

INS. CASE OWNER:

Sharon

CC6/DAI18000995

1 kps 39

LKK:

IDAC:

Surveyor:

KENNETH

DOI:

15/01/18

Date / Time:

15/01/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No. : EN 638C

Claim No. : 74587/ST

Name of Insured :

Policy No. :

Insured Tel No. : HP:

Make / Model :

Excess Sec II : \$5 D.O.A : 05/01/18

Place of Accident :

Is driver the owner? (YES / NO) Nature of Accident :

If NO, Driver Name / Age :

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Driver Tel No. : (V/L: YES / NO)

Insured Liability : % Final ? Yes / No

SKM 56P

INSRS:
WSP: King's Auto
Tel :
Liability :
RMKS:INSRS:
WSP:
Tel :
Liability :
RMKS:INSRS:
WSP:
Tel :
Liability :
RMKS:INSRS:
WSP:
Tel :
Liability :
RMKS:

Date/ Time	STAGE	DATE / PIC
07/02/18 (HT)	Non-Reporting ltr (1st): Non-Reporting ltr (2nd): Non-Reporting ltr (Final): Notification ltr (if non-pickup): Call OI: After call ltr to OI:	
6/3/18	Documentation Check List: Handler Typist	
19/3/18	Notification ltr (if non-pickup): After call ltr to OI: Authorisation To Act: Release Voucher: Final Repair Bill: Car Rental Invoice: Towing Invoice: LTA / GIA : Medical Bill: PIR: Mandate/Reject Instruction: LOD: Payment Breakdown Form: Post-Repair Photos: Others:	
27/3/18		

PP/ LIMINARY ADVICE		Date/Time:	Sent By:	Confirm by:
FINALIZATION		Date/Time:	Confirm with:	Confirm by:
Repair Cost:	\$5	() days	Reduction:	%
FINAL SETTLEMENT		Date/Time:	Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>
Panel Liability:	% 100	(Agreed / Assessed)	BOLA S/N No.:	NIL
Repair Cost:	\$5 1000.00	(3 days)	X # 1W	
Cost of Rental (LOR):	\$5 300.00	(3 days)	X # 1W	
Cost of Use (LOU):	\$5 -	(3 days)	X # 1W	
Cost of Income (LOI):	\$5 -	(3 days)	X # 1W	
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/>	LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/>	[Tick only one]		
GIA/LTA Search	\$5 -			
Medical:	\$5 -			
Disbursement:	\$5 -	(e.g. Tow/ Independent)		
Legal Cost	\$5 -			
Total:	\$5 1300.00	Global Sum \$5:		
FINAL PAYMENT		Date/Time:	Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>
Payee 1:	\$5 1300.00	Name 1:	King's Auto Spray Paint Pte Ltd.	
Payee 2: (Strike if N.A.)	\$5 -	Name 2:		
Payee 3: (Strike if N.A.)	\$5 -	Name 3:		

ASS. REC. BY:

REF:

BAZ /

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

at Workshop mv's

of

Insured:

Policy No.

Claims No.

Sum Insured:

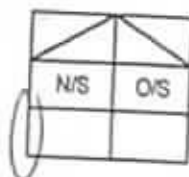
Excess:

(Client's Record)

Make of Vsh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

03

days

Res:

Yes or No

Lum Sum:

20

%

3 Val:

Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SKN 556P

Yr Regn:

01 / 14

Type:

M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Toy Vios

c.c

14PF

Colour:

M. Gold

A/C:

Insured / Std / NI / NA

Sp. Reading:

38F57

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

NR28T-9F38.01046457

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

185/60R15

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or

Front

Rear

R/Bal:

9

mm

R/Bal:

9

mm

L/Bal:

9

mm

L/Bal:

9

mm

D.O.A.

5/1/10

D.O.I.

15/1/18

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S Rec

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

16/1

File pass to Corbin

L/S \$1000

Cred \$1412.25/5941

Date/Time, File Pass to?



