

15/01/18

INS. CASE OWNER:

Elaine

CC 3/EQ18000993

Kj 439

LKK:

IDAC:

Surveyor:

KENNETH

DOI:

15/01/18

Date / Time:

15/01/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SFV 16/6E

Claim No.:

DM18K00076-84

Name of Insured:

ABDUL RAZAK PAN BALKOK

Policy No.:

DMPD017-004097

Insured Tel No.:

HP:

Make / Model:

TOYOTA

Excess Sec II :SS

D.O.A.:

10/01/18

Place of Accident:

JML IF BALESTER RD /

Is driver the owner?

(YES / NO)

Nature of Accident:

STRAIGHT IN ONLY

If NO, Driver Name / Age:

RAMADAN BIN MOHAMMED

OI GIA REPORT:

YES / NO

TP GIA REPORT:

YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability:

%

Final ? Yes / No

SHB 9810P



INSRS:

WSP: Trans-Cab (rank)

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

5/4/18

JWJ

12-4-18

@

12-6-18

RECEIVED 13 JUN 2018

SHB 9810P-X; SFV 16/6E-X.
"kindly assist to obtain TP accident
video. for any settlement."

REQ FOR TP VIDEO SENT

151 PM CALLED OI. NOT AVAIL.

VIDEO - OI DOWN. -100%

@ 211 PM OI NO. NOT AVAILABLE.

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time: 19/01/18

Sent By:

Shirley Hews

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

12-6-18

Confirm with:

JWJ

Email

Call

Final Liability:

%

100

(Agreed/ Assessed)

BOLA S/N No.:

NIL

Repair Cost:

1,000.45

S\$

1,000.45

Loss of Rental (LOR):

198.64

S\$

198.64 2 days

99.32

Loss of Use (LOU):

S\$

-

(S

x

days)

Loss of Income (LOI):

100

S\$

100

(S

50

x

2 days)

LOR only

LOU only

LOR + LOU

LOR + LO

[Tick only one]

GIA/LTA Search

5.35

S\$

5.35

Medical:

S\$

-

Disbursement:

S\$

-

Legal Cost

S\$

-

Total:

S\$

1,304.44

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

1,304.44

Name 1:

TRANS-CAB AUTO SERVICES PTE LTD

Payee 2: (Strike if N.A.)

S\$

X

Name 2:

X

Payee 3: (Strike if N.A.)

S\$

X

Name 3:

X

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

VIDEO SHOWED OIL PROCEEDED
STRAIGHT IN A
LEFT TURN ONLY
LANE

ASS. REC. BY:

REF: EQ 1Kennerth

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop m/s Trans Cob

of _____

Insured: _____

Policy No. _____

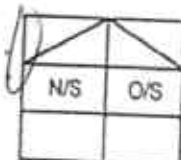
Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 02 days Res.: Yes or NoLum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: S14B 9810P Yr Regn: 07, 13

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Renault Latitude c.c. 1995Colour M. White / R. A/C: Insured / Std / NI / NASp. Reading 358504 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: VIFIABL15AUC. 273444Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim orTyre Size: F: Giti 215/60R16R: PellinBS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or

Front

R/Bal. 8 mmL/Bal. 8 mmD.O.A. 10/1/18

Rear

R/Bal. 7 mmL/Bal. 7 mmD.O.A. 15/1/18

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S Frt

The U/C / Chassis frame / Body Structure affected due to collision.

R (\$ 23,380.15 / 96%)

Date / Time Action / Instruction

16/11 File pass to Carhuam
\$ 935.00

Date/Time, File Pass to?

