

(4/20/08)

INS. CASE OWNER:

Jenny

CC 3 / QBE18000997

R1/5392

LKK:

IDAC:

Surveyor:

RAUL

DOI:

15/01/18

Date / Time:

15/01/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SKS 2882C

Claim No.:

VU11087

Name of Insured:

PRUDENT PICKERS PTE LTD

Policy No.:

8-V0008375-MVA-R003

Insured Tel No.:

HP: 9699 5518

Make / Model:

TOYOTA CELICA GT4 ST 185

Excess Sec II : \$5

D.O.A.:

12/01/18 (N/A)

Place of Accident:

T-JUNCTION BRAS BASAH ROAD AND WATERLOO STREET

Is driver the owner?

(YES) (N/A)

Nature of Accident:

If NO, Driver Name / Age:

RYAN TAY ENG MENG

OI GIA REPORT YES / NO : TP GIA REPORT YES / NO

Driver Tel No.:

8223 0051

(VA: YES / NO)

Insured Liability:

Final ? Yes / No

SHC 4586P



INSRS:

WSP: SMER (Woodlands)

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

URGENT

Date/Time		STAGE	DATE / PIC
	SHC 4586P - CS/IT/10022460/R1/ DUA: 16/1/18	Non-Reporting hr (1st):	
	1-NJA/10022460/2/4/ DUA: 19/1/18	Non-Reporting hr (2nd):	
29/01/18 (Jas)	SKS 2882C - X	Non-Reporting hr (Final):	
		Notification hr (if non-pickup):	
		Call OI:	
2/4/18	Call OI to No response	After call hr to OI:	
		Documentation Check List:	Handler Typist
26/10/18 (Hk review)	Letter to OI sent on 4/6/18. No email received in return index from OI.	Notification hr (if non-pickup):	
		After call hr to OI:	
26/11/18	File pass to type mandate	Authorisation To Act:	
31/11/18	DV sent	Release Voucher:	
7/1/19	File pass to the PIC to do	Final Repair Bill:	
		Car Rental Invoice:	
		Towing Invoice:	
		LTA / GIA:	
		Medical Bill:	
		PIR:	
		Map data/Reject Instruction:	
		LOD:	
		Payment Breakdown Form:	
		Post-Repair Photos:	
		Others:	

PRELIMINARY ADVICE Date/Time: 19/01/18 Sent By: Shirley Hwe

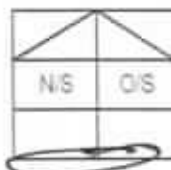
FINALIZATION	Date/Time:	Confirm with:	Confirm by:
Repair Cost:	\$5	(days) Reduction: %	Email <input type="checkbox"/> Call <input type="checkbox"/>
FINAL SETTLEMENT	Date/Time:	Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>
Final Liability:	%	(Agreed / Assessed) BOLA S/N No.:	27.
Repair Cost:	\$5 3250.00		
Loss of Rental (LOR):	\$5 1070.00	(8 days) x \$ 133.75	
Loss of Use (LOU):	\$5 -	(5 x days)	
Loss of Income (LOI):	\$5 -	(5 x days)	
LOR only <input checked="" type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/>		(Tick only one)	
GIA/LTA Search	\$5		
Medical:	\$5		
Disbursement:	\$5	(e.g. Tow/ Independent)	
Legal Cost:	\$5		
Total:	\$5 4320.00	Global Sum \$5:	
FINAL PAYMENT	Date/Time:	Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>
Payee 1:	\$5 4320.00	Name 1:	SMART TAXIS PTE LTD
Payee 2: (Strike if N.A.)	\$5	Name 2:	
Payee 3: (Strike if N.A.)	\$5	Name 3:	

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MY
 To Inspect Vehicle No: _____
 at Workshop m/s _____
 of _____
 Insured: _____
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.



Bal. or Market Value: _____
 IDAC Accident Report: _____ Consistent? : Yes or No
 GIA / PR. Seen: _____ Consistent? : Yes or No
 Est. Repairs: 6 days Res.: Yes or No
 Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SHC 4586P Yr Regn: 2014 / 86P
 Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or _____
 Make: TOYOTA PRIUS C/C: 1798
 Colour: MARON A/C: Insured / Std / NI / NA
 Sp. Reading: 370710 T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: JTDKN 36U30 575 0954
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: In order / Jammed / Leaked / Burnt or _____
 Brake: In order / Jammed / Leaked / Burnt or _____
 Mod: 4N1 / S/Rim / STD A/Rim or _____
 Tyre Size: F: 195/65R15
 R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or FALKEN

Front Rear
 R/Bal. 5 mm R/Bal. 5 mm
 L/Bal. 5 mm L/Bal. 5 mm
 D.O.A. 12/01/18 D.O.I. 15/01/18
 Survey held at SMRT

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time Action / Instruction

01/18/2011

4/3 #3250/:

BRE

SKS 2882C

(net \$2756.1 / 43.047)

Date/Time: File Pass to?