: Prel. Report

1)



: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

\$ - RS \$

Photos

Others

TOTAL

Add Fee:



: Site Insp (\$



: Interview (\$



: Tech Invs (\$



: Weekend (\$

Report Format :

Lump Sum / I.B.I: (\$



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
DIRECT ASIA INSURANCE (SINGAPORE) PL		Ref : CC6/DAI18000995/Kps3		
88 SOUTH BRIDGE ROAD SINGAPORE 058716		Date : 16-01-2018		
		Code : DAI		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	EN 638C	Veh. Inspected	SKM 556P	
Policy No.		Coverage (\$)	0.00	
Claim No.	74587/ST	Excess (\$)	0.00	
Assign From		Assign Date	16/01/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	05/01/2018	Inspection Date	15/01/2018	
Survey held at	KING'S AUTO SPRAY PAINT PTE LTD BLK 176 SIN MING DRIVE #02-10 SIN MING AUTOCARE SINGAPORE 575721			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

CHU Hui PING

Not Authorised 15-1-18
 Lily B?

Re: Estimate cost for SKM556P TOYOTA

SUPPLY OF PARTS:

1pc rear bumper	Bulwer \$492.00 ✓
1pc rear bumper retainer	D1 113.00 ✓
1pc rear bumper reflector	SW 130.00 X
8pc rear bumper clips @ 3.50	M 28.00 ✓
1pc rear sport rim	D1 680.00 ✓
	<u>\$1443.00</u>
Less 25%	360.75
	<u>\$1082.25</u>

LABOUR:

1 Set rear bumper Sensor	
To Check & Align wheel alignment - computerise	250.00 X
	80.00 60
To renew the above mentioned parts	
Knocking, cutting welding rear	
damaged parts	

Spray paintings

LKK Auto Care Pte Ltd hereby notify the Repairer of the following:

- To reserve all rights of ownership
- To check and confirm all work done
- To check and confirm all work done
- To check and confirm all work done
- To check and confirm all work done
- To check and confirm all work done
- To check and confirm all work done
- To check and confirm all work done

Address: 116 Sin Ming Drive
 Singapore 575721

500.00 22a

500.00 22a

\$2412.25

Shirley Hiew (LKK Auto)

From: Sharon Tan <sharon.tan@directasia.com>
Sent: Wednesday, 7 February 2018 10:49 AM
To: Shirley Hiew (LKK Auto)
Cc: Hsiao Tong (LKKAuto); 'admin (admin@lbs-auto.com)'
Subject: Claim: 74587/ST | TPD SKM556P | LKK Ref: CC6/DAI18000995/Kps3 | Accdt invlvg EN638C (DA) & SKM556P (AIG) on 05/01/2018 along Balestier Rd near to Minju

Hi Ms Shirley,

We refer to the above matter.

We are agreeable to a DIRECT SETTLEMENT and recommend the rear sports rim to be repaired and resist labour at \$150

Kindly engaged with workshop and keep us updated.

Regards

Sharon Tan / Personal Claims Specialist
Direct: +65 6603 3619

DirectAsia Insurance
Customer Service: +65 6665 5555
Retail: 88 South Bridge Road, S(058716)
www.directasia.com



4 sum.
\$1000.00.

From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]
Sent: Wednesday, January 17, 2018 5:33 PM
To: Motor Claims <motorclaims@directasia.com>; Claim <claim@directasia.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Aaron Wang <aaron.wang@directasia.com>; Derrick Quok <derrick@directasia.com>; Kenneth Lim <kenneth@directasia.com>; Charandeep Singh <charandeep.singh@directasia.com>
Subject: [EXT] Direct Settlement - Accident Involving EN638C (OI : DAI - TBA) AND SKM556P (TP : LKK REF - CC6/DAI18000995/Kps3) on 05/01/2018

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SKM 556P at M/s King's Auto Spray Paint Pte Ltd - Sin Ming Drive.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Photographs of TP vehicle in its damaged condition

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler , you may contact the undersigned.

Thank you,

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

IMPORTANT NOTICE: This message is intended only for the attention of the addressee and may contain legally privileged and/or confidential information. Its unauthorised use, disclosure, storage or copying is not permitted. If you are not the intended recipient, please permanently delete the original, destroy all copies and inform the sender.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 22 February 2018 3:30 PM
To: Sharon Tan (sharon.tan@directasia.com)
Cc: Admin A
Subject: RE: Claim: 74587/ST | TPD SKM556P | LKK Ref: CC6/DAI18000995/Kps3 | Accdt invlvg EN638C (DA) & SKM556P (AIG) on 05/01/2018 along Balestier Rd near to Minju
Attachments: TP ESTIMATE - MARKED.PDF

Hi Sharon,

We refer to the above matter.