☐ : Prell. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee: ☐ : Site Insp (\$☐ : Interview (\$☐ : Tech Invs (\$☐ : Weekend (\$

Survey Fee:

Transportation:

\$ + RS \$

Photos

Others

TOTAL

Report Format :

Lump Sum / I.B.I. (\$




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
EQ INSURANCE COMPANY LTD		Ref : CC3/EQ118000993/Kjb3	
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110		Date : 16-01-2018	
		Code : EQI	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SFV 1616E	Veh. Inspected	SHB 9810P
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	16/01/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	10/01/2018	Inspection Date	15/01/2018
Survey held at	TRANS-CAB AUTO SERVICES PTE LTD NO.2 ANG MO KIO ST 63 SINGAPORE 569111		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: TBA
Our ref: CC3/EQ118000993/Kjs3

Date: 19.01.2018

The Motor Claims Department
M/s EQ INSURANCE COMPANY LTD

PRELIMINARY ADVICE OF VEHICLE NO.

SHB 9810P

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 15.01.2018 at the premises of M/s Trans-Cab Auto Services Pte Ltd (Ang Mo Kio) and have the following to report:-

Workshop Estimate Amount	: S\$	24,315.15
Revised Estimate Amount	: S\$	935.00
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
N/S Front Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 2.0 days

Yours faithfully,

KENNETH KONG
Licensed Appraiser

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	3878K
Vehicle Details	
Vehicle No.:	SHB9810P
Vehicle to be Exported:	Yes
Intended De-registration Date:	11 Jan 2018
Vehicle Make:	RENAULT
Vehicle Model:	LATITUDE 2.0L DCI AUTO D/AB 4DR
Primary Colour:	Red
Manufacturing Year:	2013
Engine No.:	M9R8839C000495
Chassis No.:	VF1ABL15AUC273444
Maximum Power Output:	127.0 kW (170 bhp)
Open Market Value:	\$19,998.00
Original Registration Date:	31 Jul 2013
First Registration Date:	31 Jul 2013
Transfer Count:	0
Actual ARF Paid:	\$12,498.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	30 Jul 2021
PARF Rebate Amount:	\$9,373.00
Intended COE Rebate Details	

COE Expiry Date:	30 Jul 2021
COE Category:	A - Car (1600cc & below)
COE Period(Years):	8
PQP Paid:	\$51,810.00
COE Rebate Amount:	\$22,997.00
Total Rebate Amount:	\$32,370.00
Message	
Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	

The information contained herein is correct as at 11 Jan 2018

OK

TRANS-CAB AUTO SERVICES PTE LTD

AAD1801-126

NO.2 ANG MO KIO ST63 SINGAPORE 569111

TEL NO. 6287 6666 FAX NO. 6257 1330

CO/GST REG NO. 201019626G

SHB9810P -*Not Authen**\$935.00*

Vehicle No.:	SHB9810P - CANDY
Chassis No.:	VF1ABL15AUC273444
Vehicle Make:	RENAULT
Vehicle Model:	LATITUDE
Date of Accident :	10.02.2018
Third Party Insurer :	EQ

		PART	LIST	
1	1	BUMPER COVER FRT	\$	<i>✓</i> 1,259.42
2	1	BUMPER ABSORBER FRT	\$	<i>✓</i> 394.68
3	1	BUMPER BEAM FRT	\$	<i>✓</i> 914.08
4	1	BUMPER SPOILER FRT	\$	<i>✓</i> 181.75
5	1	BUMPER GRILLE LOWER FRT	\$	<i>✓</i> 266.80
6	1	BUMPER FOG LAMP GRILLE LH	\$	<i>✓</i> 207.22
7	1	BUMPER RETAINER FRT LH	\$	<i>✓</i> 151.41
8	1	BUMPER SUPPORT FRT LH	\$	<i>✓</i> 123.88
9	1	HEADLAMP LH	\$	<i>✓</i> 1,184.43
10	1	HEADLAMP PANEL FRT LH	\$	<i>✓</i> 152.15
11	1	FENDER PANEL FRT LH	\$	<i>✓</i> 783.83
12	1	FENDER INSULATOR LH	\$	<i>✓</i> 130.84
13	1	FENDER BRACKET FRT LH	\$	<i>✓</i> 13.02
14	1	FENDER WHEELARCH FRT LH	\$	<i>✓</i> 278.84
15	1	FENDER PANEL BRACKET FRT LH	\$	<i>✓</i> 177.41
16	1	RADAIOR GRILLE	\$	<i>✓</i> 1,707.78
17	1	RADAIOR GRILLE BADGE 'RENAULT'	\$	<i>✓</i> 173.36
18	1	RADAIOR GRILLE FRAME	\$	<i>✓</i> 1,353.75
19	1	FRAME FULL SUPPORT PANEL	\$	<i>✓</i> 615.90
20	1	FRAME FULL SUPPORT BRACKET	\$	<i>✓</i> 89.79
21	1	BONNET	\$	<i>✓</i> 1,941.63
22	1	BONNET INSULATOR	\$	<i>✓</i> 405.73
23	1	DOOR MIRROR LH	\$	<i>✓</i> 1,483.40
24	1	DOOR MIRROR GLASS LH	\$	<i>✓</i> 242.33
25	1	DOOR MIRROR BACK COVER LH	\$	<i>✓</i> 218.46
26	1	DOOR MIRROR LAMP LH	\$	<i>✓</i> 194.18
27	1	DOOR PANEL FRT LH	\$	<i>✓</i> 2,844.66
TOTAL			\$	17,490.74
10%			\$	1,749.07
			\$	15,741.67

