CS/EQI18001011/ Atd3e2

Adrian Bazlin Ahmad

EQI

17/01/2018@10:32am

SFL 60804
Spark Car Care
320 ubi Rd 3,408649

68485725

DM18H000134 \$3,500

13/01/2018

3pm @ owner waiting

CA (RE) REP. REV 24 HRS. 10-35am@171118

jasmire

12/1 - Zevert via Emall.

MI 180 10, 10 an lynn informed GA by email mills & 10.18 an informed Jasmine C/A & EX: \$3500 by email.

Part by Part \$ 7868.05, 6days (Red: 3506.75 !30%)

171. 10	SFL6080U. 2013 March
8/10/17	- O Mojos Busilian Lumy Taxi Free Notes
65 TELWS TERES OF RESIDENCE INV. MV	Truck Trailer of
SFL 60804	Merredes Berz C180 1595
Comfort Delgro	Brown . Insured Statistics
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SA (RE) REP. 24 HRS; Venide IN OU	-
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Date Time Atton Instruction OD EQ.	
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RECEIVED 07 MAY 20	118
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315 Typist Final Report	Resurvey No. of Trip. 2 Survey Feet 230
Add F	A-100-100
^~	Same and the same
February Porman	
7868.95	

230

Nivitha (LKK Auto)

From:

Shu Pei (LKKAuto) <shupei@lkkauto.com>

Sent:

Wednesday, 17 January 2018 10:32 AM

To:

assignments

Subject:

FW: REF: DM18HO00134 - SFL6080U DOA: 13/01/2018 - REQ FOR SURVEY (OD)

Attachments:

img-116155244-0001.pdf; Amended GIA Report-SFL6080U.PDF

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

From: Bazlin Ahmad [mailto:bazlin.ahmad@eqinsurance.com.sg]

Sent: Wednesday, 17 January 2018 10:30 AM

To: Janet Tan <janet.tan@eqinsurance.com.sg>; CDGE Ubi Private Cars Crash Repair Counter

<ubi cr@sparkcarcare.com>; Admin A <admin-a@lkkauto.com>

Subject: REF: DM18HO00134 - SFL6080U DOA: 13/01/2018 - REQ FOR SURVEY (OD)

Dear LKK

We refer to the above new OD assignment, please find attached.

OD EXCESS:

- Un-Named Driver \$1,000 (before 50% discount & GST)
- YEID \$3,000 (before GST)
- TOTAL : \$3,500 (before GST)

Thank You.

Regards,

Lynn Ahmad

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6496 9881 | tel 65 6223 9433 ext 881 | fax 65 6223 4190 www.eginsurance.com.sg



you've got a friend

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies

From: Janet Tan

Sent: Wednesday, January 17, 2018 9:43 AM

To: CDGE Ubi Private Cars Crash Repair Counter; Bazlin Ahmad Subject: FW: SFL6080U DOA: 13/01/2018 - REQ FOR SURVEY (OD)

Without Prejudice Save As To Costs

Dear Anikka

For Pre-repair survey, please email to bazlin.ahmad@eqinsurance.com.sg; elaine.cheong@eqinsurance.com.sg and janet.tan@eqinsurance.com.sg;

Or fax direct to 62234190.

Lynn,

Fyna.

Regards,

Janet Tan

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190 www.eqinsurance.com.sg



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you've got a friend

From: CDGE Ubi Private Cars Crash Repair Counter [mailto:ubi cr@sparkcarcare.com]

Sent: Tuesday, January 16, 2018 4:23 PM

To: Janet Tan < janet.tan@eginsurance.com.sg>

Subject: SFL6080U DOA: 13/01/2018 - REQ FOR SURVEY (OD)

Dear Sir / Madam,

Attached pls find the GIA report & estimate repair cost for your necessary action. Pls call to arrange the appointment as the vehicle is not in our premises.

Thanks and Regards,

Anikka Lai Customer Service Specialist CDGE Ubi Branch Main: 6746 0666, Direct: 68485725, Fax: 6743 6072

Email: ubi cr@sparkcarcare.com

2

Denise Tay (LKKAuto)

From:

Denise Tay (LKKAuto)

Sent:

Thursday, 18 January 2018 12:07 PM

To:

Admin-D (LKKAuto); 'Bazlin Ahmad'; assignments

Cc:

Subject:

RE: REF: DM18HO00134 - SFL6080U DOA: 13/01/2018 - REQ FOR SURVEY (OD)

Attachments:

PRELI ADVISED SFL 6080U.pdf

Dear Sir/Madam,

Enclosed preliminary revised of vehicle SFL 6080U

We have not authorise repair, kindly let us have the authorization.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Wednesday, 17 January 2018 10:38 AM

To: 'Bazlin Ahmad' <bazlin.ahmad@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: REF: DM18HO00134 - SFL6080U DOA: 13/01/2018 - REQ FOR SURVEY (OD)

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto) [mailto:shupei@lkkauto.com]

Sent: Wednesday, 17 January 2018 10:32 AM To: assignments < assignments@lkkauto.com >

