

Vic (LKKAUTO)

From: Michelle <accounts@dingauto.sg>
Sent: Thursday, 16 August, 2018 11:42 AM
To: Vic (LKKAUTO)
Cc: DingAuto Admin; Kenneth Ding; Kelly Ding; Ding Ding Auto; You jingfeng; Dd hashim; duan.hongbo@dingauto.sg; Admin A
Subject: Re: (REF : CC4/III18000945/hs3) BILLING FOR SLG9016S TP CLAIMS AGAINST SHA1473L ON 13/1/2018 LKK REF CC4/III18000945/T1hb3
Attachments: SLG9016S (DV).pdf

Dear Vic,

Please view attached file for the amended DV.
We will also mail the amended DV to your office.

Thank you so much

Yours sincerely
Michelle Fang
92394128
Ding Auto Pte Ltd

On 16/8/2018 11:06 AM, Vic (LKKAUTO) wrote:

Without Prejudice

Dear All,

We refer to the below email.

Kindly assist to sign the amended DV as the LTA Search Fee was incorrect. The total amount should be as below:

Cost of Repair (w/gst)	\$ 1,605.00
Loss of Use (\$60 x 5 days)	\$ 300.00
Loss of Income (\$81.68 x 5 days)	\$ 408.40
LTA Search Fee	\$ 7.45
TOTAL	\$ 2,320.85

Thank you and have a good day.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: DingAuto Admin [<mailto:admin@dingauto.sg>]

Sent: Thursday, 16 August, 2018 10:33 AM

To: Michelle

Cc: Vic (LKKAuto); Kenneth Ding; Kelly Ding; Ding Ding Auto; You jingfeng; Dd hashim;

duan.hongbo@dingauto.sg

Subject: Re: (REF : CC4/III18000945/hs3) BILLING FOR SLG9016S TP CLAIMS AGAINST SHA1473L ON 13/1/2018 LKK REF CC4/III18000945/T1hb3

Dear Vic,

Kindly advise the payment for SLG9016S as the document had been send over on 15/08/2018,

my colleague michelle have email you on yesterday, on the above mention case.

Kindly revert back regarding payment as soon as possible.

*NOTE : Payment is to be made to Ding Auto Pte Ltd.

Best regards,

Alex Loh

Claim Executive

DingAuto Pte Ltd

10 Sin Ming Industrial Estate | #01-20 | Singapore 575645

Tel: (+65) 6452 1208 | **Fax:** 6452 0614

Email: admin@dingauto.sg

On Wed, Aug 15, 2018 at 4:55 PM, Michelle <accounts@dingauto.sg> wrote:

Dear Vic,

Please view attached file for signed DV and repair invoice.

We will also mail both DV and invoice to our office.

Kindly revert back regarding payment as soon as possible.

*NOTE : Payment is to be made to Ding Auto Pte Ltd.

Thank you so much

Yours sincerely

Michelle Fang

92394128

Ding Auto Pte Ltd

On 15/8/2018 2:48 PM, Vic (LKKAuto) wrote:

Without Prejudice

Dear Kenneth,

We refer to your below email.

On a without prejudice basis and purely for an amicable settlement on a without admission of liability to our Insured's part, we have our principal's mandate and we offer to settle your client's claim as below:

Cost of Repair (w/gst)	\$ 1,605.00
Loss of Use (\$60 x 5 days)	\$ 300.00
Loss of Income (\$81.68 x 5 days)	\$ 408.40
LTA Search Fee	\$ 7.49
TOTAL	\$ 2,320.89

If agreeable, kindly let the chop and sign the attached DV and forward back to us **the original signed copy together with the LOD and all supporting documents** for our Principal to process the payment.

The above amount is to be made payable to **DING AUTO PTE LTD.**

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Kenneth Ding [<mailto:kenneth.ding@dingauto.sg>]

Sent: Wednesday, 15 August, 2018 2:23 PM

To: 'Kenneth Ding'; Vic (LKKAuto); 'Michelle'; 'Dd hashim'

Cc: 'Kelly Ding'; 'Admin Ding Auto'; 'Ding Ding Auto'; 'You jingfeng'; Admin A; CS A Team

Subject: RE: (REF : CC4/III18000945/hs3) BILLING FOR SLG9016S TP CLAIMS AGAINST SHA1473L ON 13/1/2018 LKK REF CC4/III18000945/T1hb3

Dear Vic,

Good day to you.

Please advice the status of your offer.

Thank you and we look forward to hear from you soon.

Best Regards,

Kenneth Ding

HP: 92313123

Fax: 6452 0614

From: Kenneth Ding [<mailto:kenneth.ding@dingauto.sg>]
Sent: Monday, August 13, 2018 1:25 PM
To: 'Kenneth Ding'; 'Vic (LKKAuto)'; 'Michelle'; 'Dd hashim'
Cc: 'Kelly Ding'; 'Admin Ding Auto'; 'Ding Ding Auto'; 'You jingfeng'; 'Admin A'; 'CS A Team'
Subject: RE: (REF : CC4/III18000945/hs3) BILLING FOR SLG9016S TP CLAIMS AGAINST SHA1473L ON 13/1/2018 LKK REF CC4/III18000945/T1hb3

Dear Vic,

Any offer from your side ?

We have not hear from you.

Please let us have your offer as soon as possible.

Thank you.

Best Regards,

Kenneth Ding

HP: 92313123

Fax: 6452 0614

From: Kenneth Ding [<mailto:kenneth.ding@dingauto.sg>]
Sent: Monday, August 6, 2018 7:52 PM
To: 'Kenneth Ding'; 'Vic (LKKAuto)'; 'Michelle'; 'Dd hashim'
Cc: 'Kelly Ding'; 'Admin Ding Auto'; 'Ding Ding Auto'; 'You jingfeng'; 'Admin A'; 'CS A Team'
Subject: RE: (REF : CC4/III18000945/hs3) BILLING FOR SLG9016S TP CLAIMS AGAINST SHA1473L ON 13/1/2018 LKK REF CC4/III18000945/T1hb3

Dear Vic,

As you know, this case happen on 13 January 2018.

It has been a very long time and we need to understand the status for this case.

Please check and ask India for an offer as we have been following up for 7 months.

Kindly help us follow up very closely for this case as we will not hesitated to visit India to close this case.

Thank you and please get back to us as soon as possible.

Best Regards,

Kenneth Ding

HP: 92313123

Fax: 6452 0614

From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

Sent: Monday, August 6, 2018 9:28 AM

To: Michelle

Cc: Kenneth Ding; 'Kelly Ding'; 'Admin Ding Auto'; 'Ding Ding Auto'; 'You jingfeng'; Admin A; CS A Team

Subject: RE: (REF : CC4/III18000945/hs3) BILLING FOR SLG9016S TP CLAIMS AGAINST SHA1473L ON 13/1/2018 LKK REF CC4/III18000945/T1hb3

Without Prejudice

Dear Michelle,

We refer to your below email.

Please be informed that we are still pending for mandate and/or instruction from our principal with regards to your appeal.

We will continue to follow up on the matter and will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Michelle [<mailto:accounts@dingauto.sg>]

Sent: Saturday, 4 August, 2018 3:15 PM

To: Vic (LKKAuto)

Cc: Kenneth Ding; 'Kelly Ding'; 'Admin Ding Auto'; 'Ding Ding Auto'; 'You jingfeng'; Admin A; CS A Team

Subject: Re: (REF : CC4/III18000945/hs3) BILLING FOR SLG9016S TP CLAIMS AGAINST SHA1473L ON 13/1/2018 LKK REF CC4/III18000945/T1hb3

Dear Vic,

As per our numerous time of conversation,
Kindly assist to chase India Insurance for a revert on the case states/offer as soon as possible.

Thank you so much

Yours sincerely
Michelle Fang
92394128
Ding Auto Pte Ltd

On 14/6/2018 4:04 PM, Michelle wrote:

Dear Vic,

Please view attached file for longer version of the video.
Our insured is within his lane when turning.
But your insured's lane is moving straight.
Your insured cut and squeeze into my insured's lane.

Thus we would still like to claim 100% for our insured.

Kindly revert back with a claim of 100% as soon as possible.

Thank you so much

Yours sincerely
Michelle Fang
92394128
Ding Auto Pte Ltd

On 14/6/2018 2:40 PM, Vic (LKKAUTO) wrote:

Without Prejudice

Dear Kenneth,

We refer to your below email.

Please be informed that our principal had further reviewed the matter and they are of the view that both parties should share equal liability as both vehicles side swiped each other.