Specical Nett

TRANS-CAB AUTO SERVICES PTE LTD**AAD1801-126**

NO.2 ANG MO KIO ST63 SINGAPORE 569111

TEL NO. 6287 6666 FAX NO. 6257 1330

CO/GST REG NO. 201019626G

SHB9810P -

1	1SET	FRONT BUMPER CLIP	\$	nn	66.00	}	X
2	1SET	WHEELARCH CLIP LH	\$	nn	66.00		
3	1	TOW COVER FRT	\$	sn	14.50		
4	1	CAP HUB LH FRT	\$	sn	35.00		
5	1	RIM LH FRT	\$	sn	385.00		
6	1	TYRE LH FRT	\$	sn	330.00		
7	1	DOOR SEAL CLIP FRT LH	\$	nn	4.68	}	X
8	1	DOOR STICKER "Trans-cab"	\$	sn	80.00		
9	1	DOOR STICKER "Classic"	\$	nn	30.00		15sn
10	1SET	BUMPER SUPPORT FRT CLIP LH	\$	nn	9.80		X
11	1SET	BUMPR RETAINER FRT CLIP LH	\$	nn	12.50		X

TOTAL	\$	1,033.48
TOTAL PARTS	\$	16,775.15

Panel beating, knocking and straightening the necessary portion, remove and renewal of parts, adjust and realign the same

\$ 2,800.00 2001

To Check Electrical Lighting Concerned.

\$ nn 170.00 X

Putty and spray painting of the affected portion.

\$ 3,000.00 6601

To rust-proofing of the affected areas.

\$ nn 170.00 X

To check steering geometry and computer wheel alignment

\$ nn 220.00 X

To transfer of tire, rim and on wheel balancing.

\$ nn 170.00 X

To transfer of door fittings, attachment and perform water seepage test.

\$ nn 170.00 X

To remove and refit interior fittings, trimings, garnish, fittings and other, to enable repair.

\$ nn 380.00 X

To Transfer Of Fender Fittings, Attachments And Perform Water Seepage Test.

\$ nn 170.00 X

To Remove And Refit Front W/Screen Glass To Facilitate Bodywork Repair.

\$ nn 170.00 X

TRANS-CAB AUTO SERVICES PTE LTD**AAD1801-126**

NO.2 ANG MO KIO ST63 SINGAPORE 569111

TEL NO. 6287 6666 FAX NO. 6257 1330

CO/GST REG NO. 201019626G

SHB9810P -

Towing fees

\$ *~* 120.00 X**TOTAL \$ 7,540.00****Over All Total \$ 24,315.15****(PARTS BY PARTS) Repair Days**~~10~~ Days*2 day*

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Shu Pei (LKKAuto)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Tuesday, 3 April 2018 9:56 AM
To: Shirley Hiew (LKK Auto)
Cc: Vivian Lau (LKKAuto); Admin A; Joy Irene (LKKAuto)
Subject: RE: Direct Settlement - Accident Involving SFV1616E (OI : EQI - DM18HO00276-JG) AND SHB9810P (TP : LKK REF - CC3/EQI18000993/Kjs3) on 10/01/2018
Attachments: SFV1616E.PDF

Dear Shirley

Attached our insured's accident report for your attention.
Kindly assist to obtain a copy of third party's accident video before any settlement.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Joel Goh
Sent: Tuesday, March 27, 2018 3:02 PM
To: 'Shirley Hiew (LKK Auto)'
Cc: Vivian Lau (LKKAuto); Admin A; Joy Irene (LKKAuto)
Subject: RE: Direct Settlement - Accident Involving SFV1616E (OI : EQI - DM18HO00276-JG) AND SHB9810P (TP : LKK REF - CC3/EQI18000993/Kjs3) on 10/01/2018

Dear Shirley

Our insured has not reported this accident.
Attached our letter to insured for your attention.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

Sent: Wednesday, March 21, 2018 12:11 PM

To: Janet Tan; Joy Irene (LKKAuto)

Cc: eqiprs@eqinsurance.com.sg; Joel Goh; Vivian Lau (LKKAuto); Admin A

Subject: FW: Direct Settlement - Accident Involving SFV1616E (OI : EQ1 - TBA) AND SHB9810P (TP : LKK REF - CC3/EQ118000993/Kjs3) on 10/01/2018

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

Meanwhile, please advise whether insured has reported. If so and let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Elaine Cheong [<mailto:elaine.cheong@eqinsurance.com.sg>]

Sent: Friday, 26 January 2018 4:01 PM

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Cc: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SFV1616E (OI : EQ1 - TBA) AND SHB9810P (TP : LKK REF - CC3/EQ118000993/Kjs3) on 10/01/2018

Dear Shirley,

Our insured have yet to report the accident to us.

Regards,

Elaine Cheong

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road, #17-00 Tower Block, MND Complex, Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

Sent: Friday, January 19, 2018 2:07 PM

To: Elaine Cheong

Cc: Joy Irene (LKKAuto); Vivian Lau (LKKAuto); Admin A

Subject: Direct Settlement - Accident Involving SFV1616E (OI : EQI - TBA) AND SHB9810P (TP : LKK REF - CC3/EQI18000993/Kjs3) on 10/01/2018

WITHOUT PREJUDICE

Dear Elaine,

We refer to the above matter.

We have inspected TP vehicle SHB 9810P at M/s Trans-Cab Auto Services Pte Ltd - Ang Mo Kio.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Joy and she can be contacted at DID: 6749 5792.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Joy Irene (LKKAUTO)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Tuesday, 12 June 2018 2:05 PM
To: Joy Irene (LKKAUTO); Shirley Hiew (LKK Auto)
Cc: Vivian Lau (LKKAUTO); Admin A
Subject: RE: Direct Settlement - Accident Involving SFV1616E (OI : EQI - DM18HO00276-JG) AND SHB9810P (TP : LKK REF - CC3/EQI18000993/Kjs3) on 10/01/2018

Dear Joy

Noted with thanks.
Please proceed to settle at best.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg

 A Member of Citystate

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Joy Irene (LKKAUTO) [mailto:JoyIrene@lkkauto.com]
Sent: Tuesday, June 12, 2018 1:51 PM
To: Joel Goh; Shirley Hiew (LKK Auto)
Cc: Vivian Lau (LKKAUTO); Admin A
Subject: RE: Direct Settlement - Accident Involving SFV1616E (OI : EQI - DM18HO00276-JG) AND SHB9810P (TP : LKK REF - CC3/EQI18000993/Kjs3) on 10/01/2018

Dear Joel,

Attached video from TP Trans-cab. Video showed our insured driver proceeded straight in a left-turn only lane.

Adjusted COR is at \$935/- before GST.