Subject: FW: REF: DM18HO00134 - SFL6080U DOA: 13/01/2018 - REQ FOR SURVEY (OD)

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Shiau Chan (LKKAuto)

From:

Shiau Chan (LKKAuto)

Sent:

Monday, 22 January 2018 10:18 AM

To:

'CDGE Ubi Private Cars Crash Repair Counter'

Cc:

Subject:

RE: REF: DM18HO00134 - SFL6080U DOA: 13/01/2018 - REQ FOR SURVEY (OD)

Dear Jasmine,

As instructed by our client, please proceed to repair the insured vehicle SFL 6080U (excess \$3,500/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CDGE Ubi Private Cars Crash Repair Counter [mailto:ubi cr@sparkcarcare.com]

Sent: Friday, 19 January 2018 5:07 PM To: Admin A <admin-a@lkkauto.com>

Subject: Fw: REF: DM18HO00134 - SFL6080U DOA: 13/01/2018 - REQ FOR SURVEY (OD)

Hi Nivitha

Kindly update authorised repair , vehicle survery on 17/01/18

Thank you

----- Forwarded by CDGE Ubi Private Cars Crash Repair Counter/sparkcarcare/cdge/delgronotes on 01/19/2018 05:06 PM -----

Bazlin Ahmad <bazlin.ahmad@eqinsurance.com.sg> From:

Janet Tan < janet tan@eqinsurance.com.sg>, "CDGE Ubi Private Cars Crash Repair Counter" < ubi cr@sparkcarcare.com>, "LKK AUTOCONSULTANTS (admin-a@lkkauto.com)" <admin-a@lkkauto.com>

01/17/2018 10:31 AM

REF : DM18HO00134 - SFL6080U DOA: 13/01/2018 - REQ FOR SURVEY (OD) Date: Subject:

Dear LKK

We refer to the above new OD assignment, please find attached.

OD EXCESS:

- Un-Named Driver \$1,000 (before 50% discount & GST)
- YEID \$3,000 (before GST)
- TOTAL: \$3,500 (before GST)

Shiau Chan (LKKAuto)

From:

Bazlin Ahmad <bazlin.ahmad@eqinsurance.com.sg>

Sent:

Monday, 22 January 2018 10:10 AM

To:

Denise Tay (LKKAuto); Admin-D (LKKAuto); assignments

Cc:

SUR; Janet Tan

Subject:

RE: REF: DM18HO00134 - SFL6080U DOA: 13/01/2018 - REQ FOR SURVEY (OD)

Dear Denise

Please proceed.

Thank You.

Regards,

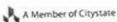
Lynn Ahmad

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6496 9881 | tel 65 6223 9433 ext 881 | fax 65 6223 4190 www.eqinsurance.com.sg



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you've got a friend

From: Denise Tay (LKKAuto) [mailto:denisetay@lkkauto.com]

Sent: Friday, January 19, 2018 1:58 PM

To: Admin-D (LKKAuto); Bazlin Ahmad; assignments

Cc: SUR; Janet Tan

Subject: RE: REF: DM18HO00134 - SFL6080U DOA: 13/01/2018 - REQ FOR SURVEY (OD)

Dear Ms Bazlin,

We have not authorise repair, kindly let us have the authorization.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

558		Affiliated to Federation Internati					
CHIN	A TAIPING INSUR	ANCE (S) PTE LTD	Ref : CS/CTI1800097	71/Atd3			
ANS	SON ROAD #16-00) SINGAPORE 079909	Date: 16-01-2018				
SF IXI	NOLLAI TOVVETA		Code: CTI				
1.	THE REPORT OF THE PARTY OF	Policy Particu	lars :- OWN DAMAGE				
	Insured Veh.		Veh. Inspected	GBB 2710L			
	Policy No.	DMCVSN159461702	Coverage (\$)	0.00			
	Claim No.	SNM18D00227C01	Excess (\$)	500.00			
	Assign From	MERIMEN (CHONG BOON SEN)	Assign Date	16/01/2018			
2.		Vehicle Par	ticulars & Condition				
	Make & Model		c.c	0			
	Engine No.	HIDDEN	Year of Reg.				
	Chassis No.		Colour				
	Odometer -		Steering				
	Brakes		Modification				
	General						
3.	Auto de la companio	Cond	itions of Tyres				
		Size	Make	Balance			
	R/H Front Tyre			mm			
	L/H Front Tyre			mm			
	R/H Rear Tyre			mm			
	L/H Rear Tyre			mm			
4.		Descrip	otion of Damages	ing the surveyed			
		and the second second					
5.	of Contain No.	CHANGE OF THE PARTY OF	eral Information	Vertice participation for			
	Accident Date	11/01/2018	Inspection Date				
	Survey held at	AUTO N CARS SERVICES P	TE LTD				
		BLK 1 KAKI BUKIT AVE 6 #01-90 AUTOBAY @ KAKI BI SINGAPORE 417883.	UKIT				
5a.	no standard dis	a thing the state of the	Remarks				
	A)THE MARKET \	/ALUE IS S\$(EST. AV CE TO YOUR INSTRUCTIONS	ERAGE) . WE HAVE AUTHORISED	REPAIRS.			