☐

: Prell. Report

1)

☐

: Final Report

Date/Time: File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee: _____

Transportation: _____

Add Fee: ☐ : Site Insp. (\$ _____)☐ : Interview (\$ _____)☐ : Tech. Insp. (\$ _____)☐ : Weekend (\$ _____)

(\$ _____)

Price: _____

Charg: _____

TOTAL: _____

Report Format: _____

Lump Sum / I.B.I: (\$ _____)



Auto
Consultants
Pte Ltd

Company Registration No. 199607188R

51 UBI AVENUE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: TBA
Our ref: CC3/QBE18000997/R1ys3

Date: 19.01.2018

The Motor Claims Department
M/s QBE INSURANCE (SINGAPORE) PTE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SHC 4586P

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 15.01.2018 at the premises of M/s SMRT Automotive Services Pte Ltd (Woodlands) and have the following to report:-

Workshop Estimate Amount	: S\$	5,706.10
Revised Estimate Amount	: S\$	3,488.10
"Check" Items Amount	: S\$	1,008.79
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
Rear Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 6.0 days

Yours faithfully,

MOHD. RASUL
Licensed Appraiser

SMRT Accident Vehicle Repair Estimates

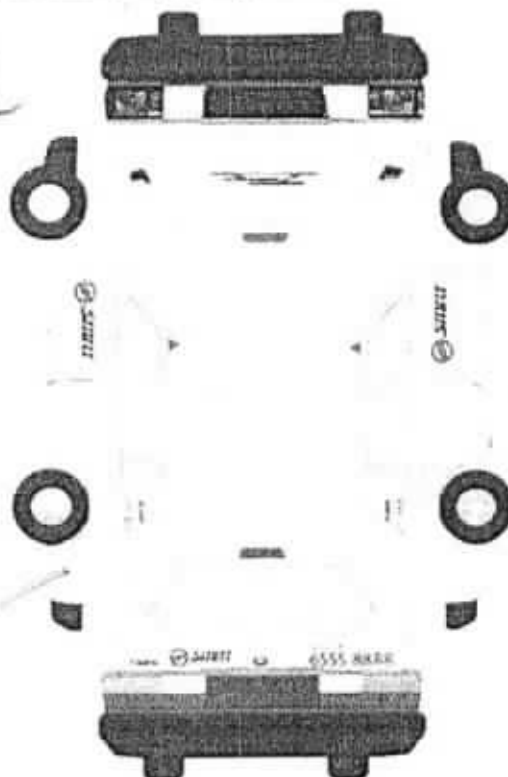
22-1-18 / 10:58

22-1-18 / 14:58

15-1-18 / 14:58

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHC4586P
Ref. No : TAX/01/18/2071
Reg. Date : 24/09/2014
Vehicle Type : TAXI
Make : TOYOTA PRIUS
Model : PRIUS
Name of Driver : CHUA THIAN HO
Type of Accident : HEAD TO REAR
Date / Time of Accident : 12/01/2018 11:20:00 AM
Accident Reported Date / Time : 12/01/2018 12:00:00 AM
Surveyor is Required? : Yes
Survey by : Rasul
Vehicle is Towed Back? : No
Towed Back Date/Time :
Replacement Vehicle issued? : No
Accident Repair Job Card No : 000024094066
Special Instruction to ARC, if any :
SKS2882C QBE 4S
Before paint photo, After repair photo FOR CHECK ITEM and REPLACE ITEM PLEASE CALL SURVEYOR RASUL
/ HP : 9001 0068, email: rasul@tkkauto.com
LUMPSUM REPAIR
Prepared Date : 12/01/2018 03:21:04 PM



Recording Camera

Radio Antenna

1st witness

Date

2nd witness

Date

F 1/2 F
KM 370707

Attached
Supplementary

Vehicle to be repaired	15/01	17:38
Vehicle to be repaired	01/0027	19/1/18
Vehicle sent to SMRT Data for	1420	
Received by (Signature)		

QC 20/1/18 8.50 Reject R/R Bumper request
R/R panel bent
10.00 P55

Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : JTDKN36U305750954

Mileage

0

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	845.00	600.00
Total Spray Painting Charges	1,116.00	600.00
Total Material Charges	2,540.38	1,830.00
Other Charges	600.00	210.00
TOTAL	5,101.38	3,240.00
Lum Sum Total	5,100.00	3,250.00
No. of Repair Days	6.00	6.00 ✓
Prepared / Adjusted By		RASUL (LKK)
Arc / Surveyor Sing Off Date	15/01/2018 09:08:17 AM	15/01/2018 02:58:40 AM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 15/01/2018 09:08:17 AM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No : 2N-1801-0514
Quotation Date : 19/1
Invoice Amount :

Invoice No :
Invoice Date :
Prepared Date :

