

Surveyor: ADRIAN

DOI: ASSIGNMENT 15/1/18

Date/Time: 15/1/18
Registered in Merimen: 16/1/18

Pre-assign / CCU / FTE

SKA 9283E



Insured Vehicle No.: SKA 9283E
Name of Insured: TAN CIHAN HENG
Insured Tel No.: 9198316 HP:
Excess Sec II :SS D.O.A: 13-01-18
Is driver the owner? (YES / NO) Nature of Accident:

Claim No.:
Policy No.: 700483571
Make / Model: M-BEN 7 520
Place of Accident: 8 Loring Geylang 33

If NO, Driver Name / Age:
Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO
Insured Liability: % Final ? Yes / No

SLK 943 D



INSRS: WSP: Madam
Tel:
Liability:
RMKS:



INSRS: WSP:
Tel:
Liability:
RMKS:



INSRS: WSP:
Tel:
Liability:
RMKS:



INSRS: WSP:
Tel:
Liability:
RMKS:

Date/Time

18/1

SLK 943D - X
SKA 9283E - NA/INC 2019/000/03 ; D.O.A. 9/10/18
Ator x OI got CTV - w C.T.C. (Kerlyan)

STAGE DATE / PIC
Non-Reporting ltr (1st):
Non-Reporting ltr (2nd):
Non-Reporting ltr (Final):
Notification ltr (if non-pickup):
Call OI:
After call ltr to OI:

19/1/18 SEEK APPROVAL TO REJECT TP CLAIM.
25/1/18 MONITOR APPROVE TO REJECT TP CLAIM.
26/1/18 Email OI TO REJECT TP CLAIM.

Documentation Check List:	Handler	Typist
Notification ltr (if non-pickup)		
After call ltr to OI:		
Authorisation To Act:		
Release Voucher:		
Final Repair Bill:		
Car Rental Invoice:		
Towing Invoice		
LTA / GIA :		
Medical Bill:		
PIR:		
Mandate/Reject Instruction:		
LOD		
Payment Breakdown Form:		
Post-Repair Photos:		
Others:		

RECEIVED 03 AUG 2018

Reject Case
By (staff): Ajhe
Approved by: 2/8/2018
Date: ajhe

PRELIMINARY ADVICE	Date/Time:	Sent By:	Confirm with:	Confirm by:
FINALIZATION	Date/Time:	Repair Cost:	(\$ days) Reduction:	% Email <input type="checkbox"/> Call <input type="checkbox"/>
FINAL SETTLEMENT	Date/Time:	Final Liability:	% 0 (Agreed / Assessed) BOLA S/N No.:	Nil Email <input type="checkbox"/> Call <input type="checkbox"/>
Repair Cost:	SS	Loss of Rental (LOR):	SS (days)	TP ADVISE CPE FROM PPALIAN PARDAN LOT.
Loss of Use (LOU):	SS (\$ x days)	Loss of Income (LOI):	SS (\$ x days)	
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/>	[Tick only one]			
GIA/LTA Search:	SS	Medical:	SS	1) Claim status: Normal/Reject/Private Settle
Disbursement:	SS (e.g. Tow/ Independent)	Legal Cost:	SS	2) Report Format: <u>P</u>
Total:	SS	Global Sum SS:		3) Survey fee: <u>4320.</u>
FINAL PAYMENT	Date/Time:	Payee 1:	SS Name 1:	Email <input type="checkbox"/> Call <input type="checkbox"/>
Payee 2: (Strike if N.A.)	SS	Payee 3: (Strike if N.A.)	SS	

COPY SENT 31/1/18



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC6/AIG18000936/Aea3	
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 16-01-2018	
Code : AIG			
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SKA 9283E	Veh. Inspected	SLK 943D
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	01/01/1900
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	13/01/2018	Inspection Date	15/01/2018
Survey held at	MODERN AUTOMOTIVE PTE LTD BLK 3023A UBI ROAD 1 #01-61 SINGAPORE 408717		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

MODERN AUTOMOTIVE PTE LTD
BLK 3023A UBI ROAD 1 # 01-61
SINGAPORE 408717

Tel : 67484422 / 67454422 Fax : 6747- 6720 REG NO 200501102H

AIG ASIA PACIFIC INSURANCE PTE LTD

Charts Building
 78 Shenton Way #07-16
 Singapore 079120
 Tel : 6419 - 3000
 Fax : 6836 - 7416

