

ASS. REC. BY:

REF:

CS/MSG18000975/T1rbn2

Special Instruction:

SUPERVISOR:

Tawakkul

## ASSIGNMENT (Office)

Mummen

From (Person):

Fievel Foo

of

MSLH

Date/Time: 16.01.2018 3:27pm

Estimated Cost:

Bill to:

OD / IP / WS / IP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLM 6127 T

Insured:

XD 3069 C

at Workshop m/s

Volkswagen

Tel:

6305 7176

of

247 Alexandra Rd

Policy No:

B28600249MKE

Claim No:

545878

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

13.01.2018

CA / REV / REP. / REV 24 HRS wpi

17.01.2018 @ 10am

H.O.D. Endorsement:

Date/Time:

16.01.2018 4:02pm

Person Contacted:

Charmaine

Vehicle IN

OUT

Date/Time

Action/Instruction ( ✓ ) Estimate

SLM 6127 T - X

XD 3069 C - X

Sent poli through mummen

Tanfim

MSIG

# ASSIGNMENT

Date 17/01/2018

SLM6/27T

2017 Sep

Estimated Cost

OD / P / WS / TP RES / CD RES / EVA / INV / MV

To inspect Vehicle/Vol SLM 6127 T

At Workshop/make Volkswagen

at 247 Alexandra Road

Insured

Policy No

Claims No

Sum Insured

Excess

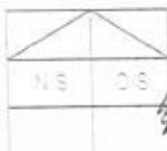
Onsite Record

10am @ owner waiting

Make of Van

(Policy Condition)

Remark: The van had commenced its repair at the time of inspection.



Est. of Market value

ODAC Accident Report Consistent? : Yes or No

GIA / PR Seen Consistent? : Yes or No

Est. Repairs days Res: Yes or No

Sum Surp % 3 Val: Yes or No

QA / REV / REP / 24 HRS 'wp'

Vehicle IN / OUT

Date

Person Contacted

Type Motor / MCycle / Bus / Van / Lorry / Taxi / Prime Mover

Truck / Trailer or

Name

Volkswagen Polo Golf

1395

Colour

Red

Sp Reading

2223

Engine

C/V

WVWZZZ7A424W116125

Gen Cond Good / Fair / Poor / Burnt

Steering Inboard / Jammed / Leaked / Burnt or

Brake Inboard / Jammed / Leaked / Burnt or

Mod Nil / S/R / STD / Air / Rim or

Tyre Size

225 / 45 R17

R

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / QHTSL (P) SUM

TOYO / YOKO or

Front

R Ba

L Ba

D/OA

Survey held at

Des of Damages FR / Rear (C) NS / U/C / Roof top or

The U/C / Chassis frame / Body Structure affected due to collision

Date Time Action Instruction

475  
500

Confirm \$10,266.00, 8 days  
Red: \$4178.82, 291.

RECEIVED 01 FEB 2018

Date Time File Passed

typist



: Prel. Report

: Final Report

Date Time File Returned

at

Add Fee

Screened

Interim

Final

Refuse

Days Of Repair 8

Resurvey No. of Trip 1

Survey Fee

Transport

Work-Round

Food

Tools

Other

Report Format

7P

Amount / 180 10,266.00

300  
10

310



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

MSIG INSURANCE (SINGAPORE) PTE LTD

Ref : CS/MSG18000975/T1rb

16 RAFFLES QUAY  
#24-01 HONG LEONG BLDG SINGAPORE 048581

Date : 16-01-2018



Code : MSG

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	XD 3069C	Veh. Inspected	SLM 6127T
Policy No.	B28600249MKC	Coverage (\$)	0.00
Claim No.	545878	Excess (\$)	0.00
Assign From	MERIMEN (FIEVEL FOO)	Assign Date	16/01/2018

## 2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

## 4. Description of Damages

--

## 5. General Information

Accident Date	13/01/2018	Inspection Date	17/01/2018
Survey held at	VOLKSWAGEN GROUP SINGAPORE PTE LTD 247 ALEXANDRA ROAD SINGAPORE 159934		

## 5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

## ...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	15 Jan 2018		16 Jan 2018 15:27 <a href="#">Assign</a>				<b>New Assignment</b> <a href="#">Cancel Case</a>

<a href="#">Main</a>	<a href="#">Reference</a>	<a href="#">Claim Details</a>	<a href="#">Documents</a>	<a href="#">Show All</a>
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CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:

SAMWOH RESOURCES PTE LTD, Co. Reg. No.: 199105225W

Main Claimant:

LIM YICAI MICHELLE, ID: S8936272E

Vehicle Reg. No.:

SLM6127T

Date of Loss:

13/01/2018 13:00 - :59

Claim Type:

TP / 545878

Policy/Cover Note No.:

B28600249MKC (Comprehensive)  
Coverage: 15/09/2017 - 14/09/2018

Vehicle Reg. No. (Insured):

XD3069C

Policy No. (Claimant):

Excess:

Repairer:

Volkswagen Group Singapore Pte Ltd (-) 247 ALEXANDRA ROAD, 159934 Alexandra - Tel: 63057293

Handling Insurer:

MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Fievel Foo Wenyao - 6643 1316]

Adjuster:

LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 17/01/2018]

Driver/Custodian (Insured):

VAIRAVAN RAMACHANDRAN (), NRIC: G2241535U, Tel: +6583123344

Adj Asg. Remarks:

Owner waiting 10am Tomorrow 17/01/2018

ASSOCIATED MAIL RECEIVED

[View All](#) [Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#)
[Search Tasks](#)
[Create New Task](#)
[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.  
4 Shenton Way  
#21-01 SGX Centre 2  
Singapore 068807

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Fievel Foo Wen Yao

Date: 18 Jan 2018

**Preliminary Advice**

Insured Vehicle No	: XD3069C	Accident Date	: 13/01/2018
TP Vehicle No	: SLM6127T	Assignment Date	: 16/01/2018
Make	: VOLKSWAGEN GOLF A7	Est. Duration of Repair	: 8.00
Date of Inspection	: 17/01/2018		
Inspection At	: VOLKSWAGEN GROUP SINGAPORE PTE LTD (-) 247 ALEXANDRA ROAD SINGAPORE 159934		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages o/s body and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	14,024.82
Revised Amount	:S\$	8,806.00
Check Items (Estimated)	:S\$	309.82
Total	:S\$	9,115.82

Lump Sum Repair :S\$

**Total Loss Consideration**

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

**Remarks**

- ( ) The vehicle is economical/not economical for repair.
- ( X ) The above survey was conducted on a 'without prejudice' basis.

MSIG (WINNER)

VS

DIRECT

## SINGAPORE ACCIDENT STATEMENT

MSIG

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	15/01/2018 10:08
Date Of Accident	13/01/2018 12:30
Exact Location Of Accident	CLEMENTI RD
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLM6127T
<b>Insured/Policyholder</b>	
Name Of Registered Owner	LIM YICAI MICHELLE
NRIC No	S8936272E
Email Address	MICHELLELIMYICAI@GMAIL.COM
Mobile Phone No	(LOCAL) +65-98153028
Alternative Phone No	OTHERS-96344988

### Vehicle Particulars

Manufacturer	VOLKSWAGEN
Model	GOLF A7 1.4 CL 92 (DSG)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	A 29023299 AVW
Cover Note Number	

### Driver

Name of Driver	LIM YICAI MICHELLE
NRIC No	S8936272E
Date Of Birth	13/10/1989
Occupation	INDOOR
Date Of Driving Pass	28/05/2008
Driving Experience	9 YEARS AND 7 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-98153028
Fax Number	(LOCAL) +65-96344988
Contact Number	OTHERS-96344988
Email Address	MENGKEE@MAC.COM

Address	60 WEST COAST RD #05-73
Postcode	126834
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	RAINING
Road Surface	WET

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	4
Passenger 1	NAME: : LIM MENGKEE GENDER: : MALE
Passenger 2	NAME: : TERENCE CHONG GENDER: : MALE
Passenger 3	NAME: : FOO JUA LAN GENDER: : FEMALE

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

##### REFER ATTACHMENTS

##### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	XD3069C
Vehicle Make/Model/Colour	TRUCK
Details Of Properties	
Vehicle Category	GOODS VEHICLE
Name of Driver	VAIRAVAN RAMACHANDRAN
NRIC/Passport Number	G2241535U
Contact Number	

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)



**Accident involving Car SLM6127T and Truck XD3069C on 13 January 2018 @ 12:35PM along Clementi Road**

On 13 January 2018, at about 12:30 pm, we were driving along Clementi Road (travelling from West Coast Road). It was drizzling at that time and traffic was moving very slowly.

After we passed the traffic light near the entrance of National University of Singapore, we moved along at a very slow pace. One lane of the Clementi Road was closed to traffic for some roadwork.

We continued travelling at a very slow pace due to the heavy traffic at that time. We were on the centre lane.

Just as we passed the Yale-NUS College (on our right), we felt a sudden jerk and a loud bang on the right-back side of our car (SLM 6127T). That was around 12:35 PM.


We alighted and saw that Truck XD 3069C (with a SAMWOH logo at the driver's door) had banged onto the right-back side of our car. The damage is recorded as per the photos provided.

The driver (Vairavan Ramachandran (S Pass Holder O 35965769, Driving Licence Holder G2241535U) said that he was trying to traverse out from the right-most lane to the centre lane where our car was moving. He admitted that he was given the wrong direction from his colleague to move out. He did not see our car, which was already in front of him on the centre lane. On impact, he immediately stopped his truck.

Dated: 13 January 2018.

Recorded by:

Michelle Lim YiCai, Driver of SLM6127T  
NRIC # S8936272E



Witnessed by:

Lim Meng Kee, Passenger on the right back of SLM6127T  
NRIC # S0029058J





SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Attached. with photos.

Driver: Michelle Lim Yi Cai (F)  
 Front Passenger: Terence Chong (M)  
 Back Left Passenger: Foo Jua Lam (F)  
 Back Right Passenger: Lim Meng Kee (M)

DECLARATION

I/We declare the foregoing particulars are true in every respect.

*Lim Meng Kee*  
 Policyholder's Signature  
 Date & Time: 15/1/18, 10:00 am.  
 Driver's Signature  
 (If driver is not the policyholder)  
 Date & Time:

*[Signature]*  
 Reporting Centre Personnel's Signature  
 Name:  
 NRIC/FIN No.:

**SKETCH PLAN**

**IMPORTANT NOTICE**

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

  
 Policyholder's Signature  
 Date & Time:  
 for Michelle Lim Yi Cai  
 15/1/18 10:00 am.

Driver's Signature  
 (If driver is not the policyholder)  
 Date & Time:

  
 Reporting Centre Personnel's Signature  
 Name:  
 NRIC/FIN No.:

15 JAN 2018

Accident involving Car SLM6127T and Truck XD3069C on 13 January 2018 @ 12:35PM along Clementi Road



13 January 2018

MSIG Insurance (Singapore) Pte Ltd  
4 Shenton Way, #21-01 SGX Centre 2  
Singapore 068807.

Ref: **Report of Vehicle Accident involving SLM 6127T (my car) and XD 3069C  
On Saturday, 13 January 2018 at 12:35 pm.**

As spoken to Ms. Lillian (on your hotline 68277660) at 5:15 pm today, I hereby authorize LIM Meng Kee (NRIC # S0029058J) to report the accident on my behalf. He is also present in the car when the accident happened – and is my witness of this incident.

Thanks

Best regards,



Michelle Lim YiCai  
NRIC: S8936272E  
60 West Coast Road  
#05-73 Varsity Park Condo  
Singapore 126834.

REPUBLIC OF SINGAPORE  
IDENTITY CARD NO. S8936272E



Name  
LIM YICAI MICHELLE

林怡采

Race  
CHINESE

Date of birth  
13-10-1989

Sex  
F

Country of birth  
SINGAPORE



REPUBLIC OF SINGAPORE DRIVING LICENCE



Identity Card No. S8936272E

Name  
LIM YICAI

Date of birth  
13 Oct 1989

Valid until  
26 May 2009

0016076460

4357427



NRIC No. S8936272E



Valid to expiry  
20-02-2009

Address  
80 WEST COAST ROAD  
#05-72  
SINGAPORE 126834

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES):

Class 3 Motor Car not exceeding 3500kg with not more than 7 passengers, exclusive of the driver, and other motor vehicles not exceeding 3500kg

NP 428A



**MSIG**

MSIG Insurance (Singapore) Pte. Ltd.  
 4 Sneyton Way, # 21-01, SGX Centre 2, Singapore 058807  
 Tel +65 6827 7888 Fax +65 6827 7800  
 Co Reg No. 2004122126 GST Reg No. 20-04122126

## Certificate of Insurance

ROAD TRANSPORT ACT 1987 (MALAYSIA)  
 THE MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (FEDERATION OF MALAYSIA)  
 THE MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CAP. 189 OF THE REVISED EDITION)  
 (REPUBLIC OF SINGAPORE)  
 THE MOTOR VEHICLES (THIRD-PARTY RISK AND COMPENSATION) RULES, 1996 EDITION (REPUBLIC OF SINGAPORE)  
 OR ANY AMENDMENT, ACT OR ACTS PASSED IN SUBSTITUTION THEREOF.