We will proceed to settle the matter at best.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Our Ref : AAD1801-126

Your Ref : SFV1616E

Date : 05.April 2018

EQ INSURANCE LIMITED

Dear Sir/Madam,

**ACCIDENT INVOLVING SHB9810P AND SFV1616E ON 10/01/18 04:30 PM ALONG
BALESTER ROAD TOWARDS SERANGOON ROAD**

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	1,000.45
2.	Loss of Rental for <u>2</u> days @ \$ ^{99.32} <u> </u> per day	\$	198.64
3.	Loss of Income for <u>2</u> days @ \$ ⁵⁰ <u> </u> per day	\$	100.00
4.	LTA Search Fee	\$	5.35
5.	Survey Fee	\$	0.00
	Total	\$	1,304.44

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)

Joy Irene (LKKAuto)

From: Joy Irene (LKKAuto)
Sent: Tuesday, 12 June 2018 2:07 PM
To: rzk_59@msn.com
Cc: Admin A
Subject: ACCIDENT INVOLVING SFV 1616E AND SHB 9810P ON 10/01/2018 ALONG BALESTIER ROAD TOWARDS SERANGOON ROAD

Our Ref: CC6/EQI18000993/Kjb3

ABDUL RAZAK BIN BACHOK

Policy Holder

Dear Sir/Madam,

ACCIDENT INVOLVING SFV 1616E AND SHB 9810P ON 10/01/2018 ALONG BALESTIER ROAD TOWARDS SERANGOON ROAD

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario evidenced by video from the claimant, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Authorization To Act

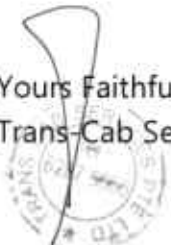
We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHB9810P and SFV1616E along BALESTER ROAD TOWARDS SERANGOON ROAD on 10/01/18 04:30 PM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 5 (day) of April 2018

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Trans-Cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666

Fax: 6287 7764

Co. Reg. No.: 201019626G

GST Reg. No.: 201019626G

Tax Invoice / Debit Note

TO: EQ INSURANCE COMPANY LIMITED 5 Maxwell Road #17-00 Tower Block, MND Complex 069110 Singapore ATTENTION:	INVOICE NO. : INV1801-141 DATE : 30. January 2018 REFERENCE NO : AAD1801-126 TERMS : DUE DATE : 30. January 2018 PAGE : 1
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NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHB9810P;DOA 10.0(-18(LUMP SUM-18)	1	1,000.45	1,000.45

Total SGD Excl. GST : 935.00**7% GST : 65.45****Total SGD Incl. GST : 1,000.45******** ONE THOUSAND AND FORTY FIVE SGD ONLY ******

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
- 2) Please quote our Invoice Number during payment.
- 3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
- 4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.**THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE**

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

05 April, 2018

To Whom It May Concern

Dear Sir / Madam,

Accident on 10/01/18 04:30 PM at BALESTER ROAD TOWARDS SERANGOON ROAD

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHB9810P. The taxi was hired to GOH KWANG HWEE a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$99.32 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan

General Manager

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

10-01-2018

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.
Accident No.	AAD1801-126	Accident Date 10-01-2018
15/1/2018 08:30	16/1/2018 17:00	SHB9810P

Yours Faithfully,

Trans-Cab Services Pte Ltd**Jasmine Tan****General Manager**

Vehicle Insurance Particulars Result

Vehicle No.	Incident Date/Time	Insurance Company Name
PC2561D	10 Jan 2018 / 19:30:00	AXA INSURANCE PTE LTD
SJR3914E	10 Jan 2018 / 16:55:00	AXA INSURANCE PTE LTD
SFV1616E	10 Jan 2018 / 16:30:00	EQ INSURANCE COMPANY LTD

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Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 20/06/2018

THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	SFV 1616E (Insd Veh)	Your Ref. No. : DM18HO00276-JG
	SHB 9810P (TP Veh)	Our Ref. No. : CC3/EQI18000993/Kjb3q2
Date of Accident	10/1/2018	

Liability	100%	
Final Repair Cost	: \$ 1,000.45	
Loss of Income	: \$ 100.00	2 days
Rental (If any)	: \$ 198.64	2 days
Others:	: \$ 5.35	
	: \$	
	1,304.44	
Final Settlement Sum	: \$ 1,304.44	
Remarks	:	

<u>Payment Instruction: Payee's Breakdown</u>		
1)	TRANS-CAB AUTO SERVICES PTE LTD	: \$ 1,304.44
		: \$

JOANNE LEE

LKK Auto Consultants Pte Ltd



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
EQ INSURANCE COMPANY LTD			Ref : CC3/EQI18000993/Kjb3q2	
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110			Date : 20-06-2018	
			Code : EQI	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SFV 1616E	Veh. Inspected	SHB 9810P	
Policy No.	DMPPHQ17-004097	Coverage (\$)	0.00	
Claim No.	DM18HO00276-JG	Excess (\$)	0.00	
Assign From		Assign Date	15/01/2018	
2. Vehicle Particulars & Condition				
Make & Model	RENAULT LATITUDE (A)	c.c	1995	
Engine No.	HIDDEN	Year of Reg.	2013	
Chassis No.	VF1ABL15AUC273444	Colour	METALLIC WHITE/RED	
Odometer	358504	Steering	IN ORDER	
Brakes	IN ORDER	Modification	NIL	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	215/60 R16	GITI	8 mm	
L/H Front Tyre	215/60 R16	GITI	8 mm	
R/H Rear Tyre	215/60 R16	FALKEN	7 mm	
L/H Rear Tyre	215/60 R16	FALKEN	7 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE N/S FRONT PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	10/01/2018	Inspection Date	15/01/2018	
Survey held at	TRANS-CAB AUTO SERVICES PTE LTD NO.2 ANG MO KIO ST 63 SINGAPORE 569111			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS, B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:			2 Working Days	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHB 9810P

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	BUMPER COVER FRT	TO REPAIR SEE LABOUR	1,259.42	-
1	BUMPER ABSORBER FRT	SERVICEABLE	394.68	-
1	BUMPER BEAM FRT	TO REPAIR SEE LABOUR	914.08	-
1	BUMPER SPOILER FRT	SERVICEABLE	181.75	-
1	BUMPER GRILLE LOWER FRT	SERVICEABLE	266.80	-
1	BUMPER FOG LAMP GRILLE LH	SERVICEABLE	207.22	-
1	BUMPER RETAINER FRT LH	SERVICEABLE	151.41	-
1	BUMPER SUPPORT FRT LH	SERVICEABLE	123.88	-
1	HEADLAMP LH	SERVICEABLE	1,184.43	-
1	HEADLAMP PANEL FRT LH	TO REPAIR SEE LABOUR	152.15	-
1	FENDER PANEL FRT LH	TO REPAIR SEE LABOUR	783.83	-
1	FENDER INSULATOR LH	SERVICEABLE	130.84	-
1	FENDER BRACKET FRT LH	TO REPAIR SEE LABOUR	13.02	-
1	FENDER WHEELARCH FRT LH	SERVICEABLE	278.84	-
1	FENDER PANEL BRACKET FRT LH	TO REPAIR SEE LABOUR	177.41	-
1	RADIATOR GRILLE	SERVICEABLE	1,707.78	-
1	RADIATOR GRILLE BADGE 'RENAULT'	SERVICEABLE	173.36	-
1	RADIATOR GRILLE FRAME	SERVICEABLE	1,353.75	-
1	FRAME FULL SUPPORT PANEL	TO REPAIR SEE LABOUR	615.90	-
1	FRAME FULL SUPPORT BRACKET	TO REPAIR SEE LABOUR	89.79	-
1	BONNET	TO REPAIR SEE LABOUR	1,941.63	-
1	BONNET INSULATOR	SERVICEABLE	405.73	-
1	DOOR MIRROR LH	SERVICEABLE	1,483.40	-
1	DOOR MIRROR GLASS LH	SERVICEABLE	242.33	-
1	DOOR MIRROR BACK COVER LH	SERVICEABLE	218.46	-

