

22/03/2002

ASS. REC. BY:

REF: CS/FCI18000985/Uqd3n2 Special Instruction:

Survivor:

Manus.

ASSIGNMENT (Office)

From (Person): Teo Swee Keong of FCI Date/Time: 16/01/18 @ 2:47pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLL 6992S

Insured:

SHC 8759G

at Workshop m/s

Pegasus Engineering

Tel:

68581846

of

51 Defu Lane 10

Policy No:

Claim No:

D18000465MFSH

Sum Insured:

Excess:

Make of Veh:

D.O.A. 07/01/2018

(Client's Record)

CA / REV / REP. / REV 24 HRS

'wp'

29.01.2018

H.O.D. Endorsement:

Date/Time: 3:47pm @ 16/1/18

Person Contacted:

Alvin

Vehicle IN / OUT

Date/Time

Action/Instruction (✓) Estimate

SLL 6992S-X

SHC 8759G-NS / INC16020692 / Alvin m2

D.O.A: 29/10/2016

30/1/18 @ 4:39pm revised to Service Lev by email.

FCI

29/11/18

52269925

317



SLT692S

Pegasus

51 Defu keine 10

SMC 87596

C

(A)

модуль 3

36me

5-1-978

1498

JM6BN 22AF/014K42

*[Signature]*

205/60 R16

Triangle

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7  
7/1/18

7  
7  
29/1/18

Ree

29/1/18 confirmed L/S \$1750 w.h Sharon.  
(Red 81201.52, 41%)