Form M.X.1  
 Individual Ownership

VW DRIVEEASY  
 Comprehensive

Certificate No. A 29023299 AVW

Excess : SGD500

Windscreen Excess : SGD100

1. Index Mark and Registration Number of Vehicle  
 SLM6127T

2. Name of Policyholder  
 Lim Yicai Michelle

3. Effective Date of the Commencement of Insurance for the purposes of the Act  
 15/09/2017

4. Date of Expiry of Insurance  
 14/09/2018

5. Persons or Classes of Persons entitled to drive\*

Lim Yicai Michelle

Chong Yew Jin Terence

Any other person provided he is driving on the Policyholder's order or with the Policyholder's permission.

\* Provided that the person driving is permitted in accordance with the licensing or other laws or laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6. Limitations as to use\*

Use only for social domestic and pleasure purposes and for the Policyholder's business.

The Policy does not cover use for hire or reward racing pace-making reliability trial speed-testing the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

**PLEASE NOTE ALL CLAIMS RELATED REPAIR MUST BE CARRIED OUT AT VOLKSWAGEN CENTRE SINGAPORE.**

This Certificate is not transferable to a new owner of the vehicle. If for any reason the Policy is terminated during its currency, the Certificate must be returned to the Insurer within 7 days of the termination or if the Certificate has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189).

I/WE HEREBY CERTIFY that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia) or any Amendment, Act or Acts passed in substitution thereof.

MSIG Insurance (Singapore) Pte. Ltd.

Approved Insurers

for Chief Executive Officer



PDI TUAS

LIM YICAI MICHELLE  
60 WEST COAST ROAD  
#05-73  
Singapore, 126834  
Singapore

Tanpin 9745749  
'wp'

17/11/18 @ 10:00

\*Resing before paint

8 days

sub @ 11k auto sum

19/1/18

Phone No.

Fax No.

E-Mail

VAT Registration No. M20098505-2

Tax No. 199101494Z

## Service Quote

Customer No. CV038740  
Quote No. SER/QUO/1800086  
QuoteDate 15/01/18  
Salesperson Darren Peh  
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

<b>Make</b>	<b>Model Description</b>	<b>Mileage</b>	<b>Service Advisor</b>
Volkswagen Passeng	GOLF A7 1.4 CL 92 (DSG)	869	Kong Charmaine
<b>License No.</b>	<b>VIN</b>	<b>Initial Registration</b>	<b>Sales Advisor</b>
SLM6127T	WVWZZZAUZHWW116195	15/09/17	Darren Peh
<b>Engine Code</b>	<b>Labor Type</b>	<b>Engine No.</b>	<b>Model Code</b>
	1T	CZC 159674	5G13HZ

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P ALEX LABOUR	LABOUR	7	UNIT		5,880.00
P B&P ALEX PAINT	SPRAY PAINT	4	UNIT		3,200.00
P B&P DIAG	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	1	Time Un		480.00
P B&P MECH	ELECT WIRING & MECH COMPO Nett	1	Time Un		280.00
	<b>Sum Labor</b>				<b>9,840.00</b>
P 5G0810972D	WHEEL HOUS RHR Predecessor 5G0810972C	1	Pieces		234.76
P 5G4809844	SECTION/RHR FENDER	1	Pieces		1,394.07
P 5G4833056AB	DOOR RHR Use Predecessor 5G4833056AA	1	Pieces		1,443.97
P 5G4839249A	DOOR CATCH	1	Pieces		75.06
P 5G6839700D	DOOR SEAL RHR Use Predecessor 5G6839700C	1	Pieces		114.40
P 8K0831402G	DOOR HINGE RH LOWER	1	Pieces		94.50
P 8K0831402G	DOOR HINGE UPPER	1	Pieces		94.50
P D 007600A1	INOXSPRAY	1	Pieces		78.43
P D 180003M2	2KADHESIV	1	Pieces		330.24
P D 378500A2	DOOR INSULATOR	1	Pieces		53.34
P D 476KD1M2	SEALANT	1	Pieces		89.29
P D 506KD1A3	2K FOAM	1	Pieces		182.26
	<b>Sum carried forward</b>				<b>14,024.82</b>

Payments to:

- BBN: - Acc.-No.:

**PDI TUAS**

PDI TUAS

LIM YICAI MICHELLE  
60 WEST COAST ROAD  
#05-73  
Singapore, 126834  
Singapore

Phone No.  
Fax No.  
E-Mail

VAT Registration No. M20098505-2  
Tax No. 199101494Z

**Service Quote**

Customer No. CV038740  
Quote No. SER/QUO/1800086  
QuoteDate 15/01/18  
Salesperson Darren Peh  
Page 2

**THIS IS NOT AN OFFICIAL TAX INVOICE**

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	GOLF A7 1.4 CL 92 (DSG)	869	Kong Charmaine
License No.	VIN	Initial Registration	Sales Advisor
SLM6127T	WVWZZZAUZHW116195	15/09/17	Darren Peh
Engine Code	Labor Type	Engine No.	Model Code
	1T	CZC 159674	5G13HZ
Continued			14,024.82
Sum Item			4,184.82
			14,944.82
Sum Labor			9,840.00
Sum Item			4,184.82
Total SGD			14,024.82
7% GST			14,024.82 981.74
Total SGD Incl. GST			15,006.56

**Explanations**

P = Proportionately Charged

**Payment Terms**

No Credit

**LKK Auto Consultants** hence notify  
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Payments to:

- BBN: - Acc.-No.:

## Service Order Confirmation

SERVICE ORDER NO: 18IP0158  
CUSTOMER NO.: CV038740  
CUSTOMER NAME: LIM YICAI MICHELLE  
TELEPHONE NO.:  
ADDRESS: 60 WEST COAST ROAD #05-73  
Singapore

**VEH No.: SLM6127T**

Order Date: 17/01/18

Reg Date: 15/09/17 KM: 2,403

SA: Kong Charmaine

VIN NO.: WVVWZZZAUZH116195 ENGINE NO:

MODEL: GOLF A7 1.4 CL 92 (DSG) MODEL NO.: 5G13HZ

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
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TOTAL	10,226.00
GST AMOUNT	715.82
TOTAL AMOUNT	10,941.82

On Behalf Of "COMPANY"

Certified Goods/Service received:

\_\_\_\_\_  
Authorized Signature

\_\_\_\_\_  
Customer

NOTE: THIS IS NOT AN OFFICIAL RECEIPT

## Service Order Confirmation

SERVICE ORDER NO: 18IP0158  
 CUSTOMER NO.: CV038740  
 CUSTOMER NAME: LIM YICAI MICHELLE  
 TELEPHONE NO.:  
 ADDRESS: 60 WEST COAST ROAD #05-73  
 Singapore

**VEH No.: SLM6127T**

Order Date: 17/01/18

Reg Date: 15/09/17

KM: 2,403

SA: Kong Charmaine

VIN NO.: WVVZZZAUZH116195

ENGINE NO:

MODEL: GOLF A7 1.4 CL 92 (DSG)

MODEL NO.: 5G13HZ

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
<b>Labor</b>						
1	B&P DIAG PROGRAMMING & CALIBRATION- NETT	1	TU	480		480
2	B&P MECH ELECT WIRING & MECH COMPONENT CHECK NETT	1	TU	280		280
3	B&P ALEX LABOUR LABOUR	4	UNIT	840		3,360
4	B&P ALEX PAINT SPRAY PAINT	2.5	UNIT	800		2,000
5	B&P ALEX LABOUR TRANSFER DOOR MECH	1	UNIT	420		420 (A) ✓
6	EXT00037 Tow SVC- Quality Recovery Services	1	UNIT	0		0
7	EXT00037 Tow SVC- Quality Recovery Services	1	UNIT	0		0
<b>Item</b>						
8	5G4833056AB DOOR RHR	1	PCS	1,443.97		1,443.97
9	5G6839700D DOOR SEAL RHR	1	PCS	114.40		114.40
10	D 378500A2 DOOR INSULATOR	1	PCS	53.34		53.34
11	5G4809844 SECTION/RHR FENDER	1	PCS	1,394.07		1,394.07
12	D 180003M2 2KADHESIV	1	PCS	330.24		330.24
13	D 506KD1A3 2K FOAM	1	PCS	182.26		182.26
14	D 007800A1 INOXSPRAY	1	PCS	78.43		78.43
15	D 478KD1M2 SEALANT	1	PCS	89.29		89.29

Remarks: DIRECT SETTLEMENT

DOA: 13/01/2018

TP VEHICLE NO: XD3069C

SURVEY BY: TAUFIK

## LKK Auto Consultants Pte Ltd (Co.Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG18000975/T1RBN2

Date: 05/02/2018

## REFERENCE

Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd.	Policy No:	B28600249MKC
Claimant Vehicle No :	SLM6127T	Insured Vehicle No :	XD3069C
Date of Loss:	13/01/2018	Nature of Claim:	TP
		Claim No:	545878

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No:	SLM6127T	Engine No:	CZC159674
Make & Model:	VOLKSWAGEN GOLF A7, 1.4 (A)	Chassis No:	WVWZZZAUZH116195
Reg. Date:	15/09/2017 (Man. Year: 2016)	Odometer:	2223 km
Colour:	Red		
Engine Capacity:	1395 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size:	225/45R17	Rear Tyre Size:	225/45R17
Front Left Side:	Pirelli 7 mm	Rear Left Side:	Pirelli 7 mm
Front Right Side:	Pirelli 7 mm	Rear Right Side:	Pirelli 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,184.82	3,686.00	498.82	11.92
Miscellaneous Items	0.00	0.00	0.00	
Labour	10,260.00	6,540.00	3,720.00	36.26
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>14,444.82</b>	<b>10,226.00</b>	<b>4,218.82</b>	<b>29.21</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>1,011.14</b>	<b>715.82</b>	<b>295.32</b>	<b>29.21</b>
<b>Nett Amount (S\$)</b>	<b>15,455.96</b>	<b>10,941.82</b>	<b>4,514.14</b>	<b>29.21</b>

## INSPECTION

Date of Assignment:	16/01/2018	
Date Inspected:	17/01/2018 Inspected At:	Volkswagen Group Singapore Pte Ltd (- 247 ALEXANDRA ROAD Singapore 159934

Estimated Period of Repair: 8.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: Janice Lee Si Hua

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

## REPAIR DETAILS

### Reference

<b>Part Source:</b> MRM-SG	Version: 1.0 (Last Synchronised: 05 Feb 2018)
<b>Parts:</b> 143	VOLKSWAGEN GOLF A7 1.4 (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b> Repairer's	(Price-denominated Standard List)
<b>Print Code:</b> (Unsubmitted, no print-code for SLM6127T)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*WHEEL HOUS RHR	Not Necessary	234.76 FS	*- FS
2	1		*SECTION/RHR FENDER	Bent	1,394.07 FS	*1,394.07 FS
3	1		*DOOR RHR	Bent	1,443.97 FS	*1,443.97 FS
4	1		*DOOR CATCH	Not Necessary	75.06 FS	*- FS
5	1		*DOOR SEAL RHR	Necessary	114.40 FS	*114.40 FS
6	1		*DOOR HINGE RH LOWER	Repair	94.50 FS	*- FS
7	1		*DOOR HINGE UPPER	Repair	94.50 FS	*- FS
8	1		*INOXSPRAY	Necessary	78.43 FS	*78.43 FS
9	1		*2KADHESIV	Necessary	330.24 FS	*330.24 FS
10	1		*DOOR INSULATOR	Necessary	53.34 FS	*53.34 FS
11	1		*SEALANT	Necessary	89.29 FS	*89.29 FS
12	1		*2K FOAM	Necessary	182.26 FS	*182.26 FS

F=Franchise part. S=SpcNett.

<b>Total Parts (S\$)</b>	<b>4,184.82</b>	<b>3,686.00</b>
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**Recommended Miscellaneous Items****There are no new miscellaneous items selected.****Recommended Labour**

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	LABOUR	New	5,880.00	3,360.00
2	SPRAY PAINT	New	3,200.00	2,000.00
3	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	New	480.00	480.00
4	ELECT WIRING & MECH COMPO	New	280.00	280.00
5	TRANSFER DOOR MECH	New	420.00	420.00
<b>Gross Labour Cost (S\$)</b>			<b>10,260.00</b>	<b>6,540.00</b>

Report was unsubmitted during this print-out.

&lt; END OF ESTIMATES &gt;