

Joy Irene (LKKAUTO)

From: Joy Irene (LKKAUTO)
Sent: Tuesday, 12 June 2018 2:07 PM
To: rzk_59@msn.com
Cc: Admin A
Subject: ACCIDENT INVOLVING SFV 1616E AND SHB 9810P ON 10/01/2018 ALONG BALESTIER ROAD TOWARDS SERANGOON ROAD

Our Ref: CC6/EQI18000993/Kjb3

ABDUL RAZAK BIN BACHOK

Policy Holder

Dear Sir/Madam,

ACCIDENT INVOLVING SFV 1616E AND SHB 9810P ON 10/01/2018 ALONG BALESTIER ROAD TOWARDS SERANGOON ROAD

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario evidenced by video from the claimant, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

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