2287.50
- 207
1830.00
+ 600.00
+ 810.00

3240.00
L/S \$3250/-

Section D - Details of Repair Estimates**Part 1 - Labour Works**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR REAR PORTION	845.00	600.00
Total Labour	845.00	600.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY REAR BUMPER	378.00	200.00
TO RESPRAY BUMPER BEAM	180.00	100.00
TO RESPRAY REAR PANEL	180.00	100.00
TO RESPRAY TAIL GATE	378.00	200.00
Total Spray Painting & Panel Beating	1,116.00	600.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	60.00
TO INSPECT RR LIGHTING, MECHANISMS & WATER TEST RR LIGHTING FOR LEAKAGE	120.00	30.00
TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR.	120.00	60.00
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	0.00
TO REPLACE SUNDRY PARTS	100.00	20.00
TO WASH AND VACUUM	60.00	40.00
Total Other Costs	600.00	210.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
52159-47905		6505548	BUMPER REAR	1	458.60	25.00	343.95	Replace	Replace	No <i>DE</i>
52161-16010			BUMPER CLIPS	10	1.61	25.00	12.07	Replace	Replace	No <i>NEL</i>
			PIXEL STICKER	2	60.00	0.00	120.00	Replace	Replace	No <i>NEL</i>
52023-12240		6505547	BUMPER REINFORCEMENT REAR	1	205.70	25.00	154.27	Replace	Replace	No <i>Bt</i>
52016-47030			ARM SUB-ASSY, RR BUMPER LH	1	139.60	25.00	104.70	Replace	Replace <i>S</i>	No <i>Bt</i>
52015-47050			ARM SUB-ASSY, RR BUMPER RH	1	139.60	25.00	104.70	Replace	Replace <i>S</i>	No <i>Bt</i>
89997-30070			ANTENNA, ELECTRICAL LOWER REAR	1	157.40	10.00	141.66	Replace	Check	No <i>X SVC</i>
			SENSOR REVERSE	1	180.00	0.00	180.00	Replace	Replace	No <i>NEL</i>
52576-47020		6505550	BUMPER SIDE RETAINER RR/LH	1	94.80	25.00	71.10	Replace	Replace	No <i>NEL</i>
52575-47020		6505549	BUMPER SIDE RETAINER RR/RH	1	94.80	25.00	71.10	Replace	Replace	No <i>CRN</i>
76088-47020		6505617	BUMPER LIP COVER RR/LH	1	72.20	25.00	54.15	Replace	Check	No <i>X SVC</i>
76087-47020		6505618	BUMPER LIP COVER RR/RH	1	118.10	25.00	88.58	Replace	Check	No <i>X SVC</i>
76891-47020		6505619	BUMPER LIP REAR	1	228.90	25.00	171.68	Replace	Check	No <i>X SVC</i>
58308-47011			UNDER COVER SUB-ASSY, RR FLOOR	1	514.50	25.00	385.88	Replace	Check	No <i>X SVC</i>
58307-47060		6505522	END PANEL	1	602.10	25.00	451.57	Replace	Replace	No <i>Bt</i>
	COMMON	4006314	SEALANT SIKAFLEX	1	37.00	0.00	37.00	Replace	Replace	No <i>NEL</i>
67005-47241			TAILGATE ASY	1	1,007.90	100.00	0.00	Replace	Repair	No <i>R</i>
75374-47051			NAME PLATE (HYBRID)	1	51.90	25.00	38.92	Replace	Replace	No <i>NEL</i>
69350-47030			TAILGATE DOOR LOCK	1	444.10	25.00	333.07	Replace	Replace	No <i>Bt</i>
67881-47022			TAILGATE DOOR WEATHER STRIP	1	353.40	25.00	265.05	Replace	Replace	No <i>NEL</i>
52563-47010			TAIL LAMP BRACKET, LH	1	30.70	25.00	23.03	Replace	Check	No <i>X SVC</i>
52562-47010			TAIL LAMP BRACKET, RH	1	30.70	25.00	23.03	Replace	Check	No <i>X SVC</i>
TOTAL MATERIALS							3,175.51	2,287.50		
TOTAL MATERIALS(Discounted)							2,540.38	1,830.00		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

7659.10

Celine Fong (LKKAUTO)

From: Celine Fong (LKKAUTO)
Sent: Monday, 12 February 2018 4:52 PM
To: 'Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC)'
Cc: Rasul (LKKAUTO)
Subject: RE: SHC4586P

Dear Poh Suan,

Confirmed lump sum \$3,250.00, 6 days.

Best Regards,
Celine Fong
LKK Auto Consultants Pte Ltd
phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1,
#02-25 | S(408933)

-----Original Message-----

From: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC) [mailto:YeoPohsuan@smrt.com.sg]
Sent: Monday, 22 January 2018 4:03 PM
To: Rasul (LKKAUTO) <Rasul@lkkauto.com>
Cc: Celine Fong (LKKAUTO) <celinefong@lkkauto.com>
Subject: SHC4586P

Hi Rasul,

Attached herewith the repair estimate of SHC 4586P having Case No: TAX/01/18/2071.

There is no change to the approved amount of \$3,250 @ 6 working days under lump sum repair.

Cost of Repair invoice will be generated as approved.

Please finalize with me within 7 working day, thanks.

Thanks & Regards
Poh Suan

-----Original Message-----

From: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC)
Sent: 22 January 2018 03:46
To: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC)
Subject: Scan Data from FX-D421D6



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

QBE INSURANCE (SINGAPORE) PTE LTD

Ref : CC3/QBE18000997/R1ys3

1 RAFFLES QUAY #29-10 SOUTH
TOWERSINGAPORE 048583

Date : 16-01-2018



Code : QBE

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SKS 2882C	Veh. Inspected	SHC 4586P
Policy No.	8-V0008379-MVA-R003	Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	16/01/2018

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	12/01/2018	Inspection Date	15/01/2018
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

SMRT Accident Vehicle Repair Estimates

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHC4586P
Ref. No : TAX/01/18/2071
Reg. Date : 24/09/2014
Vehicle Type : TAXI
Make : TOYOTA PRIUS
Model : PRIUS
Name of Driver : CHUA THIAN HO
Type of Accident : HEAD TO REAR
Date / Time of Accident : 12/01/2018 11:20:00 AM
Accident Reported Date / Time : 12/01/2018 12:00:00 AM
Surveyor is Required? : Yes
Survey by :
Vehicle is Towed Back? : No
Towed Back Date/Time :
Replacement Vehicle issued? : No
Accident Repair Job Card No : 000024094066
Special Instruction to ARC, if any :
SKS2882C / *Repair after repair / Q3E*
Prepared Date : 12/01/2018 03:21:04 PM



Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : JTDKN36U305750954


Mileage : 0

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 845.00	0.00
Total Spray Painting Charges	: 1,116.00	0.00
Total Material Charges	: 3,145.10	3,145.10
Other Charges	: 600.00	0.00
TOTAL	: 5,706.10	0.00
Lum Sum Total	: 5,700.00	0.00
No. of Repair Days	: 6.00	0.00 <i>6 days / Lumpsum</i>
Prepared / Adjusted By	:	
Arc / Surveyor Sign Off Date	: 15/01/2018 09:08:17 AM	01/01/1900 12:00:00 AM


15/01/18 @ 1430

Prepared / Adjusted Date :

Remarks :

Prepared Date : 15/01/2018 09:08:17 AM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No :	Invoice No :
Quotation Date :	Invoice Date :
Invoice Amount :	Prepared Date :

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR REAR PORTION	845.00	0.00 600
Total Labour	845.00	0.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY REAR BUMPER	378.00	0.00 200
TO RESPRAY BUMPER BEAM	180.00	0.00 100
TO RESPRAY REAR PANEL	180.00	0.00 200 100
TO RESPRAY TAIL GATE	378.00	0.00 200
Total Spray Painting & Panel Beating	1,116.00	0.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	0.00 60
TO INSPECT RR LIGHTING, MECHANISMS & WATER TEST RR LIGHTING FOR LEAKAGE	120.00	0.00 30
TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR.	120.00	0.00 60
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	0.00 X
TO REPLACE SUNDRY PARTS	100.00	0.00 20
TO WASH AND VACUUM	60.00	0.00 40
Total Other Costs	600.00	0.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
52159-47905		6505548	BUMPER REAR	1	458.60	25.00	343.95	Replace	Replace <i>ne</i>	No
52161-16010			BUMPER CLIPS	10	1.61	25.00	12.07	Replace	Replace <i>ne</i>	No
			PIXEL STICKER	2	60.00	0.00	120.00	Replace	Replace <i>ne</i>	No
52023-12240		6505547	BUMPER REINFORCEMENT REAR	1	205.70	25.00	154.27	Replace	Replace <i>ne</i>	No
52016-47030			ARM SUB-ASSY, RR BUMPER LH	1	139.60	25.00	104.70	Replace	Replace <i>?</i>	No
52015-47050			ARM SUB-ASSY, RR BUMPER RH	1	139.60	25.00	104.70	Replace	Replace <i>?</i>	No
89997-30070			ANTENNA, ELECTRICAL LOWER REAR	1	157.40	10.00	141.66	Replace	Replace <i>?</i>	No
			SENSOR REVERSE	1	180.00	0.00	180.00	Replace	Replace <i>ne</i>	No
52576-47020		6505550	BUMPER SIDE RETAINER RR/LH	1	94.80	25.00	71.10	Replace	Replace <i>ne</i>	No
52575-47020		6505549	BUMPER SIDE RETAINER RR/RH	1	94.80	25.00	71.10	Replace	Replace <i>CRA</i>	No
76088-47020		6505617	BUMPER LIP COVER RR/LH	1	72.20	25.00	54.15	Replace	Replace <i>?</i>	No
76087-47020		6505618	BUMPER LIP COVER RR/RH	1	118.10	25.00	88.57	Replace	Replace <i>?</i>	No
76891-47020		6505619	BUMPER LIP REAR	1	228.90	25.00	171.67	Replace	Replace <i>?</i>	No
58308-47011			UNDER COVER SUB-ASSY, RR FLOOR	1	514.50	25.00	385.87	Replace	Replace <i>?</i>	No
58307-47060		6505522	END PANEL	1	602.10	25.00	451.57	Replace	Replace <i>ne</i>	No
	COMMO N	4006314	SEALANT SIKAFLEX	1	37.00	0.00	37.00	Replace	Replace <i>ne</i>	No
37005-47241			TAILGATE ASY	1	1,007.90	25.00	755.92	Replace	Replace <i>Repair</i>	No
75374-47051			NAME PLATE (HYBRID)	1	51.90	25.00	38.92	Replace	Replace <i>ne</i>	No
39350-47030			TAILGATE DOOR LOCK	1	444.10	25.00	333.07	Replace	Replace <i>ne</i>	No
37881-47022			TAILGATE DOOR WEATHER STRIP	1	353.40	25.00	265.05	Replace	Replace <i>ne</i>	No
52563-47010			TAIL LAMP BRACKET, LH	1	30.70	25.00	23.02	Replace	Replace <i>?</i>	No
52562-47010			TAIL LAMP BRACKET, RH	1	30.70	25.00	23.02	Replace	Replace <i>?</i>	No
TOTAL MATERIALS								3,931.44	3,931.38	
TOTAL MATERIALS(Discounted)								3,145.10	3,145.10	