The summary of repair cost of third party vehicle is as follows: -

Third party's estimate:	LKK adjusted amount: -	As per Direct Asia recommendation: -	Third party proposal: -
\$ 2,412.25	L/sum \$1,200.00	L/sum \$ 900.00	L/sum \$1,000.00

**03 recommendation for repair.

Kindly let us have your mandate on repair cost.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sharon Tan [mailto:sharon.tan@directasia.com]
Sent: Wednesday, 7 February 2018 10:49 AM
To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; 'admin (admin@lbs-auto.com)' <admin@lbs-auto.com>
Subject: Claim: 74587/ST | TPD SKM556P | LKK Ref: CC6/DAI18000995/Kps3 | Accdt invlvg EN638C (DA) & SKM556P (AIG) on 05/01/2018 along Balestier Rd near to Minju

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Kindly engaged with workshop and keep us updated.

Regards

Hsiao Tong (LKKAUTO)

From: Sharon Tan <sharon.tan@directasia.com>
Sent: Monday, 5 March 2018 9:28 AM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: Claim: 74587/ST | TPD SKM556P | LKK Ref: CC6/DAI18000995/Kps3 | Accdt invlvg EN638C (DA) & SKM556P (AIG) on 05/01/2018 along Balestier Rd near to Minju
Attachments: TP ESTIMATE - MARKED.PDF

Hi Ms Hsiao Tong,

Thank you for your email.

We are agreeable to the recommendation.

Please proceed according accordingly and keep us updated.

Regards

Sharon Tan / Personal Claims Specialist
Direct: +65 6603 3619

DirectAsia Insurance
Customer Service: +65 6665 5555
Retail: 88 South Bridge Road, S(058716)
www.directasia.com



From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Monday, 5 March, 2018 8:51 AM
To: Sharon Tan
Cc: Admin A
Subject: [EXT] RE: Claim: 74587/ST | TPD SKM556P | LKK Ref: CC6/DAI18000995/Kps3 | Accdt invlvg EN638C (DA) & SKM556P (AIG) on 05/01/2018 along Balestier Rd near to Minju

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Kindly advise if we may proceed to offer repair cost at \$1,000.00 as third party is chasing for finalisation.

Thank you.

96532526.
AM Wat.

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Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 28 February 2018 11:06 AM

To: Sharon Tan (sharon.tan@directasia.com) <sharon.tan@directasia.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Claim: 74587/ST | TPD SKM556P | LKK Ref: CC6/DAI18000995/Kps3 | Accdt invlvg EN638C (DA) & SKM556P (AIG) on 05/01/2018 along Balestier Rd near to Minju

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Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; 'admin (admin@lbs-auto.com)' <admin@lbs-auto.com>

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www.directasia.com



From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

Sent: Wednesday, January 17, 2018 5:33 PM

To: Motor Claims <motorclaims@directasia.com>; Claim <claim@directasia.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Aaron Wang <aaron.wang@directasia.com>; Derrick Quok <derrick@directasia.com>; Kenneth Lim <kenneth@directasia.com>; Charandeep Singh <charandeep.singh@directasia.com>

Subject: [EXT] Direct Settlement - Accident Involving EN638C (OI : DAI - TBA) AND SKM556P (TP : LKK REF - CC6/DAI18000995/Kps3) on 05/01/2018

WITHOUT PREJUDICE

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Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
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Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

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Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Saturday, 17 March 2018 12:50 PM
To: 'Sharon Tan'
Cc: Admin A
Subject: RE: Claim: 74587/ST | TPD SKM556P | LKK Ref: CC6/DAI18000995/Kps3 | Accdt invlvg EN638C (DA) & SKM556P (AIG) on 05/01/2018 along Balestier Rd near to Minju
Attachments: LKKInspection (1).pdf; LKKAdjustment1 (1).pdf; LKK Survey Photos.pdf; LKK Resurvey Photos.pdf; RENTAL.pdf; FINAL REPAIR BILL.pdf

Without Prejudice

Hi Sharon,

We refer to the above matter.

