

Vic (LKKAuto)

From: Michelle <accounts@dingauto.sg>
Sent: Saturday, 4 August, 2018 3:15 PM
To: Vic (LKKAuto)
Cc: Kenneth Ding; 'Kelly Ding'; 'Admin Ding Auto'; 'Ding Ding Auto'; 'You jingfeng'; Admin A; CS A Team
Subject: Re: (REF : CC4/III18000945/hs3) BILLING FOR SLG9016S TP CLAIMS AGAINST SHA1473L ON 13/1/2018 LKK REF CC4/III18000945/T1hb3

Dear Vic,

As per our numerous time of conversation,
Kindly assist to chase India Insurance for a revert on the case states/offer as soon as possible.

Thank you so much

Yours sincerely
Michelle Fang
92394128
Ding Auto Pte Ltd

On 14/6/2018 4:04 PM, Michelle wrote:

Dear Vic,

Please view attached file for longer version of the video.
Our insured is within his lane when turning.
But your insured's lane is moving straight.
Your insured cut and squeeze into my insured's lane.

Thus we would still like to claim 100% for our insured.

Kindly revert back with a claim of 100% as soon as possible.

Thank you so much

Yours sincerely
Michelle Fang
92394128
Ding Auto Pte Ltd

On 14/6/2018 2:40 PM, Vic (LKKAuto) wrote:

Without Prejudice

Dear Kenneth,

We refer to your below email.

Please be informed that our principal had further reviewed the matter and they are of the view that both parties should share equal liability as both vehicles side swiped each other.

On a without prejudice basis and purely for an amicable settlement on a without admission of liability to our Insured's part, we maintain our offer as below:

Cost of Repair (w/gst)	\$	1,605.00
Loss of Use (\$60 x 5 days)	\$	300.00
Loss of Income (\$81.68 x 5 days)	\$	<u>408.40</u>
	<i>Subtotal</i>	\$ 2,313.40
	@50%	\$ 1,156.70
LTA Search Fee	\$	<u>7.49</u>
TOTAL		\$ 1,164.19

If agreeable, kindly chop and sign the attached DV and forward back to us the **original signed copy (hard copy) together with LOD, Authorization Letter, Final Repair Bill, etc. (original hard copy)** for our Principal to process the payment.

The above amount is to be made payable to **DING AUTO PTE LTD.**

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Kenneth Ding [<mailto:kenneth.ding@dingauto.sg>]

Sent: Thursday, 14 June, 2018 2:11 PM

To: 'Michelle'; Vic (LKKAuto)

Cc: 'Kelly Ding'; 'Admin Ding Auto'; 'Ding Ding Auto'; 'Sales Ding Auto'; 'You jingfeng'; 'yvonne wong'; 'Vivian'; Admin A

Subject: RE: (REF : CC4/III18000945/hs3) BILLING FOR SLG9016S TP CLAIMS AGAINST SHA1473L ON 13/1/2018 LKK REF CC4/III18000945/T1hb3

Dear Vic,

Good afternoon to you.

Please help to provide your offer for this case as we wanted to close it as soon possible as this case has been more than 6 months.

Thank you and we look forward to hear from you by today.

Best Regards,
Kenneth Ding
HP: 92313123
Fax: 6452 0614

From: Michelle [<mailto:accounts@dingauto.sg>]

Sent: Wednesday, June 13, 2018 2:01 PM

To: Vic (LKKAuto)

Cc: Kenneth Ding; Kelly Ding; Admin Ding Auto; Ding Ding Auto; Sales Ding Auto; You jingfeng; yvonne wong; Vivian; Admin A

Subject: Re: (REF : CC4/III18000945/hs3) BILLING FOR SLG9016S TP CLAIMS AGAINST SHA1473L ON 13/1/2018 LKK REF CC4/III18000945/T1hb3

Dear Vic,

As per our conversation,
Kindly revert back with reason for 50/50 as mention it was your insured who squeeze into our insured's lane.

Thank you so much

Yours sincerely
Michelle Fang
92394128
Ding Auto Pte Ltd

On 12/6/2018 4:47 PM, Michelle wrote:

Dear Vic,

May I know is there any update for this case from India Insurance ?

This accident happen since 13 January 2018.

Its been almost 2 months since the last update we receive from your side that india insurance offer 50/50.

Appriciate your assistance to expedite and revert back with a better offer of 100% claim as soon as possible.

Thank you so much

Yours sincerely
Michelle Fang

92934128
Ding Auto Pte Ltd

On 6/6/2018 9:02 AM, Vic (LKKAuto) wrote:

Without Prejudice

Dear Michelle,

We refer to your below email.

Please be informed that we are still pending for instructions from our principal.