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto)
Sent: Friday, 19 January 2018 2:10 PM
To: Jenny Toh
Cc: Syaheeda Nacah Binte Mohamed Othman; Joyce Foo; Admin A; Jas Khine (LKKAuto); Vivian Lau (LKKAuto)
Subject: Direct Settlement - Accident Involving SKS2882C (OI : QBE - TBA) AND SHC4586P (TP : LKK REF - CC3/QBE18000997/R1ys3) on 12/01/2018
Attachments: TP GIA REPORT.pdf; TP ESTIMATE- MARKED.pdf; Preliminary Advice.pdf

WITHOUT PREJUDICE

Dear Jenny,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SHC 4586P at M/s SMRT Automotive Services Pte Ltd - Woodlands.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jas and she can be contacted at DID: 6841 2928.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | 5(408933)

Shirley Hiew (LKK Auto)

From: Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>
Sent: Friday, 26 January 2018 3:52 PM
To: Admin A
Attachments: SAS2341908.PDF

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Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 6 November 2018 9:32 AM
To: 'Jenny Toh'
Cc: Admin A
Subject: <Seek Mandate> Your ref : TBA *Our ref : CC3/QBE18000997/R1mb3q2 [ACCIDENT INVOLVING SKS 2882C(OI) & SHC 4586P(TP) ON 12/01/2018]
Attachments: LKKInspection.pdf; LKKAdjustment1.pdf; LKK Survey Photos.pdf; LKK Resurvey Photos.pdf; TP LOD_SHC 4586P.pdf

Your ref : **TBA**
Our ref : CC3/QBE18000997/R1mb3q2

Dear Sirs/Madam,

ACCIDENT INVOLVING SKS 2882C(OI) & SHC 4586P(TP) ON 12/01/2018

We refer to the above matter.

The accident occurred when our insured driver hit onto third party taxi from behind. Liability is not in our insured driver's favour.

We seek your approval to offer Third Party repairer " **SMRT AUTOMOTIVE SERVICES PTE LTD**" at **\$4,453.75(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 7,659.10	\$ 3,250.00
2. Loss of Rental (9days x \$133.75)	\$ 1,203.75	\$ 1,203.75 (9days x \$133.75)
Total	\$ 8,862.85	<u>\$ 4,453.75</u>

**06days recommendation for repair + 1Sat + 1Sun + 1PRS = 9days.

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: Jenny Toh <jenny.toh@qbe.com>
Sent: Wednesday, 2 January 2019 2:27 PM
To: Hsiao Tong (LKKAUTO)
Cc: claims-singapore@qbe.com
Subject: [VC011087] Seek Mandate> Your ref : TBA *Our ref : CC3/QBE18000997/R1mb3q2 [ACCIDENT INVOLVING SKS 2882C(OI) & SHC 4586P(TP) ON 12/01/2018]
Attachments: LKKInspection.pdf; LKKAdjustment1.pdf; LKK Survey Photos.pdf; LKK Resurvey Photos.pdf; TP LOD_SHC 4586P.pdf

Hi Hsiao Tong

Please proceed to settle.

regards

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Wednesday, 2 January 2019 10:49 AM
To: Jenny Toh <jenny.toh@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: <Seek Mandate> Your ref : TBA *Our ref : CC3/QBE18000997/R1mb3q2 [ACCIDENT INVOLVING SKS 2882C(OI) & SHC 4586P(TP) ON 12/01/2018]

Hi Jenny,

We refer to our mandate request dated 06/11/2018.

Kindly let us have your instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAUTO)
Sent: Thursday, 6 December 2018 12:16 PM
To: 'Jenny Toh' <jenny.toh@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: <Seek Mandate> Your ref : TBA *Our ref : CC3/QBE18000997/R1mb3q2 [ACCIDENT INVOLVING SKS 2882C(OI) & SHC 4586P(TP) ON 12/01/2018]

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Kindly let us have your instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 6 November 2018 9:32 AM

To: 'Jenny Toh' <jenny.toh@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: <Seek Mandate> Your ref : TBA *Our ref : CC3/QBE18000997/R1mb3q2 [ACCIDENT INVOLVING SKS 2882C(OI) & SHC 4586P(TP) ON 12/01/2018]

Your ref : **TBA**

Our ref : CC3/QBE18000997/R1mb3q2

Dear Sirs/Madam,

ACCIDENT INVOLVING SKS 2882C(OI) & SHC 4586P(TP) ON 12/01/2018

We refer to the above matter.

The accident occurred when our insured driver hit onto third party taxi from behind. Liability is not in our insured driver's favour.

We seek your approval to offer Third Party repairer " **SMRT AUTOMOTIVE SERVICES PTE LTD**" at **\$4,453.75(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 7,659.10	\$ 3,250.00
2. Loss of Rental (9days x \$133.75)	\$ 1,203.75	\$ 1,203.75 (9days x \$133.75)
Total	\$ 8,862.85	<u>\$ 4,453.75</u>

****06days recommendation for repair + 1Sat + 1Sun + 1PRS = 9days.**

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Hsiao Tong (LKKAUTO)

From: Selena Tan Lee See (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
<TanSelena@smrt.com.sg>
Sent: Thursday, 3 January 2019 9:00 AM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: RE: Your ref: TAX/01/18/2071/ST (SHC 4586P) *Our Ref: CC3/QBE18000997/R1mb3q2 [ACCIDENT INVOLVING SKS 2882C(QBE) & SHC 4586P ON 12/01/2018]