We seek your approval to offer Third Party repairer, **King's Auto Spray Paint Pte Ltd** at **\$1,300.00(all-in)**. The breakdown is as follows: -

1. Cost of Repair	\$ 1,000.00
2. Loss of Rental (3days x \$100.00)	\$ 300.00
TOTAL	<u>\$ 1,300.00</u>

Enclosed herewith the supporting document for your perusal.

For your approval please.

Best Regards,

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Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Hi Ms Hsiao Tong,

Thank you for your email.

We are agreeable to the recommendation.

Please proceed according accordingly and keep us updated.

Hsiao Tong (LKKAUTO)

From: Sharon Tan <sharon.tan@directasia.com>
Sent: Monday, 19 March 2018 8:39 AM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: Claim: 74587/ST | TPD SKM556P | LKK Ref: CC6/DAI18000995/Kps3 | Accdt invlvg EN638C (DA) & SKM556P (AIG) on 05/01/2018 along Balestier Rd near to Minju
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WITHOUT PREJUDICE

Hi Hsiao Tong,

We refer to your email dated 17/3/18.

We are agreeable with your recommendation. Please proceed to negotiate as such and keep us posted once there is a settlement.

Regards

Sharon Tan / Personal Claims Specialist
Direct: +65 6665 5555

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www.directasia.com



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Cc: Admin A <admin-a@lkkauto.com>

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Retail: 88 South Bridge Road, S(058716)

www.directasia.com



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Sent: Monday, 5 March, 2018 8:51 AM

To: Sharon Tan

Cc: Admin A

Subject: [EXT] RE: Claim: 74587/ST | TPD SKM556P | LKK Ref: CC6/DAI18000995/Kps3 | Accdt invlg EN638C (DA) & SKM556P (AIG) on 05/01/2018 along Balestier Rd near to Minju

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Kindly advise if we may proceed to offer repair cost at \$1,000.00 as third party is chasing for finalisation.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 22 February 2018 3:30 PM

To: Sharon Tan (sharon.tan@directasia.com) <sharon.tan@directasia.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Claim: 74587/ST | TPD SKM556P | LKK Ref: CC6/DAI18000995/Kps3 | Accdt invlvg EN638C (DA) & SKM556P (AIG) on 05/01/2018 along Balestier Rd near to Minju

Hi Sharon,

We refer to the above matter.

The summary of repair cost of third party vehicle is as follows: -

Third party's estimate:	LKK adjusted amount: -	As per Direct Asia recommendation: -	Third party proposal: -
\$ 2,412.25	L/sum \$1,200.00	L/sum \$ 900.00	L/sum \$1,000.00

**03 recommendation for repair.

Kindly let us have your mandate on repair cost.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 31, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sharon Tan [<mailto:sharon.tan@directasia.com>]

Sent: Wednesday, 7 February 2018 10:49 AM

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; 'admin (admin@lbs-auto.com)' <admin@lbs-auto.com>

Subject: Claim: 74587/ST | TPD SKM556P | LKK Ref: CC6/DAI18000995/Kps3 | Accdt invlvg EN638C (DA) & SKM556P (AIG) on 05/01/2018 along Balestier Rd near to Minju

Hi Ms Shirley,

We refer to the above matter.

We are agreeable to a DIRECT SETTLEMENT and recommend the rear sports rim to be repaired and resist labour at \$150

Kindly engaged with workshop and keep us updated.

Regards

Sharon Tan / Personal Claims Specialist

Direct: +65-6603 3519

DirectAsia Insurance

Customer Service: +65 6665 5555

Retail: 88 South Bridge Road, S(058716)

www.directasia.com



From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

Sent: Wednesday, January 17, 2018 5:33 PM

To: Motor Claims <motorclaims@directasia.com>; Claim <claim@directasia.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Aaron Wang <aaron.wang@directasia.com>; Derrick Quok <derrick@directasia.com>; Kenneth Lim <kenneth@directasia.com>; Charandeep Singh <charandeep.singh@directasia.com>

Subject: [EXT] Direct Settlement - Accident Involving EN638C (OI : DAI - TBA) AND SKM556P (TP : LKK REF - CC6/DAI18000995/Kps3) on 05/01/2018

