

Shu Pei (LKKAUTO)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Tuesday, 3 April 2018 9:56 AM
To: Shirley Hiew (LKK Auto)
Cc: Vivian Lau (LKKAUTO); Admin A; Joy Irene (LKKAUTO)
Subject: RE: Direct Settlement - Accident Involving SFV1616E (OI : EQI - DM18HO00276-JG) AND SHB9810P (TP : LKK REF - CC3/EQI18000993/Kjs3) on 10/01/2018
Attachments: SFV1616E.PDF

Dear Shirley

Attached our insured's accident report for your attention.
Kindly assist to obtain a copy of third party's accident video before any settlement.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Joel Goh
Sent: Tuesday, March 27, 2018 3:02 PM
To: 'Shirley Hiew (LKK Auto)'
Cc: Vivian Lau (LKKAUTO); Admin A; Joy Irene (LKKAUTO)
Subject: RE: Direct Settlement - Accident Involving SFV1616E (OI : EQI - DM18HO00276-JG) AND SHB9810P (TP : LKK REF - CC3/EQI18000993/Kjs3) on 10/01/2018

Dear Shirley

Our insured has not reported this accident.
Attached our letter to insured for your attention.

Best Regards,

Joel Goh
Executive | Claims



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From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

Sent: Wednesday, March 21, 2018 12:11 PM

To: Janet Tan; Joy Irene (LKKAuto)

Cc: eqiprs@eqinsurance.com.sg; Joel Goh; Vivian Lau (LKKAuto); Admin A

Subject: FW: Direct Settlement - Accident Involving SFV1616E (OI : EQI - TBA) AND SHB9810P (TP : LKK REF - CC3/EQI18000993/Kjs3) on 10/01/2018

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

Meanwhile, please advise whether insured has reported. If so and let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Elaine Cheong [<mailto:elaine.cheong@eqinsurance.com.sg>]

Sent: Friday, 26 January 2018 4:01 PM

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Cc: Joy Irene (LKKAuto) <Joyleirene@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SFV1616E (OI : EQI - TBA) AND SHB9810P (TP : LKK REF - CC3/EQI18000993/Kjs3) on 10/01/2018

Dear Shirley,

Our insured have yet to report the accident to us.

Regards,

Elaine Cheong



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 62234190
www.eqinsurance.com.sg



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From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

Sent: Friday, January 19, 2018 2:07 PM

To: Elaine Cheong

Cc: Joy Irene (LKKAuto); Vivian Lau (LKKAuto); Admin A

Subject: Direct Settlement - Accident Involving SFV1616E (OI : EQI - TBA) AND SHB9810P (TP : LKK REF - CC3/EQI18000993/Kjs3) on 10/01/2018

WITHOUT PREJUDICE

Dear Elaine,

We refer to the above matter.

We have inspected TP vehicle SHB 9810P at M/s Trans-Cab Auto Services Pte Ltd - Ang Mo Kio.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Joy and she can be contacted at DID: 6749 5792.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)