

INS. CASE OWNER:

Bernard.

CC 3 / AIG1800

0943, Kka30p

LKK:

IDAC:

Surfing

Kenneth

DOI:

ASSIGNMENT

15/1/18

Date / Time:

15/1/18

Registered in Merimen:

16/1/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SJF 8033 C

Name of Insured:

MERLISSA YEO MBE HSEH

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A: 11/1/18

Is driver the owner?

(YES / ☒)

Nature of Accident:

If NO, Driver Name / Age:

MICHAEL CHRISTOPHER FERGUSON CHAN

Driver Tel No.:

94520603

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

SHB 7922M



INSRS:

WSP: Trans. cab

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

19/1/18

Zahira

SHB 7922M - NDA/ALI 4000071/41 ; D.O.A: 28/1/18

SJF 8033 C - X settled

* Please verify D.O.A. TP 11/1/18 ; 01-10/1/18

22/01/2018 @ 10:04am

Spoke to Q2 (Mrs. Mui/Sa). confirmed accident details and Q2 reversed and collided onto TP vehicle. Q2 will send any additional photos via email. Informed abt TP claim, accident at NCC and agreed to settle. Send letter to Q2.

5/7/18

✓ OI amended GIB in manner

5/7/18

DV sent

7/7/18

File pass to Mei Kuan to close

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

? 22/01/2018

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Jasmine

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

NIL

Repair Cost:

SS

2728.50

Loss of Rental (LOR):

SS

150.50

(2 days)

X B 75.25

Loss of Use (LOU):

SS

(S - x - days)

Loss of Income (LOI):

SS

100.00

(S - x - days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☒

[Tick only one]

GIA/LTA Search

SS

7.45

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost

SS

If NO or B 28, Ass. Lia:

Q2D reversed and collided onto TP vehicle.

COPY SENT 9/7/2018

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee: A3201 A20.

Total:

SS

2986.45

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Jasmine

Email

Call

Payee 1:

SS

2986.45

Name 1:

Trans-cab Auto Services Pte Ltd

Payee 2: (Strike if N/A)

SS

Name 2:

Payee 3: (Strike if N/A)

SS

Name 3:

ASS. REC. BY:

REF:

AIGI

Kenneth

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

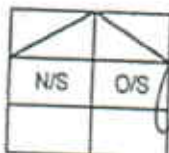
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

03 days

Res.: Yes or No

Lum Sum:

20 %

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

S11B 7922M Yr Regn: 12, 12

Type: M.Car / M.Cycle / Bus / Van / Lorry (Taxi) Prime Mover /

Truck / Trailer or

Make:

Chevrolet Epica c.c. 1991

Colour:

White / Red A/C: Insured / Std / NI / NA

Sp. Reading:

584875 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

KL11A69RTBB 109580

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / STD A/Rim or

Tyre Size:

F: Giti 195/65R15

R: Greenax

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or

Front

Rear

R/Bal.

R/Bal.

L/Bal.

L/Bal.

D.O.A.

D.O.A.

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

O/S body

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

16/1 File part to Carman
Library @ 255d

(Red: \$15,734.65 / 86%)

5/4 L1P 8 255d Carman Train

(2 X 75.25 + 100)

(Red)

Date/Time, File Pass to?



: Prell. Report



: Final Report

Date/Time, File Return to?

Days Of Repair:

Resurvey No. of Trip:

Add Fee:



: Site Insp (\$



: Interview (\$



: Tech Invs (\$



: Weekend (\$

Survey Fee:

Transportation:

\$ - RS. \$

Photos

Others

TOTAL

Report Format :

Lump Sum / L.B.I: (\$




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/AIG18000943/Kka3		
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 16-01-2018		
		Code : AIG		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SJF 8033C	Veh. Inspected	SHB 7922M	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	16/01/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	11/01/2018	Inspection Date	15/01/2018	
Survey held at	TRANS-CAB AUTO SERVICES PTE LTD NO.2 ANG MO KIO ST 63 SINGAPORE 569111			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

