## Zaini (LKK Auto)

From: Zaini (LKK Auto)

**Sent:** Wednesday, 24 January 2018 11:09 AM **To:** 'Kong, Charmaine (VWG Singapore)'

Cc: Wong, Meiy (VWG Singapore); Cheong, Pearlyn (VWG Singapore); Goh, Edmund

(VWG Singapore); Mei Kwan (LKKAuto); Hsiao Tong (LKKAuto); Ong, Germaine

(VWG Singapore)

Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SLM5063A &

SGV4099R ON 13.1.18 \*\*\* LKK REF: CC4/ASM18001000/ka3

## WITHOUT PREJUDICE

Your Ref: SLM 5063A

Our Ref: CC4/ASM18001000/T1ka3

Dear Sir/Madam,

## ACCIDENT INVOLVING VEHICLES SGV 4099R AND SLM 5063A ON 13/01/2018

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

## Thank you.

Best Regards,

Zaini Kusaini | Case Handler LKK Auto Consultants Pte Ltd

DID: 6841-2132 | email: Zaini@lkkauto.com | fax: 6741-4108 Blk 51, PayaUbi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

From: Kong, Charmaine (VWG Singapore) [mailto:charmaine.kong@vw.com.sg]

Sent: Tuesday, 23 January 2018 3:57 PM

To: Zaini (LKK Auto) <Zaini@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Wong, Meiy (VWG Singapore) <meiy.wong@vw.com.sg>; Cheong, Pearlyn (VWG Singapore)

<Pearlyn.cheong@vw.com.sg>; Goh, Edmund (VWG Singapore) <edmund.goh@vw.com.sg>; Mei Kwan (LKKAuto)

<Meikwan@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Ong, Germaine (VWG Singapore)

<Germaine.ong@vw.com.sg>

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Dear Zaini,