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SKM 556P at M/s King's Auto Spray Paint Pte Ltd – Sin Ming Drive.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Photographs of TP vehicle in its damaged condition

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Direct Asia Insurance (Singapore) Pte Ltd
88 South Bridge Road
Singapore 058716

Attn: Motor Claims Dept

Dear Sir/ Madam

**ACCIDENT INVOLVING VEHICLE NO SKM 556P AND EN 638C ALONG
BALESTIER ROAD ON 05/01/2018**

We understand that you are the insurer of EN 638C vehicle

We are instructed by the owner of motor vehicle SKM 556P to write, negotiate and settle the claim on their behalf for the abovementioned accident. We therefore propose to claim from you as follows: -

1.	Cost of repair	S\$ 1,000.00
2.	Loss of Use/Rental (3days x \$100.00)	S\$ 300.00
3.	LTA Search fee	S\$ -
TOTAL		<u>S\$ 1,300.00</u>

Please let us have your reply soonest possible.

Thank you

Yours faithfully



20-3-18

AUTHORISATION TO ACT
(Direct Asia Third Party Claim)

I, CHU HUI PING ("the third party claimant") of 1 MARYMOUNT TERRACE #08-06 (S)574036 (address), owner of SKM 556P (vehicle no.) hereby authorize KING'S AUTO SPRAY PAINT PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. SKM 556P that was damaged pursuant to the accident which occurred on 05/01/2018 (date) along BALESTIER ROAD (location) involving vehicle no/s EN 638C ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

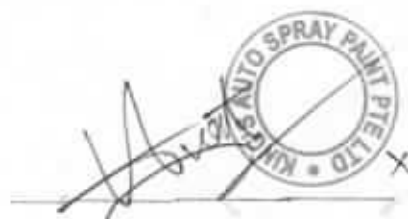
I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 20 (day) of 03 (month) 2018 (year)

20-3-18



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER**(Direct Asia Express Third Party Claim)**

"We/I, KING'S AUTO SPRAY PAINT PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of Direct Asia Insurance (Singapore) Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$1,000.00 (Repair Costs), S\$300.00 (Loss of Rental/Use), S\$ - (Disbursement) for vehicle no. SKM 556P was damaged pursuant to the accident which occurred on 05/01/2018 (date) along BALESTIER ROAD (location) involving vehicles no/s. EN 638C.

This is pursuant to the inspection conducted on 15/01/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner CHU HUI PING ("the third party claimant") of vehicle no. SKM 556P to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify Direct Asia Insurance (Singapore) Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SKM 556P (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 20 (day) of 03 (month) 2018 (year)

20-3-18

KSC.



Signed by appointed surveyor


Signed by "the workshop" (with chop)