TRANS-CAB AUTO SERVICES PTE LTD

NO.2 ANG MO KIO ST63 SINGAPORE 569111

TEL NO. 6287 6666 FAX NO. 6257 1330

CO/GST REG NO. 201019626G

SHB7922M - AIG**AAD1801-144***Not Authored**61 Sep 8 2550f*

Vehicle No.:	SHB7922M - CANDY
Chassis No.:	KL1LA69RJB109580
Vehicle Make:	CHEVROLET
Vehicle Model:	CHEVROLET EPICA 2.0
Date of Accident :	11.01.2018
Third Party Insurer :	AIG

PART**LIST**

1	1	Front Bumper	\$	1,202.00	X
2	1	Front Bumper Lower Absorber	\$	180.00	X
3	1	Front Bumper Reinforcement	\$	356.00	X
4	1	Front Bumper Retainer RH	\$	102.00	X
5	1	Bumper Fog Lamp Cover RH	\$	32.40	X
6	1	Front Fender RH	\$	837.60	X
7	1	Front Fender Liner RH	\$	47.00	X
8	1	Front Door RH	\$	1,133.00	✓
9	1	Front Door Glass Guide RH Chrome Moulding	\$	60.00	X
10	1	Front Door Outer Handle RH	\$	125.00	X
11	1	Front Side View Mirror RH	\$	939.00	X
12	1	Side Rocker Panel Garnish RH	\$	236.40	X
13	1	Rear Door RH	\$	1,133.00	✓
14	1	Rear Door Guide RH Chrome Moulding	\$	60.00	X
15	1	Rear Door Outer Handle RH	\$	125.00	
16	1	Rear Door Power Window Motor (master)	\$	274.97	
17	1	Rear Door Regulator Gear RH	\$	55.30	
18	1	Rear Door Regulator Handle RH	\$	65.30	
19	1	Rear Door Upper Hinge RH	\$	35.00	
20	1	Rear Door Lower Hinge RH	\$	35.00	
21	1	Rear Door Weatherstrip RH	\$	138.79	
22	1	Rear Fender RH	\$	1,145.00	
23	1	Rear Fender Inner Cowling RH	\$	298.00	
24	1	Rear Tail Lamp RH	\$	479.30	X
25	1	Rear Bumper	\$	1,202.00	
26	1	Rear Bumper Beam	\$	239.94	
27	1	Rear Bumper Centre Absorber	\$	260.00	
28	1	Rear Bumper Side Retainer RH	\$	68.76	
29	1	Rear Bumper Reflectors RH	\$	119.74	
30	1	Rear Bumper Tow Hook Cover	\$	93.00	

TRANS-CAB AUTO SERVICES PTE LTD**AAD1801-144**

NO.2 ANG MO KIO ST63 SINGAPORE 569111

TEL NO. 6287 6666 FAX NO. 6257 1330

CO/GST REG NO. 201019626G

SHB7922M - AIG

TOTAL	\$	11,078.50
10%	\$	1,107.85
	\$	9,970.65

Specical Nett

1	1 Set	Front Fender Liner Clip RH	\$	na	30.00 X
2	1	Door Sticker "Trans-cab" RH	\$	na	80.00 <i>60.00</i>
3	1	Door Sticker "6555-3333" RH	\$	na	80.00 <i>60.00</i>
4	1set	Side Rocker Panel Garnish Clip RH	\$	na	60.00 X
5	1	Rear Tyre RH	\$	na	360.00 X
6	1	Rear Wheel Rim RH	\$	na	254.00 X
7	2	Rear Windscreen Sealant	\$	na	80.00 X
8	1	Rear Windscreen Inner Sponge Seal	\$	na	100.00 X
9	1Set	Rear Bumper Parking Sensor	\$	na	300.00 X
10	1Set	Rear Bumper Fastener Clip	\$	na	30.00 X
11	1Set	Rear Fender inner cowling clip RH	\$	na	30.00 X

TOTAL	\$	1,404.00
TOTAL PARTS	\$	11,374.65

Panel Beating, Knocking And Straightening The
Necessary Portion, Remove And Renewal Of
Parts, Adjust And Realign The Same

\$ 2,700.00 *400*

To Rust-Proofing Of The Affected Areas.

