

Vic (LKKAUTO)

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Sent: Tuesday, 17 July, 2018 8:26 AM
To: Vic (LKKAUTO)
Cc: Shirley Hiew (LKK Auto); Admin A; KKLau
Subject: Re: 3rd Reminder: Acknowledgement of LOD's - TP claiming against AIG - 5 SHC 8436M SLM 7071M CC3/AIG18000956/K1hs3 12/1/2018 Vic
Attachments: img-717083143.pdf

Without Prejudice

Dear Sir/Madam

Strictly without admission of any liability and solely for quick amicable settlement, we confirm settlement at **\$2,250.00** for property damage. Please note that the contents of this document apply to vehicle damages only. It is condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/driver/claimant.

The duly completed discharge voucher is enclosed for your attention. Please arrange to let us have your payment made in favor of ComfortDelGro Engineering Pte Ltd within the next seven (7) days.

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8354 | Fax: 6214 1843

From: Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Sent: Monday, 16 July 2018 5:21 PM
To: Cecilia Lee Peng Geok
Cc: Shirley Hiew (LKK Auto); Admin A; KKLau; Vic (LKKAUTO)
Subject: RE: 3rd Reminder: Acknowledgement of LOD's - TP claiming against AIG - 5 SHC 8436M SLM 7071M CC3/AIG18000956/K1hs3 12/1/2018 Vic

Without Prejudice

Dear Cecilia,

We refer further to the below email.

Purely for an amicable settlement on a without prejudice basis and without admission of any liability, we offer of global sum of \$2,250.00 (all in) to settle your client's claim.

If agreeable, kindly chop and sign the attached DV and forward back a copy to us for payment processing.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,
Vic Alpeh | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)
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This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

-----Original Message-----

From: Cecilia Lee Peng Geok [<mailto:cecilialee@sparkcarcare.com>]
Sent: Monday, 16 July, 2018 5:06 PM
To: Vic (LKKAuto)
Cc: Shirley Hiew (LKK Auto); Admin A; KKLau
Subject: 3rd Reminder: Acknowledgement of LOD's - TP claiming against AIG - 5 SHC 8436M SLM 7071M CC3/AIG18000956/K1hs3 12/1/2018 Vic
Importance: High

3rd Reminder

Without Prejudice

Dear Sir/Madam

It has been almost 3 months since your last email and the case is still remain outstanding.

Please revert with your settlement offer without further delay.

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8354 | Fax: 6214 1843

From: Vic (LKKAuto) [vicalpeh@lkkauto.com]
Sent: Monday, 23 April 2018 11:56 AM
To: Cecilia Lee Peng Geok
Cc: Shirley Hiew (LKK Auto); Admin A <admin-a; KKLau; Vic (LKKAuto) <vicalpeh
Subject: RE: 2nd Reminder: Acknowledgement of LOD's - TP claiming against AIG - 5 SHC 8436M SLM 7071M CC3/AIG18000956/K1hs3 12/1/2018 Vic

Without Prejudice

Dear Cecilia,

We refer to your below email.

Please be informed that we are still pending for our Insured's GIA report.

We had already sent out reminders to our Insured's for their immediate action.

We will follow up and will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com<<mailto:vicalpeh@lkkauto.com>> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) [1]Save the Earth. Print only when necessary.

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From: Cecilia Lee Peng Geok [<mailto:cecilialee@sparkcarcare.com>]

Sent: Monday, 23 April, 2018 10:48 AM

To: Vic (LKKAuto)

Cc: Shirley Hiew (LKK Auto); Admin A; KKLau

Subject: 2nd Reminder: Acknowledgement of LOD's - TP claiming against AIG - 5 SHC 8436M SLM 7071M

CC3/AIG18000956/K1hs3 12/1/2018 Vic

Importance: High

Without Prejudice

Dear Sir/Madam

We have not received any response from you to date.

