## Shirley Hiew (LKK Auto)

From:

Hsiao Tong (LKKAuto)

Sent:

Saturday, 10 February 2018 10:06 AM

To:

Admin nht

Cc:

Admin A

Subject:

ACCIDENT INVOLVING SGB 347G(DIRECT ASIA) & SJT 5985B ON 15/01/2018 \*Our

Ref: CC6/DAI18000998/Aps3

Your Ref: SJT 5985B

Without Prejudice

Our Ref: CC6/DAI18000998/Aps3

Dear Sirs,

### ACCIDENT INVOLVING SGB 347G(DIRECT ASIA) & SJT 5985B ON 15/01/2018

We refer to the above matter.

Please be informed that our principal M/s DIRECT ASIA INSURANCE (SINGAPORE) PTE LTD had repudiated the claims in view of our insured has breach of policy terms and conditions.

Kindly re-direct your client's claim to our insured for redress.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) From: Sharon Tan

Sent: Wednesday, 31 January, 2018 11:30 AM

To: 'ShirleyHiew@lkkauto.com'
Cc: 'chewht@lkkauto.com'; 'Admin A'

Subject: DA Ref: Direct Settlement - Accident Involving SGB347G (OI: DAI - TBA) AND SJT5985B (TP: LKK REF -

CC6/DAI18000998/Aps3) on 14/01/2018

### WITHOUT PREJUDICE

Dear Ms Shirley,

We refer to your email dated 17/1/18.

Please be informed that our insured have not reported the accident.

We will revert once our insured lodge an accident report.

#### Regards

Sharon Tan / Personal Claims Specialist Direct: +65 6603 3619

#### DirectAsia Insurance

Customer Service: +65 6665 5555 Retail: 88 South Bridge Road, S(058716) www.directasia.com



From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]

Sent: Wednesday, January 17, 2018 5:53 PM

To: Motor Claims < motorclaims@directasia.com >; Claim < claim@directasia.com >

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Aaron Wang

<aaron.wang@directasia.com>; Derrick Quok <derrick@directasia.com>; Kenneth Lim <kenneth@directasia.com>;

Charandeep Singh < charandeep.singh@directasia.com >

Subject: [EXT] Direct Settlement - Accident Involving SGB347G (OI: DAI-TBA) AND SJT5985B (TP: LKK REF-

CC6/DAI18000998/Aps3) on 14/01/2018

### WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SJT 5985B at M/s New Hock Teck Motor Pte Ltd - Kaki Bukit.

Enclosed for your perusal is:

TP's GIA report

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

# To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

### LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: <u>ShirleyHiew@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

IMPORTANT NOTICE: This message is intended only for the attention of the addressee and may contain legally privileged and/or confidential information. Its unauthorised use, disclosure, storage or copying is not permitted. If you are not the intended recipient, please permanently delete the original, destroy all copies and inform the sender.

## Hsiao Tong (LKKAuto)

From:

Hsiao Tong (LKKAuto)

Sent:

Saturday, 10 February 2018 10:06 AM

To:

'Admin nht' Admin A

Cc: Subject:

ACCIDENT INVOLVING SGB 347G(DIRECT ASIA) & SJT 5985B ON 15/01/2018 \*Our

Ref: CC6/DAI18000998/Aps3

Your Ref: SJT 5985B

Without Prejudice

Our Ref: CC6/DAI18000998/Aps3

Dear Sirs,

# ACCIDENT INVOLVING SGB 347G(DIRECT ASIA) & SJT 5985B ON 15/01/2018

We refer to the above matter.

Please be informed that our principal M/s DIRECT ASIA INSURANCE (SINGAPORE) PTE LTD had repudiated the claims in view of our insured has breach of policy terms and conditions.

Kindly re-direct your client's claim to our insured for redress.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

# Shirley Hiew (LKK Auto)

From:

Charandeep Singh <charandeep.singh@directasia.com>

Sent:

Friday, 2 March 2018 3:48 PM

To:

Shirley Hiew (LKK Auto)

Cc:

Sharon Tan

Subject:

Claim: 74800 , Claimed Policy: MT/00347972/01 , Policy Holder: JEYALATCHMI D/O

PAKIRISAMY

Dear Shirley,

Kindly note that for vehicle SGB347G, the claim no. is 74800

Regards

Charan Singh / Claims Specialist

Direct: +65 6603 3617

#### DirectAsia Insurance

Customer Service: +65 6665 5555 Retail: 88 South Bridge Road, S(058716)

www.directasia.com



CONFIDENTIALITY NOTICE

CONFIDENTIALITY NOTICE: This email (and any attachment) is intended only for the attention of the addressee and may contain legally privileged and/or confidential information. Its unauthorised use, disclosure, storage or copying is not permitted. If you are not the intended recipient, please permanently delete the original, destroy all copies and inform the sender by return email. Thank you. An e-mail reply to this address may be subject to interception or monitoring to operational reasons or for lawful business practices. Direct Asia Insurance (Singapore) Pte Ltd (Company Reg. 2008/2/6116)