On a without prejudice basis and purely for an amicable settlement on a without admission of liability to our Insured's part, we maintain our offer as below:

Cost of Repair (w/gst)

\$ 1,605.00

Loss of Use (\$60 x 5 days)	\$	300.00
Loss of Income (\$81.68 x 5 days)	\$	408.40
	<i>Subtotal</i>	\$ 2,313.40
	@50%	\$ 1,156.70
LTA Search Fee	\$	7.49
TOTAL		\$ 1,164.19

If agreeable, kindly chop and sign the attached DV and forward back to us the **original signed copy (hard copy) together with LOD, Authorization Letter, Final Repair Bill, etc. (original hard copy)** for our Principal to process the payment.

The above amount is to be made payable to **DING AUTO PTE LTD.**

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Kenneth Ding
[<mailto:kenneth.ding@dingauto.sg>]
Sent: Thursday, 14 June, 2018 2:11 PM
To: 'Michelle'; Vic (LKKAuto)
Cc: 'Kelly Ding'; 'Admin Ding Auto'; 'Ding Ding Auto'; 'Sales Ding Auto'; 'You jingfeng'; 'yvonne wong'; 'Vivian'; Admin A
Subject: RE: (REF : CC4/III18000945/hs3) BILLING FOR SLG9016S TP CLAIMS AGAINST SHA1473L ON 13/1/2018 LKK REF CC4/III18000945/T1hb3

Dear Vic,

Good afternoon to you.

Please help to provide your offer for this case as we wanted to close it as soon possible as this case has been more than 6 months.

Thank you and we look forward to hear from you by today.

Best Regards,

Kenneth Ding

HP: 92313123

Fax: 6452 0614

From: Michelle [<mailto:accounts@dingauto.sg>]
Sent: Wednesday, June 13, 2018 2:01 PM
To: Vic (LKKAuto)
Cc: Kenneth Ding; Kelly Ding; Admin Ding Auto; Ding Ding Auto; Sales Ding Auto; You jingfeng; yvonne wong; Vivian; Admin A
Subject: Re: (REF : CC4/III18000945/hs3) BILLING FOR SLG9016S TP CLAIMS AGAINST SHA1473L ON 13/1/2018 LKK REF CC4/III18000945/T1hb3

Dear Vic,

As per our conversation,
Kindly revert back with reason for 50/50 as
mention it was your insured who squeeze into
our insured's lane.

Thank you so much

Yours sincerely
Michelle Fang
92394128
Ding Auto Pte Ltd

On 12/6/2018 4:47 PM, Michelle wrote:

Dear Vic,

May I know is there any update
for this case from India
Insurance ?
This accident happen since 13
January 2018.
Its been almost 2 months since
the last update we receive from
your side that india insurance
offer 50/50.

Appriciate your assistance to
expedite and revert back with a
better offer of 100% claim as
soon as possible.

Thank you so much

Yours sincerely
Michelle Fang
92934128
Ding Auto Pte Ltd

On 6/6/2018 9:02 AM, Vic
(LKKAUTO) wrote:

Without Prejudice

Dear Michelle,

We refer to your
below email.

Please be
informed that we
are still pending
for instructions
from our principal.

We will follow up
and will get back to
you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Michelle
[<mailto:accounts@dingauto.sg>]

Sent: Wednesday,
6 June, 2018 8:26
AM

To: Vic (LKKAuto)

Cc: Kenneth Ding;
Kelly Ding; Admin
Ding Auto; Ding
Ding Auto; Sales
Ding Auto; You
jingfeng; yvonne
wong; Vivian;
Admin A

Subject: Re: (REF :
CC4/III18000945/h
s3) BILLING FOR
SLG9016S TP
CLAIMS AGAINST
SHA1473L ON
13/1/2018 LKK
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Morning Vic,

Its been 1 month
since our last
conversation.
We would like to
claim 100% for
our insured.
May I know is
there any update
for this case from
India Insurance ?
This accident
happen since 13
January 2018.

Kindly assist to
expedite and

revert back with
an answer and
better offer from
India Insurance
as soon as
possible.

Thank you so
much

Yours sincerely
Michelle Fang
92394128
Ding Auto Pte
Ltd

On 10/5/2018
4:13 PM,
Michelle wrote:

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Cost of Repair (w/gst)
Loss of Use (\$60 x 5 days)
Loss of Income (\$81.68 x 5 days)

LTA Search Fee

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Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-

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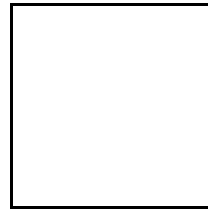
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