No. 10541

Date: 18/1/18

Received from Chu Hui ping
the sum of Dollars Four Hundred Eighty Only

Being payment for SKS78227 (15/1/18 - 18/1/18) NO. 103x6

\$

480/100

☒ Cash ☐ Nets

☐ Cheque / Visa / Master

for RENT & DRIVE PTE LTD

Chu

VEHICLE RENTAL AGREEMENT

NO. 10346

HIRER'S PARTICULAR		Veh No: <u>SKS 7822 T</u>		Replace Veh No:	
Name: (as in I/C) <u>CHU HUI TING</u>		Mileage Out:		Mileage Out:	
NRIC / PASSPORT No: <u>57736343B</u>		Make & Model		Make & Model	
Address (Res): <u>1 Marymount Terrace</u>		Auto / Manual		Auto / Manual	
<u>#08-06 Bognicew</u>		OUT: Date <u>15-1-18</u>		OUT: Date	
Name & Address of Employer: <u>LC574036</u>		OUT: Time <u>1030 AM</u>		OUT: Time	
Occupation: _____ Driving Exp: _____		CHARGES			
D/L No: <u>57736343B</u> D/L Type: <u>Local/International</u>		Daily <u>3</u> @ \$ <u>160</u> <u>480</u>			
Pass Date: _____ Date of Birth: <u>28/11/1972</u>		Weekly @ \$ _____			
Tel: (O) _____ (R) _____ HP: <u>92277279</u>		Monthly @ \$ _____			
Email: <u>chhui@p77@gmail.com</u>		Hours @ \$ _____			
ADDITIONAL DRIVER'S PARTICULARS		Others @ \$ _____			
Name: (as in I/C) <u>Lim Jia Yit</u>		CDW @ \$ _____			
NRIC / PASSPORT No: <u>57804240E</u>		PAI @ \$ _____			
D/L No: <u>57804240E</u> D/L Type: <u>Local/International</u>		Delivery Service			
Pass Date: <u>22/10/18</u> Date of Birth: <u>19/12/78</u>		SUB-TOTAL \$ <u>480</u>			
Occupation: <u>Self-employed</u> Driving Exp: <u>20/15</u>		<div style="display: flex; justify-content: space-around;"> <div> <p>OUT</p> </div> <div> <p>IN</p> </div> </div>			
Refundable Deposit: _____		EXTENSION			
Cash/Nets/Cheque/VISA/MC Cards No: _____		Collection Service			
(A) - ACCIDENTS (D) - DENTS (S) - SCRATCHES		Misc.			
<div style="display: flex; justify-content: space-around;"> <div> <p>FRONT</p> </div> <div> <p>LEFT</p> </div> <div> <p>RIGHT</p> </div> </div>		ESTIMATED TOTAL RENTAL \$ <u>480</u>			
<div style="display: flex; justify-content: space-around;"> <div> <p>REAR</p> </div> </div>		Rented out by:			
ACCESSORIES CHECK		Hirer is responsible for the first \$ <u>2,000</u> excess for collision / damage to first party (i.e.) RENT & DRIVE PTE. LTD. Vehicle (including windscreen) and also first \$ <u>1,000</u> excess for collision / damage to third party's vehicle for each and every accident / damage.			
<input type="checkbox"/> Ashtray <input type="checkbox"/> Cig Lighter <input type="checkbox"/> S / Tyre <input type="checkbox"/> STD Tools <input type="checkbox"/> Jack <input type="checkbox"/> Hub Caps <input type="checkbox"/> Radio / Cass <input type="checkbox"/> CD/Cartridges <input type="checkbox"/> S / RIM		NO SMOKING, NO ILLEGAL ACTIVITIES X Hirer's Signature <u>[Signature]</u> Addition Driver's Signature <u>[Signature]</u>			

I/We agreed to the terms and conditions above, overleaf and that all information given in true & correct in all respect. My/Our driving licence(s) is/are current and not disqualified from driving. You may charge all amount due on the rental to my/our credit card.

* IMPORTANT

- ONLY PERSONS ABOVE 25 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY RENT & DRIVE PTE LTD.
- IN THE EVENT OF AN ACCIDENT, THE HIRER OR AUTHORIZED DRIVER:
 - shall report all accidents involving the said vehicle to the Owner immediately.
 - shall take immediate steps to complete and sign Form MAR 1 (Motor Accident Report Form) and do all other acts required in compliance with the "NON INJURY MOTOR ACCIDENT REPORT SCHEME" (the form will be made available when the accident is report to the Owner).
 - shall report to the police within 24 hours from the occurrence, the following types of accidents:
 - injury case;
 - non-injury case involving a Government vehicle or damage to Government property;
 - non-injury case involving a foreign vehicle (to obtain their motor insurance policy; Passport No./Name of the driver, Vehicle number, Log card and Vehicle road tax information);
 - non-injury case involving a pedestrian or cyclist.

RETURN OF VEHICLE - THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER". FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO RENT & DRIVE PTE. LTD. AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	DEPOSIT REFUND	SIGNATURE OF HIRER/DRIVER
18/1/18	0930h					<u>[Signature]</u> X

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Tuesday, 27 March 2018 8:27 AM
To: 'Sharon Tan'
Cc: Admin A
Subject: RE: Claim: 74587/ST | TPD SKM556P | LKK Ref: CC6/DAI18000995/Kps3 | Accdt invlvg EN638C (DA) & SKM556P (AIG) on 05/01/2018 along Balestier Rd near to Minju

Without Prejudice

Hi Sharon,

We refer to the above matter.

Case has been settled at **\$1,300.00(all-in)** with Third Party repairer.