\$ 220.00 *60*

Putty and Spray Painting Of The Affected
Portion.

\$ 2,800.00 *400*

To Check Electrical Lighting Concerned.

\$ 170.00 *20*

To check steering geometry and computer wheel
alignment

\$ na 220.00 X

To transfer of tire, rim and on wheel balancing.

\$ na 170.00 X

Towing Fees

\$ na 120.00 X

TRANS-CAB AUTO SERVICES PTE LTD**AAD1801-144**

NO.2 ANG MO KIO ST63 SINGAPORE 569111

TEL NO. 6287 6666 FAX NO. 6257 1330

CO/GST REG NO. 201019626G

SHB7922M - AIG

To transfer of door fittings, attachment and
perform water seepage test.

\$ 170.00 *120*

To Remove And Refit Rear W/Screen Glass To
Facilitate Bodywork Repair.

\$ *nn* 170.00 *X*

To Transfer Of Fender Fittings, Attachments
And Perform Water Seepage Test.

\$ *nn* 170.00 *X*

TOTAL \$ 6,910.00

Over All Total \$ 18,284.65

REPAIR DAYS*10 DAYS**3 days*

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Our Ref : AAD1801-144

Your Ref : SJF8033C

Date : 09.April 2018

AIG ASIA PACIFIC INSURANCE

Dear Sir/Madam,

ACCIDENT INVOLVING SHB7922M AND SJF8033C ON 11/01/18 09:05 PM ALONG DOVER CLOSE EAST

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	2,728.50	✓
2.	Loss of Rental for <u>2</u> days @ <u>\$75.25</u> per day	\$	150.50	✓
3.	Loss of Income for <u>2</u> days @ <u>\$50</u> per day	\$	100.00	✓
4.	LTA Search Fee	\$	7.45	✓
5.	Survey Fee	\$	0.00	
	Total	\$	2,986.45	

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)

Hsiao Tong (LKKAUTO)

From: Ng Wai Yin <waiyin.ng@transcab.com.sg>
Sent: Friday, 6 July 2018 3:44 PM
To: Hsiao Tong (LKKAUTO)
Cc: jasminetan@transcab.com.sg; zhewei.kek@transcab.com.sg; claims@transcab.com.sg
Subject: RE: Your Ref: AAD1801-144 (SHB 7922M) *Our Ref: CC3/AIG18000943/Kpa3 [ACCIDENT INVOLVING SJF 8033C(AIG) & SHB 7922M ON 11/01/2018]
Attachments: AAD1801-144 - DV.pdf

WITHOUT PREJUDICE

Dear Hsiao Tong

Attach duly signed DV for your action.

Original hard copy will pass to Kenneth's to bring back your office.

Thank You
Best Regards,
Ng Wai Yin
Finance Department
TEL: 6603 1265 Ext.308

*** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg



TRANS-CAB SERVICES PTE LTD
No. 2 Ang Mo Kio Street 63, Singapore 569111
Main Line: (65) 6287 6666 Fax Line: (65) 6287 7764
Website: www.transcab.com.sg

This message is confidential. It may also be privileged or otherwise protected by work product immunity or other legal rules. If you have received it by mistake, please let us know by e-mail reply and delete it from your system; you may not copy this message or disclose its contents to anyone. Please send us by fax any message containing deadlines as incoming e-mails are not screened for response deadlines. The integrity and security of this message cannot be guaranteed on the Internet.