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	No.	
Owner ID Type:	Singapore NRIC	
Owner ID:	8191B	
Vehicle Details		
Vehicle No.:	SFL6080U	
Vehicle to be Exported:	No	
Intended De-registration Date:	18 Jan 2018	
Vehicle Make:	MERCEDES BENZ	
Vehicle Model:	C 180 BLUEEFFICIENCY	
Primary Colour:	Brown	
Manufacturing Year:	2012	
Engine No.:	27491030036714	
Chassis No.:	WDD2040312A823243	
Maximum Power Output:	115.0 kW (154 bhp)	
Open Market Value:	\$31,873.00	
Original Registration Date:	08 Mar 2013	
First Registration Date:	08 Mar 2013	
Transfer Count:	0	
Actual ARF Paid:	\$26,873.00	
Intended PARF Rebate Details		
PARF Eligibility:	Yes	
PARF Eligibility Expiry Date:	07 Mar 2023	
PARF Rebate Amount:	\$20,154.00	
Intended COE Rebate Details		
COE Expiry Date:	07 Mar 2023	
COE Category:	A - Car (1600cc & below)	
COE Period(Years):	10	
QP Paid:	\$78,301.00	
COE Rebate Amount:	\$40,183.00	
Total Rebate Amount:	\$60,337.00	

The information contained herein is correct as at 18 Jan 2018



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Your Ref: DM18HO00134

Date: 18/1/2018

Our Ref: CS/EQI18001011/Atd3

The Motor Claims Department EQ INSURANCE COMPANY LTD

Dear Sirs/Mdm

PRELIMINARY ADVICE OF VEHICLE NO. SFL 6080U

 Workshop Estimate Amount
 : \$\frac{\\$\\$\\$}\$ 10,110.70

 Revised Estimate Amount
 : \$\frac{\\$\\$}\$ 6,433.80

 "Check" Items Amount
 : \$\frac{\\$\\$\\$}\$ 1,023.00

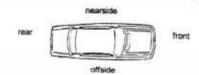
 Market Value
 : \$\frac{\\$\\$\\$}\$ 90,000.00

 LTA Reimbursement Value
 : \$\frac{\\$\\$\\$}\$ 60,337.00

 Nett Value
 : \$\frac{\\$\\$\\$}\$ 29,663.00

Description of Damage:

The vehicle sustained damages at the front portion.



Comments/ Present Status:

Damages Consistent. We have not authorized repair. Repair cost economical

Yours faithfully

Adrian Automotive Assessor MBHH16006758-01 / AJAX MARS PTE LTD - Bukit Merah ENTRY DATE & TIME: 14/01/2018 17:33 SUBMITTED BY: MEILIN

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- Please report correctly the details of the accident to speed up the claims process
- This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy ability
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.

Any false reporting may be referred to the Police for investigation.

- 6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore(GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid

ACC	DEAT.	CTA		11	ī
ACC	DEN	ISIA	-11		u

14/01/2018 17:33 Date Of Report

13/01/2018 22:10 Date Of Accident

PIE TOWARDS TUAS AFTER THE STEVEN RD EXIT Exact Location Of Accident

SINGAPORE Country/State of Loss

DETAILS OF OWN VEHICLE

Vehicle Registration Number SFL6080U

Insured/Policyholder

GAN CHENG HUAN Name Of Registered Owner

S1578191B NRIC No NOEMAIL Email Address

(LOCAL) +65-98266747 Mobile Phone No OFFICE-98266747 Alternative Phone No

Vehicle Particulars

MERCEDES-BENZ Manufacturer

C180 Model

Exact Purpose for which vehicle was being used at PRIVATE USE

time of accident

Are you claiming under your own insurance policy YES

for repair to your vehicle?

If No, Please state action to be taken

PRIVATE CAR Vehicle Category

Insurance Company

EQ INSURANCE COMPANY LTD Name of Insurance Company

COMPREHENSIVE Type Of Coverage

NO Fleet Policy

DMPPHQ17-000896 Policy Number

Cover Note Number

Driver

GAN HANQIANG LOUIS Name of Driver

S9339278G NRIC No 23/10/1993 Date Of Birth **INDOOR** Occupation 14/03/2013 Date Of Driving Pass

4 YEARS AND 9 MONTHS Driving Experience

MALE Gender

(LOCAL) +65-98266747 Mobile Number

Fax Number

EMail Address

Contact Number DIMENSION1234@HOTMAIL.COM Address

NA

Postcode

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured

CHILDREN

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

CHAIN COLLISION

Weather Conditions

RAINING

Road Surface

WET

Other Information

Was any foreign vehicle involved in this accident?

NO

Number of vehicles involved in the accident

Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by

ambulance?

Was any other material or property damaged?