We will follow up and will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Michelle [<mailto:accounts@dingauto.sg>]

Sent: Wednesday, 6 June, 2018 8:26 AM

To: Vic (LKKAuto)

Cc: Kenneth Ding; Kelly Ding; Admin Ding Auto; Ding Ding Auto; Sales Ding Auto; You jingfeng; yvonne wong; Vivian; Admin A

Subject: Re: (REF : CC4/III18000945/hs3) BILLING FOR SLG9016S TP CLAIMS AGAINST SHA1473L ON 13/1/2018 LKK REF CC4/III18000945/T1hb3

Morning Vic,

Its been 1 month since our last conversation.
We would like to claim 100% for our insured.

May I know is there any update for this case from India Insurance ?

This accident happen since 13 January 2018.

Kindly assist to expedite and revert back with an answer and better offer from India Insurance as soon as possible.

Thank you so much

Yours sincerely
Michelle Fang
92394128
Ding Auto Pte Ltd

On 10/5/2018 4:13 PM, Michelle wrote:

Dear Vic,

As per our conversation, we would like to claim for our insured 100%.

Kindly assist to expedite and revert back with an answer from India Insurance as soon as possible.

Thank you

Yours sincerely
Michelle Fang
Ding Auto Pte Ltd

On 23/4/2018 10:37 AM,
Accounts Ding Auto wrote:

Morning Vic,

Please view
attached file
for our
insured's video.

Your insured
squeeze in to
my insured's
lane. He is not
at stationary
position.

Please view the
2nd video as

well. Your
insured did not
pull his hand
brake.

Thus we would
like to claim
100% for our
insured.
Kindly revert
back with
liability clear
offer as soon
as possible.

Thank you so
much.

Yours Sincerely,
Fang XinYi Michelle
Office Contact :
92394128
Ding Auto Pte
Ltd

On Mon, Apr 23,
2018 at 9:30 AM,
Vic (LKKAuto)
<vicalpeh@lkkauto.com> wrote:

WITHOUT
PREJUDICE

Dear Michelle,

We refer to your
below email.

On a without
prejudice basis
and purely for an
amicable
settlement on a

without admission of liability to our Insured's part, our principal is in the view that both parties are equally liable of the accident. As such, we have our principal's mandate and we offer settlement as follows:

Cost of Repair (w/gst)	\$	1,600
Loss of Use (\$60 x 5 days)	\$	300
Loss of Income (\$81.68 x 5 days)	\$	408
	<i>Subtotal</i>	\$ 2,308
	@50%	\$ 1,154
LTA Search Fee	\$	100
TOTAL		\$ 1,164

If agreeable, kindly chop and sign the attached DV and forward back to us the original signed copy (hard copy) together with LOD, Authorization Letter, Final Repair Bill, etc. (original hard copy) for our Principal to process the payment.

The above amount is to be made payable to **DING AUTO PTE LTD.**

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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mail and all
attachments,
including any copies
thereof, and inform
the sender that you
have deleted the e-
mail, all attachments
and any copies
thereof. Thank you.

From: Accounts
Ding Auto
[mailto:[accounts@
dingauto.sg](mailto:accounts@dingauto.sg)]

Sent: Saturday, 21
April, 2018 2:26
PM

To: Vic (LKKAuto)

Cc: Kenneth Ding;
Kelly Ding; Admin
Ding Auto; Ding
Ding Auto; Sales
Ding Auto; You
jingfeng; yvonne
wong; Vivian;
Admin A

Subject: Re: (REF :
CC4/III18000945/h
s3) BILLING FOR
SLG9016S TP
CLAIMS AGAINST
SHA1473L ON
13/1/2018 LKK
REF
CC4/III18000945/T
1hb3

Dear Vic,

Understand
for the last
update on 13
April 2018,

that you are
still seeking
approval from
your principle.

May we know
any further
updates on the
states from
your side ?

As the case as
been on going
for quite some
time.

Kindly assist
to expedite
the case as
soon as
possible and
revert back
with an offer
as soon as
possible.

Thank you so
much.

Yours Sincerely,

Fang XinYi
Michelle

Office Contact :
92394128

Ding Auto Pte
Ltd

On Fri, Apr 13,
2018 at 3:38 PM,
Vic (LKKAuto)
<vicalpeh@lkkauto.com> wrote:

Without
Prejudice

Dear Kenneth,

We refer to your
below email.

Please be
informed that we
are still in the
midst of seeking
mandate
approval to our
principal.

