

Form

ASS: REC BY

RES cs/FCI18000969/R1vd3n2

By

Ralsul

ASSIGNMENT (OR Rec)

From Person

Teo Swee Keong

FCI

Date Time

16/1/18 @ 12:11pm

Estimated Cost

Bulk

OD - TP - WS / TP RES / OD RES / EVA / TSV / MV / CS

To Inspect Vehicle No.

SFA 3588A

Insured

SHA 4776T

at Workshop no.

Cycle & Carriage Industries

Tel

9181 7717 / 6771 4336

of

1880 pandan loop Service Centre

Policy No.

Claim No.

SHA 4776T (DDA: 13/1/18)

Sum Insured

Excess

Make of Vehi

DDA 13/01/2018

(Client's Record)

CA / REV / REP. / REV 24 HRS

wp,

MOB Follow up

Date Time

12:37pm @ 16/1/18

Person Contacted

Eric

Vehicle: DRIFT

Date Time

Action/Instruction (✓) Estimate

SFA 3588A - X

SHA 4776T - CS3 / FCI16001872 / 11/1/18

DDA: 25/01/2018

26/1/18

Email preli revised to Karen

9/3/18

final fig \$ 6741.08 confirmed by email (Ref 218.13, 374)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
FIRST CAPITAL INSURANCE LTD		Ref : CS/FC118000969/R1vd3	
36 ROBINSON ROAD #16-01 CITY HOUSES SINGAPORE 068877		Date : 16-01-2018	
		Code : FCI2	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SHA 4776T	Veh. Inspected	SFA 3588A
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From	TEO SWEE KEONG	Assign Date	16/01/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	13/01/2018	Inspection Date	
Survey held at	CYCLE & CARRIAGE INDUSTRIES (1986) PL 188 PANDAN LOOP SINGAPORE 128378 (MERCEDES-BENZ)		
5a. Remarks			
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: PLEASE ADVISED
Our Ref: CS/FCI18000969/R1vd3

Date : 26/1/2018

The Motor Claims Department
M/s FIRST CAPITAL INSURANCE LTD

Without Prejudice

Dear Sir/Madam,

INITIAL INSPECTION REPORT OF VEHICLE NO. SFA 3588A

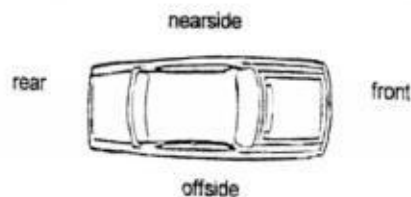
We thank you for your instruction on 16/1/2018

Please be informed that we had conducted the inspection of the above mentioned
24/1/2018 at the premises of M/s CYCLE & CARRIAGE INDUSTRIES (1986) PTE LTD
and have the following to report:-

Workshop Estimate Amount	: S\$6,674.76
Revised Estimate Amount	: S\$4,227.18
"Check" Items Amount	: S\$1,247.58
Market Value	: S\$
LTA Reimbursement Value	: S\$
Nett Value	: S\$

Description of Damage:

The vehicle sustained damages at the rear portion.



Comments/Present Status:
Damages Consistent

Yours faithfully,

MOHAMMED RASUL
Automotive Assessor

Survey Department Check List (Case Handler)

Reference No.: CS/FCI 18000969/R1vd3

Policy Type: OD / TP / TP RES / TL / EVA

Case Handler

Typist

Admin (): Case handler to make sure all Information created by the assignment team are ACCURATE.

(1) Office Assign Form

		Y-Date	N-Date	Y-Date	N-Date
C	Reference No.	✓			
C	Customer Code				
N	Assign From				
C	Assign Date	✓			
C	Veh No (Inspected)	✓			
C	Veh No (Insured)	✓			
C	D.O.A	✓			
C	Policy No				
C	Claim No				
C	Insurance Authorisation (CA /REV/REP)	✓			
C	Report Type				
C	Weekend Charges	✓			
N	Survey held at/Repairer				
C	Excess				

Surveyor (): Case handler to make sure the surveyor completed all required information.

(1) Assignment Form

C	Vehicle No	✓			
C	Regn Month/Year	✓			
N	Vehicle Type	✓			
N	Make & Model	✓			
C	Engine Capacity. (C.C)	✓			
N	Colour	✓			
C	Odometer. (Sp.Reading)	✓			
C	Chassis No	✓			
N	General Condition	✓			
N	Steering	✓			
N	Brake	✓			
N	Modification (Modi)	✓			
C	Tyre Size	✓			
N	Tyre Make	✓			
C	Tyre Balance	✓			
C	Date of Inspection	✓			
N	Survey held	✓			
N	Des.of Damages	✓			

(2) System - (Views/Merimen)

C	Damaged Vehicle Photographs Uploaded	✓			
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(3) Workshop Estimate/Assignment Form

N	ALL Parts condition	✓			
C	Market Value for OD cases				
C	Estimate Repair Cost for PRI (RSI, TMI, MSIG)				
C	Days of repair	✓			
C	Finalised Amount	✓			
C	Re-inspection Cases to Finalize within 5 Days				

(4) System - (Views/Merimen)

C	Resurvey photo Uploaded	✓			
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Check By:

VERON

9/3/18

Case Handler

Date

*C: Critical *N: Non-Critical

21/05/2014

First Capital Insurance Limited

Company Reg. No. 195000106C
GST Reg. No. M2-0001676-9

MOTOR SURVEY ASSIGNMENT

Date 16/1/18
Accident Date 13/1/18
Insured Vehicle SHA4776T
Survey Location Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Contact No. 6771 4336
Our Ref No. SHA4776T
Claim Type 3rd Party
Third Party Vehicle SFA3588A
Contact Person Eric Lee Ming Hui
(Hp: 9181 7717)
Fax No. 6872 1272

Survey Type Direct Settlement

Appointed Surveyor LWH

Contact Person

Contact Number 6256 3561

Fax No. 6858 0877

FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

Encl. Accident Reports & est

Cc : Workshop Cycle & Carriage Industries Pte Ltd Attention Eric Lee

Officer in charge Karen Tan

IMPORTANT NOTE

Kindly submit the survey report by email only to surveyor@first-insurance.com.sg within 14 days for survey assignment and 7 days for re-inspection.

This is a computer generated letter, no signature required.

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Friday, 9 March 2018 9:44 AM
To: 'Eric Lee Ming Hui'; Dennis Yap Kian Meng
Cc: Rasul (LKKAUTO); SUR
Subject: RE: SFA3588A Finalize

Dear Eric,

Confirmed finalize amount \$6,741.08 before GST.

No of days: 3 days

Final invoice and all supporting documents sent to First Capital Ins Ltd.

Best Regards,
Veron Chen | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Eric Lee Ming Hui [mailto:eric.lee@cyclecarriage.com.sg]
Sent: Tuesday, 6 March 2018 9:27 AM
To: Dennis Yap Kian Meng <dennis.yap@cyclecarriage.com.sg>
Cc: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; Rasul (LKKAUTO) <Rasul@lkkauto.com>
Subject: RE: SFA3588A Finalize

Hi Dennis,

Please assist on this.

Thank you.

Regards
Eric Lee Ming Hui

-----Original Message-----

From: Rasul (LKKAUTO) [mailto:Rasul@lkkauto.com]
Sent: Tuesday, 6 March, 2018 9:22 AM
To: Eric Lee Ming Hui
Cc: Veron Chen (LKKAUTO)
Subject: RE: SFA3588A Finalize

Hi Eric,

Kindly forward the check item and supplementary damage photos

Best Regards,
Rasul | Assessor
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) Save the Earth. Print only when necessary.

-----Original Message-----

From: Eric Lee Ming Hui [mailto:eric.lee@cyclecarriage.com.sg]
Sent: Wednesday, 28 February, 2018 6:57 PM
To: Rasul (LKKAuto)
Cc: SUR
Subject: SFA3588A Finalize

Dear Rasul,

Please proceed to finalize.

Thank you.

Your Sincerely,

Eric Lee Ming Hui
Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Mobile: 9181 7717 | DID: 6771 4336 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg

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Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Friday, 26 January 2018 2:53 PM
To: KARENTAN@MSFIRSTCAPITAL.COM.SG
Cc: SUR
Subject: RE: NEW SURVEY ASSIGNMENT - OUR REF: SHA4776T DOA: 13/01/2018 (TP VEHICLE SFA 3588A)
Attachments: SFA 3588A PRELI ADVISED.pdf

Dear Karen,

Enclosed preliminary revised of vehicle SFA 3588A
Date of survey: 24/1/2018
Number of days: 3 days

Best Regards,
Veron Chen | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAUTO)
Sent: Monday, 22 January 2018 3:04 PM
To: KARENTAN@MSFIRSTCAPITAL.COM.SG; assignments <assignments@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: NEW SURVEY ASSIGNMENT - OUR REF: SHA4776T DOA: 13/01/2018

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

BEST REGARDS,
G.Nivitha | Admin
LKK Auto Consultants Pte Ltd
Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Mei Kwan (LKKAUTO) [mailto:Meikwan@lkkauto.com]
Sent: Monday, 22 January 2018 2:45 PM
To: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: FW: NEW SURVEY ASSIGNMENT - OUR REF: SHA4776T DOA: 13/01/2018

-----Original Message-----

From: Eric Lee Ming Hui [mailto:eric.lee@cyclecarriage.com.sg]
Sent: Monday, 22 January, 2018 2:14 PM
To: SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: FW: NEW SURVEY ASSIGNMENT - OUR REF: SHA4776T DOA: 13/01/2018

Dear LKK Officer,

Please kindly advise if the attached assignment from first capital is assigned to LKK?

Thank you.

Your Sincerely,

Eric Lee Ming Hui
Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Mobile: 9181 7717 | DID: 6771 4336 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg

-----Original Message-----

From: Karen Tan [mailto:karentan@msfirstcapital.com.sg]
Sent: Monday, 22 January, 2018 9:57 AM
To: Eric Lee Ming Hui
Subject: NEW SURVEY ASSIGNMENT - OUR REF: SHA4776T DOA: 13/01/2018

WITHOUT PREJUDICE
SAVE AS TO COSTS

Dear Sirs,

Please refer to the attach Survey Assignment for your view.

Best Regards,

Karen Tan
Motor Claims Dept.
MS First Capital Insurance Ltd | 36 Robinson Road #16-01 Singapore 068877 |
DID : 6507 3582 | Fax No. : 6507 3849 | Company Regn. No. 195000106C

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to

<https://apac01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.msfirstcapital.com.sg&data=01%7C01%7C%7C6029aee70a914548255408d5613b6c0e%7C8b768fc12ca4f4c9fde19e8afb863c6%7C0&sdata=772eWODfzxW6RIGR9tCMYh92aMJLv2FoGW79d9WrUGg%3D&reserved=0> for details of PDPA Personal Data Collection Statement.

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-----Original Message-----

From: Eric Lee Ming Hui [mailto:eric.lee@cyclecarriage.com.sg]

Sent: Monday, 22 January, 2018 9:21 AM

To: Karen Tan <karentan@msfirstcapital.com.sg>

Subject: RE: NEW SURVEY ASSIGNMENT - OUR REF: SHA4776T DOA: 13/01/2018

Dear Karen,

Any update on the case?

Thank you.

Your Sincerely,

Eric Lee Ming Hui
Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Mobile: 9181 7717 | DID: 6771 4336 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg

-----Original Message-----

From: Teo Swee Keong [mailto:TeoSweeKeong@msfirstcapital.com.sg]

Sent: Wednesday, 17 January, 2018 3:03 PM

To: Karen Tan

Cc: Eric Lee Ming Hui

Subject: FW: NEW SURVEY ASSIGNMENT - OUR REF: SHA4776T DOA: 13/01/2018

Dear Karen

FYA.

Thanks and Regards,

SK Teo
Motor Claims Dept

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House
Singapore 068877 | DID : 6507 3848 | Fax No. : 6507 3849 |

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sg&data=01%7C01%7C%7C7c31b0c187254df9a2cd08d55d785314%7C8b768fcc12ca4f4c9fde19e8afb863c6%7C0&sdata=Z3sCMQyT4k4X5DCXpc26Fr2BiBB9m7j7XFZ8fzvL7Ak%3D&reserved=0 for details of PDPA Personal Data Collection Statement.

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-----Original Message-----

From: Eric Lee Ming Hui [mailto:eric.lee@cyclecarriage.com.sg]

Sent: Wednesday, January 17, 2018 2:27 PM

To: Teo Swee Keong <TeoSweeKeong@msfirstcapital.com.sg>

Cc: Karen Tan <karentan@msfirstcapital.com.sg>

Subject: RE: NEW SURVEY ASSIGNMENT - OUR REF: SHA4776T DOA: 13/01/2018

Dear Officers,

Any update on the liability status?

Thank you.

Your Sincerely,

Eric Lee Ming Hui
Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Mobile: 9181 7717 | DID: 6771 4336 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg

-----Original Message-----

From: Teo Swee Keong [mailto:TeoSweeKeong@msfirstcapital.com.sg]

Sent: Tuesday, 16 January, 2018 12:11 PM

To: 'assignments@lkkauto.com'

Cc: Karen Tan; Eric Lee Ming Hui

Subject: NEW SURVEY ASSIGNMENT - OUR REF: SHA4776T DOA: 13/01/2018

Dear Sirs

New survey request for your handling.

Thanks and Regards,

SK Teo
Motor Claims Dept

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House
Singapore 068877 | DID : 6507 3848 | Fax No. : 6507 3849 |

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-----Original Message-----

From: Eric Lee Ming Hui [mailto:eric.lee@cyclecarriage.com.sg]
Sent: Tuesday, January 16, 2018 8:31 AM
To: Teo Swee Keong <TeoSweeKeong@msfirstcapital.com.sg>
Cc: Karen Tan <karentan@msfirstcapital.com.sg>
Subject: RE: YR REF: SFA3588A OUR REF: SHA4776T DOA: 13/01/2018

Dear Officer,

Please proceed with LKK.

Please advise the liability status first.

Thank you very much.

Your Sincerely,

Eric Lee Ming Hui
Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Mobile: 9181 7717 | DID: 6771 4336 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg

-----Original Message-----

From: Teo Swee Keong [mailto:TeoSweeKeong@msfirstcapital.com.sg]
Sent: Monday, 15 January, 2018 8:30 PM

To: Eric Lee Ming Hui
Cc: Karen Tan
Subject: YR REF: SFA3588A OUR REF: SHA4776T DOA: 13/01/2018

Dear Sirs,

We refer to your survey request dated 15/01/2018.

Please find below our list of surveyors for your reference. Kindly select from our list below and inform us of your choice within the next 2 days.

1. LKK Auto Consultants Pte Ltd
2. Vicom Ltd

Once you inform us of your choice, the surveyor will be appointed within 2 working days of your email.

If you do not agree to any of the surveyors above, you may proceed to appoint your own surveyor. In this instance, we will also appoint a surveyor from our list above to conduct the PRI. Upon completion of repairs, please contact our appointed surveyor to conduct a physical re-inspection of the vehicle.

Thank you.

Thanks and Regards,

SK Teo
Motor Claims Dept

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House
Singapore 068877 | DID : 6507 3848 | Fax No. : 6507 3849 |

Personal Data Protection Act 2012 ("PDPA"):

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-----Original Message-----

From: Caroline Cabrera
Sent: Monday, January 15, 2018 5:41 PM
To: Teo Swee Keong <TeoSweeKeong@msfirstcapital.com.sg>
Subject: FW: Accident involving motor vehicle nos. SFA3588A & SHA4776T along 1st lane on PIE, Accident date: 13/01/2018

Dear SK,

For survey

Thank you & Regards,
Caroline Cabrera
Motor Claims

First Capital Insurance Ltd
36 Robinson Road #16-01 City House | Singapore 068877 | D: 6507 3848 | F: 6507 3849 | Reg. No. 195000106C

Personal Data Protection Act 2012 ("PDPA"):

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<https://apac01.safelinks.protection.outlook.com/?url=www.first-insurance.com.sg&data=01%7C01%7C%7Cd539709f257b49ec77d908d55c13abf2%7C8b768fcc12ca4f4c9fd e19e8afb863c6%7C0&sdata=3v7JcSvTgrG4XFFsdynMb0Ha62ujqpLGiX0WIU2XIDk%3D&reserved=0> for details of PDPA Personal Data Collection Statement.

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-----Original Message-----

From: Eric Lee Ming Hui [mailto:eric.lee@cyclecarriage.com.sg]
Sent: Monday, January 15, 2018 4:57 PM
To: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Motor_Claims <Motor_Claims@msfirstcapital.com.sg>
Subject: Accident involving motor vehicle nos. SFA3588A & SHA4776T along 1st lane on PIE, Accident date: 13/01/2018

Dear Officer In-Charge,

This email is with regards to the above accident which has been reported by our customer. We have been instructed by him/her (motor vehicle number SFA3588A), to submit a claim on his/her behalf as we are the authorised repair workshop for his/her car.

We note that you are the insurer (3rd party) of the (motor vehicle number SHA4776T) involved. As such we are proposing for a Direct Settlement with

regards to the repair costs and other consequential losses.

We appreciate your assistance in this matter and look forward to your agreement on this direct settlement.

I can be reached at Eric.Lee@cyclecarriage.com.sg

Thank You.

Your Sincerely,

Eric Lee Ming Hui
Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Mobile: 9181 7717 | DID: 6771 4336 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg

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Nivitha (LKK Auto)

From: Teo Swee Keong <TeoSweeKeong@msfirstcapital.com.sg>
Sent: Tuesday, 16 January 2018 12:11 PM
To: 'assignments@lkkauto.com'
Cc: Karen Tan; 'eric.lee@cyclecarriage.com.sg'
Subject: NEW SURVEY ASSIGNMENT - OUR REF: SHA4776T DOA: 13/01/2018
Attachments: MOTOR SURVEY ASSIGNMENT.pdf; FW: Accident involving motor vehicle nos. SFA3588A & SHA4776T along 1st L... (653 KB)

Dear Sirs

New survey request for your handling.

Thanks and Regards,

SK Teo
Motor Claims Dept

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID : 6507 3848 | Fax No. : 6507 3849 |

Personal Data Protection Act 2012 ("PDPA"):
Under the PDPA, there are various requirements that regulate the processing of your personal data.
Please refer to www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

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If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

-----Original Message-----

From: Eric Lee Ming Hui [mailto:eric.lee@cyclecarriage.com.sg]
Sent: Tuesday, January 16, 2018 8:31 AM
To: Teo Swee Keong <TeoSweeKeong@msfirstcapital.com.sg>
Cc: Karen Tan <karentan@msfirstcapital.com.sg>
Subject: RE: YR REF: SFA3588A OUR REF: SHA4776T DOA: 13/01/2018

Dear Officer,

Please proceed with LKK.

Please advise the liability status first.

Thank you very much.

Your Sincerely,

Eric Lee Ming Hui
Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Mobile: 9181 7717 | DID: 6771 4336 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg

-----Original Message-----

From: Teo Swee Keong [mailto:TeoSweeKeong@msfirstcapital.com.sg]
Sent: Monday, 15 January, 2018 8:30 PM
To: Eric Lee Ming Hui
Cc: Karen Tan
Subject: YR REF: SFA3588A OUR REF: SHA4776T DOA: 13/01/2018

Dear Sirs,

We refer to your survey request dated 15/01/2018.

Please find below our list of surveyors for your reference. Kindly select from our list below and inform us of your choice within the next 2 days.

1. LKK Auto Consultants Pte Ltd
2. Vicom Ltd

Once you inform us of your choice, the surveyor will be appointed within 2 working days of your email.

If you do not agree to any of the surveyors above, you may proceed to appoint your own surveyor. In this instance, we will also appoint a surveyor from our list above to conduct the PRI. Upon completion of repairs, please contact our appointed surveyor to conduct a physical re-inspection of the vehicle.

Thank you.

Thanks and Regards,

SK Teo
Motor Claims Dept

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID : 6507 3848 | Fax No. : 6507 3849 |

Personal Data Protection Act 2012 ("PDPA"):

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Please refer to

<https://apac01.safelinks.protection.outlook.com/?url=www.msfirstcapital.com.sg&data=01%7C01%7C%7Cd539709f257b49ec77d908d55c13abf2%7C8b768fcc12ca4f4c9fde19e8afb863c6%7C0&sdata=EAD4U%2FjRI7e8zoyAPi6iSOyQDGAXhFAAbzKuaK%2FFrOk%3D&reserved=0> for details of PDPA Personal Data Collection Statement.

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-----Original Message-----

From: Caroline Cabrera

Sent: Monday, January 15, 2018 5:41 PM

To: Teo Swee Keong <TeoSweeKeong@msfirstcapital.com.sg>

Subject: FW: Accident involving motor vehicle nos. SFA3588A & SHA4776T along 1st lane on PIE, Accident date: 13/01/2018

Dear SK,

For survey

Thank you & Regards,
Caroline Cabrera
Motor Claims

First Capital Insurance Ltd
36 Robinson Road #16-01 City House | Singapore 068877 | D: 6507 3848 | F: 6507 3849 | Reg. No. 195000106C

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data.

Please refer to <https://apac01.safelinks.protection.outlook.com/?url=www.first-insurance.com.sg&data=01%7C01%7C%7Cd539709f257b49ec77d908d55c13abf2%7C8b768fcc12ca4f4c9fde19e8afb863c6%7C0&sdata=3v7JcSvTgrG4XFFsdynMb0Ha62ujqpLGiXOWIU2XIDk%3D&reserved=0> for details of PDPA Personal Data Collection Statement.

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If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

-----Original Message-----

From: Eric Lee Ming Hui [mailto:eric.lee@cyclecarriage.com.sg]

Sent: Monday, January 15, 2018 4:57 PM

To: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Motor_Claims <Motor_Claims@msfirstcapital.com.sg>

Subject: Accident involving motor vehicle nos. SFA3588A & SHA4776T along 1st lane on PIE, Accident date: 13/01/2018

Dear Officer In-Charge,

This email is with regards to the above accident which has been reported by our customer. We have been instructed by him/her (motor vehicle number SFA3588A), to submit a claim on his/her behalf as we are the authorised repair workshop for his/her car.

We note that you are the insurer (3rd party) of the (motor vehicle number SHA4776T) involved. As such we are proposing for a Direct Settlement with regards to the repair costs and other consequential losses.

We appreciate your assistance in this matter and look forward to your agreement on this direct settlement.

I can be reached at Eric.Lee@cyclecarriage.com.sg

Thank You.

Your Sincerely,

Eric Lee Ming Hui
Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Mobile: 9181 7717 | DID: 6771 4336 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg

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Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorised Dealer
Company No. 196400367W
GST Reg No. MR-8500111-X

ESTIMATE FOR SFA3588A

Mr Lee Seng Cheong

35 Yunnan Walk 1
Singapore 638166

Vehicle & Document Information
WIP No 20495
Reg No/Reg Date SFA3588A / 04/02/2015
Date In/Mileage / 0
Chassis No WDD2120362B081338
Engine No 27492030268243
Make/Model MB/E 250 2.0 CGI SEDAN (W212)
Colour/Trim 027 792 Palladium S/ 042 274 Leather Jav

Account No	Terms	Date/Time Printed	CSE	Operator
CSM00128	Cash	15/01/2018/ 16:51	EL	350 / Eric Lee Ming Hui

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
M BPNSUN POLICY NO/ACC DATE : 2100401639 // 13-1-18 TP VEH NO : SHA4776T - FIRST CAP DATE IN/DATE SURVEY: BY/AUTHORIZED ON :				
A BPILAB USING STAR DIAGNOSTIC TO CHECK ON CONTROL UNIT RESET MEMORY TO IDENTIFICATION STANDARD. NETT			0.10	✓ 380.00
A BPIRES RESpray REAR BUMPER.			840	600 840.00
A BPILAB DISASSEMBLE AND REPLACE ATTACHED DAMAGED PARTS & REFINISH.			1920	960 1920.00
A BPILAB DISASSEMBLE AND ADJUST HEAD REST & REFINISH. NETT			✓?	240.00
M REAR BUMPER	1.00	1630.57	00.00	DE 1630.57 ✓
M LEFT CHROME MOULDING	1.00	128.17	00.00	re 128.17 ✓
M RIGHT CHROME MOULDING	1.00	128.17	00.00	re 128.17 ✓
M REAR BOTTOM TRIM BUMPER	1.00	241.49	00.00	ack 241.49 ✓
M REAR BUMPER LOWER CTR MOULDING	1.00	158.78	00.00	re 158.78 ✓
M REAR SWITCHING BRACKET	1.00	46.06	00.00	re 46.06 ✓
M DISTANCE SENSOR	1.00	172.07	00.00	re 172.07 ✓
M REAR CROSS MEMBER	1.00	789.45	00.00	re 789.45 ✓