YES

I have been approached by unknown person(s)

soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

2

Details of Police Action

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

I was driving along PIE towards Tuas after Stevens Road Exit. A BMW in front of my car starting to slow down and I followed to slow down. However, the BMW suddenly jammed brake and I immediately jammed my brake as well. Unfortunately my front bumper was damaged. I was told by Ms Chan(Nissan juke driver) that there was a taxi in front of her car (Nissan Juke) which suddenly jammed brake to which the Nissan Juke jammed brake and managed to avoid collision with the taxi. However, a Mazda collided with the Nissan Juke and the BMW which was in front of mine collided with the Mazda. From the photo, the rear of the BMW seemed not damaged. I have exchanged particulars with the Drivers of Nissan, Mazda and BMW. There were no injuries involved and we were told by the Traffic Police to clear off the site.

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

YES

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

SKB9800H

Vehicle Make/Model/Colour

BMW/ 523I A/BLACK

Details Of Properties

Vehicle Category

PRIVATE CAR

Name of Driver

ONG KONG WEE

NRIC/Passport Number

S7711790C

Contact Number

98205940

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Registration Number

SKQ7843T

Vehicle Make/Model/Colour

MAZDA/3 4-DOOR SEDAN

Details Of Properties

PRIVATE CAR

Vehicle Category Name of Driver

AARON

NRIC/Passport Number

S9211981E

Contact Number

81809261

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

DETAILS OF OTHER VEHICLE PROPERTY 3

Vehicle Registration Number

SKS1031Z

Vehicle Make/Model/Colour

NISSAN/JUKE 1.6

Details Of Properties

Vehicle Category

PRIVATE CAR

Name of Driver

CHAN WA YIN

NRIC/Passport Number

S1598095H

Contact Number

90074400

Address

Postcode Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process
- 2. This Form must be completed by the Policyholder and/or the Authrolised Driver
- Information provided must be as truthful and accurate as possible. Any willul misrepresentation or withholding of material facts may. allow insurance companies to repudiate policy liability
- 4. The issue and acceptance of this form by insurance companies is not an admission of policy liability on the part of insurance companies.
- 5. Any false reporting may be referred to the Police for Investigation.
- 6 The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurence Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report. being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

 - I understand, acknowledge, agree and consent that

 (a) My insurer, my workshop and the General Insurance Association of Singapore ('GIA') may are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (sill insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of
 - (f) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims.
 - (ii) investigating the accident and/or my claims.

 - (ai) carrying out and/or dealing with my instructions or responding to any enquiries by me.
 (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes mail packages), and/or
 - (V) complying with applicable law in administering processing, handling and/or dealing with my claims (collectively the 'Purposes')
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers lawyers/law firms, may are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes, and (c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents
- (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

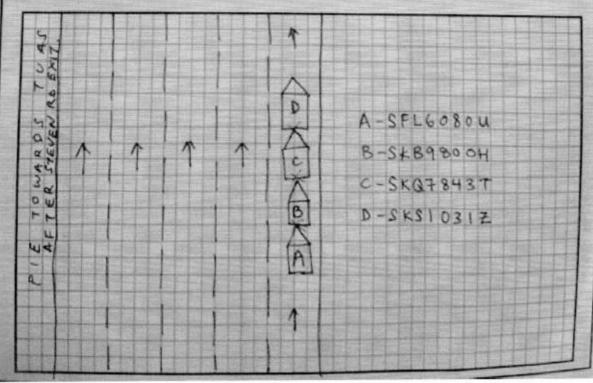
14/1/19 Policy der's Signature / Date & Time Driver's Signature

14/1/18

VERIFIED BY ALAX MARS REPORTING OFFICER Mohammad Azaly Bin Abdullah

iver is not the policyholder) / Date & Time - Witnessed by Reporting Centre.

Sketch Plan



Sketch Plan #2 Pg. 1

CCIDENT STATEMENT (2000 characters)	
Refer to statement which will forward to	us.
Taxi Voucher No.:	
DECLARATION We declare that the above particulars & information prov	ided above are true in every aspect
VERIFIED BY AJAX MARS REPORTING OFFICER - EUGENE KOH YEW KIAT	
	KARZE
MARS Officer	Registered Owner or Driver's Signature
Job Complete Date/Time	Date/Time:

Amendment Pg. 1

Meilin

From: Sent:

W G < dimension1234@hotmail.com>

Monday, 15 January, 2018 12:05 PM Meilin

To: Subject:

Re: GIA Report SFL6080U

Hi Meilin

We spoke.

This is to inform you that I wish to claim for own damage claim. Pls assist to amend the report and re-send to me. I'm now at your authorised workshop at ComfortDelho Engrg at Ubi.

Sent from my Mobile

---- Original message-----

From: Meilin

Date: Mon, 15 Jan 2018 11:19 To: dimension1234@hotmail.com;

Subject: GIA Report - SFL6080U

Dear Sir/Madam,

Please find attached file, the GIA Accident Report for your perusal.

Kindly ignore, If you find the statement, 'Your NCD will be affected due to late reporting' found on the right top corner of the report.

The date and time of your call to Mobile Accident Response Service (MARS) will be taken as the time you reported your accident to the insurer which is within 24 hours from the time of accident as required under the Motor Claims Framework (MCF).

If you require any further clarification on the matter, please do not hesitate to contact us at 6333 2222.