We will expedite
and will get back
to you for an
update/offer.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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Auto
Consultants
Pte Ltd

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From: Kenneth Ding
[mailto:[kenneth.ding@dingauto.s](mailto:kenneth.ding@dingauto.sg)
[g](mailto:kenneth.ding@dingauto.sg)]

Sent: Friday, 13 April, 2018 12:47 PM

To: 'Kenneth Ding'; Vic (LKKAUTO); 'Accounts Ding Auto'

Cc: 'Kelly Ding'; 'Admin Ding Auto'; 'Ding Ding Auto'; 'Sales Ding Auto'; 'You jingfeng'; 'yvonne wong'; 'Vivian'; Admin A

Subject: RE: (REF : CC4/III1800094

5/hs3)
BILLING FOR
SLG9016S TP
CLAIMS
AGAINST
SHA1473L ON
13/1/2018 LKK
REF
CC4/III1800094
5/T1hb3

Dear Vic,

Good afternoon
to you.

Just to check and
follow up on the
status of our
offer.

Thank you and
we look forward
to hear from you
soon.

Thank you so
much.

Best Regards,

Kenneth Ding

HP: 92313123

Fax: 6452 0614

From: Kenneth
Ding
[<mailto:kenneth.ding@dingauto.sg>]

Sent: Thursday,
April 5, 2018 3:07
PM

To: 'Vic
(LKKAUTO)';
'Accounts Ding
Auto'

Cc: 'Kelly Ding';
'Admin Ding
Auto'; 'Ding Ding
Auto'; 'Sales Ding
Auto'; 'You
jingfeng'; 'yvonne
wong'; 'Vivian';
'Admin A'

Subject: RE:
(REF :
CC4/III18000945/
hs3) BILLING
FOR SLG9016S
TP CLAIMS
AGAINST
SHA1473L ON
13/1/2018 LKK
REF
CC4/III18000945/
T1hb3

Dear Vic,

Good afternoon
to you.

Just to check and
follow up with
you on the status
for our offer.

We sincerely look
forward to hear
from you as soon
as possible.

Thank you so
much.

Best Regards,

Kenneth Ding

HP: 92313123

Fax: 6452 0614

From: Vic
(LKKAUTO)
[<mailto:vicalpeh@lkkauto.com>]

Sent: Monday,
April 2, 2018 4:31
PM

To: Accounts
Ding Auto

Cc: Kenneth
Ding; Kelly Ding;
Admin Ding Auto;
Ding Ding Auto;
Sales Ding Auto;
You jingfeng;
yvonne wong;
Vivian; Vic
(LKKAUTO); Admin
A

Subject: RE:
(REF :
CC4/III18000945/
hs3) BILLING
FOR SLG9016S
TP CLAIMS
AGAINST
SHA1473L ON
13/1/2018 LKK
REF
CC4/III18000945/
T1hb3

Without
Prejudice

Dear Kenneth,

We refer to your
below email and
the contents
were noted.

Please be informed that we are in the midst of seeking quantum mandate approval to our principal.

We will expedite and will get back to you for an offer.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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all attachments and
any copies thereof.
Thank you.

From: Accounts
Ding Auto
[\[mailto:accounts@dingauto.sg\]](mailto:accounts@dingauto.sg)
Sent: Tuesday, 20
March, 2018
11:09 AM
To: Vic (LKKAuto)
Cc: Kenneth Ding;
Kelly Ding; Admin
Ding Auto; Ding
Ding Auto; Sales
Ding Auto; You
jingfeng; yvonne
wong; Vivian
Subject: (REF :
CC4/III18000945/
hs3) BILLING FOR
SLG9016S TP
CLAIMS AGAINST
SHA1473L ON
13/1/2018

Morning Vic,

REF
: CC4/III18000
945/hs3

Please see
attached
supporting
document to
claims against
your insured .

We have
completed the
repair, driver has
collected the

vehicle and your
surveyor has
finalize the
repair at
\$1500 - total 3
days repair job.

We would like to
claim for our
insured as per
following :

Total Number of
days : 10 (Due to
weekend)

Repair Cost :
 $\$1500 + 7\% =$
\$1605

Loss of Use
: $\$120 \times 10 =$
\$1200

Loss of Income :
 $\$81.68 \times 10 =$
\$816.80

LTA Search Fee
: $\$7 + 7\% = \7.45

Kindly revert
back with our
offer so that we
can issue our LOD
& invoice and
close the case as
soon as possible.

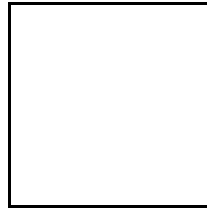
Thank you so
much.

Yours Sincerely,

Fang XinYi
Michelle

Office Contact :
92394128

Ding Auto Pte
Ltd



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www.avast.com

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Yours Sincerely,
Michelle Fang
92394128
Ding Auto Pte Ltd
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NOTE !!!
All mailed letter & cheque payment is to be mailed to our main office address :
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SIN MING INDUSTRIAL EST. SEC C
SINGAPORE 575645