Report Ref No. CC3/EQ118000993/Kjb3q2



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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	DOOR MIRROR LAMP LH	SERVICEABLE	194.18	-
1	DOOR PANEL FRT LH	TO REPAIR SEE LABOUR	2,844.66	-
	LESS 10% DISCOUNT		-1,749.07	-
			15,741.66	-
	SPECIAL NETT ITEMS			
1	SET FRONT BUMPER CLIP (SN)	NOT NECESSARY	66.00	-
1	SET WHEELARCH CLIP LH (SN)	NOT NECESSARY	66.00	-
1	TOW COVER FRT (SN)	SERVICEABLE	14.50	-
1	CAP HUB LH FRT (SN)	SERVICEABLE	35.00	-
1	RIM LH FRT (SN)	SERVICEABLE	385.00	-
1	TYRE LH FRT (SN)	SERVICEABLE	330.00	-
1	DOOR SEAL CLIP FRT LH (SN)	NOT NECESSARY	4.68	-
1	DOOR STICKER 'TRANS-CAB' (SN)	NECESSARY	80.00	60.00
1	DOOR STICKER 'CLASSIC' (SN)	NECESSARY	30.00	15.00
1	SET BUMPER SUPPORT FRT CLIP LH (SN)	NOT NECESSARY	9.80	-
1	SET BUMPER RETAINER FRT CLIP LH (SN)	NOT NECESSARY	12.50	-
			1,033.48	75.00
	LABOUR			
	PANEL BEATING ,KNOCKING AND STRAIGHTENING THE NECESSARY PORTION,REMOVE AND RENEVAL OF PARTS ,ADJUST AND REALIGN THE SAME.INCLUSIVE OF THE REPAIR OF BUMPER COVER FRT,BUMPER BEAM FRT,HEADLAMP PANEL FRT LH,FENDER PANEL FRT LH,FENDER BRACKET FRT LH ,FENDER PANEL BRACKET FRT LH,FRAME FULL SUPPORT PANEL,FRAME FULL SUPPORT BRACKET,BONNET AND DOOR PANEL FRT LH .		2,800.00	200.00
	TO CHECK ELECTRICAL LIGHTING CONCERNED.	NOT NECESSARY	170.00	-
	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION .		3,000.00	660.00
	TO RUST-PROOFING OF THE AFFECTED AREAS.	NOT NECESSARY	170.00	-
	TO CHECK STEERING GEOMETRY AND COMPUTER WHEEL ALIGNMENT .	NOT NECESSARY	220.00	-
	TO TRANSFER OF TIRE ,RIM AND ON WHEEL BALANCING.	NOT NECESSARY	170.00	-

Report Ref No. CC3/EQ118000993/Kjb3q2



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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO TRANSFER OF DOOR FITTINGS ,ATTACHMENT AND PERFORM WATER SEEPAGE TEST.	NOT NECESSARY	170.00	-
	TO REMOVE AND REFIT INTERIOR FITTINGS,TRIMINGS,GARNISH,FITTINGS AND OTHER ,TO ENABLE REPAIR.	NOT NECESSARY	380.00	-
	TO TRANSFER OF FENDER FITTINGS ,ATTACHMENTS AND PERFORM WATER SEEPAGE TEST.	NOT NECESSARY	170.00	-
	TO REMOVE AND REFIT FRONT W/SCREEN GLASS TO FACILITATE BODYWORK REPAIR.	NOT NECESSARY	170.00	-
	TOWING FEES.	NOT NECESSARY	120.00	-
			7,540.00	860.00
GRAND TOTAL			24,315.14	935.00

RECOMMENDED COST OF REPAIRS				935.00
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Report Ref No. CC3/EQI18000993/Kjb3q2

KONG SENG CHEONG

Licensed Appraiser

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