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Thursday, 5 July, 2018 2:29 PM
To: 'jasminetan@transcab.com.sg' <jasminetan@transcab.com.sg>; Ng Wai Yin <waiyin.ng@transcab.com.sg>; 'Zhe Wei' (zhewei.kek@transcab.com.sg) <zhewei.kek@transcab.com.sg>; claims@transcab.com.sg
Subject: Your Ref: AAD1801-144 (SHB 7922M) *Our Ref: CC3/AIG18000943/Kpa3 [ACCIDENT INVOLVING SJF 8033C(AIG) & SHB 7922M ON 11/01/2018]

Your Ref: **AAD1801-144 (SHB 7922M)**
Our Ref: CC3/AIG18000943/Kpa3

Without Prejudice

Dear Sirs/Madam,

ACCIDENT INVOLVING SJF 8033C(AIG) & SHB 7922M ON 11/01/2018

We refer to the above matter.

We confirm settlement as follows: -

1. Cost of Repair(w/GST)	\$ 2,728.50
2. Loss of Rental (2days x \$75.25)	\$ 150.50
3. Loss of Income (2days x \$50.00)	\$ 100.00
4. LTA/ GIA Search Fee	\$ 7.45
Total	<u>\$ 2,986.45</u>

Please duly sign the DV enclosed and return to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/AIG18000943/Kka3

29 JANUARY 2018

MERLISSA YEO MEI HSIEH
BLOCK 672A KLANG LANE
#04-103
SINGAPORE 211672

Dear Sir/Madam,

ACCIDENT INVOLVING SJF 8033C AND SHB 7922M ON 11.01.2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,


Zaini
Case Handler
DID: 6841 2132
FAX: 6741 4108
Email: Zaini@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Authorization To Act

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHB7922M and SJF8033C along DOVER CLOSE EAST on 11/01/18 09:05 PM,

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 9 (day) of April 2018

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, TRANS-CAB SERVICES AUTO PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$2,728.50 (Repair Cost), S\$250.50 (Loss of Use/Rental), S\$7.45 (Disbursement) for vehicle no. SHB 7922M that was damaged pursuant to the accident which occurred on 11/01/2018 (date) along DOVER CLOSE EAST (location) involving vehicle no/s SJF 8033C. This is pursuant to the inspection conducted on 15/01/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner TRANS-CAB SERVICES PTE LTD (the third party claimant") of vehicle no. SHB 7922M make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHB 7922M (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 6 (day) of July (month) 2018 (year)



RSC

Signed by appointed surveyor



Signed by "the workshop" (with chop)

Trans-Cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666

Fax: 6287 7764

Co. Reg. No.: 201019626G

GST Reg. No.: 201019626G

Tax Invoice / Debit Note

TO: AIG ASIA PACIFIC INSURANCE PTE LTD 78 Shenton Way #07-16 CHARTIS Building 079120 Singapore ATTENTION:	INVOICE NO. : INV1802-177 DATE : 28. February 2018 REFERENCE NO : AAD1801-144 TERMS : Net 30 Days DUE DATE : 30. March 2018 PAGE : 1
--	---

NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHB7922M;DOA 11.01.18(LUMP SUM-18)	1	2,728.50	2,728.50

Total SGD Excl. GST : 2,550.00

7% GST : 178.50

****** TWO THOUSAND SEVEN HUNDRED TWENTY EIGHT AND FIFTY SGD ONLY************Total SGD Incl. GST :** 2,728.50

1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"

2) Please quote our Invoice Number during payment.

3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.

4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.**THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE**

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

09 April, 2018

To Whom It May Concern

Dear Sir / Madam,

Accident on 11/01/18 09:05 PM at DOVER CLOSE EAST

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHB7922M. The taxi was hired to RICHARD GOH HOCK KHENG a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$75.25 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan

General Manager

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

11-01-2018

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.
Accident No.	AAD1801-144	Accident Date 11-01-2018
15/1/2018 09:25	16/1/2018 18:30	SHB7922M