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Confirmed & accepted by

Acknowledged by Repairer
Signature:
Date:

Eric Lee Ming Hui

DID : 6771 4336 HP : 9181 7717
Email : eric.lee@cyclecarrage.com.sg
Cycle & Carriage Industries Pte Ltd
Customer Service Centre - Pandan Loop

Nett 6,674.76
7% GST on 6674.76 467.23
Total Payable 7,141.99

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required.
Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.



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Pandan Loop Service Center
188 Pandan Loop
Singapore 128378
Tel: 6777 8388
Fax: 6779 5383
www.mercedes-benz.com.sg



Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorised Dealer
Company No. 196400367W
GST Reg No. MR-8500111-X

ESTIMATE FOR SFA3588A

Mr Lee Seng Cheong

35 Yunnan Walk 1
Singapore 638166

Vehicle & Document Information

WIP No 20495
Reg No/Reg Date SFA3588A / 04/02/2015
Date In/Mileage 24/01/2018/ 89880
Chassis No WDD2120362B081338
Engine No 27492030268243
Make/Model MB/E 250 2.0 CGI SEDAN (W212)
Colour/Trim 027 792 Palladium S/ 042 274 Leather Jav

SFA3588A

Account No	Terms	Date/Time Printed	CSE	Operator
CSM00128	Cash	28/02/2018/ 18:53	EL	350 / Eric Lee Ming Hui

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
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M. BPNSUN

POLICY NO/ACC DATE : 2100401639 / 13-1-18
TP VEH NO : SHA4776T FIRST GAP
DATE IN/DATE SURVEY: 24/01/2018 @ 1300 // RASUL LKK
DIRECT SETTLEMENT : KAREN - FIRST CAP

A BPILAB			0.10	380.00
USING STAR DIAGNOSTIC TO CHECK ON CONTROL UNIT RESET MEMORY TO IDENTIFICATION STANDARD. NETT				
A BPIRES				840.00
RESpray REAR BUMPER.				
A BPILAB				1920.00
DISASSEMBLE AND REPLACE ATTACHED DAMAGED PARTS & REFINISH				
A BPILAB				240.00
DISASSEMBLE AND ADJUST HEAD REST & REFINISH. NETT				
X REAR BUMPER	1.00	1630.57	00.00	1630.57
X LEFT CHROME MOULDING	1.00	128.17	00.00	128.17
X RIGHT CHROME MOULDING	1.00	128.17	00.00	128.17
X REAR BOTTOM TRIM BUMPER	1.00	241.49	00.00	241.49
X REAR CROSS MEMBER	1.00	789.45	00.00	789.45
X COVER	1.00	38.15	00.00	38.15
X RIGHT BOTTOM BRACKET	1.00	17.36	00.00	17.36
X LEFT BOTTOM BRACKET	1.00	17.36	00.00	17.36
X BASIC MOUNTING FOR BUMPER	1.00	211.58	00.00	211.58
X REAR BUMPER LOWER CTR MOULDING	1.00	158.78	00.00	158.78

ESTIMATE

cut
(A)

Finalization

Confirmed & accepted by

Nett 6,741.08
7% GST on 6741.08 471.88
Total Payable 7,212.96

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required.
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ESTIMATE FOR SFA3588A

Mr Lee Seng Cheong

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WIP No 20495
Reg No/Reg Date SFA3588A / 04/02/2015
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SFA3588A

Account No	Terms	Date/Time Printed	CSE	Operator
CSM00128	Cash	28/02/2018/ 18:53	EL	350 / Eric Lee Ming Hui

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
X COVER	1.00	38.15	00.00	38.15
X RIGHT BOTTOM BRACKET	1.00	17.36	00.00	17.36
X LEFT BOTTOM BRACKET	1.00	17.36	00.00	17.36
X BASIC MOUNTING FOR BUMPER	1.00	211.58	00.00	211.58

SUPPLEMENTARY

ESTIMATE

Confirmed & accepted by

7% GST on **Nett 284.45** **284.45**
Total Payable 304.36

Authorized signatory and company stamp

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WE DRIVE FIRST CLASS




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
FIRST CAPITAL INSURANCE LTD			Ref : CS/FCI18000969/R1vd3n2	
36 ROBINSON ROAD #16-01 CITY HOUSESINGAPORE 068877			Date : 12-03-2018	
			Code : FCI2	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SHA 4776T	Veh. Inspected	SFA 3588A	
Policy No.		Coverage (\$)	0.00	
Claim No.	SHA4776T (DOA: 13/1/2018)	Excess (\$)	0.00	
Assign From	TEO SWEE KEONG	Assign Date	16/01/2018	
2. Vehicle Particulars & Condition				
Make & Model	MERCEDES BENZ E250 SEDAN	c.c	1991	
Engine No.	HIDDEN	Year of Reg.	2015	
Chassis No.	WDD2120362B081338	Colour	GREY	
Odometer	89880	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	FAIR			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	245/40 R18	BRIDGESTONE	6 mm	
L/H Front Tyre	245/40 R18	BRIDGESTONE	6 mm	
R/H Rear Tyre	245/40 R18	BRIDGESTONE	6 mm	
L/H Rear Tyre	245/40 R18	BRIDGESTONE	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	13/01/2018	Inspection Date	24/01/2018	
Survey held at	CYCLE & CARRIAGE INDUSTRIES (1986) PL 188 PANDAN LOOP SINGAPORE 128378 (MERCEDES-BENZ)			
5a. Remarks				
A) DAMAGES CONSISTENT TO ACCIDENT REPORT. B) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. C) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR: 3 Working Days				

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SFA 3588A

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR BUMPER (SN)	DEFORMED	1,630.57	1,630.57
1	LEFT CHROME MOULDING (SN)	NECESSARY	128.17	128.17
1	RIGHT CHROME MOULDING (SN)	NECESSARY	128.17	128.17
1	REAR BOTTOM TRIM BUMPER (SN)	CUT	241.49	241.49
1	REAR BUMPER LOWER CTR MOULDING (SN)	NECESSARY	158.78	158.78
1	REAR SWITCHING BRACKET (SN)	SERVICEABLE	46.06	-
1	DISTANCE SENSOR (SN)	SERVICEABLE	172.07	-
1	REAR CROSS MEMBER (SN)	BENT	789.45	789.45
1	COVER (ADDITIONAL)(SN)	CUT	38.15	38.15
1	RIGHT BOTTOM BRACKET (ADDITIONAL)(SN)	CUT	17.36	17.36
1	LEFT BOTTOM BRACKET (ADDITIONAL)(SN)	CUT	17.36	17.36
1	BASIC MOUNTING FOR BUMPER (ADDITIONAL)(SN)	CRACKED	211.58	211.58
			3,579.21	3,361.08
LABOUR				
USING STAR DIAGNOSTIC TO CHECK ON CONTROL UNIT RESET MEMORY TO IDENTIFICATION STANFARD.			380.00	380.00
RESPRAY REAR BUMPER.			840.00	840.00
DISASSEMBLE AND REPLACE ATTACHED DAMAGED PARTS & REFINISH.			1,920.00	1,920.00
DISASSEMBLE AND ADJUST HEAD REST & REFINISH.			240.00	240.00
			3,380.00	3,380.00
GRAND TOTAL			6,959.21	6,741.08
RECOMMENDED COST OF REPAIRS				6,741.08

Report Ref No. CS/FCI18000969/R1vd3n2

MOHAMMED RASUL BIN MOHD YUNUS
Automotive Assessor

ADRIAN LING WAI PING
B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI
Licensed Appraiser

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