We will proceed to close file and submit all the relevant documents to your good office(via email) soonest.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sharon Tan [mailto:sharon.tan@directasia.com]
Sent: Monday, 19 March 2018 8:39 AM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Claim: 74587/ST | TPD SKM556P | LKK Ref: CC6/DAI18000995/Kps3 | Accdt invlvg EN638C (DA) & SKM556P (AIG) on 05/01/2018 along Balestier Rd near to Minju

WITHOUT PREJUDICE

Hi Hsiao Tong,

We refer to your email dated 17/3/18.

We are agreeable with your recommendation. Please proceed to negotiate as such and keep us posted once there is a settlement.

Regards

Sharon Tan / Personal Claims Specialist
Direct: +65 6603 3619

DirectAsia Insurance



From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Saturday, 17 March, 2018 12:50 PM

To: Sharon Tan

Cc: Admin A

Subject: [EXT] RE: Claim: 74587/ST | TPD SKM556P | LKK Ref: CC6/DAI18000995/Kps3 | Accdt invlvg EN638C (DA) & SKM556P (AIG) on 05/01/2018 along Balestier Rd near to Minju

Without Prejudice

Hi Sharon,

We refer to the above matter.

We seek your approval to offer Third Party repairer, **King's Auto Spray Paint Pte Ltd** at **\$1,300.00(all-in)**. The breakdown is as follows: -

1. Cost of Repair	\$ 1,000.00
2. Loss of Rental (3days x \$100.00)	\$ 300.00
TOTAL	<u>\$ 1,300.00</u>

Enclosed herewith the supporting document for your perusal.

For your approval please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sharon Tan [<mailto:sharon.tan@directasia.com>]

Sent: Monday, 5 March 2018 9:28 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Claim: 74587/ST | TPD SKM556P | LKK Ref: CC6/DAI18000995/Kps3 | Accdt invlvg EN638C (DA) & SKM556P (AIG) on 05/01/2018 along Balestier Rd near to Minju

Hi Ms Hsiao Tong,

Thank you for your email.

We are agreeable to the recommendation.

Please proceed according accordingly and keep us updated.

Regards

Sharon Tan / Personal Claims Specialist

Direct: +65 6603 3619

DirectAsia Insurance

Customer Service: +65 6665 5555

Retail: 88 South Bridge Road, S(058716)

www.directasia.com



From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Monday, 5 March, 2018 8:51 AM

To: Sharon Tan

Cc: Admin A

Subject: [EXT] RE: Claim: 74587/ST | TPD SKM556P | LKK Ref: CC6/DAI18000995/Kps3 | Accdt invlg EN638C (DA) & SKM556P (AIG) on 05/01/2018 along Balestier Rd near to Minju

Hi Sharon,

We refer to our below email.

Kindly advise if we may proceed to offer repair cost at \$1,000.00 as third party is chasing for finalisation.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 28 February 2018 11:06 AM

To: Sharon Tan (sharon.tan@directasia.com) <sharon.tan@directasia.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Claim: 74587/ST | TPD SKM556P | LKK Ref: CC6/DAI18000995/Kps3 | Accdt invlg EN638C (DA) & SKM556P (AIG) on 05/01/2018 along Balestier Rd near to Minju

Hi Sharon,

We refer to our below email.

Kindly advise if we may proceed to offer repair cost at \$1,000.00 as third party is chasing for finalisation.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 22 February 2018 3:30 PM

To: Sharon Tan (sharon.tan@directasia.com) <sharon.tan@directasia.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Claim: 74587/ST | TPD SKM556P | LKK Ref: CC6/DAI18000995/Kps3 | Accdt invlvg EN638C (DA) & SKM556P (AIG) on 05/01/2018 along Balestier Rd near to Minju

Hi Sharon,

We refer to the above matter.

The summary of repair cost of third party vehicle is as follows: -

Third party' s estimate:	LKK adjusted amount: -	As per Direct Asia recommendation: -	Third party proposal: -
\$ 2,412.25	L/sum \$1,200.00	L/sum \$ 900.00	L/sum \$1,000.00

**03 recommendation for repair.

Kindly let us have your mandate on repair cost.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sharon Tan (<mailto:sharon.tan@directasia.com>)

Sent: Wednesday, 7 February 2018 10:49 AM

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; 'admin (admin@lbs-auto.com)' <admin@lbs-auto.com>

Subject: Claim: 74587/ST | TPD SKM556P | LKK Ref: CC6/DAI18000995/Kps3 | Accdt invlvg EN638C (DA) & SKM556P (AIG) on 05/01/2018 along Balestier Rd near to Minju

Hi Ms Shirley,

We refer to the above matter.