Thank You.

Mobile Accident Response Service (MARS)

Tel: 6333 2222



320 UBI ROAD 3 SINGAPORE 408649 ACCIDENT REPAIR ESTIMATES

Our Ref: : SFL6080U Vehicle No. OD Type of Claim : ___ MERCEDES BENZ C 180 : BLUEEFFICIENCY Make & Model Year of Manufacture : 2012 : WDD2040312A823243 Chassis No. 27491030036714 **EQ INSURANCE** Engine No. Ins Company Policy No. Excess Time of Accident 13/01/2018 Date of Accident In-house Vehicle Assessor Suggested Days of Repair ANIKKA Case Owner Repair Estimates Signature \$5,737.00 6842 Parts (a) Cost / List Price Items Contact No \$573.70 Plus/Less 355 68485725 - ANIKKA Total of Cost / List \$6,310.70 68485726 - JASMINE CHNG (b) Nett Price Items Less Total of Nett Item (c) Special Nett Items **\$**-\$6,310.70 Total Parts Cost (Appendix A) \$3,800.00 Labour (Appendix B) 11213-50 \$10,110.70 **Total Repair Cost**

The above total will be subjected to 7% G.S.T.

Name of Surveyor	: Man L		
Company	: LICLE		
Survey conducted on	17/01/18	at	
Remarks By Surveyor			
(a) The repair of this vehicle	is authorized / s not authorized un	ntil further notice.	
(b) Recommended Days of	Repair: 06	day(s)	
(c) Resurvey	: Required / Not Require	d 7/7	
(d) Excess	:\$3500	.	
(e) Signature of surveyor	: XX.S.	Date:	

ComfortDelGro Engineering Pte Ltd 320 UBI ROAD 3 SINGAPORE 408649

TEL :68438723/68438736 Fax:67436072

Spare Parts

Vehicle No	: SFL6080U	Case Owner	: ANIKKA
Make & Model	MERCEDES BENZ C 180 BLUEEFFICIENCY	Year Manufactur	e : 2012
Chassis No	WDD2040312A823243	_ Engine No	27491030036714
Sales Order	::	Supplier	5
Order By	F	Type of Claim	: <u>OD</u>

S/No	Part Description	QTY	Cost Price	List Price	Nett Price	S/N	Disposi Survey
1	BONNET gented	1	\$1,050.00	w /			
2	BONNET INSULATOR CLIPS MA	10	\$40.00				
4	LOGO EMBLEM	1	\$42.00				
5	"STAR" LOGO NOT NEC	2	\$90.00	+x			
6	BONNET LOCK HE M	1	\$45.00	+ X			
7	FRONT BUMPER 2	1	\$740.00	~/			
8	FRONT BUMPER SPONGE	1	\$60.00	- 65			
9	FRONT BUMPER REINFORCEMENT Sext	1	\$155.00	~~			
10	FRONT BUMPER SIDE BRACKET LH 2	1	\$45.00	11			
11	FRONT BUMPER SIDE BRACKET RH	1	\$45.00	N		5 11 11 11 11	
12	FRONT BUMPER CLIPS	10	\$40.00		7		
13	FRONT SUPPORT PANEL Buckeld.	1	\$66.00	-V			
14	SUPPORT PANEL TOP GARNISH Could	1	\$35.00				
15	HEAD LAMP ASSY LH conted	1	\$540.00	~/		8	
16	HEAD LAMP ASSY RH CAN	1	\$540.00				
17	HEAD LAMP BRACKET LH	1	\$125.00	7 V			
18	HEAD LAMP BRACKET RH FULLIN	1	\$125.00	? X			
19	FRONT BUMPER LOWER GRILLE (CTR) 🎢	1	\$80.00	*, X			
20	FRONT BUMPER LOWER GRILLE (LH) 2M	1	\$30.00	+ ×			
21	FRONT BUMPER LOWER GRILLE (RH)	1	\$30.00	4. X			
22	FOG LAMP - CHROME (LH) 3 MM	1	\$62.00	* *			
23	FOG LAMP – CHROME (RH)	1	\$62.00	1 ×			
24	CONDENSOR Devled	1	\$650.00	//			
25	RADIATOR PHE NO	1	\$680.00	3 7			
26	RADIATOR GRILLE COLL.	1	\$320.00	~/			
27	TOWING COVER #4 ~	0	\$40.00	XX			
28		0			Α.		
29		0					
30		0					

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.

ComfortDelGro Engineering Pte Ltd 320 UBI ROAD 3 SINGAPORE 408649 Tel: 68438723/68438736 FAX: 67436072

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Vehicle No.

SFL6080U

Case Owner

ANIKKA

MERCEDES BENZ C 180

Make & Model : BLUEEFFICIENCY

Year of Manufacture

2012

S/No	Edbour Description	Esimated Price	Adjusted Price	
1	TO KNOCK, STRAIGHTEN, REMOVE & REFIX DAMAGE PARTS	\$1,800.00	800 /	
2	TO PUTTY & SPRAY PAINTING ON THE BONNET, FRONT BUMPER	\$1,800.00	600-	
	FRONT SUPPORT PANEL & AFFECTED AREA			
3	TO CHECK WIRING	\$100.00	30	
4	TO REMOVE & REFIX CONDENSOR TO ASSIST WORKLOAD	\$100.00		
-				
+				

Note: The above estimate of repair is based on visual assessment of the external affected areas. Any additional damages observed during the course of repair will be quote accordingly as a supplementary.