Dear Hsiao Tong

We confirm acceptance of your offer for \$4320.00. Please issue DV in favour of **SMRT TAXIS PTE LTD**

Thank you

Regards

Selena Tan

Claims and Insurance Agency
Direct line +65 6866 2653 | Direct fax +65 6368 7421
60 Woodlands Industrial Park E4
Singapore 757705



From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: 03/01/2019 08:57
To: Selena Tan Lee See (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
Cc: Admin A
Subject: Your ref: TAX/01/18/2071/ST (SHC 4586P) *Our Ref: CC3/QBE18000997/R1mb3q2 [ACCIDENT INVOLVING SKS 2882C(QBE) & SHC 4586P ON 12/01/2018]

Your ref: **TAX/01/18/2071/ST (SHC 4586P)**
Our Ref: CC3/QBE18000997/R1mb3q2

WITHOUT PREJUDICE

Dear Sir/Madam,

ACCIDENT INVOLVING SKS 2882C(QBE) & SHC 4586P ON 12/01/2018

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair	\$ 3,250.00
2. Loss of Rental (8days x \$133.75)	\$ 1,070.00
TOTAL	<u>\$ 4,320.00</u>

Please confirm acceptance.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



LKK

Attn: Jaz

SMRT AUTOMOTIVE SERVICES PTE LTD
60 Woodlands Industrial Park E4
Singapore 757705
Tel: 65 6866 2652
Fax: 65 6368 7421
www.smrt.com.sg

Date: 12.3.18

Our Ref.: Tax/01/18/2071/57

Dear Sirs,

ACCIDENT INVOLVING SHC 4586P & SKS 2882C
ON 12/1/18 ALONG Bras Basah Rd towards Mainie Square

LETTER OF CLAIM

We claim on behalf of SMRT TAXIS PTE LTD owner of SHC 4586P

Your insured's negligent driving has caused the above accident. As a result, my client has suffered the following losses:-

- | | | |
|--|---|--------------------|
| 1. Cost of Repair | : | \$ 3,250.00 |
| 2. Loss of Rental for <u>9</u> days @ S\$ <u>133.75</u> /day | : | \$ 1203.75 |
| 3. Loss of Income for _____ days @ S\$ _____/day | : | \$ - |
| 4. Police Report/ SAS Report/ LTA Search Fee | : | \$ - |
| 5. Survey Fee | : | \$ - |
| 6. Others | : | \$ - |
| Total Claims : | | <u>\$ 4,453.75</u> |

We enclose the following documents:-

- | | |
|--|---|
| <input checked="" type="checkbox"/> Repair Invoice | <input type="checkbox"/> Vehicle laid-up report |
| <input checked="" type="checkbox"/> Police Report / SAS Report | <input checked="" type="checkbox"/> LTA Search result |
| <input type="checkbox"/> Letter of Authorisation | <input type="checkbox"/> Others : |
| <input type="checkbox"/> Investigation results | 1. _____ |
| <input type="checkbox"/> Proof of Loss of Use/Rental/Income | 2. _____ |

We look forward to your confirmation to settle our claims within 15 days from the date of this letter. Payment by cheque shall be crossed and made payable to SMRT.

Yours sincerely,
SMRT AUTOMOTIVE SERVICES PTE LTD

Selena Tan
For Manager, Claims
Claims Department
Direct line: 6866 2653
Email address: tanselena@smrt.com.sg

This SKS 2882C
is insured thru Trade
Plate as informed by ABS.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/QBE18000997/R1mb3

04 JUNE 2018

PRUDENT PICKERS PTE LTD
3 Ubi Ave 3
#05-03A Crocodile House
Singapore 408857

Dear Sir/Madam,

ACCIDENT INVOLVING SKS 2882C AND SHC 4586P ON 12/01/2018

We refer to the above accident where we are acting for QBE Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Bevan Lim
Case Handler
DID: 6749 4274
FAX: 6741 4108
Email: bevanlim@lkkauto.com

c.c. *QBE Insurance (Singapore)Pte Ltd*
(Motor Claims Dept)



Date: 12/1/2018

Our Ref. No.:

Letter of Authorisation

I, CHUA THIAN HO TSS (NRIC No.: S0070722H) the registered hirer / relief driver / contract hirer of SMRT taxi registration number SHC 4586P hereby authorise **SMRT Automotive Services Pte Ltd** ("AutoSvs") to deal with all matters arising out of the accident between my taxi and SKS 2882C happened on 12/1/2018 11.20am along Bras Basah Road.

(the "Accident") on my behalf, including but not limited to instituting and any claims or proceedings against such party or parties (as AutoSvs deems fit in its absolute discretion) in respect of any claim, demand, loss, cost, expense, liability, damages or action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve and settle any proceeding or claim arising out of the accidents, including but not limited to doing any act or executing any document or signing the Discharge Voucher on my behalf as may be required.

Name

CHUA THIAN HO

Signature:



[Handwritten Signature]
12/1/18

NRIC No.

S0070722H

Tel No.

98486212

Address

.....

.....

