

## Vic (LKKAuto)

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**From:** Vic (LKKAuto)  
**Sent:** Thursday, 14 June, 2018 4:34 PM  
**To:** Michelle  
**Cc:** Kenneth Ding; 'Kelly Ding'; 'Admin Ding Auto'; 'Ding Ding Auto'; 'Sales Ding Auto'; 'You jingfeng'; Admin A; Vic (LKKAuto)  
**Subject:** RE: (REF : CC4/III18000945/hs3) BILLING FOR SLG9016S TP CLAIMS AGAINST SHA1473L ON 13/1/2018 LKK REF CC4/III18000945/T1hb3  
**Attachments:** SLG9016S.MP4

Without Prejudice

Dear Michelle,

Received with thanks.

We will check and will get back for an update.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Michelle [mailto:accounts@dingauto.sg]

**Sent:** Thursday, 14 June, 2018 4:04 PM

**To:** Vic (LKKAuto)

**Cc:** Kenneth Ding; 'Kelly Ding'; 'Admin Ding Auto'; 'Ding Ding Auto'; 'Sales Ding Auto'; 'You jingfeng'; Admin A

**Subject:** Re: (REF : CC4/III18000945/hs3) BILLING FOR SLG9016S TP CLAIMS AGAINST SHA1473L ON 13/1/2018 LKK REF CC4/III18000945/T1hb3

Dear Vic,

Please view attached file for longer version of the video.

Our insured is within his lane when turning.

But your insured's lane is moving straight.

Your insured cut and squeeze into my insured's lane.

Thus we would still like to claim 100% for our insured.

Kindly revert back with a claim of 100% as soon as possible.

Thank you so much

Yours sincerely  
Michelle Fang  
92394128  
Ding Auto Pte Ltd

On 14/6/2018 2:40 PM, Vic (LKKAuto) wrote:

Without Prejudice

Dear Kenneth,

We refer to your below email.

Please be informed that our principal had further reviewed the matter and they are of the view that both parties should share equal liability as both vehicles side swiped each other.

On a without prejudice basis and purely for an amicable settlement on a without admission of liability to our Insured's part, we maintain our offer as below:

|                                   |                 |                    |
|-----------------------------------|-----------------|--------------------|
| Cost of Repair (w/gst)            | \$              | 1,605.00           |
| Loss of Use (\$60 x 5 days)       | \$              | 300.00             |
| Loss of Income (\$81.68 x 5 days) | \$              | <u>408.40</u>      |
|                                   | <i>Subtotal</i> | \$ 2,313.40        |
|                                   | @50%            | \$ 1,156.70        |
| LTA Search Fee                    | \$              | <u>7.49</u>        |
| <b>TOTAL</b>                      |                 | <b>\$ 1,164.19</b> |

If agreeable, kindly chop and sign the attached DV and forward back to us the original signed copy (hard copy) together with LOD, Authorization Letter, Final Repair Bill, etc. (original hard copy) for our Principal to process the payment.

The above amount is to be made payable to **DING AUTO PTE LTD.**

*"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.*

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Kenneth Ding [<mailto:kenneth.ding@dingauto.sg>]

**Sent:** Thursday, 14 June, 2018 2:11 PM

**To:** 'Michelle'; Vic (LKKAuto)

**Cc:** 'Kelly Ding'; 'Admin Ding Auto'; 'Ding Ding Auto'; 'Sales Ding Auto'; 'You jingfeng'; 'yvonne wong'; 'Vivian'; Admin A

**Subject:** RE: (REF : CC4/III18000945/hs3) BILLING FOR SLG9016S TP CLAIMS AGAINST SHA1473L ON 13/1/2018 LKK REF CC4/III18000945/T1hb3

Dear Vic,

Good afternoon to you.

Please help to provide your offer for this case as we wanted to close it as soon possible as this case has been more than 6 months.

Thank you and we look forward to hear from you by today.

Best Regards,  
Kenneth Ding  
HP: 92313123  
Fax: 6452 0614

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**From:** Michelle [<mailto:accounts@dingauto.sg>]

**Sent:** Wednesday, June 13, 2018 2:01 PM

**To:** Vic (LKKAuto)

**Cc:** Kenneth Ding; Kelly Ding; Admin Ding Auto; Ding Ding Auto; Sales Ding Auto; You jingfeng; yvonne wong; Vivian; Admin A

**Subject:** Re: (REF : CC4/III18000945/hs3) BILLING FOR SLG9016S TP CLAIMS AGAINST SHA1473L ON 13/1/2018 LKK REF CC4/III18000945/T1hb3

Dear Vic,

As per our conversation,

Kindly revert back with reason for 50/50 as mention it was your insured who squeeze into our insured's lane.

Thank you so much

Yours sincerely  
Michelle Fang  
92394128  
Ding Auto Pte Ltd

On 12/6/2018 4:47 PM, Michelle wrote:

Dear Vic,

May I know is there any update for this case from India Insurance ?  
This accident happen since 13 January 2018.  
Its been almost 2 months since the last update we receive from your side that india insurance offer 50/50.

Appriciate your assistance to expedite and revert back with a better offer of 100% claim as soon as possible.

Thank you so much

Yours sincerely  
Michelle Fang  
92934128  
Ding Auto Pte Ltd

On 6/6/2018 9:02 AM, Vic (LKKAuto) wrote:

Without Prejudice

Dear Michelle,

We refer to your below email.

Please be informed that we are still pending for instructions from our principal.

We will follow up and will get back to you for an update.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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---

**From:** Michelle [<mailto:accounts@dingauto.sg>]

**Sent:** Wednesday, 6 June, 2018 8:26 AM

**To:** Vic (LKKAuto)

**Cc:** Kenneth Ding; Kelly Ding; Admin Ding Auto; Ding Ding Auto;

Sales Ding Auto; You jingfeng; yvonne wong; Vivian; Admin A

**Subject:** Re: (REF : CC4/III18000945/hs3) BILLING FOR SLG9016S TP

Morning Vic,

Its been 1 month since our last conversation.  
We would like to claim 100% for our insured.  
May I know is there any update for this case from India Insurance ?  
This accident happen since 13 January 2018.

Kindly assist to expedite and revert back with an answer and better offer from India Insurance as soon as possible.

Thank you so much

Yours sincerely  
Michelle Fang  
92394128  
Ding Auto Pte Ltd

On 10/5/2018 4:13 PM, Michelle wrote:

Dear Vic,

As per our conversation, we would like to claim for our insured 100%.  
Kindly assist to expedite and revert back with an answer from India Insurance as soon as possible.

Thank you

Yours sincerely  
Michelle Fang  
Ding Auto Pte Ltd

On 23/4/2018 10:37 AM, Accounts Ding Auto wrote:

**Morning Vic,**

Please view attached file for our insured's video.  
Your insured squeeze in to my insured's lane. He is not at stationary position.  
Please view the 2nd video as well. Your insured did not pull his hand brake.

Thus we would like to claim  
100% for our insured.  
Kindly revert back with  
liability clear offer as soon  
as possible.

Thank you so much.

Yours Sincerely,  
Fang XinYi Michelle  
Office Contact : 92394128  
Ding Auto Pte Ltd

On Mon, Apr 23, 2018 at 9:30  
AM, Vic (LKKAuto)  
<[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)> wrote:

WITHOUT PREJUDICE

Dear Michelle,

We refer to your below email.

On a without prejudice basis and  
purely for an amicable settlement  
on a without admission of liability  
to our Insured's part, our principal  
is in the view that both parties are  
equally liable of the accident. As  
such, we have our principal's  
mandate and we offer settlement  
as follows:

|                                   |                 |                    |
|-----------------------------------|-----------------|--------------------|
| Cost of Repair (w/gst)            | \$              | 1,605.00           |
| Loss of Use (\$60 x 5 days)       | \$              | 300.00             |
| Loss of Income (\$81.68 x 5 days) | \$              | <u>408.40</u>      |
|                                   | <i>Subtotal</i> | \$ 2,313.40        |
|                                   | @50%            | \$ 1,156.70        |
| LTA Search Fee                    | \$              | <u>7.49</u>        |
| <b>TOTAL</b>                      |                 | <b>\$ 1,164.19</b> |

If agreeable, kindly chop and sign the attached DV and forward back to us the original signed copy (hard copy) together with LOD, Authorization Letter, Final Repair Bill, etc. (original hard copy) for our Principal to process the payment.

The above amount is to be made payable to **DING AUTO PTE LTD.**

Thank you.

*"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.*

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Accounts Ding Auto  
[mailto:[accounts@dingauto.sg](mailto:accounts@dingauto.sg)]  
**Sent:** Saturday, 21 April, 2018 2:26 PM  
**To:** Vic (LKKAuto)  
**Cc:** Kenneth Ding; Kelly Ding; Admin Ding Auto; Ding Ding Auto; Sales Ding Auto; You jingfeng; yvonne wong; Vivian; Admin A  
**Subject:** Re: (REF : CC4/III18000945/hs3) BILLING FOR SLG9016S TP CLAIMS AGAINST SHA1473L ON 13/1/2018 LKK REF CC4/III18000945/T1hb3

Dear Vic,

Understand for the last update on 13 April 2018, that you are still seeking approval from your principle.

May we know any further updates on the states from your side ?

As the case as been on going for quite some time.



Kindly assist to expedite  
the case as soon as possible  
and revert back with an  
offer as soon as possible.

Thank you so much.

Yours Sincerely,

Fang XinYi Michelle

Office Contact : 92394128

Ding Auto Pte Ltd

On Fri, Apr 13, 2018 at 3:38  
PM, Vic (LKKAuto)  
<[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
wrote:

Without Prejudice

Dear Kenneth,

We refer to your below email.

Please be informed that we are  
still in the midst of seeking  
mandate approval to our  
principal.

We will expedite and will get back  
to you for an update/offer.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Kenneth Ding  
[mailto:[kenneth.ding@dingauto.sg](mailto:kenneth.ding@dingauto.sg)]  
**Sent:** Friday, 13 April, 2018 12:47 PM  
**To:** 'Kenneth Ding'; Vic (LKKAuto); 'Accounts Ding Auto'

**Cc:** 'Kelly Ding'; 'Admin Ding Auto'; 'Ding Ding Auto'; 'Sales Ding Auto'; 'You jingfeng'; 'yvonne wong'; 'Vivian'; Admin A  
**Subject:** RE: (REF : CC4/III18000945/hs3)  
BILLING FOR SLG9016S TP  
CLAIMS AGAINST  
SHA1473L ON 13/1/2018  
LKK REF  
CC4/III18000945/T1hb3

Dear Vic,

Good afternoon to you.

Just to check and follow up on  
the status of our offer.

Thank you and we look forward  
to hear from you soon.

Thank you so much.

Best Regards,

Kenneth Ding

HP: 92313123

Fax: 6452 0614

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**From:** Kenneth Ding  
[<mailto:kenneth.ding@dingauto.sg>]

**Sent:** Thursday, April 5, 2018  
3:07 PM

**To:** 'Vic (LKKAuto)'; 'Accounts  
Ding Auto'

**Cc:** 'Kelly Ding'; 'Admin Ding  
Auto'; 'Ding Ding Auto'; 'Sales  
Ding Auto'; 'You jingfeng';  
'yvonne wong'; 'Vivian'; 'Admin A'

**Subject:** RE: (REF :  
CC4/III18000945/hs3) BILLING  
FOR SLG9016S TP CLAIMS  
AGAINST SHA1473L ON  
13/1/2018 LKK REF  
CC4/III18000945/T1hb3

Dear Vic,

Good afternoon to you.

Just to check and follow up with you on the status for our offer.

We sincerely look forward to hear from you as soon as possible.

Thank you so much.

Best Regards,

Kenneth Ding

HP: 92313123

Fax: 6452 0614

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**From:** Vic (LKKAuto)  
[<mailto:vicalpeh@lkkauto.com>]  
**Sent:** Monday, April 2, 2018 4:31 PM  
**To:** Accounts Ding Auto  
**Cc:** Kenneth Ding; Kelly Ding; Admin Ding Auto; Ding Ding Auto; Sales Ding Auto; You jingfeng; yvonne wong; Vivian; Vic (LKKAuto); Admin A  
**Subject:** RE: (REF : CC4/III18000945/hs3) BILLING FOR SLG9016S TP CLAIMS AGAINST SHA1473L ON 13/1/2018 LKK REF CC4/III18000945/T1hb3

Without Prejudice

Dear Kenneth,

We refer to your below email and the contents were noted.

Please be informed that we are in the midst of seeking quantum mandate approval to our principal.

We will expedite and will get back to you for an offer.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Accounts Ding Auto  
[\[mailto:accounts@dingauto.sg\]](mailto:accounts@dingauto.sg)  
**Sent:** Tuesday, 20 March, 2018  
11:09 AM  
**To:** Vic (LKKAuto)  
**Cc:** Kenneth Ding; Kelly Ding;

Admin Ding Auto; Ding Ding Auto;  
Sales Ding Auto; You jingfeng;  
yvonne wong; Vivian  
**Subject:** (REF :  
CC4/III18000945/hs3) BILLING  
FOR SLG9016S TP CLAIMS  
AGAINST SHA1473L ON  
13/1/2018

Morning Vic,

REF : CC4/III18000945/hs3

Please see attached supporting  
document to claims against your  
insured .

We have completed the repair,  
driver has collected the vehicle  
and your surveyor has finalize the  
repair at \$1500 - total 3 days  
repair job.

We would like to claim for our  
insured as per following :

Total Number of days : 10 (Due to  
weekend)

Repair Cost :  $\$1500 + 7\% = \$1605$

Loss of Use :  $\$120 \times 10 = \$1200$

Loss of Income :  $\$81.68 \times 10 =$   
 $\$816.80$

LTA Search Fee :  $\$7 + 7\% =$   
 $\$7.45$

Kindly revert back with our offer  
so that we can issue our LOD &

invoice and close the case as soon  
as possible.

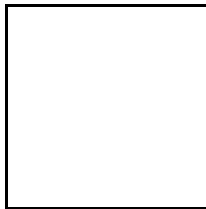
Thank you so much.

Yours Sincerely,

Fang XinYi Michelle

Office Contact : 92394128

Ding Auto Pte Ltd



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[www.avast.com](http://www.avast.com)

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Yours Sincerely,  
Michelle Fang  
92394128  
Ding Auto Pte Ltd  
Ding Automotive Pte Ltd

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Michelle Fang  
92394128  
Ding Auto Pte Ltd  
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