RECEIVED 31 JAN 2010

21/1 trust

1999, 2000, 2001, 2002, 2003, 2004, 2005, 2006, 2007, 2008, 2009, 2010, 2011, 2012, 2013, 2014, 2015, 2016, 2017, 2018, 2019, 2020, 2021, 2022, 2023, 2024, 2025, 2026, 2027, 2028, 2029, 2030, 2031, 2032, 2033, 2034, 2035, 2036, 2037, 2038, 2039, 2040, 2041, 2042, 2043, 2044, 2045, 2046, 2047, 2048, 2049, 2050, 2051, 2052, 2053, 2054, 2055, 2056, 2057, 2058, 2059, 2060, 2061, 2062, 2063, 2064, 2065, 2066, 2067, 2068, 2069, 2070, 2071, 2072, 2073, 2074, 2075, 2076, 2077, 2078, 2079, 2080, 2081, 2082, 2083, 2084, 2085, 2086, 2087, 2088, 2089, 2090, 2091, 2092, 2093, 2094, 2095, 2096, 2097, 2098, 2099, 2100, 2101, 2102, 2103, 2104, 2105, 2106, 2107, 2108, 2109, 2110, 2111, 2112, 2113, 2114, 2115, 2116, 2117, 2118, 2119, 2120, 2121, 2122, 2123, 2124, 2125, 2126, 2127, 2128, 2129, 2130, 2131, 2132, 2133, 2134, 2135, 2136, 2137, 2138, 2139, 2140, 2141, 2142, 2143, 2144, 2145, 2146, 2147, 2148, 2149, 2150, 2151, 2152, 2153, 2154, 2155, 2156, 2157, 2158, 2159, 2160, 2161, 2162, 2163, 2164, 2165, 2166, 2167, 2168, 2169, 2170, 2171, 2172, 2173, 2174, 2175, 2176, 2177, 2178, 2179, 2180, 2181, 2182, 2183, 2184, 2185, 2186, 2187, 2188, 2189, 2190, 2191, 2192, 2193, 2194, 2195, 2196, 2197, 2198, 2199, 2200, 2201, 2202, 2203, 2204, 2205, 2206, 2207, 2208, 2209, 2210, 2211, 2212, 2213, 2214, 2215, 2216, 2217, 2218, 2219, 2220, 2221, 2222, 2223, 2224, 2225, 2226, 2227, 2228, 2229, 2230, 2231, 2232, 2233, 2234, 2235, 2236, 2237, 2238, 2239, 2240, 2241, 2242, 2243, 2244, 2245, 2246, 2247, 2248, 2249, 2250, 2251, 2252, 2253, 2254, 2255, 2256, 2257, 2258, 2259, 2260, 2261, 2262, 2263, 2264, 2265, 2266, 2267, 2268, 2269, 2270, 2271, 2272, 2273, 2274, 2275, 2276, 2277, 2278, 2279, 2280, 2281, 2282, 2283, 2284, 2285, 2286, 2287, 2288, 2289, 2290, 2291, 2292, 2293, 2294, 2295, 2296, 2297, 2298, 2299, 2300, 2301, 2302, 2303, 2304, 2305, 2306, 2307, 2308, 2309, 2310, 2311, 2312, 2313, 2314, 2315, 2316, 2317, 2318, 2319, 2320, 2321, 2322, 2323, 2324, 2325, 2326, 2327, 2328, 2329, 2330, 2331, 2332, 2333, 2334, 2335, 2336, 2337, 2338, 2339, 2340, 2341, 2342, 2343, 2344, 2345, 2346, 2347, 2348, 2349, 2350, 2351, 2352, 2353, 2354, 2355, 2356, 2357, 2358, 2359, 2360, 2361, 2362, 2363, 2364, 2365, 2366, 2367, 2368, 2369, 2370, 2371, 2372, 2373, 2374, 2375, 2376, 2377, 2378, 2379, 2380, 2381, 2382, 2383, 2384, 2385, 2386, 2387, 2388, 2389, 2390, 2391, 2392, 2393, 2394, 2395, 2396, 2397, 2398, 2399, 2400, 2401, 2402, 2403, 2404, 2405, 2406, 2407, 2408, 2409, 2410, 2411, 2412, 2413, 2414, 2415, 2416, 2417, 2418, 2419, 2420, 2421, 2422, 2423, 2424, 2425, 2426, 2427, 2428, 2429, 2430, 2431, 2432, 2433, 2434, 2435, 2436, 2437, 2438, 2439, 2440, 2441, 2442, 2443, 2444, 2445, 2446, 2447, 2448, 2449, 2450, 2451, 2452, 2453, 2454, 2455, 2456, 2457, 2458, 2459, 2460, 2461, 2462, 2463, 2464, 2465, 2466, 2467, 2468, 2469, 2470, 2471, 2472, 2473, 2474, 2475, 2476, 2477, 2478, 2479, 2480, 2481, 2482, 2483, 2484, 2485, 2486, 2487, 2488, 2489, 2490, 2491, 2492, 2493, 2494, 2495, 2496, 2497, 2498, 2499, 2500, 2501, 2502, 2503, 2504, 2505, 2506, 2507, 2508, 2509, 2510, 2511, 2512, 2513, 2514, 2515, 2516, 2517, 2518, 2519, 2520, 2521, 2522, 2523, 2524, 2525, 2526, 2527, 2528, 2529, 2530, 2531, 2532, 2533, 2534, 2535, 2536, 2537, 2538, 2539, 2540, 2541, 2542, 2543, 2544, 2545, 2546, 2547, 2548, 2549, 2550, 2551, 2552, 2553, 2554, 2555, 2556, 2557, 2558, 2559, 2560, 2561, 2562, 2563, 2564, 2565, 2566, 2567, 2568, 2569, 2570, 2571, 2572, 2573, 2574, 2575, 2576, 2577, 2578, 2579, 2580, 2581, 2582, 2583, 2584, 2585, 2586, 2587, 2588, 2589, 2590, 2591, 2592, 2593, 2594, 2595, 2596, 2597, 2598, 2599, 2600, 2601, 2602, 2603, 2604, 2605, 2606, 2607, 2608, 2609, 2610, 2611, 2612, 2613, 2614, 2615, 2616, 2617, 2618, 2619, 2620, 2621, 2622, 2623, 2624, 2625, 2626, 2627, 2628, 2629, 2630, 2631, 2632, 2633, 2634, 2635, 2636, 2637, 2638, 2639, 2640, 2641, 2642, 2643, 2644, 2645, 2646, 2647, 2648, 2649, 2650, 2651, 2652, 2653, 2654, 2655, 2656, 2657, 2658, 2659, 2660, 2661, 2662, 2663, 2664, 2665, 2666, 2667, 2668, 2669, 2670, 2671, 2672, 2673, 2674, 2675, 2676, 2677, 2678, 2679, 2680, 26

2

TP  
1750

110  
50

40

200



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

FIRST CAPITAL INSURANCE LTD

Ref : CS/FCI18000985/Uqd3

36 ROBINSON ROAD  
#16-01 CITY HOUSESINGAPORE 068877

Date : 16-01-2018



Code : FCI2

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SHC 8759G	Veh. Inspected	SLL 6992S
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From	TEO SWEE KEONG	Assign Date	16/01/2018