DISCHARGE VOUCHER

Without Prejudice
Save As to Costs

Your Reference : TAX/01/18/2071/ST (SHC 4586P)
Our Reference : VC011087

I/We, **SMRT Taxis Pte Ltd** do hereby acknowledge the sum of Singapore Dollars: **Four Thousand Three Hundred Twenty only (S\$4,320.00)** being full discharge and satisfaction of all claims against QBE Insurance (Singapore) Pte Ltd and their Insured, '**Prudent Pickers Pte Ltd**', over damage to my/our vehicle **SHC4586P** from an accident involving **SHC4586P** and **SKS2882C** at/along **Bras Basah Road towards Marina Square**, which occurred on **12 Jan 2018** at about **11:20hrs**.

Further, I/we hereby acknowledge and accept that the above said sum paid to me is 'strictly on a without admission of liability basis' and I/we hereby discharge and release the said QBE Insurance (Singapore) Pte Ltd and their Insured '**Prudent Pickers Pte Ltd**', from all claims, demands or action of damages as a result of the said accident.

Also, I/we hereby agree to indemnify and keep indemnified the said QBE Insurance (Singapore) Pte Ltd against all and any claims whatsoever made or to be made by any person or persons on my/our behalf in respect of the said accident.

Dated this (day) 3rd of (month) January (year) 2019

Signature

SMRT TAXIS PTE LTD

Claimant's Name

198905369K

FIN/NRIC No.

Address

80 Woodlands Industrial Park E4
Singapore 757705
Tel: 65 6462 3698 Fax: 65 6308 7421
www.smrt.com.sg

Company stamp if applicable

Witness's Signature

Ong Hua Tan

Witness's Name

G689292P

FIN/NRIC No.

Address

Please return to:
General Claims Department
QBE Insurance (Singapore) Pte Ltd
1 Raffles Quay
#29-10 South Tower
Singapore 048583
(By Fax: 6534 5356)



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 1990042802
Invoice No. : 1V180200320
Date : 13.02.2018
Vehicle No. : SHC4586P
Your Ref No. : TAX/01/18/2071
Our Ref No. : 24094066
Terms : 30 Days

Description	Qty	Unit Cost	Add / (Discount) \$ Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00		\$	3,250.00
GRAND TOTAL				\$ 3,250.00

Remark :

Make/Model : TOYOTA PRIUS

Accident Date : 12.01.2018

N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorized Signature
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/01/18/2071/ST

From: SMRT Taxis Pte Ltd

Date: 26.01.2018

**ACCIDENT INVOLVING SHC4586P AND SKS2882C ON 12.01.2018
ALONG BRAS BASAH ROAD**

This is to certify that Mr. Chua Thian Ho of IC No. S0070722H is the registered hirer of the above taxi no. SHC4586P.

This is also to confirm that the daily rental rate for SHC4586P is \$133.75.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD

A circular stamp with the text 'SMRT TAXIS PTE LTD' around the perimeter. Inside the circle, there is a handwritten signature.

for Manager



Accident Vehicle Laid-Up Report

Registration No. : SHC4586P Accident Case No. : TAX/01/18/2071
Make / Model : TOYOTA PRIUS Ref. No. : 24094066

Date and Time Vehicle off-road for Accident Repair : 12.01.2018 14:21:00

1/2

Date and Time Repair Completed : 22.01.2018 08:21:28

Remarks :

13.1 - 1
14.1 - 1
15.1 - 1
16.1 - 1
17.1 - 1
18.1 - 1
19.1 - 1

Generated by : NGSIU CHING

Printed on : 22.01.2018

20.1 - 1
21.1 - 1
9

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Thursday, 3 January 2019 9:46 AM
To: 'Jenny Toh'
Cc: claims-singapore@qbe.com; Admin A
Subject: RE: [VC011087] Seek Mandate> Your ref : TBA *Our ref : CC3/QBE18000997/R1mb3q2 [ACCIDENT INVOLVING SKS 2882C(OI) & SHC 4586P(TP) ON 12/01/2018]

Dear Sirs/Madam,

We refer to the above matter.

Case has been settled at **\$4,320.00(all-in)** with Third Party repairer. The breakdown is as follows: -

1. Cost of Repair	\$ 3,250.00
2. Loss of Rental (8days x \$133.75)	\$ 1,070.00
TOTAL	<u>\$ 4,320.00</u>

We are pending for signed DV from third party and will proceed to close file once DV received.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Toh <jenny.toh@qbe.com>
Sent: Wednesday, 2 January 2019 2:27 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: claims-singapore@qbe.com
Subject: [VC011087] Seek Mandate> Your ref : TBA *Our ref : CC3/QBE18000997/R1mb3q2 [ACCIDENT INVOLVING SKS 2882C(OI) & SHC 4586P(TP) ON 12/01/2018]

Hi Hsiao Tong

Please proceed to settle.

regards

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Wednesday, 2 January 2019 10:49 AM
To: Jenny Toh <jenny.toh@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: <Seek Mandate> Your ref : TBA *Our ref : CC3/QBE18000997/R1mb3q2 [ACCIDENT INVOLVING SKS 2882C(OI) & SHC 4586P(TP) ON 12/01/2018]

Hi Jenny,

We refer to our mandate request dated 06/11/2018.