We are agreeable to a DIRECT SETTLEMENT and recommend the rear sports rim to be repaired and resist labour at \$150

Kindly engaged with workshop and keep us updated.

Regards

Sharon Tan / Personal Claims Specialist
Direct: +65 6603 3619

DirectAsia Insurance

Customer Service: +65 6665 5555
Retail: 88 South Bridge Road, S(058716)
www.directasia.com



From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]

Sent: Wednesday, January 17, 2018 5:33 PM

To: Motor Claims <motorclaims@directasia.com>; Claim <claim@directasia.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Aaron Wang <aaron.wang@directasia.com>; Derrick Quok <derrick@directasia.com>; Kenneth Lim <kenneth@directasia.com>; Charandeep Singh <charandeep.singh@directasia.com>

Subject: [EXT] Direct Settlement - Accident Involving EN638C (OI : DAI - TBA) AND SKM556P (TP : LKK REF - CC6/DAI18000995/Kps3) on 05/01/2018

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SKM 556P at M/s King's Auto Spray Paint Pte Ltd – Sin Ming Drive.

Enclosed for your perusal is:

- . TP's GIA report
- . Estimated cost of repair
- . Photographs of TP vehicle in its damaged condition

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
DIRECT ASIA INSURANCE (SINGAPORE) PL			Ref : CC6/DAI18000995/Kps3q2	
88 SOUTH BRIDGE ROAD SINGAPORE 058716			Date : 28-03-2018	
			Code : DAI	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	EN 638C	Veh. Inspected	SKM 556P	
Policy No.		Coverage (\$)	0.00	
Claim No.	74587/ST	Excess (\$)	0.00	
Assign From		Assign Date	15/01/2018	
2. Vehicle Particulars & Condition				
Make & Model	TOYOTA VIOS (A)	c.c	1497	
Engine No.	HIDDEN	Year of Reg.	2014	
Chassis No.	MR2BT9F3801046457	Colour	METALLIC GOLD	
Odometer	38757	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	185/60 R15	YOKOHAMA	9 mm	
L/H Front Tyre	185/60 R15	YOKOHAMA	9 mm	
R/H Rear Tyre	185/60 R15	YOKOHAMA	9 mm	
L/H Rear Tyre	185/60 R15	YOKOHAMA	9 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE N/S REAR PORTION.				
DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	05/01/2018	Inspection Date	15/01/2018	
Survey held at	KING'S AUTO SPRAY PAINT PTE LTD BLK 176 SIN MING DRIVE #02-10 SIN MING AUTOCARE SINGAPORE 575721			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days		

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKM 556P

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	REAR BUMPER	BUCKLED / CUT	492.00	492.00
1	REAR BUMPER RETAINER	DISTORTED	113.00	113.00
1	REAR BUMPER REFLECTOR	SERVICEABLE	130.00	-
8	REAR BUMPER CLIPS @\$3.50	NECESSARY	28.00	28.00
1	REAR SPORT RIM	DENTED	680.00	680.00
	LESS 25% DISCOUNT		-360.75	-328.25
			1,082.25	984.75
	<u>SPECIAL NETT ITEMS</u>			
1	SET REAR BUMPER SENSOR (SN)	SERVICEABLE	250.00	-
			250.00	-
	<u>LABOUR</u>			
	TO CHECK & ALIGN WHEEL ALIGNMENT - COMPUTERISE		80.00	60.00
	TO RENEW THE ABOVE MENTIONED PARTS KNOCKING ,CUTTING WELDING REAR DAMAGED PARTS.		500.00	220.00
	SPRAY PAINTING .		500.00	220.00
			1,080.00	500.00
	GRAND TOTAL		2,412.25	1,484.75
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			1,000.00

Report Ref No. CC6/DAI18000995/Kps3q2

KONG SENG CHEONG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

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