## 2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

## 4. Description of Damages

--

## 5. General Information

Accident Date	07/01/2018	Inspection Date
Survey held at	PEGASUS ENGINEERING & TRADING PTE LTD 51 DEFU LANE 10 SINGAPORE 539216	

## 5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: SHC 8759G

Date: 30 January 2018

Our Ref: CS/FCI18000985/Uqd3

The Motor Claims Department  
First Capital Insurance Ltd

Dear Sir/Madam,

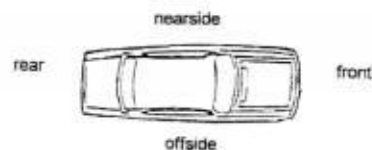
**INITIAL INSPECTION REPORT OF VEHICLE NO. SLL 6992S**

Please be informed that we had conducted the inspection of the abovementioned vehicle on 29/01/2018 at the premises of M/s PEGASUS ENGINEERING, and have the following to report:-

Workshop Estimate Amount	: S\$ 2,951.52 .
Revised Estimate Amount	: S\$ 2,200.40 .
"Check" Items Amount	: S\$ - .
Market Value	: S\$ - .
LTA Reimbursement Value	: S\$ - .
Nett Value	: S\$ - .

**Description of Damage:**

The vehicle sustained damages at the rear portion.



Yours faithfully

CHUA KANG SENG  
Licensed Appraiser

# Survey Department Check List (Case Handler)

Reference No.: *CG/FC11800985/Kqd3*  
Policy Type: OD / TP / RES / TL / EVA

*SU 69925*

Case Handler

Typist

Admin ( *Nvithu* ): Case handler to make sure all information created by the assignment team are ACCURATE.

## (1) Office Assign Form

- C Reference No.
- C Customer Code
- N Assign From
- C Assign Date
- C Veh No (Inspected)
- C Veh No (Insured)
- C D.O.A
- C Policy No
- C Claim No
- C Insurance Authorisation (CA /REV/REP)
- C Report Type
- C Weekend Charges
- N Survey held at/Repairer
- C Excess

Y-Date	N-Date	Y-Date	N-Date
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
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<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		

Surveyor ( *Manu* ): Case handler to make sure the surveyor completed all required information.

## (1) Assignment Form

- C Vehicle No
- C Regn Month/Year
- N Vehicle Type
- N Make & Model
- C Engine Capacity. (C.C)
- N Colour
- C Odometer. (Sp.Reading)
- C Chassis No
- N General Condition
- N Steering
- N Brake
- N Modification (Modi)
- C Tyre Size
- N Tyre Make
- C Tyre Balance
- C Date of Inspection
- N Survey held
- N Des.of Damages

<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
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<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		

## (2) System - (Views/Merimen)

- C Damaged Vehicle Photographs Uploaded

<input checked="" type="checkbox"/>	<input type="checkbox"/>
-------------------------------------	--------------------------

## (3) Workshop Estimate/Assignment Form

- N ALL Parts condition
- C Market Value for OD cases
- C Estimate Repair Cost for PRI (RSI, TMI, MSIG)
- C Days of repair
- C Finalised Amount
- C Re-inspection Cases to Finalize within 5 Days

<input checked="" type="checkbox"/>	<input type="checkbox"/>		
<input type="checkbox"/>	<input type="checkbox"/>		
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
<input type="checkbox"/>	<input type="checkbox"/>		

## (4) System - (Views/Merimen)

- C Resurvey photo Uploaded

<input type="checkbox"/>	<input type="checkbox"/>
--------------------------	--------------------------

Check By:

*Manu* 30/1/18  
Case Handler Date

MOTOR SURVEY ASSIGNMENT

Date 16/1/18  
Accident Date 7/1/18  
Insured Vehicle SHC 87594  
Survey Location Pegasus Engineering & Trading Pte Ltd  
51 Debu Lane 10  
Singapore 539216  
Contact No. Tel: 6858 1846  
Our Ref No. SHC 87594  
Claim Type 3rd Party  
Third Party Vehicle SU 69925  
Contact Person Alvin Low  
Fax No. 6481 6070

Survey Type DIRECT SETTLEMENT (Est COR: \$2,951.52)

Appointed Surveyor LWH  
Contact Person  
Contact Number 6256 3561  
Fax No. 6858 0877

FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

Encl. Accident Reports & est

Cc : Workshop Pegasus Engineering & Trading Pte Ltd Attention  
Officer In charge Serene Ler

IMPORTANT NOTE

Kindly submit the survey report by email only to surveyor@first-insurance.com.sg within 14 days for survey assignment and 7 days for re-inspection.