Kindly let us have your instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 6 December 2018 12:16 PM

To: 'Jenny Toh' <jenny.toh@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: <Seek Mandate> Your ref : TBA *Our ref : CC3/QBE18000997/R1mb3q2 [ACCIDENT INVOLVING SKS 2882C(OI) & SHC 4586P(TP) ON 12/01/2018]

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Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 6 November 2018 9:32 AM

To: 'Jenny Toh' <jenny.toh@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: <Seek Mandate> Your ref : TBA *Our ref : CC3/QBE18000997/R1mb3q2 [ACCIDENT INVOLVING SKS 2882C(OI) & SHC 4586P(TP) ON 12/01/2018]

Your ref : **TBA**
Our ref : CC3/QBE18000997/R1mb3q2

Dear Sirs/Madam,

ACCIDENT INVOLVING SKS 2882C(OI) & SHC 4586P(TP) ON 12/01/2018

We refer to the above matter.

The accident occurred when our insured driver hit onto third party taxi from behind. Liability is not in our insured driver's favour.

We seek your approval to offer Third Party repairer " **SMRT AUTOMOTIVE SERVICES PTE LTD**" at **\$4,453.75(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 7,659.10	\$ 3,250.00
2. Loss of Rental (9days x \$133.75)	\$ 1,203.75	\$ 1,203.75 (9days x \$133.75)
Total	\$ 8,862.85	<u>\$ 4,453.75</u>

****06days recommendation for repair + 1Sat + 1Sun + 1PRS = 9days.**

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
QBE INSURANCE (SINGAPORE) PTE LTD		Ref : CC3/QBE18000997/R1pb3q2		
1 RAFFLES QUAY #29-10 SOUTH TOWERSINGAPORE 048583		Date : 08-01-2019		
		Code : QBE		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SKS 2882C	Veh. Inspected	SHC 4586P	
Policy No.	8-V0008379-MVA-R003	Coverage (\$)	0.00	
Claim No.	VC011087	Excess (\$)	0.00	
Assign From		Assign Date	15/01/2018	
2. Vehicle Particulars & Condition				
Make & Model	TOYOTA PRIUS	c.c	1798	
Engine No.	HIDDEN	Year of Reg.	2014	
Chassis No.	JTDKN36U305750954	Colour	MAROON	
Odometer	370710	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	FAIR			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	195/65 R15	FALKEN	5 mm	
L/H Front Tyre	195/65 R15	FALKEN	5 mm	
R/H Rear Tyre	195/65 R15	FALKEN	5 mm	
L/H Rear Tyre	195/65 R15	FALKEN	5 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	12/01/2018	Inspection Date	15/01/2018	
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		6 Working Days		



LKK Auto Consultants Pte Ltd

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Reg. No: 199607198R GST Reg. No. 19-9607198-R

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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 4586P

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	BUMPER REAR (DISC 25%)	DEFORMED	458.60	343.95
10	BUMPER CLIPS @\$1.61 (DISC 25%)	NECESSARY	16.10	12.07
1	BUMPER REINFORCEMENT REAR (DISC 25%)	BENT	205.70	154.27
1	ARM SUB-ASSY,RR BUMPER LH (DISC 25%)	BENT	139.60	104.70
1	ARM SUB-ASSY,RR BUMPER RH (DISC 25%)	BENT	139.60	104.70
1	BUMPER SIDE RETAINER RR/LH (DISC 25%)	NECESSARY	94.80	71.10
1	BUMPER SIDE RETAINER RR/RH (DISC 25%)	CRACKED	94.80	71.10
1	END PANEL (DISC 25%)	BENT	602.10	451.57
1	NAME PLATE (HYBRID)(DISC 25%)	NECESSARY	51.90	38.92
1	TAILGATE DOOR LOCK (DISC 25%)	BENT	444.10	333.07
1	TAILGATE DOOR WEATHER STRIP (DISC 25%)	NECESSARY	353.40	265.05
2	PIXEL STICKER @\$60.00 (SN)	NECESSARY	120.00	120.00
1	SENSOR REVERSE (SN)	NECESSARY	180.00	180.00
1	SEALANT SIKAFLEX (SN)	NECESSARY	37.00	37.00
1	ANTENNA,ELECTRICAL LOWER REAR	SERVICEABLE	157.40	-
1	BUMPER LIP COVER RR/LH	SERVICEABLE	72.20	-
1	BUMPER LIP COVER RR/RH	SERVICEABLE	118.10	-
1	BUMPER LIP REAR	SERVICEABLE	228.90	-
1	UNDER COVER SUB-ASSY,RR FLOOR	SERVICEABLE	514.50	-
1	TAIL LAMP BRACKET LH	SERVICEABLE	30.70	-
1	TAIL LAMP BRACKET RH	SERVICEABLE	30.70	-
1	TAILGATE ASY	TO REPAIR SEE LABOUR	1,007.90	-
			5,098.10	2,287.50
LABOUR				
	PANEL BEATING & BODY WORK.INCLUSIVE OF THE REPAIR OF TAILGATE ASY.		845.00	600.00
	SPRAY PAINT.		1,116.00	600.00
	TO TEST AND REFIX REVERSE SENSOR SYSTEM.		120.00	60.00
	TO INSPECT RR LIGHTING,MECHANISMS & WATER TEST RR LIGHTING FOR LEAKAGE.		120.00	30.00

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR.	NOT NECESSARY	120.00	60.00
	TO CHECK WIRING AND SYSTEM FUNCTION.		80.00	-
	TO REPLACE SUNDRY PARTS.		100.00	20.00
	TO WASH AND VACUUM.		60.00	40.00
			2,561.00	1,410.00
GRAND TOTAL			7,659.10	3,697.50
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				3,250.00

Report Ref No. CC3/QBE18000997/R1pb3q2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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