

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Friday, 26 January, 2018 4:46 PM  
**To:** PBSP  
**Cc:** Admin A; Asher Sng (LKKAUTO); assignments; Shirley Hiew (LKK Auto); Vic (LKKAUTO)  
**Subject:** RE: REQ FOR DIRECT SETTLEMENT- SLR7986Y AND SKK1133E ON 14/01/2018 \*\*\*  
LKK REF - CC3/AIG18001026/hs3

WITHOUT PREJUDICE

Dear Caroline,

We refer to your below email.

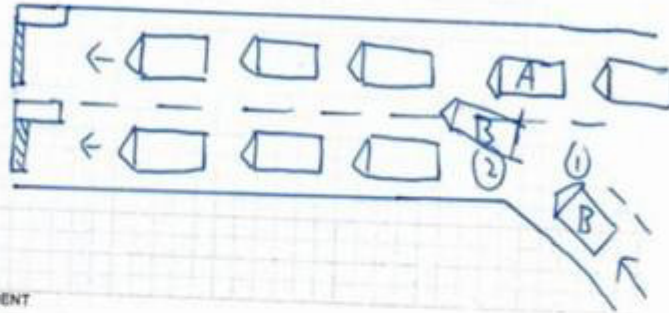
We are of the opinion that this is a case of **conflicting versions**. There is no conclusive evidence yet to substantiate either party's version. Please find below our insured's accident statement for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, kindly forward to us with **any evidence** (if any) your client have to support your claim.

Thank you.

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

We were both exiting the carpark of the MBS Southern Carpark. There were 2 gentry exits and I was in my lane. The car (BMW SLR 7986Y) veered close into my lane. Both cars were moving forward to exit. As our cars were both on a carpark hump, the front bumper of my car grazed the side of the other car which was in my lane.

I was asked to sign a written note that we had a collision but this is not written indication or admission of liability.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Please note that you have 14 calendar days to revert and file the claim under your own policy. Failing to do so, your insurance company will not allow nor accept the claim.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** PBSP [mailto:pml-pbsp@simerdarby.com.sg]

**Sent:** Friday, 26 January, 2018 4:13 PM

**To:** Vic (LKKAuto)

**Cc:** Admin A; Asher Sng (LKKAuto); assignments; Shirley Hiew (LKK Auto)

**Subject:** Re: REQ FOR DIRECT SETTLEMENT- SLR7986Y AND SKK1133E ON 14/01/2018 \*\*\* LKK REF - CC3/AIG18001026/hs3

Dear Vic,

Please let us have your reply on liability.

Owner chasing for this case.

Thank you.

Regards,  
Caroline  
C/o Performance Motors Limited - Body and Paint  
303 Alexandra Road Singapore 159941  
DID: 6319 0174 Fax: 6479 4601

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**From:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Sent:** Wednesday, 24 January 2018 12:44:16 PM  
**To:** PBSP  
**Cc:** 甯瑒 ©; Asher Sng (LKKAuto); assignments; Shirley Hiew (LKK Auto); Vic (LKKAuto)  
**Subject:** RE: REQ FOR DIRECT SETTLEMENT- SLR7986Y AND SKK1133E ON 14/01/2018 \*\*\* LKK REF - CC3/AIG18001026/hs3

Without Prejudice

Dear Caroline,

We refer to your below email.

Please be informed that we are still pending for our Insured's GIA report.

We will follow up and will get back for an update.

Thank you.

Best Regards,  
**Vic Alpeh** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** PBSP [<mailto:pml-pbsp@simedarby.com.sg>]  
**Sent:** Wednesday, 24 January, 2018 11:41 AM  
**To:** Vic (LKKAuto)  
**Cc:** Admin A; Asher Sng (LKKAuto); assignments; Shirley Hiew (LKK Auto)  
**Subject:** Re: REQ FOR DIRECT SETTLEMENT- SLR7986Y AND SKK1133E ON 14/01/2018 \*\*\* LKK REF - CC3/AIG18001026/hs3

Dear Vic,

Please let us have your reply on liability.

Thank you.

Regards,  
Caroline  
C/o Performance Motors Limited - Body and Paint  
303 Alexandra Road Singapore 159941  
DID: 6319 0174 Fax: 6479 4601

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**From:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Sent:** Monday, 22 January 2018 11:53:16 AM  
**To:** PBSP  
**Cc:** 甯瑒 ©; Asher Sng (LKKAuto); assignments; Vic (LKKAuto); Shirley Hiew (LKK Auto)  
**Subject:** RE: REQ FOR DIRECT SETTLEMENT- SLR7986Y AND SKK1133E ON 14/01/2018 \*\*\* LKK REF - CC3/AIG18001026/hs3

Without Prejudice

Dear Caroline,

We refer to your below email.

Please be informed that we are still pending for our Insured's GIA report.

We will check and will get back for an update.

Thank you.

Best Regards,  
**Vic Alpeh** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** PBSP [<mailto:pml-pbsp@simedarby.com.sg>]  
**Sent:** Monday, 22 January, 2018 10:18 AM  
**To:** Shirley Hiew (LKK Auto); Vic (LKKAuto)  
**Cc:** Admin A; Asher Sng (LKKAuto); assignments  
**Subject:** Re: REQ FOR DIRECT SETTLEMENT- SLR7986Y AND SKK1133E ON 14/01/2018 \*\*\* LKK REF - CC3/AIG18001026/hs3

Dear Vic,

Please let us have your reply on liability.

Thank you.

Regards,  
Caroline  
C/o Performance Motors Limited - Body and Paint  
303 Alexandra Road Singapore 159941  
DID: 6319 0174 Fax: 6479 4601

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**From:** Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)>  
**Sent:** Wednesday, 17 January 2018 1:45:24 PM  
**To:** PBSP; Vic (LKKAuto)  
**Cc:** 甯瑒 ©; Asher Sng (LKKAuto); assignments  
**Subject:** RE: REQ FOR DIRECT SETTLEMENT- SLR7986Y AND SKK1133E ON 14/01/2018 \*\*\* LKK REF - CC3/AIG18001026/hs3

Dear Caroline,

We refer to the above matter.

Please be informed that we are currently **pending for our insured's GIA report.**

Kindly note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

***Meanwhile, please arrange appointment for survey.***

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

Shirley Hiew | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** PBSP [<mailto:pml-pbsp@simedarby.com.sg>]  
**Sent:** Tuesday, 16 January 2018 10:31 AM  
**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>  
**Subject:** REQ FOR DIRECT SETTLEMENT- SLR7986Y AND SKK1133E ON 14/01/2018

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU / rental.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

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