This is a computer generated letter, no signature required.

## Nivitha (LKK Auto)

---

**From:** Teo Swee Keong <TeoSweeKeong@msfirstcapital.com.sg>  
**Sent:** Tuesday, 16 January 2018 2:47 PM  
**To:** 'assignments@lkkauto.com'  
**Cc:** Serene Ler; 'claims@pegasusengrg.com.sg'  
**Subject:** NEW SURVEY ASSIGNMENT - OUR REF: SHC8759G DOA: 07.01.2018  
**Attachments:** FW: Third party survey SLL6992S Your insured SHC8759G on 07.01.2018 (1.47 MB); MOTOR SURVEY ASSIGNMENT.pdf

Dear Sirs

New survey request for your handling.

Thanks and Regards,

**SK Teo**  
**Motor Claims Dept**

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID : 6507 3848 | Fax No. : 6507 3849 |

A Member of **MS&AD** INSURANCE GROUP

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data.

Please refer to [www.msfirstcapital.com.sg](http://www.msfirstcapital.com.sg) for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged.

If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it.

If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

**From:** Pegasus Engineering [mailto:claims@pegasusengrg.com.sg]  
**Sent:** Tuesday, January 16, 2018 12:13 PM  
**To:** Teo Swee Keong <TeoSweeKeong@msfirstcapital.com.sg>  
**Subject:** Re: YR REF: SLL6992S OUR REF: SHC8759G DOA: 07.01.2018

Dear Sir,

We select LKK. Please arrange.

Thanks & Regards,

**Sharon ow**  
Pegasus Engineering & Trading Pte Ltd  
51 Defu Lane 10  
Singapore 539216

Tel : 6858 1846  
Fax : 6487 6070  
Email : [claims@pegasusengrg.com.sg](mailto:claims@pegasusengrg.com.sg)

On Mon, Jan 15, 2018 at 2:52 PM, Teo Swee Keong <TeoSweeKeong@msfirstcapital.com.sg> wrote:

Dear Sirs,

We refer to your survey request dated 15/01/2018.

Please find below our list of surveyors for your reference. Kindly select from our list below and inform us of your choice within the next 2 days.

1. LKK Auto Consultants Pte Ltd
2. Vicom Ltd

Once you inform us of your choice, the surveyor will be appointed within 2 working days of your email.

If you do not agree to any of the surveyors above, you may proceed to appoint your own surveyor. In this instance, we will also appoint a surveyor from our list above to conduct the PRI. Upon completion of repairs, please contact our appointed surveyor to conduct a physical re-inspection of the vehicle.

Thank you.

Thanks and Regards,

SK Teo

Motor Claims Dept

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID : 6507 3848 | Fax No. : 6507 3849 |

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---

**From:** Caroline Cabrera  
**Sent:** Monday, January 15, 2018 11:05 AM  
**To:** Teo Swee Keong <[TeoSweeKeong@msfirstcapital.com.sg](mailto:TeoSweeKeong@msfirstcapital.com.sg)>  
**Subject:** FW: Third party survey SLL6992S Your insured SHC8759G on 07.01.2018

Dear SK,

For survey

Thanks & Regards

*Caroline Cabrera*

Motor Claims

**First Capital Insurance Ltd**

A member of **MS&AD** INSURANCE GROUP

36 Robinson Road #16-01 City House | Singapore 068877 | Reg. No. 195000106C  
D: 6507 3848 | F: 6507 3849

email: [www.first-insurance.com.sg](http://www.first-insurance.com.sg)

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*If you have received this message in error, please delete the message and all copies from your system*

*and notify the sender immediately by return e-mail.*

**From:** Pegasus Engineering [<mailto:claims@pegasusengrg.com.sg>]  
**Sent:** Saturday, January 13, 2018 5:09 PM  
**To:** Motor Claims <[MotorClaims@msfirstcapital.com.sg](mailto:MotorClaims@msfirstcapital.com.sg)>  
**Subject:** Third party survey SLL6992S Your insured SHC8759G on 07.01.2018

Your Ref: SHC8759G

Our Ref:

SLL6992S

DOA: 07.01.2018

Without Prejudice

Dear All,

We refer to the above matter.

