

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Thursday, 5 September, 2019 2:06 PM  
**To:** Lee, Ming-Yao  
**Cc:** Admin A; Vic (LKKAUTO)  
**Subject:** RE: Our Ref : 2353111024SG-003 | Accident Involving SKK1133E & SLR7986Y on 14/01/2018

Dear Ming Yao,

We refer to your below email.

Please be informed that after the letter was sent out to the Insured, we did not hear any feedback from him.

We had not surveyed the TP vehicle due to unclear liability as such the case was cancelled as TP repairer (agent workshop) did not pursue for a Direct Settlement.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

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**From:** Shu Pei (LKKAUTO)  
**Sent:** Thursday, 5 September, 2019 1:57 PM  
**To:** Lee, Ming-Yao  
**Cc:** Admin A; Vic (LKKAUTO)  
**Subject:** RE: Our Ref : 2353111024SG-003 | Accident Involving SKK1133E & SLR7986Y on 14/01/2018

Dear Ming Yao,

Thank you for your email.

Dear Vic,

Kindly assist. Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupe@lkkauto.com](mailto:shupe@lkkauto.com) | fax: 6741-4108

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**From:** Lee, Ming-Yao <[MingYao.Lee@aig.com](mailto:MingYao.Lee@aig.com)>

**Sent:** Thursday, 5 September 2019 1:53 PM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Our Ref : 2353111024SG-003 | Accident Involving SKK1133E & SLR7986Y on 14/01/2018

Hi Team,

We understand case was under your care previously but due to lack of response from TP. Case was closed.

Understand that letter was sent to OI to inform of claim and we are unable to contact OI via phone, may we check if OI did contact you again pertaining this case?

We have received subrogation & uninsured losses claim from TP.

Thank You.

Regards,

**Lee Ming Yao, George**  
**AIG**

Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1769

[Ming-Yao.Lee@AIG.com](mailto:Ming-Yao.Lee@AIG.com) | [www.aig.sg](http://www.aig.sg)

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