Quotation
 DATE : 15.01.2018
 VEH NO : SLK943D
 MODEL : Mercedes E230
 D O A : 13.01.2018
 YR REF : SKA9283E

Attn : Motor Claim Dept (Pls arrange vehicle survey & check liability)

RE : ESTIMATE FOR ACCIDENT REPAIR SLK943D (Mercedes E230)

<u>Item</u>	<u>Description</u>	<u>Qty</u>	<u>Amnt</u>
NO	LIST ITEMS		
1	Front Bumper <i>2nd hand</i>	1	1,458.00
2	Front Bumper Chrome Moulding - LH <i>cut</i>	1	65.00
3	Front Bumper Side Holder - LH <i>new</i>	1	56.00
4	Front Fender - LH <i>2nd hand</i>	1	925.00
5	Headlamp - LH <i>new</i>	1	1,882.00
6	Front Shock Absorber - LH	1	672.00
7	Front Knuckle Arm - LH	1	1,027.00
8	Front Wheel Hub c/w Bearing - LH <i>new</i>	1	587.00
9	Front Lower Arm - LH	1	358.00
10	Front Control Arm - LH	1	325.00
			<hr/>
			7,355.00
Less 10%			(735.50)
			<hr/>
			\$ 6,619.50

S/NETT ITEMS

1	Front Wheel Rim - LH <i>cut</i>	1	1,250.00 <i>750</i>
Total Parts			<hr/>
			\$ 7,869.50

LABOUR CHARGE

1	To knocking & pull out front portion & renew above parts	\$	800.00 <i>400</i>
2	To putty & spray up paint works	\$	800.00 <i>400</i>
3	To check wiring	\$	50.00 <i>30</i>

RE : ESTIMATE FOR ACCIDENT REPAIR SLK943D (Mercedes E230)

4	To dismantle front undercarriage	910	\$	380.00 ✓
5	To perform wheel alignment		\$	150.00 80
Total Labour			\$	2,180.00
Grand Total			\$	10,049.50

NOTE : -

PLEASE INFORM US WITHIN 14 DAYS, FROM THE DATE OF THIS LETTER, IN THE EVENT THAT THE OWNER/DRIVER IS IN BREACH OF ITS POLICY WITH YOUR COMPANY, FAILING WHICH WE SHALL HOLD YOUR COMPANY LIABLE FOR ALL COSTS OF REPAIRS, LOSS OF USE AND STORAGE.

total 3913.60
h/s : 3.1K
04 Days.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Asher Sng (LKKAuto)

From: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>
Sent: Thursday, 25 January 2018 11:59 AM
To: Asher Sng (LKKAuto)
Cc: Mei Kwan (LKKAuto); Vic (LKKAuto)
Subject: RE: SID 12291175 Claim No 4145226057SG

Follow Up Flag: Follow up
Flag Status: Completed

Hi Asher,

the video is inconclusive, however we can proceed to reject the TP claim based on TP's report that he was moving off from parallel parking

thanks,

PLEASE NOTE THAT CONTENTS OF THIS EMAIL SHOULD NOT BE CONSTRUED AS ANY ADMISSION OF LIABILITY ON THE PART OF OUR INSURED AND/OR INSURERS. WE HEREBY MAINTAIN FULL RESERVATION OF RIGHTS AND ALL DEFENCES AVAILABLE TO US

Saliha Syed Yusoff
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1917 | Fax +(65) 68357416

saliha.syed-yusoff@aig.com | www.aig.com.sg

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From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]
Sent: Friday, January 19, 2018 10:27 AM
To: Syed-Yusoff, Saliha
Cc: Mei Kwan (LKKAuto); Vic (LKKAuto)
Subject: RE: SID 12291175 Claim No 4145226057SG

Hi Saliha,

We refer to the above matter.

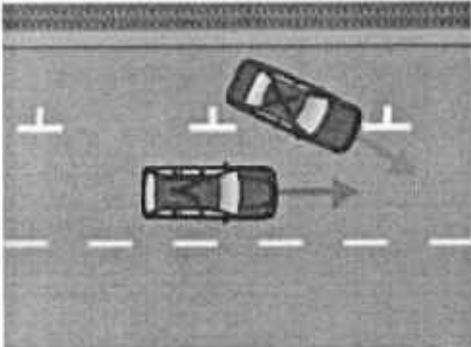
Enclosed a copy of the insured video for your perusal.

Third party reported that insured turn in from the main road and collided into his vehicle which was in the midst of turn out from the parallel parking lot.

Insured driver reported that third party move out from the parallel parking lot and collided into his right portion of his vehicle.

Based on both party report we are of the opinion that third party is more liable on the accident.

19.	(a)	Reason(s): Driver X, moving off from a stationary position, should keep a proper lookout and give way to approaching traffic. He		
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	 <p style="text-align: center;"><i>Diagram 1.59</i></p> <p>Vehicle X – Moving off from stationary/parked position by the side of the road and merging into traffic</p> <p>Vehicle Y – Moving straight ahead within its own lane</p>	<p>should proceed only when (i) there is no passing/overtaking vehicle; (ii) he has given the proper signal; and (iii) it is safe to do so. Driver Y should keep a lookout for vehicles entering his path of travel and take evasive action to avoid a collision.⁵⁵</p>		
	Where Driver X moved off without signalling		90	10
	Where Driver X moved off after signalling		80	20

In view of the above, we are intending to reject TP claim.

For your approval/ comments/ instruction.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

From: Syed-Yusoff, Saliha [<mailto:Saliha.Syed-Yusoff@aig.com>]
Sent: Friday, 19 January, 2018 9:04 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Mutalip, Nurashikin <Nurashikin.Mutalip@aig.com>; Admin A <admin-a@lkkauto.com>
Cc: Quek, Joyceline-CH <JoycelineCH.Quek@aig.com>; Paramchand, Varsha <Varsha.Paramchand@aig.com>; Rumli, Sharizah <Sharizah.Rumli@aig.com>
Subject: RE: SID 12291175 Claim No 4145226057SG
Importance: High

Hi Mei Kwan,

noted that TP vehicle is quite new, does he has any video footage for our further review?

PLEASE NOTE THAT CONTENTS OF THIS EMAIL SHOULD NOT BE CONSTRUED AS ANY ADMISSION OF LIABILITY ON THE PART OF OUR INSURED AND/OR INSURERS. WE HEREBY MAINTAIN FULL RESERVATION OF RIGHTS AND ALL DEFENCES AVAILABLE TO US

Saliha Syed Yusoff
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

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Tel +(65) 6419 1917 | Fax +(65) 68357416

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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Thursday, January 18, 2018 6:11 PM
To: Mutalip, Nurashikin; Admin A

Cc: Quek, Joyceline-CH; Paramchand, Varsha; Rumli, Sharizah; Syed-Yusoff, Saliha
Subject: RE: SID 12291175 Claim No 4145226057SG

Dear Ekynn,

Thank you for your email.

We had contacted M/s Modern and informed them that liability is unclear and repairer will revert to their client accordingly.

Repairer understood that liability is unclear and they ask TP claimant to pay for the cost of repair but TP claimant was refused.

For TP claim, we have not authorized repairs.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mutalip, Nurashikin [<mailto:Nurashikin.Mutalip@aig.com>]

Sent: Thursday, 18 January, 2018 5:51 PM

To: Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Quek, Joyceline-CH <JoycelineCH.Quek@aig.com>; Paramchand, Varsha <Varsha.Paramchand@aig.com>; Rumli, Sharizah <Sharizah.Rumli@aig.com>; Mutalip, Nurashikin <Nurashikin.Mutalip@aig.com>; Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>

Subject: FW: SID 12291175 Claim No 4145226057SG

Hi Mei Kwan,

As spoken earlier, TP called and demands to know when can we approve on his repair.

Please assist to advise on the updates.

Nurashikin (Ekynn)

AIG

Claims Care Associate

AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Fax : +(65) 6835-7416

Nurashikin.Mutalip | www.aig.com.sg

From: Mutalip, Nurashikin [<mailto:cl.svc.amb8@aig.com>]

Sent: Thursday, January 18, 2018 5:43 PM

To: Mutalip, Nurashikin

Subject: SID 12291175 Claim No 4145226057SG

Referral & Escalation Form

Staff: Mutalip, Nurashikin

Vehicle number : SKA9283E

Third Party Vehicle number:

Type of Claim:

Type of Account:

Policy number : 2100483571

Policy Holder Name : Tan Chin Heng

Caller Name : Tan Chin Heng

Claims Amount :

Contact Number :

Fax:

Email :

Service Description: **URGENT** Claims - Speak to Claims Examiner

**** Entered By: SSPTEP (Parthiban, Theerthan) @ 18/01/2018 01:43 PM ****

hi claims,

the TP is very unhappy as he submitted a TP claim against our insured

DOA 13 Jan 2018

One Claim 4145226057SG

however was advised by his workshop that oi did not do a reporting

therefore AIG has not responded to the claim

he demands to speak to the claim officer on this asap as this has been pending since 13 Jan 2018

kindly assist

thank you

Troy

**** Entered By: SSPNKP (Mutalip, Nurashikin) @ 18/01/2018 02:32 PM ****

Hi per merimen, our insd did filed accident report for DOA 13/01/18.

**** Entered By: SSPTEP (Parthiban, Theerthan) @ 18/01/2018 02:44 PM ****

hi claims,

so have we responded to the TP claim against insured?

as per TP his vehicle is in the workshop since 13th Jan 2018 and the TP workshop is waiting for AIG to respond

kindly adv

thank you

Troy

**** Entered By: SSPYNS (Seretharan, Yunesh) @ 18/01/2018 04:38 PM ****

Hi Team,

The third party Mr Nelson is requesting for a callback from claims dept by today.

I told him we will arrange a callback by today or latest by 2moro.

He still demands a call today and he also threaten that he will do a Police report and post on Facebook on this matter.

Seek your assistance please.

Thank you

**** Entered By: SSPNKP (Mutalip, Nurashikin) @ 18/01/2018 05:42 PM ****(Saved Draft)

spoken to TP, advised that our surveyor will be liasing with his workshop.

He needs to check with the workshop that assisting him with the claim.

Powered by Onyx Software. Please do not remove the following text as it helps us to serve you better

[[--1761129.2648025--]]

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Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Friday, 26 January 2018 3:28 PM
To: 'Chin'
Subject: RE: SLK943D (AIG)
Attachments: SKA9283E.MOV

Without Prejudice

Hi Ms Chin,

We refer to the above matter.

Our principal has reiterated that the accident was caused due to the entire negligence of your client moving out of a parallel parking lot collided into our insured which driving along the drive way.

Under such a circumstances, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's claim.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAuto)
Sent: Friday, 19 January 2018 2:16 PM
To: 'Chin' <chin@modernautomotive.com.sg>
Subject: RE: SLK943D (AIG)

Without Prejudice

Hi Ms Chin,

We refer to the email below.

We are still in the midst of reviewing the case and pending instruction from our principal.

Shall revert to you once we received instruction from our principal.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chin [<mailto:chin@modernautomotive.com.sg>]
Sent: Friday, 19 January 2018 2:12 PM
To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: SLK943D (AIG)

Dear Asher

So how the liability?

Please also forward me the video footage.

Regards,
Grace Chin

Modern Automotive Pte Ltd
Blk 3023-A, Ubi Road 1
#01-61
Singapore 408717

Tel: 6748 4422
Fax: 6747 6720

From: Asher Sng (LKKAuto) [<mailto:AsherSng@lkkauto.com>]
Sent: Friday, 19 January, 2018 1:55 PM
To: Chin <chin@modernautomotive.com.sg>
Subject: RE: SLK943D (AIG)

Without Prejudice

Hi Ms Chin,

Enclosed our insured sketch plan for your perusal.

Thank You.

Best Regards,

Asher Sng | Case Handler
LKK Auto Consultants

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chin [<mailto:chin@modernautomotive.com.sg>]
Sent: Friday, 19 January 2018 1:48 PM
To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Re: SLK943D (AIG)

Dear Asher

Please let us have your insured report asap.

Thank you

Regards,
Grace Chin

Modern Automotive Pte Ltd
Blk 3023-A, Ubi Road 1
#01-61
Singapore 408717

Tel: 6748 4422
Fax: 6747 6720

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phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

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Regards,
Grace Chin

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#01-61
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Without Prejudice

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Sent: Friday, 19 January 2018 1:48 PM
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Dear Asher

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Thank you

Regards,
Grace Chin

Modern Automotive Pte Ltd
Blk 3023-A, Ubi Road 1
#01-61
Singapore 408717

Tel: 6748 4422
Fax: 6747 6720

...CLAIM SUBFOLDER...(Pending for Survey Report)

Revoked / No settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	16 Jan 2018 Edit Reg		15 Jan 2018 00:00 Edit Adj Rpt	\$3,100.00 Edit Estimates	\$3,100.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	Tan Chin Heng , ID: S2573133F								
Main Claimant:	LOW KIM CHUAN NELSON , ID: S8239263G								
Vehicle Reg. No.:	SLK943D	Date of Loss:	13/01/2018 22:00 - :59 [113 Months and 13 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 4145226057SG	Policy/Cover Note No.:	2100483571						
Vehicle Reg. No. (Insured):	SKA9283E	Policy No. (Claimant):	217VP05013205						
		Excess:							
Repairer:	Modern Automotive Pte Ltd (HQ) Blk 3023A Ubi Road 1, #01-61 & #01-58, 408717 Ubi - Tel: 6748 4422 / 6747 4422								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Syed-Yusoff, Saliha] Saliha,Syed-Yusoff@aig.com								
Claimant's Insurer:	Longpac Insurance Bhd (HQ) - Tel: +65 62507388								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 25/01/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SLK943D (4145226057SG)**
[SKA9283E]
TP
LOW KIM CHUAN NELSON
Jan 13 2018 10:00PM
[Tan Chin Heng]
Modern Automotive Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View		View in Browser	
Assessment Reports															1 per page		<input checked="" type="checkbox"/>	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)											Thumbnail		Print			
1	17/01/18 16:51	Accident Statement From: SC - Reg. No: SKA9283E, Claimant: TAN CHIN HENG													Load HTM			
Photos/Images															3 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)											Thumbnail		Print			
1	02/08/18 10:30	General View													Load JPG <input checked="" type="checkbox"/>			
2	02/08/18 10:30	General View													Load JPG <input checked="" type="checkbox"/>			
3	02/08/18 10:30	General View													Load JPG <input checked="" type="checkbox"/>			
4	02/08/18 10:30	General View													Load JPG <input checked="" type="checkbox"/>			
5	02/08/18 10:30	General View													Load JPG <input checked="" type="checkbox"/>			
6	02/08/18 10:30	General View													Load JPG <input checked="" type="checkbox"/>			
7	02/08/18 10:30	General View													Load JPG <input checked="" type="checkbox"/>			
8	02/08/18 10:30	General View													Load JPG <input checked="" type="checkbox"/>			
9	02/08/18 10:30	General View													Load JPG <input checked="" type="checkbox"/>			
10	02/08/18 10:30	General View													Load JPG <input checked="" type="checkbox"/>			
11	02/08/18 10:30	General View													Load JPG <input checked="" type="checkbox"/>			
12	02/08/18 10:30	General View													Load JPG <input checked="" type="checkbox"/>			
13	02/08/18 10:30	General View													Load JPG <input checked="" type="checkbox"/>			
14	02/08/18 10:30	General View													Load JPG <input checked="" type="checkbox"/>			
15	02/08/18 10:30	General View													Load JPG <input checked="" type="checkbox"/>			
16	02/08/18 10:30	General View													Load JPG <input checked="" type="checkbox"/>			
17	02/08/18 10:30	General View													Load JPG <input checked="" type="checkbox"/>			
18	02/08/18 10:30	General View													Load JPG <input checked="" type="checkbox"/>			
19	02/08/18 10:30	General View													Load JPG <input checked="" type="checkbox"/>			
20	02/08/18 10:30	General View													Load JPG <input checked="" type="checkbox"/>			
Documentation															1 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)											Thumbnail		Print			
1	16/01/18 14:43	TP GIA REPORT													Load PDF			
2	19/01/18 10:29	EMAIL TO AIG DD 190118													Load PDF			
3	26/01/18 15:29	APPROVAL TO REJECT TP CLAIM													Load PDF			
4	26/01/18 15:29	EMAIL WSP TO REJECT TP CLAIM													Load PDF			

Documents Checklist

DOCUMENTS CHECKLIST				Reset	Save	Print
There are no document checklists configured.						

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/AIG18000936/AEA3Q2

Date: 07/08/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.	Policy No:	2100483571
Claimant Vehicle No : SLK943D	Insured Vehicle No :	SKA9283E
Date of Loss: 13/01/2018	Nature of Claim:	TP Claim No: 4145226057SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SLK943D	Engine No:	27292230951674
Make & Model:	MERCEDES-BENZ E230, 2.5 (A)	Chassis No:	WDB2110522B338712
Reg. Date:	31/07/2008 (Man. Year: 2008)	Odometer:	167912 km
Colour:	Gold		
Engine Capacity:	2497 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Engine Modification:	No	Pre-accident Condition:	

CONDITION OF TYRES

Front Tyre Size:	245/40 R18	Rear Tyre Size:	245/40 R18
Front Left Side:	Toyo 6 mm	Rear Left Side:	Toyo 6 mm
Front Right Side:	Toyo 6 mm	Rear Right Side:	Toyo 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	7,869.50	3,003.60	4,865.90	61.83
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,180.00	910.00	1,270.00	58.26
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	10,049.50	3,913.60	6,135.90	61.06
Approved Total (Overridden) (S\$)		3,100.00		
(S\$)	10,049.50	3,100.00	6,949.50	69.15
+ GST 7.00/7.00% (S\$)	703.47	217.00	486.47	69.15
Nett Amount (S\$)	10,752.97	3,317.00	7,435.97	69.15
Global Sum Settlement (S\$)		0.00		

INSPECTION

Date of Assignment:	15/01/2018	
Date Inspected:	15/01/2018 Inspected At:	Modern Automotive Pte Ltd (HQ) Blk 3023A Ubi Road 1, #01-61 & #01-58 Singapore 408717
Estimated Period of Repair:	4.0 days	

Adjuster: ADRIAN LING

Manager: Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount	
1	1		*FRONT BUMPER	Deformed	1,458.00 FL	*1,458.00 FL	
2	1		*FRONT BUMPER CHROME MOULDING -LH	Cut	65.00 FL	*65.00 FL	
3	1		*FRONT BUMPER SIDE HOLDER-LH	Necessary	56.00 FL	*56.00 FL	
4	1		*FRONT FENDER -LH	Dented	925.00 FL	*925.00 FL	
5	1		*HEADLAMP -LH	Not Necessary	1,882.00 FL	*- FL	
6	1		*FRONT SHOCK ABSORBER -LH	Not Necessary	672.00 FL	*- FL	
7	1		*FRONT KNUCKLE ARM -LH	Not Necessary	1,027.00 FL	*- FL	
8	1		*FRONT WHEEL HUB C/W BEARING -LH	Not Necessary	587.00 FL	*- FL	
9	1		*FRONT LOWER ARM -LH	Not Necessary	358.00 FL	*- FL	
10	1		*FRONT CONTROL ARM -LH	Not Necessary	325.00 FL	*- FL	
11	1		*FRONT WHEEL RIM -LH	Cut	1,250.00 FS	*750.00 FS	
					Sub Total (S\$)	8,605.00	3,254.00
					- List Item Discount on L Items 10.00/10.00% (S\$)	735.50	250.40
					Total Parts (S\$)	7,869.50	3,003.60

F=Franchise part. S=SpcNett. L=ListItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO KNOCKING & PULL OUT FRONT PORTION & RENEW ABOVE PARTS	New	800.00	400.00
2	TO PUTTY & SPRAY UP PAINT WORKS	New	800.00	400.00
3	TO CHECK WIRING	New	50.00	30.00
4	TO DISMANTLE FRONT UNDERCARRIAGE	New	380.00	0.00
5	TO PERFORM WHEEL ALIGNMENT	New	150.00	80.00
Gross Labour Cost (S\$)			2,180.00	910.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >