

Vivian Lau (LKKAuto)

From: Vivian Lau (LKKAuto)
Sent: Monday, 22 January, 2018 3:29 PM
To: BHAS - Jacelyn Loh
Cc: BHAS - Janice Koh; BHAS - Kelvin Lim; BHAS - Moo Wen Zheng; BHAS - Bernard Kee; BHAS - Anthony Lau; Joy Irene (LKKAuto)
Subject: RE: pre repair inspection (OUR VEHICLE - SJU5874H / YOUR VEHICLE - SLH3787J)
*** LKK REF - CC4/AIG18000981/ws3
Attachments: SLH3787 j.mp4; Sketch Plan .pdf

WITHOUT PREJUDICE

Your Ref: SJU 5874H
Our Ref: CC4/AIG18000981/ws3

Dear Sir/Madam,

Accident on 10/01/2018 involving SJU 5874H & SLH 3787J

We refer to the above matter

Our insured driver has reiterated that the accident was caused due to the entire negligence of your client. Your client encroach into OID's lane

We attached herewith our insured's accident report and our insured's video for your perusal.

Under such circumstances, we have our principal's instruction to deny liability of your client's claim.

As such, we will close the matter at our end.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto)
Sent: Tuesday, 16 January, 2018 4:54 PM

To: BHAS - Jacelyn Loh <jacelyn.loh@bhauto.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>
Cc: BHAS - Janice Koh <janice.koh@bhauto.com.sg>; BHAS - Kelvin Lim <kelvin.lim@bhauto.com.sg>; BHAS - Moo Wen Zheng <wenzheng.moo@bhauto.com.sg>; BHAS - Bernard Kee <bernard.kee@bhauto.com.sg>; BHAS - Anthony Lau <anthony.lau@bhauto.com.sg>; Admin A <admin-a@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Subject: RE: pre repair inspection (OUR VEHICLE - SJU5874H / YOUR VEHICLE - SLH3787J) *** LKK REF - CC4/AIG18000981/ws3

Dear Jacelyn,

Thank you for your email.

We refer to the above matter.

Please be informed that we are currently pending for our insured's GIA report.

Kindly note that for liability, claim negotiation and settlement, please contact Vivian at 6841 8625.

Our respective case handler will look into the matter and revert to you in due course.

Dear Assignment Team,

Kindly assist to arrange for TP survey.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: BHAS - Jacelyn Loh [<mailto:jacelyn.loh@bhauto.com.sg>]

Sent: Tuesday, 16 January 2018 3:46 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: BHAS - Janice Koh <janice.koh@bhauto.com.sg>; BHAS - Kelvin Lim <kelvin.lim@bhauto.com.sg>; BHAS - Moo Wen Zheng <wenzheng.moo@bhauto.com.sg>; BHAS - Bernard Kee <bernard.kee@bhauto.com.sg>; BHAS - Anthony Lau <anthony.lau@bhauto.com.sg>

Subject: RE: pre repair inspection (OUR VEHICLE - SJU5874H / YOUR VEHICLE - SLH3787J)

Dear ALL,

I would like to arrange surveyor on **DATE:19/01/2018 AND TIME: 2PM TO 3PM** of the above mentioned accident vehicle.

Appreciate awaiting for your favourable reply asap. Please kindly assist.

Vehicle currently NOT in workshop

Greatly appreciate it. Thank you and have a nice day.

Thank You & Best Regards,

Jacelyn Loh



Address: Blk 1, Sector C, Sin Ming Industrial Estate

#01-111/113/115/117 Singapore: 575636

(T) +65-6559 8944 / 8940 (F) +65-6515 3144 / +65-6269 2404

Email: Jacelyn.loh@bhauto.com.sg

Website: <http://www.bhauto.com.sg>

From: BHAS - Jacelyn Loh

Sent: Monday, 15 January 2018 3:46 PM

To: 'Abu Kassim, Noor Mariesa' <NoorMariesa.AbuKassim@aig.com>

Cc: Tan, Lily (AIG) <Lily.Tan@aig.com>; Fong, Andy-SY <Andy-SY.Fong@aig.com>; Kaur, Baljit <Baljit.Kaur@aig.com>;