Yours Faithfully,

Trans-Cab Services Pte Ltd**Jasmine Tan****General Manager**

Vehicle Insurance Particulars Result

Vehicle No.	Incident Date/Time	Insurance Company Name
GBB5431Y	12 Jan 2018 / 05:00:00	NTUC INCOME INS CO-OP LTD
SJF8033C 	11 Jan 2018 / 21:05:00	AIG ASIA PACIFIC INSURANCE PTE. LTD.
SCJ3168S	12 Jan 2018 / 14:10:00	AIG ASIA PACIFIC INSURANCE PTE. LTD.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	16 Jan 2018 Edit Reg		15 Jan 2018 00:00 Edit Adj Rpt	S\$2,550.00 Edit Estimates	S\$2,550.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS [Created by adjuster]

Insured:	MERLISSA YEO MEI HSIEH, ID: S78085951		
Main Claimant:	TRANS-CAB SERVICES PTE LTD, Co. Reg. No.: 200303878K		
Vehicle Reg. No.:	SHB7922M	Date of Loss:	11/01/2018 21:00 - :59 [60 Months and 11 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 1336570046SG	Policy/Cover Note No.:	1700022599 (Comprehensive)
Vehicle Reg. No. (Insured):	SJF8033C	Policy No. (Claimant):	VPX/P1680520
		Excess:	
Repairer:	Trans-cab Auto Services Pte Ltd () No 2 Ang Mo Kio Street 63, 569111 Ang Mo Kio - Tel:		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Ler, Bernard-JQ] BernardJiQian.Ler@aig.com		
Claimant's Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 25/01/2018]		

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

- AIG_SG (17/01/2018): **Conflicting DOA**
- AIG_SG (17/01/2018): **No OI GIA Report**
- AIG_SG (17/01/2018): **Conflicting DOA**

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SHB7922M (1336570046SG)
[SJF8033C]**

TP

TRANS-CAB SERVICES PTE LTD

Jan 11 2018 9:00PM

[MERLISSA YEO MEI HSIEH]

Trans-cab Auto Services Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser	
Letters/Correspondences			1 per page <input type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement – Payment Breakdown		Edit
Photos/Images				
			3 per page <input type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	05/07/18 08:16	General View		Load JPG
2	05/07/18 08:16	General View		Load JPG
3	05/07/18 08:16	General View		Load JPG
4	05/07/18 08:16	General View		Load JPG
5	05/07/18 08:16	General View		Load JPG
6	05/07/18 08:16	General View		Load JPG
7	05/07/18 08:16	General View		Load JPG
8	05/07/18 08:16	General View		Load JPG
9	05/07/18 08:16	General View		Load JPG
10	05/07/18 08:16	General View		Load JPG
11	05/07/18 08:16	General View		Load JPG
12	05/07/18 08:16	Odometer Reading		Load JPG
13	05/07/18 08:16	Chassis Number		Load JPG
Documentation				
			1 per page <input type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	17/01/18 08:22	TP ESTIMATE - MARKED		Load PDF
2	17/01/18 08:22	TP GIA REPORT		Load PDF
3	10/07/18 08:55	WORKSHOP INVOICE		Load PDF
4	10/07/18 08:55	AUTHORISATION TO ACT FORM		Load PDF
5	10/07/18 08:55	Release Voucher		Load PDF
6	10/07/18 08:55	RENTAL RECEIPT		Load PDF
7	10/07/18 08:55	LTA SEARCH		Load PDF
8	10/07/18 08:55	LETTER TO OI		Load PDF
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	18/01/18 14:54	OI GIA report		Load PDF
2	05/07/18 11:15	OI GIA REPORT - Amended		Load PDF

Documents Checklist

DOCUMENTS CHECKLIST			Reset Save Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SJF8033C (Insd veh)	Model:	CHEVROLET EPICA 2.0
	SHB7922M (TP veh)		2.0DSL AT ABS D/AB 2WD
Date of Accident:	11/01/2018		4DR TUR (A)

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	19,564.58
Final Repair Cost	:	\$	2,728.50
Loss of Use	:	\$	100.00
Rental (if any)	:	\$	150.50
LTA / GIA Search Fee	:	\$	7.45
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	2,986.45