ComfortDelgro Engineering Pte Ltd

320 UBI ROAD 3 SINGAPORE 408649 Tel: 68438723/68438736 FAX: 67436072

Finalization Form EQ Vehicle Number SFL6080U Attn to ADRIAN LING Type Of Claim OD A. Spare parts \$4,373.00 F. Total Parts \$6,338.95 B. Supplementary \$1,100.00 G. Total Labour \$1,530.00 C. Nett Price H. Total Repair \$7,868.95 D. Supp Nett Price I. Excess P/P Total 7,868.95 E. S/Nett \$45.00 Total Spare Parts Price \$5,473.00 Cost plus / List Down 15% 820.95 Lump Sum Less 6,293.95 Total Total Nett Price \$-Lump Sum Rounding Nett Price Less 5-Total Total Finalized \$7,868.95 N.B. If we DO NOT receive your reply within 2 weeks, we shall treat the above finalized amount as confirmed & correct. Remarks : Please comfirm and revert by Fax or Email Date In Total Repair Day Date Survey LOU/ Day Date Out Total LOU Sat/Sun/Ph. Rental/Day Authorized Repair Day Total Rental Submitted By / Date : Confirmed By / Date :

Spark Car Care ComfortDelGro Engineering Pte Ltd 320 UBI ROAD 3 SINGAPORE 408649 TEL::68438723/68438736 Fax:67436072

Spare Parts

Vehicle No		SFL6080U	Case Owner		0	_
Make & Model	:	MERCEDE BEND C180	Year Manufacture		2012	
Chassis No	:	WDD2040312A823243	Engine No		27491030036714	9
Sales Order	ः		Supplier	;		_
Order By			Type of Claim		OD	

S/No	Part Description	QTY	Cost Price	List Price	Nett Price	S/N	Disposition By Surveyor
1	BONNET	1	\$1,050.00				
2	BONNET INSULATOP CLIPS	10	\$40.00	/// / / / / / / / / / / / / / / / / /			
3	LOGO EMBLEM	1	\$42.00	21111		Chiefellinia a	
4	STAR" EMBLEM	1					
5	BONNET LOCK	1					
6	FRONT BUMPER	1	\$740.00				
7	FRONT BUMPER SPONGE	1	\$65.00				
8	FRONT BUMPER REINFORCEMENT	1	\$155.00	- (200)			
9	FRONT BUMPER SIDE BRACKET LH	1	\$45.00				
10	FRONT BUMPER SIDE BRACKET RH	1	\$45.00				
11	FRONT BUMPER CLIPS	10	\$40.00				
12	FRONT UUPPORT PANEL	1	\$66.00				
13	SUPPORT PANEL TOP GARNISH	1	\$35.00				
14	HEADLAMP LH	1	\$540.00				Para III Allino
15	HEADLAMP RH	1	\$540.00				1
16	HEADLAMP BRACKET LH	1					
17	HEADLAMP BRACKET RH	1					
18	FRONT BUMPER LOWER GRILLE (CTR)	1					
542-143	FRONT BUMPER LOWER GRILLE LH	1					
20	FRONT BUMEPR LOWER GRILLE RH	1			- Walland		
21	FOGLAMP CHROME LH	1					
22	FORLAMP CHROME RH	1				e ill Ballinese	·
23	CONDENSOR	1	\$650.00				
24	RADIATOR	1					
25	RADIATOR GRILLE	1	\$320.00		er inness		
26	TOWING COVER	1					
27	FRONT NUMBER PLATE	1				\$45.00	CN(20)
28		0				\$10.00	
29)	0					
30 (0					

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.

ComfortDe¹ and an ang Pie Ltd 320 UBI RO/ 3.5 RE 408649

Labour

Vehicle No.

SFL6080U

MERCEDES BENZ C 180

Make & Model : BLUEEFFICIENCY

ANIKKA

2012

	DESCRIPTION OF	- Cachira	2012	
S/No	cubour besch	1	Esimated Price	Adjusted Price
1	TO KNOCK, STRAIGHTEN, REMOVE & R	18,2	\$800.00	
2	TO PUTTY & SPRAY PAINTING ON THE E	TBU ER	\$600.00	
3	TO CHECK WIRING		\$30.00	
4	TO REMOVE & REFIX CONDENSOR TO	A	\$100.00	

Note: The above estimate of repair is based on visadditional damages observed during the course of

mal affected areas. Any gly as a supplementary.

Spark Car Care

ComfortDelGro Engineering Pte Ltd

320 UBI ROAD 3 SINGAPORE 408649 Tel: 68438723/68438736 FAX: 67436072

Labour

Vehicle No. :	SFL6080U	Case Owner	:0	0	
Make & Model:	MERCEDE BEND C180	Year of Manufacture	;	2012	

S/No	Labour Description	Esimated Price	Adjusted Price
1	TO STRAIGHTEN, PANEL BEAT AND REMOVE & REPLACE	\$800.00	
	DAMAGE PARTS		
2	TO PUTTY & SPRAY PAINT ON BONNET,FRT BUMPER ,	\$600.00	
	FRT SUPPORT PANEL & AFFECTED AREA		
3	TO CHECK WIRING	\$30.00	
4	TO REMOVE & REFIX CONDENSOR TO ASSIST WORKLOAD	\$100.00	
5			
6			300
-5/8/0733			- Anna

Note: The above estimate of repair is based on visual assessment of the external affected areas. Any additional damages observed during the course of repair will be quote accordingly as a supplementary.

ComfortDetGro Engineering Pte Ltd 320 UBI ROAD 3 SINGAPORE 408649 Tel: 68438723/68438736 Fax:67436072

Supplementary 1

Vehicle No	: SFL6080U	Case Owner	: 0
Make & Model	: MERCEDE BEND C180	Year Manufacture	: 2012
Chassis No	: WDD2040312A823243	Engine No	27491030036714
Sales Order	: <u>0</u>	Supplier	: 0
Order By	i	Type of Claim	: <u>OD</u>

S/No	Part Description	ΩΤΥ	Cost Price	List Price	Nett Item	S/N	Dispos Survey
1	FRONT FENDER Buckey	1	\$420.00	/			
100	FRONT NUMBER PLATE GARNISH	1	\$60.00	/			
3	BONNET STOPPER LH 2Ner	1	\$18.00	~	- AUTAIN -		
	BONNET STOPPER RH.	1	\$18.00	/			
5	FRONT BUMPER BRACKET LH Found	1	\$24.00				
6	FRONT BUMPER BRACKET RH	1	\$24.00	~			
7	FRONT SUPPORT PANEL LH Head (Why)	1	\$130.00	~			
8	RIVET NO	8	\$8.00				
	RADIATOR CLIPS NEW	2	\$14.00	/			
1	FRONT BUMPER RIVET HEL	4	\$8.00				
	HEADLAMP PANEL RH	1	\$130.00			71117972008500	
	AIR GUIDE BAFFLE peland	1	\$35.00	~	100		
	RAD GRILLE BRACKET &	1	\$12.00	/			
	SUPPORT HOOK BUT	1	\$48.00	~			
15	LOWER GRILLE CTR	1	\$95.00	/			
	ROD BEAM CLIPS No	2	\$32.00	/			
17	BONNET LOCK CATCH BUY	1	\$24.00				
18	Front number plate				\$45		
19	77077 78887000 7207-						
20						1911000000	
21		1					
22							
23							3
24							
25		7.07					
26						- 118-38-	
27							
28							
29		1					
29							

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.



51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

		Affiliated to Federation Interna	ationale Des Experts En Auton	nobile
EQ I	NSURANCE COM	PANY LTD	Ref : CS/EQI180010	11/Atd3e2
#17-	AXWELL ROAD 00 TOWER BLOC COMPLEXSING		Date: 08-05-2018	
1.	A Valge transmitted	Policy Partic	ulars :- OWN DAMAGE	
	Insured Veh.		Veh. Inspected	SFL 6080U
	Policy No.	DMPPHQ17-000896	Coverage (\$)	0.00
	Claim No.	DM18HO00134	Excess (\$)	3,500.00
	Assign From	BAZLIN AHMAD	Assign Date	17/01/2018
2.		Vehicle Pa	rticulars & Condition	
	Make & Model	MERCEDES BENZ C 180	c.c	1595
	Engine No.	HIDDEN	Year of Reg.	2013
	Chassis No.	WDD2040312A823243	Colour	BROWN
	Odometer	92309	Steering	IN ORDER
	Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
	General	GOOD		
3.		Conc	ditions of Tyres	
		Size	Make	Balance
	R/H Front Tyre	225/45 R17	PIRELLI	6 mm
	L/H Front Tyre	225/45 R17	PIRELLI	6 mm
	R/H Rear Tyre	225/45 R17	PIRELLI	6 mm
	L/H Rear Tyre	225/45 R17	PIRELLI	6 mm
4.			ption of Damages	
	THE VEHICLE SU	STAINED DAMAGES AT THE	FRONT PORTION.	
	DAMAGES SEE D	ETAILS.		
5.		Gene	eral Information	
	Accident Date	13/01/2018	Inspection Date	17/01/2018
	Survey held at	COMFORTDELGRO ENGINE	EERING PTE LTD	
		NO: 320 UBI ROAD 3 SINGAPORE 408649		
5a.			Remarks	
		ALUE IS \$\$90,000.00(EST. AV		REPAIRS.
5b.			ate Days of Repair	

6 Working Days

ESTIMATED NORMAL PERIOD FOR REPAIR:



51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 3

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SFL 6080U

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)	
	REPLACEMENT OF PARTS				
1	BONNET	DENTED	1,050.00	1,050.00	
10	BONNET INSULATOR CLIPS	NECESSARY	40.00	40.00	
1	LOGO EMBLEM	NECESSARY	42.00	42.00	
2	"STAR" LOGO	NOT NECESSARY	90.00	-	
1	BONNET LOCK	NOT NECESSARY	45.00	14	
1	FRONT BUMPER	DEFORMED	740.00	740.00	
1	FRONT BUMPER SPONGE	DEFORMED	65.00	65.00	
1	FRONT BUMPER REINFORCEMENT	BENT	155.00	155.00	
1	FRONT BUMPER SIDE BRACKET LH	NECESSARY	45.00	45.00	
1	FRONT BUMPER SIDE BRACKET RH	NECESSARY	45.00	45.00	
10	FRONT BUMPER CLIPS	NECESSARY	40.00	40.00	
1	FRONT SUPPORT PANEL	BUCKLED	66.00	66.00	
1	SUPPORT PANEL TOP GARNISH	CRACKED	35.00	35.00	
1	HEAD LAMP ASSY LH	CRACKED	540.00	540.00	
1	HEAD LAMP ASSY RH	CRACKED	540.00	540.00	
1	HEAD LAMP BRACKET LH	NOT NECESSARY	125.00	· · ·	
1	HEAD LAMP BRACKET RH	NOT NECESSARY	125.00		
1	FRONT BUMPER LOWER CENTRE (CTR)	NOT NECESSARY	80.00	2-	
	FRONT BUMPER LOWER GRILLE (LH)	NOT NECESSARY	30.00		
	FRONT BUMPER LOWER GRILLE (RH)	NOT NECESSARY	30.00	-	
	FOG LAMP - CHROME (LH)	NOT NECESSARY	62.00		
1	FOG LAMP - CHROME (RH)	NOT NECESSARY	62.00		
1	CONDENSOR	DENTED	650.00	650.00	
1	RADIATOR	NOT NECESSARY	680.00		
1	RADIATOR GRILLE	CRACKED	320.00	320.00	
1	TOWING COVER	NOT NECESSARY	40.00	-	
1	FRONT FENDER (ADDITIONAL)	BUCKLED	420.00	420.00	
1	FRONT NUMBER PLATE GARNISH (ADDITIONAL)	DEFORMED	60.00	60.00	
1	BONNET STOPPER LH (ADDITIONAL)	NECESSARY	18.00	18.00	
1	BONNET STOPPER RH (ADDITIONAL)	NECESSARY	18.00	18.00	
	FRONT BUMPER BRACKET LH (ADDITIONAL)	DAMAGED	24.00	24.00	

Report Ref No. CS/EQI18001011/Atd3e2



51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 3

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
1	FRONT BUMPER BRACKET RH (ADDITIONAL)	DAMAGED	24.00	24.00
1	FRONT SUPPORT PANEL LH HEADLAMP (ADDITIONAL)	BENT	130.00	130.00
8	RIVET (ADDITIONAL)	NECESSARY	8.00	8.00
2	RADIATOR CLIPS (ADDITIONAL)	NECESSARY	14.00	14.00
4	FRONT BUMPER RIVET (ADDITIONAL)	NECESSARY	8.00	8.00
1	HEADLAMP PANEL RH (ADDITIONAL)	BENT	130.00	130.00
1	AIR GUIDE BAFFLE (ADDITIONAL)	DEFORMED	35.00	35.00
1	RAD GRILLE BRACKET (ADDITIONAL)	BENT	12.00	12.00
1	SUPPORT HOOK (ADDITIONAL)	BENT	48.00	48.00
1	LOWER GRILLE CTR (ADDITIONAL)	DEFORMED	95.00	95.00
2	ROD BEAM CLIPS (ADDITIONAL)	NECESSARY	32.00	32.00
1	BONNET LOCK CATCH (ADDITIONAL)	BENT	24.00	24.00
	COST PLUS 15%		1.026.30	820.95
	SPECIAL NETT ITEMS		7,868.30	6,293.95
	FRONT NUMBER PLATE (SN) (ADDITIONAL)	NECESSARY	45.00	45.00
			45.00	45.00
	LABOUR			
	TO KNOCK, STRAIGHTEN, REMOVE & REFIX DAMAGE PARTS.		1,800.00	800.00
	TO PUTTY & SPRAY PAINTING ON THE BONNET, FRONT BUMPER FRONT SUPPORT PANEL & AFFECTED AREAS.		1,800.00	600.00
	TO CHECK WIRING.		100.00	30.00
	TO REMOVE & REFIX CONDENSOR TO ASSIST WORKLOAD.		100.00	100.00
			-	:-
			3 900 00	4 500 00
	GRAND TOTAL		3,800.00	1,530.00
	TO THE		11,713.30	7,868.95

RECOMMENDED COST OF REPAIRS	7,868.95
LESS EXCESS	-3,500.00
NETT LIABILITY	4,368.95

Report Ref No. CS/EQI18001011/Atd3e2







ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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Report Ref No. CS/EQI18001011/Atd3e2