Fan, Winnie-LW <Winnie-LW.Fan@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Md Ishak, Mohd Imran

<Imran.Ishak@aig.com>; Chan, Yoke Shi <yokeshi.chan@aig.com>; Supramaniam, Darshene

<Darshene.Supramaniam@aig.com>; BHAS - Janice Koh <janice.koh@bhauto.com.sg>; BHAS - Kelvin Lim

<kelvin.lim@bhauto.com.sg>; BHAS - Moo Wen Zheng <wenzheng.moo@bhauto.com.sg>; BHAS - Bernard Kee

<bernard.kee@bhauto.com.sg>; BHAS - Anthony Lau <anthony.lau@bhauto.com.sg>

Subject: RE: pre repair inspection (OUR VEHICLE - SJU5874H / YOUR VEHICLE - SLH3787J)

To: the officer in charge

Dear sir, mdm,

We choose below surveyor: Mohammed Rasul / LKK Auto Consultants Pte Ltd

thank you and kindly assist.

Ps- vehicle currently not in our workshop.

Thank You & Best Regards,

Jacelyn Loh



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Email: Jacelyn.loh@bhauto.com.sg

Website: <http://www.bhauto.com.sg>

From: Abu Kassim, Noor Mariesa [<mailto:NoorMariesa.AbuKassim@aig.com>]

Sent: Monday, 15 January 2018 2:13 PM

To: BHAS - Jacelyn Loh <jacelyn.loh@bhauto.com.sg>

Cc: Tan, Lily (AIG) <Lily.Tan@aig.com>; Fong, Andy-SY <Andy-SY.Fong@aig.com>; Kaur, Baljit <Baljit.Kaur@aig.com>;

Fan, Winnie-LW <Winnie-LW.Fan@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Md Ishak, Mohd Imran

<Imran.Ishak@aig.com>; Chan, Yoke Shi <yokeshi.chan@aig.com>; Supramaniam, Darshene

<Darshene.Supramaniam@aig.com>

Subject: RE: pre repair inspection (OUR VEHICLE - SJU5874H / YOUR VEHICLE - SLH3787J)

Your Reference : SJU5874H

Our Reference : 6800424630SG003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
Lim Kok Chong	AIG Asia Pacific Insurance Pte Ltd
Kumar Uthaya	AIG Asia Pacific Insurance Pte Ltd
Ken Wong	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Ricky Teng	RT Appraisal Pte Ltd
Elson Teng	RT Appraisal Pte Ltd
Michael Cheong	RT Appraisal Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Henry Ng	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Steven Foong	LKK Auto Consultants Pte Ltd
Wei Jie	LKK Auto Consultants Pte Ltd
Ma Chin Fook	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you.

Best Regards,

Mariesa Abu Kassim

AIG

Claim Adjuster II, Singapore FNOL, Claims Operations – Auto

Shared Services – Malaysia | Global Business Services

AIG Shared Services (M) Sdn Bhd (887191-D)

Menara Worldwide, Level 12, 198 Jalan Bukit Bintang, 55100 Kuala Lumpur, Malaysia

Tel +6 03 2719 6000 | Ext 1012202 | Fax +6 03 2685 5898

NoorMariesa.AbuKassim@aig.com | www.aig.com

From: BHAS - Jacelyn Loh [<mailto:jacelyn.loh@bhauto.com.sg>]
Sent: Monday, January 15, 2018 12:30 PM
To: AIG SGP, Claims-Survey
Cc: BHAS - Moo Wen Zheng; BHAS - Kelvin Lim; BHAS - Janice Koh; BHAS - Chan Yun Shi
Subject: pre repair inspection (OUR VEHICLE - SJU5874H / YOUR VEHICLE - SLH3787J)

To: the officer in charge

Dear sir, mdm,

I would like to arrange surveyor on of the above mentioned accident vehicle.

Ps- vehicle currently not in our workshop.

Appreciate awaiting for your favourable reply asap. Please kindly assist.

Greatly appreciate it. Thank you and have a nice day

Thank You & Best Regards,

Jacelyn Loh



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Email: [Jacelyn.loh@bhauto.com.sg](mailto:jacelyn.loh@bhauto.com.sg)

Website: <http://www.bhauto.com.sg>

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