2.00 days at \$50.00 per day
2 days

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ 100 _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Trans-cab Auto Services Pte Ltd	:	\$ 2,986.45
2)		:	\$
3)		:	\$
4)		:	\$

JOANNE LEE KHANG MIN

10 Jul
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607196R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18000943/KPA3Q2

Date: 10/07/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 1700022599
 Claimant Vehicle No : SHB7922M Insured Vehicle No : SJF8033C
 Date of Loss: 11/01/2018 Nature of Claim: TP Claim No: 1336570046SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHB7922M
 Make & Model: CHEVROLET EPICA, 2.0 2.0DSL AT ABS D/AB 2WD 4DR TUR (A) Engine No: Z20S1458346K
 Reg. Date: 31/12/2012 (Man. Year: 2012) Chassis No: KL1LA69RJBB109580
 Colour: Red/White Odometer: 584975 km
 Engine Capacity: 1991 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65 R15 Rear Tyre Size: 195/65 R15
 Front Left Side: Giti 8 mm Rear Left Side: Gremax 4 mm
 Front Right Side: Giti 8 mm Rear Right Side: Gremax 4 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	11,374.65	2,159.40	9,215.25	81.02
Miscellaneous Items	0.00	0.00	0.00	
Labour	6,910.00	1,000.00	5,910.00	85.53
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	18,284.65	3,159.40	15,125.25	82.72
Approved Total (Overridden) (S\$)		2,550.00		
(S\$)	18,284.65	2,550.00	15,734.65	86.05
+ GST 7.00/7.00% (S\$)	1,279.93	178.50	1,101.43	86.05
Nett Amount (S\$)	19,564.58	2,728.50	16,836.08	86.05
+ Loss of Use (2.0 x S\$50.00/day) (S\$)		100.00		
+ Car Rental (2.0 x S\$75.25/day) (S\$)		150.50		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		2,986.45		

INSPECTION

Date of Assignment: 15/01/2018
 Date Inspected: 15/01/2018 Inspected At:

Trans-cab Auto Services Pte Ltd
No 2 Ang Mo Kio Street 63
Singapore 569111

Estimated Period of Repair: 3.0 days

Adjuster: KENNETH KONG

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No. Particulars	Condition	Repairer's	Amount
1	1	*FRONT BUMPER	Serviceable	1,202.00 FL	*- FL
2	1	*FRONT BUMPER LOWER ABSORBER	Serviceable	180.00 FL	*- FL
3	1	*FRONT BUMPER REINFORCEMENT	Repair	356.00 FL	*- FL
4	1	*FRONT BUMPER RETAINER RH	Serviceable	102.00 FL	*- FL
5	1	*BUMPER FOG LAMP COVER RH	Serviceable	32.40 FL	*- FL
6	1	*FRONT FENDER RH	Repair	837.60 FL	*- FL
7	1	*FRONT FENDER LINER RH	Serviceable	47.00 FL	*- FL
8	1	*FRONT DOOR RH	Bent / Dented	1,133.00 FL	*1,133.00 FL
9	1	*FRONT DOOR GLASS GUIDE RH CHROME MOULDING	Serviceable	60.00 FL	*- FL
10	1	*FRONT DOOR OUTER HANDLER RH	Serviceable	125.00 FL	*- FL
11	1	*FRONT SIDE VIEW MIRROR RH	Serviceable	939.00 FL	*- FL
12	1	*SIDE ROCKER PANEL GARNISH RH	Serviceable	236.40 FL	*- FL
13	1	*REAR DOOR RH	Bent	1,133.00 FL	*1,133.00 FL
14	1	*REAR DOOR GUIDE RH CHROME MOULDING	Serviceable	60.00 FL	*- FL
15	1	*REAR DOOR OUTER HANDLE RH	Serviceable	125.00 FL	*- FL
16	1	*REAR DOOR POWER WINDOW MOTOR (MASTER)	Serviceable	274.97 FL	*- FL
17	1	*REAR DOOR REGULATOR GEAR RH	Repair	55.30 FL	*- FL
18	1	*REAR DOOR REGULATOR HANDLE RH	Serviceable	65.30 FL	*- FL
19	1	*REAR DOOR UPPER HINGE RH	Repair	35.00 FL	*- FL
20	1	*REAR DOOR LOWER HINGE RH	Repair	35.00 FL	*- FL
21	1	*REAR DOOR WEATHERSTRIP RH	Serviceable	138.79 FL	*- FL
22	1	*REAR FENDER RH	Repair	1,145.00 FL	*- FL
23	1	*REAR FENDER INNER COWLING RH	Serviceable	298.00 FL	*- FL
24	1	*REAR TAIL LAMP RH	Serviceable	479.30 FL	*- FL
25	1	*REAR BUMPER	Serviceable	1,202.00 FL	*- FL
26	1	*REAR BUMPER BEAM	Repair	239.94 FL	*- FL
27	1	*REAR BUMPER CENTRE ABSORBER	Serviceable	260.00 FL	*- FL
28	1	*REAR BUMPER SIDE RETAINER RH	Serviceable	68.76 FL	*- FL
29	1	*REAR BUMPER REFLECTORS RH	Serviceable	119.74 FL	*- FL
30	1	*REAR BUMPER TOW HOOK COVER	Serviceable	93.00 FL	*- FL
31	1	*SET FRONT FENDER LINER CLIP RH	Not Necessary	30.00 FS	*- FS
32	1	*DOOR STICKER TRANS-CAB RH	Necessary	80.00 FS	*60.00 FS
33	1	*DOOR STICKER 6555-3333 RH	Necessary	80.00 FS	*60.00 FS
34	1	*SET SIDE ROCKER PANEL GARNISH CLIP RH	Not Necessary	60.00 FS	*- FS
35	1	*REAR TYRE RH	Serviceable	360.00 FS	*- FS
36	1	*REAR WHEEL RIM RH	Serviceable	254.00 FS	*- FS
37	2	*REAR WINDSCREEN SEALANT	Not Necessary	80.00 FS	*- FS
38	1	*REAR WINDSCREEN INNER SPONGE SEAL	Not Necessary	100.00 FS	*- FS
39	1	*SET REAR BUMPER PARKING SENSOR	Serviceable	300.00 FS	*- FS
40	1	*SET REAR BUMPER FASTENER CLIP	Not Necessary	30.00 FS	*- FS
41	1	*SET REAR FENDER INNER COWLING CLIP RH	Not Necessary	30.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$) 12,482.50 2,386.00
 - List Item Discount on L Items 10.00/10.00% (\$\$) 1,107.85 226.60

Total Parts (\$\$) 11,374.65 2,159.40

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING ,KNOCKING AND STRAIGHTENING THE NECESSARY PORTION,REMOVE AND RENEWAL OF PARTS ,ADJUST AND REALIGN THE SAME.	New	2,700.00	400.00
2	TO RUST-PROOFING OF THE AFFECTED AREAS	New	220.00	60.00
3	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION	New	2,800.00	400.00
4	TO CHECK ELECTRICAL LIGHTING CONCERNED	New	170.00	20.00
5	TO CHECK STEERING GEOMETRY AND COMPUTER WHEEL ALIGNMENT	New	220.00	0.00
6	TO TRANSFER OF TIRE ,RIM AND ON WHEEL BALANCING	New	170.00	0.00
7	TOWING FEES	New	120.00	0.00
8	TO TRANSFER OF FENDER FITTINGS ,ATTACHMENTS AND PERFORM WATER SEEPAGE TEST.	New	170.00	120.00
9	TO REMOVE AND REFIT REAR W/SCREEN GLASS TO FACILITATE BODYWORK REPAIR	New	170.00	0.00
10	TO TRANSFER OF FENDER FITTINGS ,ATTACHMENTS AND PERFORM WATER SEEPAGE TEST	New	170.00	0.00
Gross Labour Cost (\$\$)			6,910.00	1,000.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >