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A. Francisco	Adr	Mn DOI: 10	1 18	Date / Time :	13
▲ Surveyor:				Registered in Merimen:	
Pre-assign / CCU /	FTE			72 r2 2 V	1 200
	0	4649706		88M0061E	25460
Insured Vehicle No			Claim No.	VPX [PI	VIIE 20
Name of Insured	TEAMS	CAB SERVICES PIL	Policy No.	A Company of the Comp	
Insured Tel No.	9	HP:	Make / Model		
Excess Sec II :SS	-	D.O.A: 17/11/19	Place of Accis	lent: 73/23/A	I ISLAND.
Is driver the owner	YES AND				
		A CONTRACTOR OF THE PARTY OF TH	OLCIA PEDC	RT: YES/NO : TP GIA RI	FPORT YESV NO
	ne/Age: NOKU U	(V/L=YES)/NO)	Insured Liabil		Yes/No
Driver Tel 2		(VIL-YES) NO)	montes cares	10	S) II S PART II I
profit	84				
	- V		INSRS:		NSRS:
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WSP. UNIV	0000	Tel:	Tel:	n n	Tel :
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Date/Time					
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	- SHANDIN			After call ltr to Ol: Documentation Check List	: Handler Typist
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21-5-18	FOR	MANDATE		Authorisation To Act:	
87 8 33	101-			Release Voucher:	
	Dr.			Final Repair Bill:	
	KE (CEIVED + 6 NOV 201		Car Rental Invoice:	
		0 NOV 201	8	Towing Invoice	
	rocine			LTA7GIA:	
	ECEIVED	2 1 MAY 2018		Medical Bill	
		The second second		PIR: Mandate/Reject Instruction	
				LOD	
				Payment Breakdown For	m
PRELIMINARY ADVICE	Date/Time:	Sent By:		Post-Repair Photos:	
A STATE OF THE PARTY OF THE PAR	E. S.	in Addition of the		Others:	
FINALIZATION	Date/Time:	Confirm with:		Confirm by:	
Repair Cost:	SS	(days) Reduction:	%	Email	Call
FINAL SETTLEMENT	Date/Time:	Confirm with		Email Call	
Final Liability:	· 100	(Agreed / Assessed) BOLA S/N No.	27	If NO or B 28, Ass. Lia:	
Repair Cost: (5)	55 3 3 3 7	N / 17.0	_N	INP-AX	A INS
Loss of Rental (LOR):	SS	(C days) 15 ~ _	DRIPY REA	Ten 0	A INS. TO LAWYER
Loss of Use (LOU):	SS (S		of the late X	IN hans	IN LAWYER
Loss of Income (LOI)	SS (S		v one)		
LOR only LOU only GIA/LTA Search	SS LOR+LDG	LLAN - LOI [Inck one	y saw,		
Medical:	SS			1) Claim status: Normal/	Reject/Private Settle
Disbursement:	SS -	(e.g. Tow/ Indep	sendent)	2) Report Format: 0	250
Legal Cost	SS			3) Survey fee:	230
Total:	S\$	Global Sum SS:		and the second	
FINAL PAYMENT	Date/Time:	Confirm with:		Email Call	
Payee 1:	SS	Name I:			
Payee 2: (Strike if N.A.)	55	Name 2:			
Payer 3: (Strike if N.A.)	SS -	Name 3:			

Tech Inva 5

Waskend S

Report Format : Lump Sum / I.B.H. (\$



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

		Affiliated to Federation Internal	tionale Des Experts En Auton	nobile
AXA	INSURANCE PTE	LTD	Ref : CC4/ASM1800	00948/Ajb3
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811			Date: 16-01-2018 Code: ASM	
1.		Policy Particular	s :- THIRD PARTY CLA	IM
	Insured Veh.	SHC 5970G	Veh. Inspected	PA 7758G
	Policy No.		Coverage (\$)	0.00
	Claim No.		Excess (\$)	0.00
	Assign From		Assign Date	16/01/2018
2.		Vehicle Par	ticulars & Condition	
	Make & Model		c.c	0
	Engine No.	HIDDEN	Year of Reg.	
	Chassis No.		Colour	
	Odometer	•	Steering	
	Brakes		Modification	
	General			
3.		Cond	itions of Tyres	
		Size	Make	Balance
	R/H Front Tyre			mm
	L/H Front Tyre			mm
	R/H Rear Tyre			mm
	L/H Rear Tyre			mm
4.		Descrip	tion of Damages	
5.		Gene	ral Information	
	Accident Date	27/12/2017	Inspection Date	10/01/2018
	Survey held at	CRUISE AUTOCARE PL		
		53 UBI AVE 1 PAYA UBI IND. I SINGAPORE 408934	PARK #03-53	
5a.			Remarks	
		ON WAS CONDUCTED ON A"W		

CRUISE AUTOCARE PTE LTD

ESTIMATE

MS: AXA INSURANCE SINGAPORE PTE LTD

Quotation No:

QCA160174

TO: CLAIM DEPARTMENT

Fax: 6880 4838

KDH201007 5947

Quote Date:

03-01-18

Contact No:

68416760

Fax No:

68413527

	Veh No.	PA7758G		Make / Model:	TOY	OTA HIACE
	S/N.	Description		LIST PRICE	Qty	Amount
		PARTS 0 4 0 1				\$1,950.90
	1	REAR TAILGATE VISUA		\$1,950.90	1	\$1,950.90
	2	REAR TAILGATE LOCK ASSY		\$255.15	1	\$255.15
	3	REAR BUMPER		\$101.75	1	\$101.75 -
	4	REAR BUMPER THE		\$411.60	1	\$411.60
0	5	REAR EMBLEM, LOGO	170	\$67.60	1	\$67.60
veo .	S 6	REAR END PANEL	170	\$349.30	1	\$349.30
	7	DEAD DUMPED DETAINED IN 3	20010	\$37.30	1	\$37.30
	8	REAR BUMPER RETAINER, RH	377.50	\$37.30	1	\$37.30
	9	REAR BUMPER BRACKET, LH 3 ***		\$45.85	1	\$45.85
	10	REAR BUMPER BRACKET, RH		\$45.85	1	\$45.85
	11	REAR END GARNISH 34		\$154.70	1	\$154.70
		DISCOUN	T GIVEN 25 %			(\$864.33)
		REVERSE SENSOR		\$250.00		\$250.00 2-0
	,	70KM/H STICKER	270	\$10.00	2	\$10.00
	2	WINDSCREEN SEALANT		\$60.00	- 2	\$60.00
	3	LABOUR		200.00		\$00.00
	1	LABOUR TO REMOVE AND REINSTALL REAR WINSCREEN	GLASS TO			\$120.00
		FACILIATE REPAIR				20.00
	2	LABOUR TO REMOVE DAMAGED PARTS, CUT/WELD REAR	REND	1270		\$800:00 750
		PANEL. ALIGN AND REPLACE PARTS		10		
	3	SPRAY PAINTING ON REAR TAILGATE AND REAR END PAINTING OF THE P	NEL			\$450.00 4

LUMP SUM DISCOUNT 20%

(\$856.60)

LKK Auto Consultants hence notify the Repairer of the for Chuise Autocare Pte Ltd. . To resurvey before after sp To display damaged part(s) dury resurvey . Parts price are subject 50

. Supplementary item(s) must be resurveyed and is subject to final approval from insurance Company

Signature of Customer

Sub Total \$3,426.38 \$239.85 GST @ 7% Total: \$3,666.23

Acknowledged by Repairer

Third party survey

No itiegal modification(s) is allowed

Signature:

Date:

53 Ubi Avenue 1, Paya Ubi Industrial Park #03-53 Singapore 408934

TEL: 6841 6760 FAX: 6841 3527 Email: cruiseac@singnet.com.sg

Joy Irene (LKKAuto)

From: Joy Irene (LKKAuto)

Sent: Thursday, 1 February 2018 12:00 PM

To: 'claims@transcab.com.sg'

Cc: 'carrisalee@ava-ins.com'; 'icewong@ava-ins.com'; 'ireneng@ava-ins.com';

'foonghon@ava-ins.com'; Admin A; Vivian Lau (LKKAuto)

Subject: ACCIDENT INVOLVING SHC 5970G & PA 7758G ALONG JURONG ISLAND ON

27/12/2017

Transcab Taxi (Singapore)
Trans-cab Services Pte Ltd

Dear Sir/Madam,

OUR REF : CC4/ASM18000948/Ajb3 YOUR REF : VPX/P1680520 (SHC 5970G)

ACCIDENT INVOLVING SHC 5970G & PA 7758G ALONG JURONG ISLAND ON 27/12/2017

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s Cruise Auto Care PI acting on behalf of the owner of PA 7758G against your motor insurance policy.

Based on the accident report and accident scenario, we are of the opinion that liability is not in our favour where our vehicle hit third-party from the rear. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

We also wish to advise that there is an excess of <u>\$\$5,000.00</u> attached with Third Party Claims. Please be informed that you shall be liable for the excess following any settlement of the third party claim.

AXA shall keep you informed of the third party claim settlement and thereafter kindly let AXA have the excess payment in your cheque payable to "AXA Insurance Pte Ltd". Please indicate your vehicle registration number and the date of accident on the back of the cheque.

Notwithstanding the excess being applied and/or received by AXA for the above subject matter, AXA expressly reserves all their rights under the policy to refund the excess payment in the event that there arises any known policy breach and or exclusion material to coverage.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)

- · Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us
 informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to cst@axa.com.sg/joyirene@lkkauto.com or deliver it by hand to our Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorized driver may have committed.

In the event of receiving and handling of any third party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact our Claims Service Team at 1800-880 4888 at our operating hours 9:00am to 5:30pm (press 1 for GI and option 3 for claims) or cst@axa.com.sg/jovirene@lkkauto.com. Please quote our claim reference when you contact us that we can assist you more effectively.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6749-5792 | email: joyirene@lkkauto.com| Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Menu



HI LKK, TP has escalated matter to lawyer. You may submit your invoice & close your file. Thanks.

Type

Q Question

Message

HI LKK, TP has escalated matter to lawyer. You may submit your invoice & close your file. Thanks.

Reply

ENPORTED * DOCACTO CONDICTION TOTAL TOTAL

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CCA/ASM11000948/Ajb3q2

Reference

SSMOORE

27 December 2017.

Loss Date

20 August 2018

Request Date

Doe Date

Vehicle Information Make

Incident Vehicle Registration # Model

TPVD TOYOTA

HINCE 3.0

Service Address

LICKAUTO CONSULTANTS PTE LTD [TP]

Vendor Name

Pending verification - Direct Settlement

Services

Third Party Vehicle Damage

Type of Linss

No.2 ANG MD KID STREET 63, 569111, Singapore TRANS-CAB SERVICES PTE LTD

Primary Contact/Insured

Claim Handler

TAN Wancong

tan.warcong@axa.com.tg

Additional Intructions

Mobes Metrics Attestment History Documents Document Sulfype Bhoolees Messages

+ (Immed Document)

Surveyor/ Assessor expense

Brychice

■ UCCInvolor1 pdf

NAME

3 January 2019 LKK AUTO CONSULTANTS PTE. LTD [TP]

DATE

AUTHOR

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75		UKK AUTO CONSULTANTS PTE LTD [TP]	6 August 2018
Correspondence Letters and Correspondence Letters and Correspondence Reports is Statement	UKKAUT	UKK AUTO CONSULTANTS PTE.	6 August 2018
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Letters and Correspondence Correspondence Reports & Statement		VISIENU BATHAM Sneibar	8 January 2018
Reports & Statement		KADRI Matriers	4 January 2018
		DHIWAR Namesta	3 January 2018
■ PMAR, HECEPVED FROM WORKSHOP WITH GIA Reports & Statement GIA Report 18 PORT meg		DHIWAR Namesta	3 January 2018

1/3/2019

1/3/2019

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ACTION	Approve	Approve	Approve	Approve	Approve	Approve	Approve	Адризме	Deny	Derry	Арргоме
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PRICE	1755.3	255.15	101.75	9114	67.6	349.3	37.3	27.2	0	0	7.5
CONDITION	Damaged	Damaged	Mising	Damaged	Necessary	Dented	Necessary	Necessary	Serviceable	Serviceable	Bent
REPAIR/REPLACE (PARTE)											
PART											
PART	REAR	HEAR TAILGATE LOCK ASSY	HEAR TARGATE LOCK ASSY COVER	REAR BUMPER	HEAR ENBLEM LOGO	REAR END PANEL	HEAR BUMPER RETAINER LH	HEAR BUMPER PETANER AH	REAR BUMPER BRACKET LH	REAR BUMPER BRACKET JIH	REAR END GARNISH
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Cla	LABOUR BAR	120	352	904
	PART NAME	LABOUR TO REMOVE AND REINSTALL REAR WINDSCHEEN GLASS TO FACILITATE REPAIR	LABOUR TO REMOVE DAMAGED PARTS, GUT MELD REAR END PANES, ALISIN AND REPLACE PARTS	SPRAY PAINTING ON REAR TAILGATE AND REAR END PANEL.
Choughten	REPAINTEPLACE (LABRIM)			
	SM NO	8	es.	п
	HD1	`		`
1/3/2019		3		9

11.02.01

2 REVENSE Approve 200 DAMAGED SENSOR Approve 10 NECESSARY 10 WINDSCREEN Approve 60 NECESSARY 11 SEALANT Approve 60 NECESSARY 11	Work	Jeneral & Woreshop Details:	Vehicle & Direc Details NAME AC		Vehicle Condition ON AMOUNT	Town & Platte COMMENT	Parts & Labour REMOVE	2
Approve 200 Approve 10 Approve 65			DAYS OF REPAIR 6 DAYS	Approve				
Approve 10 EEN Approve 65		N:	REVERSE SENSOR	Approve	300	DAMAGED	61	
Approve 60		n	TOKMH	Approve	9	NECESSARY		
		*	WINDSCREEN	Appeave	8	NECESSARY	41	

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rial & Workshop Details.	version & Onver Details	Vehicle Condition	andthon Tarret & Hatto Parts & Labour Amustianeous	Parts & Labour	Amoelianeous	Commen	Burney Claim Arrount	\$3.917.52	
Claim Amount	\$2.517.52								
CATEGORY	ESTMATE		REVISED AMOUNT						
Spare Parts	\$2,377.52		\$2.377.52						
Labour	\$1,279.00		\$1,270,00						
Macetaneous	\$270.00		\$270.00						

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