

Your Ref : SFV1616E
Our ref : DM18HO00276/JG
Date : 27 March 2018

ABDUL RAZAK BIN BACHOK
BLK 407 BEDOK NORTH AVE 3
#04-179
Singapore 460407

Dear Sir

ALLEGED ACCIDENT ON 10/01/2018 1630 HRS ALONG BALESTIER ROAD TOWARDS SERANGOON ROAD INVOLVING SFV1616E AND SHB9810P

We refer to the above matter and wish to inform that we have received the pre repair survey from M/s Trans-Cab Auto Services Pte Ltd on behalf of the owner/driver of SHB9810P.

We note that this accident has not been reported to us, probably because you do not intend to claim under your own policy for damage to your vehicle. However, for the purpose of assessing the claim lodged by the third party, we would require a report of the accident together with the original/coloured photographs showing the damages to your vehicle (if any) from you or your driver at the material time of the accident. Please refer to the back/folder accompanying your Certificate of Insurance for the list of our EQ Authorized Workshops conveniently located throughout Singapore to report the accident. Alternatively, you may wish to call our 24-hour accident hotline at 6333 2222 to file the accident report.

Please note that with the effect of 1st Jun 2008, under the Motor Claims Framework (MCF), you are required to report any accident at our EQ Authorized Workshops/Reporting Centres with your accident vehicle (whether damage or not) within 24 hours or by the next working day of the occurrence of the accident. Any non-compliance of this condition will result in a loss of your No Claim Discount upon renewal of your policy and your claim will be prejudiced. The primary purpose of this reporting is to provide your version of the accident and does not automatically render you liable for the accident.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the abovementioned claim.

If you need any clarification, please do not hesitate to contact the undersigned and quoting our above claim reference number and we shall be pleased to assist you.

Yours faithfully



Joel Goh

Claims Department

DID: 6500 6772 / Fax: 6223 4190 / Email: joel.goh@eqinsurance.com.sg

cc. Neo & Company Insurance Agency Pte Ltd (by email only to: ivan.neoandco@gmail.com)

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