We enclose the following documents for your attention:-

- a. Copy of our client's SAS report and damaged photos;
- b. Copy of the estimated cost of repair.

Please arrange for a Pre-Repair Inspection under the NIMA Protocol and confirm in writing whether you are agreeable to direct settle with us at 100% liability for this case.

We await for your favourable reply.

Vehicle Not in our premises.

Thanks & Regards,

Alvin Low

-CO

Pegasus Engineering & Trading Pte Ltd  
51 Defu Lane 10  
Singapore 539216

Tel : 6858 1846  
Fax : 6487 6070  
Email : [claims@pegasusengrg.com.sg](mailto:claims@pegasusengrg.com.sg)

## Shiau Chan (LKKAUTO)

---

**From:** Serene Ler <Sereneler@msfirstcapital.com.sg>  
**Sent:** Tuesday, 30 January 2018 4:53 PM  
**To:** Shiau Chan (LKKAUTO); Teo Swee Keong; assignments  
**Cc:** SUR  
**Subject:** RE: NEW SURVEY ASSIGNMENT - OUR REF: D18000465MFSH / SHC8759G DOA: 07.01.2018  
**Attachments:** CSFCI18000985Uqd3.pdf

Dear Shiau Chan,

Thank you for the attached. Kindly note our case reference D18000465MFSH.

Regards,  
*Serene Ler*  
Motor Claims

### **MS First Capital Insurance Limited**

A Member of **MS&AD** Insurance Group

36 Robinson Road, City House, #16-01 | Singapore 068877 | Tel: 6507 3848 | Fax: 6507 3849 | Reg. No. 195000106C  
Motor Claims: [motor\\_claims@msfirstcapital.com.sg](mailto:motor_claims@msfirstcapital.com.sg) | Website: [www.msfirstcapital.com.sg](http://www.msfirstcapital.com.sg)

\*With effect from 15 January 2018, we will be known as **MS First Capital Insurance Limited**. Our new website will be [www.msfirstcapital.com.sg](http://www.msfirstcapital.com.sg).

*With immediate effect, my email address will change to [Sereneler@msfirstcapital.com.sg](mailto:Sereneler@msfirstcapital.com.sg).*

Personal Data Protection Act 2012 ("PDPA"):  
Under the PDPA, there are various requirements that regulate the processing of your personal data.  
Please refer to [www.first-insurance.com.sg](http://www.first-insurance.com.sg) for details of PDPA Personal Data Collection Statement.

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If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

---

**From:** Shiau Chan (LKKAUTO) [<mailto:siewsc@lkkauto.com>]  
**Sent:** Tuesday, January 30, 2018 4:38 PM  
**To:** Teo Swee Keong <[TeoSweeKeong@msfirstcapital.com.sg](mailto:TeoSweeKeong@msfirstcapital.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** Serene Ler <[Sereneler@msfirstcapital.com.sg](mailto:Sereneler@msfirstcapital.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: NEW SURVEY ASSIGNMENT - OUR REF: SHC8759G DOA: 07.01.2018

Dear Serene,

Enclosed herewith preliminary advice of SLL 6992S.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Shiau Chan (LKKAUTO)

---

**From:** Shiau Chan (LKKAUTO)  
**Sent:** Tuesday, 30 January 2018 4:38 PM  
**To:** 'Teo Swee Keong'; assignments  
**Cc:** 'Serene Ler'; SUR  
**Subject:** RE: NEW SURVEY ASSIGNMENT - OUR REF: SHC8759G DOA: 07.01.2018  
**Attachments:** CSFCI18000985Uqd3.pdf

Dear Serene,

Enclosed herewith preliminary advice of SLL 6992S.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Admin-D (LKKAUTO)  
**Sent:** Tuesday, 16 January 2018 5:02 PM  
**To:** 'Teo Swee Keong' <[TeoSweeKeong@msfirstcapital.com.sg](mailto:TeoSweeKeong@msfirstcapital.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** 'Serene Ler' <[Sereneler@msfirstcapital.com.sg](mailto:Sereneler@msfirstcapital.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: NEW SURVEY ASSIGNMENT - OUR REF: SHC8759G DOA: 07.01.2018

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

BEST REGARDS,

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Teo Swee Keong [<mailto:TeoSweeKeong@msfirstcapital.com.sg>]  
**Sent:** Tuesday, 16 January 2018 2:47 PM  
**To:** 'assignments@lkkauto.com' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** Serene Ler <[Sereneler@msfirstcapital.com.sg](mailto:Sereneler@msfirstcapital.com.sg)>; 'claims@pegasusengrg.com.sg' <[claims@pegasusengrg.com.sg](mailto:claims@pegasusengrg.com.sg)>  
**Subject:** NEW SURVEY ASSIGNMENT - OUR REF: SHC8759G DOA: 07.01.2018

Dear Sirs

New survey request for your handling.

