit | Description | Unit price | Disc. pct. Amount |
|---------------|--|------------|-------------------|
| 1.00 | To remove + refix roof top lining | 180.00 | 5180.00 12d |
| 1,00 | To check wheel alignment | 80.00 | 80.00 601 |
| 1.00 | Tuff cost | 160.00 | × /x 180.00 120 |
| 1.00 | To dismantle + refix rear passenger seat, speaker board, rear fender inner trim, carpet, etc. | 160.00 | 160 00 16a |
| 1.00 | To straighten side body including cutting and welding, to knock dents on rear fender inner panel RH, rear door centre pillar RH front windscreen side frame RH and renew of parts. | 1,800.00 | 1,800.00 |
| 1 00 | To spray paint | 1,800 00 | 1 800 00 1500 |

Sub-Total 8,795.30 GST 7 00% 615.67 Total S\$ 9,410.97

本公司拥有最先进的 CAROLINER MARK IV 机械。可提供给多种数式的车身及给于快速与推确的测量方式和大快修理。 除外,还有先进的 SAICO Deluxe 喷像供炉。

TAX INVOICE

Co Reg No 196700086Z GST Reg No MR-8500000-9

TAX INVOICE

Borneo Motors (Singapore) Pte Ltd

www.lexus.com.sg

Lexus Bodycare Centre Wo.J Fandan Crescent Singapore (28462 Tel no.: 5531 1388

Customer Detail

Account Detail

Bodywhop Retail Cash Sales LKR TCSC Laure Bodyshop Retail Cash Sales

LASE TORC LANCE

Arcount No.

c0110036/PBPLEX

Document No.

36004720

Document Date

15/01/2018

Ms Liong Julie 15 Upper Boon Keng Road

#02-1057

Singapore 380015

Mobile: 96698478

Model WIP N= Order No/Remarks Year Make Reg Date VehReg No. Kilometers 10 AETLHW S2 GSEZOR 30/09/2010 61TOW/SDJ0901A SDJ0901A 107787 14885 Chassis No. Engine No. TWCN₀ Vehicle In Callected On Terms Lerus Consultant

JTHBK262502100394

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4GR0693622

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Carine Yeo C L

--/--/--- 0.00 --/--/--- 0.00

Cd Amount Unit Price July/Parts Description

| 2 | BP-SUNDRY T | OWING FEE | 105.00 |
|---|-------------|---|--------|
| Т | | OR RECORD PURPOSE. UE TO POLICY COMDITION US POLICY | |
| | | | |

| For & on behalf of Borneo Motors | 0 km (whichever comes first) to enjoy warranty Customer's Signature | Change Sur | | Total | 105.00 |
|-------------------------------------|--|---|--------------------------------|-------------------|--------|
| | Please acknowledge receipt of vehicle | Parts Labour Materials Lubrication/Fluid Others | 0.00 105.00 0.00 0.00 | GST 7.00% Less | 7.35 |
| / | | Others | 0.00 | Amount Due | 112.35 |

PLEASE TEAR ALONG PERFORATED LINE

TO SECURITY GUARD

PLEASE ALLOW THE UNDERMENTIONED VEHICLE TO LEAVE THE COMPANY PREMISES. DATE 15/01/2018 TIME 14:12

VEHICLENO

SDJ0901A

CUSTOMER

SIGNATURE FOR BORNEO MOTORS (SINGAPORE) PTE LTD



Borneo Motors





Lai Mei Ling Deborah has successfully logged out. Your last login date and time was 16 Jan 2018, 09:08:55. To return to ONE.MOTORING, please click here For security reasons, please CLEAR YOUR CACHE after each session.

Session Transaction History

| S/No. Asset Type | Asset ID | Asset Owner Transaction Type | Transaction | Log Date/Time |
|------------------|----------|---|-------------|---------------------------|
| | | ID. | Amount(S\$) | |
| 1 Vehicle | GBD991U | 18.32 Insurance Enquiry (GIRO Payment) | 7.49 | 16 Jan 2018 / 09:11:19 |

Nivitha (LKK Auto)

From:

Shu Pei (LKKAuto) <shupei@lkkauto.com>

Sent:

Wednesday, 17 January 2018 9:02 AM

To:

assignments

Subject:

FW: Request for Survey - Your Ref: GBD991U / Our Ref: SDJ901A (Date of Accident:

15.01.2018)

Attachments:

SDJ 901A.PDF; SDJ901A 15.01.2018.pdf; GBD991U 15.01.2018.pdf

9-13am @ 17/01/2018 vehicle In person⊕jenny sur⊕ Kenneth

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Bazlin Ahmad [mailto:bazlin.ahmad@eqinsurance.com.sg]

Sent: Wednesday, 17 January 2018 8:58 AM To: Admin A <admin-a@lkkauto.com>

Cc: Elaine Cheong <elaine.cheong@eqinsurance.com.sg>

Subject: RE: Request for Survey - Your Ref: GBD991U / Our Ref: SDJ901A (Date of Accident: 15.01.2018)

Dear LKK

We refer to the above new assignment. Please find below email and attachments for easy reference. Case OIC is Ms Elaine Cheong.

Thank You.

Regards,

Lynn Ahmad

Executive | Claims



EQ Insurance Company Limited

5 Musswell Hourd #17-00 Tower Block MND Complex Singapore 069110 did 55 6496 9001.] tel 65 6223 9433 ext 881.] fax 65 6223 4190. drawn appropriation or compar-



you've got a friend Privilegea/Confidential information may be concurred in this message. If you are not the insunded recipient, please notify the sender immediately and delete all copies of

From: Jenny Lim [mailto:jenny.lim@laihuat.com.sg]

Sent: Tuesday, January 16, 2018 6:25 PM

To: Bazlin Ahmad

Subject: RE: Request for Survey - Your Ref: GBD 991U / Our Ref: SDJ 901A (Date of Accident: 15.01.2018)

Dear Bazlin

Please arrange LKK to survey.

Thank you.

Kind regards.

Jenny Lim for LAI HUAT (MENG KEE) MOTOR PTE LTD 160 Sin Ming Drive #04-01, #04-02 & #07-03 Sin Ming Autocity Singapore 575722 Tel: 64538110

Tel: 64538110 Fax: 64596267

From: Bazlin Ahmad [mailto:bazlin.ahmad@eginsurance.com.sq]

Sent: Tuesday, 16 January, 2018 5:51 PM

To: Jenny Lim

Subject: RE: Request for Survey - Your Ref: GBD 991U / Our Ref: SDJ 901A (Date of Accident: 15.01.2018)

Without Prejudice

Dear Sir,

We refer to your Notice of Accident of even date.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please <u>revert within 2 working days</u> if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

| 1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155 | 2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia |
|---|--|
| Contact person : Joey/Joseh 3) LBS Automotive Appraisal | 4) Priority Services |
| Pte Ltd L.B.S. Auto Consultants Pte | Tel: 62934822 |
| Ltd Tel: 6281 6690 / 62832866 | Fax: 62963283 |
| Fax: 6281 8748 Contact Person: Amy/ Grace | Contact Person: Sharon Kho |

5) RT Appraisal Pte Ltd LKK Auto Consultants Pte Ltd Tel: 67486076 Fax: 67480361 Tel: 6256-3561 Contact Person: Ricky Teng Fax: 6741-4108 **Kelvin Automotive** 7) 8) Automotive Appraiser & Appraising Services Surveying Services Tel: 81825263 Tel: 96623655 Fax: 67461148 Fax: 67655662 Contact Person: Kelvin Contact Person: Mr Chee JP Knights Pte Ltd Tel: 63450068 Fax: 63445328 Contact Person: Edna Lee

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank You.

Regards,

Lynn Ahmad

Executive | Claims



EQ Insurance Company Limited

5 Marwell Road #17-00 Tower Block, MND Complex, Singapore 069110 did 65 6496 9881 | tel 65 6223 9433 est 881 | fax 65 6223 4150 www.egmaurance.com.ug.



you've got a friend

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of

From: Jenny Lim [mailto:jenny.lim@laihuat.com.sg]

Sent: Tuesday, January 16, 2018 4:55 PM

To: Bazlin Ahmad

Subject: Request for Survey - Your Ref; GBD 991U / Our Ref; SDJ 901A (Date of Accident: 15.01.2018)

Importance: High

Without Prejudice

Dear Bazlin

We refer to the above matter.

Please can you arrange for survey of our client's vehicle no. SDJ 901A?

Our client's vehicle is in workshop and supporting documents are enclose for your reference.

Thank you.

Kind regards.

Jenny Lim for LAI HUAT (MENG KEE) MOTOR PTE LTD 160 Sin Ming Drive #04-01, #04-02 & #07-03 Sin Ming Autocity Singapore 575722 Tel: 64538110 Fax: 64596267

Mei Kwan (LKKAuto)

From:

Mei Kwan (LKKAuto)

Sent:

Friday, 19 January, 2018 8:39 AM

To:

'Elaine Cheong'

Cc:

Hsiao Tong (LKKAuto); Zaini (LKK Auto); Admin A; 'Bazlin Ahmad'

Subject:

RE: Request for Survey - Your Ref: GBD991U / Our Ref: SDJ901A (Date of Accident:

15.01.2018)

Attachments:

Preliminary Advice.pdf; TP ESTIMATE + TOWING.pdf; LKK SURVEY PHOTO.pdf

Categories:

HMK

WITHOUT PREJUDICE

Your ref: TBA

LKK ref: CC4/EQI18001027/Kka3

Dear Elaine,

We refer to the above matter.

This is a third party direct settlement case.

Enclosed revert of vehicle: SDJ 901A

Date of survey: 17.01.2018

Enclosed for your perusal is:

TP estimate (marked)

Preliminary advice

Photographs of TP vehicle in its damaged condition

We have not authorized repairs.

Kindly take note that the case handler in-charge is Zaini and he can be contacted at DID: 6841 2132.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Wednesday, 17 January, 2018 9:16 AM

To: 'Bazlin Ahmad' <bazlin.ahmad@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Request for Survey - Your Ref: GBD991U / Our Ref: SDJ901A (Date of Accident: 15.01.2018)

Dear Sir/Mdm,

Thank you for the assignment.

Fax: 64596267

From: Bazlin Ahmad [mailto:bazlin.ahmad@eqinsurance.com.sq]

Sent: Tuesday, 16 January, 2018 5:51 PM

To: Jenny Lim

Subject: RE: Request for Survey - Your Ref: GBD 991U / Our Ref: SDJ 901A (Date of Accident: 15.01.2018)

Without Prejudice

Dear Sir,

We refer to your Notice of Accident of even date.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please <u>revert within 2 working days</u> if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

| 1) AJAX Inspection Services Pte Ltd | 2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 |
|---|--|
| Tel: 6255 0808 Fax: 6849 9155 | Fax: 6284 1539 Contact Person: Sophia |
| Contact person : Joey/Joseh | |
| 3) LBS Automotive Appraisal Pte Ltd | 4) Priority Services Tel: 62934822 |
| L.B.S. Auto Consultants Pte Ltd | Fax: 62963283 |
| Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace | Contact Person: Sharon Kho |
| 5) RT Appraisal Pte Ltd Tel: 67486076 | 6) LKK Auto Consultants Pte Ltd |
| Fax: 67480361 | Tel: 6256-3561 |
| Contact Person: Ricky Teng | Fax: 6741-4108 |
| 7) Kelvin Automotive Appraising Services | 8) Automotive Appraiser & Surveying Services |
| Tel: 81825263 | Tel: 96623655 |
| Fax: 67461148 | Fax: 67655662 |
| Contact Person: Kelvin | Contact Person: Mr Chee |

Kind regards.

Jenny Lim for LAI HUAT (MENG KEE) MOTOR PTE LTD 160 Sin Ming Drive #04-01, #04-02 & #07-03 Sin Ming Autocity Singapore 575722 Tel: 64538110

Fax: 64596267

來發(明記)摩哆有限公司 LAI HUAT (MENG KEE) MOTOR PTE LTD

Sin Ming Autocity 160 Sin Ming Drive #04-01/#04-02/#07-03 Singapore 575722 Tel: 64538110 Fax: 64596267 UEN: 199407592C

Your Ref: GBD 991U

Our Ref: SDJ 901A - 2018/JL

16 November 2018

EQ Insurance Company Ltd 5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 Attention: Motor Claims

WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING VEHICLE NOS. SDJ 901A AND GBD 991U ON 15/01/2018 AT KAKI BUKIT ROAD

We refer to the above matter wherein your insured's vehicle no. GBD 991U was involved in an accident with our client's vehicle no. SDJ 901A.

As the accident was caused by your insured's negligence, our client is now claiming for the following losses:

Repair cost:

\$7,994.29 (include GST)

Loss of use:

\$1,500.00 (15 days x \$100 per day)

LTA search fee: \$

7.49

Total:

\$9,501.78

Relevant documents in support of our client's claim are enclosed for your reference.

Please do not hesitate to contact Jenny Lim at telephone 64533757 or email jenny.lim@laihuat.com.sq should you need any additional information.

Meanwhile, we look forward to receiving your affirmative response soon enough.

Thank you.

Yours faithfully

LAI HUAT (MENG KEE) MOTOR PTE LTD

encs



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 67414108

Our Ref: CC4/EQ118001027/Kka3

24 JANUARY 2018

MINOX VALVES & FITTINGS PTE LTD 32 OLD TOH TUCK ROAD #04-01 SINGAPORE 597658 ATTN: HR / MANAGEMENT

Dear Sir/Madam,

ACCIDENT INVOLVING GBD 991U AND SDJ 901A ON 15.01.2018

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Zaini

Case Handler DID: 6841 2132 FAX: 6741 4108

Email: Zaini@lkkauto.com

c.c. EQ INSURANCE COMPANY LIMITED (Motor Claims Dept)

LETTER OF AUTHORITY

To:

Lai Huat (Meng Kee) Motor Pte Ltd 160 Sin Ming Drive #04-01, #04-02 & #07-03 Sin Ming Autocity Singapore 575722

| Sing | Japone 575722 | | | |
|--|---|--------------------------------------|---|---|
| Dear Sirs | | | | |
| ACCIDENT | INVOLVING VEHICLE NOS: SDJ | 901A | & GBD 991U | ON 15/01/2018 |
| | BUKIT ROAD 2 | | | |
| This is to co | onfirm that on 15/01/2018 , / which was damaged in the | We gave you above acciden | instructions to repart. | ir my / our vehicle no. |
| expenses a the above a write, negot | ation of your agreement to repaind to defer demanding for paymer accident, I / We hereby authorise tiate and settle the accident clair oned accident. | nt of the costs of you and/or you | of repair which was o | damaged as a result of our representative to |
| cost of repa | by undertake to co-operate with your re-inspected and being a witness irs and the loss of use to my / our any communication received from | ss at trial) that vehicle. I / We | may be necessary | for you to recover the |
| any paymer | by confirm that by signing this Let nt. If a cheque is sent to me, I / W accepting any payment. | tter of Authorit le shall return | y, I / We are not en the same to the sen | titled in law to receive der as I am preciuded |
| unsuccessfu | it of my / our claim against any il for any reason whatsoever, I / W Motor Pte Ltd either by cash / che | e shall bear the | ne repair / excess co | st navable to I ai Huat |
| I / We hereb receipts) to accordingly. | be made directly to my / our | our claim (incl representativ | uding any or all med e, Lai Huat (Meng | dical related invoices / Kee) Motor Pte Ltd |
| the claim pr Motor Pte L | the personal and vehicle information rocess (including by way of recort to may use, disclose and procest g all activities related to my insura | rdings), I agre | e and consent that | Lai Huat (Menn Kee) |
| Yours faithfu | illy | | | |
| Signature: | Jun | | | |
| Name: | Liong Julie | | | |
| NRIC No: | S1814715G | | | |

LAI HUAT (MENG KEE) MOTOR PTE LTD

160 Sin Ming Drive #04-01, #04-02 & #07-03 Sin Ming Autocity Singapore 575722. Tel: 6453 8110 Fax: 6459 6267 UEN: 199407592C

TAX INVOICE

EST No. EST0018317

Liong Julie

GST Reg No M2-0128609-3

Page 1 of 3 Number INV0020361

Your ref. TP-GBD 991U EQ

Job No. 69156

Payment

Date 6/11/2018

Vehicle No SDJ 901A Vehicle Model: Lexus IS250 Accident on ...: 15/1/2018

Attn:

| Quantity | Unit | Description | Unit price Disc. pct. | Amount |
|----------|------|---|-----------------------|--------|
| | | Supply of Parts: | | |
| 1.00 | Pc | Front fender RH | 300.00 | 300.00 |
| 1.00 | Pc | Front fender garnish upright RH | 38.00 | 38.00 |
| 1.00 | Pc | Front door RH | 450.00 | 450.00 |
| 1.00 | Pc | Front door weatherstrip RH | 110.00 | 110.00 |
| 1.00 | Po | Front door lock RH | 195.00 | 195.00 |
| 1.00 | Pc | Front door lock cover gasket RH | 8.00 | 8.00 |
| 1.00 | Pc | Front door lock outer handle RH | 165.00 | 165.00 |
| 1.00 | Pc | Front door outer lock cover (key) RH | 20.00 | 20.00 |
| 1.00 | Pc | Front door outer lock (key) RH | 125.00 | 125.00 |
| 1.00 | | Front door glass RH | 280.00 | 280.00 |
| 1.00 | | Front door glass outer moulding RH | 65.00 | 65.00 |
| 1.00 | Pc | Front door window frame garnish RH | 50.00 | 50.00 |
| 1.00 | Pc | Front door wing mirror RH | 480.00 | 480.00 |
| 1.00 | Pc | Front door hinge, top RH | 33.00 | 33.00 |
| 1.00 | Pc | Front windscreen side moulding RH | 50.00 | 50.00 |
| 1.00 | Pc | Front door window glass channel rubber RH | 75.00 | 75.00 |
| 1.00 | Pc | Rear door RH | 350.00 | 350.00 |
| 1.00 | Pc | Rear door glass outer moulding RH | 65.00 | 65.00 |
| 1.00 | Pc | Rear door glass RH | 200.00 | 200.00 |
| 1.00 | Pc | Rear door window frame garnish RH | 65.00 | 65.00 |
| 1.00 | Pc | Rear fender RH | 420.00 | 420.00 |

本公司拥有最先进的 CAROLINER MARK IV 机械。可提供给多种款式的车身及给于快速与准确的测量方式和大快修理。 除外,还有先进的 SAICO Deluxe 喷爆烘炉。

LAI HUAT (MENG KEE) MOTOR PTE LTD

160 Sin Ming Drive #04-01, #94-02 & #07-03 Sin Ming Autocity Singapore 575722. Tel: 6453 8110 Fax: 6459 6267 UEN: 199407592C

TAX INVOICE

EST No. EST0018317

Liong Julie

GST Reg No M2-0128609-3 Page 2 of 3

Number INV0020361

Your ref. TP-GBD 991U EQ

Job No. 69156

Payment

Date 6/11/2018

Vehicle No SDJ 901A Vehicle Model: Lexus IS250

Attn

Accident on ...: 15/1/2018

| Quantity | Unit | Description | Unit price Disc. pct. | Amount |
|----------|------|--|-----------------------|----------|
| 1.00 | Pc | Rear fender stone guard decal RH | 18.00 | 18.00 |
| | | Total amount of parts supplied - S\$3,562.00 | | |
| 1.00 | | 15% of parts supplied: | 534.38 | 534.30 |
| | | Labour & Misc: | | |
| 1.00 | | Towing fee | 105.00 | 105.00 |
| 1.00 | 1 | To reset fault code | 50.00 | 50.00 |
| 1.00 | | To check wheel alignment | 60.00 | 60.00 |
| 1.00 | | Tuff coat | 120.00 | 120.00 |
| 1.00 | | To dismantle + refix rear passenger seat, speaker board, rear fender inner trim, carpet, etc | 140.00 | 140.00 |
| 1.00 | | To straighten side body including cutting and welding, to knock dents on rear fender inner panel RH, rear door centre pillar RH, | 1,400.00 | 1,400.00 |

本公司拥有最先进的 CAROLINER MARK IV 机械。可提供给多种数式的车身及给于快速与准确的测量方式和大快修理。 餘外,还有先进的 SAICO Deluxe 喷漆烘炉。

LAI HUAT (MENG KEE) MOTOR PTE LTD

160 Sin Ming Drive #04-01, #04-02 & #07-03 Sin Ming Autooty Singapore 575722. Tel: 6453 8110 Fax: 6459 6267 LIEN: 199407592C

TAX INVOICE

EST No.: EST0018317

Liong Julie

Attn

GST Reg No M2-0128609-3

Page 3 of 3 Number INV0020361

Your ref. TP-GBD 991U EQ

Job No. 69156

Payment

Vehicle No ... SDJ 901A Vehicle Model : Lexus IS250 Accident on ...: 15/1/2018

Amount Quantity Unit Description Unit price Disc. pct. front windscreen side frame RH and renew of parts 1.00 To spray paint 1,500.00 1,500.00

> Sub-Total GST 7.00% Total

7.471.30 522.99 S\$ 7,994.29

本公司拥有最先进的 CAROLINER MARK IV 机械。可提供给多种款式的车身及给于快速与准确的测量方式和大铁修理。 除外,还有先进的 SAICO Deluxe 喷灌烘炉。





Lai Mei Ling Deborah has successfully logged out. Your last login date and time was 16 Jan 2018, 09:08:55. To return to ONE.MOTORING, please click here

For security reasons, please CLEAR YOUR CACHE after each session.

Session Transaction History

| S/No | . Asset Type | Asset ID | Asset Owner | Transaction Type | Transaction Amount(S\$) | Log Date/Time |
|------|--------------|----------|-------------|---|-------------------------|---------------------------|
| 1 | Vehicle | GBD991U | | 18.32 Insurance Enquiry (GIRO Payment) | 7.49 | 16 Jan 2018 / 09:11:19 |

Enquire Vehicle Insurer Vehicle No. Incident Date/Time

Search Status

Insurance Company Code

Insurance Company Name

GBD991U

15 Jan 2018 / 10:30:00

Successful

E04

EQ INSURANCE COMPANY LTD

Previous

OK.

Joy Irene (LKKAuto)

From:

Joel Goh <joel.goh@eqinsurance.com.sg>

Sent:

Thursday, 14 March 2019 7:37 PM

To:

Joy Irene (LKKAuto)

Subject:

RE: INSURED GBD 991 U ON 15.01.2018 (TP SDJ 901A) (DM18HO00147-JG)

Dear Joy

Please proceed to resolve this matter up to \$\$9,401.78.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190 www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify th

From: Joy Irene (LKKAuto) [mailto:JoyIrene@lkkauto.com]

Sent: Wednesday, March 13, 2019 10:32 AM

To: EQI PRS Cc: Janet Tan

Subject: INSURED GBD 991 U ON 15.01.2018 (TP SDJ 901A)

Policy No.: DMCPHQ17-002624

Dear Sirs,

This is a swerving to the other scenario. Our insured swerved/changed lane (opposite direction) to where TP was travelling straight.

We had notified OI where OI confirmed accident details, aware NCD issue and agreed to settle.

Summary to offer to repairer "LAI HUAT (MENG KEE) MOTOR PTE LTD" is as follows:

| | Claimed Amount | Revised Amount | |
|--------------------|-------------------------------|-------------------------------|--|
| Cost of Repair | \$8,795.30 (per estimate) | \$ 7,994.29 (w/GST) | |
| Loss of Use | \$ 1,500.00 (\$100 x 15 days) | \$ 1,400.00 (\$100 x 14 days) | |
| LTA/GIA Search Fee | \$ 7.49 | \$ 7.49 | |



Total \$ 10,302.79 \$ 9,401.78

For your approval.

Thank you.

Best Regards, Joy Irene | Case Handler LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: joyirene@lkkauto.com| Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

All contents of this email is intended strictly for the addressee(s) only. It may contain confidential and/or privileged information. If you are not the intended recipient (or have received this email in error) please notify the sender immediately and destroy this email. Any unauthorized copying, disclosure or distribution of the material in this email is strictly forbidden.

Total Control Panel

Login

To: eqiprs@eqinsurance.com.sg

Remove Ikkauto.com from my allow list

From: joyirene@lkkauto.com

You received this message because the domain lkkauto.com is on your allow list.



51 UBLAVE 1, #02-25 PAYA UBLINDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To: M/s EQ INSURANCE COMPANY LTD

Date: 01/08/2019

THIRD PARTY DIRECT SETTLEMENT

| Vehicle No. | GBD 991U | (Insd Veh) | Your Ref. No. : DM18HO00147-JG |
|------------------|-----------|------------|---------------------------------------|
| venicie No. | SDJ 901A | (TP Veh) | Our Ref. No. : CC4/EQI18001027/Kha3q2 |
| Date of Accident | 15/1/2018 | | |

| | 100% | |
|------|----------------------|---|
| : \$ | 7,994.29 | ~ |
| : \$ | 1,400.00 | 14 days |
| : \$ | | days |
| : \$ | 7.49 | |
| : \$ | | × |
| | 9,401.78 | |
| | | e e |
| : \$ | 9,200.00 | GLOBAL SUM |
| 1 | | |
| | : \$: \$: \$ | : \$ 7,994.29 : \$ 1,400.00 : \$: \$ 7.49 : \$ |

| Pay | ment Instruction: Payee's Breakdown | | |
|-----|-------------------------------------|------|----------|
| 1) | LAI HUAT (MENG KEE) MOTOR PTE LTD | : \$ | 9,200.00 |
| | (| : \$ | |
| | | | |

JOANNE LEE LKK Auto Consultants Pte Ltd



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

| Affiliated to Federation | Internationale Des | Experts En Automobile |
|--------------------------|--------------------|-----------------------|
|--------------------------|--------------------|-----------------------|

EQ INSURANCE COMPANY LTD

ESTIMATED NORMAL PERIOD FOR REPAIR:

CC4/EQI18001027/Kha3q2

5 MAXWELL ROAD

#17-00 TOWER BLOCK

Date: 01-08-2019

11 Working Days

| | D COMPLEXSING | | Date: 01-00-2019 | | | |
|-----|--|--|--|---|--|--|
| | The state of the s | - Section 1 | Code: EQI | | | |
| 1. | | Policy Particul | lars :- THIRD PARTY CLA | MI | | |
| | Insured Veh. | GBD 991U | Veh. Inspected | SDJ 901A | | |
| | Policy No. | DMCPHQ17-002624 | Coverage (\$) | 0.00 | | |
| | Claim No. | DM18HO00147-JG | Excess (\$) | 0.00 | | |
| | Assign From | ELAINE | Assign Date | 17/01/2018 | | |
| 2. | | Vehicle P | articulars & Condition | 1 8 0 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 | | |
| | Make & Model | LEXUS IS250 (A) | c.c | 2500 | | |
| | Engine No. | HIDDEN | Year of Reg. | 2010 | | |
| | Chassis No. | JTHBK262502100394 | Colour | METALLIC BLACK | | |
| | Odometer | 111945 | Steering | IN ORDER | | |
| | Brakes | IN ORDER | Modification | STANDARD ALLOY RIM | | |
| | General | GOOD | | | | |
| 3. | | Cor | nditions of Tyres | Paris and de la company | | |
| | | Size | Make | Balance | | |
| | R/H Front Tyre | 245/45 R17 | BRIDGESTONE | 8 mm | | |
| | L/H Front Tyre | 245/45 R17 | BRIDGESTONE | 8 mm | | |
| | R/H Rear Tyre | 245/45 R17 | BRIDGESTONE | 7 mm | | |
| | L/H Rear Tyre | 245/45 R17 | BRIDGESTONE | 7 mm | | |
| 4. | | Descr | ription of Damages | | | |
| | THE VEHICLE SU | STAINED DAMAGES AT THE | O/S BODY. | | | |
| | DAMAGES SEE D | ETAILS. | | | | |
| 5. | | Ger | neral Information | THE PLANE | | |
| | Accident Date | 15/01/2018 | Inspection Date | 17/01/2018 | | |
| | Survey held at | LAI HUAT (MENG KEE) MO | TOR PTE LTD | | | |
| | | 160 SIN MING DRIVE #04-0 SIN MING AUTOCITY SINGAPORE 575722 | 01/02 | | | |
| 5a. | | Remarks | | | | |
| | A)THE INSPECTION B)IN ACCORDANG | ON WAS CONDUCTED ON A | "WITHOUT PREJUDICE" BAS S, WE HAVE NOT AUTHORIS | SIS. SED REPAIRS. | | |
| 5b. | | Estim | ate Days of Repair | | | |
| | has not the factor of the Colonia Colo | A STATE OF THE STA | | | | |



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SDJ 901A

| Qty | Description of Parts | Condition | Estimate By Workshop (\$)) | Our Adjusted (\$) |
|-----|---|---------------|-------------------------------|----------------------|
| | REPLACEMENT OF PARTS | | | |
| 1 | FRONT FENDER RH (WCP) | BENT | 300.00 | 300.0 |
| 1 | FRONT FENDER GARNISH UPRIGHT RH (WCP) | CRACKED | 38.00 | 38.0 |
| 1 | FRONT DOOR RH (WCP) | BENT | 450.00 | 450.0 |
| 1 | FRONT DOOR WEATHERSTRIP RH (WCP) | CUT | 110.00 | 110.0 |
| 1 | FRONT DOOR LOCK RH (WCP) | DENTED | 195.00 | 195.0 |
| 1 | FRONT DOOR LOCK COVER GASKET RH (WCP) | NECESSARY | 8.00 | 8.0 |
| 1 | FRONT DOOR LOCK OUTER HANDLE RH (WCP) | CRACKED | 165.00 | 165.0 |
| -1 | FRONT DOOR OUTER LOCK COVER (KEY) RH (WCP) | DENTED | 20.00 | 20.0 |
| 1 | FRONT DOOR OUTER LOCK (KEY) RH (WCP) | DENTED | 125.00 | 125.0 |
| -1 | FRONT DOOR GLASS RH (WCP) | CUT | 280.00 | 280.0 |
| 1 | FRONT DOOR GLASS OUTER MOULDING RH (WCP) | DENTED | 65.00 | 65.0 |
| 1 | FRONT DOOR WINDOW FRAME GARNISH RH (WCP) | DENTED | 50.00 | 50.0 |
| -1 | FRONT DOOR WING MIRROR RH (WCP) | MISSING | 480.00 | 480.0 |
| 1 | FRONT DOOR GLASS REGULATOR RH (WCP) | NOT NECESSARY | 105.00 | |
| 1 | FRONT DOOR HINGE, TOP RH (WCP) | BENT | 33.00 | 33.0 |
| -1 | FRONT WINDSCREEN SIDE MOULDING RH (WCP) | DENTED | 50.00 | 50.0 |
| 1 | FRONT DOOR WINDOW GLASS CHANNEL RUBBER RH (WCP) | CUT | 75.00 | 75.0 |
| 1 | REAR DOOR RH (WCP) | BENT | 350.00 | 350.0 |
| 1 | REAR DOOR GLASS OUTER MOULDING RH (WCP) | CUT | 65.00 | 65.0 |
| া | REAR DOOR GLASS RH (WCP) | CUT | 200.00 | 200.0 |
| 1 | REAR DOOR WINDOW FRAME GARNISH RH (WCP) | DENTED | 65.00 | 65.0 |
| ্ৰ | REAR FENDER RH (WCP) | BENT | 420.00 | 420.0 |
| 1 | REAR FENDER STONE GUARD DECAL RH (WCP) | NECESSARY | 18.00 | 18.00 |
| 1 | REAR WINDSCREEN MOULDING (WCP) | NOT NECESSARY | 55.00 | |
| | COST PLUS 15% | | 558.30 | 534.3 |
| | | | 4,280.30 | 4,096.30 |
| | LABOUR | | | |
| | TOWING FEE. | | 105.00 | 105.00 |
| | TO SESET FAULT CODE. | | 50.00 | 50.00 |
| | TO REMOVE + RENEW REAR WINSCREEN. | NOT NECESSARY | 140.00 | |

Report Ref No. CC4/EQI18001027/Kha3q2



RECOMMENDED COST OF REPAIRS

LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

7,471.30

| Qty | Description of Parts | Condition | Estimate By Workshop (\$)) | Our Adjusted (\$) |
|-----|--|---------------|-------------------------------|----------------------|
| | TO SUPPLY REAR WINDSCREEN SEALANT. | NOT NECESSARY | 40.00 | |
| | TO REMOVE + REFIX ROOF TOP LINING. | NOT NECESSARY | 180.00 | |
| | TO CHECK WHEEL ALIGNMENT. | | 80.00 | 60.00 |
| | TUFF COAT. | | 160.00 | 120.00 |
| | TO DISMANTLE & REFIX REAR PASSENGER SEAT,SPEAKER BOARD,REAR FENDER INNER TRIM CARPET,ETC. | | 160.00 | 140.00 |
| | TO STRAIGHTEN SIDE BODY INCLUDING CUTTING AND WELDING, TO KNOCK DENTS ON REAR FENDER INNER PANEL RH, REAR DOOR CENTRE PILLAR RH FRONT WINDSCREEN SIDE FRAME RH AND RENEW OF PARTS. | | 1,800.00 | 1,400.00 |
| | TO SPRAY PAINT. | | 1,800.00 | 1,500.00 |
| | | | 4,515.00 | 3,375.00 |
| | GRAND TOTAL | | 8,795,30 | 7,471.30 |

Report Ref No. CC4/EQI18001027/Kha3q2

KONG SENG CHEONG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contact or tort, is accepted to any third party who may reply on the Report wholly or in part. Any third party acting or replying on this Report, in whole or in part, does so at his or her own risk.

Joanne Lee (LKK Auto)

From:

Joanne Lee (LKK Auto) <report@lkkauto.com>

Sent:

Monday, 5 August 2019 1:31 PM

To:

'Joel Goh'

CC.

'Vic (LKKAuto)'

Subject:

TP Direct Settlement - Accident Involving GBD 991U (OI) and SDJ 901A (TP) on

15/01/2018

Attachments:

LKK REPORT & PHOTO.pdf; TP DS SUPPORTING DOCUMENT.pdf

Dear Sir/Madam.

Please be informed that the above-mentioned case had been settled.

Enclose herewith final report & relevant documents for your necessary action please.

Thank you.

Best Regards,

JOANNE | Reports

LKK Auto Consultants Pte.Ltd.

Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: report@lkkauto.com Bik 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 Singapore 408933