

Vic (LKKAuto)

From: Vic (LKKAuto)
Sent: Thursday, 14 June, 2018 4:40 PM
To: Sundari Nagarajan - III
Cc: Admin A; Vic (LKKAuto)
Subject: YOUR REF MCT18010360 _ FW: (REF : CC4/III18000945/hs3) BILLING FOR SLG9016S
TP CLAIMS AGAINST SHA1473L ON 13/1/2018 LKK REF CC4/III18000945/T1hb3
Attachments: SLG9016S.MP4

Your Ref: MCT18010360

Dear Sundari,

We refer to the subject matter and to our telephone conversation earlier today.

As spoken, mandate was given at 50% liability. However, TP repairer had furnish us a longer version of the footage as attached and insisted on a 100% claim on their favour as our Insured vehicle had squeezed in from a going straight lane only (as per below screenshot and email).



Please advise if we maintain position and/or for your further instruction please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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Consultants
Pte Ltd

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From: Vic (LKKAuto)

Sent: Thursday, 14 June, 2018 4:34 PM

To: Michelle

Cc: Kenneth Ding; 'Kelly Ding'; 'Admin Ding Auto'; 'Ding Ding Auto'; 'Sales Ding Auto'; 'You jingfeng'; Admin A; Vic (LKKAuto)

Subject: RE: (REF : CC4/III18000945/hs3) BILLING FOR SLG9016S TP CLAIMS AGAINST SHA1473L ON 13/1/2018 LKK REF CC4/III18000945/T1hb3

Without Prejudice

Dear Michelle,

Received with thanks.

We will check and will get back for an update.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Michelle [<mailto:accounts@dingauto.sg>]

Sent: Thursday, 14 June, 2018 4:04 PM

To: Vic (LKKAuto)

Cc: Kenneth Ding; 'Kelly Ding'; 'Admin Ding Auto'; 'Ding Ding Auto'; 'Sales Ding Auto'; 'You jingfeng'; Admin A

Subject: Re: (REF : CC4/III18000945/hs3) BILLING FOR SLG9016S TP CLAIMS AGAINST SHA1473L ON 13/1/2018 LKK REF CC4/III18000945/T1hb3

Dear Vic,

Please view attached file for longer version of the video.
Our insured is within his lane when turning.
But your insured's lane is moving straight.
Your insured cut and squeeze into my insured's lane.

Thus we would still like to claim 100% for our insured.

Kindly revert back with a claim of 100% as soon as possible.

Thank you so much

Yours sincerely
Michelle Fang
92394128
Ding Auto Pte Ltd

On 14/6/2018 2:40 PM, Vic (LKKAuto) wrote:

Without Prejudice

Dear Kenneth,

We refer to your below email.

Please be informed that our principal had further reviewed the matter and they are of the view that both parties should share equal liability as both vehicles side swiped each other.

On a without prejudice basis and purely for an amicable settlement on a without admission of liability to our Insured's part, we maintain our offer as below:

Cost of Repair (w/gst)	\$	1,605.00
Loss of Use (\$60 x 5 days)	\$	300.00
Loss of Income (\$81.68 x 5 days)	\$	408.40
	<i>Subtotal</i>	\$ 2,313.40
	@50%	\$ 1,156.70
LTA Search Fee	\$	7.49
TOTAL		\$ 1,164.19

If agreeable, kindly chop and sign the attached DV and forward back to us the **original signed copy (hard copy) together with LOD, Authorization Letter, Final Repair Bill, etc. (original hard copy)** for our Principal to process the payment.

The above amount is to be made payable to **DING AUTO PTE LTD.**

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Kenneth Ding [<mailto:kenneth.ding@dingauto.sg>]

Sent: Thursday, 14 June, 2018 2:11 PM

To: 'Michelle'; Vic (LKKAuto)

Cc: 'Kelly Ding'; 'Admin Ding Auto'; 'Ding Ding Auto'; 'Sales Ding Auto'; 'You jingfeng'; 'yvonne wong'; 'Vivian'; Admin A

Subject: RE: (REF : CC4/III18000945/hs3) BILLING FOR SLG9016S TP CLAIMS AGAINST SHA1473L ON 13/1/2018 LKK REF CC4/III18000945/T1hb3

Dear Vic,

Good afternoon to you.

Please help to provide your offer for this case as we wanted to close it as soon possible as this case has been more than 6 months.

Thank you and we look forward to hear from you by today.

Best Regards,

Kenneth Ding

HP: 92313123

Fax: 6452 0614

From: Michelle [<mailto:accounts@dingauto.sg>]

Sent: Wednesday, June 13, 2018 2:01 PM

To: Vic (LKKAuto)

Cc: Kenneth Ding; Kelly Ding; Admin Ding Auto; Ding Ding Auto; Sales Ding Auto; You jingfeng; yvonne wong; Vivian; Admin A

Subject: Re: (REF : CC4/III18000945/hs3) BILLING FOR SLG9016S TP CLAIMS AGAINST SHA1473L ON 13/1/2018 LKK REF CC4/III18000945/T1hb3

Dear Vic,

As per our conversation,

Kindly revert back with reason for 50/50 as mention it was your insured who squeeze into our insured's lane.

Thank you so much

Yours sincerely
Michelle Fang
92394128
Ding Auto Pte Ltd

On 12/6/2018 4:47 PM, Michelle wrote:

Dear Vic,

May I know is there any update for this case from India Insurance ?
This accident happen since 13 January 2018.
Its been almost 2 months since the last update we receive from your side that
india insurance offer 50/50.

Appriciate your assistance to expedite and revert back with a better offer of
100% claim as soon as possible.

Thank you so much

Yours sincerely
Michelle Fang
92934128
Ding Auto Pte Ltd

On 6/6/2018 9:02 AM, Vic (LKKAuto) wrote:

Without Prejudice

Dear Michelle,

We refer to your below email.

Please be informed that we are still pending for instructions from our
principal.

We will follow up and will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Michelle [<mailto:accounts@dingauto.sg>]
Sent: Wednesday, 6 June, 2018 8:26 AM
To: Vic (LKKAUTO)
Cc: Kenneth Ding; Kelly Ding; Admin Ding Auto; Ding Ding Auto; Sales Ding Auto; You jingfeng; yvonne wong; Vivian; Admin A
Subject: Re: (REF : CC4/III18000945/hs3) BILLING FOR SLG9016S TP CLAIMS AGAINST SHA1473L ON 13/1/2018 LKK REF CC4/III18000945/T1hb3

Morning Vic,

Its been 1 month since our last conversation.
We would like to claim 100% for our insured.
May I know is there any update for this case from India Insurance ?
This accident happen since 13 January 2018.

Kindly assist to expedite and revert back with an answer and better offer from India Insurance as soon as possible.

Thank you so much

Yours sincerely
Michelle Fang
92394128
Ding Auto Pte Ltd

On 10/5/2018 4:13 PM, Michelle wrote:

Dear Vic,

As per our conversation, we would like to claim for our insured 100%.
Kindly assist to expedite and revert back with an answer from India Insurance as soon as possible.

Thank you

Yours sincerely
Michelle Fang
Ding Auto Pte Ltd

On 23/4/2018 10:37 AM, Accounts Ding Auto wrote:

Morning Vic,

Please view attached file for our insured's video.
Your insured squeeze in to my insured's lane. He is not at stationary position.
Please view the 2nd video as well. Your insured did not pull his hand brake.

Thus we would like to claim 100% for our insured.
Kindly revert back with liability clear offer as soon as possible.

Thank you so much.

Yours Sincerely,
Fang XinYi Michelle
Office Contact : 92394128
Ding Auto Pte Ltd

On Mon, Apr 23, 2018 at 9:30 AM, Vic (LKKAuto) <vicalpeh@lkkauto.com> wrote:

WITHOUT PREJUDICE

Dear Michelle,

We refer to your below email.

On a without prejudice basis and purely for an amicable settlement on a without admission of liability to our Insured's part, our principal is in the view that both parties are equally liable of the accident. As such, we have our principal's mandate and we offer settlement as follows:

Cost of Repair (w/gst)	\$	1,605.00
Loss of Use (\$60 x 5 days)	\$	300.00
Loss of Income (\$81.68 x 5 days)	\$	408.40
	<i>Subtotal</i>	\$ 2,313.40
	@50%	\$ 1,156.70
LTA Search Fee	\$	7.49
TOTAL		\$ 1,164.19

If agreeable, kindly chop and sign the attached DV and forward back to us the original signed copy (hard copy) together with LOD, Authorization Letter, Final Repair Bill, etc. (original hard copy) for our Principal to process the payment.

The above amount is to be made payable to **DING AUTO PTE LTD.**

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Accounts Ding Auto
[mailto:accounts@dingauto.sg]
Sent: Saturday, 21 April, 2018 2:26 PM
To: Vic (LKKAuto)
Cc: Kenneth Ding; Kelly Ding;
Admin Ding Auto; Ding Ding Auto;
Sales Ding Auto; You jingfeng;
yvonne wong; Vivian; Admin A
Subject: Re: (REF :
CC4/III18000945/hs3) BILLING FOR
SLG9016S TP CLAIMS AGAINST
SHA1473L ON 13/1/2018 LKK REF
CC4/III18000945/T1hb3

Dear Vic,

Understand for the last update on 13 April 2018, that you are still seeking approval from your principle.

May we know any further updates on the states from your side ?

As the case as been on going for quite some time.

Kindly assist to expedite the case as soon as possible and revert back with an offer as soon as possible.

Thank you so much.

Yours Sincerely,

Fang XinYi Michelle

Office Contact : 92394128

Ding Auto Pte Ltd

On Fri, Apr 13, 2018 at 3:38 PM, Vic (LKKAuto) <vicalpeh@lkkauto.com> wrote:

Without Prejudice

Dear Kenneth,

We refer to your below email.

Please be informed that we are still in the midst of seeking mandate approval to our principal.

We will expedite and will get back to you for an update/offer.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Kenneth Ding
[mailto:kenneth.ding@dingauto.sg]

Sent: Friday, 13 April, 2018 12:47 PM

To: 'Kenneth Ding'; Vic (LKKAuto);
'Accounts Ding Auto'

Cc: 'Kelly Ding'; 'Admin Ding
Auto'; 'Ding Ding Auto'; 'Sales
Ding Auto'; 'You jingfeng';
'yvonne wong'; 'Vivian';
Admin A

Subject: RE: (REF :
CC4/III18000945/hs3)
BILLING FOR SLG9016S TP
CLAIMS AGAINST
SHA1473L ON 13/1/2018
LKK REF
CC4/III18000945/T1hb3

Dear Vic,

Good afternoon to you.

Just to check and follow up on
the status of our offer.

Thank you and we look forward
to hear from you soon.

Thank you so much.

Best Regards,

Kenneth Ding

HP: 92313123

Fax: 6452 0614

From: Kenneth Ding
[[mailto:kenneth.ding@dingauto.s
g](mailto:kenneth.ding@dingauto.sg)]

Sent: Thursday, April 5, 2018

3:07 PM

To: 'Vic (LKKAuto)'; 'Accounts Ding Auto'

Cc: 'Kelly Ding'; 'Admin Ding Auto'; 'Ding Ding Auto'; 'Sales Ding Auto'; 'You jingfeng'; 'yvonne wong'; 'Vivian'; 'Admin A'

Subject: RE: (REF : CC4/III18000945/hs3) BILLING FOR SLG9016S TP CLAIMS AGAINST SHA1473L ON 13/1/2018 LKK REF CC4/III18000945/T1hb3

Dear Vic,

Good afternoon to you.

Just to check and follow up with you on the status for our offer.

We sincerely look forward to hear from you as soon as possible.

Thank you so much.

Best Regards,

Kenneth Ding

HP: 92313123

Fax: 6452 0614

From: Vic (LKKAuto)
[<mailto:vicalpeh@lkkauto.com>]

Sent: Monday, April 2, 2018 4:31 PM

To: Accounts Ding Auto

Cc: Kenneth Ding; Kelly Ding; Admin Ding Auto; Ding Ding Auto; Sales Ding Auto; You jingfeng; yvonne wong; Vivian; Vic

(LKKAUTO); Admin A
Subject: RE: (REF :
CC4/III18000945/hs3) BILLING
FOR SLG9016S TP CLAIMS
AGAINST SHA1473L ON
13/1/2018 LKK REF
CC4/III18000945/T1hb3

Without Prejudice

Dear Kenneth,

We refer to your below email and
the contents were noted.

Please be informed that we are in
the midst of seeking quantum
mandate approval to our
principal.

We will expedite and will get back
to you for an offer.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Accounts Ding Auto
[<mailto:accounts@dingauto.sg>]
Sent: Tuesday, 20 March, 2018
11:09 AM
To: Vic (LKKAUTO)
Cc: Kenneth Ding; Kelly Ding;
Admin Ding Auto; Ding Ding Auto;
Sales Ding Auto; You jingfeng;
yvonne wong; Vivian
Subject: (REF :
CC4/III18000945/hs3) BILLING
FOR SLG9016S TP CLAIMS
AGAINST SHA1473L ON
13/1/2018

Morning Vic,

REF : CC4/III18000945/hs3

Please see attached supporting document to claims against your insured .

We have completed the repair, driver has collected the vehicle and your surveyor has finalize the repair at \$1500 - total 3 days repair job.

We would like to claim for our insured as per following :

Total Number of days : 10 (Due to weekend)

Repair Cost : $\$1500 + 7\% = \1605

Loss of Use : $\$120 \times 10 = \1200

Loss of Income : $\$81.68 \times 10 = \816.80

LTA Search Fee : $\$7 + 7\% = \7.45

Kindly revert back with our offer so that we can issue our LOD & invoice and close the case as soon as possible.

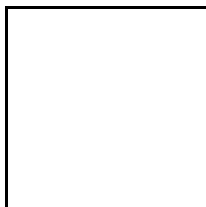
Thank you so much.

Yours Sincerely,

Fang XinYi Michelle

Office Contact : 92394128

Ding Auto Pte Ltd



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www.avast.com

Yours Sincerely,
Michelle Fang
92394128
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