Thanks and Regards,

## Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	7200G
Vehicle Details	
Vehicle No.:	SLL6992S
Vehicle to be Exported:	Yes
Intended De-registration Date:	13 Jan 2018
Vehicle Make:	MAZDA
Vehicle Model:	MAZDA3 4-DOOR SEDAN 1.5L SP.6EAT
Primary Colour:	Blue
Manufacturing Year:	2017
Engine No.:	P520432190
Chassis No.:	JM6BN22A8H0144842
Maximum Power Output:	88.0 kW (118 bhp)
Open Market Value:	\$14,688.00
Original Registration Date:	07 Mar 2017
First Registration Date:	07 Mar 2017
Transfer Count:	0
Actual ARF Paid:	\$9,688.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	06 Mar 2027
PARF Rebate Amount:	\$7,266.00
Intended COE Rebate Details	
COE Expiry Date:	06 Mar 2027
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$48,401.00

## Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	7200G
Vehicle Details	
Vehicle No.:	SLL6992S
Vehicle to be Exported:	No
Intended De-registration Date:	29 Jan 2018
Vehicle Make:	MAZDA
Vehicle Model:	MAZDA3 4-DOOR SEDAN 1.5L SP.6EAT
Primary Colour:	Blue
Manufacturing Year:	2017
Engine No.:	P520432190
Chassis No.:	JM6BN22A8H0144842
Maximum Power Output:	88.0 kW (118 bhp)
Open Market Value:	\$14,688.00
Original Registration Date:	07 Mar 2017
First Registration Date:	07 Mar 2017
Transfer Count:	0
Actual ARF Paid:	\$9,688.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	06 Mar 2027
PARF Rebate Amount:	\$7,266.00
Intended COE Rebate Details	
COE Expiry Date:	06 Mar 2027
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$48,401.00
COE Rebate Amount:	\$44,042.00
<b>Total Rebate Amount:</b>	<b>\$51,308.00</b>

The information contained herein is correct as at 29 Jan 2018

OK



Messrs Grab Rentals Pte Ltd

Estimate To Repair Mazda 3 4-Door Sedan 1.5L

Vehicle No : SLL6992S

Chassis No : JM6BN22A8H0144842

*Not Repair  
all  
4/5 \$1750/2  
2 day.  
29/1/18  
telephone After 14/1/18*

Insurer : First Capital  
Insured's Veh No : SHC8759G  
Date of accident : 07.01.2018

Date of accident : 13.01.2018

Pages : 1 of 1

S/No	Quantity	Description	Amount
<b>LIST ITEMS</b>			
1	1 pc	rear bumper <i>W/O</i>	\$ 1,075.00
2	1 pc	rear bumper reinforcement <i>W</i>	\$ 558.00
3	2 ps	rear bumper side retainer @ \$37.00 <i>11</i>	\$ 74.00
4	2 ps	rear bumper side holder @ \$74.00 <i>11</i>	\$ 148.00
5	4 ps	rear bumper side holder rivets @ \$9.10 <i>11</i>	\$ 36.40
6	1 pc	n/s rear bumper tow cover <i>SUC</i>	\$ 18.00
7	6 ps	rear bumper clip @ \$5.00 <i>nee</i>	\$ 30.00
			\$ 1,939.40
		Less 20%	\$ 387.88
			\$ 1,551.52
<b>SPECIAL NETT ITEM</b>			
8	1 set	rear bumper parking sensor <i>shold</i> <i>2005.00</i>	\$ 280.00
			\$ 280.00
<b>LABOUR &amp; MISC. CHARGES</b>			
1		To reinstall of rear bumper parking sensor. <i>5-</i>	\$ 120.00
2		To check electrical lighting concerned.	\$ 20.00
4		To rust-proofing of the affected areas.	\$ 80.00
5		Panel beating, knocking and straighten the necessary portion, remove and renewal of parts, adjust and realign the same.	\$ 500.00
6		Putty and spray painting of the affected portion.	\$ 400.00
			\$ 1,120.00
		Grand Total	\$ 2,951.52

*1663  
1330.4  
150  
250  
350  
22004*

UKF Auto Components hence notify the following:  
 • To resurvey vehicle by painting  
 • To display damage (s) during resurvey  
 • All prices are subject to confirmation  
 • Third party survey is on a "Without Prejudice" basis  
 • No illegal modification(s) is allowed  
 • Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Please conduct the survey at

Pegasus Engineering @ Tan Lim Motor Pte Ltd c/o 51 Defu Lane 10 Singapore 539216

Signature:






## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
FIRST CAPITAL INSURANCE LTD			Ref : CS/FCI18000985/Uqd3n2	
36 ROBINSON ROAD #16-01 CITY HOUSESINGAPORE 068877			Date : 01-02-2018	
			Code : FCI2	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SHC 8759G	Veh. Inspected	SLL 6992S	
Policy No.		Coverage (\$)	0.00	
Claim No.	D18000465MFSH	Excess (\$)	0.00	
Assign From	TEO SWEE KEONG	Assign Date	16/01/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	MAZDA 3 (A)	c.c	1496	
Engine No.	HIDDEN	Year of Reg.	2017	
Chassis No.	JM6BN22A8H0144842	Colour	BLUE	
Odometer	55978	Steering	IN ORDER	
Brakes	IN ORDER	Modification	NIL	
General	GOOD			
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre	205/60 R16	TRIANGLE	7 mm	
L/H Front Tyre	205/60 R16	TRIANGLE	7 mm	
R/H Rear Tyre	205/60 R16	TRIANGLE	7 mm	
L/H Rear Tyre	205/60 R16	TRIANGLE	7 mm	
<b>4. Description of Damages</b>				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
<b>5. General Information</b>				
Accident Date	07/01/2018	Inspection Date	29/01/2018	
Survey held at	PEGASUS ENGINEERING & TRADING PTE LTD 51 DEFU LANE 10 SINGAPORE 539216			
<b>5a. Remarks</b>				
A) DAMAGES CONSISTENT TO ACCIDENT REPORT. B) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. C) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
<b>5b. Estimate Days of Repair</b>				
ESTIMATED NORMAL PERIOD FOR REPAIR:		<b>2 Working Days</b>		



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLL 6992S

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b>REPLACEMENT OF PARTS</b>			
1	REAR BUMPER	DENTED / DEFORMED	1,075.00	1,075.00
1	REAR BUMPER REINFORCEMENT	DENTED	558.00	558.00
2	REAR BUMPER SIDE RETAINER @\$37.00	NOT NECESSARY	74.00	-
2	REAR BUMPER SIDE HOLDER @\$74.00	NOT NECESSARY	148.00	-
4	REAR BUMPER SIDE HOLDER RIVETS @\$9.10	NOT NECESSARY	36.40	-
1	N/S REAR BUMPER TOW COVER	SERVICEABLE	18.00	-
6	REAR BUMPER CLIP @\$5.00	NECESSARY	30.00	30.00
	LESS 20% DISCOUNT		-387.88	-332.60
			1,551.52	1,330.40
	<b>SPECIAL NETT ITEMS</b>			
1	SET REAR BUMPER PARKING SENSOR (SN)	SHORTED	280.00	200.00
			280.00	200.00
	<b>LABOUR</b>			
	TO REINSTALL OF REAR BUMPER PARKING SENSOR.		120.00	50.00
	TO CHECK ELECTRICAL LIGHTING CONCERNED.		20.00	20.00
	TO RUST-PROOFING OF THE AFFECTED AREAS.	NOT NECESSARY	80.00	-
	PANEL BEATING, KNOCKING AND STRAIGHTEN THE NECESSARY PORTION, REMOVE AND RENEWAL OF PARTS, ADJUST AND REALIGN THE SAME.		500.00	250.00
	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION.		400.00	350.00
			1,120.00	670.00
	<b>GRAND TOTAL</b>		<b>2,951.52</b>	<b>2,200.40</b>
	<b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)</b>			<b>1,750.00</b>

Report Ref No. CS/FCI18000985/Uqd3n2

CHUA KANG SENG

Licensed Appraiser

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