Please revert with your offer by 30/04/2018.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax:6214 1843

From: Cecilia Lee Peng Geok/sparkcarcare/cdge/delgronotes

To: "Shirley Hiew (LKK Auto)" <ShirleyHiew@lkkauto.com<<mailto:ShirleyHiew@lkkauto.com>>>

Cc: Admin A <admin-a@lkkauto.com<<mailto:admin-a@lkkauto.com>>>, "Jas Khine (LKKAuto)"

<jaskhine@lkkauto.com<<mailto:jaskhine@lkkauto.com>>>, "

"jasminecai@cdge.com.sg<<mailto:jasminecai@cdge.com.sg>>"

<jasminecai@cdge.com.sg<<mailto:jasminecai@cdge.com.sg>>>, "Joy Irene (LKKAuto)"

<JoyIrene@lkkauto.com<<mailto:JoyIrene@lkkauto.com>>>, KKLau

<kklau@lkkauto.com<<mailto:kklau@lkkauto.com>>>, "Vic (LKKAuto)"

<vicalpeh@lkkauto.com<<mailto:vicalpeh@lkkauto.com>>>, "Vivian Lau (LKKAuto)"

<vivianlau@lkkauto.com<<mailto:vivianlau@lkkauto.com>>>, "Zaini (LKK Auto)"

<Zaini@lkkauto.com<<mailto:Zaini@lkkauto.com>>>

Date: 27/03/2018 09:05 AM

Subject: Reminder: Acknowledgement of LOD's - TP claiming against AIG - 5 SHC 8436M SLM 7071M CC3/AIG18000956/K1hs3 12/1/2018 Vic

Without Prejudice

Dear Sir/Madam

NIMA protocol period is over. Please revert with your settlement offer without further delay.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax:6214 1843

From: "Shirley Hiew (LKK Auto)" <ShirleyHiew@lkkauto.com<mailto:ShirleyHiew@lkkauto.com>>
To: "jasminecai@cdge.com.sg<mailto:jasminecai@cdge.com.sg>"
<jasminecai@cdge.com.sg<mailto:jasminecai@cdge.com.sg>>,
"cecilialee@sparkcarcare.com<mailto:cecilialee@sparkcarcare.com>"
<cecilialee@sparkcarcare.com<mailto:cecilialee@sparkcarcare.com>>
Cc: KKLau <kklau@lkkauto.com<mailto:kklau@lkkauto.com>>, Admin A <admin-a@lkkauto.com<mailto:admin-a@lkkauto.com>>, "Joy Irene (LKKAuto)" <JoyIrene@lkkauto.com<mailto:JoyIrene@lkkauto.com>>, "Vivian Lau (LKKAuto)" <vivianlau@lkkauto.com<mailto:vivianlau@lkkauto.com>>, "Vic (LKKAuto)"
<vicalpeh@lkkauto.com<mailto:vicalpeh@lkkauto.com>>, "Jas Khine (LKKAuto)"
<jaskhine@lkkauto.com<mailto:jaskhine@lkkauto.com>>, "Zaini (LKK Auto)"
<Zaini@lkkauto.com<mailto:Zaini@lkkauto.com>>
Date: 01/02/2018 11:02 AM
Subject: Acknowledgement of LOD's - TP claiming against AIG

WITHOUT PREJUDICE

Dear Cecilia / Jasmine,

We acknowledge receipt of your LOD's for the following cases.

NO	TAXI NO.	OI's NO.	Our reference	DOA	Case Handler / Investigator
1	SH 6625R	SLL 2968P	CC3/LCR18001114/K1js3	14/1/2018	Joy
2	SHD 3238X	GBE 7320E	CC3/AIG18000774/K1ws3	10/1/2018	Vivian
3	SHD 4301P	GBG 1285C	CC3/AIG18000946/K1ja3	11/1/2018	Joy
4	SHA 1021H	SCR 1869Z	CC3/AIG18000950/K1ja3	13/1/2018	Joy
5	SHC 8436M	SLM 7071M	CC3/AIG18000956/K1hs3	12/1/2018	Vic
6	SHA 89U SKW	1886C	CC3/AIG18000609/Dwb3	8/1/2018	Vivian
7	SHC 384G	SJC 5021Y	CC3/AIG18000853/K1ys3	11/1/2018	Jas
8	SHC 3067C	SLQ 3877K	CC3/LCR18000510/Djb3	5/1/2018	Joy
9	SH 7042R	SLE 8932P	CC3/LCR18000683/K1wa3	9/1/2018	Vivian
10	SHD 3346S	SLQ 3397D	CC3/LCR18001359/K1js3	19/1/2018	Joy
11	SHC 2984L	SLM 3154J	CC3/LCR18001119/K1ws3	15/1/2018	Vivian
12	SHA 2622S	SKZ 3272U	CC3/AIG18000949/K1ka3	15/1/2018	Zaini
13	SHA 2840D	SKU 8493S	CC3/AIG18001367/K1ys3	21/1/2018	Jas

Our respective case handler / investigator will look into the matter and revert to you in due course.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com<mailto:ShirleyHiew@lkkauto.com> | fax: 6741-4108 Blk 51,
Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)